

Office of Medicaid Policy and Planning
Non-Emergency Medical Transportation Reports

Report Name: Missed Trips
Version: 1.0
Report Code: MO-MT
Submission Date: 08/15/2020
Code Citation: IC 12-15-30.5-4 (a)(1)(B) i-iii

Experience Period >> 04/01/20 - 04/30/20

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	381	405	786	1.38%
Inclement Wthr/Mbr	1	1	2	0.00%
Member Cancelled	1,163	1,310	2,473	4.33%
Member Deceased	82	87	169	0.30%
Member Hospitalized	124	133	257	0.45%
Member No-show	209	291	500	0.88%
Member Too Sick	83	88	171	0.30%
Provider No-Show	36	53	89	0.16%
Provider Too Late	5	3	8	0.01%
Grand Total	2,084	2,371	4,455	7.81%

Note: Data reflects the status of the trip on the date of the scheduled trip.