

Service Authorization Requests in Hoosier Care Connect

The data shown below represents Q1 to Q4 2021 reports submitted by each MCE.

What does the OMPP Measure?

OMPP's

How are the MCEs Doing on these Measures?

Exceeding the Target On Target Below the Target

Percent of Provider Authorization

Requests Reviewed timely in HCC

Percent of Authorizations

Timely Decisions-All

Percent of Authorizations with Timely

Decisions-Preservice Only (within 7 days of request is considered timely)

Percent of Authorizations with timely

Decisions- Concurrent Only (within 1 day is considered timely).

Percent of Authorizations with Timely

Decisions-Pharmacy only (within 1 day is considered timely).

98%

98%

98%

98%

Anthem				MHS				UHC*		
Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q1 2021	Q2 2021	Q3 2021	Q4 2021	Q2 2021	Q3 2021	Q4 2021

99.81%	99.81%	99.85%	99.81%	99.31%	98.86%	98.59%	98.88%	100.0%	98.57%	99.59%
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99.8%	99.8%	99.9%	99.8%	99.0%	98.6%	98.1%	98.9%	100.0%	96.6%	99.2%
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99.0%	99.3%	99.4%	99.1%	99.2%	99.1%	98.9%	99.3%	100.0%	100.0%	98.9%
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100%	100.0%	100.0%	100.0%	100.0%	99.5%	99.7%	98.4%	100.0%	99.8%	100.0%
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* Plan started 4/2/2022. Three quarters reported.