

Office of Medicaid Policy and Planning
Non-Emergency Medical Transportation Reports

Broker Name: Southeastrans
Version: 2020.01
Report Name: Missed Trips
Report Code: MO-MT
Code Citation: IC 12-15-30.5-4 (a)(1)(B) i-iii

Note: Data reflects the status of the trip on the date of the scheduled trip.

Experience Period >> 09/01/2020 - 09/30/2020

Trip Not Provided	To Appt. Legs	From Appt. Legs	Grand Total	Percent of Scheduled Rides
No Provider Assigned	1,917	1,935	3,852	5%
Inclement Wthr/Mbr	0	0	0	0%
Member Cancelled	1,873	2,116	3,989	6%
Member Deceased	28	30	58	0%
Member Hospitalized	166	185	351	0%
Member No-show	306	369	675	1%
Member Too Sick	101	104	205	0%
Inclement Wthr/Provider	0	0	0	0%
Provider No-Show	70	84	154	0%
Provider Too Late	12	15	27	0%
Holiday Closure	0	0	0	0%
Grand Total	4,473	4,838	9,311	13%