

IOT Solution Architecture & Implementation (SA&I) - 2023

Who We Are:

Solution Architecture & Implementation (SA&I) is a project team that helps agencies find and implement the right technologies to fit their business needs while maintaining cohesiveness with other technologies already in use.

Our Mission:

To provide secure, reliable, and integrated technology solutions to our partner agencies so they can better serve our mutual customers, the citizens of Indiana.

Manager: Erik Winblad

What We Do:

Solution Architecture & Implementation (SA&I)

The SA&I team is a team dedicated mainly to projects of all sizes. We help agencies with new server application installs and projects from start to finish. This provides the same technical team that you can reach out to anytime for your application install project. They assist with being that point of contact for all questions and will engage other IOT team's when needed. The SA&I team works closely with the projects that come from the IOT Project Success Center.

Our Tools:

Project Online

We utilize Project Online to organize, track, and maintain the status of projects with our partners from the PSC and other departments within IOT. Projects tracked within Project Online tend to be larger in scope, complexity, cost, and/or visibility.

Project for the Web

We utilize Project for the Web to organize, track, and maintain the status of projects with our partners from the PSC and other departments within IOT. Projects tracked within Project for the Web tend to be smaller in scope, complexity, cost, and/or visibility.

Our Metrics:

Mon-Fri 6am-6pm excluding state holidays

Our Customers:

Our services are available to all Executive branch agencies and others, including, but not limited to Attorney General, Judicial Branch, and Secretary of State.

Our Growth:

In the past year, the Solution Architecture & Implementation team has added 2 additional employees, bringing the total to 6. Our team has worked with many agencies to migrate hundreds of Windows Server 2012 environments before the end of support in October of 2023. The team continues to deliver solutions for all state agencies that IOT services and is working on improving processes related to projects and the handoff to our Operations teams for day 2 support at the end of a project.

Recent Major Accomplishments:

Worked with IARA to create and implement a solution for a new storage environment for IARA.

Completed an upgrade for PLA's MLO and eGov environment.

Completed a new environment upgrade for the IOT Security Team's Varonis application.