



Eric Holcomb, Governor  
State of Indiana

*Division of Disability and Rehabilitative Services*  
402 W. WASHINGTON STREET, P.O. BOX 7083  
INDIANAPOLIS, IN 46207-7083  
1-800-545-7763

To: Individuals, Bureau of Developmental Disabilities Services providers, case managers and families  
From: Jessica Harlan-York, Director, Bureau of Quality Improvement Services  
Re: Empowering individuals training materials available  
Date: June 13, 2022

The Bureau of Developmental Disability Services is committed to supporting our provider network in working toward a true person-centered system which includes ensuring providers are supporting individuals to be as independent as possible.

As part of that commitment, BDDS hosted a training clarifying support versus supervision in Home and Community-Based Services.

Participants learned:

- The difference between support versus supervision
- Remediating over support
- Providing active support
- Person-centered planning

A [recording of the training is now available here](#) and the [PowerPoint is available here](#). As a reminder, the Bureau of Quality Improvement Services has a playlist of [videos that might be of interest to providers, individuals, families and other stakeholders that can be found here](#).

If you would like additional resources or have any questions that were not addressed in the Q&A session, please feel free to reach out to BQIS Help: 800-545-7763 or [BQIS.Help@fssa.IN.gov](mailto:BQIS.Help@fssa.IN.gov).

