

**Report Name:** Number of Medicaid Members Eligible for NEMT  
**Report Code:** MO-MME  
**Code Citation:** IC 12-15-30.5 (4)(a)(2)(A)

	Number of NEMT Eligible Members
February 2024	262,595

**Note:** Data reflects the number of Traditional Medicaid fee-for-service members for whom capitation payment was made for the NEMT covered service.

**Broker Name:** Verida, Inc.  
**Report Name:** Requests Received & Scheduled  
**Report Code:** MO-RRS  
**Code Citation:** IC 12-15-30.5-4 (a)(3)(A)

Experience Period>> 2/1/2024 - 2/29/2024

Trip Status Count	Requests	Scheduled	% Scheduled	Fulfilled	% Fulfilled
Total	74,809	74,696	99.8%	58,153	77.7%

**Note:** Data reflects the number of ride requests made and the number scheduled/assigned to a transportation provider. A request may result in multiple scheduled trips.

Broker Name: Verida, Inc.  
Report Name: Member Call Center Performance  
Report Code: MO-MCC1  
Code Citation: IC 12-15-30.5-4 (a)(3)(B)

Experience Period>> 2/1/2024 - 2/29/2024

Item No.	Data Description	Data Entry
10	Number of Calls Received	42,921
11	Number of Calls Answered	42,297
12	Average Handle Time	04:20
13	Percent of Calls Abandoned	✓ 1.45%
14	After Hours On-Time Call Back %	✓ 100.0%
15	Calls Resolved in First Call	✓ 98.5%
16	Percentage of calls answered w/in 45 sec.	✓ 92.2%
17	Percentage of calls answered w/in 60 sec.	93.8%

**Broker Name:** Verida, Inc.  
**Report Name:** Missed Trips  
**Report Code:** MO-MT  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B)i-iii

**Experience Period>>** 2/1/2024 -2/29/2024

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Holiday Closure</i>	0	0	0	0.0%
<i>Inclement Wthr/Mbr</i>	4	4	8	0.0%
<i>Inclement Wthr/Provider</i>	0	0	0	0.0%
<i>Member Cancelled</i>	2,678	2,921	5,599	7.5%
<i>Member Deceased</i>	71	70	141	0.2%
<i>Member Hospitalized</i>	199	215	414	0.6%
<i>Member No-show</i>	295	431	726	1.0%
<i>Member Too Sick</i>	270	277	547	0.7%
<i>No Provider Assigned</i>	390	390	780	1.0%
<i>Provider No-Show</i>	115	134	249	0.3%
<i>Provider Too Late</i>	7	19	26	0.0%
<b>Grand Total</b>	4,029	4,461	8,490	11.4%

**Note:** Data reflects the status of the trip on the date of the scheduled trip.

**Broker Name:** Verida, Inc.  
**Report Name:** Missed Trips by Residence  
**Report Code:** MO-CSR  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B)

Experience Period>> **2/1/2024 - 2/29/2024**

Missed Trips by Res. Types	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
<i>Own Home</i>	3,749	4,164	7,913	11%
<i>Nursing Facility/ Assisted Living</i>	246	265	511	1%
<i>Hospital/Rehab</i>	7	6	13	0%
<i>Other Res. Facility</i>	3	2	5	0%
<i>Other (List below)</i>				0%
<i>Shelter</i>	3	3	6	0%
<i>Hotel</i>	21	21	42	0%
<b>Grand Total</b>	<b>4,029</b>	<b>4,461</b>	<b>8,490</b>	<b>11.4%</b>

**Note:** Data reflects the status of the trip on the date of the scheduled trip.

**Broker Name:** Verida, Inc.  
**Report Name:** Send Backs Summary  
**Report Code:** MO-SBS  
**Code Citation:** IC 12-15-30.5-4 (a)(1)(B)v

**Experience Period>>** 2/1/2024 - 2/29/2024

Total Assigned Trips	Total # of Sendbacks by Providers	Total % Assigned Trips Sent Back	Late Sendbacks (<=48 hours)				Timely Sendbacks (>48 hours)			
			# Late Sendbacks	% Late Sendbacks	# Late Sendbacks Successfully Re-assigned	% Late Sendbacks Successfully Re-assigned	Number Timely Sendbacks	Percent Timely Sendbacks	# Timely Sendbacks Successfully Re-assigned	% Timely Sendbacks Successfully Re-assigned
31,070	5,066	16.31%	971	19.17%	747	76.93%	4,095	80.83%	3,712	90.65%

**Note:** Data reflects the number of trips during the month that were sent back and were not re-assigned to another transportation provider by the date of the scheduled trip. All trips were initially assigned to a transportation provider.

Verida, Inc.  
 Complaint Summary  
 MO-CS  
 IC 12-15-30.5-4 (a)(1)(D)i-ii

Experience Period>>	2/1/2024 - 2/29/2024
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Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	18
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	18
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.00%
<i>Number of Complaints Received in the Reporting Period that <b>Were</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	18
<i>Number of Complaints Received in the Reporting Period that <b>Were Not</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.00%

**Note:** Data includes complaints or concerns directed to FSSA and to Verida. A contact may include 1 or more issues.

**Broker Name:** Verida, Inc.  
**Report Name:** Complaint Summary by Residence  
**Report Code:** MO-CSR  
**Code Citation:** IC 12-15-30.5 (4)(a)(1)(D)iii

Experience Period>> **2/1/2024 - 2/29/2024**

<b>Complaints by Member residence</b> See IC12-15-30.5-4	<b>Grand Total</b>	<b>Percent of All Complaints</b>
<i>Own Home</i>	18	100.0%
<i>Nursing Facility/</i>		0.0%
<i>Ast. Liv</i>		0.0%
<i>Hospital/Rehab</i>		0.0%
<i>Other Res. Facility</i>		0.0%
<i>Other (list below)</i>		0.0%
<b>Grand Total</b>	<b>18</b>	<b>100%</b>

**Note:** Data reflects the residence type for the complaints or concerns directed to FSSA and to Verida.



**Broker Name:** Verida, Inc.  
**Report Name:** Complaints & Appeals  
**Report Code:** MO-MCA1  
**Code Citation:** IC 12-15-30.5 (4)(a)(3)(E)

Experience Period>>	2/1/2024 - 2/29/2024
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**COMPLAINTS**

Description	Data Entry
<i>Number of Complaints Received this Reporting Period</i>	18
<i>Number of Complaints Acknowledged Received within One (1) Business Day in this Reporting Period</i>	18
<i>Percent of Complaints Acknowledged within One (1) Business Day for this Reporting Period</i>	100.0%
<i>Number of Complaints Received in the Reporting Period that <b>Were</b> Investigated, Remediated, and Closed within 15 Business Days of</i>	18
<i>Number of Complaints Received in the Reporting Period that <b>Were Not</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
<i>Percent of Complaints Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	100.0%

**APPEALS**

Item No.	Details	Data Entry
7	<i>Number of Appeals Received this Reporting Period</i>	0
8	<i>Number of Appeals Acknowledged Received within One (1) Business Day in this Reporting Period</i>	0
9	<i>Percent of Appeals Acknowledged within One (1) Business Day for this Reporting Period</i>	NA
10	<i>Number of Appeals Received in the Reporting Period that <b>Were</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
11	<i>Number of Appeals Received in the Reporting Period that <b>Were Not</b> Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	0
12	<i>Percent of Appeals Received in the Reporting Period that Were Investigated, Remediated, and Closed within 15 Business Days of Receipt</i>	NA

**Note:** Data includes the number of complaints received during the reporting month. One complaint may have one or more concerns.

Broker Name: Verida, Inc.

Report Name: Program Integrity Audits & Investigations

Report Code: MO-PIIS

Code Citation: IC 12-15-30.5 (4)(a)(3)(D)

Experience Period>> 2/1/2024 - 2/29/2024

<i>Date Initiated</i>	<i>Provider Name</i>	<i>Driver(s), if Appropriate</i>	<i>Summary of Reason for Audit/Investigation</i>	<i>Actions Taken</i>	<i>Date Completed</i>	<i>Non-Contracted</i>	<i>Projected Activity for Next Month</i>
None							

Report Name: Number of NEMT Vehicles by County  
 Report Code: MO-VC  
 Submission Date: 2/29/2024  
 Code Citation: IC 12-15-30.5-4 (a)(1)(A)

Experience Period >>		2/1/2024 - 2/29/2024						
County	Ambulatory	Ambulatory/Wheelchair	Ambulatory/Wheelchair/Stretcher	Basic Life Support	Non-Contracted	Stretcher van	Wheelchair Lift Van	Total
Adams	5	5			1			11
Allen	28	82			2			112
Bartholomew	19	4			1			24
Benton		1						1
Blackford	6	19			1			26
Boone	8	17			2			27
Brown	1							1
Carroll	5	4					1	10
Cass	4	18			1			23
Clark	12	34			1			47
Clay	3	10			1			14
Clinton	4	7			1			12
Crawford	4	7						11
Daviess	3	18			1			22
Dearborn	3	11						14
Decatur	6	3						9
DeKalb	11	24						35
Delaware	25	30			2			57
Dubois	8	16			1			25
Elkhart	10	31			3			44
Fayette	3	22						25
Floyd	8	28			2			38
Fountain	3	3						6
Franklin	3	3						6

Fulton		6					6
Gibson	4	6			1		11
Grant	25	28			1		54
Greene	8	9			1		18
Hamilton	41	31			2		74
Hancock	8	20			1		29
Harrison	7	10			1		18
Hendricks	14	20			2		36
Henry	5	15			1		21
Howard	21	12			2		35
Huntington	8	27			1		36
Jackson	8	7			1		16
Jasper		3			1		4
Jay	6	13			1		20
Jefferson	6	11					17
Jennings	10	6			1		17
Johnson	24	21			2		47
Knox	8	35			1		44
Kosciusko	6	8					14
LaGrange	1	17					18
Lake	36	33			2		71
LaPorte	19	22			2		43
Lawrence	8	8			2		18
Madison	21	30			2		53
Marion	88	95			3		186
Marshall	6	14			2		22
Martin	3	8					11
Miami	18	3					21
Monroe	12	25			2		39
Montgomery	6	6					12
Morgan	6	12			2		20
Newton		5					5
Noble	8	29			1		38

Ohio	2	1						3
Orange	8	13			1			22
Owen		7			2			9
Parke	2	4						6
Perry	4	8			1			13
Pike		3			1			4
Porter	23	25			2			50
Posey	4	7			1			12
Pulaski		4			1			5
Putnam	4	8						12
Randolph	4	17			1			22
Ripley	7	14						21
Rush	4	6			1			11
Scott	9	8						17
Shelby	3	7			1			11
Spencer	2	12						14
St.Joseph	21	30			3			54
Starke	9	11			1			21
Steuben	3	7			1			11
Sullivan	4	8						12
Switzerland	1	5			1			7
Tippecanoe	24	33			2		1	60
Tipton		2						2
Union	1	8						9
Vanderburgh	16	28			2			46
Vermillion		6			2			8
Vigo	14	20			2			36
Wabash	13	4						17
Warren	2	3						5
Warrick	12	18			2			32
Washington	2	7			1			10
Wayne	10	24			2			36
Wells	5	22						27

White	3	7			1			11
Whitley	4	13			1			18

Broker Name: Verida, Inc.  
 Report Name: Claims Processing Summary  
 Report Code: MO-S1  
 Code Citation: IC 12-15-30.5 (4)(a)(3)(C)

Experience Period >> 2/1/2024 - 2/29/2024

Item #	Measure	CMS1500	
		In-Network	Out-Of-Network
1	Total Submitted Dollars (not paid amount)	\$ 1,410,200.29	
<b>Clean Claims Received</b>			
2	Electronic	24,073	
3	Paper	17,232	
	<b>Total (calculated)</b>	<b>41,305</b>	<b>0</b>
<b>Clean Claims Adjudicated</b>			
4	Paid On Time	39,123	
5	Paid Late	0	
6	Denied	2,182	
	<b>Denial Rate (calculated)</b>	<b>5.58%</b>	<b>#DIV/0!</b>
<b>Claims Paid With Interest</b>			
7	Total Number of Claims Paid With Interest	0	
8	Total Dollar Amount of Interest Paid	\$0.00	
<b>Claims Lag</b>			
9	Average number of days between the last date of service on claim and MCE's receipt of claim from provider.	19	
10	Average number of days between the receipt date on claim and the adjudication date.	20	
11	Average number of days from the adjudication date to payment (remittance advice) date.	20	
12	Clean Claims Adjudicated and Submitted as Encounters to GWT	39,218	
13	Clean Claims Accepted by GWT	39,218	
14	Clean Claims Rejected by GWT	0	
15	<b>Acceptance Rate (calculated)</b>	<b>100.0%</b>	<b>#DIV/0!</b>

**Top Denial Reasons Count**

Item No.	Reason	# in Reporting Period
25	Missing or Invalid Time	458
26	Space Distance Variance	333
27	Altered Documents	262
28	Unauthorized No Show	132
29	Missing Mobility	118
30	Missing or Invalid Odometer Reading	115
31	Service not provided to member	99
32	Unauthorized Driver	98
33	Invalid Vehicle for the mobility	93
34	Other	474
35	<b>Total</b>	<b>2,182</b>

Report Name: Number of NEMT Vehicles by County Ratio

Report Code: MO-VBCR

Submission Date: 1/31/2024

Code Citation: IC 12-15-30.5-4 (a)(2)(B)

Experience Period>> 2/1/2024 - 2/29/2024

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Adams	5	5			1			11	928	84.36	185.60	185.60	#DIV/0!	#DIV/0!	928.00	#DIV/0!	#DIV/0!
Allen	28	82			2			112	15936	142.29	569.14	194.34	#DIV/0!	#DIV/0!	7968.00	#DIV/0!	#DIV/0!
Bartholomew	19	4			1			24	3071	127.96	161.63	767.75	#DIV/0!	#DIV/0!	3071.00	#DIV/0!	#DIV/0!
Benton		1						1	345	345.00	#DIV/0!	345.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Blackford	6	19			1			26	534	20.54	89.00	28.11	#DIV/0!	#DIV/0!	534.00	#DIV/0!	#DIV/0!
Boone	8	17			2			27	1689	62.56	211.13	99.35	#DIV/0!	#DIV/0!	844.50	#DIV/0!	#DIV/0!
Brown	1							1	558	558.00	558.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Carroll	5	4					1	10	549	54.90	109.80	137.25	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	549.00
Cass	4	18			1			23	1911	83.09	477.75	106.17	#DIV/0!	#DIV/0!	1911.00	#DIV/0!	#DIV/0!
Clark	12	34			1			47	4893	104.11	407.75	143.91	#DIV/0!	#DIV/0!	4893.00	#DIV/0!	#DIV/0!
Clay	3	10			1			14	1062	75.86	354.00	106.20	#DIV/0!	#DIV/0!	1062.00	#DIV/0!	#DIV/0!
Clinton	4	7			1			12	1172	97.67	293.00	167.43	#DIV/0!	#DIV/0!	1172.00	#DIV/0!	#DIV/0!
Crawford	4	7						11	494	44.91	123.50	70.57	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Daviess	3	18			1			22	1301	59.14	433.67	72.28	#DIV/0!	#DIV/0!	1301.00	#DIV/0!	#DIV/0!
Dearborn	3	11						14	1454	103.86	484.67	132.18	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Decatur	6	3						9	1101	122.33	183.50	367.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
DeKalb	11	24						35	1322	37.77	120.18	55.08	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Delaware	25	30			2			57	5237	91.88	209.48	174.57	#DIV/0!	#DIV/0!	2618.50	#DIV/0!	#DIV/0!
Dubois	8	16			1			25	1352	54.08	169.00	84.50	#DIV/0!	#DIV/0!	1352.00	#DIV/0!	#DIV/0!
Elkhart	10	31			3			44	6552	148.91	655.20	211.35	#DIV/0!	#DIV/0!	2184.00	#DIV/0!	#DIV/0!
Fayette	3	22						25	1647	65.88	549.00	74.86	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Floyd	8	28			2			38	3061	80.55	382.63	109.32	#DIV/0!	#DIV/0!	1530.50	#DIV/0!	#DIV/0!
Fountain	3	3						6	609	101.50	203.00	203.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Franklin	3	3						6	797	132.83	265.67	265.67	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Fulton		6						6	725	120.83	#DIV/0!	120.83	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Gibson	4	6			1			11	1210	110.00	302.50	201.67	#DIV/0!	#DIV/0!	1210.00	#DIV/0!	#DIV/0!
Grant	25	28			1			54	3473	64.31	138.92	124.04	#DIV/0!	#DIV/0!	3473.00	#DIV/0!	#DIV/0!
Greene	8	9			1			18	1300	72.22	162.50	144.44	#DIV/0!	#DIV/0!	1300.00	#DIV/0!	#DIV/0!
Hamilton	41	31			2			74	6547	88.47	159.68	211.19	#DIV/0!	#DIV/0!	3273.50	#DIV/0!	#DIV/0!
Hancock	8	20			1			29	2224	76.69	278.00	111.20	#DIV/0!	#DIV/0!	2224.00	#DIV/0!	#DIV/0!
Harrison	7	10			1			18	1351	75.06	193.00	135.10	#DIV/0!	#DIV/0!	1351.00	#DIV/0!	#DIV/0!
Hendricks	14	20			2			36	4382	121.72	313.00	219.10	#DIV/0!	#DIV/0!	2191.00	#DIV/0!	#DIV/0!
Henry	5	15			1			21	2252	107.24	450.40	150.13	#DIV/0!	#DIV/0!	2252.00	#DIV/0!	#DIV/0!
Howard	21	12			2			35	3513	100.37	167.29	292.75	#DIV/0!	#DIV/0!	1756.50	#DIV/0!	#DIV/0!
Huntington	8	27			1			36	1380	38.33	172.50	51.11	#DIV/0!	#DIV/0!	1380.00	#DIV/0!	#DIV/0!



County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Jackson	8	7			1			16	1979	123.69	247.38	282.71	#DIV/0!	#DIV/0!	1979.00	#DIV/0!	#DIV/0!
Jasper		3			1			4	997	249.25	#DIV/0!	332.33	#DIV/0!	#DIV/0!	997.00	#DIV/0!	#DIV/0!
Jay	6	13			1			20	838	41.90	139.67	64.46	#DIV/0!	#DIV/0!	838.00	#DIV/0!	#DIV/0!
Jefferson	6	11						17	1384	81.41	230.67	125.82	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Jennings	10	6			1			17	1429	84.06	142.90	238.17	#DIV/0!	#DIV/0!	1429.00	#DIV/0!	#DIV/0!
Johnson	24	21			2			47	5031	107.04	209.63	239.57	#DIV/0!	#DIV/0!	2515.50	#DIV/0!	#DIV/0!
Knox	8	35			1			44	1905	43.30	238.13	54.43	#DIV/0!	#DIV/0!	1905.00	#DIV/0!	#DIV/0!
Kosciusko	6	8						14	2142	153.00	357.00	267.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
LaGrange	1	17						18	712	39.56	712.00	41.88	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Lake	36	33			2			71	18952	266.93	526.44	574.30	#DIV/0!	#DIV/0!	9476.00	#DIV/0!	#DIV/0!
LaPorte	19	22			2			43	4095	95.23	215.53	186.14	#DIV/0!	#DIV/0!	2047.50	#DIV/0!	#DIV/0!
Lawrence	8	8			2			18	2048	113.78	256.00	256.00	#DIV/0!	#DIV/0!	1024.00	#DIV/0!	#DIV/0!
Madison	21	30			2			53	6399	120.74	304.71	213.30	#DIV/0!	#DIV/0!	3199.50	#DIV/0!	#DIV/0!
Marion	88	95			3			186	51977	279.45	590.65	547.13	#DIV/0!	#DIV/0!	17325.67	#DIV/0!	#DIV/0!
Marshall	6	14			2			22	1447	65.77	241.17	103.36	#DIV/0!	#DIV/0!	723.50	#DIV/0!	#DIV/0!
Martin	3	8						11	677	61.55	225.67	84.63	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Miami	18	3						21	1209	57.57	67.17	403.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Monroe	12	25			2			39	3965	101.67	330.42	158.60	#DIV/0!	#DIV/0!	1982.50	#DIV/0!	#DIV/0!
Montgomery	6	6						12	1448	120.67	241.33	241.33	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Morgan	6	12			2			20	2554	127.70	425.67	212.83	#DIV/0!	#DIV/0!	1277.00	#DIV/0!	#DIV/0!
Newton		5						5	444	88.80	#DIV/0!	88.80	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Noble	8	29			1			38	1534	40.37	191.75	52.90	#DIV/0!	#DIV/0!	1534.00	#DIV/0!	#DIV/0!
Ohio	2	1						3	202	67.33	101.00	202.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Orange	8	13			1			22	1091	49.59	136.38	83.92	#DIV/0!	#DIV/0!	1091.00	#DIV/0!	#DIV/0!
Owen		7			2			9	879	97.67	#DIV/0!	125.57	#DIV/0!	#DIV/0!	439.50	#DIV/0!	#DIV/0!
Parke	2	4						6	706	117.67	353.00	176.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Perry	4	8			1			13	716	55.08	179.00	89.50	#DIV/0!	#DIV/0!	716.00	#DIV/0!	#DIV/0!
Pike		3			1			4	958	239.50	#DIV/0!	319.33	#DIV/0!	#DIV/0!	958.00	#DIV/0!	#DIV/0!
Porter	23	25			2			50	4537	90.74	197.26	181.48	#DIV/0!	#DIV/0!	2268.50	#DIV/0!	#DIV/0!
Posey	4	7			1			12	758	63.17	189.50	108.29	#DIV/0!	#DIV/0!	758.00	#DIV/0!	#DIV/0!
Pulaski		4			1			5	486	97.20	#DIV/0!	121.50	#DIV/0!	#DIV/0!	486.00	#DIV/0!	#DIV/0!
Putnam	4	8						12	1293	107.75	323.25	161.63	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Randolph	4	17			1			22	1041	47.32	260.25	61.24	#DIV/0!	#DIV/0!	1041.00	#DIV/0!	#DIV/0!
Ripley	7	14						21	985	46.90	140.71	70.36	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Rush	4	6			1			11	695	63.18	173.75	115.83	#DIV/0!	#DIV/0!	695.00	#DIV/0!	#DIV/0!
Scott	9	8						17	1505	88.53	167.22	188.13	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Shelby	3	7			1			11	1797	163.36	599.00	256.71	#DIV/0!	#DIV/0!	1797.00	#DIV/0!	#DIV/0!
Spencer	2	12						14	695	49.64	347.50	57.92	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
St. Joseph	21	30			3			54	10398	192.56	495.14	346.60	#DIV/0!	#DIV/0!	3466.00	#DIV/0!	#DIV/0!
Starke	9	11			1			21	941	44.81	104.56	85.55	#DIV/0!	#DIV/0!	941.00	#DIV/0!	#DIV/0!
Steuben	3	7			1			11	1026	93.27	342.00	146.57	#DIV/0!	#DIV/0!	1026.00	#DIV/0!	#DIV/0!
Sullivan	4	8						12	783	65.25	195.75	97.88	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Switzerland	1	5			1			7	395	56.43	395.00	79.00	#DIV/0!	#DIV/0!	395.00	#DIV/0!	#DIV/0!

County	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van	Total Vehicles	Capitated Members	member : vehicle ratio for all vehicle types	Ambulatory	Ambulatory / Wheelchair	Ambulatory / Wheelchair / Stretcher	Basic Life Support	Non-Contracted	Stretcher Van	Wheelchair Lift Van
Tippecanoe	24	33			2		1	60	5446	90.77	226.92	165.03	#DIV/0!	#DIV/0!	2723.00	#DIV/0!	5446.00
Tipton		2						2	417	208.50	#DIV/0!	208.50	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Union	1	8						9	256	28.44	256.00	32.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Vanderburgh	16	28			2			46	8425	183.15	526.56	300.89	#DIV/0!	#DIV/0!	4212.50	#DIV/0!	#DIV/0!
Vermillion		6			2			8	656	82.00	#DIV/0!	109.33	#DIV/0!	#DIV/0!	328.00	#DIV/0!	#DIV/0!
Vigo	14	20			2			36	5220	145.00	372.86	261.00	#DIV/0!	#DIV/0!	2610.00	#DIV/0!	#DIV/0!
Wabash	13	4						17	1311	77.12	100.85	327.75	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warren	2	3						5	231	46.20	115.50	77.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Warrick	12	18			2			32	2004	62.63	167.00	111.33	#DIV/0!	#DIV/0!	1002.00	#DIV/0!	#DIV/0!
Washington	2	7			1			10	1188	118.80	594.00	169.71	#DIV/0!	#DIV/0!	1188.00	#DIV/0!	#DIV/0!
Wayne	10	24			2			36	3747	104.08	374.70	156.13	#DIV/0!	#DIV/0!	1873.50	#DIV/0!	#DIV/0!
Wells	5	22						27	1035	38.33	207.00	47.05	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
White	3	7			1			11	739	67.18	246.33	105.57	#DIV/0!	#DIV/0!	739.00	#DIV/0!	#DIV/0!
Whitley	4	13			1			18	849	47.17	212.25	65.31	#DIV/0!	#DIV/0!	849.00	#DIV/0!	#DIV/0!
<b>All Counties &amp; All Vehicles</b>	<b>843</b>	<b>1392</b>	<b>0</b>	<b>0</b>	<b>91</b>	<b>0</b>	<b>2</b>	<b>2328</b>	<b>262509</b>	<b>112.76</b>	<b>311.40</b>	<b>188.58</b>	<b>#DIV/0!</b>	<b>#DIV/0!</b>	<b>2884.71</b>	<b>#DIV/0!</b>	<b>131254.50</b>