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## **Sports Wagering FAQs**

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### **Who can operate a land-based retail or mobile sportsbook in the State of Indiana?**

A person holding a certificate of authority issued under IC 4-38 is authorized to conduct sports wagering. A certificate of authority is only available to Indiana casinos, racinos or off-track betting facilities. A certificate holder may also contract with a Vendor to conduct sports wagering at a retail location or online sportsbook. Entities that have licenses issued by the Indiana Gaming Commission (IGC) are listed on our website. [List of Current Sports Wagering Licensees](#)

### **Where can a land-based retail sportsbook be operated?**

Indiana casinos, racinos or off-track betting facilities.

### **Who will regulate sportsbook operations?**

The IGC is responsible for approving sportsbook technology and for regulating the operation of sportsbooks in the casinos, racinos, off-track betting facilities and online.

### **Where can I file a patron complaint regarding sports wagering?**

Every sports wagering operator is required by rule to have a mechanism for submitting patron complaints in writing. A sports wagering operator is required to investigate each patron's complaint and provide a response to the patron within ten (10) calendar days. Contact information for each sports wagering operator can be found on the IGC's website: [Contact Information For Indiana Sportsbooks](#)

For complaints related to patron accounts, settlement of wagers, and illegal activity that cannot be resolved to the satisfaction of the patron, a copy of the complaint and the sports wagering operator's response, including all relevant documentation, shall be provided to the Sports Wagering Division, via [Patron Complaint Form](#).

### **Who do I contact if I have a question about sports wagering?**

The Sports Wagering Division can be reached by using the contact us section of the IGC's website and selecting "Sports Wagering" as the subject on the form. The Division can also be reached by phone at (317) 233-0046. [Contact Us](#).

### **Can a patron self-restrict from participating in sports wagering?**

A patron may self-restrict in a number of ways. A patron can exclude him or herself from participating in any form of sports wagering by enrolling in Indiana's Voluntary Exclusion Program ("VEP"). [Online Enrollment/Removal](#) The VEP restricts patrons from casino gambling too. See [www.IN.gov/IGC/VEP](http://www.IN.gov/IGC/VEP) for more information.

The IGC also administers the Indiana statewide internet self-restriction program ("ISRP"). This will allow a patron to sign up and restrict him or herself from placing wagers online. A patron may sign up for a 1- or 5-year restriction under this program. Once the patron's term ends, the patron must submit a notice to the IGC requesting removal from ISRP. [Online Enrollment/Removal](#) See [www.in.gov/IGC/ISRP](http://www.in.gov/IGC/ISRP) for more information.

Please note that sports wagering operators may, as a matter of company policy, continue to exclude a patron who has been removed from VEP or ISRP.

Finally, a patron may restrict his or her wagering through individual sports wagering operators.

**What if I don't want to fully restrict myself from participating but want to set limits, can I do that?**

Yes. By rule, sports wagering operators are required to provide patrons with an easy and obvious method to impose limitations for online wagering parameters including, but not limited to, deposits, wagers, losses, and time-based limitations.

1. Deposit limits

A patron can set daily, weekly, or monthly limits which prevents the patron from being able to deposit more than a specified amount during that period.

Any decrease a patron sets to an existing limit will be effective immediately. Any increase a patron makes to an existing limit will become effective only after the time period of the previously set limit has expired.

2. Wager limits

A patron can set daily, weekly, or monthly limits which prevent the patron from being able to bet more than a specified amount during that period. Any decrease made to an existing limit will be effective immediately.

Any decrease a patron makes to an existing limit will be effective immediately. Any increase a patron makes to an existing limit will become effective only after the time period of the previously set limit has expired.

3. Time-based limits

A patron can set a maximum amount of time, measured hourly, after which the patron will be restricted from placing bets on the site or app.

Any decrease a patron makes to an existing limit will be effective immediately. Any increase a patron makes to an existing limit will become effective only after the time period of the previously set limit has expired.

**Will sports wagering patrons be required to make initial deposits or register in person for sports wagering?**

Patrons are not required to make an initial deposit in person or register in person for online sports wagering. Patrons may, however, be asked at any time by a sports wagering operator to provide a selfie photo with their government-issued ID to verify their identity.

**Can a patron have a sports wagering account with more than one sports wagering operator?**

Yes. However, a patron may not establish multiple accounts with a single operator.

**Is there a limit on the number of online sportsbooks that can be offered by a certificate holder?**

A certificate holder may not contract with more than three (3) individually branded vendors to conduct mobile sports wagering under IC 4-38-5-12. These vendors are frequently referred to as "skins."

**Can I use my mobile device or computer to place a wager outside the State of Indiana?**

No. All online wagers must be placed in the State of Indiana. An online sportsbook is required to utilize a

geofence system to reasonably detect the physical location of a patron attempting to access the online sportsbook to place a wager. The geofence system will monitor and block unauthorized attempts to access the online sportsbook in order to place a wager when the patron is not within the State of Indiana.

**Will there be restrictions on the types of wagers that are permitted for sports wagering (i.e. various in-game wagers and high-risk wagers)?**

A sportsbook may accept wagers on professional and collegiate sporting events approved for sports wagering by the IGC, and other events as approved by the IGC. Approved events and certain wager restrictions are available on our website. A sports wagering operator is prohibited from offering wagering on high school and other amateur youth sporting events.

**What will the licensing requirements be for the entities involved in sports wagering and integrity services?**

Any entity providing goods and or services that affect a sports wagering operation will require either a vendor license, sports wagering service provider license, supplier license or sports wagering certificate of registration. The Commission will determine licensing requirements. See [Gaming Entity Licensing Guidance](#) for more information.

**What is the tax rate on sports wagering?**

A sports wagering tax is imposed on the adjusted gross receipts received from authorized sports wagering offered by a certificate holder at a rate of nine and one-half percent (9.5%). The certificate holder is responsible for payment of this tax and must pay it on the 24<sup>th</sup> day of each month. The tax revenue collected is deposited in the State’s general fund. Sports wagering information is included and released on our monthly revenue report, which can be found here: [Monthly Revenue Reports](#)

**Can employees and athletes of a sports team or governing body place a wager on sports in Indiana?**

A “prohibited sports wagering participant” as defined by IGC regulation, may not participate in sports wagering. A prohibited sports wagering participant includes, but is not limited to:

1. Employees of the sports governing body,
2. A game official employed or under contract with the sports governing body
3. A coach, manager, or other personnel employed by or under contract with a member club of the sports governing body.
4. An athlete who is under contract with a member club of the sports governing body in the case of a team sport; or is eligible to participate in events conducted by the sports governing body in the case of an individual sport; and
5. An employee of a union representing athletes or game officials.

**Can I wager on e-Sports?**

No, pursuant to IC article 4-38, a sports wagering operator may not accept wagers on e-Sports.

**What if the event I am wagering on is cancelled?**

A sportsbook must provide patrons with rules and information that clearly states what is to occur when an event or market is cancelled, including the handling of wagers with multiple events, such as parlays, where one or more of these legs are cancelled.

**Where can I locate the house rules of a sportsbook?**

Each sportsbook must establish house rules regarding the events that being offered for wagering. The house rules are required to be conspicuously displayed in the sports wagering lounge, posted on the operator’s Internet website, and included in the terms and conditions of the sports wagering account and copies shall be made readily available to patrons.