

**Success Spotlight:** Echo Ragsdale-Nunley

Publish date: Feb. 2023

Program: WorkOne services

Location: Boone County

Wage prior to services: minimum wage

Wage after services: \$17.40-\$21.40 an hour

**STORY**

Echo Ragsdale-Nunley is in her mid-20s and the mother of two children. She had been a crew leader for a fast-food restaurant but was earning minimum wage and wanted to earn more.



She heard about WorkOne youth services from her boyfriend, who is now her husband. He obtained his high school equivalency diploma and CNA license through the Lebanon WorkOne office. Echo decided she also wanted to work in healthcare and was eligible to receive youth services.

Echo decided to become a pharmacy technician. She enrolled in an online training program, funded with WorkOne funding assistance, and completed her courses within six months.

While finishing her courses, Echo applied for a pharmacy tech position at Witham Hospital in Lebanon. She got the job offer and was able to work as a pharmacy tech in training.

Before the end of 2023, Echo passed her certification test and was given a four dollar per hour raise, bringing her hourly rate to \$21.40 an hour. She and her husband are now a family of five and the new career has helped the family build a new home in Lebanon.