



# DDRS Advisory Council

July 21, 2021



Agenda Item	Time	Discussion Leader
Welcome and Introductions	5 minutes	Kim Opsahl
DDRS Advisory Council Meeting Structure and Focus – Discussion and Brainstorming	30 minutes	Shawn Fulton Megan Burger Kim Opsahl
BDDS Updates <ul style="list-style-type: none"><li>• Case Management Innovation</li><li>• COVID-19 Data and Activities</li><li>• Enhanced FMAP Initial Spend Plan</li></ul>	25 minutes	Cathy Robinson
Culture Change & Systems Transformation through the CtLC Framework	60 minutes	Jenny Turner

Next Meeting: August 18, 2021

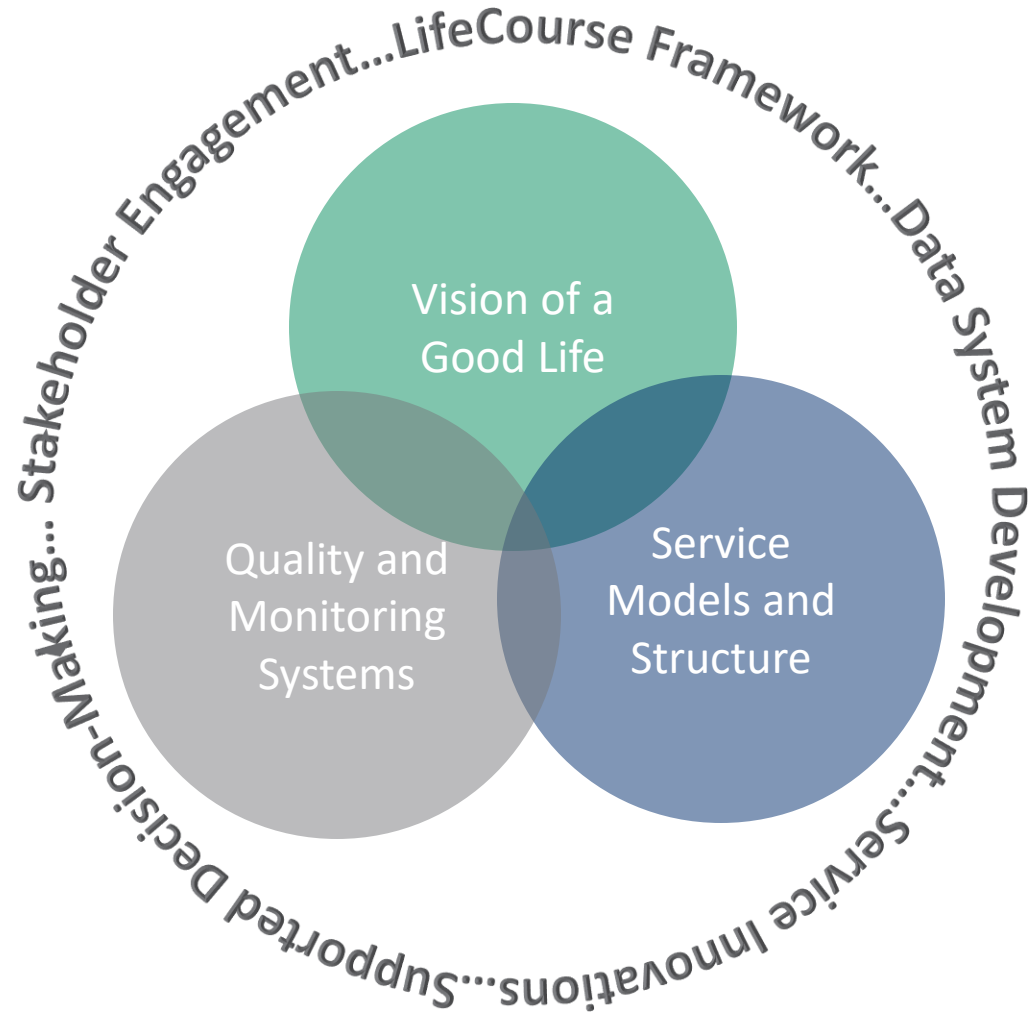


# DDRS Advisory Council Meeting Structure and Focus – Discussion and Brainstorming

Megan Burger  
Shawn Fulton  
Kim Opsahl

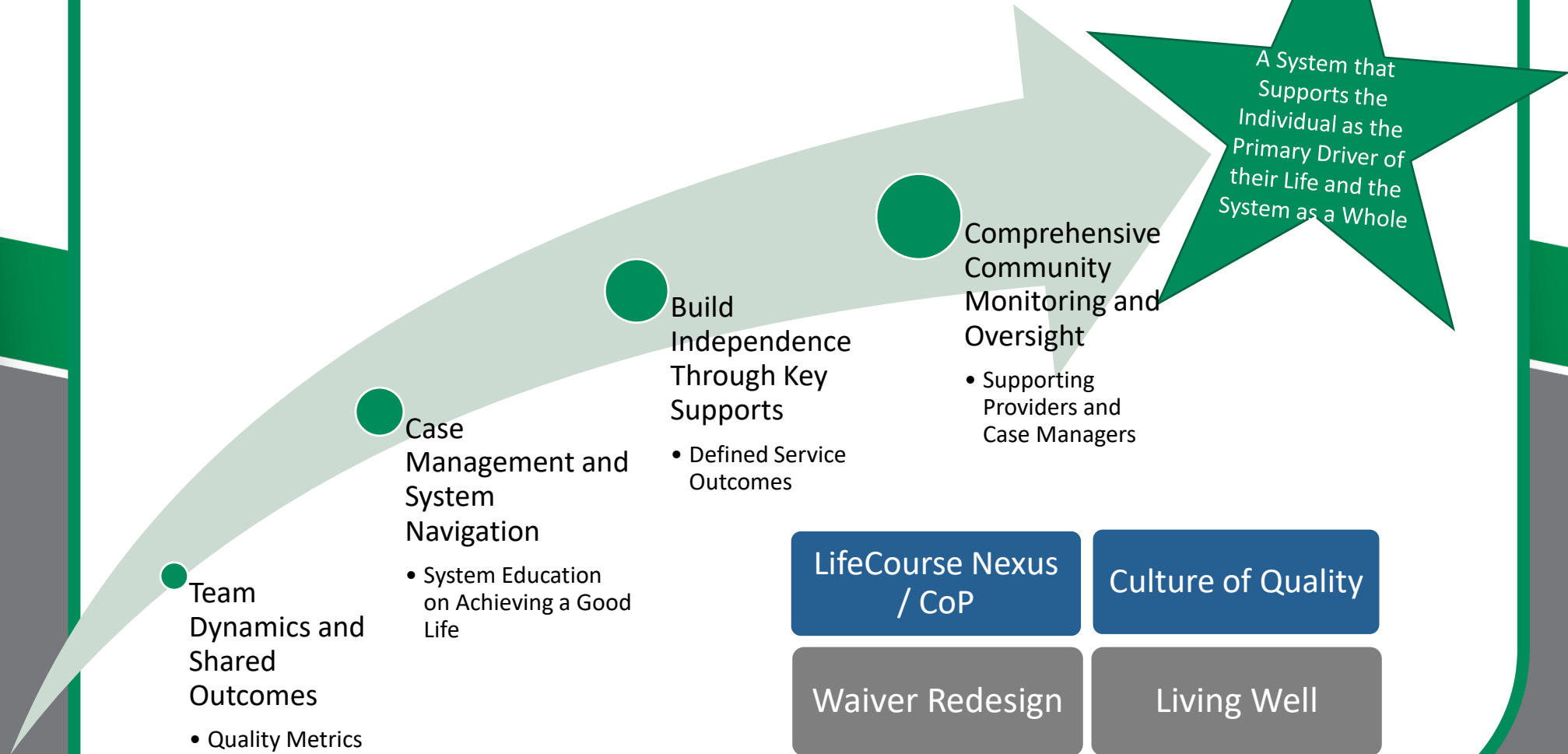


# • How It's Going





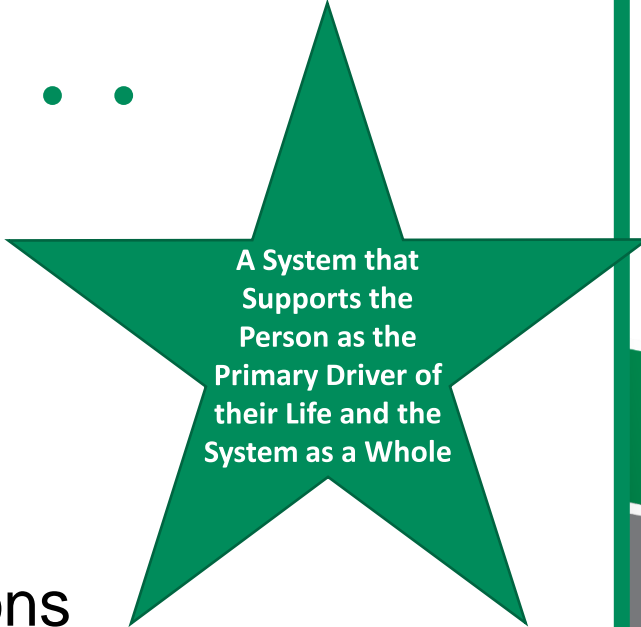
# • Where We Are Heading





## • So, What Does this Mean for the DDRS Advisory Council. . .

- How can we support everyone to participate in meeting discussion?
- How can we make sure everyone feels included in the conversation?
- How can we continue to focus discussions in a way that supports the Council in their advisory role?



A System that  
Supports the  
Person as the  
Primary Driver of  
their Life and the  
System as a Whole



# BDDS Updates

Cathy Robinson, M.S. Ed, Director, Bureau of Developmental Disabilities Services



# COVID-19 Data: Total Number of BDDS COVID Positive Cases



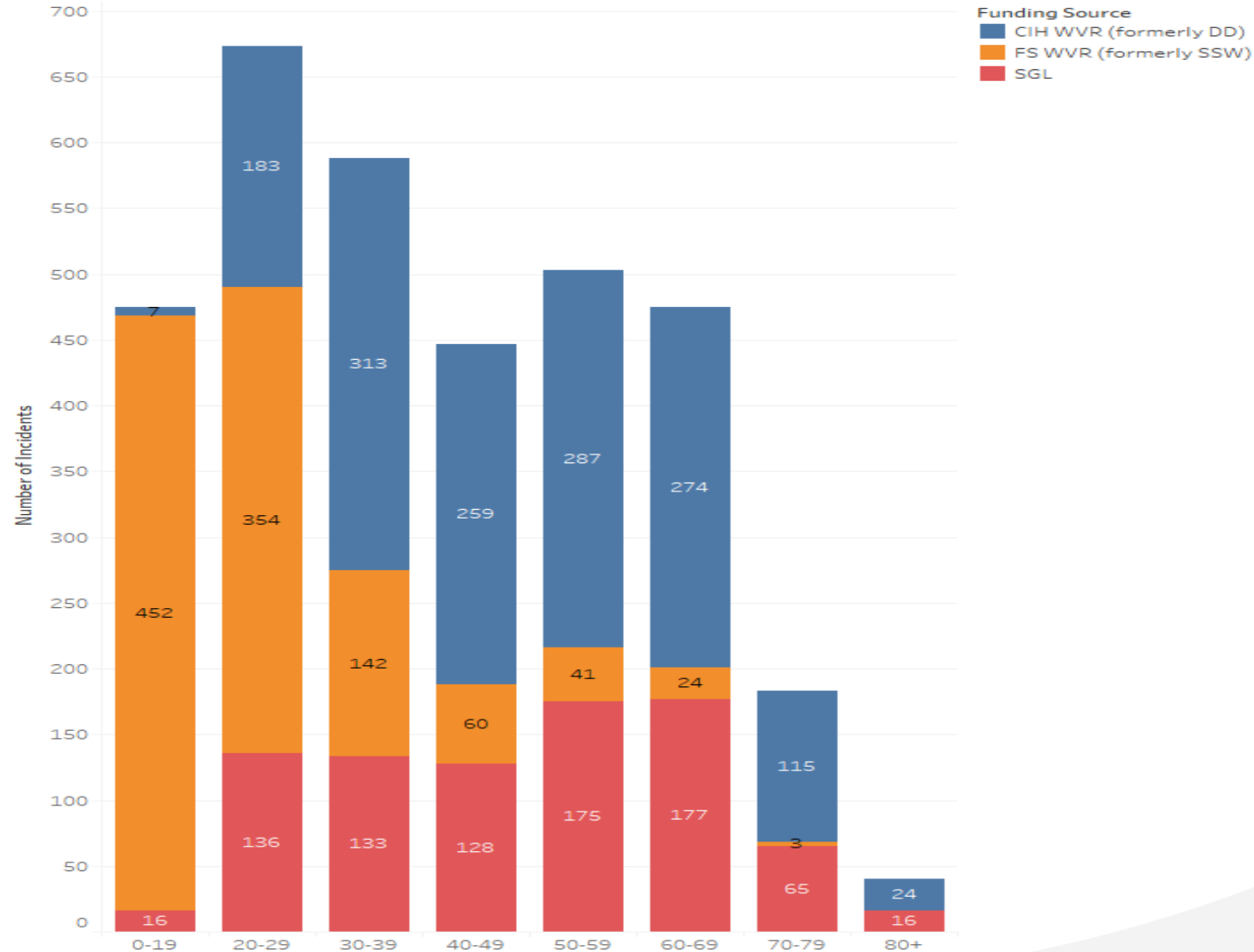
Total Cases: 3384  
Total COVID-Related Deaths: 56





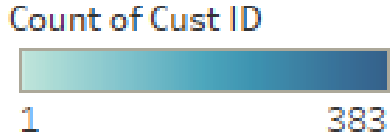
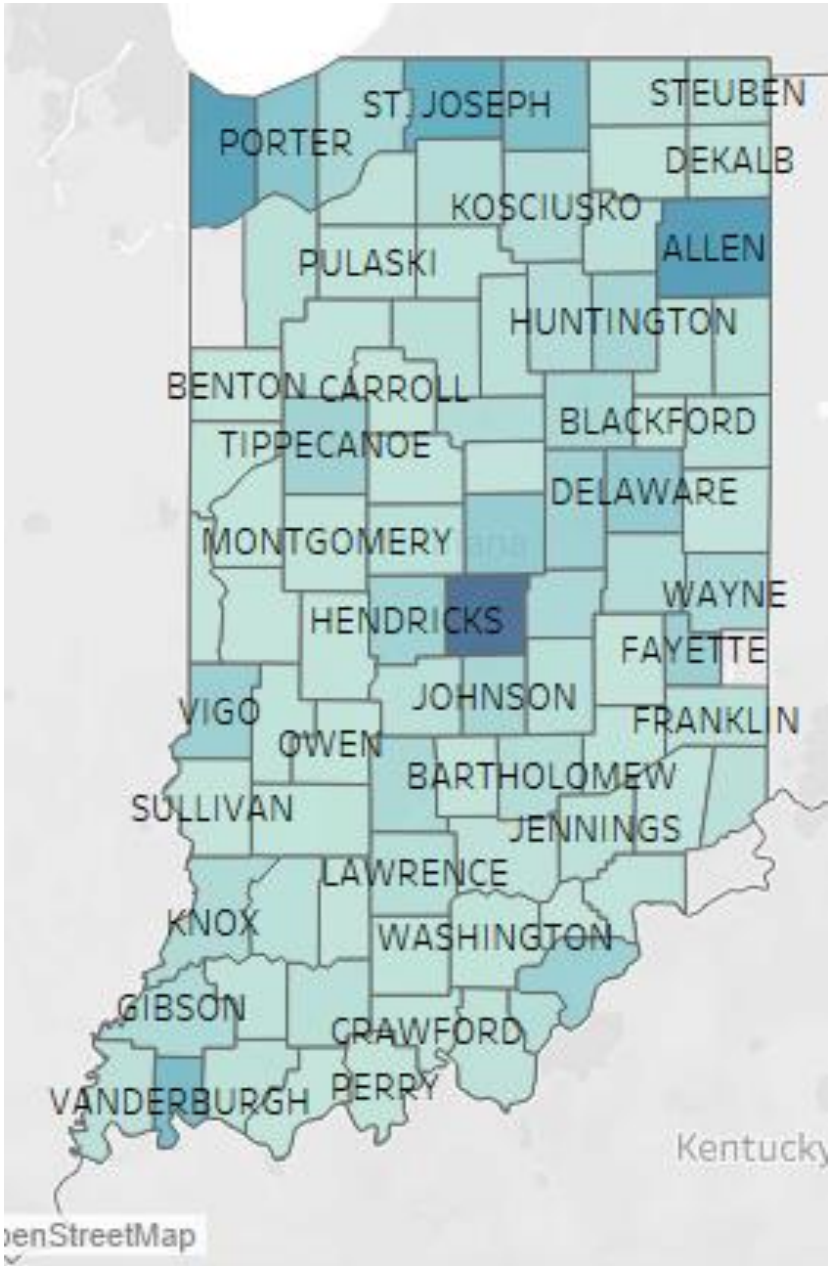
# COVID-19 Data: Age Among Unique COVID Positive Cases

COVID Cases by Age and Funding Type



# COVID Positive Cases by County

3384 Total Cases  
Data as of 7/11/2021

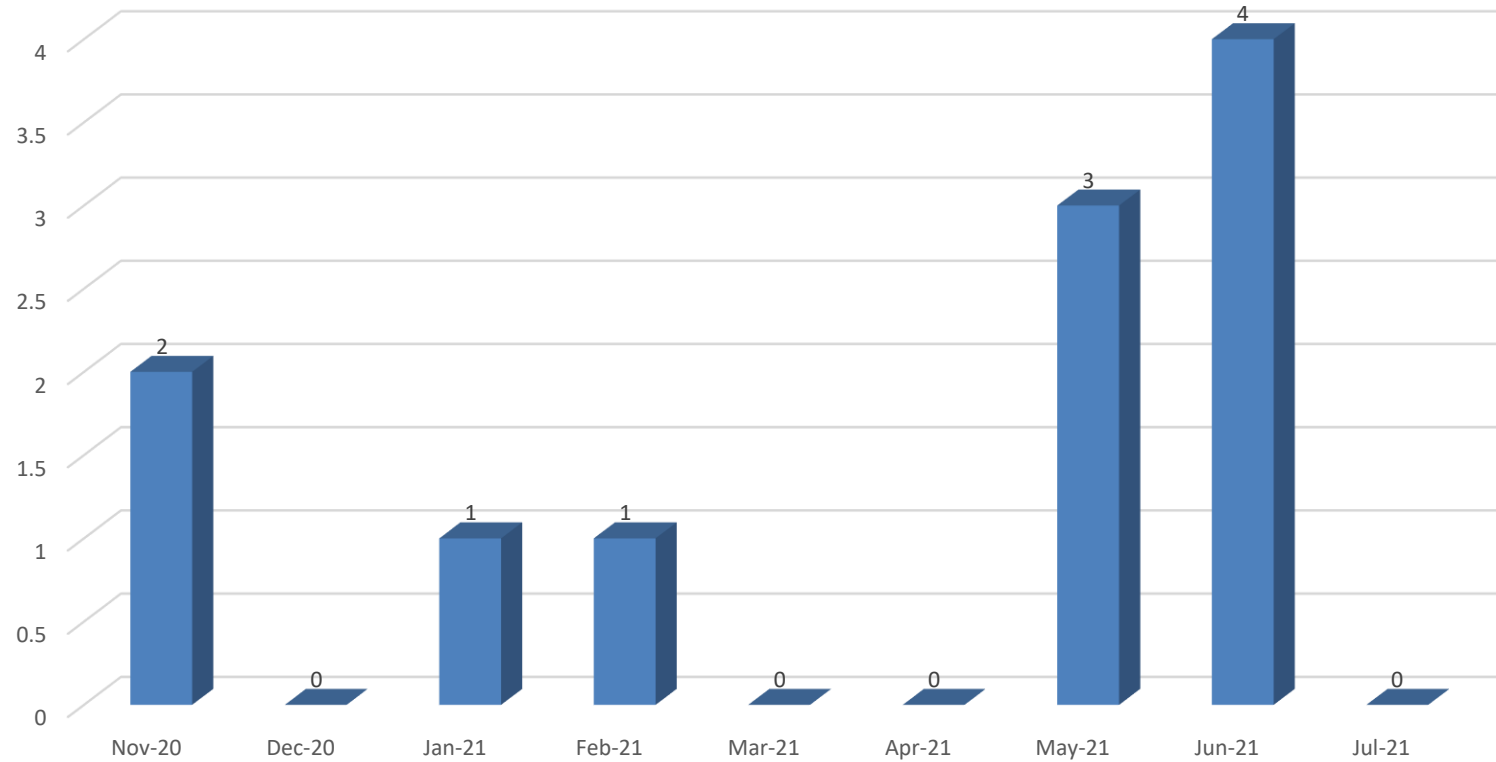


Total COVID-related deaths- 56

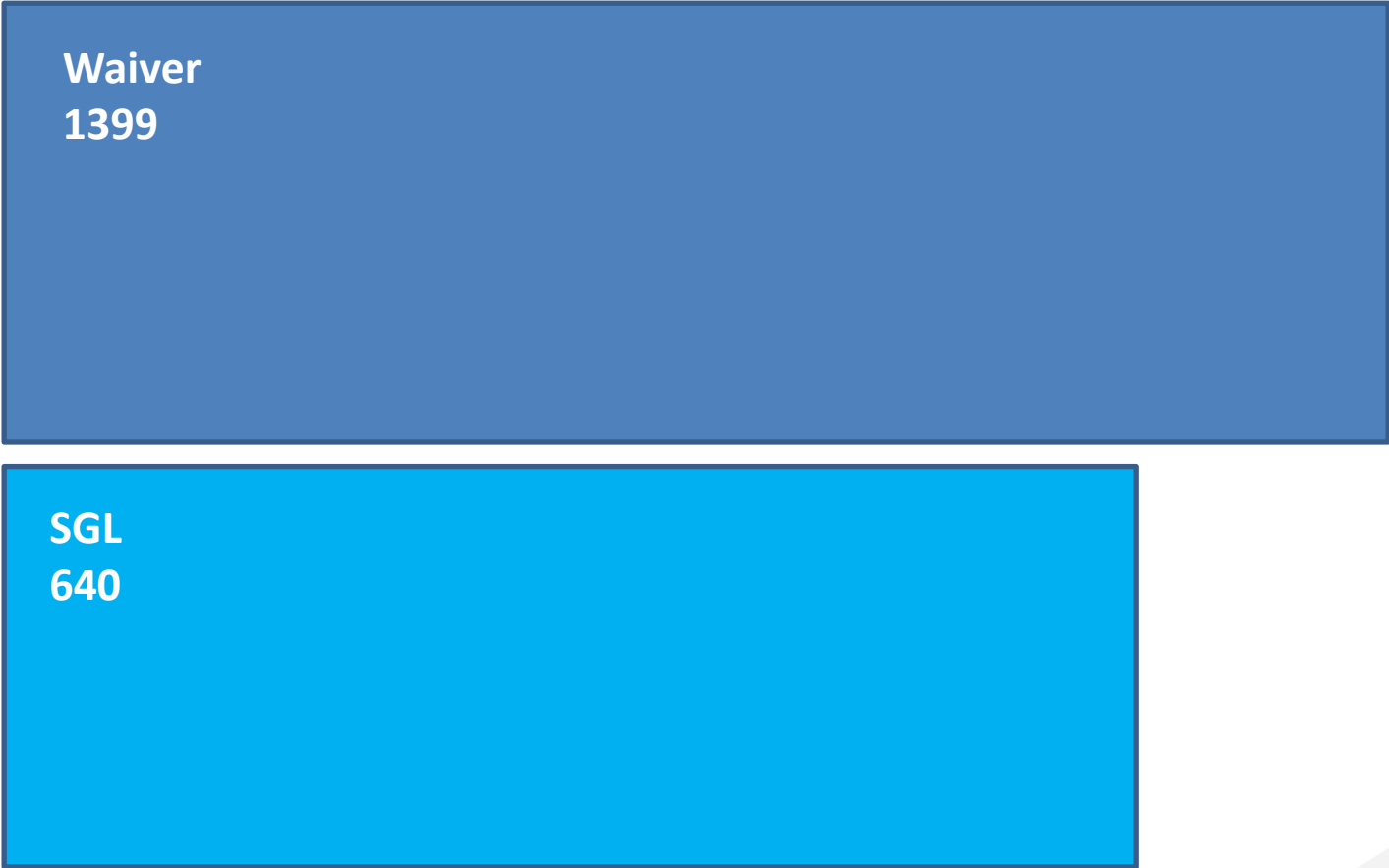


# COVID Priority FSW Placement

COVID-19 Priority FSW Slots by Month  
Data as of 7/11/21



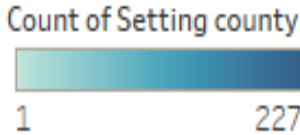
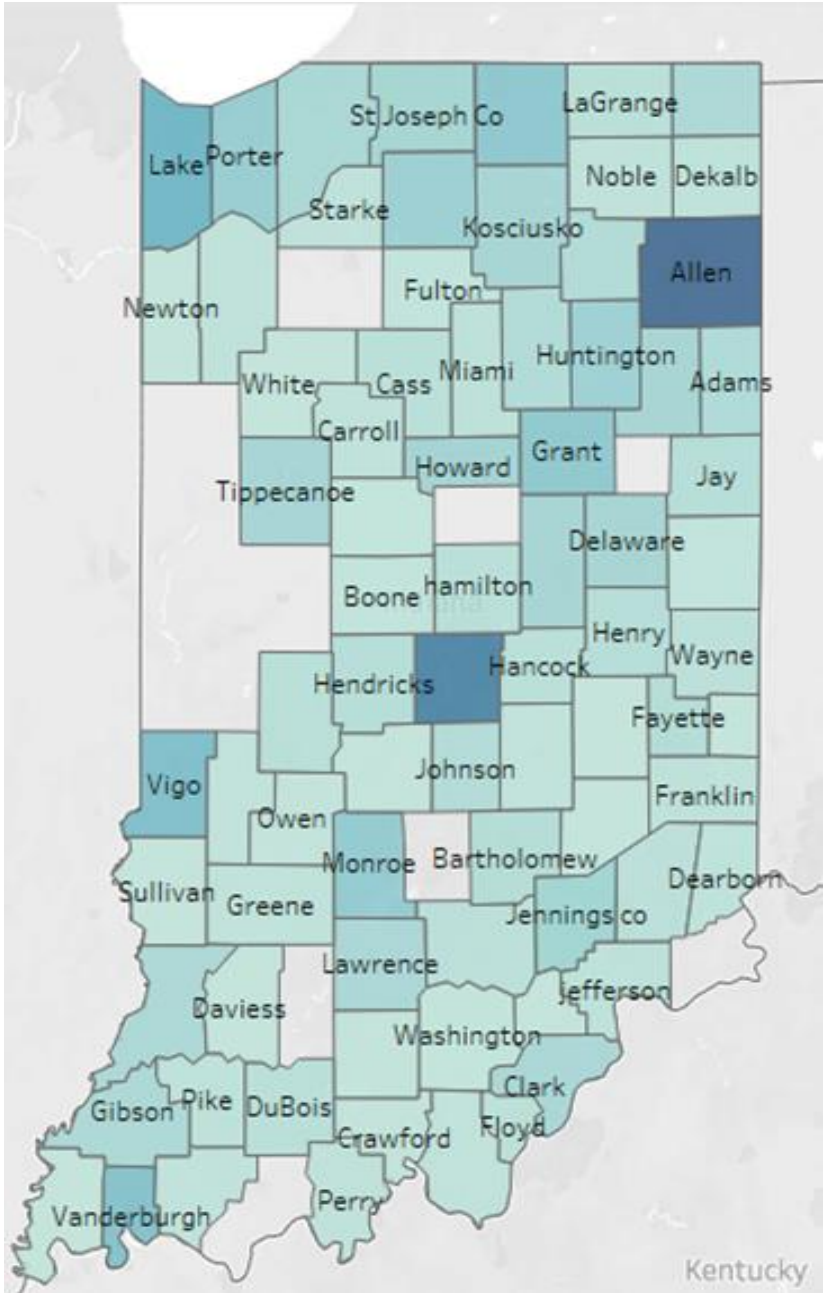
# COVID-19 Data: Total Number of Staff COVID Positive Cases



Total Cases: 2039  
Total COVID-Related Deaths: 5



# COVID Positive Cases by County - Staff

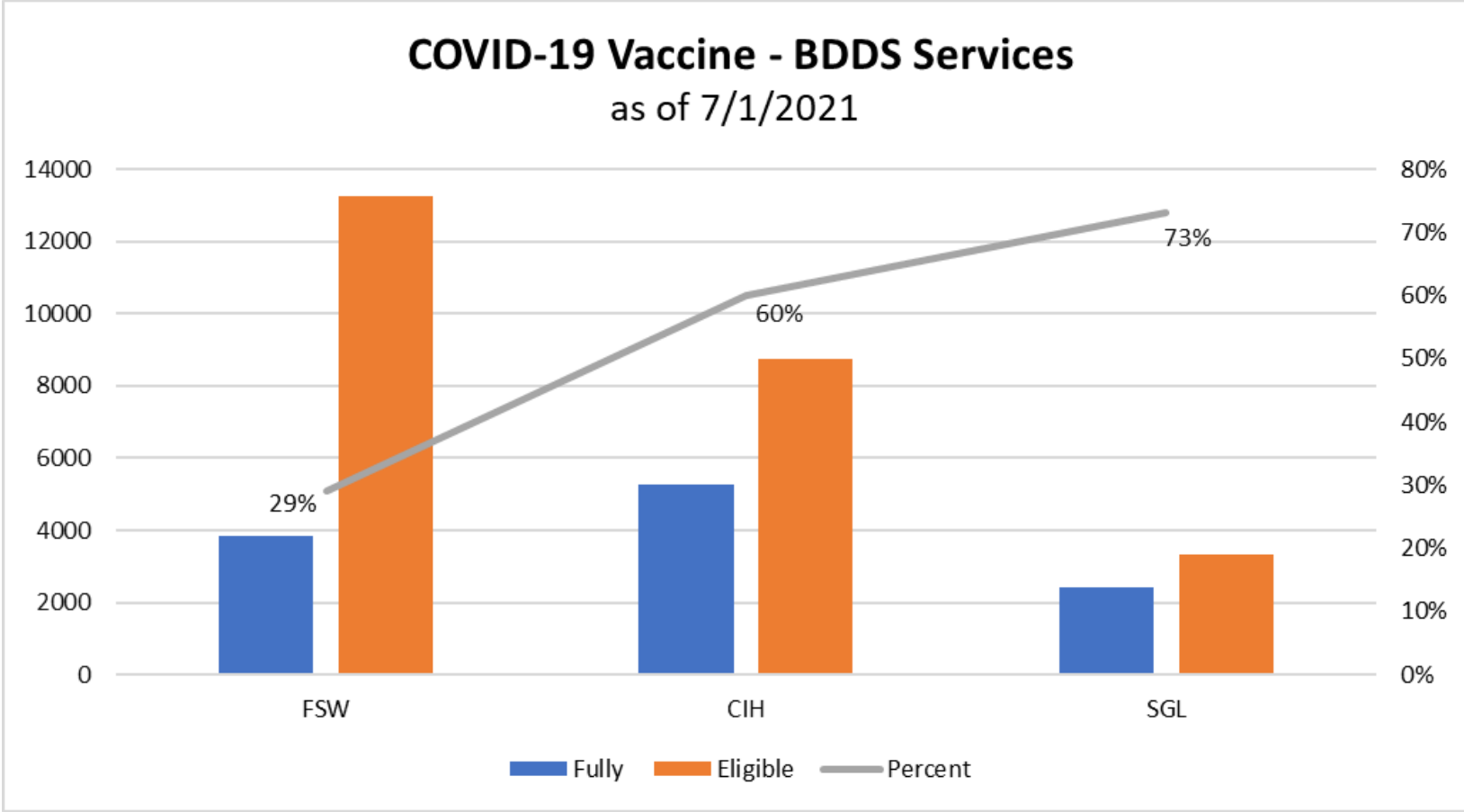


Total COVID-related deaths- 5



# COVID-19 Data: Vaccine Status

Data as of 7/1/2021  
25,279 eligible (16 or older)

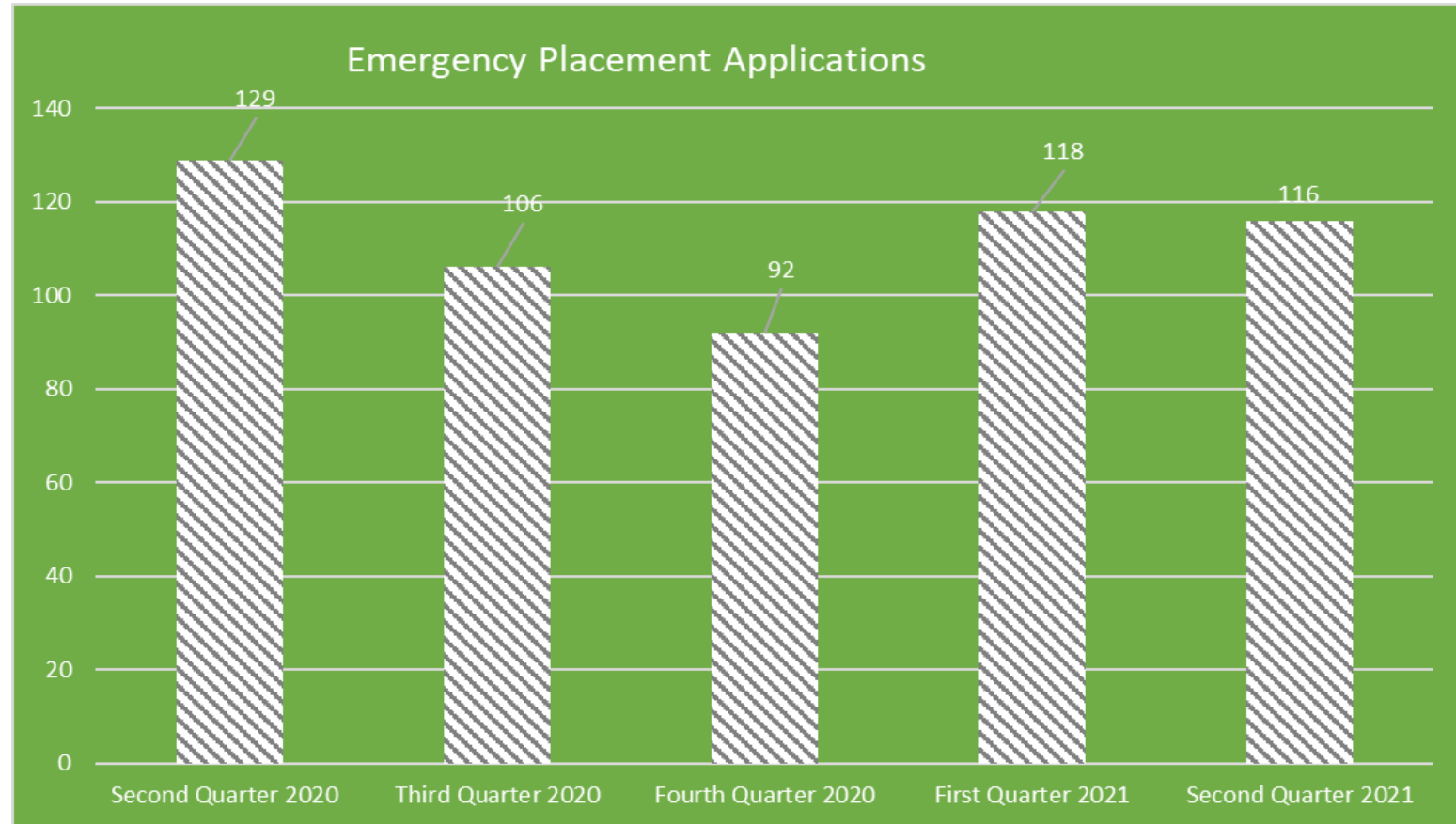


*Note: Due to the every-changing number of individuals in BDDS services, the vaccine counts should not be compared to previous reports.*





## Applications for Emergency Placement - Priority Waivers\*

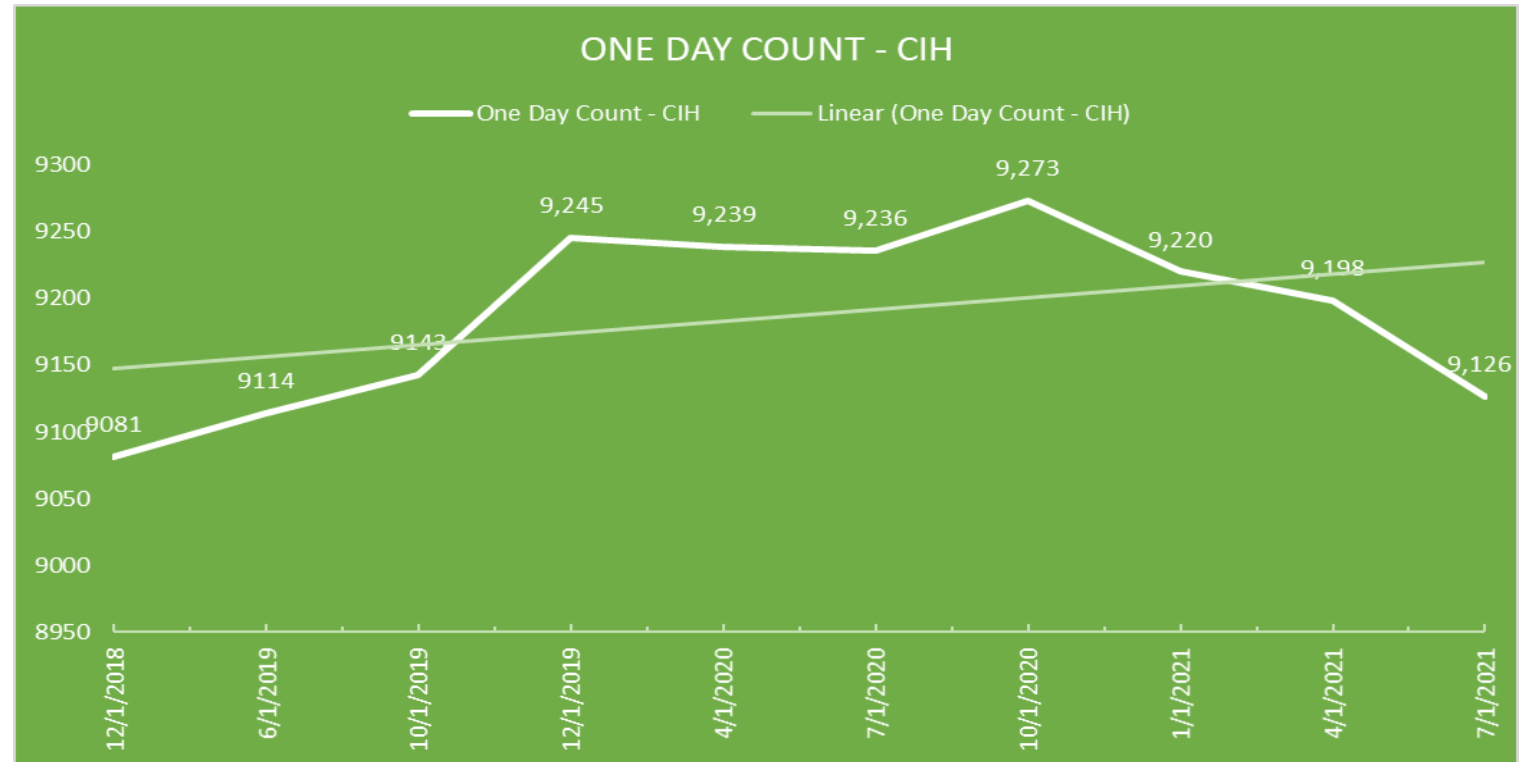


*\*All counts are unduplicated*



## Number of Individuals on BDDS Waivers – One-Day Count:

- Community Integration and Habilitation\*:



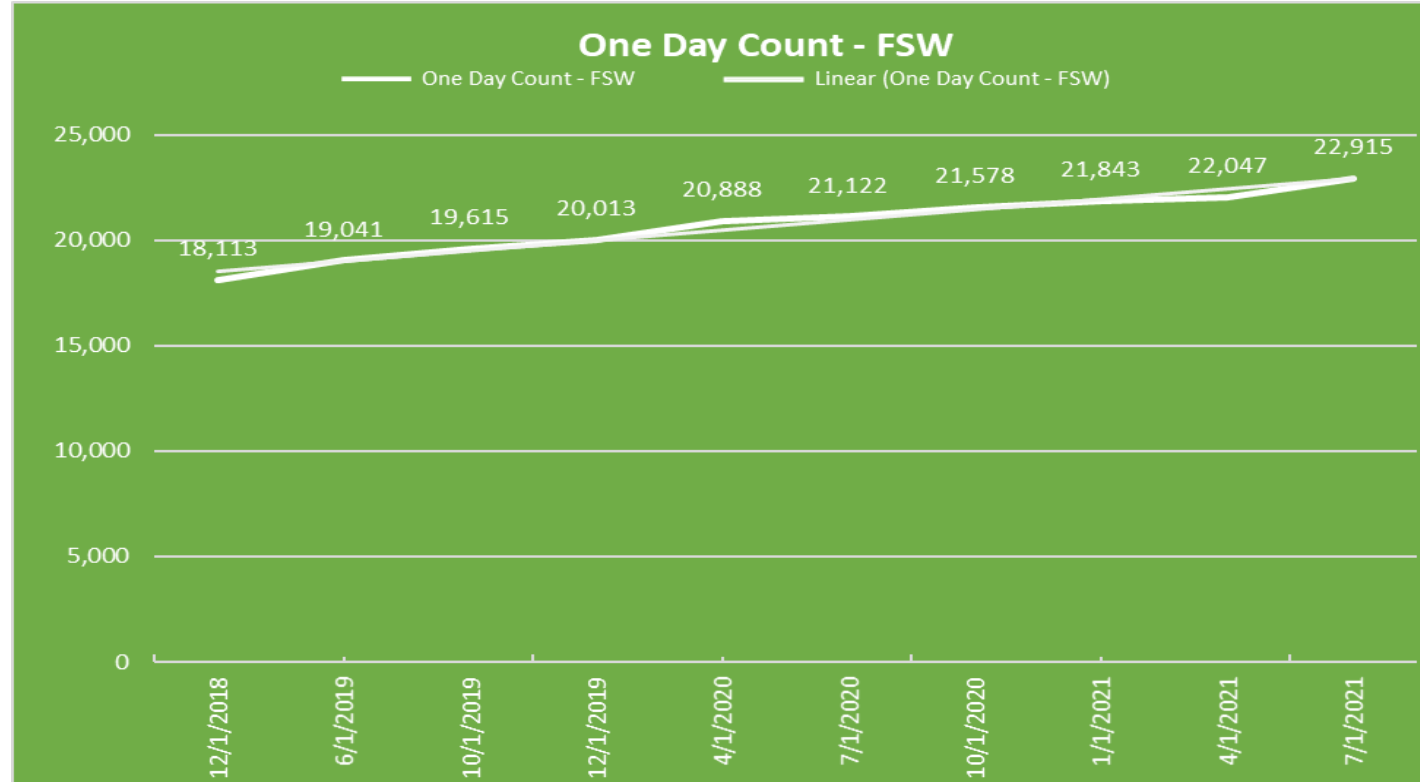
Source: BDDS Portal

*\*All counts are unduplicated*





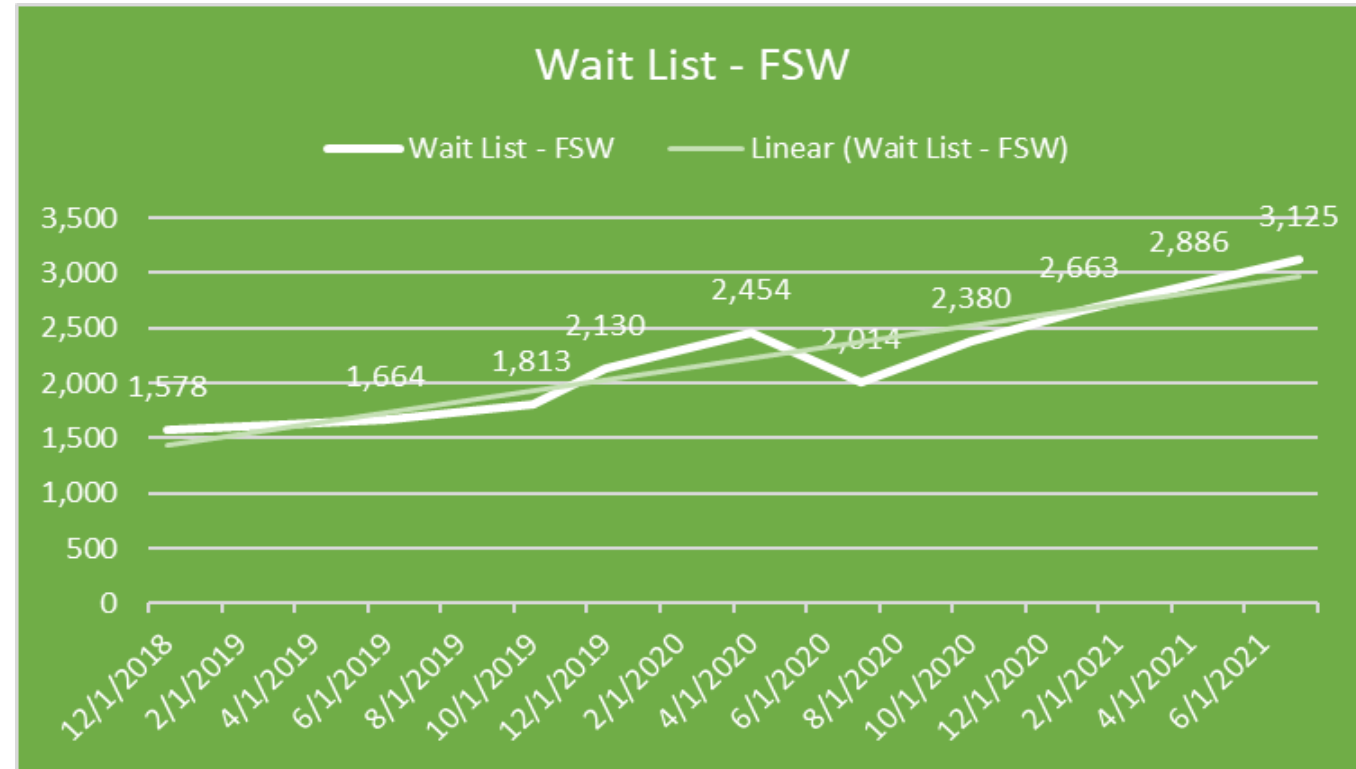
- Number of Individuals on BDDS Waivers – One-Day Count:
  - Family Support Waiver\*:



*\*All counts are unduplicated*



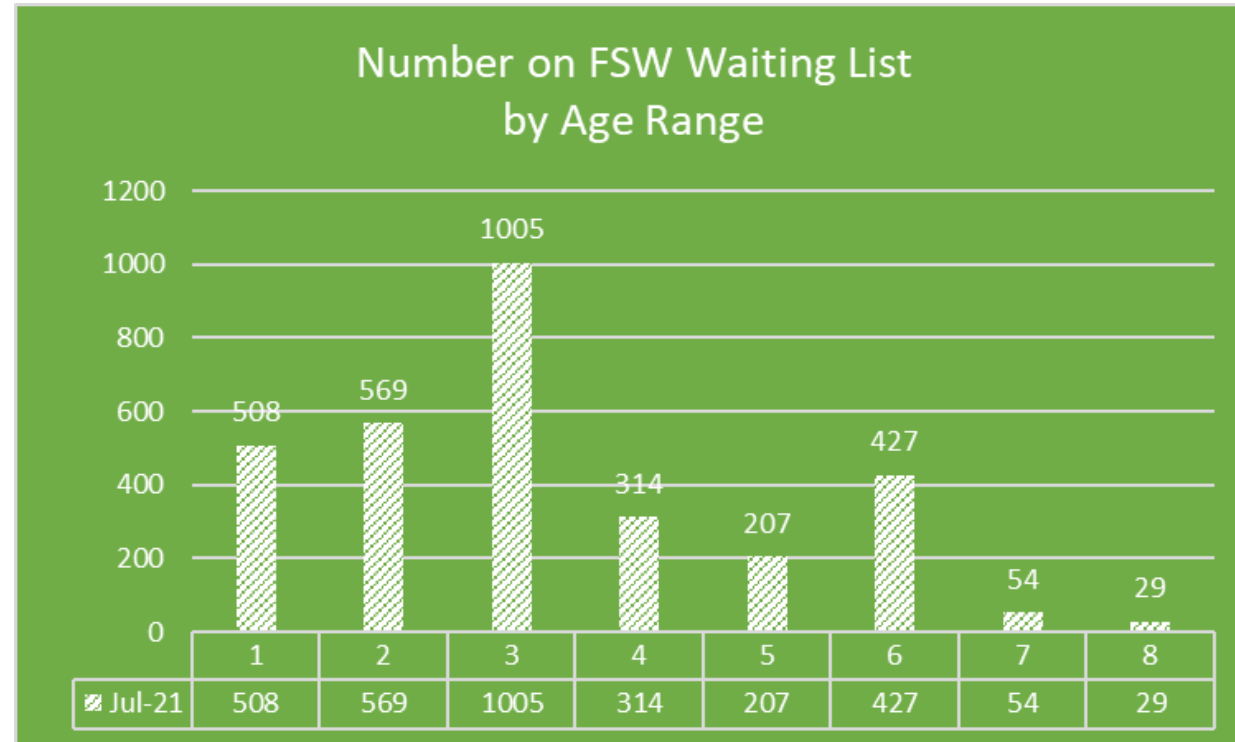
- Number of Individual on Family Supports Waiver Waiting List:



Source: BDDS DART Data System

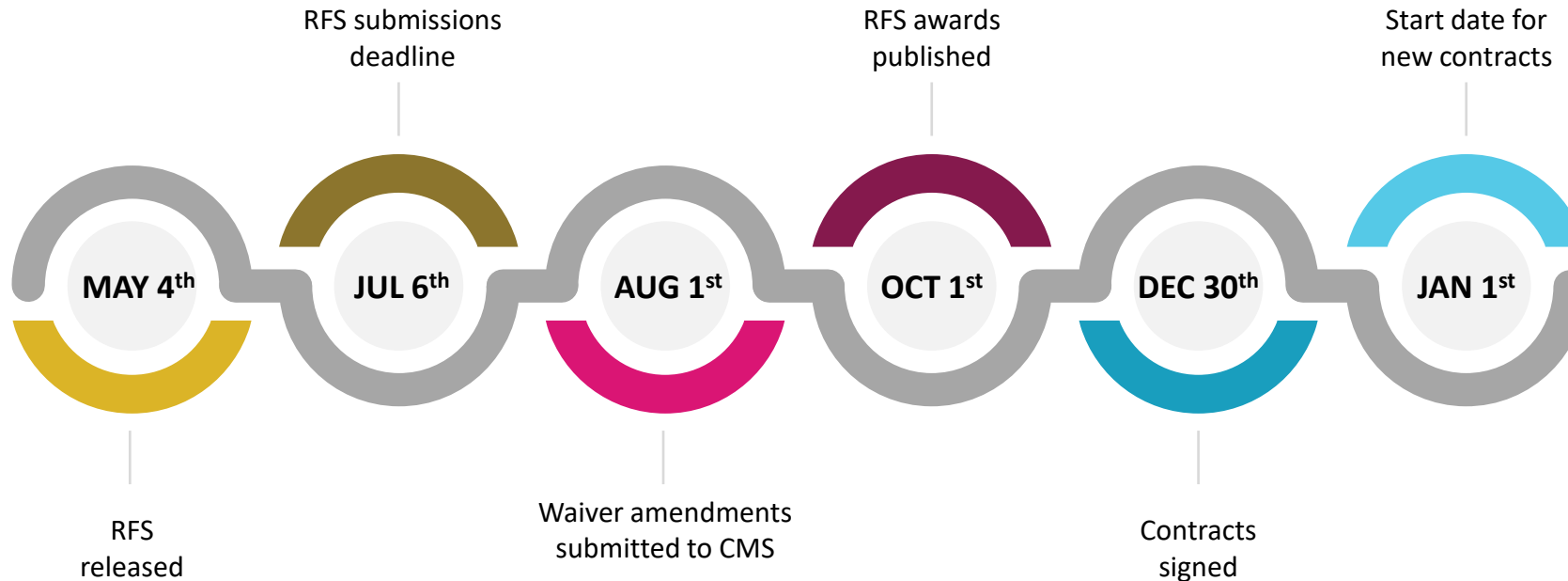


- FSW Wait List by Age Range



Source: BDDS DART Data System

# Case Management Innovation Timeline





## FSSA Investment Framework

FSSA established overarching goals for federal funding to enable equitable, effective, efficient, and sustainable supports to improve health outcomes, fill unmet needs, and support all Hoosiers.

### Overarching Goals & Considerations





## Background: Enhanced FMAP Through the American Rescue Plan Act

Provides a temporary 10% enhanced FMAP on state Home and Community Based Services expenditures from April 1, 2021 through March 31, 2022

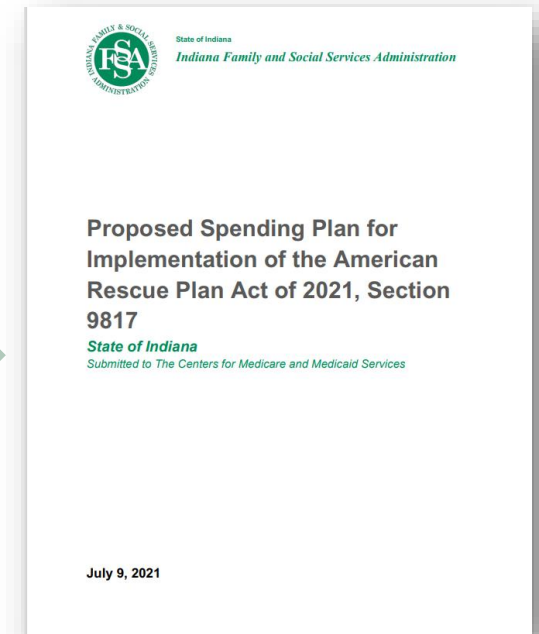
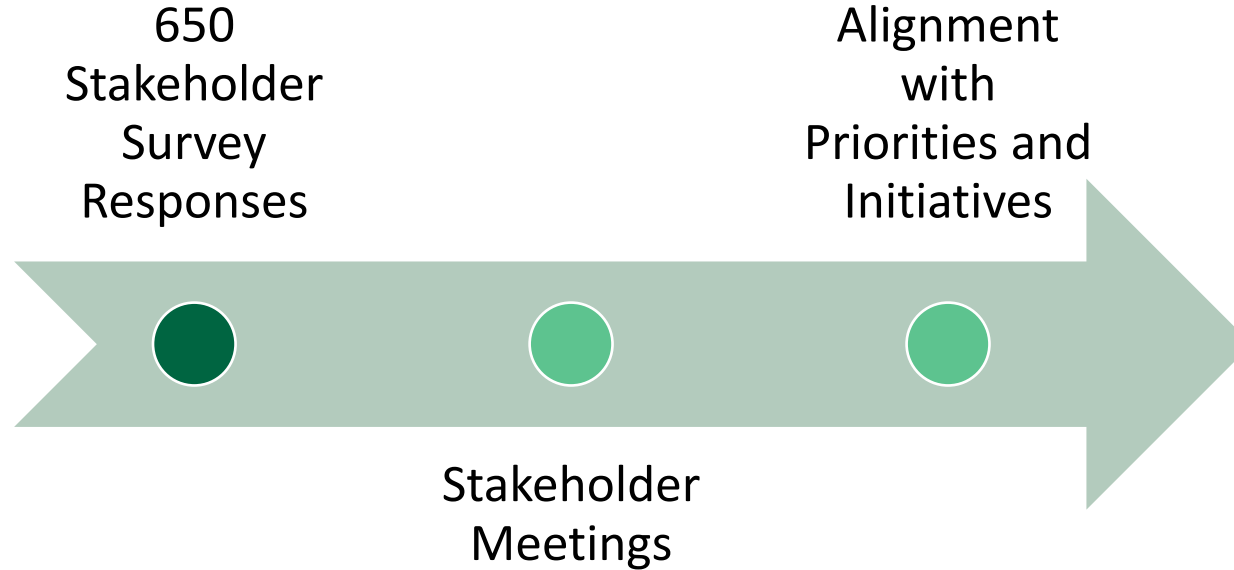
Enhanced funds can be used through March 31, 2024 to enhance, expand, or strengthen Home and Community Based Services

States are required to submit an initial plan for these funds and provide quarterly updates



# FSSA's Approach to Enhanced FMAP

FSSA developed a Spending Plan for the use of enhanced FMAP available via ARPA to improve HCBS delivery and health outcomes for all Hoosiers, ensuring alignment with stakeholders, partners, and FSSA divisions.





## HCBS Enhanced FMAP

FSSA developed a Spending Plan for the use of enhanced FMAP available via ARPA to improve HCBS delivery and health outcomes for all Hoosiers, ensuring alignment with stakeholders, partners, and FSSA divisions.

Stakeholder Survey Results	
Respondent Type	Percent
HCBS industry provider	35%
Other	20%
Family Caregiver	17%
Consumer (HCBS recipient or potential recipient)	10%
Direct service professional	9%
Consumer advocate representative	6%
HCBS industry/association representative	3%

Top 5 HCBS Priorities Identified by Respondents	
Workforce Recruitment	49%
Expand HCBS Provider Capacity	45%
Reduce or Eliminate Waiting List/Increase HCBS Waiver Slots	32%
Caregiver Training and Respite	28%
Leave Benefits	24%

Percent of Respondents

Spending Plan Summary	
Plan Component	Percent Allocated
<b>Stabilize Provider Network</b>	20%
Provider & workforce stabilization grants to address COVID-related expenses & bonus pay**	
<b>Workforce Support</b>	25%
Recruit & retain workforce Private Duty Nursing to provide in-home care**	
<b>Enhance HCBS Services</b>	20%
Address social needs by building integrative partnerships with state & community entities Presumptive eligibility model to improve access**	
<b>Build Provider Capacity</b>	30%
Build capacity to deliver HCBS Right-size institutional networks**	
<b>Support Families &amp; Caregivers</b>	5%
Caregiver training for waiver participants families Caregiver survey to understand & address gaps in existing mental health supports**	
<b>Enhanced FMAP Funding Range*</b>	
<b>\$670.6 M - \$877.6 M</b>	

\*Estimations based on 0% to 33% of spend in the first year.

\*\*Examples are provided for illustrative purposes and are not an exhaustive list of potential activities and strategies

[backhome.indiana@fssa.in.gov](mailto:backhome.indiana@fssa.in.gov)





# Exploring Charting the LifeCourse Integration

Indiana DDRS Advisory Council

May 19, 2021

# What We Hope to Achieve Today

- Review the System Change Priorities
- Identify Actions and Opportunities
  - Identifying and finalize “action steps” and priority strategies
  - Explore resources and opportunities to support taking action



charting the  
**LIFECOURSE**

# Productive, Solution Focused Innovations/ Applications



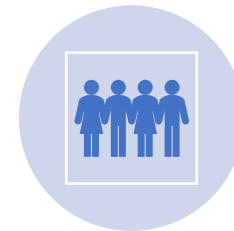
Shared Outcomes



System Navigation

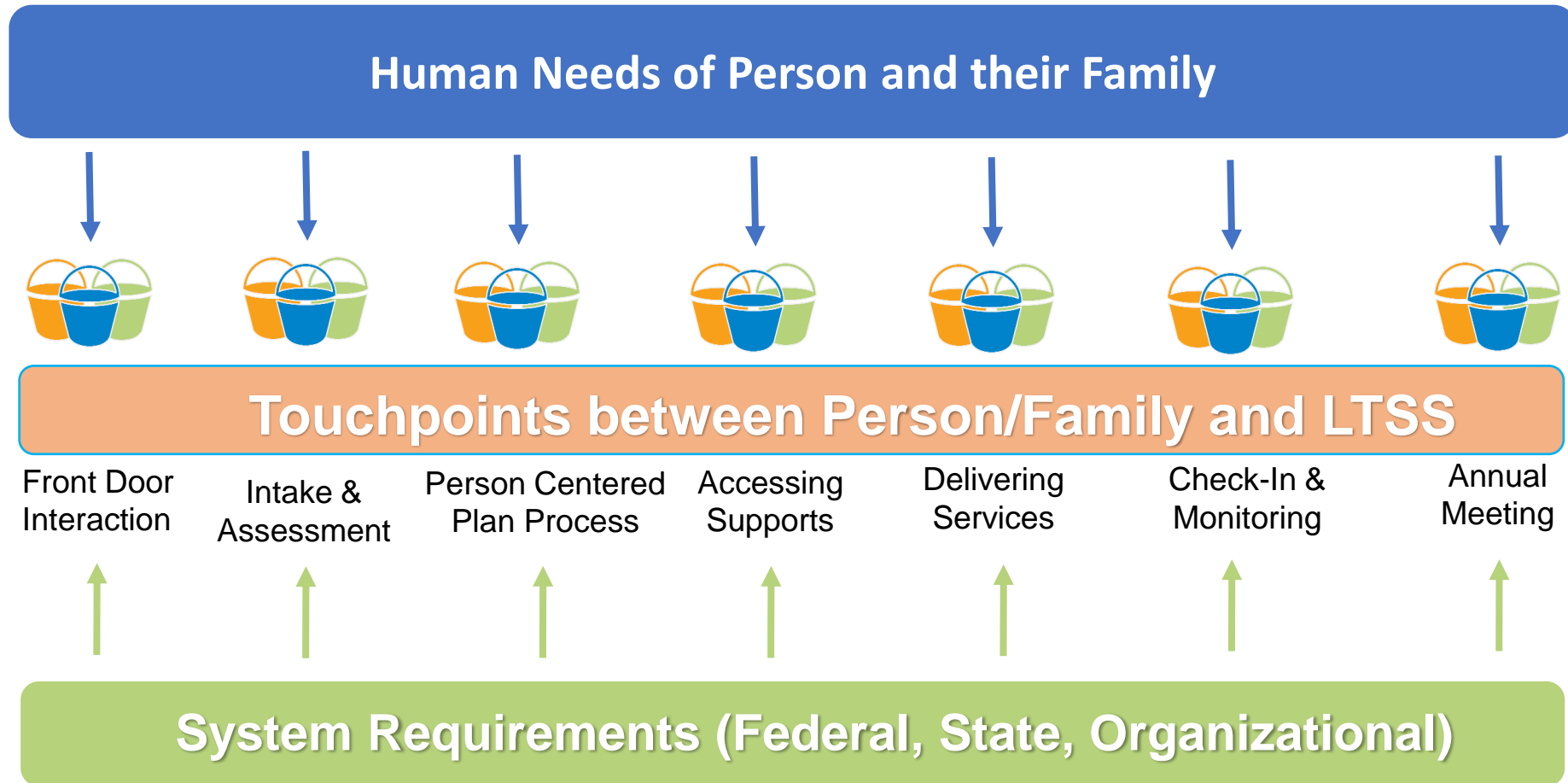


Building  
Independence

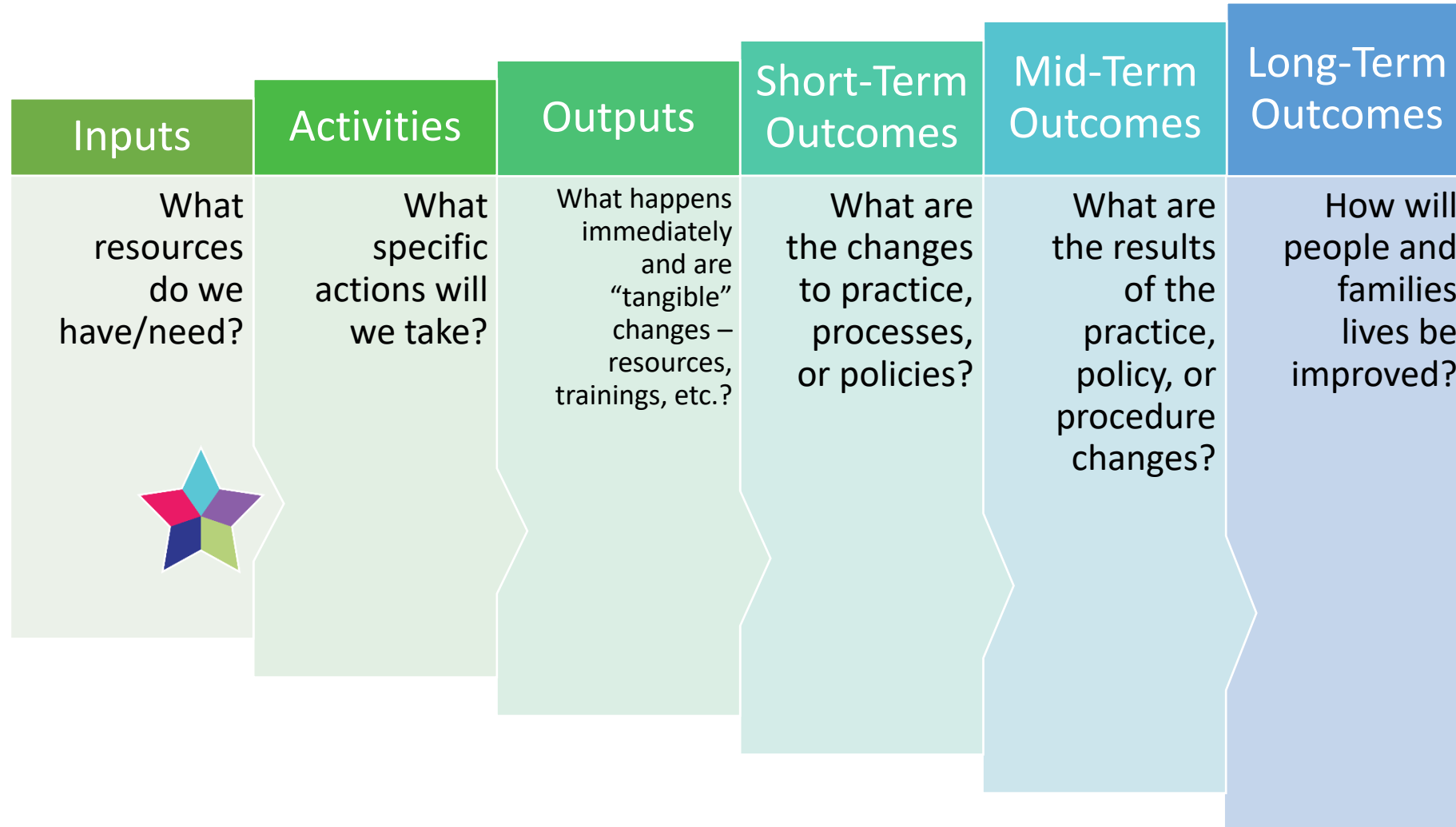


Community  
Monitoring

# Touchpoints of Person Centered System



# Logic Models



Short-Term Outcomes	Mid-Term Outcomes	Long-Term Outcome
<p data-bbox="236 554 873 853">“Front Door” practices that are discovery and exploration based, and focus on how services supplement what’s working</p>	<p data-bbox="1009 554 1462 662">Improved access and navigation</p> <p data-bbox="940 805 1531 976">Individuals and families will start discovery and exploration sooner</p>	<p data-bbox="1607 519 2226 942">Individuals and families will know more about the possibilities, have higher expectations, and will access services as part of how to reach the envisioned good life</p>

Outputs	Short-Term Outcomes	Mid-Term Outcomes	Long-Term Outcome
<p>Orientation (or other training/capacity building) for people/families about the culture and what to expect (including what's required and the choices a person will need to make at each step of the process)</p> <p>Transparent process for tracking progress of application, with ongoing connection and updates</p>	<p>“Front Door” practices that are discovery and exploration based, and focus on how services supplement what's working</p>	<p>Improved access and navigation</p> <p>Individuals and families will start discovery and exploration sooner</p>	<p>Individuals and families will know more about the possibilities, have higher expectations, and will access services as part of how to reach the envisioned good life</p>

Inputs	Activities	Outputs	Short-Term Outcomes	Mid-Term Outcomes	Long-Term Outcome
Self-Advocate and Family Groups develop and design a common message that can be shared and universally used	Developing messages and tools to communicate clearly and succinctly what the waiver is intended to do for people	Orientation (or other training/capacity building) for people/families about the culture and what to expect (including what's required and the choices a person will need to make at each step of the process)	"Front Door" practices that are discovery and exploration based, and focus on how services supplement what's working	Improved access and navigation	Individuals and families will know more about the possibilities, have higher expectations, and will access services as part of how to reach the envisioned good life
	Update the website to be more family friendly, and include guidance/tools for discovery and exploration				
	Update Indiana Community Connect to include "if you're applying, you'll need to know this information – your vision of a good life for you/your loved one"				
	Revamp the first eligibility letter – giving families a roadmap/visual of how the process works, where you are in the process, next steps				
	Cross- system education (taking the message to others)				
		Transparent process for tracking progress of application, with ongoing connection and updates			

**What are additional activities – things we can do – to reach the outcomes?  
What can YOU/YOUR ORGANIZATION contribute as an input?**



Short-Term Outcomes	Mid-Term Outcomes	Long-Term Outcome
<p data-bbox="282 591 825 679">Improved process for people to choose their provider</p> <p data-bbox="252 743 861 832">Rewards for providers are based on quality of supports (not quantity)</p>	<p data-bbox="963 439 1564 579">Ongoing discovery and exploration that drives ongoing planning and provision of supports</p> <p data-bbox="945 694 1582 782">Measure quality outcomes according to the individual</p> <p data-bbox="958 896 1569 1036">Qualifications and processes recognize and align with values and principles</p>	<p data-bbox="1658 618 2285 803">Quality is defined by the person and their vision for a good life, and who supports are helping them achieve that vision</p>

Outputs	Short-Term Outcomes	Mid-Term Outcomes	Long-Term Outcome
<p>Restructured timelines for “rolling” assessment and planning</p> <p>Flexibilities in waiver authorizations and approvals</p> <p>Updated incident monitoring system and practices to ensure dignity of risk</p> <p>Provider rating process based on quality with identified outcomes and indicators that are shared transparently</p>	<p>Improved process for people to choose their provider</p> <p>Rewards for providers are based on quality of supports (not quantity)</p>	<p>Ongoing discovery and exploration that drives ongoing planning and provision of supports</p> <p>Measure quality outcomes according to the individual</p> <p>Qualifications and processes recognize and align with values and principles</p>	<p>Quality is defined by the person and their vision for a good life, and who supports are helping them achieve that vision</p>

Inputs	Activities	Outputs	Short-Term Outcomes	Mid-Term Outcomes	Long-Term Outcome
<p>Provider to provider peer mentor program</p>	<p>Develop an assessment that aligns with the PCISP</p>	<p>Restructured timelines for “rolling” assessment and planning</p>			
	<p>Develop methodologies to get feedback from the individual re: their services</p>	<p>Flexibilities in waiver authorizations and approvals</p>	<p>Improved process for people to choose their provider</p>	<p>Ongoing discovery and exploration that drives ongoing planning and provision of supports</p>	<p>Quality is defined by the person and their vision for a good life, and who supports are helping them achieve that vision</p>
	<p>Change the quarterly reporting from providers to be aligned with the PCISP</p>	<p>Updated incident monitoring system and practices to ensure dignity of risk</p>	<p>Rewards for providers are based on quality of supports (not quantity)</p>	<p>Measure quality outcomes according to the individual</p>	
	<p>Clarify the role of provider and establish aligned expectations/accountability</p>	<p>Provider rating process based on quality with identified outcomes and indicators that are shared transparently</p>		<p>Qualifications and processes recognize and align with values and principles</p>	
<p><b>What are additional activities – things we can do – to reach the outcomes? What can YOU/YOUR ORGANIZATION contribute as an input?</b></p>					

Short-Term Outcomes	Mid-Term Outcomes	Long-Term Outcome
<p data-bbox="410 639 919 782">People choose what they talk about at, and who is part of, their planning meeting</p>	<p data-bbox="1006 668 1516 811">People know their rights and speak up when they feel their rights are being violated</p>	<p data-bbox="1584 618 2135 803">Quality is defined by the person and their vision for a good life, and who supports are helping them achieve that vision</p>

What are immediate, “tangible” changes – resources, trainings, etc.?

Outputs	Short-Term Outcomes	Mid-Term Outcomes	Long-Term Outcome
	People choose what they talk about at, and who is part of, their planning meeting	People know their rights and speak up when they feel their rights are being violated	Quality is defined by the person and their vision for a good life, and who supports are helping them achieve that vision

Inputs	Activities	Outputs	Short-Term Outcomes	Mid-Term Outcomes	Long-Term Outcome
	Capacity building for self-advocates for leading		People choose what they talk about at, and who is part of, their planning meeting	People know their rights and speak up when they feel their rights are being violated	Quality is defined by the person and their vision for a good life, and who supports are helping them achieve that vision

**What are additional activities – things we can do – to reach the outcomes?  
 What can YOU/YOUR ORGANIZATION contribute as an input?**

Outputs	Short-Term Outcomes	Mid-Term Outcomes	Long-Term Outcome
<p>Core competencies and related expectations for case managers (across all touchpoints)</p>	<p>Incorporation of core competencies in training, contract requirements, reviews, etc.</p>	<p>Consistency across case management companies</p>	<p>Quality is defined by the person and their vision for a good life, and who supports are helping them achieve that vision</p>

Inputs	Activities	Outputs	Short-Term Outcomes	Mid-Term Outcomes	Long-Term Outcome
		<p>Core competencies and related expectations for case managers (across all touchpoints)</p>		<p>Consistency across case management companies</p>	<p>Quality is defined by the person and their vision for a good life, and who supports are helping them achieve that vision</p>

**What are additional activities – things we can do – to reach the outcomes?  
 What can YOU/YOUR ORGANIZATION contribute as an input?**



## Shared Themes across Outputs

- Tools and guidance for families to think about where they are, where they want to go and start future planning now – then think about how services fit into that
- Peer to peer support and connections
- Clear expectations and regulations that are aligned with the values/culture

# Next Steps



## **Between now and our next meeting:**

Brainstorm ideas of “inputs”:  
What can you/your organization contribute to the activities and outputs?



## **At our next meeting:**

Sharing inputs and activities with each other and develop an action plan



## DDRS Advisory Council Next Meeting

- Next Meeting:
  - Wednesday, August 18
  - 10 am – Noon
  - Location: In-Person