



**QUALITY  
MANAGEMENT  
UPDATE**

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# Mission and Values

## Mission Statement

The mission of The Division of HIV/STD/Viral Hepatitis Clinical Quality Management (CQM) Program is to ensure the highest quality of medical and support services to achieve optimal health outcomes for people living with HIV (PLWH) in Indiana who receive care through the HIV Services Program (HSP).

## Core Values

**Diversity**

**Integrity**

**Innovation**

**Collaboration**

# HRSA-HAB POLICY CLARIFICATION NOTICE 15-02

- The HIV/AIDS Bureau's requirements regarding clinical quality management based on the Ryan White HIV/AIDS Program legislation
- Applies to recipients of all Parts funding and their subrecipients
- The focus is on improving HIV health outcomes

Available at: <https://hab.hrsa.gov/sites/default/files/hab/Global/CQM-PCN-15-02.pdf>

# WHERE WE STARTED

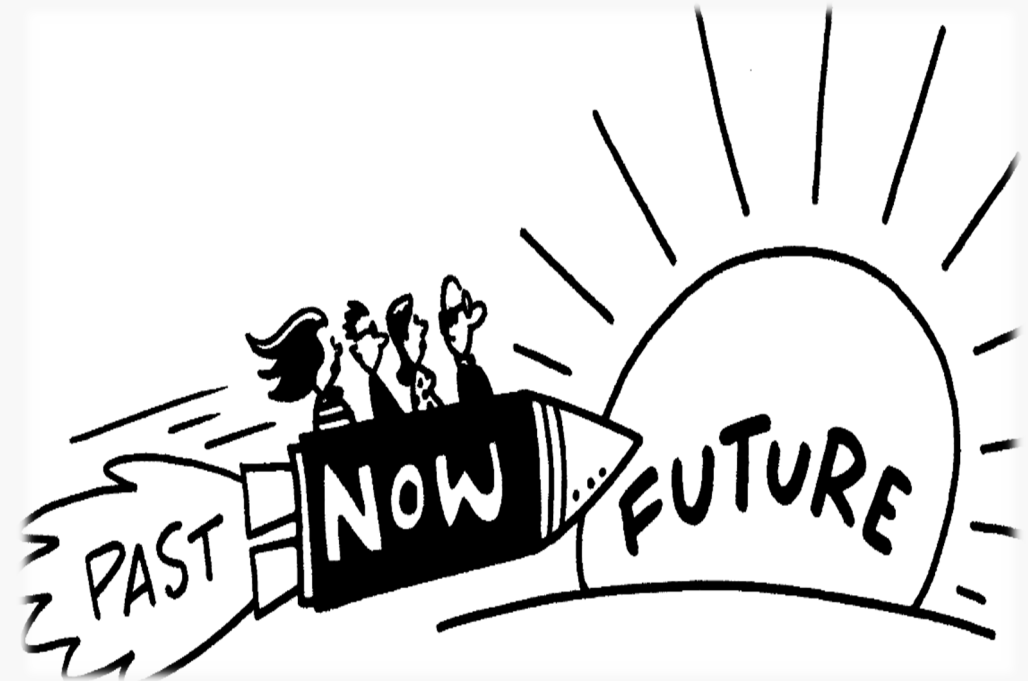
CQM Element	Summer 2017	Summer 2018
Statewide QM Plan	Red	Green
Internal QM Team	Red	Green
Statewide QM Committee	Red	Green
Statewide QM Performance Measurement	Red	Red
Statewide QI Projects	Red	Red
Staff Training in QM	Red	Red
Subrecipient Training in QM	Red	Red
Consumer Involvement	Red	Green
Cross-part Involvement in QM	Red	Green

# WHERE WE ARE

CQM Element	Summer 2017	Summer 2018	Summer 2019
Statewide QM Plan	Red	Green	Green
Internal QM Team	Red	Green	Green
Statewide QM Committee	Red	Green	Green
Statewide QM Performance Measurement	Red	Red	Green
Statewide QI Projects	Red	Red	Red
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# WHERE ARE WE GOING

- Needs Assessment
  - Collecting data through August
- QI Project: Learning Collaborative (CHII)
  - Launching August 2019
- CQM Plan Update
  - Plan year ends 09/30/19
  - New plan begins 10/01/19
- Service Standards
  - Go into effect 10/01/19
- QM Site reviews/TA
  - September/October 2019



# Q&A

