



RWHAP TA Webinar

Indiana State Department of Health

April 17, 2018

11:00 am – 12:00 pm



Indiana State
Department of Health



zoom

Helpful Hints

- Press esc to exit full screen
- Hover over the top to change “view” options
- Place yourselves on “mute” until you’re ready to pose a question or make a comment
- Use the “chat” room to pose questions and make comments
- Meeting will be **recorded** and available for sharing after the meeting

- Please enter the agency name and list all participants in the “chat” room



Agenda

- Introductions
- Key Milestones
- Services & Subservices
- Q & A
- Next call



CHECK-in



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Milestones



Funding & Infrastructure



- Secured funding to expand service delivery across the state
- Allocated more than \$13M in supplemental funding
 - 15 service categories across 23 agencies
- Crosswalk Part B-funded services to RWHAP service categories
- Expanded staffing for Part B Program (5 FTEs)
 - Contract & budget
 - Field finance fiscal analyst
 - Associate Director
 - Data program manager
 - Restructured/solely-dedicated Part B quality manager
- Developed federal compliance policies & procedures



Technical Assistance



- Contracted with local and national consultants to assist with developing and improving statewide funding of services
- 1:1 TA focused on infrastructure, capacity building and integration of service models
- Implemented monthly TA webinars
- Upgraded HIVE to improve information exchange between ISDH, Care Coordinators and subrecipients
- Created tools related to service allocations decisions and tracking
- Clarified “funded” & “allowable” Part B services



Programmatic & Fiscal

- Eligibility determination
 - Updated ACAPS to accommodate increased determination activities
 - Developed eligibility determination policies, procedures & forms
- Delineation of services and subservices
- Introduced core expectations of quality management
- Delineated invoicing & reimbursement processes
- Modified contract language



Data Management

- Provided high level review of data reporting requirements
- Conducted provider assessment regarding data collection reporting activities
- Developed interim data collection process & tool
- Foundational work for establishing ISDH-approved data system
 - Consulted with other states regarding approaches to data collection
 - Initiated discussions with Marion County about possible collaboration
 - Engaged ISDH IT, Data Security and legal representation into review of potential data systems
 - Conducting meetings with vendors to discuss data system implementation
 - Developing subservices and service units for use in data system



A blue speech bubble icon containing the text "UP NEXT" in bold, dark blue, sans-serif capital letters.

UP NEXT

- Development of Part B service standards
- FAQ document
- Monthly TA webinars
- 1:1 site consultations
- Site monitoring protocols & procedures (fiscal & programmatic)
- Public announcement of ISDH-approved data system
- Updating ISDH clinical quality management plan



Questions

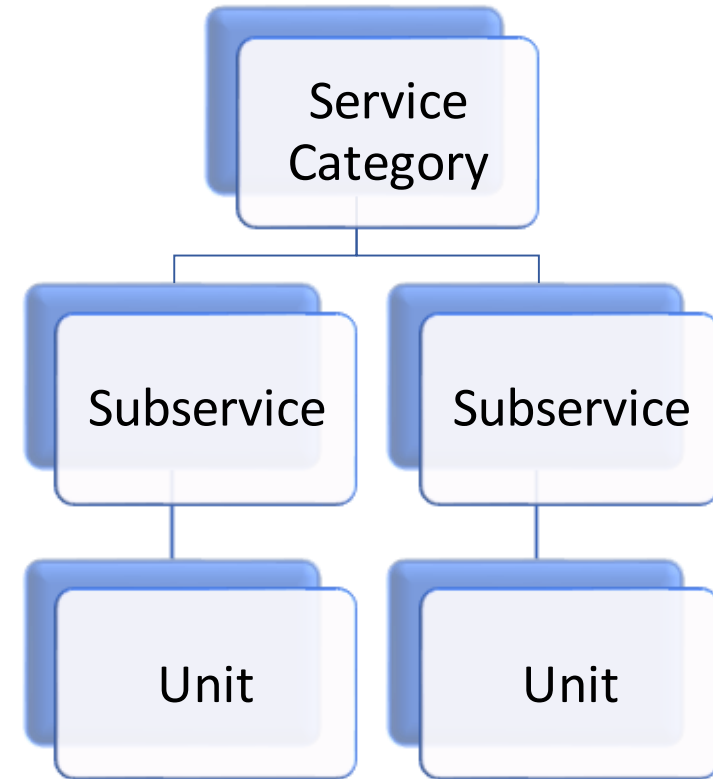
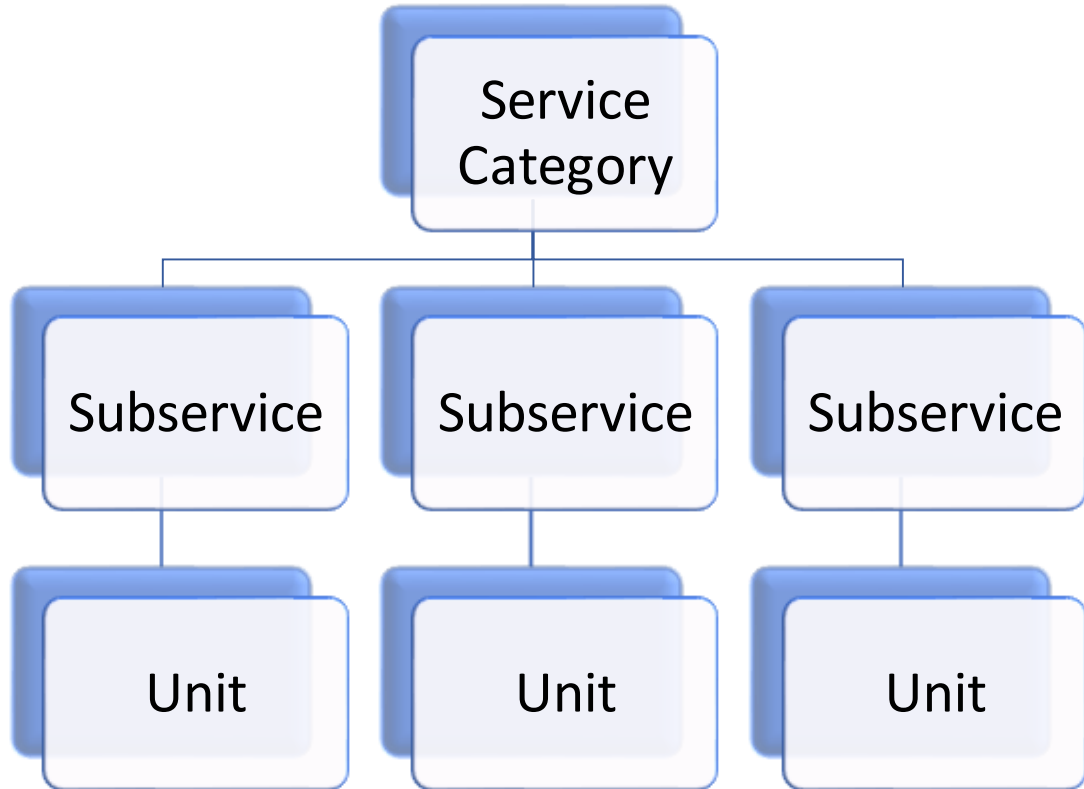




Service Categories, Subservices and Service Units



Service Category, Subservice and Units



What is a Service Category?

- The Ryan White legislation specifies allowable uses of Ryan White HIV/AIDS Program (RWHAP) funds
- The Health Resources and Services Administration (HRSA) HIV/AIDS Bureau (HAB) has issued [Policy Clarification Notice #16-02](#) to guide how those service categories may be implemented
- All or some Service Categories may be funded by the recipient, and all or some of the allowable elements described in PCN #16-02 may be implemented
 - Funding elements under a Service Category that is not contained in law or policy is not allowed



Ryan White HIV/AIDS Program Services: Eligible Individuals & Allowable Uses of Funds

Policy Clarification Notice (PCN) #16-02 (Revised 12/05/16)

Replaces Policy #10-02

<https://hab.hrsa.gov/program-grants-management/policy-notices-and-program-letters>



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RWHAP ALLOWABLE SERVICES

CORE MEDICAL SERVICES

- AIDS Drug Assistance Program Treatments
- AIDS Pharmaceutical Assistance
- **Early Intervention Services (EIS)**
- Health Insurance Premium and Cost Sharing Assistance for Low-Income Individuals
- Home and Community-Based Health Services
- Home Health Care
- Hospice Services
- **Medical Case Management, including Treatment Adherence Services**
- **Medical Nutrition Therapy**
- **Mental Health**
- Oral Health
- **Outpatient/Ambulatory Health Services**
- **Substance Abuse Outpatient**

SUPPORT SERVICES

- Child Care Services
- **Emergency Financial Assistance**
- **Food Bank/Home Delivered Meals**
- **Health Education/Risk Reduction**
- **Housing**
- Linguistic Services
- **Medical Transportation**
- **Non-Medical Case Management**
- Other Professional Services
- **Outreach Services**
- **Psychosocial Support Services**
- Referral for Health Care and Support Services
- Rehabilitation Services
- Respite Care
- **Substance Abuse Services (residential)**

Service Category Definition Example #1

Mental Health Services

- Provision of outpatient psychological and psychiatric screening, assessment, diagnosis, treatment, and counseling services offered to clients living with HIV. Services are based on a treatment plan, conducted in an outpatient group or individual session, and provided by a mental health professional licensed or authorized within the state to render such services. Such professionals typically include psychiatrists, psychologists, and licensed clinical social workers



Service Category Definition Example #2

Food Bank/Home Delivered Meals

- Refers to the provision of actual food items, hot meals, or a voucher program to purchase food. This also includes the provision of essential non-food items that are limited to the following:
 - Personal hygiene products
 - Household cleaning supplies
 - Water filtration/purification systems in communities where issues of water safety exist



Service Category, Subservice and Units

**Mental
Health**

**Food
Bank/Home
Delivered Meals**

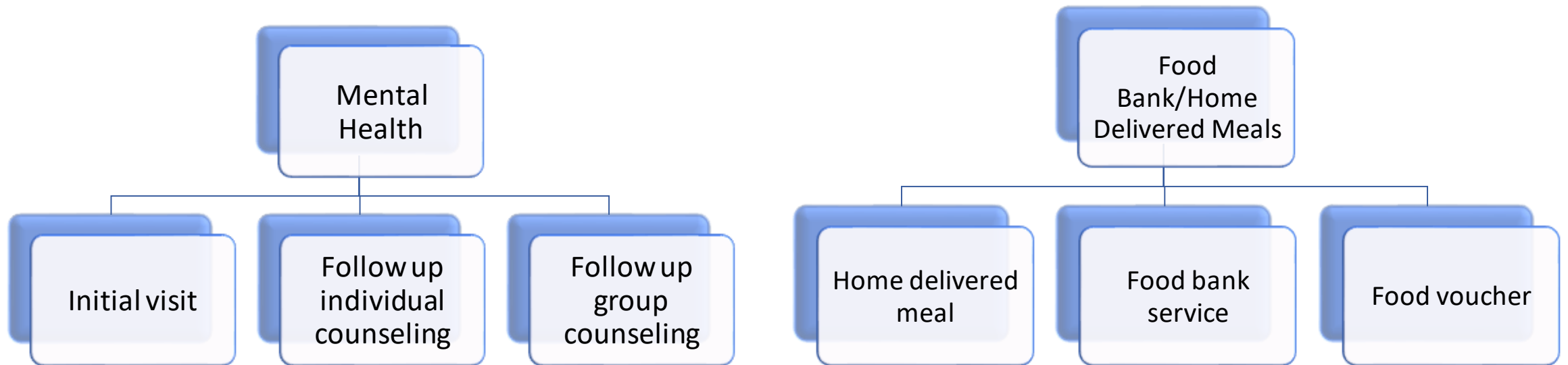


What is a Subservice?

- Activities or interventions conducted within the service category
- Align with allowable activities under each service category for the RWHAP
- Standardizes activities for all ISDH RWHAP-funded providers across the state
- Uses the largest “grouping” while still capturing necessary information
 - Not intended to document everything that you do with a client



Service Category, Subservice and Units

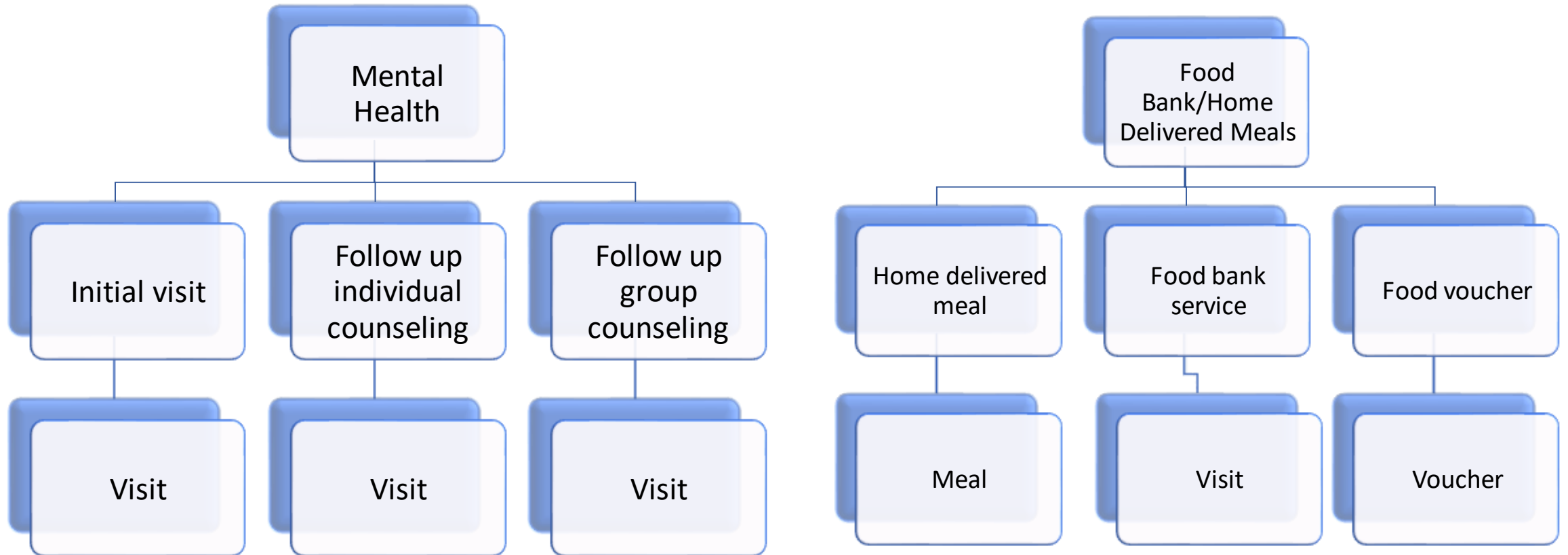


What is a Service Unit?

- Specific quantity or measure of a subservice
 - Time
 - A visit/contact
 - A product
- Captures information needed for funding justifications or other monitoring
- Standardizes units for all ISDH RWHAP-funded providers across the state
- Uses the largest unit possible while still capturing necessary information
 - Units are not intended to document everything that you do with a client



Service Category, Subservice and Units



Why Is This Important?

- We need more detail on a local level to:
 - Help plan needed services for PLWH on a statewide, regional and agency level
 - Evaluate costs of providing services
 - Quantify services provided in consistent ways
 - Inform federal grant applications and reporting
- The Ryan White Services Report (RSR) doesn't capture a lot of detail about services
 - Core medical services=limited to 1 service/category/day
 - Support Services=reported as Yes if client ever received the service in the reporting period



How Has ISDH Made Decisions

- Reviewed the Ryan White law and policies
- Working with Marion County to ensure a coordinated effort with service implementation
- Evaluated what each sub-recipient is funded for and the client needs being addressed
- Ensured compliance with Ryan White Services Report (RSR) requirements



What's Next?

- A Table of Service Categories, Service Definitions, Subservices and Service Units will be provided to you
- Individual meetings as needed
 - Clarify service provision and align with allowable activities
- Continue to collect the data discussed during the last webinar
 - You need to understand subservices and service units to think about how you are structuring your services
 - Eventually, you will capture subservices and units in the ISDH-approved data system



Interim Data Reporting Requirements

- If you provide a Ryan White Part B Supplemental funded service to a client, please collect the following information:
 - Client Name
 - Date of Birth
 - Gender
 - Name of service received including date of service
- Collect information on paper form and store securely in a locked file cabinet.
 - Please wait to enter data into a data system until you receive further guidance from ISDH
 - If your agency does not use a paper form, an Excel tool can be provided by ISDH
- If you have questions or need additional guidance, please contact ISDH





IMPORTANT

ANNOUNCEMENT



- Funding for Year 2
- ISDH website: Materials, forms, resources & more!
- Next TA call
 - May 15, 2018 11-12 pm ET



Questions





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