

Office of Medicaid Policy and Planning
Non-Emergency Medical Transportation Reports

Broker Name: Southeastrans
Version: 2020.01
Report Name: Missed Trips
Report Code: MO-MT
Code Citation: IC 12-15-30.5-4 (a)(1)(B) i-iii

Note: Data reflects the status of the trip on the date of the scheduled trip.

Experience Period >> 11/01/2020 - 11/30/2020

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	1,425	1,475	2,900	4%
Inclement Wthr/Mbr	1	0	1	0%
Member Cancelled	2,079	2,309	4,388	6%
Member Deceased	85	86	171	0%
Member Hospitalized	184	192	376	1%
Member No-show	438	382	820	1%
Member Too Sick	118	118	236	0%
Inclement Wthr/Provider	0	0	0	0%
Provider No-Show	53	63	116	0%
Provider Too Late	9	11	20	0%
Holiday Closure	39	39	78	0%
Grand Total	4,431	4,675	9,106	13%