



# SFTP Bulk Filing Frequently Asked Questions:

## Withholding File Acknowledgement Errors

### WH-1 XML File

#### StateID Error

**<ErrorMessage>**IDORTransmission/ReturnState/ReturnHeaderState/Filer/StateID is not recognized as a valid Indiana State ID.**</ErrorMessage>**

**<RuleNumber>**WTH-RHS-003**</RuleNumber>**

The following error occurs when the **<StateID>**0000000000**</StateID>** is invalid. The correct value in the **StateID** field should be 10-digit Indiana Taxpayer ID. The Indiana Taxpayer ID (**StateID**) can be found on your INTIME welcome screen when you log on.

#### Blank Location Number Error (**<LocNbr>** **</LocNbr>**)

0 No value present for LocNbr node in file

The following error occurs when the **<LocNbr>****</LocNbr>** element is blank. The correct value in the **LocNbr** field should be a three-digit Indiana business location code. The location number (**LocNbr**) can be found in your INTIME account under the "Summary" tab and below each tax account box.

If INTIME shows the "consolidated filing account" under the tax account box, then you can use "000" in the **LocNbr** field.

#### Invalid Location Number Error (**<LocNbr>** **</LocNbr>**)

**<ErrorMessage>**IDORTransmission/ReturnState/ReturnHeaderState/Filer/LocNbr is not recognized as a valid location number for associated Indiana State ID.**</ErrorMessage>**

**<RuleNumber>**WTH-RHS-002**</RuleNumber>**

The following error occurs when the **<LocNbr>****</LocNbr>** element is invalid. The correct value in the **LocNbr** field should be a three-digit Indiana business location code. The location number (**LocNbr**) can be found in your INTIME account under the summary tab and below each tax account box.

If INTIME shows the "consolidated filing account" under the tax account box, then you can use "000" in the **LocNbr** field.

## Invalid Value Error

**<ErrorMessage>**IDORTransmission/ReturnState/ReturnDataState/FormWH1/TaxWithheld cannot be negative.**</ErrorMessage>**

**<RuleNumber>**WTH-RHS-010**</RuleNumber>**

The following error occurs when the **<TaxWithheld></TaxWithheld>** element is invalid. The correct value in the **TaxWithheld** field should be a positive value.

## Incorrect Schema Error

**<ErrorMessage>**The 'http://www.irs.gov/efile:StateID' element is invalid - The value '' is invalid according to its datatype 'http://www.irs.gov/efile:INTIDType' - The actual length is not equal to the specified length.**</ErrorMessage>**

**<RuleNumber>**65002**</RuleNumber>**

The following error occurs when the schema does not follow the correct file specifications. Withholding Schemas and file specifications are available on DOR's [Withholding Income Tax page](#).

## Mathematical Error: County Withheld

**<ErrorMessage>**IDORTransmission/ReturnState/ReturnDataState/FormWH1/CountyTaxWithheld does not equal the sum of all 'CountyWithheldAmt' occurrences.**</ErrorMessage>**

**<RuleNumber>**WTH-RDS-005**</RuleNumber>**

The following error occurs when there are mathematical errors and the sum of County Tax Withheld under the element **<AmountByCounty>** does not equal the **County Tax Withheld**.

## Mathematical Error: Return State

**<ErrorMessage>**"DORTransmission/count attribute does not equal the number of ReturnState occurrences (IDORTransmission/ReturnState)"**</ErrorMessage>**

**<RuleNumber>**IN-TRH-001**</RuleNumber>**

The following error occurs when the total number of record data does not equal the value in the following element - **<IDORTransmission count="9226"**

## Mathematical Error: Payment

**<ErrorMessage>**"The IDORTransmission/TransmissionPaymentHash does not equal the sum of all 'PaymentAmount' occurrences in the Financial Transaction (IDORTransmission/ReturnState/FinancialTransaction/StatePayment/PaymentAmount)."**</ErrorMessage>**

**<RuleNumber>**IN-TRH-003**</RuleNumber>**

The following error occurs the value in the element `<TransmissionPaymentHash>`  
`</TransmissionPaymentHash>` does not equal to the sum of all the values in the element  
`<PaymentAmount>``</PaymentAmount>`.

## Contact Us

### **Electronic Services Team**

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