# Education, Pipeline, and Training Task Force

April 25<sup>th</sup>, 2016

# WELCOME, INTRODUCTIONS, AND BACKGROUND

# Background

- Health workforce as a priority for Indiana
- National Governor's Association Health Workforce Policy Academy
- Priorities and Recommendations:
  - Policy Coordination → Governor's Health Workforce Council
  - Data Coordination → Partnership with Bowen Center for Health Workforce Research and Policy

## Organizational Missions

#### **Department of Workforce Development**

"Developing a premier workforce that will allow Indiana employers to flourish and entice businesses from outside our state to relocate to Indiana."

#### **Indiana State Department of Health**

"To promote and provide essential public health services."

#### **Family and Social Services Administration**

"To develop, finance and compassionately administer programs to provide healthcare and other social services to Hoosiers in need in order to enable them to achieve healthy, self-sufficient and productive lives."

# Council Meeting Results

- Task force formation
  - Mental and Behavioral Health
  - Education, Pipeline, and Training
    - Middle skills health sector occupations
    - Graduate medical education

## Task Force Charge

- Identify goals.
- Determine action steps to achieve those goals.
- Determine how outcomes will be measured for each goal.

#### REVIEW TASK FORCE PROTOCOL

# MIDDLE SKILL HEALTH OCCUPATIONS TRAINING PROGRAMS

# Defining "Middle Skill"

"Middle-skills jobs—those that require more education and training than a high school diploma but less than a four-year college degree."1

- Harvard Business Journal

1. Accenture, Burning Glass. "Harvard Business School.(2014)." *Bridge the Gap: Rebuilding America's Middle Skills*.

# Middle Skill Health Occupations

- See handout
- 1. Nursing Assistants
- Licensed Practical and Licensed Vocational Nurses
- 3. Home Health Aides
- 4. Medical Assistants
- 5. Pharmacy Technicians
- 6. Emergency Medical Technicians and Paramedics
- 7. Dental Assistants
- 8. Dental Hygienists
- 9. Medical Records and Health Information Technicians
- 10. Radiologic Technologists

- 11. Medical and Clinical Laboratory
  Technicians
- 12. Radiologic Technologists
- 13. Medical and Clinical Laboratory
  Technicians
- 14. Respiratory Therapists
- 15. Healthcare Support Workers
- 16. Phlebotomists
- 17. Surgical Technologists
- 18. Health Technologists and Technicians
- 19. Veterinary Assistants and Laboratory Animal Caretakers
- 20. Orderlies

# WorkINdiana Health Certifications 2011 to March 2016

Certified Nurse Aide (CNA)	908
Medical Assistant (CCMA+)	68
Patient Access (CHAA)	59
Dental Assistant w/ Limited Radiography License (LRC)	57
Pharmacy Technician (C.Ph.T.)	49
Phlebotomy Technician (CPT+ or PBT+)	16
Emergency Medical Technician (EMT-B)	12
Medical Coder/Billing Specialist (CPC, CCA† or CBCS)	2
Home Health Aide (HHA)†	
Medical Administrative Assistant (CMAA)†	
Sterile Processing Technician (CRCST <sup>†</sup> or CSPDT <sup>†</sup> )	

### **Discussion Questions**

- What are employer needs for middle skills occupations?
- Which of these occupations have the potential to make a significant impact on the three organizations' missions?
  - DWD: employment growth
  - FSSA: equitable health access
  - ISDH: population health
- Are there any areas which can be easily turned into actionable items?

#### **GRADUATE MEDICAL EDUCATION**

# PRIORITIZE ISSUES AND DISCUSS PLAN MOVING FORWARD

# Next Task Force Meeting

- Date: Wednesday, May 25<sup>th</sup>, 2016
- Time: 9:00am 11:00am
- Location: IUPUI Campus Center, Room #305