### ORDER 2020-126 IN RE SETTLEMENT AGREEMENT

# SURVEILLANCE SYSTEMS INTEGRATION, INC. 20-SSI-02

After having reviewed the attached Settlement Agreement, the Indiana Gaming Commission hereby:



the proposed terms of the Settlement Agreement.

IT IS SO ORDERED THIS THE 23rd DAY OF NOVEMBER, 2020.

THE INDIANA GAMING COMMISSION:

Michael B. McMains, Chair

ATTEST:

Jason Dudich, Secretary

## STATE OF INDIANA INDIANA GAMING COMMISSION

IN RE THE MATTER OF:	)	
	)	<b>SETTLEMENT</b>
SURVEILLANCE SYSTEMS	)	20-SSI-02
INTEGRATION, INC.	)	

#### **SETTLEMENT AGREEMENT**

The Indiana Gaming Commission ("Commission") by and through its Executive Director Sara Gonso Tait and Surveillance Systems Integration, Inc. ("SSI") (collectively, the "Parties") desire to enter into this settlement agreement ("Agreement") prior to the initiation of a disciplinary proceeding pursuant to 68 IAC 13-1-18(a). The Parties stipulate and agree to the following:

#### **FINDINGS OF FACT**

- 1. 68 IAC 12-1-5(a) provides surveillance employees shall:
  - (1) monitor regularly; and
  - (2) visually record, either by:
  - (A) continuous recording; or
  - (B) motion activation;
  - whichever is appropriate;

the surveillance system coverage of the areas described in this section.

- 2. On September 8<sup>th</sup> and 9<sup>th</sup>, 2020, Surveillance at Harrah's Hoosier Park had numerous cameras go down due to encoder issues. A Surveillance Tech discovered that there was an incorrect setting on the recently installed Synectics system. Fifteen (15) cameras covering electronic gaming devices had outages. After speaking with Synectics, it was discovered there was an error on the installation process where the analog encoder IP addresses were all set incorrectly.
- 3. A SSI Installation Manager failed to set these cameras up correctly when onsite for the Synectics surveillance system install in 2019. It took eight (8) days for the Harrah's Hoosier Park Surveillance Techs to manually change every camera setting and was completed on September 16, 2020.

#### **TERMS AND CONDITIONS**

Commission staff alleges that the acts or omissions of SSI by and through its agents as described herein constitute a breach of IC 4-33, IC 4-35, and/or 68 IAC. The Commission and SSI hereby agree to a monetary settlement of the alleged violations described herein in lieu of the Commission pursuing formal disciplinary action against SSI.

SSI shall pay to the Commission a total of \$4,500 in consideration for the Commission foregoing disciplinary action based on the facts specifically described in the Findings of this

Agreement. This Agreement extends only to those violations and findings of fact specifically alleged in the Findings above. If the Commission subsequently discovers facts that give rise to additional or separate violations, the Commission may pursue disciplinary action for such violations even if the subsequent violations are similar or related to an incident described in the Findings above.

Upon execution and approval of this Agreement, Commission staff shall submit this Agreement to the Commission for review and final action. Upon approval of the Agreement by the Commission, SSI agrees to promptly remit payment in the amount of \$4,500 and shall waive all rights to further administrative or judicial review.

This Agreement constitutes the entire agreement between the parties. No prior or subsequent understandings, agreements, or representations, oral or written, not specified or referenced within this document will be valid provisions of this Agreement. This Agreement may not be modified, supplemented, or amended, in any manner, except by written agreement signed by all Parties.

This Agreement may be executed in multiple counterparts, each of which shall be deemed an original agreement and both of which shall constitute one and the same agreement. The counterparts of this Agreement may be executed and delivered by electronic mail, facsimile, or other electronic signature by either of the parties and the receiving party may rely on the receipt of such document so executed and delivered electronically as if the original had been received.

This Agreement shall be binding upon the Commission and SSI.

IN WITNESS WHEREOF, the Parties have signed this Agreement on the date and year as set forth below.

	Candy Kouza
Sara Gonso Tait, Executive Director	Candy Kouza
Indiana Gaming Commission	Surveillance Systems Integration, Inc. 11/17/2020
Date	Date

Agreement. This Agreement extends only to those violations and findings of fact specifically alleged in the Findings above. If the Commission subsequently discovers facts that give rise to additional or separate violations, the Commission may pursue disciplinary action for such violations even if the subsequent violations are similar or related to an incident described in the Findings above.

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This Agreement shall be binding upon the Commission and SSI.

IN WITNESS WHEREOF, the Parties have signed this Agreement on the date and year as set forth below.

Sara Gonso Tait, Executive Director
Indiana Gaming Commission

Tandy Kouza
Surveillance Systems Integration, Inc.

Date

Date