ORDER 2023-15 IN RE SETTLEMENT AGREEMENT

CSI OPERATING COMPANY, LLC d/b/a CAESARS SOUTHERN INDIANA 23-CS-01

After having reviewed the attached Settlement Agreement, the Indiana Gaming Commission hereby:

APPROVED

APPROVES OR DISAPPROVES

the proposed terms of the Settlement Agreement.

IT IS SO ORDERED THIS THE 9^{th} DAY OF MARCH, 2023.

THE INDIANA GAMING COMMISSION:

Milton Thompson, Chair

ATTEST:

Jas#n Dudich. Secretary

STATE OF INDIANA INDIANA GAMING COMMISSION

IN RE THE MATTER OF:)	
)	SETTLEMENT
CSI OPERATING COMPANY, LLC)	23-CS-01
d/b/a CAESARS SOUTHERN INDIANA)	

SETTLEMENT AGREEMENT

The Indiana Gaming Commission ("Commission") by and through its Executive Director Greg Small and CSI Operating Company, LLC d/b/a Caesars Southern Indiana ("Caesars Southern Indiana"), (collectively, the "Parties") desire to enter into this settlement agreement ("Agreement") prior to the initiation of a disciplinary proceeding pursuant to 68 IAC 13-1-18(a). The Parties stipulate and agree that the following facts are true:

FINDINGS OF FACT

COUNT I

- 1. 68 IAC 11-9-2(a) provides the casino licensee or trustee shall submit to the executive director internal control procedures concerning the withholding of cash winnings from delinquent obligors in accordance with 68 IAC 11-1.
- 2. 68 IAC 11-1-3(c)(4) provides that no casino licensee or casino license applicant may use an internal control procedure unless the internal control procedure has been approved, in writing, by the executive director.
- 3. 68 IAC 13-1-1(b)(2) and (3) provides the Commission may initiate an investigation or a disciplinary action, or both, against a licensee if the Commission has reason to believe the licensee is not complying with licensure conditions or is not complying with this Act or this title.
- 4. Caesars Southern Indiana approved internal control procedures, E-33, describe the procedures for Child Support Intercept Process.
- 5. Gaming Agents conducted an audit of the Child Support Arrears Delinquency Registry (CSADR) for October 2022. The results of this audit found one (1) individual was not searched through the CSADR system at the time a taxable jackpot was won.
- 6. Gaming Agents conducted an audit of the Child Support Arrears Delinquency Registry (CSADR) for November 2022. The results of this audit found three (3) individuals were not searched through the CSADR system at the time a taxable jackpot was won.

COUNT II

- 7. 68 IAC 15-10-5 provides the casino licensee shall establish policies and procedures for the even exchange of funds between two (2) casino cashiering areas or between a casino cashiering area and change banks, which shall include the following: (1) A designation of the occupational licensee who may process the even exchange transaction. (2) A description of the even exchange form and the required information and signatures. The form shall be at least a two (2) part form. (3) A description of the distribution of each part of the form. (4) Types of items allowed to be exchanged. (5) Requirement that security personnel must accompany the transfer of the funds between locations. (6) Any other policy or procedure deemed necessary by the executive director or commission to ensure compliance with IC 4-33, IC 4-35, and this title.
- 8. Caesars Southern Indiana's approved internal control procedures, M-12, describe the Poker Even Exchanges.
- 9. On August 19, 2022, Surveillance notified Gaming Agents that a variance was not reported. A Poker Supervisor informed Surveillance that he had a variance and that he would collect the missing funds from the Cage. A review of surveillance coverage determined that an even exchange form was completed for \$34,935. The Cage Cashier was observed completing the even exchange for the Poker Supervisor. The Cage Cashier used a blower to count the cash. The Cage Cashier appeared to double check her work by typing the amounts into a calculator. Once the cash has been run through the blower and accounting for the vouchers, the calculator displayed \$36,935. This total was \$2,000 over the total requested on even exchange form. When the Gaming Agents spoke to the Cage Cashier, she stated that she believed the error occurred when another employee had used her blower in the middle of completing this even exchange. The Cage Cashier failed to properly verify the even exchange.
- 10. On November 23, 2022, Surveillance notified Gaming Agents that a Poker even exchange was short \$1,000. The even exchange requested \$10,000, however, the even exchange was only prepared for \$9,000. The even exchange was not properly verified.

TERMS AND CONDITIONS

Commission staff alleges that the acts or omissions of Caesars Southern Indiana by and through its agents as described herein constitute a breach of IC 4-33, IC 4-38, 68 IAC, and/or Caesars Southern Indiana's approved internal control procedures. The Commission and Caesars Southern Indiana hereby agree to a monetary settlement of the alleged violations described herein in lieu of the Commission pursuing formal disciplinary action against Caesars Southern Indiana.

Caesars Southern Indiana shall pay to the Commission a total of \$6,000 (\$4,000 for Count I and \$2,000 for Count II) in consideration for the Commission foregoing disciplinary action based on the facts specifically described in each Count of this Agreement. This

Agreement extends only to those violations and findings of fact specifically alleged in the findings above. If the Commission subsequently discovers facts that give rise to additional or separate violations, the Commission may pursue disciplinary action for such violations even if the subsequent violations are similar or related to an incident described in the findings above.

Upon execution and approval of this Agreement, Commission staff shall submit this Agreement to the Commission for review and final action. Upon approval of the Agreement by the Commission, Caesars Southern Indiana agrees to promptly remit payment in the amount of \$6,000 and shall waive all rights to further administrative or judicial review.

This Agreement constitutes the entire agreement between the Parties. No prior or subsequent understandings, agreements, or representations, oral or written, not specified or referenced within this document will be valid provisions of this Agreement. This Agreement may not be modified, supplemented, or amended, in any manner, except by written agreement signed by all Parties.

This Agreement may be executed in multiple counterparts, each of which shall be deemed an original agreement and both of which shall constitute one and the same agreement. The counterparts of this Agreement may be executed and delivered by electronic mail, facsimile, or other electronic signature by either of the parties and the receiving party may rely on the receipt of such document so executed and delivered electronically as if the original had been received.

This Agreement shall be binding upon the Commission and Caesars Southern Indiana.

IN WITNESS WHEREOF, the Parties have signed this Agreement on the date and year

as set forth below.

Greg Small, Executive Director
Indiana Gaming Commission

Brattley Seigel, Senior VP & GM
Caesars Riverboat Casino, LLC

3/7/2023 Date Date