

Office of Medicaid Policy and Planning  
Non-Emergency Medical Transportation Reports

**Report Name:** Missed Trips  
**Version:** 1.0  
**Report Code:** MO-MT  
**Submission Date:** 8/15/19  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B) i-iii

**Experience Period >> 04/01/19 - 4/30/19**

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	3,884	3,993	7,877	8.12%
Inclement Wthr/Mbr	4	4	8	0.01%
Member Cancelled	2,674	2,941	5,615	5.79%
Member Deceased	95	95	190	0.20%
Member Hospitalized	214	231	445	0.46%
Member No-show	434	529	963	0.99%
Member Too Sick	125	128	253	0.26%
Holiday Closure	14	14	28	0.03%
Inclement Wthr/Provider	2	2	4	0.00%
Provider No-Show	247	294	541	0.56%
Provider Too Late	35	38	73	0.08%
<b>Grand Total</b>	<b>7,728</b>	<b>8,269</b>	<b>15,997</b>	<b>16.49%</b>

**Note:** Data reflects the status of the trip on the date of the scheduled trip.