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Indiana Public Transit

Calendar Year 2020

Annual Report

Editors Note:

Please note that that the data in this report represents Calendar Year 2020. Public Transit, like all other aspects of transportation, the economy, and life were highly unusual due to the Global Covid-19 Pandemic.

2020 ANNUAL REPORT

INDIANA PUBLIC TRANSIT

STATE OF INDIANA

Eric J. Holcomb, Governor

Joe McGuinness, Commissioner, Indiana Department of Transportation

June 2021

Indiana Department of Transportation
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INTRODUCTION

The Indiana Department of Transportation (INDOT) considers public transit to be an essential service that supports local and state goals for economic growth, quality of life, energy conservation, and environmental quality.

The INDOT Office of Transit (OT) provides financial and technical assistance to public transit systems throughout the state. The primary goal of the OT is to furnish reliable, safe, and efficient public transit services and enhance personal mobility throughout Indiana's urban and rural areas.

This Calendar Year 2020 Annual Report, prepared by the OT, summarizes key operating and financial characteristics of Indiana's publicly assisted transit systems. It provides information to public officials, planners, transit managers, and other interested persons. The document provides the reader with a summary of transit service and financial information,

a detailed report of system characteristics, a summary of federal and state transportation assistance programs and awards, a listing of Transit Partners and Advocates, as well as a glossary of terms as used in this report. INDOT obtained information about the individual transit systems from locally prepared annual reports.

The 63 transit systems in Indiana during 2020 are divided among four peer groups, plus NICTD, that reflect system size and type of service. These peer groups are classified as Large Fixed Route, Small Fixed Route, Urban Demand Response, and Rural Demand Response. These groups were defined during the Public Mass Transportation Fund Allocation Study completed in 1997. Group Assignments were updated in 2016. Section Two of this report provides a detailed analysis of each of the four peer groups.

STATEWIDE STATISTICS

Indiana maintains a public transit network of 63 urban and rural public transit systems. This number remained the same from 2019 to 2020.

The following four tables provide an overview of the operating and financial performance of all of Indiana's public transit systems in 2020. The first two tables summarize ridership and vehicle miles of operation for each transit system as well as a total for each peer group. Each table provides 2019 and 2020 data along with the percent change between the two years.

The ridership table also contains additional figures: 1) the number of passenger trips per capita based on the population of the transit system's service

area and 2) the proportion of the total state ridership provided by each transit system.

The third and fourth tables exhibit operating expenditures and revenues for each transit system in 2020. For each transit system, the expenditure table presents data according to specific expenditure categories. The table also shows the proportion of each type of expenditure of the total system expenditure. Similarly, the operating revenue table presents system revenue broken down by categories and shows the proportion of each category of the total system revenue. The transit systems are grouped according to peer groups in both tables. For more information about each individual transit system, please refer to Section Three of this report.

RIDERSHIP BY SYSTEM

SYSTEM	RIDERSHIP 2019	RIDERSHIP 2020	% CHANGE	2020 RIDERSHIP PER CAPITA	2020 % OF STATE RIDERSHIP
GROUP 1 - Large Fixed Route					
Bloomington	3,197,637	1,383,895	-56.72%	17.21	7.92%
Evansville	1,273,701	683,741	-46.32%	5.69	3.91%
Fort Wayne	1,687,355	1,104,835	-34.52%	4.12	6.32%
Indianapolis	9,556,169	5,741,803	-39.92%	6.25	32.86%
Lafayette	5,099,775	2,324,834	-54.41%	15.74	13.31%
Muncie	1,408,230	751,738	-46.62%	10.73	4.30%
South Bend	1,594,252	937,474	-41.20%	5.36	5.37%
SUBTOTAL: GROUP 1	23,817,119	12,928,320	-45.72%	7.26	74.00%
GROUP 2 - Small Fixed Route					
Anderson	252,922	169,080	-33.15%	3.07	0.97%
Central Indiana	40,425	32,650	-19.23%	1.18	0.19%
Columbus	228,818	127,986	-44.07%	1.04	0.73%
East Chicago	117,785	72,076	-38.81%	2.43	0.41%
Elkhart	481,384	416,639	-13.45%	5.04	2.38%
Gary	793,573	506,633	-36.16%	6.67	2.90%
Michigan City	182,049	127,739	-29.83%	4.06	0.73%
New Albany, Clarksville, & Jeffersonville	446,996	256,133	-42.70%	2.49	1.47%
Richmond	197,998	139,919	-29.33%	3.80	0.80%
Terre Haute	237,867	147,129	-38.15%	2.47	0.84%
SUBTOTAL: GROUP 2	2,979,817	1,995,984	-33.02%	3.19	11.42%
GROUP 3 - Urban Demand Response					
Kokomo	461,187	253,417	-45.05%	3.64	1.45%
LaPorte	42,392	28,291	-33.26%	1.28	0.16%
Northwestern Indiana	178,976	74,252	-58.51%	0.15	0.42%
Valparaiso	176,849	96,040	-45.69%	3.00	0.55%
SUBTOTAL: GROUP 3	859,404	452,000	-47.41%	0.75	2.59%
GROUP 4 - Rural Demand Response					
Bedford	28,061	13,934	-50.34%	0.97	0.08%
Boone County	23,083	15,937	-30.96%	0.28	0.09%
Cass County	151,692	112,052	-26.13%	2.88	0.64%
Clinton County	44,285	26,417	-40.35%	0.80	0.15%
Crawford, Harrison, Scott, & Washington Counties	28,262	16,715	-40.86%	0.17	0.10%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	79,478	43,558	-45.19%	0.28	0.25%
DeKalb County	28,997	19,039	-34.34%	0.45	0.11%
Fayette County	31,751	13,115	-58.69%	0.56	0.08%
Franklin County	27,143	13,044	-51.94%	0.56	0.07%
Fulton County	18,968	12,597	-33.59%	0.60	0.07%
Hamilton County	65,029	41,054	-36.87%	0.15	0.23%
Hancock County	18,399	11,353	-38.30%	0.16	0.06%
Hendricks & Morgan Counties	60,122	31,984	-46.80%	0.15	0.18%
Huntingburg	10,701	5,917	-44.71%	0.98	0.03%
Huntington County	41,757	32,286	-22.68%	0.87	0.18%
Jasper, Pulaski, Newton, & Starke Counties	56,552	32,106	-43.23%	0.38	0.18%
Jay, Randolph, Blackford, & Henry Counties	42,968	26,715	-37.83%	0.24	0.15%
Johnson, Shelby, & Brown Counties	111,612	63,494	-43.11%	0.32	0.36%
Knox County	77,402	43,841	-43.36%	1.14	0.25%
Kosciusko County	57,794	31,585	-45.35%	0.41	0.18%
LaGrange County	46,486	37,623	-19.07%	1.01	0.22%
Madison County	17,610	11,571	-34.29%	0.15	0.07%
City of Marion	264,770	71,378	-73.04%	2.38	0.41%
Marshall County	27,327	20,120	-26.37%	0.45	0.12%
Miami County	46,583	26,907	-42.24%	0.73	0.15%
Monroe, Lawrence, Owen, & Putnam Counties	77,174	32,227	-58.24%	0.13	0.18%
City of New Castle	41,005	15,994	-61.00%	0.88	0.09%
Noble County	31,223	25,745	-17.54%	0.54	0.15%
Orange County	13,590	6,644	-51.11%	0.33	0.04%
Rush County	8,169	6,583	-19.41%	0.38	0.04%
Seymour	39,107	26,066	-33.35%	1.36	0.15%
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	176,824	113,278	-35.94%	0.46	0.65%
Steuben County	14,470	10,768	-25.58%	0.31	0.06%
Tippecanoe County	3,028	205	-93.23%	0.03	0.00%
Union County	24,582	9,993	-59.35%	0.25	0.06%
Vigo County	12,338	4,832	-60.84%	0.04	0.03%
Wabash County	24,045	13,320	-44.60%	0.41	0.08%
City of Washington	18,426	7,491	-59.35%	0.65	0.04%
Wells County	43,584	19,412	-55.46%	0.70	0.11%
White County	12,808	9,653	-24.63%	0.39	0.06%
Whitley County	34,786	23,633	-32.06%	0.71	0.14%
SUBTOTAL: GROUP 4	1,981,991	1,100,186	-44.49%	0.40	6.30%
GROUPS 1 THROUGH 4	29,638,331	16,476,490	-44.41%	2.85	94.30%
Northern Indiana Commuter Transportation District	3,283,603	995,049	-69.70%	1.29	5.70%
TOTAL ALL GROUPS	32,921,934	17,471,539	-46.93%	2.67	100.00%

TOTAL VEHICLE MILES BY SYSTEM			
SYSTEM	TVM 2019	TVM 2020	% CHANGE
GROUP 1 - Large Fixed Route			
Bloomington	1,207,468	964,833	-20.09%
Evansville	1,509,077	1,125,184	-25.44%
Fort Wayne	2,226,540	1,860,820	-16.43%
Indianapolis	12,638,190	12,244,966	-3.11%
Lafayette	2,097,157	1,749,996	-16.55%
Muncie	940,818	922,451	-1.95%
South Bend	2,821,438	1,548,696	-45.11%
SUBTOTAL: GROUP 1	23,440,688	20,416,946	-12.90%
GROUP 2 - Small Fixed Route			
Anderson	460,653	438,270	-4.86%
Central Indiana	210,917	218,992	3.83%
Columbus	364,614	296,637	-18.64%
East Chicago	161,437	139,329	-13.69%
Elkhart	1,446,697	1,230,172	-14.97%
Gary	1,075,465	979,881	-8.89%
Michigan City	379,109	286,391	-24.46%
New Albany, Clarksville, & Jeffersonville	980,338	780,370	-20.40%
Richmond	313,580	293,225	-6.49%
Terre Haute	534,029	490,008	-8.24%
SUBTOTAL: GROUP 2	5,926,839	5,153,275	-13.05%
GROUP 3 - Urban Demand Response			
Kokomo	662,611	572,339	-13.62%
LaPorte	128,690	101,444	-21.17%
Northwestern Indiana	1,118,399	725,971	-35.09%
Valparaiso	359,186	310,103	-13.67%
SUBTOTAL: GROUP 3	2,268,886	1,709,857	-24.64%
GROUP 4 - Rural Demand Response			
Bedford	67,553	43,580	-35.49%
Boone County	235,691	180,972	-23.22%
Cass County	944,760	659,435	-30.20%
Clinton County	146,767	103,956	-29.17%
Crawford, Harrison, Scott, & Washington Counties	296,650	211,210	-28.80%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	757,790	516,413	-31.85%
DeKalb County	289,489	204,090	-29.50%
Fayette County	188,401	131,701	-30.10%
Franklin County	244,006	154,442	-36.71%
Fulton County	202,670	97,871	-51.71%
Hamilton County	626,071	548,819	-12.34%
Hancock County	160,394	124,443	-22.41%
Hendricks & Morgan Counties	587,453	345,785	-41.14%
Huntingburg	23,439	14,266	-39.14%
Huntington County	311,439	248,673	-20.15%
Jasper, Pulaski, Newton, & Starke Counties	562,481	398,661	-29.12%
Jay, Randolph, Blackford, & Henry Counties	402,364	259,905	-35.41%
Johnson, Shelby, & Brown Counties	857,067	605,089	-29.40%
Knox County	301,214	216,518	-28.12%
Kosciusko County	260,252	163,526	-37.17%
LaGrange County	590,601	460,711	-21.99%
Madison County	152,802	121,515	-20.48%
City of Marion	225,899	121,679	-46.14%
Marshall County	229,025	156,991	-31.45%
Miami County	315,805	221,342	-29.91%
Monroe, Lawrence, Owen, & Putnam Counties	550,557	325,738	-40.83%
City of New Castle	64,720	44,178	-31.74%
Noble County	433,975	312,353	-28.03%
Orange County	187,865	109,512	-41.71%
Rush County	42,695	12,829	-69.95%
Seymour	121,330	81,764	-32.61%
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	1,763,026	1,309,715	-25.71%
Steuben County	134,347	106,861	-20.46%
Tippecanoe County	12,711	3,918	-69.18%
Union County	260,446	127,003	-51.24%
Vigo County	121,969	55,742	-54.30%
Wabash County	163,634	104,179	-36.33%
City of Washington	30,419	18,223	-40.09%
Wells County	216,321	102,389	-52.67%
White County	90,403	71,575	-20.83%
Whitley County	235,297	185,457	-21.18%
SUBTOTAL: GROUP 4	13,409,798	9,283,029	-30.77%
GROUPS 1 THROUGH 4	45,046,211	36,563,107	-18.83%
Northern Indiana Commuter Transportation District	4,448,727	3,964,250	-10.89%
TOTAL ALL GROUPS	49,494,938	40,527,357	-18.12%

TRANSIT SYSTEM OPERATING EXPENDITURES BY CATEGORY – 2020															
SYSTEM	LABOR/ FRINGE	%	SERVICES	%	MATERIALS & SUPPLIES	%	UTILITIES	%	CASUALTY & LIABILITY	%	PURCHASED TRANSPORT	%	OTHER	%	TOTAL
GROUP 1 - Large Fixed Route															
Bloomington	\$4,784,954	65%	\$1,015,245	14%	\$1,041,470	14%	\$69,429	1%	\$302,880	4%	\$0	0%	\$141,427	2%	\$7,355,405
Evansville	\$5,906,415	79%	\$292,316	4%	\$1,074,399	14%	\$79,723	1%	\$168,313	2%	\$0	0%	\$982	0%	\$7,522,148
Fort Wayne	\$11,346,060	79%	\$623,174	4%	\$1,527,688	11%	\$122,697	1%	\$508,150	4%	\$96,000	1%	\$204,013	1%	\$14,427,782
Indianapolis	\$65,434,050	63%	\$15,279,692	15%	\$9,848,813	9%	\$1,711,829	2%	\$2,978,121	3%	\$8,763,609	8%	\$573,572	1%	\$104,589,686
Lafayette	\$9,530,293	80%	\$730,163	6%	\$869,416	7%	\$153,177	1%	\$337,950	3%	\$0	0%	\$259,100	2%	\$11,880,099
Muncie	\$5,301,663	71%	\$911,879	12%	\$754,628	10%	\$105,688	1%	\$300,735	4%	\$0	0%	\$117,047	2%	\$7,491,640
South Bend	\$8,161,251	69%	\$605,823	5%	\$737,979	6%	\$329,138	3%	\$433,513	4%	\$0	0%	\$1,613,799	14%	\$11,881,503
SUBTOTAL: GROUP 1	\$110,464,686	67%	\$19,458,292	12%	\$15,854,393	10%	\$2,571,681	2%	\$5,029,662	3%	\$8,859,609	5%	\$2,909,940	2%	\$165,148,263
GROUP 2 - Small Fixed Route															
Anderson	\$2,056,509	80%	\$258,395	10%	\$154,963	6%	\$22,274	1%	\$93,335	4%	\$0	0%	\$0	0%	\$2,585,476
Central Indiana	\$67,050	8%	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$784,891	92%	\$0	0%	\$851,941
Columbus	\$1,378,102	84%	\$29,382	2%	\$139,246	9%	\$10,500	1%	\$400	0%	\$0	0%	\$73,462	5%	\$1,631,092
East Chicago	\$974,214	85%	\$29,112	3%	\$137,151	12%	\$4,296	0%	\$650	0%	\$0	0%	\$3,369	0%	\$1,148,792
Elkhart	\$324,541	10%	\$0	0%	\$2,149	0%	\$1,198	0%	\$10,054	0%	\$2,749,771	85%	\$138,764	4%	\$3,226,477
Gary	\$5,212,209	73%	\$299,021	4%	\$842,861	12%	\$190,687	3%	\$368,889	5%	\$0	0%	\$223,895	3%	\$7,137,562
Michigan City	\$1,169,664	82%	\$24,012	2%	\$129,544	9%	\$16,661	1%	\$51,141	4%	\$0	0%	\$27,956	2%	\$1,418,978
New Albany, Clarksville, & Jeffersonville	\$3,803,527	74%	\$256,124	5%	\$107,347	2%	\$18,732	0%	\$155,158	3%	\$779,481	15%	\$31,694	1%	\$5,152,063
Richmond	\$996,570	75%	\$109,750	8%	\$163,481	12%	\$12,457	1%	\$47,769	4%	\$0	0%	\$228	0%	\$1,330,255
Terre Haute	\$2,165,069	84%	\$47,500	2%	\$266,700	10%	\$32,000	1%	\$16,000	1%	\$0	0%	\$61,614	2%	\$2,588,883
SUBTOTAL: GROUP 2	\$18,147,455	67%	\$1,053,296	4%	\$1,943,442	7%	\$308,805	1%	\$743,396	3%	\$4,314,143	16%	\$560,982	2%	\$27,071,519
GROUP 3 - Urban Demand Response															
Kokomo	\$2,166,940	84%	\$5,564	0%	\$336,240	13%	\$10,033	0%	\$27,581	1%	\$0	0%	\$32,752	1%	\$2,579,110
LaPorte	\$534,084	85%	\$6,354	1%	\$51,396	8%	\$11,683	2%	\$27,178	4%	\$0	0%	\$1,294	0%	\$631,989
Northwestern Indiana	\$1,820,838	56%	\$146,526	5%	\$278,459	9%	\$54,676	2%	\$112,976	3%	\$259,129	8%	\$558,976	17%	\$3,231,580
Valparaiso	\$73,990	7%	\$0	0%	\$77,274	7%	\$18,281	2%	\$23,625	2%	\$740,762	72%	\$101,389	10%	\$1,035,321
SUBTOTAL: GROUP 3	\$4,595,852	61%	\$158,444	2%	\$743,369	10%	\$94,673	1%	\$191,360	3%	\$999,891	13%	\$694,411	9%	\$7,478,000
GROUP 4: Rural Demand Response															
Bedford	\$492,221	81%	\$27,555	5%	\$61,086	10%	\$7,387	1%	\$11,374	2%	\$0	0%	\$6,768	1%	\$606,391
Boone County	\$330,943	57%	\$29,454	5%	\$30,287	5%	\$10,709	2%	\$79,507	14%	\$0	0%	\$97,921	17%	\$578,821
Cass County	\$772,755	62%	\$86,954	7%	\$163,833	13%	\$37,990	3%	\$109,680	9%	\$0	0%	\$67,473	5%	\$1,238,685
Clinton County	\$294,315	72%	\$29,390	7%	\$46,455	11%	\$15,071	4%	\$22,657	6%	\$0	0%	\$3,136	1%	\$411,024
Crawford, Harrison, Scott, & Washington Counties	\$425,856	63%	\$70,607	10%	\$86,406	13%	\$17,250	3%	\$39,515	6%	\$0	0%	\$41,178	6%	\$680,812
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	\$1,137,179	68%	\$110,347	7%	\$217,306	13%	\$18,368	1%	\$90,220	5%	\$0	0%	\$95,938	6%	\$1,669,358
DeKalb County	\$359,027	65%	\$24,474	4%	\$50,457	9%	\$4,424	1%	\$18,698	3%	\$0	0%	\$96,458	17%	\$553,538
Fayette County	\$170,021	51%	\$53,362	16%	\$26,685	8%	\$6,494	2%	\$19,123	6%	\$0	0%	\$58,923	18%	\$334,608
Franklin County	\$294,327	72%	\$16,762	4%	\$53,064	13%	\$10,531	3%	\$34,290	8%	\$0	0%	\$15	0%	\$408,989
Fulton County	\$114,050	54%	\$10,492	5%	\$27,354	13%	\$8,028	4%	\$18,274	9%	\$0	0%	\$34,940	16%	\$213,138
Hamilton County	\$986,455	75%	\$23,377	2%	\$112,459	9%	\$28,764	2%	\$30,003	2%	\$0	0%	\$136,332	10%	\$1,317,390
Hancock County	\$262,665	61%	\$17,130	4%	\$16,559	4%	\$7,822	2%	\$17,545	4%	\$0	0%	\$111,049	26%	\$432,770
Hendricks & Morgan Counties	\$580,234	63%	\$64,971	7%	\$86,923	10%	\$25,588	3%	\$68,062	7%	\$0	0%	\$88,493	10%	\$914,271
Huntingburg	\$178,207	89%	\$2,413	1%	\$8,592	4%	\$3,532	2%	\$2,757	1%	\$0	0%	\$5,489	3%	\$200,990
Huntington County	\$400,866	67%	\$46,137	8%	\$73,043	12%	\$9,282	2%	\$24,440	4%	\$0	0%	\$46,929	8%	\$600,697
Jasper, Pulaski, Newton, & Starke Counties	\$696,297	78%	\$46,248	5%	\$75,188	8%	\$26,325	3%	\$40,438	5%	\$0	0%	\$11,144	1%	\$895,640
Jay, Randolph, Blackford, & Henry Counties	\$615,516	62%	\$115,017	12%	\$97,193	10%	\$13,391	1%	\$42,956	4%	\$0	0%	\$112,435	11%	\$996,508
Johnson, Shelby, & Brown Counties	\$859,284	44%	\$113,912	6%	\$91,948	5%	\$25,370	1%	\$146,085	7%	\$505,926	26%	\$205,542	11%	\$1,948,067
Knox County	\$384,517	54%	\$49,649	7%	\$101,042	14%	\$16,057	2%	\$67,581	9%	\$0	0%	\$93,690	13%	\$712,536
Kosciusko County	\$427,237	70%	\$10,262	2%	\$62,577	10%	\$11,993	2%	\$23,740	4%	\$0	0%	\$74,258	12%	\$610,670
LaGrange County	\$385,995	50%	\$88,858	11%	\$146,451	19%	\$1,086	0%	\$61,897	8%	\$0	0%	\$91,743	12%	\$776,030
Madison County	\$52,060	16%	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$263,862	81%	\$10,900	3%	\$326,822
City of Marion	\$1,040,005	84%	\$51,072	4%	\$97,113	8%	\$10,352	1%	\$32,040	3%	\$0	0%	\$550	0%	\$1,231,132
Marshall County	\$263,289	70%	\$8,399	2%	\$24,321	6%	\$2,558	1%	\$13,828	4%	\$0	0%	\$63,219	17%	\$375,614
Miami County	\$283,033	57%	\$19,198	4%	\$53,221	11%	\$2,028	0%	\$65,977	13%	\$0	0%	\$76,051	15%	\$499,508
Monroe, Lawrence, Owen, & Putnam Counties	\$829,554	62%	\$34,371	3%	\$129,866	10%	\$44,516	3%	\$98,238	7%	\$0	0%	\$206,127	15%	\$1,342,672
City of New Castle	\$557,035	83%	\$24,231	4%	\$42,788	6%	\$12,266	2%	\$30,000	4%	\$0	0%	\$4,887	1%	\$671,207
Noble County	\$296,043	55%	\$24,135	5%	\$59,727	11%	\$16,934	3%	\$53,794	10%	\$0	0%	\$83,566	16%	\$534,199
Orange County	\$162,596	54%	\$21,323	7%	\$27,734	9%	\$2,536	1%	\$21,744	7%	\$0	0%	\$64,351	21%	\$300,284
Rush County	\$85,095	46%	\$26,946	15%	\$23,781	13%	\$8,047	4%	\$14,628	8%	\$0	0%	\$25,760	14%	\$184,257
Seymour	\$290,807	84%	\$12,351	4%	\$36,504	11%	\$976	0%	\$0	0%	\$0	0%	\$4,153	1%	\$344,791
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	\$1,593,294	64%	\$89,305	4%	\$300,273	12%	\$38,617	2%	\$125,268	5%	\$94,737	4%	\$230,148	9%	\$2,471,642
Steuben County	\$236,511	65%	\$17,731	5%	\$23,728	7%	\$282	0%	\$15,371	4%	\$0	0%	\$67,899	19%	\$361,522
Tippecanoe County	\$66,213	71%	\$6,905	7%	\$12,679	14%	\$1,144	1%	\$3,494	4%	\$0	0%	\$2,739	3%	\$93,174
Union County	\$304,905	62%	\$30,574	6%	\$47,017	9%	\$7,127	1%	\$43,307	9%	\$0	0%	\$62,137	13%	\$495,067
Vigo County	\$123,992	59%	\$15,835	8%	\$33,683	16%	\$230	0%	\$5,410	3%	\$0	0%	\$30,547	15%	\$209,697
Wabash County	\$213,467	47%	\$81,846	18%	\$49,687	11%	\$8,754	2%	\$26,950	6%	\$0	0%	\$70,563	16%	\$451,267
City of Washington	\$91,950	66%	\$18,038	13%	\$11,380	8%	\$3,978	3%	\$8,788	6%	\$0	0%	\$4,848	3%	\$138,982
Wells County	\$415,093	75%	\$49,250	9%	\$41,722	8%	\$16,379	3%	\$31,871	6%	\$0	0%	\$722	0%	\$555,037
White County	\$165,680	62%	\$6,443	2%	\$18,791	7%	\$14,580	5%	\$10,452	4%	\$0	0%	\$51,783	19%	\$267,729
Whitley County	\$273,564	52%	\$40,421	8%	\$49,524	9%	\$3,716	1%	\$23,639	4%	\$0	0%	\$139,918	26%	\$530,782
SUBTOTAL: GROUP 4	\$17,512,153	64%	\$1,615,745	6%	\$2,718,447	10%	\$500,482	2%	\$1,593,641	6%	\$864,525	3%	\$2,680,722	10%	\$27,485,715
GROUPS 1 THROUGH 4	\$150,720,146	66%	\$22,285,777	10%	\$21,259,651	9%	\$3,475,641	2%	\$7,558,059	3%	\$15,038,168	7%	\$6,846,055	3%	\$227,183,497
Northern Indiana Commuter Transportation District	\$34,116,536	66%	\$4,114,995	8%	\$4,345,201	8%	\$3,040,464	6%	\$1,851,200	4%	\$0	0%	\$4,524,545	9%	\$51,992,941
TOTAL ALL GROUPS	\$184,836,682	66%	\$26,400,772	9%	\$25,604,852	9%	\$6,516,105	2%	\$9,409,259	3%	\$15,038,168	5%	\$11,370,600	4%	\$279,176,438

TRANSIT SYSTEM OPERATING REVENUE BY CATEGORY – 2020											
SYSTEM	FARES	%	LOCAL ASSISTANCE	%	STATE ASSISTANCE	%	FEDERAL ASSISTANCE	%	OTHER	%	TOTAL
GROUP 1 - Large Fixed Route											
Bloomington	\$1,099,764	15%	\$822,052	11%	\$2,551,277	35%	\$2,369,803	32%	\$512,509	7%	\$7,355,405
Evansville	\$1,098,973	15%	\$967,960	13%	\$2,252,840	30%	\$2,968,317	39%	\$234,058	3%	\$7,522,148
Fort Wayne	\$865,841	6%	\$7,157,924	50%	\$2,112,415	15%	\$3,744,619	26%	\$546,983	4%	\$14,427,782
Indianapolis	\$6,252,662	6%	\$71,325,596	68%	\$11,107,800	11%	\$15,299,211	15%	\$604,417	1%	\$104,589,686
Lafayette	\$2,781,894	23%	\$157,922	1%	\$4,251,974	36%	\$3,969,513	33%	\$718,796	6%	\$11,880,099
Muncie	\$158,076	2%	\$2,597,762	35%	\$1,482,400	20%	\$3,162,895	42%	\$90,507	1%	\$7,491,640
South Bend	\$833,333	7%	\$3,979,558	33%	\$2,029,842	17%	\$4,816,245	41%	\$222,525	2%	\$11,881,503
SUBTOTAL: GROUP 1	\$13,090,543	8%	\$87,008,774	53%	\$25,788,548	16%	\$36,330,603	22%	\$2,929,795	2%	\$165,148,263
GROUP 2 - Small Fixed Route											
Anderson	\$96,183	4%	\$0	0%	\$365,331	14%	\$2,099,571	81%	\$24,391	1%	\$2,585,476
Central Indiana	\$84,038	10%	\$513,161	60%	\$79,995	9%	\$165,534	19%	\$9,213	1%	\$851,941
Columbus	\$10,654	1%	\$139,528	9%	\$298,165	18%	\$1,182,745	73%	\$0	0%	\$1,631,092
East Chicago	\$0	0%	\$0	0%	\$323,964	28%	\$821,679	72%	\$3,149	0%	\$1,148,792
Elkhart	\$86,420	3%	\$87,084	3%	\$609,840	19%	\$2,385,477	74%	\$57,656	2%	\$3,226,477
Gary	\$425,889	6%	\$1,066,536	15%	\$903,407	13%	\$4,571,254	64%	\$170,476	2%	\$7,137,562
Michigan City	\$20,407	1%	\$80,340	6%	\$207,340	15%	\$1,110,891	78%	\$0	0%	\$1,418,978
New Albany, Clarksville, & Jeffersonville	\$642,416	12%	\$3,115,775	60%	\$1,222,961	24%	\$30,760	1%	\$140,151	3%	\$5,152,063
Richmond	\$106,074	8%	\$121,883	9%	\$677,490	51%	\$419,439	32%	\$5,369	0%	\$1,330,255
Terre Haute	\$96,143	4%	\$0	0%	\$533,033	21%	\$1,611,627	62%	\$348,080	13%	\$2,588,883
SUBTOTAL: GROUP 2	\$1,568,224	6%	\$5,124,307	19%	\$5,221,526	19%	\$14,398,977	53%	\$758,485	3%	\$27,071,519
GROUP 3 - Urban Demand Response											
Kokomo	\$1,396	0%	\$249,361	10%	\$643,376	25%	\$1,684,977	65%	\$0	0%	\$2,579,110
LaPorte	\$60,275	10%	\$142,389	23%	\$70,420	11%	\$358,905	57%	\$0	0%	\$631,989
Northwestern Indiana	\$317,483	10%	\$819,911	25%	\$584,487	18%	\$1,444,003	45%	\$65,696	2%	\$3,231,580
Valparaiso	\$229,154	22%	\$0	0%	\$265,130	26%	\$541,037	52%	\$0	0%	\$1,035,321
SUBTOTAL: GROUP 3	\$608,308	8%	\$1,211,661	16%	\$1,563,413	21%	\$4,028,922	54%	\$65,696	1%	\$7,478,000
GROUP 4: Rural Demand Response											
Bedford	\$4,660	1%	\$63,771	11%	\$313,574	52%	\$224,386	37%	\$0	0%	\$606,391
Boone County	\$29,251	5%	\$58,745	10%	\$127,796	22%	\$345,102	60%	\$17,927	3%	\$578,821
Cass County	\$36,598	3%	\$97,598	8%	\$751,659	61%	\$321,283	26%	\$31,547	3%	\$1,238,685
Clinton County	\$11,298	3%	\$38,505	9%	\$172,270	42%	\$188,951	46%	\$0	0%	\$411,024
Crawford, Harrison, Scott, & Washington Counties	\$14,329	2%	\$112,173	16%	\$334,773	49%	\$197,039	29%	\$22,498	3%	\$680,812
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley, & Switzerland Counties	\$33,895	2%	\$191,767	11%	\$496,457	30%	\$919,937	55%	\$27,302	2%	\$1,669,358
DeKalb County	\$57,526	10%	\$35,423	6%	\$159,738	29%	\$291,118	53%	\$9,733	2%	\$553,538
Fayette County	\$21,953	7%	\$34,403	10%	\$147,203	44%	\$131,049	39%	\$0	0%	\$334,608
Franklin County	\$8,338	2%	\$40,449	10%	\$208,956	51%	\$151,246	37%	\$0	0%	\$408,989
Fulton County	\$11,535	5%	\$9,803	5%	\$127,077	60%	\$41,973	20%	\$22,750	11%	\$213,138
Hamilton County	\$69,434	5%	\$129,729	10%	\$413,145	31%	\$687,007	52%	\$18,075	1%	\$1,317,390
Hancock County	\$36,921	9%	\$26,427	6%	\$127,226	29%	\$192,673	45%	\$49,523	11%	\$432,770
Hendricks & Morgan Counties	\$41,477	5%	\$103,484	11%	\$515,947	56%	\$252,137	28%	\$1,226	0%	\$914,271
Huntingburg	\$8,200	4%	\$22,671	11%	\$26,151	13%	\$143,968	72%	\$0	0%	\$200,990
Huntington County	\$32,994	5%	\$61,281	10%	\$218,028	36%	\$283,644	47%	\$4,750	1%	\$600,697
Jasper, Pulaski, Newton, & Starke Counties	\$15,083	2%	\$101,033	11%	\$363,779	41%	\$407,178	45%	\$8,567	1%	\$895,640
Jay, Randolph, Blackford, & Henry Counties	\$10,845	1%	\$106,058	11%	\$350,432	35%	\$529,173	53%	\$0	0%	\$996,508
Johnson, Shelby, & Brown Counties	\$79,457	4%	\$229,365	12%	\$558,188	29%	\$1,081,057	55%	\$0	0%	\$1,948,067
Knox County	\$25,587	4%	\$68,894	10%	\$223,942	31%	\$382,293	54%	\$11,820	2%	\$712,536
Kosciusko County	\$16,939	3%	\$70,111	11%	\$226,042	37%	\$296,975	49%	\$0	0%	\$610,067
LaGrange County	\$205,452	26%	\$6,027	1%	\$370,588	48%	\$193,963	25%	\$0	0%	\$776,030
Madison County	\$8,787	3%	\$36,085	11%	\$119,910	37%	\$162,040	50%	\$0	0%	\$326,822
City of Marion	\$0	0%	\$154,141	13%	\$497,335	40%	\$564,277	46%	\$15,379	1%	\$1,231,132
Marshall County	\$36,714	10%	\$31,958	9%	\$83,545	22%	\$218,465	58%	\$4,932	1%	\$375,614
Miami County	\$15,701	3%	\$47,304	9%	\$149,809	30%	\$271,805	54%	\$14,889	3%	\$499,508
Monroe, Lawrence, Owen, & Putnam Counties	\$37,235	3%	\$150,666	11%	\$503,929	38%	\$650,842	48%	\$0	0%	\$1,342,672
City of New Castle	\$1,521	0%	\$74,367.00	11%	\$173,290	26%	\$421,519	63%	\$510	0%	\$671,207
Noble County	\$48,260	9%	\$50,187	9%	\$252,151	47%	\$183,601	34%	\$0	0%	\$534,199
Orange County	\$9,421	3%	\$34,462	11%	\$161,277	54%	\$88,179	29%	\$6,945	2%	\$300,284
Rush County	\$5,865	3%	\$22,769	12%	\$77,827	42%	\$77,796	42%	\$0	0%	\$184,257
Seymour	\$58,521	17%	\$33,968	10%	\$128,722	37%	\$123,580	36%	\$0	0%	\$344,791
Southern Indiana (Daviss, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, & Warrick Counties)	\$154,180	6%	\$225,571	9%	\$1,138,322	46%	\$953,569	39%	\$0	0%	\$2,471,642
Steuben County	\$6,745	2%	\$31,144	9%	\$128,560	36%	\$185,828	51%	\$9,245	3%	\$361,522
Tippecanoe County	\$655	1%	\$8,134	9%	\$20,008	21%	\$64,377	69%	\$0	0%	\$93,174
Union County	\$19,735	4%	\$43,229	9%	\$171,398	35%	\$260,705	53%	\$0	0%	\$495,067
Vigo County	\$6,449	3%	\$23,496	11%	\$44,016	21%	\$130,935	62%	\$4,801	2%	\$209,697
Wabash County	\$8,609	2%	\$53,266	12%	\$212,918	47%	\$171,876	38%	\$4,598	1%	\$451,267
City of Washington	\$0	0%	\$16,363	12%	\$39,506	28%	\$80,867	58%	\$2,246	2%	\$138,982
Wells County	\$15,317	3%	\$54,690	10%	\$206,716	37%	\$278,314	50%	\$0	0%	\$555,037
White County	\$14,955	6%	\$29,105	11%	\$84,155	31%	\$139,214	52%	\$300	0%	\$267,729
Whitley County	\$33,658	6%	\$47,069	9%	\$130,336	25%	\$318,392	60%	\$1,327	0%	\$530,782
SUBTOTAL: GROUP 4	\$1,254,100	5%	\$2,775,691	10%	\$10,556,701	38%	\$12,608,333	46%	\$290,890	1%	\$27,485,715
GROUPS 1 THROUGH 4	\$16,521,175	7%	\$96,120,433	42%	\$43,130,188	19%	\$67,366,835	30%	\$4,044,866	2%	\$227,183,497
Northern Indiana Commuter Transportation District	\$6,328,707	12%	\$5,120,838	10%	\$15,859,860	31%	\$24,674,786	47%	\$8,750	0%	\$51,992,941
TOTAL ALL GROUPS	\$22,849,882	8%	\$101,241,271	36%	\$58,990,048	21%	\$92,041,621	33%	\$4,053,616	1%	\$279,176,438

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Section One

Programs & Services

Calendar Year 2020



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INDOT OFFICE OF TRANSIT PROGRAMS & SERVICES

The INDOT Office of Transit (OT) is comprised of seven staff members and is a section within the INDOT Multi-Modal Planning & Programs Division, which also includes the Rail, Passenger Rail, Aeronautics, and Freight sections. Under the leadership of Larry Buckel, Office of Transit Manager, the OT administers both federal and state transit assistance programs. Contacts for the OT staff are listed in the table below.

Larry Buckel Office of Transit Manager	(317) 728-6250	LBUCKEL@INDOT.IN.GOV
Jason Casteel Transit Planner	(317) 234-5161	JCASTEEL@INDOT.IN.GOV
Amy Craft Section 5311 Project Manager	(317) 446-7870	ACRAFT1@INDOT.IN.GOV
Brian Jones Section 5310/PMTF Program Manager	(317) 426-8541	BJONES@INDOT.IN.GOV
Todd Jennings Section 5311 Program Manager	(765) 309-7976	TJENNINGS@INDOT.IN.GOV
Mike McGathey Section 5311 Project Manager	(317) 232-1498	MMCGATHEY@INDOT.IN.GOV
Brittany White Intercity Program Manager	(765) 720-5263	BRWHITE@INDOT.IN.GOV

STATE OF INDIANA PROGRAMS

State of Indiana Public Mass Transportation Fund

The Public Mass Transportation Fund (PMTF) is a fund authorized by the legislature to receive revenue from the State's General Fund. These funds are allocated on a calendar year basis using a performance-based formula to eligible municipal corporations (as defined by I.C. 36-1-2-10). Operating expenses, passenger trips, total vehicle miles, and locally derived income data are utilized to compute the formula allocations.

In 2020, INDOT allocated \$44.1 million in PMTF to 63 transit systems in Indiana.

Awards are limited to an amount equal to 100 percent of the project's Locally Derived Income (LDI) or the system's total allocation, whichever is less. Locally Derived Income is used to measure local financial commitment and is defined as follows:

1. System revenues including fares, charter, advertising, and all other auxiliary and non-transportation revenues;
2. Taxes levied by, or on behalf of, a transit system; and
3. Local cash grants and reimbursements including general fund receipts; property, local option income, license, excise, and intangible taxes; bank building and loan funds; local bonding funds; and other locally derived assistance.

LDI does not include contra-expenses such as expense refunds from motor fuel tax, or in-kind volunteer services.

Electric Rail Service Fund

The Electric Rail Service Fund (ERSF) is a special state fund generated from property tax on a railroad company's distributable property that provides service with a commuter transportation district established under I.C. 8-3-1.5-20.6. These funds are

only available to commuter transportation districts that have substantially all of their service performed by electrical powered railroads. Qualifying commuter transportation districts must receive equal shares of this fund. Currently, all funds go to the Northern Indiana Commuter Transportation District (NICTD), the only entity eligible for these funds at the present time.

In 2020, INDOT allocated \$207,670 in ERSF funds to NICTD.

Commuter Rail Service Fund – Sales Tax

The Commuter Rail Service Fund (CRSF) is distributed to commuter transportation districts established under I.C. 8-3-1.5-20.5 to be used for maintenance, improvement, and operations of commuter rail service. This fund receives 0.123

percent of the state's general sales and use tax revenue.

In 2020, INDOT allocated a total of \$10,280,758 from General Sales and Use Tax to NICTD.

Commuter Rail Service Fund – Situs Tax

Collections from the Indefinite-Situs Tax on distributable property of railroad car companies (I.C. 6-1.1-8 35) also contribute to the Commuter Rail Service Fund. These funds must be used for debt financing for long term capital needs.

In 2020, INDOT allocated \$13,623,128 from Indefinite-Situs Tax to NICTD.

Currently, all CRSF monies go to the NICTD, the only entity eligible for these funds at the present time.

FEDERAL TRANSIT ADMINISTRATION (FTA) PROGRAMS ADMINISTERED BY INDOT

FTA Section 5311 - Rural Formula Funds

The Section 5311 program supports public transit systems in small urban and rural areas in the state with populations less than 50,000. Eligible systems annually apply and receive funding for operating and capital costs. Capital grants are funded up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

Todd Jennings, Amy Craft, Brittany White, and Mike McGathey administer the program and grants for the following systems:

Todd Jennings Program Manager (765) 309-7976 tjennings@indot.in.gov	Amy Craft Project Manager (317) 446-7870 acraft1@indot.in.gov	Brittany White Project Manager (765) 720-5263 brwhite@indot.in.gov	Mike McGathey Project Manager (317) 232-1498 mmcgathey@indot.in.gov
Boone Co. DeKalb Co. Fayette Co. Hancock Co. Hamilton Co. Harrison Co. (SITS) Hendricks Co. Huntingburg Jay Co. Johnson Co. LaGrange Co. Monroe Co. Rush Co. SIDC Steuben Co. WCIEDD Whitley Co.	Bedford Franklin Co. Fulton Co. Historic Hoosier Hills KIRPC Jasper Co. Newton Co. Pulaski Co. Starke Co. Knox Co. Marion Miami Co. Noble Co. Orange Co. Seymour Washington	Barons Bus Miller Transportation	Cass Co. Clinton Co. Huntington Co. Kosciusko Co. Madison Co. Marshall Co. New Castle Richmond Tippecanoe Co. Union Co. Wabash Co. Wells Co. White Co.

FTA Section 5311(b) - Rural Transit Assistance Program (RTAP)

Section 5311(b) created the Rural Transit Assistance Program (RTAP) to provide technical assistance, training, and research for rural and specialized transportation providers. The Indiana RTAP provides technical assistance to rural public transit operators, on-site training, and a fellowship program that provides financial assistance for operators to participate in training courses. The program also has a national element that develops information and materials for use by local operators and state departments of transportation.

The Indiana's RTAP is implemented through a contract with RLS & Associates, Inc. and an advisory committee.

The Indiana RTAP can be contacted at (812) 799-3360, by e-mail, or visit their website at

www.indianartap.com. Their full mailing address is listed in Section Five.

FTA Section 5311(f) - Intercity Operating, Capital, Planning, and Marketing Assistance

The Section 5311(f) program provides funding assistance to transportation entities for the provision of intercity transportation-related services. This program was created to address the abandonment by intercity carriers and the special needs of isolated rural areas.

January 1, 2010, Miller Transportation began serving towns throughout Indiana with intercity service. No longer is public transportation limited to a single geographic area. Residents can now travel from Vincennes to Indianapolis, Muncie or South Bend, and even out of the state. This service supplements what Greyhound Bus Lines already offered. This is

made possible in part by a Section 5311(f) grant from the Federal Transit Administration.

In 2020 INDOT provided 5311(f), Intercity Operating assistance to Miller Transportation for five rural routes and Barons Bus for three rural routes throughout Indiana. This service supplements what Greyhound Bus Lines already provides to urban areas of the state.

The Section 5311(f) program funds capital grants at up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

For more information on this program, contact Brittany White of the OT staff.

FTA Section 5310 - Capital Grants Program for Elderly Persons and Persons with Disabilities

The Section 5310 grant program is designed to improve mobility for the elderly and persons with disabilities. Funding provides capital assistance (vehicles and related equipment) to meet the special transportation needs of the elderly and persons with disabilities in small urban and rural areas. The program requirements include coordination among those recipients of federal and state programs and services in order to make the most efficient use of federal resources.

Eligible grantees include private non-profit corporations and public bodies approved by INDOT to coordinate services for elderly and disabled persons. The program matches up to 80 percent of project costs, with the remaining 20 percent provided by the local entity.

Projects must be derived from a locally developed, coordinated public transit-human services transportation plan.

Brian Jones is the Program Manager for the FTA Section 5310 Program.

FTA Section 5303 - (Metropolitan Transit Planning) and FTA Section 5304 (Statewide Transportation Planning)

The Indiana Department of Transportation elects to use the Consolidated Planning Grant (CPG) approach offered by the U.S. Department of Transportation. These funds are transferred from the Federal Transit Administration to the Federal Highway Administration.

FTA Section 5339 - Bus and Bus Facilities Program

The Grants for Buses and Bus Facilities Program (49 U.S.C. 5339) makes federal resources available to states and direct recipients to replace, rehabilitate, purchase buses, and related equipment and to construct bus-related facilities including technological changes or innovations to modify low or no emission vehicles or facilities.

Eligible applicants include designated recipients that allocate funds to fixed route bus operators, states, or local governmental entities that operate fixed route bus service, and Indian tribes. Eligible subrecipients include all otherwise eligible applicants and private nonprofit organizations engaged in public transportation.

The federal share of eligible capital costs is 80 percent of the net capital project cost unless the grant recipient requests a lower percentage. The Federal share may exceed 80 percent for certain projects related to the ADA, the Clean Air Act (CAA), and certain bicycle projects.

In 2020, INDOT awarded \$2.7 million in funding to 30 rural transit systems. This accounted for the purchase of 39 small, medium, and large transit vehicles along with 34 low-floor mini-vans. All of which are ADA accessible.

INDIANA TRANSIT FACTS

Administration Costs

- Cost for INDOT to administer all federal and state public transit programs averages 1 percent of total Federal/State funds allocated to INDOT.

State Funding Trends

- State fiscal year (SFY) 2020 budget for Public Mass Transportation Funding was higher than SFY 2019

Ridership (Urban Systems) for 2020

- Urban systems provided 15.6 million fixed route trips
- Urban systems provided just over 710,000 demand response trips to persons with disabilities

Ridership (Rural Systems) for 2020

- Rural systems provided 236,886 fixed route trips
- Rural systems provided 1 million demand response trips, primarily to elderly persons and persons with disabilities

Total number of Public Transit systems in Indiana for 2020 – 63 systems receive formula funding

- Urban Systems – 21 systems receive 5307 formula funding.
- Rural Systems – 42 systems receive 5311 formula funding.
- 78 of 92 Counties in Indiana have public transit service available.

Public Transit Fleet for 2020

- Total Public Transit Fleet for Indiana – 1,970 vehicles
- Urban vehicles – 1,210, with 98.76 percent wheelchair accessible.
- Rural vehicles – 760, with 91.05 percent wheelchair accessible.
- Total Vehicles – 1,970 with 95.79 percent wheelchair accessible.

Specialized Transportation Program Vehicles for 2020

- Total number of active vehicles – 686
- Number of vehicles funded in 2020 – 55
- Specialized Transportation vehicle fleet wheelchair accessible – 85 percent

Indiana Demographics from 2019 U.S. Census American Community Survey (ACS) 5-Year Estimates

- Total Population – ranked 17th per the 2019 ACS with 6.6 million people or 2 percent of the total U.S. population
- Population Growth – population grew 2.8 percent from the 2010 census, national growth 6.3 percent
- Over Age 65 – 1,023,588 or 15.4 percent of the population, national average 15.6 percent, for Indiana up 25.6 percent from the 2010 census
- Over Age 65 with Disability – 353,317 or 35.8 percent of the population, nationally 34.5 percent
- Age 18 to 64 with Disability – 471,338 or 11.7 percent of this age group, nationally 10.3 percent
- Below Poverty Level – 867,996 (13.4 percent), national average 13.4 percent, for Indiana down 9.8 percent from the 2010 census
- Drive Alone to Work – 82.6 percent of workers aged 16 years and over, national average 76.3 percent
- Car Pooled to Work – 8.9 percent of workers aged 16 years and over, national average 9 percent
- Used Public Transportation to Work – 1 percent of workers aged 16 years and over, national average 5 percent
- Mean Travel Time to Work – 23.8 minutes, nationally 26.9 minutes
- Zero Car Households – 165,133 (6.4 percent), of the total 2.5 million households, up 7.6 percent from the 2010 census

Prepared by: Indiana Department of Transportation, Office of Transit

2020 PUBLIC TRANSIT HIGHLIGHTS

1. Awarded \$44.1 million of state Public Mass Transportation Funds (PMTF) to 63 transit systems.
2. Awarded more than \$14.2 million in federal Section 5311 funds to 42 rural transit systems to offset operating and capital expenses.
3. Awarded \$2.2 million in Section 5310 grants to 25 agencies and procured 55 vehicles.
4. Conducted annual workshops for Section 5310 applicants (specialized transportation providers) and 5311 grantees (public transit operators in rural areas).
5. Continued to conduct Section 5310 and 5311 grantee compliance reviews.
6. More than 3,774 employees were employed by Indiana's Public Transit Systems in 2020.
7. Indiana transit systems reported over 17.5 million passenger trips in 2020.
8. Indiana transit system buses covered over 41.7 million total vehicle miles in 2020.

2020 INDIANA RTAP ANNUAL REPORT

This annual report is intended to provide an overview of the tasks and activities performed by the Indiana Rural Transit Assistance Program (RTAP), and RLS & Associates Inc., which is contracted to administer the program.

INDOT provided the RTAP staff with an annual workplan including assignments to; update several RTAP resources that are available to the rural transit systems, develop new training, update existing training, develop the semi-annual program newsletter, provide oversight of the FTA mandatory Drug and Alcohol Program and the Indiana Medical Qualification Program. The following is a breakdown of the tasks completed by the RTAP staff.

Resources

Some of the resources revised or developed in 2020 included:

- INDOT/RTAP accident report
- The Policies and Procedures Manual
- INDOT recommended Maintenance Plan
- The Operator's Manual

Each of these resources has been updated or developed to reflect current program requirements. The Policies and Procedures Manual, Maintenance Plan, and Operator's Manual will be available in 2021 pending INDOT approval of these resources. Policies that are required to address Title VI requirements and Safety and Security were also developed in 2020 with the Safety Plan Fillable Form being distributed to all public transit operators in December of 2020. The Title VI plan templates will be ready for distribution in 2021.

Training

All four of the required core training programs for transit operators were revised and moved into a webinar format so that training could still be provided remotely during the pandemic. These training programs included:

- Defensive Driving
- Emergency Procedures/Evacuations
- Pre-Trip Inspections
- Passenger Assistance Techniques (PAT) Training Series
 - Customer Service and Disability Awareness
 - Lift Operations and Securement Training

The PAT training series required the development of demonstration videos and maintained the in-person practicum requirement for each participant. The practicum required additional precautions to protect the trainer and class participants, which was effectively addressed. The program was made available to public transit operators beginning in August of 2020.

The RTAP staff provided 45 training programs and trained 821 participants in 2020 with only 9 of those trainings provided in-person from January to March.

Drug and Alcohol Reviews

The RTAP staff completed 15 drug and alcohol reviews per the INDOT triennial review schedule and closed out 5 reviews that were conducted at the end of 2019. The Statewide Third-Party Administrator services were secured for an additional 4 years through a Request for Proposal (RFP) process

hosted by the state association, Indiana Council on Specialized Transportation (INCOST).

Newsletter and Website

Two issues of the Indiana Dispatch were produced, posted to the website, and sent to all transit providers. Both issues included important INDOT program updates, training information, and articles providing guidance for serving passengers during the Pandemic.

The website received several updates and was then moved into the new National RTAP web-builder program. Individual resource pages were added by topic area, which included significant COVID-19 resources for transit agencies and transit operators. The INDOT Safety Plan and Safety Plan Webinar were also added to the list of INDOT resources.

Information regarding the Annual Roadeo was updated and the training calendar was updated quarterly to reflect available training to Indiana's Transit providers.

Medical Qualification (MQ) Program

The RTAP staff completed the Request for Proposal (RFP) process to select a provider for the continuation of the Medical Qualification program services for Indiana's public transit operators. Updates were also provided to all systems on the selection of the provider for this program, and included pricing sheets for each of the regions.

Questions regarding this report or the tasks performed and completed by the Indiana RTAP program may be submitted to vwarner@rlsandassoc.com.

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Section Two

Peer Group Comparisons

Calendar Year 2020



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PEER GROUP COMPARISONS

INDOT places each transit system into one of four peer groups. The peer groups are classified as large fixed route, small fixed route, urban demand response, and rural demand response. The essential determinants of comparability among the peers are the following factors:

- Total vehicle miles;
- Urbanized or non-urbanized service area; and
- Proportion of fixed route service compared to demand response service.

This section provides a profile of each transit peer group. Each profile contains descriptive and comparative information about the entire peer group as well as for the individual systems in the group.

Each profile contains background information about the peer group that includes the individual system names, the areas served by each system in the group, and the population of each service area. A comparison table also provides ridership and vehicle mile totals for 2018 and 2019 and exhibits the percent change between the two years.

A series of graphs exhibit the transit systems' performance in four areas. The first two graphs display two common measures of transit system cost-efficiency. The measures of operating expense per passenger trip and the operating expense per vehicle mile are used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred for both measures and a system can lower each ratio by increasing the number of passenger trips and miles of service or by decreasing total expenditures.

The third and fourth graphs present two indicators of a transit system's local funding support. The third graph displays each system's locally derived income per operating expense. That is, for each dollar expended, the amount of revenue that was derived from local sources including passenger fares, charter/other revenue, and local funding assistance. A higher ratio indicates a greater acceptance of financial responsibility for transit operations at the local level. Similarly, the fare recovery ratio measures the level at which fares support the operation of a transit system. The ratio indicates the percentage of transit operations that are covered by fare revenue.

GROUP ONE: LARGE FIXED ROUTE SYSTEMS

Transit systems included in Group One are large fixed route systems that operate an average of more than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The seven transit systems in Group One provide service to over 1.78 million Indiana residents, approximately 27 percent of the state's population. The populations of the service areas served by Group One systems range from 70,085 in Muncie to 918,977 in Indianapolis.

System	System Name	Service Area	Service Area Population
Bloomington	Bloomington Public Transportation Corp.	Bloomington Metropolitan Area	80,405
Evansville	Metropolitan Evansville Transit System (METS)	Evansville City Limits	120,092
Fort Wayne	Fort Wayne Public Transportation Corporation (Citilink)	Fort Wayne Metropolitan Area	268,485
Indianapolis	Indianapolis Public Transportation Corporation (IndyGo)	Marion County, Indiana	918,977
Lafayette	CityBus	Lafayette-West Lafayette Metropolitan Area & Purdue campus	147,725
Muncie	Muncie Indiana Transit System	Muncie City Limits	70,085
South Bend	South Bend Public Transportation Corporation (Transpo)	South Bend and Mishawaka City Limits	175,000
Total			1,780,769
Total Indiana Population			6,633,053
Percent of Indiana Population			27%

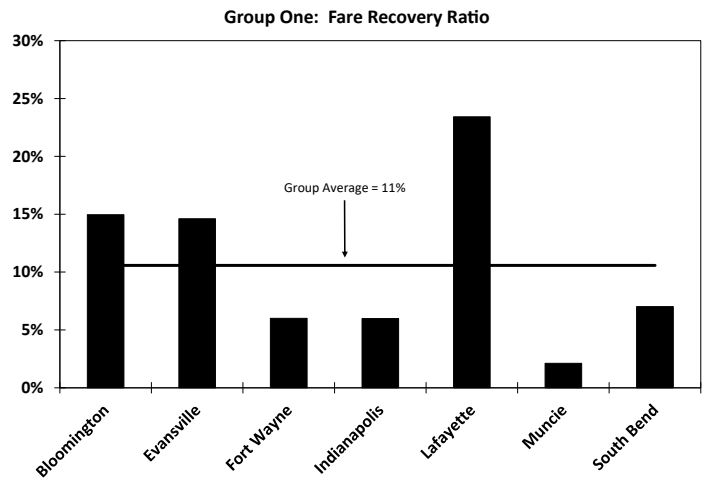
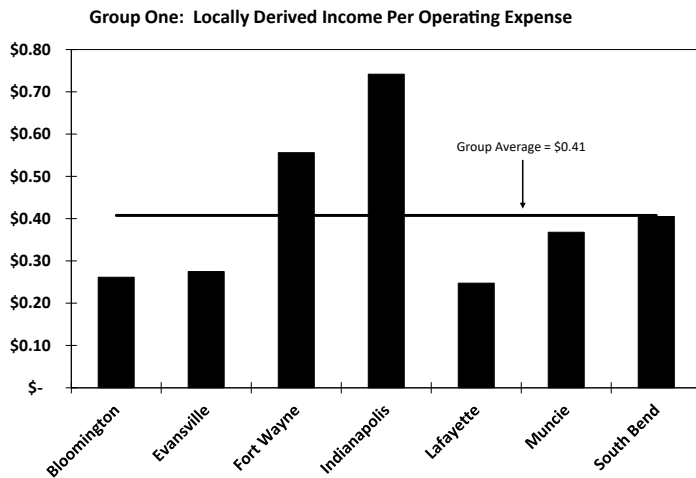
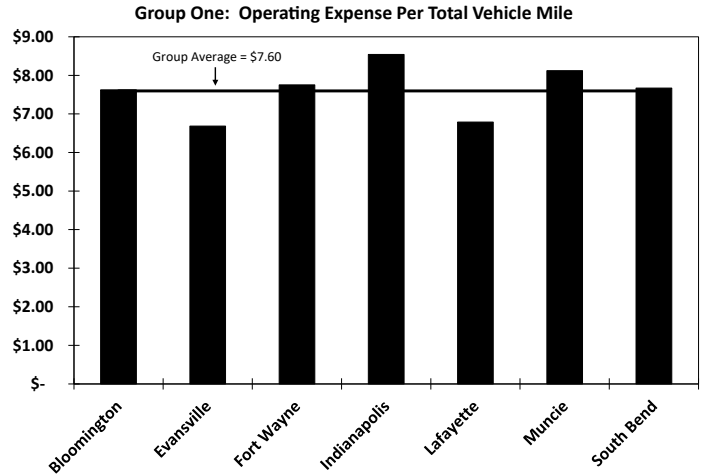
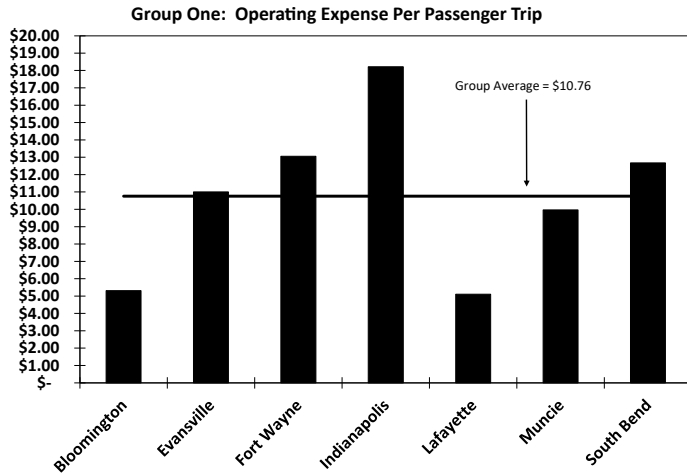
In 2020, Group One transit systems provided over 12.9 million passenger trips. Total ridership for the Group One systems decreased 45.72 percent in 2020. Between 2015 and 2020, ridership decreased by 52.2 percent. All of the seven systems had ridership decreases between 34.52 percent and 56.72 percent in 2020. Ridership among Group One systems ranged from just under 684,000 trips to 5.7 million trips.

The total vehicle miles operated by Group One transit systems decreased in 2020. Total vehicle miles decreased by 12.9 percent, from over 23.4 million miles in 2019 to 20.4 million miles in 2020. All of the seven systems operated fewer total vehicle miles this year. In 2020, total vehicle miles among the group ranged between 922,451 and 12.2 million.

System	Total Ridership			Total Vehicle Miles		
	2019	2020	Percent Change	2019	2020	Percent Change
Bloomington	3,197,637	1,383,895	-56.72%	1,207,468	964,833	-20.09%
Evansville	1,273,701	683,741	-46.32%	1,509,077	1,125,184	-25.44%
Fort Wayne	1,687,355	1,104,835	-34.52%	2,226,540	1,860,820	-16.43%
Indianapolis	9,556,169	5,741,803	-39.92%	12,638,190	12,244,966	-3.11%
Lafayette	5,099,775	2,324,834	-54.41%	2,097,157	1,749,996	-16.55%
Muncie	1,408,230	751,738	-46.62%	940,818	922,451	-1.95%
South Bend	1,594,252	937,474	-41.20%	2,821,438	1,548,696	-45.11%
Total	23,817,119	12,928,320	-45.72%	23,440,688	20,416,946	-12.90%

The following charts exhibit several transit performance indicators and provide a comparison among Group One systems. In 2020, the average operating expense per passenger trip for Group One systems was \$10.76. The cost per trip varied from \$5.11 to \$18.22. Among the urban systems, the average operating expense per vehicle mile was \$7.60 in 2020. The individual systems' cost per mile ranged from \$6.69 to \$8.54.

In 2020, the ratio of locally derived income to operating expense varied from \$0.25 to \$0.74. This means that for every dollar of expense, between \$0.25 and \$0.74 of revenue came from local sources such as fares, charter revenue, and local assistance. Similarly, the fare recovery ratio measures the amount of the total operating expense that is covered by passenger fares. Among the urban systems, the average fare recovery ratio was 11 percent while the individual systems' actual fare recovery ratios ranged from 2 percent to 23 percent.



GROUP TWO: SMALL FIXED ROUTE SYSTEMS

Group Two systems are small fixed route systems that operate less than 1 million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The ten transit systems in Group Two provide service to more than 626,056 Indiana residents, approximately 9 percent of the state's population. The sizes of the service area populations range from 27,631 to 123,456. The average service area population served by Group Two systems is 62,606.

System	System Name	Service Area	Service Area Population
Anderson	City of Anderson Transit System (CATS)	Anderson City Limits	55,670
Central Indiana	Central Indiana Regional Transportation Authority (CIRTA)	Indianapolis Urbanized Area	27,631
Columbus	ColumBus Transit	Columbus City Limits	123,456
East Chicago	East Chicago Transit	East Chicago City Limits	29,698
Elkhart	Elkhart Interurban Trolley/IT ADA Access (MACOG)	Elkhart and Goshen City Limits	82,666
Gary	Gary Public Transportation Corporation	Gary, Adjacent Communities	76,008
Michigan City	Michigan City Transit	Michigan City City Limits	31,452
Richmond	Rose View Transit	Richmond City Limits	36,812
New Albany, Clarksville & Jeffersonville	Transit Authority of River City (TARC)	New Albany, Clarksville & Jeffersonville City Limits	103,049
Terre Haute	Terre Haute Transit Utility	Terre Haute City Limits	59,614
Total			626,056
Total Indiana Population			6,633,053
Percent of Indiana Population			9%

In 2020, Group Two systems provided more than 1.9 million trips. Total ridership for the Group Two systems decreased in 2020 by 33.02 percent. All ten systems had a decrease in ridership ranging from 13.45 percent to 44.07 percent. Ridership on Group Two systems ranged from 32,650 to 506,633 in 2020.

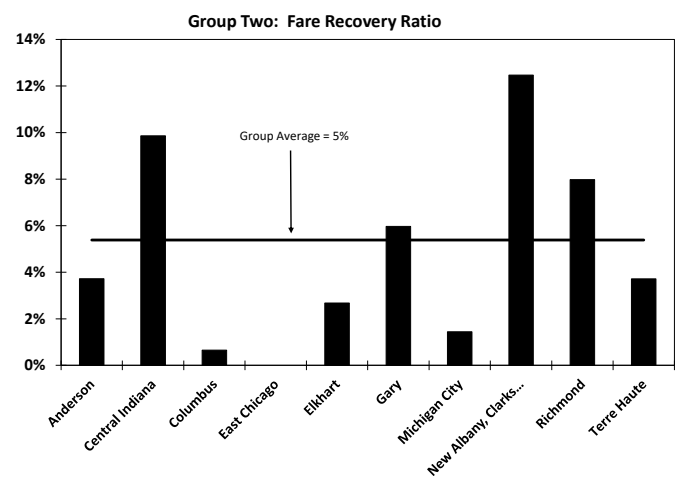
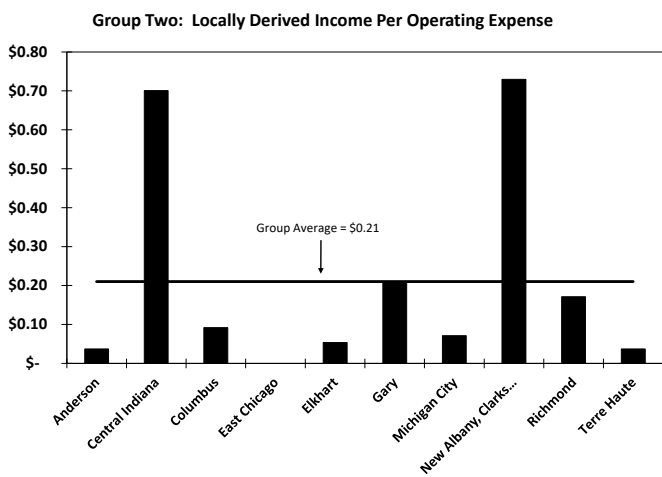
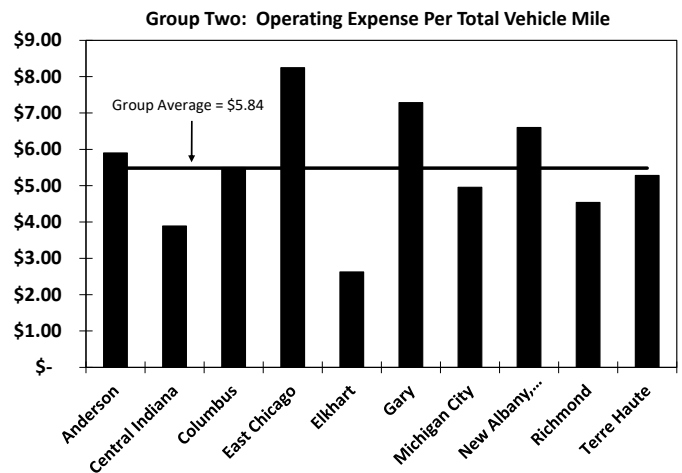
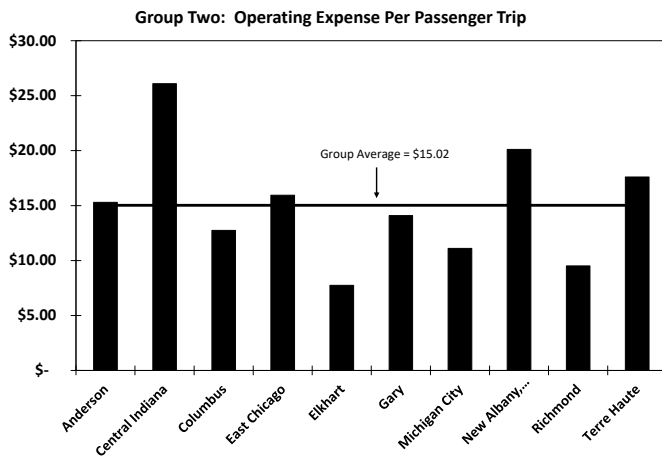
In 2020, Group Two systems operated approximately 5.1 million vehicle miles, 13.05 percent less miles than 2019. Nine out of the ten systems in Group Two operated less miles in 2020. The number of total vehicle miles operated by each Group Two system varied from 139,329 to 1,230,172.

System	Total Ridership			Total Vehicle Miles		
	2019	2020	Percent Change	2019	2020	Percent Change
Anderson	252,922	169,080	-33.15%	460,653	438,270	-4.86%
Central Indiana	40,425	32,650	-19.23%	210,917	218,992	3.83%
Columbus	228,818	127,986	-44.07%	364,614	296,637	-18.64%
East Chicago	117,785	72,076	-38.81%	161,437	139,329	-13.69%
Elkhart	481,384	416,639	-13.45%	1,446,697	1,230,172	-14.97%
Gary	793,573	506,633	-36.16%	1,075,465	979,881	-8.89%
Michigan City	182,049	127,739	-29.83%	379,109	286,391	-24.46%
New Albany, Clarksville & Jeffersonville	446,996	256,133	-42.70%	980,338	780,370	-20.40%
Richmond	197,998	139,919	-29.33%	313,580	293,225	-6.49%
Terre Haute	237,867	147,129	-38.15%	534,029	490,008	-8.24%
Total	2,979,817	1,995,984	-33.02%	5,926,839	5,153,275	-13.05%

The first two graphs shown below exhibit standard indicators of transit expenses per unit of service provided. In 2020, the average operating expense per passenger trip among Group Two systems was \$15.02. The cost per trip varied from \$7.74 to \$26.09. The average operating cost per mile was \$5.48, with actual costs ranging from \$2.62 to \$8.25 per mile.

In 2020, the Group Two systems' ratios of locally derived income to operating expense varied from

\$0.00 to \$0.73. For each dollar of expense, an average of \$0.21 came from local financial sources such as passenger fares, charter revenue, levy revenue, and local cash grants, among others. On average, the systems covered 5 percent of their expenses through passenger fares. The Group Two fare recovery ratios ranged from 1 to 12 percent (note: East Chicago does not charge a passenger fare and thus does not exhibit a fare recovery ratio).



GROUP THREE: URBAN DEMAND RESPONSE SYSTEMS

The four transit systems in Group Three operate in urbanized areas with populations greater than 50,000. Fifty percent or more of their total vehicle miles are operated in demand response or deviated fixed route service.

The Group Three systems serve approximately 634,078 people. The combined service area populations make up approximately 10 percent of the state's population. The average service area population for Group Three systems is 158,520.

System	System Name	Service Area	Service Area Population
Kokomo	Spirit of Kokomo and City Line Trolley	Kokomo City Limits	69,682
LaPorte	TransPorte	LaPorte City Limits and one-quarter mile fringe	22,053
Northwestern Indiana	Northwestern Indiana Regional Planning Commission (NIRPC)	Lake and Porter Counties	510,343
Valparaiso	City of Valparaiso Transit System	Valparaiso City Limits	32,000
Total			634,078
Total Indiana Population			6,633,053
Percent of Indiana Population			10%

In 2020, Group Three systems provided 452,000 passenger trips, a decrease of 47.41 percent from 2019. All four systems had ridership decreases between 33.26 and 58.51 percent. Ridership on Group Three systems ranged from 28,291 to 253,417 in 2020.

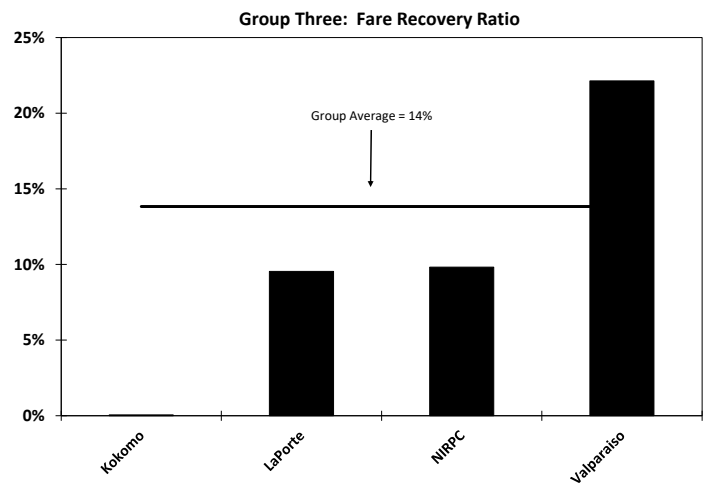
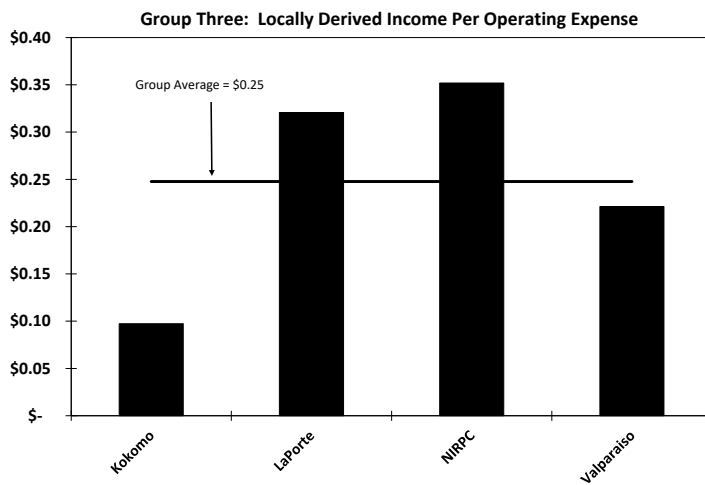
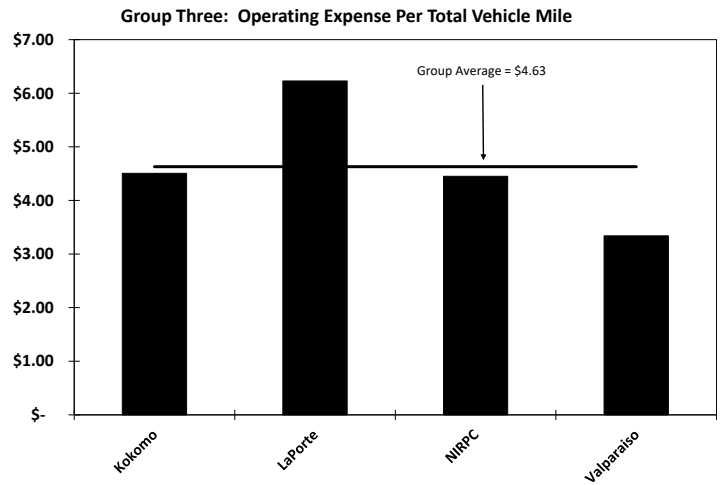
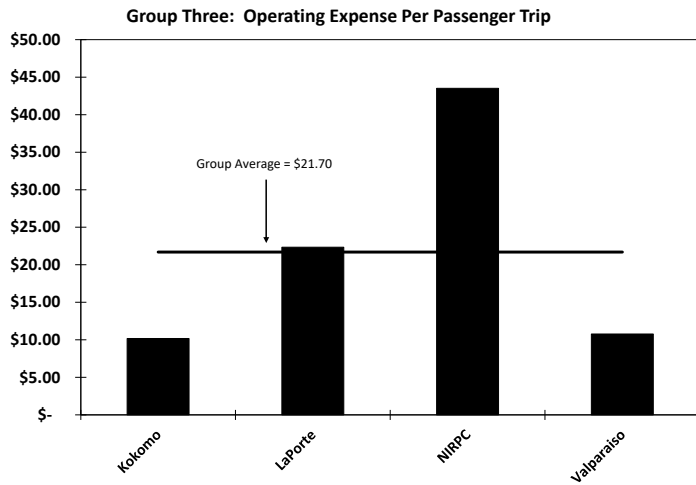
In 2020, Group Three systems operated more than 1.7 million vehicle miles. All four systems operated fewer miles than in 2019. In total, vehicle miles for Group Three decreased 24.64 percent. The systems operated between 101,444 miles and 725,971 miles in 2020.

System	Total Ridership			Total Vehicle Miles		
	2019	2020	Percent Change	2019	2020	Percent Change
Kokomo	461,187	253,417	-45.05%	662,611	572,339	-13.62%
LaPorte	42,392	28,291	-33.26%	128,690	101,444	-21.17%
Northwestern Indiana	178,976	74,252	-58.51%	1,118,399	725,971	-35.09%
Valparaiso	176,849	96,040	-45.69%	359,186	310,103	-13.67%
Total	859,404	452,000	-47.41%	2,268,886	1,709,857	-24.64%

The Group Three systems had an average cost per passenger trip of \$21.70 in 2020. In 2020, the cost per trip for individual systems varied from \$10.18 to \$43.52. The average expense per vehicle mile is \$4.63 for the Group Three systems. The actual operating expense per mile for the systems ranged from \$3.34 to \$6.23.

Locally generated income funded an average of \$0.42 generated income funded an average of

\$0.25 for each dollar of the Group Three systems' operating expenses. Primarily using passenger fare revenue and local cash grants, the systems covered between \$0.10 and \$0.35 for each dollar of expense. Considering fare revenue alone, the systems recovered between 10 percent and 22 percent of system expenses through passenger fares, with an average fare recovery ratio of 14 percent (note: Kokomo does not charge a passenger fare and thus does not exhibit a fare recovery ratio).



GROUP FOUR: RURAL DEMAND RESPONSE SYSTEMS

Rural demand response systems include transit systems in urban areas with populations less than 50,000 and rural countywide and multi-county systems with varying population sizes. These systems operate 50 percent or more of their total vehicle miles in demand response or deviated fixed route service.

The 41 systems in Group Four serve more than 2.9 million people. This represents 44 percent of the state's population. The average service area population is 71,704. The sizes of the individual service areas are between 6,057 and 274,569 people.

System	System Name	Service Area	Service Area Population
City of Bedford	Transit Authority of Stone City (TASC)	Bedford City Limits	14,413
Boone County	Boone Area Transit System	Boone County	56,640
Cass County	Cass Area Transit	Cass County	38,966
Clinton County	Paul Phillippe Resource Center Public Transit (PPRC)	Clinton County	33,224
Crawford, Harrison, Scott and Washington Counties	Southern Indiana Transit System (SITS)	Crawford, Harrison, Scott & Washington Counties	98,765
Dearborn, Decatur, Jefferson, Ohio, Ripley, & Switzerland Counties	Catch-A-Ride (Historic Hoosier Hills)	Dearborn, Ohio, Ripley, Switzerland, Decatur & Jefferson Counties	153,744
DeKalb County	DeKalb Area Rural Transit (DART)	DeKalb County	42,307
Fayette County	Fayette County Public Transit	Fayette County	23,335
Franklin County	Franklin County Public Transportation	Franklin County	23,087
Fulton County	Fulton County Public Transportation	Fulton County	20,836
Hamilton County	Hamilton County Express	Hamilton County	274,569
Hancock County	Hancock Area Rural Transit	Hancock County	70,002
Hendricks & Morgan Counties	Hendricks County Transit/Sycamore Services DBA LINK	Hendricks & Morgan Counties	214,342
Huntingburg	Huntingburg Transit System	Huntingburg City Limits	6,057
Huntington County	Huntington Area Transportation	Huntington County	37,124
Jasper, Pulaski, Starke & Newton Counties	Kankakee-Iroquois Regional Planning Commission (KIRPC)	Jasper, Pulaski, Starke & Newton Counties	84,405
Jay, Randolph, Blackford, and Henry Counties	The New InterUrban	Jay, Randolph, Blackford & Henry Counties	109,652
Johnson, Shelby, & Brown Counties	Access Johnson County/ShelbyGo/Access Brown County	Johnson, Shelby & Brown Counties	199,332
Knox County	Knox County Commissioners/VanGo	Knox County	38,440
Kosciusko County	Kosciusko Area Bus Service (KABS)	Kosciusko County	77,358
LaGrange County	LaGrange County Area Transit (LCAT)	LaGrange County	37,162
Madison County	Transportation for Rural Areas of Madison County (TRAM)	Madison County	75,507
City of Marion	Marion Transit System (MTS)	Marion City Limits	29,948
Marshall County	Marshall County Transit	Marshall County	45,051
Miami County	Miami County/YMCA Public Transit	Miami County	36,903
Monroe, Lawrence, Owen, & Putnam Counties	Rural Transit	Monroe, Lawrence, Owen & Putnam Counties	246,227
City of New Castle	New Castle Transit	New Castle City Limits	18,106
Noble County	Noble Transit System (NTS)	Noble County	47,536
Orange County	Orange County Transit	Orange County	19,840
Rush County	"Ride Rush" Public Transportation	Rush County	17,392
Seymour	Seymour Transit	Seymour City Limits	19,223
Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, and Warrick Counties)	Ride Solution	Southern Indiana (Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan & Warrick Counties)	244,548
Steuben County	STAR Transportation	Steuben County	35,185
Tippecanoe County	Area IV Public Transportation of Tippecanoe County	Tippecanoe County	173,102
Union County	Union County Transit	Union and Rural Wayne County	39,621
Vigo County	West Central Indiana Economic Development District Public Transit	Vigo County	107,848
Wabash County	Wabash County Transit	Wabash County	32,888
City of Washington	Washington Transit System (WTS)	Washington City Limits	11,509
Wells County	Wells on Wheels, WOW!	Wells County	27,636
White County	White County Public Transit	White & Carroll Counties	24,643
Whitley County	Whitley County Transit	Whitley County	33,403
Total			2,939,876
Total Indiana Population			6,633,053
Percent of Indiana Population			44%

In 2020, the systems in Group Four provided over 1.1 million trips, a decrease of approximately 44.49 percent from the 2019 total. All 41 systems had ridership decreases between 17.54 percent and

93.23 percent. The average number of trips provided by a Group Four system was 26,834. Group Four systems operated more than 9.2 million vehicle miles in 2020, a decrease of 30.77 percent over 2019. All

of the systems operated fewer miles than in 2019.

The number of vehicle miles operated by Group Four systems ranged from 3,918 to 1,309,715.

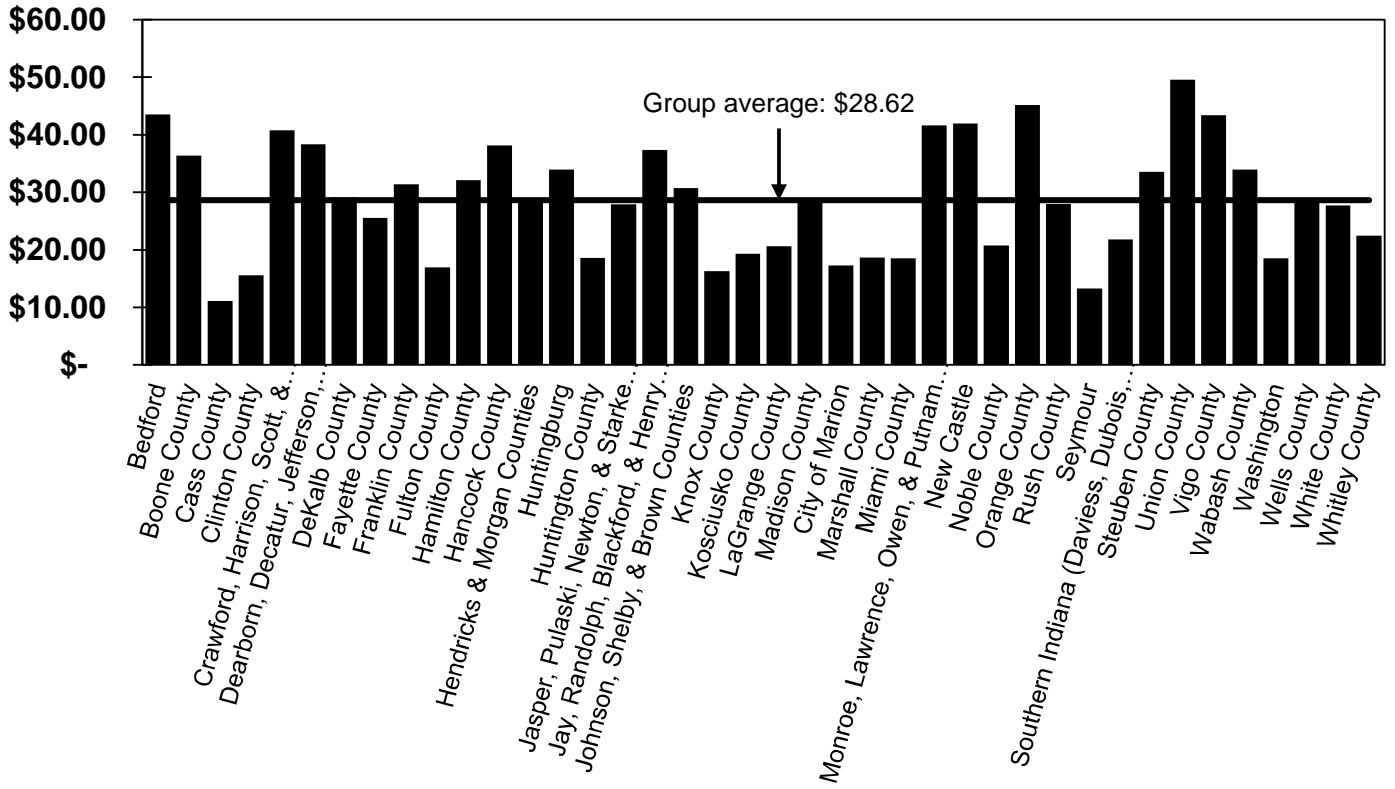
System	Total Ridership			Total Vehicle Miles		
	2019	2020	Percent Change	2019	2020	Percent Change
City of Bedford	28,061	13,934	-50.34%	67,553	43,580	-35.49%
Boone County	23,083	15,937	-30.96%	235,691	180,972	-23.22%
Cass County	151,692	112,052	-26.13%	944,760	659,435	-30.20%
Clinton County	44,285	26,417	-40.35%	146,767	103,956	-29.17%
Crawford, Harrison, Scott & Washington Counties	28,262	16,715	-40.86%	296,650	211,210	-28.80%
Dearborn, Decatur, Jefferson, Jennings, Ohio, Ripley & Switzerland Counties	79,478	43,558	-45.19%	757,790	516,413	-31.85%
DeKalb County	28,997	19,039	-34.34%	289,489	204,090	-29.50%
Fayette County	31,751	13,115	-58.69%	188,401	131,701	-30.10%
Franklin County	27,143	13,044	-51.94%	244,006	154,442	-36.71%
Fulton County	18,968	12,597	-33.59%	202,670	97,871	-51.71%
Hamilton County	65,029	41,054	-36.87%	626,071	548,819	-12.34%
Hancock County	18,399	11,353	-38.30%	160,394	124,443	-22.41%
Hendricks & Morgan Counties	60,122	31,984	-46.80%	587,453	345,785	-41.14%
Huntingburg	10,701	5,917	-44.71%	23,439	14,266	-39.14%
Huntington County	41,757	32,286	-22.68%	311,439	248,673	-20.15%
Jasper, Pulaski, Starke & Newton Counties	56,552	32,106	-43.23%	562,481	398,661	-29.12%
Jay, Randolph, Blackford & Henry Counties	42,968	26,715	-37.83%	402,364	259,905	-35.41%
Johnson, Shelby & Brown Counties	111,612	63,494	-43.11%	857,067	605,089	-29.40%
Knox County	77,402	43,841	-43.36%	301,214	216,518	-28.12%
Kosciusko County	57,794	31,585	-45.35%	260,252	163,526	-37.17%
LaGrange County	46,486	37,623	-19.07%	590,601	460,711	-21.99%
Madison County	17,610	11,571	-34.29%	152,802	121,515	-20.48%
City of Marion	264,770	71,378	-73.04%	225,899	121,679	-46.14%
Marshall County	27,327	20,120	-26.37%	229,025	156,991	-31.45%
Miami County	46,583	26,907	-42.24%	315,805	221,342	-29.91%
Monroe, Lawrence, Owen & Putnam Counties	77,174	32,227	-58.24%	550,557	325,738	-40.83%
New Castle	41,005	15,994	-61.00%	64,720	44,178	-31.74%
Noble County	31,223	25,745	-17.54%	433,975	312,353	-28.03%
Orange County	13,590	6,644	-51.11%	187,865	109,512	-41.71%
Rush County	8,169	6,583	-19.41%	42,695	12,829	-69.95%
Seymour	39,107	26,066	-33.35%	121,330	81,764	-32.61%
Southern Indiana (Davies, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan & Warrick Counties)	176,824	113,278	-35.94%	1,763,026	1,309,715	-25.71%
Steuben County	14,470	10,768	-25.58%	134,347	106,861	-20.46%
Tippecanoe County	3,028	205	-93.23%	12,711	3,918	-69.18%
Union County	24,582	9,993	-59.35%	260,446	127,003	-51.24%
Vigo County	12,338	4,832	-60.84%	121,969	55,742	-54.30%
Wabash County	24,045	13,320	-44.60%	163,634	104,179	-36.33%
City of Washington	18,426	7,491	-59.35%	30,419	18,223	-40.09%
Wells County	43,584	19,412	-55.46%	216,321	102,389	-52.67%
White County	12,808	9,653	-24.63%	90,403	71,575	-20.83%
Whitley County	34,786	23,633	-32.06%	235,297	185,457	-21.18%
Total	1,981,991	1,100,186	-44.49%	13,409,798	9,283,029	-30.77%

The cost per passenger trip for Group Four systems ranged from \$11.05 to \$454.51 with an average cost per trip of \$39.01. The average operating expense per vehicle mile was \$4.95. The actual cost per mile ranged from \$1.68 to \$23.78.

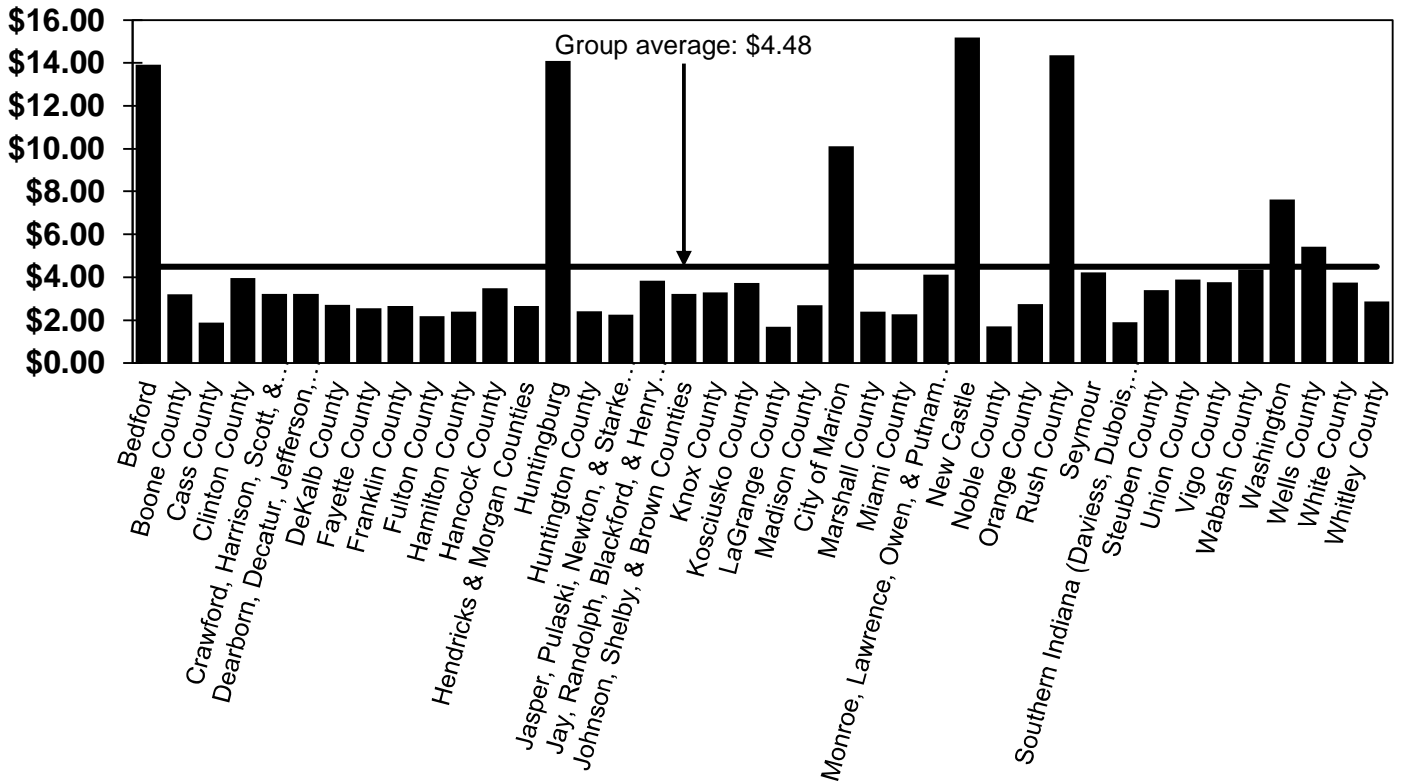
The amount of locally derived income that the Group Four systems generated per dollar of operating expense varied within a range of \$0.09 and \$0.27

among the systems. The average was \$0.15 for each dollar of expense. The fare recovery ratio also differed greatly among the systems. Through passenger fares, the systems recovered between 1 percent and 26 percent of system expenses. The average fare recovery ratio was 5 percent (note: City of Marion and Washington do not charge a passenger fare and thus do not exhibit a fare recovery ratio).

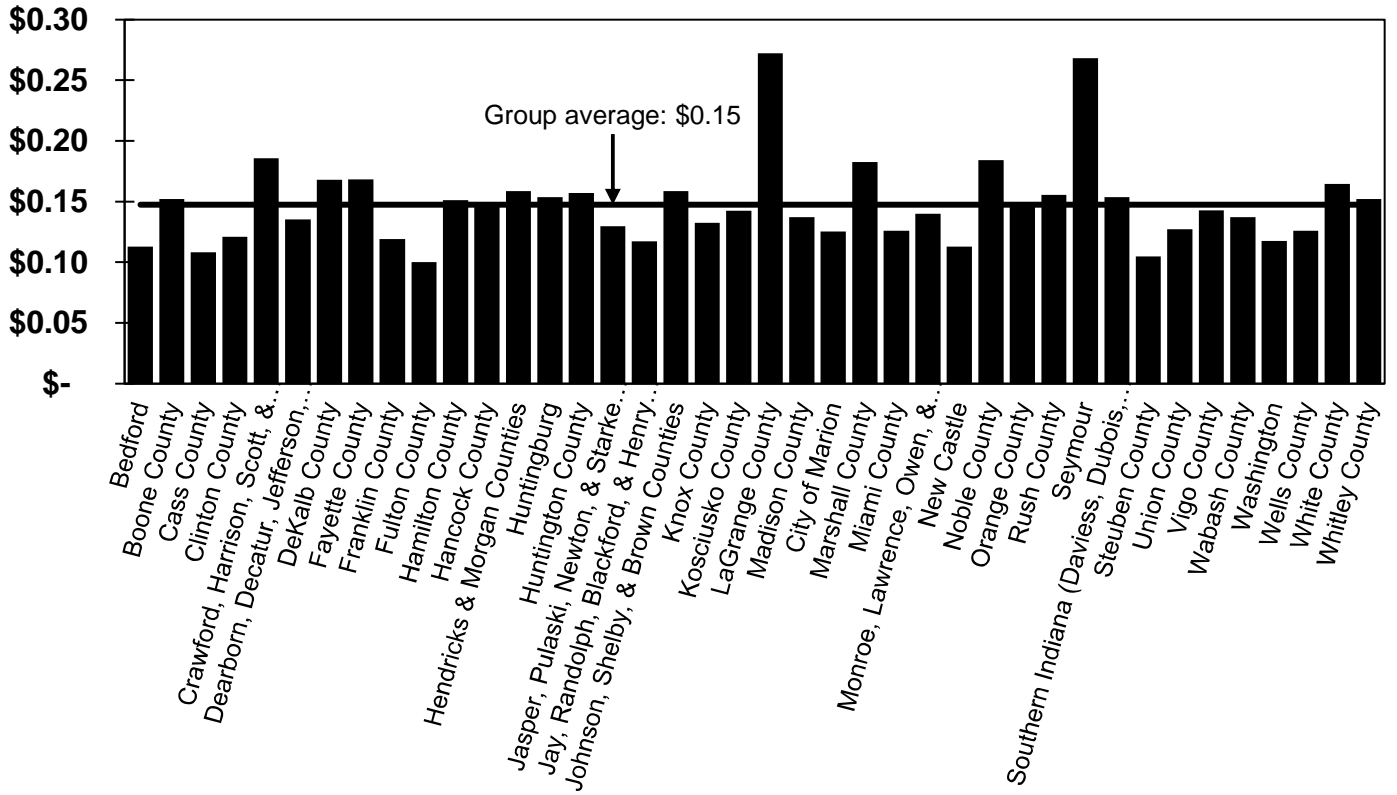
Group Four: Operating Expense Per Passenger Trip



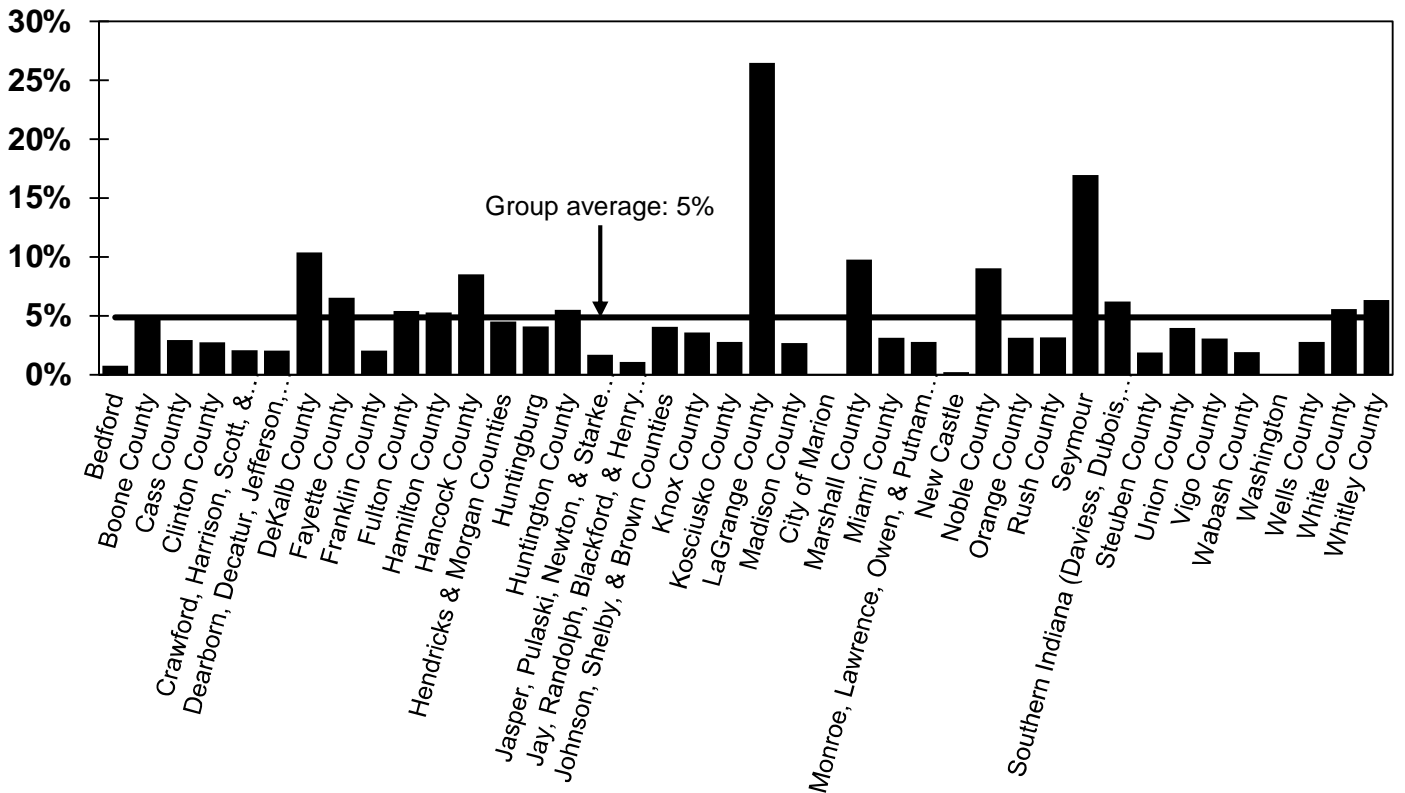
Group Four: Operating Expense Per Total Vehicle Mile



Group Four: Locally Derived Income Per Operating Expense



Group Four: Fare Recovery Ratio



NORTHERN INDIANA COMMUTER TRANSPORTATION DISTRICT

The Northern Indiana Commuter Transportation District (NICTD) provides commuter rail service between South Bend, Indiana and Chicago, Illinois. Because commuter rail operations are inherently different from bus and demand response services in terms of ridership, cost and revenue, NICTD was

not included in one of the four peer groups profiled in this section.

NICTD serves an estimated 771,815 Indiana residents along its service corridor. This represents approximately 12 percent of the state's population.

System	System Name	Service Area	Service Area Population
NICTD	Northern Indiana Commuter Transportation District	Rail Corridor between South Bend, IN & Chicago, IL	771,815 (estimated)
Total			771,815 (estimated)
Total Indiana Population			6,633,053
Percent of Indiana Population			12%

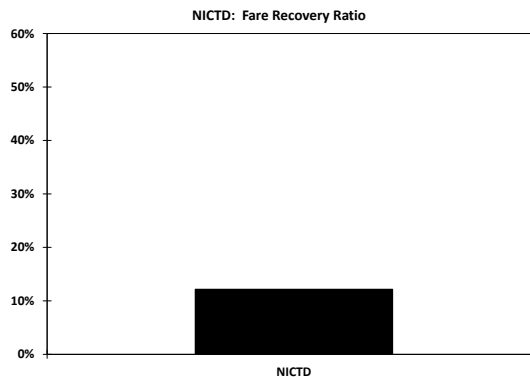
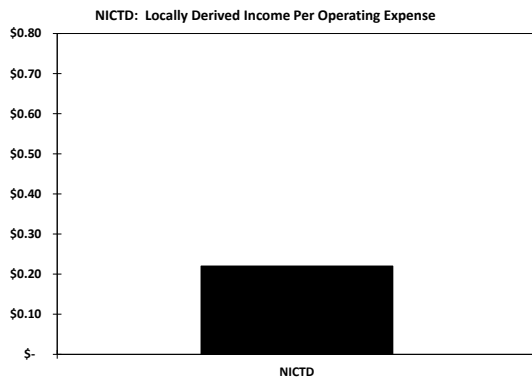
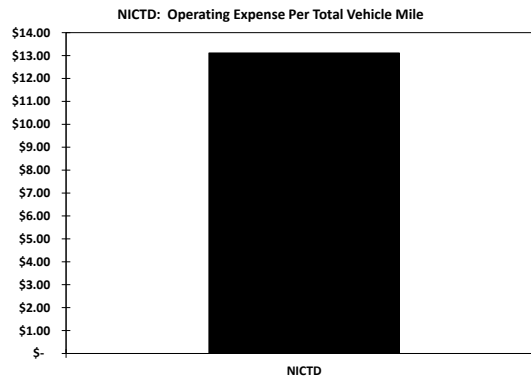
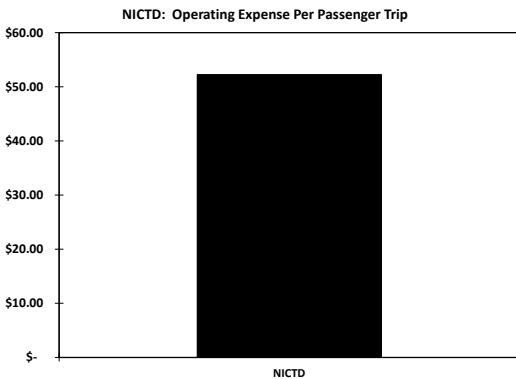
NICTD ridership levels decreased in 2020. NICTD provided 995,049 trips in 2020, a decrease of 69.7 percent from 2019. Total vehicle miles decreased

from 4.4 million miles in 2019 to 3.9 million miles in 2020. This represents a decrease of 10.89 percent.

System	Total Ridership			Total Vehicle Miles		
	2019	2020	Percent Change	2019	2020	Percent Change
NICTD	3,283,603	995,049	-69.70%	4,448,727	3,964,250	-10.89%
Total	3,283,603	995,049	-69.70%	4,448,727	3,964,250	-10.89%

In 2020, NICTD's operating expense per passenger trip was \$52.25 while the operating cost per mile was \$13.12. NICTD covered \$0.22 of each dollar of

operating expense through local sources. Similarly, NICTD recovered 12 percent of its expenses through fare revenue alone.



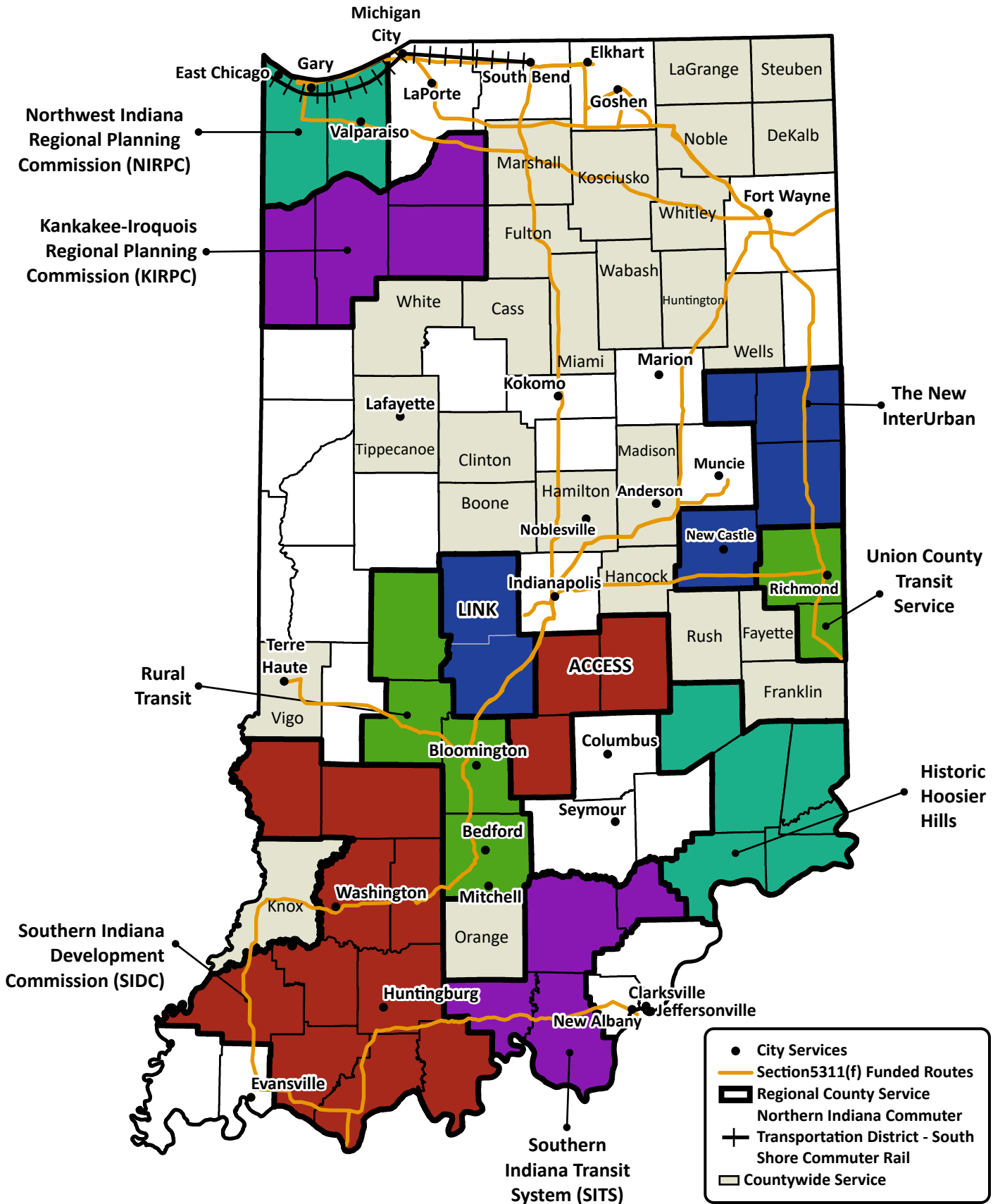
Section Three

Transit System Pages Calendar Year 2020



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2020 Public Transit Systems in Indiana





ANDERSON

530 Dale Keith Jones Rd.
Anderson, IN 46011
(765) 648-6400

Contact: Travis Daniel, Administrative Assistant
Email: t.daniel@citofanderson.com
Website: www.cityofanderson.com

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Anderson
Service Population 55,076

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday 9:00 AM to 3:00 PM
Sunday No Service

Fare Structure

Base \$1.00
Youth Free
Elderly/Disabled \$0.50
Transfer Free
Other/Special
31-Day \$24; 15-Day \$12
Senior \$12 & \$6; Student \$18 & \$9

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	21	3
Maintenance	4	1
Administration	5	0
	<hr/> 30	<hr/> 4

Operation Characteristics

Revenue Vehicles	23
Peak Hour Fleet	12
Base Fleet	12
Fuel Consumption (gal)	59,574

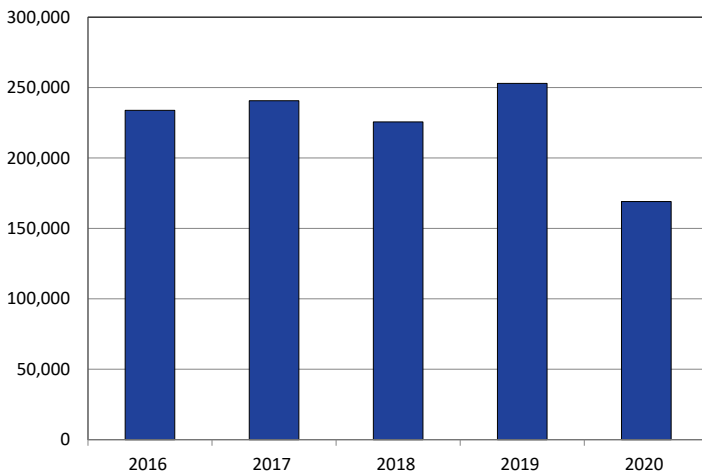
Ridership Trends

2016	233,796
2017	240,618
2018	225,588
2019	252,922
2020	169,080

2020 Highlights

- Received CARES Act Grant for over \$3 million
- Implemented new cleaning protocols for COVID-19
- Installed temperature detection devices
- Installed sanitizing dispensers
- \$10.8 million dollar terminal started

System Ridership Trend





CITY OF ANDERSON TRANSIT SYSTEM (CATS)

Legislative District

Indiana Senate	25
Indiana House	35, 36, 37
U.S. Congressional	5

Productivity

Total Passenger Boardings	169,080
Total Vehicle Miles	438,270
Revenue Vehicle Miles	411,795
Revenue Vehicle Hours	31,716

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.90
Operating Expense per Passenger Trip	\$15.29
Passenger Trips per Total Vehicle Mile	0.39
Passenger Trips per Capita	3.07

Financial Performance

Operating Subsidy	\$2,464,902
Operating Subsidy Ratio	95%
Locally Derived Income	\$120,574
Locally Derived Income Per Operating Expense	\$0.05
Fare Recovery Ratio	4%

Operating Expense Summary

Operator Salaries/Wages	\$1,435,975
Other Salaries/Wages	\$0
Fringe	\$620,534
Services	\$258,395
Materials and Supplies	\$154,963
Utilities	\$22,274
Casualty/Liability	\$93,335
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$2,585,476
Fixed Route Expenses	\$1,939,107
Demand Response Services	\$646,369

Revenue Summary

Fare Revenue	\$96,183
Contract/Other	\$24,391
Local Assistance	\$0
State Assistance	\$365,331
Federal Assistance	\$2,099,571
Total Revenue	\$2,585,476

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2007	Chevrolet	Yes (Lift)	24 or 20 +2WC	Diesel
1	2007	Chevrolet	Yes (Lift)	5 or 1 +1WC	Gasoline
1	2009	Chevrolet	Yes (Lift)	24 or 20 +2WC	Diesel
1	2011	Chevrolet	NO	5	Gasoline
2	2011	Chevrolet	NO	2	Gasoline
1	2012	GMC	NO	7	Gasoline
2	2014	Freightliner	Yes (Lift)	24 or 20 +2WC	Diesel
2	2015	Chevrolet	Yes (Lift)	17 or 11 +3WC	Diesel
5	2015	Freightliner	Yes (Lift)	24 or 20 +2WC	Diesel
1	2015	Dodge	Yes (Lift)	7 or 2 +1WC	Gasoline
2	2016	Chevrolet	Yes (Lift)	17 or 11 +3WC	Diesel
2	2017	Chevrolet	Yes (Lift)	17 or 11 +3WC	Diesel
2	2018	Chevrolet	Yes (Lift)	17 or 11 +3WC	Diesel



BLOOMINGTON

130 West Grimes Lane
 Bloomington, IN 47403
 (812) 332-5688

Contact: Lewis May, General Manager
Email: mayl@bloomingtontransit.com
Website: www.bloomingtontransit.com

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Bloomington
Service Population 80,405

Service Hours

Weekdays 6:00 AM to 11:30 PM
Saturday 7:30 AM to 9:30 PM
Sunday 9:30 AM to 7:30 PM

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer Free
Other/Special
 Monthly Pass/Semi-Annual/Token Transit
 Reduced Pass/Semi-Annual/Summer Youth

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	55	16
Maintenance	12	0
Administration	5	1
	<hr/> 72	<hr/> 17

Operation Characteristics

Revenue Vehicles	55
Peak Hour Fleet	36
Base Fleet	31
Fuel Consumption (gal)	234,506

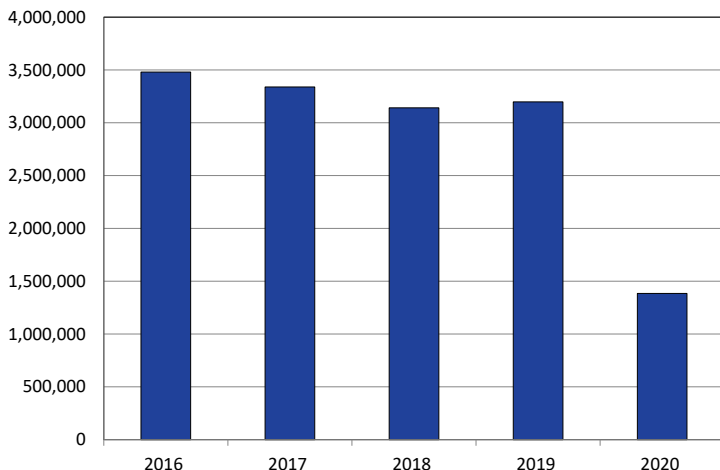
Ridership Trends

2016	3,479,863
2017	3,338,351
2018	3,141,183
2019	3,197,637
2020	1,383,895

2020 Highlights

- Received \$3.2 million 5339 competitive grant for electric buses and charging stations
- Received CARES Act grant for \$7.8 million
- Implemented major pandemic-related safety measures
- Reduced preventable accidents 46% and 100% on fixed route & paratransit respectively
- Won CTAA technical assistance project for electric fleet transition & microtransit

System Ridership Trend



BLOOMINGTON PUBLIC TRANSPORTATION CORP.



Legislative District

Indiana Senate	40
Indiana House	60, 61
U.S. Congressional	9

Productivity

Total Passenger Boardings	1,383,895
Total Vehicle Miles	964,833
Revenue Vehicle Miles	926,373
Revenue Vehicle Hours	86,664

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.62
Operating Expense per Passenger Trip	\$5.32
Passenger Trips per Total Vehicle Mile	1.43
Passenger Trips per Capita	17.21

Financial Performance

Operating Subsidy	\$5,743,132
Operating Subsidy Ratio	78%
Locally Derived Income	\$2,434,325
Locally Derived Income Per Operating Expense	\$0.33
Fare Recovery Ratio	15%

Operating Expense Summary

Operator Salaries/Wages	\$2,205,648
Other Salaries/Wages	\$1,814,593
Fringe Services	\$764,713
Materials and Supplies	\$1,015,245
Utilities	\$1,041,470
Casualty/Liability	\$69,429
Purchased Transportation	\$302,880
Other	\$0
Total Expenses	\$141,427
Fixed Route Expenses	\$7,355,405
Demand Response Services	\$6,709,255
	\$646,150

Revenue Summary

Fare Revenue	\$1,099,764
Contract/Other	\$512,509
Local Assistance	\$822,052
State Assistance	\$2,551,277
Federal Assistance	\$2,369,803
Total Revenue	\$7,355,405

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2003	Gillig	Yes	40+2wc	Diesel
1	2003	Gillig	Yes	29+2wc	Diesel
5	2005	Gillig	Yes	40+2wc	Diesel
2	2006	Gillig	Yes	29+2wc	Hybrid/Diesel
4	2007	Gillig	Yes	32+2wc	Diesel
3	2008	Gillig	Yes	32+2wc	Diesel
4	2009	Gillig	Yes	32+2wc	Hybrid/Diesel
2	2013	Gillig	Yes	32+2wc	Hybrid/Diesel
2	2014	Ford	Yes	7+2wc	Gasoline
1	2015	Ford	Yes	16+2wc	Gasoline
1	2015	Gillig	Yes	32+2wc	Diesel
2	2015	Ford	Yes	6+2wc	Gasoline
2	2016	Ford	Yes	6+2wc	Gasoline
2	2016	Gillig	Yes	31+2wc	Diesel
5	2017	Gillig	Yes	32+2wc	Diesel
1	2017	Ford	Yes	9+2wc	Gasoline
1	2017	Ford	Yes	13+2wc	Gasoline
2	2017	Dodge	Yes	4+1wc	Gasoline
4	2018	Gillig	Yes	32+2wc	Diesel
3	2019	Gillig	Yes	32+2wc	Diesel
1	2019	Ford	Yes	13+2wc	Gasoline
3	2019	Ford	Yes	9+2wc	Gasoline



CENTRAL INDIANA

320 N. Meridian Street, Suite #920
 Indianapolis, IN 46204
 (317) 327-7433

Contact: John Seber, Executive Director

Email: jseber@cirta.us

Website: www.cirta.us

General Information

Type of Service Fixed Route
Service Area Plainfield, IN and Whitestown, IN
Service Population 27,631

Service Hours

Weekdays 5:15 AM to 7:43 PM
Saturday 5:15 AM to 7:43 PM
Sunday No Service

Fare Structure

Base \$1.00
Youth Free
Elderly/Disabled Free
Transfer Free
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	0
Maintenance	0	0
Administration	1	0
	<u>6</u>	<u>0</u>

Operation Characteristics

Revenue Vehicles	4
Peak Hour Fleet	4
Base Fleet	4
Fuel Consumption (gal)	24,375

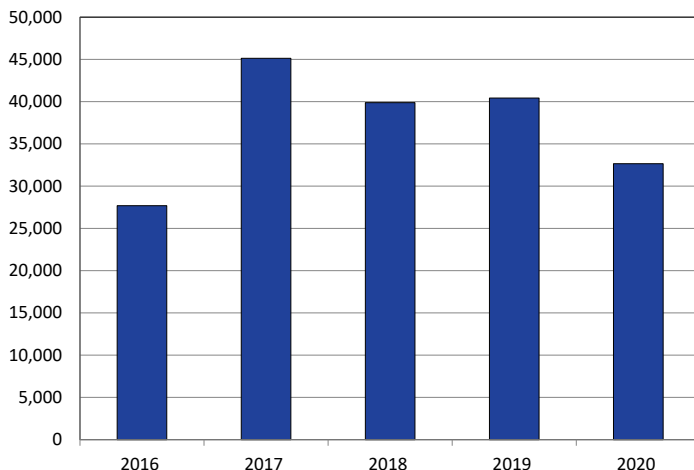
Ridership Trends

2016	27,685
2017	45,127
2018	39,874
2019	40,425
2020	32,650

2020 Highlights

- Received CARES Act grant for \$366,500
- Built three bus shelters in Plainfield for our Workforce Connector service
- Provided temperature scans on each workforce connector bus
- Provided passengers with mask and sanitizer on each workforce connector bus
- Remained at 100% service level throughout pandemic

System Ridership Trend





CENTRAL INDIANA REGIONAL TRANSPORTATION AUTHORITY (CIRTA)

Legislative District

Indiana Senate	20, 21, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 41
Indiana House	24, 27, 28, 29, 31, 32, 33, 35, 36, 40, 41, 44, 47, 53, 57, 58, 60, 65, 70, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99
U.S. Congressional	4, 5, 6, 7, 9

Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$67,050
Fringe	\$0
Services	\$0
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$784,891
Other	\$0
Total Expenses	\$851,941
Fixed Route Expenses	\$851,941
Demand Response Services	\$0

Productivity

Total Passenger Boardings	32,650
Total Vehicle Miles	218,992
Revenue Vehicle Miles	198,512
Revenue Vehicle Hours	8,660

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.89
Operating Expense per Passenger Trip	\$26.09
Passenger Trips per Total Vehicle Mile	0.15
Passenger Trips per Capita	1.18

Revenue Summary

Fare Revenue	\$84,038
Contract/Other	\$9,213
Local Assistance	\$513,161
State Assistance	\$79,995
Federal Assistance	\$165,534
Total Revenue	\$851,941

Financial Performance

Operating Subsidy	\$758,690
Operating Subsidy Ratio	89%
Locally Derived Income	\$606,412
Locally Derived Income Per Operating Expense	\$0.71
Fare Recovery Ratio	10%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2013	Ford E350	Yes (Lift)	14	Gas
1	2014	Ford F550	Yes (Lift)	27	Diesel
1	2017	Ford F450	Yes (Lift)	14	Gas
1	2019	Ford F450	No	27	Gas
4					



COLUMBUS

850 Lindsey Street
Columbus, IN 47201
(812) 376-2506

Contact: Cindy Setser, Transit Coordinator
Email: csetser@columbus.in.gov
Website: www.columbus.in.gov

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Columbus
Service Population 123,456

Service Hours

Weekdays 6:00 AM to 8:00 PM
Saturday 6:00 PM to 6:00 PM
Sunday No Service

Fare Structure

Base \$0.25
Youth Free
Elderly/Disabled \$0.10
Transfer Free
Other/Special
25-rides pass, \$5.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	16	14
Maintenance	2	0
Administration	2	0
	<u>20</u>	<u>14</u>

Operation Characteristics

Revenue Vehicles	16
Peak Hour Fleet	9
Base Fleet	7
Fuel Consumption (gal)	37,435

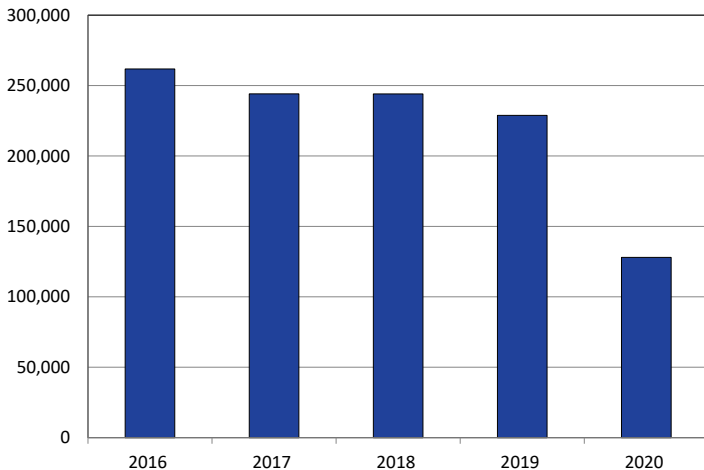
Ridership Trends

2016	261,774
2017	244,101
2018	244,054
2019	228,818
2020	127,986

2020 Highlights

- Provided Paratransit service for life sustaining trips during shutdown
- Provided free trips during COVID-19 beginning in 2nd quarter
- Received CARES Act Grant for \$2.48 million

System Ridership Trend





Legislative District

Indiana Senate	41
Indiana House	57, 59, 65
U.S. Congressional	6

Productivity

Total Passenger Boardings	127,986
Total Vehicle Miles	296,637
Revenue Vehicle Miles	294,401
Revenue Vehicle Hours	25,731

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.50
Operating Expense per Passenger Trip	\$12.74
Passenger Trips per Total Vehicle Mile	0.43
Passenger Trips per Capita	1.04

Financial Performance

Operating Subsidy	\$1,620,438
Operating Subsidy Ratio	99%
Locally Derived Income	\$150,182
Locally Derived Income Per Operating Expense	\$0.09
Fare Recovery Ratio	1%

Operating Expense Summary

Operator Salaries/Wages	\$952,901
Other Salaries/Wages	\$53,201
Fringe	\$372,000
Services	\$29,382
Materials and Supplies	\$139,246
Utilities	\$10,500
Casualty/Liability	\$400
Purchased Transportation	\$0
Other	\$73,462
Total Expenses	\$1,631,092
Fixed Route Expenses	\$1,517,222
Demand Response Services	\$113,870

Revenue Summary

Fare Revenue	\$10,654
Contract/Other	\$0
Local Assistance	\$139,528
State Assistance	\$298,165
Federal Assistance	\$1,182,745
Total Revenue	\$1,631,092

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2007	Gillig	Yes (Lift)	6+2wc	Diesel
2	2007	Chevy Turtle Top	Yes (Lift)	9+2	Gas
1	2008	Chevy Uplander	Yes (Lift)	3+1 wc	Gas
1	2015	Ford Elkhart Coach	Yes (Lift)	15+2	Gas
1	2016	Mobility Ventures	Yes (Lift)	3+1wc	Gas
1	2016	Ford Elkhart Coach	Yes (Lift)	12+2 wc	Gas
1	2017	Ford Elkhart Coach	Yes (Lift)	12+2 wc	Gas
4	2018	Gillig	Yes (Lift)	44+2wc	Diesel
2	2019	Gillig	Yes (Lift)	44+2wc	Diesel
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EAST CHICAGO

5400 Cline Ave
 East Chicago, IN 46312
 (219) 391-8465

Contact: Francisco Rosado, Jr., Director
Email: frosado@eastchicago.com
Website: www.eastchicago.com

General Information

Type of Service Fixed Route and Complementary Paratransit
Service Area East Chicago City Limits
Service Population 29,698

Service Hours

Weekdays 5:55 AM to 8:28 PM
Saturday 9:00 AM to 4:24 PM
Sunday No Service

Fare Structure

Base Free
Youth Free
Elderly/Disabled Free
Transfer Free
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	10	0
Maintenance	1	2
Administration	3	1
	<u>14</u>	<u>3</u>

Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	4
Base Fleet	4
Fuel Consumption (gal)	30,833

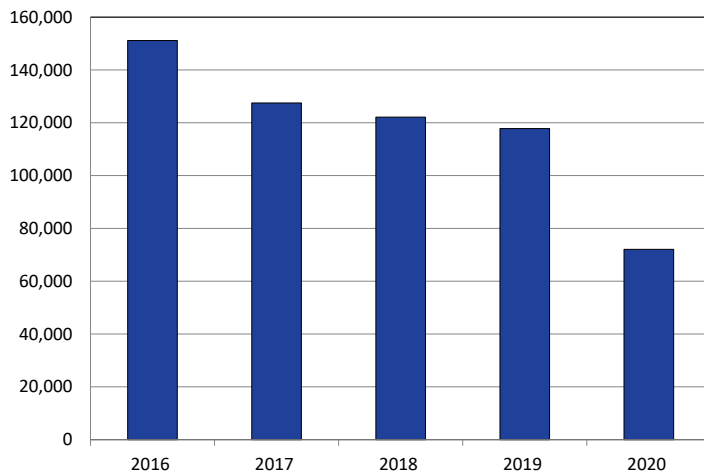
Ridership Trends

2016	151,150
2017	127,483
2018	122,128
2019	117,785
2020	72,076

2020 Highlights

- Received CARES Act grant for \$1.15 million
- Replaced four old 35' buses

System Ridership Trend



EAST CHICAGO TRANSIT



Legislative District

Indiana Senate	2
Indiana House	2, 12
U.S. Congressional	1

Operating Expense Summary

Operator Salaries/Wages	\$317,530
Other Salaries/Wages	\$301,554
Fringe	\$355,130
Services	\$29,112
Materials and Supplies	\$137,151
Utilities	\$4,296
Casualty/Liability	\$650
Purchased Transportation	\$0
Other	\$3,369
Total Expenses	\$1,148,792
Fixed Route Expenses	\$872,952
Demand Response Services	\$275,840

Productivity

Total Passenger Boardings	72,076
Total Vehicle Miles	139,329
Revenue Vehicle Miles	124,655
Revenue Vehicle Hours	11,129

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$8.25
Operating Expense per Passenger Trip	\$15.94
Passenger Trips per Total Vehicle Mile	0.52
Passenger Trips per Capita	2.43

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$3,149
Local Assistance	\$0
State Assistance	\$323,964
Federal Assistance	\$821,679
Total Revenue	\$1,148,792

Financial Performance

Operating Subsidy	\$1,145,643
Operating Subsidy Ratio	100%
Locally Derived Income	\$3,149
Locally Derived Income Per Operating Expense	\$0.00
Fare Recovery Ratio	0%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2006	Gillig	Yes (Ramp)	58+2wc	Diesel
2	2007	Gillig	Yes (Ramp)	58+2wc	Diesel
1	2010	Gillig	Yes (Ramp)	58+2wc	Diesel
2	2011	Ford	Yes (Lift)	12+2wc	Gas
4	2020	Gillig	Yes (Ramp)	58+2wc	Diesel
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ELKHART-GOSHEN

227 W. Jefferson Blvd., Rm 1120
 South Bend, IN 46601
 (574) 674-8894

Contact: James Turnwald, Executive Director
Email: macogdir@macog.com
Website: www.interurbanrolley.com

General Information

Type of Service Fixed Route and Complementary Paratransit
Service Area Elkhart County
Service Population 82,666

Service Hours

Weekdays 5:00 AM to 8:00 PM
Saturday 5:00 AM to 7:00 PM
Sunday No Service

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer Free
Other/Special
 \$2.00 Paratransit, \$0.00 PT assistant
 \$0.40 PT addtl adult, \$0.20 PT addtl child

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	41	12
Maintenance	6	0
Administration	5	3
	<u>52</u>	<u>15</u>

Operation Characteristics

Revenue Vehicles	23
Peak Hour Fleet	18
Base Fleet	18
Fuel Consumption (gal)	139,485

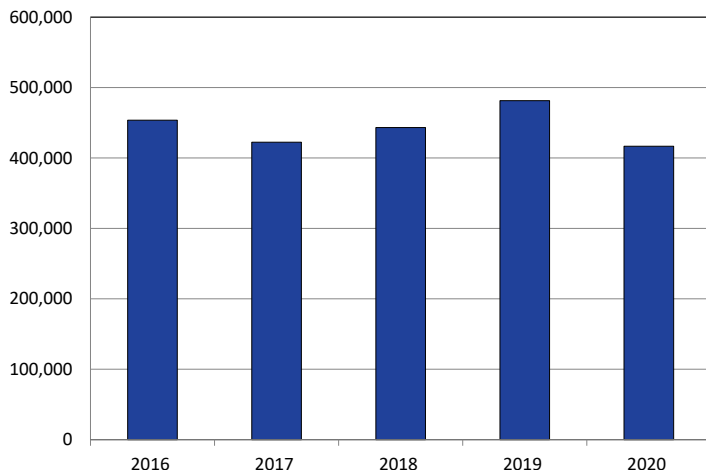
Ridership Trends

2016	453,637
2017	422,381
2018	443,192
2019	481,384
2020	416,639

2020 Highlights

- Received CARES Act grant for \$5.89 million
- Offered free fares due to the COVID-19 pandemic
- Installed driver barriers on all of our fixed route buses
- Conducted face mask drives during COVID-19 pandemic
- Conducted a transit expansion study for the fixed route service in Goshen, IN

System Ridership Trend





ELKHART INTERURBAN TROLLEY/ IT ADA ACCESS (MACOG)

Legislative District

Indiana Senate 9, 11, 12
 Indiana House 5, 21, 48, 49
 U.S. Congressional 2

Productivity

Total Passenger Boardings 416,639
 Total Vehicle Miles 1,230,172
 Revenue Vehicle Miles 901,746
 Revenue Vehicle Hours 53,177

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.62
 Operating Expense per Passenger Trip \$7.74
 Passenger Trips per Total Vehicle Mile 0.34
 Passenger Trips per Capita 5.04

Financial Performance

Operating Subsidy \$3,082,401
 Operating Subsidy Ratio 96%
 Locally Derived Income \$231,160
 Locally Derived Income Per Operating Expense \$0.07
 Fare Recovery Ratio 3%

Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$186,398
Fringe	\$138,143
Services	\$0
Materials and Supplies	\$2,149
Utilities	\$1,198
Casualty/Liability	\$10,054
Purchased Transportation	\$2,749,771
Other	\$138,764
Total Expenses	\$3,226,477
Fixed Route Expenses	\$2,361,815
Demand Response Services	\$864,662

Revenue Summary

Fare Revenue	\$86,420
Contract/Other	\$57,656
Local Assistance	\$87,084
State Assistance	\$609,840
Federal Assistance	\$2,385,477
Total Revenue	\$3,226,477

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
7	2015	Eldorado	Yes (Ramp)	25 + 2wc	Diesel
2	2015	MV-1	Yes (Ramp)	4 + 1wc	Gas
3	2016	EIDorado	Yes (Ramp)	25 + 2wc	Diesel
2	2016	MV-1	Yes (Ramp)	4 + 1wc	Gas
3	2018	EIDorado	Yes (Ramp)	26 + 2wc	Diesel
2	2018	Dodge	Yes (Ramp)	4 + 1wc	Gas
4	2019	Dodge	Yes (Ramp)	4 + 1wc	Gas
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EVANSVILLE

601 John St
 Evansville IN 47713
 (812) 435-6166

Contact: Alicia Hall, Grants Manager
Email: ahall@evansville.in.gov
Website: www.evansvillegov.org

General Information

Type of Service Fixed Route and Demand Response
Service Area Evansville City Limits
Service Population 120,092

Service Hours

Weekdays 5:45 AM to 12:00 AM
Saturday 6:15 AM to 12:00 AM
Sunday 6:15 AM to 6:00 PM

Fare Structure

Base \$0.75
Youth \$0.50
Elderly/Disabled \$0.35
Transfer Free
Other/Special
 Monthly Pass \$60
 Seniors \$30 , Students \$45

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	70	8
Maintenance	11	6
Administration	6	0
	<u>87</u>	<u>14</u>

Operation Characteristics

Revenue Vehicles	43
Peak Hour Fleet	26
Base Fleet	26
Fuel Consumption (gal)	209,542

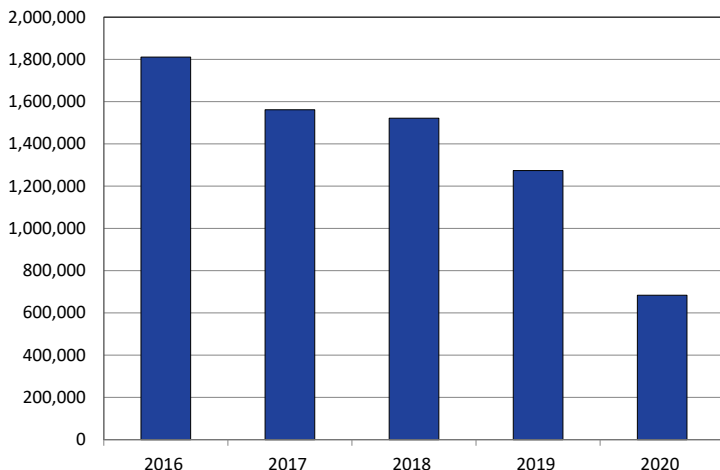
Ridership Trends

2016	1,810,837
2017	1,561,587
2018	1,521,452
2019	1,273,701
2020	683,741

2020 Highlights

- Received CARES Act grant for \$6.34 million
- Updated AVA/AVL software and hardware for Double Map
- Added full security fencing around administration building

System Ridership Trend





METROPOLITAN EVANSVILLE TRANSIT SYSTEM (METS)

Legislative District

Indiana Senate	49, 50
Indiana House	75, 76, 77, 78
U.S. Congressional	8

Operating Expense Summary

Operator Salaries/Wages	\$3,207,356
Other Salaries/Wages	\$542,985
Fringe	\$2,156,074
Services	\$292,316
Materials and Supplies	\$1,074,399
Utilities	\$79,723
Casualty/Liability	\$168,313
Purchased Transportation	\$0
Other	\$982
Total Expenses	\$7,522,148
Fixed Route Expenses	\$4,896,918
Demand Response Services	\$2,625,230

Revenue Summary

Fare Revenue	\$1,098,973
Contract/Other	\$234,058
Local Assistance	\$967,960
State Assistance	\$2,252,840
Federal Assistance	\$2,968,317
Total Revenue	\$7,522,148

Productivity

Total Passenger Boardings	683,741
Total Vehicle Miles	1,125,184
Revenue Vehicle Miles	1,073,484
Revenue Vehicle Hours	96,399

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.69
Operating Expense per Passenger Trip	\$11.00
Passenger Trips per Total Vehicle Mile	0.61
Passenger Trips per Capita	5.69

Financial Performance

Operating Subsidy	\$6,189,117
Operating Subsidy Ratio	82%
Locally Derived Income	\$2,300,991
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	15%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2009	Ford	Yes (Lift)	18+2	Diesel
6	2010	Gillig	Yes (Ramp)	26+8	Hybrid Electric
2	2010	Ford	Yes (Lift)	12	Diesel
1	2012	Gillig	Yes (Ramp)	26+8	Diesel
2	2012	Gillig	Yes (Ramp)	26+8	Hybrid Electric
2	2012	Gillig	Yes (Ramp)	29+54	Diesel
1	2012	Ford	Yes (Lift)	22	CNG
1	2013	Chevy	Yes (Lift)	15	Diesel
2	2014	Gillig	Yes (Ramp)	26+17	Diesel
2	2016	Gillig	Yes (Ramp)	26+17	Diesel
7	2016	Chevy	Yes (Lift)	17	Diesel
2	2017	Gillig	Yes (Ramp)	26+17	Diesel
6	2018	Gillig	Yes (Ramp)	31+59	Diesel
4	2019	Ford	Yes (Lift)	15	Gas
1	2019	Gillig	Yes (Ramp)	31+59	Diesel
2	2020	Freightliner	Yes (Ramp)	22	Diesel

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FORT WAYNE

801 Leesburg Rd.
Fort Wayne, IN 46808
(260) 432-4977

Contact: Bruce Miller, Controller

Email: bam@fwcitilink.com

Website: www.fwcitilink.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Fort Wayne Metropolitan Area
Service Population 268,485

Service Hours

Weekdays 5:35 AM to 9:30 PM
Saturday 7:35 AM to 6:15 PM
Sunday No Service

Fare Structure

Base \$1.25
Youth \$0.60
Elderly/Disabled \$0.60
Transfer Free
Other/Special
Monthly Pass \$45
Access \$2.50; Day Pass \$3.00/\$1.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	102	0
Maintenance	11	5
Administration	8	0
	<u>121</u>	<u>5</u>

Operation Characteristics

Revenue Vehicles	65
Peak Hour Fleet	45
Base Fleet	39
Fuel Consumption (gal)	319,009

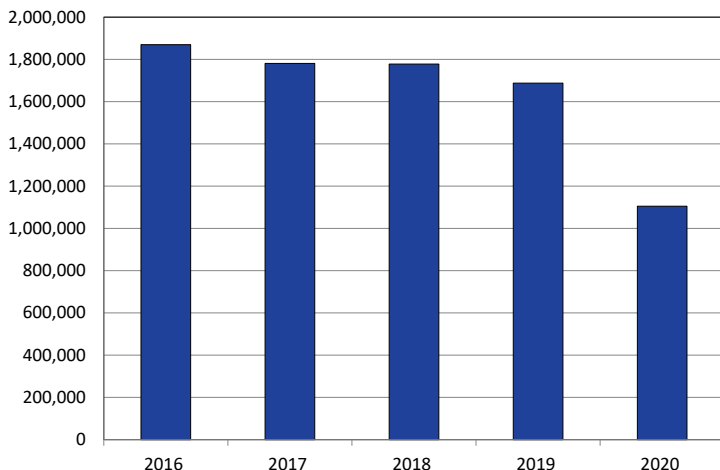
Ridership Trends

2016	1,869,566
2017	1,780,659
2018	1,777,765
2019	1,687,355
2020	1,104,835

2020 Highlights

- Implementation of new AVL/GPS System is currently in process
- Continuing to work on the 2030 Citilink TDP

System Ridership Trend





FORT WAYNE PUBLIC TRANSPORTATION CORP. (CITILINK)

Legislative District

Indiana Senate 14, 15, 16, 19
 Indiana House 79, 80, 81, 82, 83, 84, 85
 U.S. Congressional 3

Operating Expense Summary

Operator Salaries/Wages	\$4,396,739
Other Salaries/Wages	\$1,918,038
Fringe Services	\$5,031,283
Materials and Supplies	\$623,174
Utilities	\$1,527,688
Casualty/Liability	\$122,697
Purchased Transportation	\$508,150
Other	\$96,000
Total Expenses	\$14,427,782
Fixed Route Expenses	\$11,688,093
Demand Response Services	\$2,739,689

Productivity

Total Passenger Boardings	1,104,835
Total Vehicle Miles	1,860,820
Revenue Vehicle Miles	1,686,631
Revenue Vehicle Hours	129,643

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.75
Operating Expense per Passenger Trip	\$13.06
Passenger Trips per Total Vehicle Mile	0.59
Passenger Trips per Capita	4.12

Revenue Summary

Fare Revenue	\$865,841
Contract/Other	\$546,983
Local Assistance	\$7,157,924
State Assistance	\$2,112,415
Federal Assistance	\$3,744,619
Total Revenue	\$14,427,782

Financial Performance

Operating Subsidy	\$13,014,958
Operating Subsidy Ratio	90%
Locally Derived Income	\$8,570,748
Locally Derived Income Per Operating Expense	\$0.59
Fare Recovery Ratio	6%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2002	Gillig	Yes (ramp)	37+2 w/c	Diesel
2	2006	Gillig	Yes (ramp)	32+2 w/c	Diesel
6	2008	Gillig	Yes (ramp)	32+2 w/c	Diesel
3	2009	EIDorado	Yes (lift)	26+2 w/c	Diesel
3	2009	Glaval	Yes (lift)	10+5 w/c	Diesel
7	2010	Gillig	Yes (ramp)	32+2 w/c	Diesel
2	2010	Glaval	Yes (lift)	14+2 w/c	Diesel
1	2011	Glaval	Yes (lift)	14+2 w/c	Diesel
1	2011	Glaval	Yes (lift)	10+5 w/c	Diesel
1	2012	Glaval	Yes (lift)	14+2 w/c	Diesel
7	2012	Glaval	Yes (lift)	10+5 w/c	Diesel
2	2012	Gillig	Yes (ramp)	32+2 w/c	Hybrid
5	2013	Gillig	Yes (ramp)	32+2 w/c	Hybrid
5	2014	Glaval	Yes (lift)	10+5 w/c	Diesel
4	2015	Gillig	Yes (ramp)	38+2 w/c	Hybrid
1	2016	Gillig	Yes (ramp)	38+2 w/c	Hybrid
2	2016	GMC	Yes (lift)	14+2 w/c	Diesel
1	2016	GMC	Yes (lift)	10+5 w/c	Diesel
1	2017	Gillig	Yes (ramp)	38+2 w/c	Hybrid
2	2018	Gillig	Yes (ramp)	38+2 w/c	Hybrid
2	2019	Gillig	Yes (ramp)	38+2 w/c	Diesel
1	2019	Ford	Yes (lift)	14+2 w/c	Gasoline
3	2019	Ford	Yes (lift)	10+5 w/c	Gasoline

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GARY

100 W. 4th Avenue
 Gary, IN 46402
 (219) 885-7555

Contact: Jerome Parker, General Manager
Email: GeneralManager@gptcbus.com
Website: www.gptcbus.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Lake County
Service Population 76,008

Service Hours

Weekdays 5:00 AM to 9:30 PM
Saturday 8:00 AM to 6:00 PM
Sunday No Service

Fare Structure

Base \$1.60
Youth \$1.25
Elderly/Disabled \$0.80
Transfer Free
Other/Special
 Monthly Pass \$50
 Student Monthly Pass \$35.00; ADA 20-Ride \$50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	44	4
Maintenance	12	4
Administration	11	0
	<u>67</u>	<u>8</u>

Operation Characteristics

Revenue Vehicles	27
Peak Hour Fleet	21
Base Fleet	18
Fuel Consumption (gal)	72,444

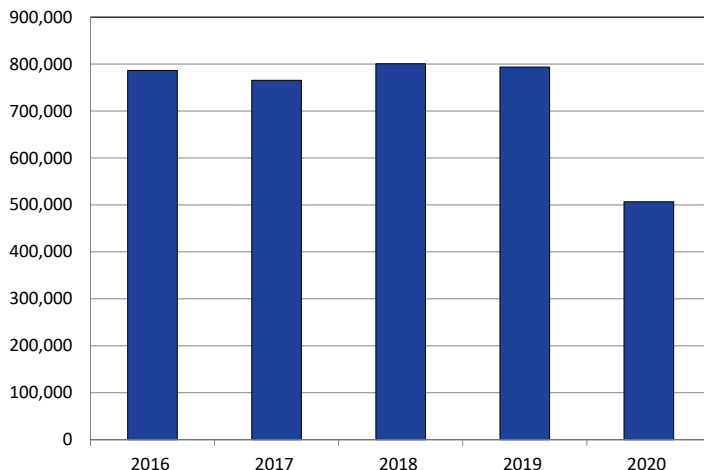
Ridership Trends

2016	786,361
2017	765,425
2018	800,645
2019	793,573
2020	506,633

2020 Highlights

- Reduced service and then ran modified service due to COVID-19 pandemic
- Initiated regular COVID-19 discussion calls with transit operators from Lake to LaGrange Counties
- Began coding fixed routes into GTFS format
- Acquired land for a new relief facility
- Selected Gillig as manufacturer for first electric buses
- Awarded ISDH and DNR grants for station improvements on GPTC's Rapid Bus corridor

System Ridership Trend





GARY PUBLIC TRANSPORTATION CORPORATION

Legislative District

Indiana Senate	2,3
Indiana House	2, 3, 11, 14
U.S. Congressional	1

Productivity

Total Passenger Boardings	506,633
Total Vehicle Miles	979,881
Revenue Vehicle Miles	923,897
Revenue Vehicle Hours	68,699

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.28
Operating Expense per Passenger Trip	\$14.09
Passenger Trips per Total Vehicle Mile	0.52
Passenger Trips per Capita	6.67

Financial Performance

Operating Subsidy	\$6,541,197
Operating Subsidy Ratio	92%
Locally Derived Income	\$1,662,901
Locally Derived Income Per Operating Expense	\$0.23
Fare Recovery Ratio	6%

Operating Expense Summary

Operator Salaries/Wages	\$2,280,316
Other Salaries/Wages	\$1,527,822
Fringe Services	\$1,404,071
Materials and Supplies	\$299,021
Utilities	\$842,861
Casualty/Liability	\$190,687
Purchased Transportation	\$368,889
Other	\$0
Total Expenses	\$223,895
Fixed Route Expenses	\$7,137,562
Demand Response Services	\$6,509,234
	\$628,328

Revenue Summary

Fare Revenue	\$425,889
Contract/Other	\$170,476
Local Assistance	\$1,066,536
State Assistance	\$903,407
Federal Assistance	\$4,571,254
Total Revenue	\$7,137,562

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2007	Gillig	Yes (Ramp)	25+2wc	Diesel
3	2007	Gillig	Yes (Ramp)	31+2wc	Diesel
9	2010	Gillig	Yes (Ramp)	25+2wc	Diesel
3	2014	Gillig	Yes (Ramp)	25+2wc	Diesel
2	2014	Ford E450	Yes (Lift)	10+3wc	Gas
1	2017	Gillig	Yes (Ramp)	25+2wc	Diesel
3	2017	Ford E450	Yes (Lift)	10+3wc	Gas
2	2018	Ford E450	Yes (Lift)	10+3wc	Gas
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INDIANAPOLIS

1501 W. Washington St.
 Indianapolis, IN 46222
 (317) 635-2100

Contact: Inez Evans, President & CEO
Email: ievans@indygo.net
Website: www.indygo.net

General Information

Type of Service Fixed Route and Demand Response
Service Area Marion County
Service Population 918,977

Service Hours

Weekdays 4:07 AM to 1:01 AM
Saturday 5:26 AM to 1:03 AM
Sunday 6:09 AM to 10:03 PM

Fare Structure

Base \$1.75
Youth \$0.85
Elderly/Disabled \$0.85
Transfer Free
Other/Special
 Veterans ride free
 Free 2-hour transfer

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	606	3
Maintenance	113	0
Administration	101	1
	<u>820</u>	<u>4</u>

Operation Characteristics

Revenue Vehicles	296
Peak Hour Fleet	219
Base Fleet	177
Fuel Consumption (gal)	2,040,839

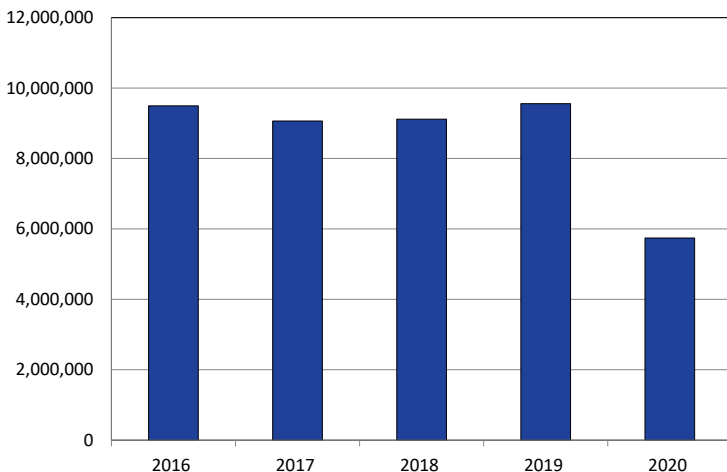
Ridership Trends

2016	9,494,492
2017	9,064,092
2018	9,115,875
2019	9,556,169
2020	5,741,803

2020 Highlights

- Awarded \$44 million in CARES Act funding for PPE, capital projects, and operational support
- Provided fare-free service on election day to help riders get to the polls
- Partnered with the city to distribute face masks at the Julia M. Carson Transit Center
- Piloted a program with Uber to provide transit service to essential workers
- Kicked off an educational campaign around MyKey, IndyGo's new fare system
- Awarded \$400K through FTA's Accelerating Innovative Mobility (AIM) initiative.

System Ridership Trend





INDIANAPOLIS PUBLIC TRANSPORTATION CORPORATION (INDYGO)

Legislative District

Indiana Senate	29, 30, 31, 32, 33, 34, 35, 36
Indiana House	25, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100
U.S. Congressional	5, 7

Operating Expense Summary

Operator Salaries/Wages	\$24,656,942
Other Salaries/Wages	\$23,441,300
Fringe Services	\$17,335,808
Materials and Supplies	\$15,279,692
Utilities	\$9,848,813
Casualty/Liability	\$1,711,829
Purchased Transportation	\$2,978,121
Other	\$8,763,609
Total Expenses	\$573,572
Fixed Route Expenses	\$104,589,686
Demand Response Services	\$95,062,574
	\$9,527,112

Productivity

Total Passenger Boardings	5,741,803
Total Vehicle Miles	12,244,966
Revenue Vehicle Miles	10,453,418
Revenue Vehicle Hours	764,466

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$8.54
Operating Expense per Passenger Trip	\$18.22
Passenger Trips per Total Vehicle Mile	0.47
Passenger Trips per Capita	6.25

Revenue Summary

Fare Revenue	\$6,252,662
Contract/Other	\$604,417
Local Assistance	\$71,325,596
State Assistance	\$11,107,800
Federal Assistance	\$15,299,211
Total Revenue	\$104,589,686

Financial Performance

Operating Subsidy	\$97,732,607
Operating Subsidy Ratio	93%
Locally Derived Income	\$78,182,675
Locally Derived Income Per Operating Expense	\$0.75
Fare Recovery Ratio	6%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
20	2000	Gillig	Yes (Lift)	39+2wc	Electric
6	2003	Gillig	Yes (Lift)	38+2wc	Diesel
8	2007	Gillig	Yes (Lift)	38+2wc	Diesel
21	2010	Gillig	Yes (Lift)	38+2wc	Diesel
4	2013	Gillig	Yes (Lift)	38+2wc	Diesel
13	2014	Gillig	Yes (Lift)	38+2wc	Diesel
13	2015	Gillig	Yes (Lift)	38+2wc	Diesel
23	2015	Starcraft/Allstar	Yes (Lift)	8+4wc	Gas
13	2016	Gillig	Yes (Lift)	38+2wc	Diesel
16	2017	Gillig	Yes (Lift)	38+2wc	Diesel
16	2017	Ford	Yes (Lift)	10+2wc	Gas
17	2018	Gillig	Yes (Lift)	38+2wc	Diesel
15	2018	Ford	Yes (Lift)	9+3wc	Gas
16	2019	Gillig	Yes (Lift)	38+2wc	Diesel
10	2019	Dodge	Yes (Lift)	5-1wc	Gas
26	2019	Ford	Yes (Lift)	9+3wc	Gas
31	2019	BYD	Yes (Lift)	47+2wc	Electric
28	2020	Gillig	Yes (Lift)	38+2wc	Diesel
296					



KOKOMO

219 E. Sycamore St.
 Kokomo, IN 46901
 (765) 456-7556

Contact: Tammy Corn, Executive Administration

Email: tcorn@kokomompo.com

Website: www.cityofkokomo.org/residents/public_transportation_city_line_trolley.php

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Kokomo
Service Population 69,682

Service Hours

Weekdays 6:30 AM to 7:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base Free
Youth Free
Elderly/Disabled Free
Transfer Free
Other/Special Free

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	9	18
Maintenance	0	7
Administration	1	0
	<u>10</u>	<u>25</u>

Operation Characteristics

Revenue Vehicles	37
Peak Hour Fleet	32
Base Fleet	29
Fuel Consumption (gal)	89,851

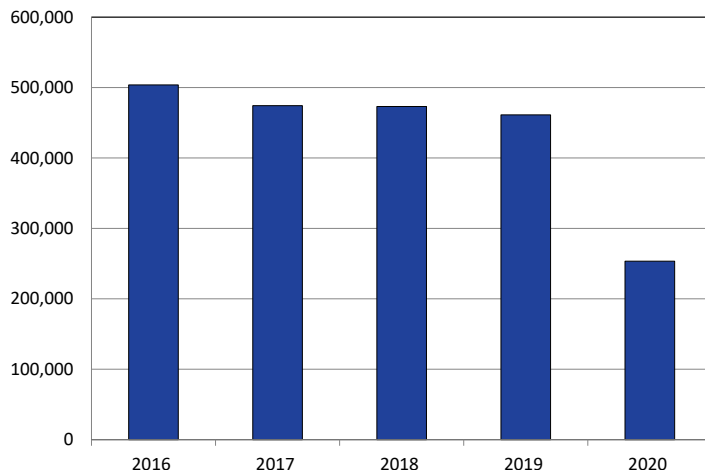
Ridership Trends

2016	503,668
2017	474,288
2018	473,074
2019	461,187
2020	253,417

2020 Highlights

- Delivered 2,358 meals during the COVID-19 Pandemic
- Maintained service throughout COVID-19 Pandemic without shutting down any service days
- Received CARES Act grant for \$2.67 million
- Began posting educational material regarding human trafficking

System Ridership Trend



SPIRIT OF KOKOMO AND CITY LINE TROLLEY



Legislative District

Indiana Senate	7, 21
Indiana House	30, 38
U.S. Congressional	4

Productivity

Total Passenger Boardings	253,417
Total Vehicle Miles	572,339
Revenue Vehicle Miles	517,049
Revenue Vehicle Hours	41,825

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.51
Operating Expense per Passenger Trip	\$10.18
Passenger Trips per Total Vehicle Mile	0.44
Passenger Trips per Capita	3.64

Financial Performance

Operating Subsidy	\$2,577,714
Operating Subsidy Ratio	100%
Locally Derived Income	\$250,757
Locally Derived Income Per Operating Expense	\$0.10
Fare Recovery Ratio	0%

Operating Expense Summary

Operator Salaries/Wages	\$605,192
Other Salaries/Wages	\$836,988
Fringe	\$724,760
Services	\$5,564
Materials and Supplies	\$336,240
Utilities	\$10,033
Casualty/Liability	\$27,581
Purchased Transportation	\$0
Other	\$32,752
Total Expenses	\$2,579,110
Fixed Route Expenses	\$876,404
Demand Response Services	\$1,702,706

Revenue Summary

Fare Revenue	\$1,396
Contract/Other	\$0
Local Assistance	\$249,361
State Assistance	\$643,376
Federal Assistance	\$1,684,977
Total Revenue	\$2,579,110

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2008	Ford	Yes (Lift)	14 + 2 wc	Gas
2	2008	Chevy	Yes (Lift)	14 + 2 wc	Diesel
3	2010	Freightliner	Yes (Lift)	45 + 2 wc	Diesel
2	2010	Ford	Yes (Lift)	14 + 2 wc	Gas
3	2012	MV-1	Yes (Lift)	4	Gas
2	2013	Gillig	Yes (Lift)	45 + 2 wc	Diesel
1	2013	Ford	Yes (Lift)	14 + 2 wc	Gas
2	2014	Chevy	Yes (Lift)	14 + 2 wc	Diesel
2	2014	MV-1	Yes (Lift)	4	Gas
6	2015	Ford	Yes (Lift)	14 + 2 wc	Gas
2	2016	Gillig	Yes (Lift)	45 + 2 wc	Diesel
3	2016	Ford	Yes (Lift)	14 + 2 wc	Gas
6	2018	Chevy	Yes (Lift)	14 + 2 wc	Gas
2	2019	Ford	Yes (Lift)	8 + 2 wc	Gas



LAFAYETTE

1250 Canal Rd, PO Box 588
 Lafayette IN 47902
 (765) 423-2666

Contact: Martin B Sennett, General Manager
Email: msennett@gocitybus.com
Website: www.gocitybus.com

General Information

Type of Service Fixed Route and Demand Response
Service Area Lafayette, W Lafayette Metropolitan Area and Purdue Campus
Service Population 147,725

Service Hours

Weekdays 6:00 AM - 12:40 AM M-W;
 6:00 AM - 2:42 AM Th-F
Saturday 6:00 AM to 2:42 AM
Sunday 8:45 AM to 6:40 PM

Fare Structure

Base \$1.00
Youth Free
Elderly/Disabled \$0.50
Transfer Free
Other/Special
 Pass \$28/mo; E&D \$14/mo; Token \$0.75/ride
 Day \$2; Demand Response \$2/ride; Annual Youth \$2/\$10/\$30

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	79	10
Maintenance	13	0
Administration	18	2
	<u>110</u>	<u>12</u>

Operation Characteristics

Revenue Vehicles	87
Peak Hour Fleet	61
Base Fleet	33
Fuel Consumption (gal)	440,342

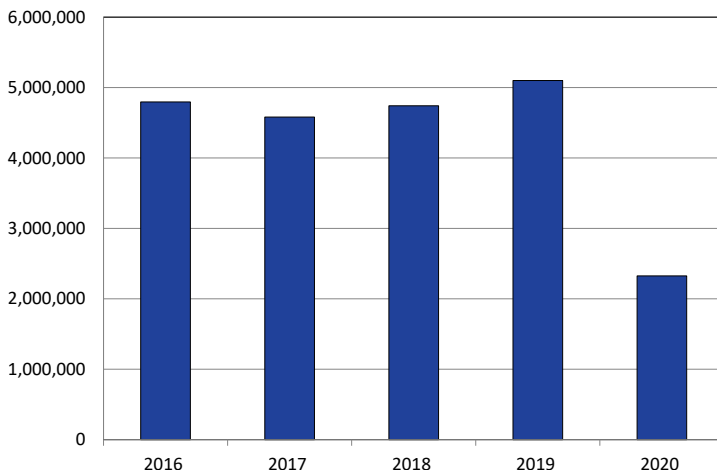
Ridership Trends

2016	4,794,873
2017	4,580,987
2018	4,740,475
2019	5,099,775
2020	2,324,834

2020 Highlights

- Received a CARES Act grant for \$11.1 million
- Went Fare Free from March 27 - May 3, 2020
- No seasonal layoff with CARES money, first time in decades
- Hired Safety and Human Resources Administrator position to serve as CSO and PTASP
- Hired Transit Analyst

System Ridership Trend





Legislative District

Indiana Senate 7, 22
 Indiana House 26, 27, 41
 U.S. Congressional 4

Productivity

Total Passenger Boardings 2,324,834
 Total Vehicle Miles 1,749,996
 Revenue Vehicle Miles 1,640,111
 Revenue Vehicle Hours 130,493

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$6.79
 Operating Expense per Passenger Trip \$5.11
 Passenger Trips per Total Vehicle Mile 1.33
 Passenger Trips per Capita 15.74

Operating Expense Summary

Operator Salaries/Wages	\$4,022,303
Other Salaries/Wages	\$1,726,199
Fringe	\$3,781,791
Services	\$730,163
Materials and Supplies	\$869,416
Utilities	\$153,177
Casualty/Liability	\$337,950
Purchased Transportation	\$0
Other	\$259,100
Total Expenses	\$11,880,099
Fixed Route Expenses	\$11,764,994
Demand Response Services	\$115,105

Revenue Summary

Fare Revenue	\$2,781,894
Contract/Other	\$718,796
Local Assistance	\$157,922
State Assistance	\$4,251,974
Federal Assistance	\$3,969,513
Total Revenue	\$11,880,099

Financial Performance

Operating Subsidy	\$8,379,409
Operating Subsidy Ratio	71%
Locally Derived Income	\$3,658,612
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	23%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	1998	New Flyer	Yes	60	Diesel
1	2002	Gillig	Yes	40	Diesel
1	2003	Gillig	Yes	40	Diesel
7	2003	New Flyer	Yes	60	Diesel
2	2005	Gillig	Yes	40	Diesel
3	2005	Gillig	Yes	40	Diesel
7	2007	Gillig	Yes	40	Diesel
2	2007	Gillig	Yes	35	Diesel
2	2009	New Flyer	Yes	60	Diesel
6	2009	Gillig	Yes	40	Diesel
4	2010	Gillig	Yes	40	Diesel
3	2011	New Flyer	Yes	45	Diesel
2	2011	Gillig	Yes	40	Diesel
1	2011	Supreme	Yes	11	Diesel
3	2014	Gillig	Yes	35	Diesel
12	2015	Gillig	Yes	40	CNG
4	2015	Starcraft	Yes	13	CNG
9	2016	Gillig	Yes	42	CNG
1	2017	Starcraft	Yes	13	CNG
6	2018	New Flyer	Yes	42	CNG
1	2018	New Flyer	Yes	54	CNG
2	2019	New Flyer	Yes	42	CNG
1	2019	Elkhart	Yes	13	CNG
4	2020	New Flyer	Yes	42	CNG



LA PORTE

102 L Street
 LaPorte, IN 46350
 (219) 362-6565

Contact: Beth A. West, Manager
Email: bwest@cityoflaportein.gov
Website: www.cityoflaporte.com/transporte

General Information

Type of Service Demand Response
Service Area City of La Porte
Service Population 22,053

Service Hours

Weekdays 6:00 AM to 7:00 PM
Saturday 9:00 AM to 2:00 PM
Sunday No Service

Fare Structure

Base \$3.25
Youth \$1.25
Elderly/Disabled \$2.50
Transfer \$3.25
Other/Special
 10-ride pass general \$30
 10-ride pass senior \$22.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	9
Maintenance	1	0
Administration	1	0
	<u>7</u>	<u>9</u>

Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	5
Base Fleet	5
Fuel Consumption (gal)	25,995

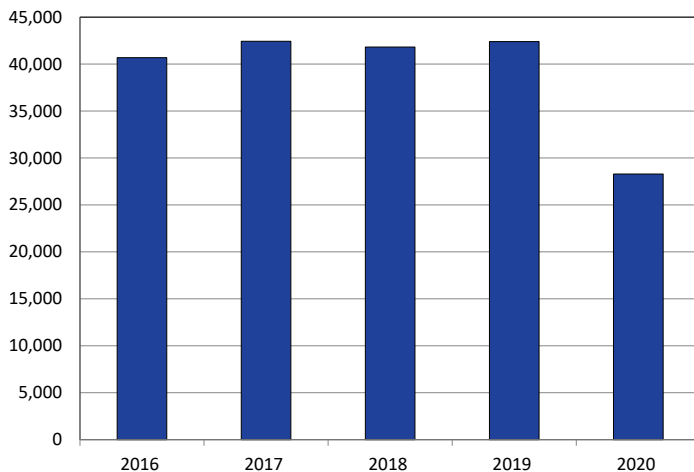
Ridership Trends

2016	40,683
2017	42,424
2018	41,813
2019	42,392
2020	28,291

2020 Highlights

- Provided free rides to the community from March 25 - July 2 totaling 6,254 rides
- Only had one employee test positive for COVID-19
- Only had to shut down for less than 24 hrs due to positive employee
- Received CARES Act Grant totaling \$729,919

System Ridership Trend





Legislative District

Indiana Senate	8
Indiana House	9
U.S. Congressional	2

Operating Expense Summary

Operator Salaries/Wages	\$217,361
Other Salaries/Wages	\$156,852
Fringe	\$159,871
Services	\$6,354
Materials and Supplies	\$51,396
Utilities	\$11,683
Casualty/Liability	\$27,178
Purchased Transportation	\$0
Other	\$1,294
Total Expenses	\$631,989
Fixed Route Expenses	\$0
Demand Response Services	\$631,989

Productivity

Total Passenger Boardings	28,291
Total Vehicle Miles	101,444
Revenue Vehicle Miles	98,909
Revenue Vehicle Hours	10,781

Revenue Summary

Fare Revenue	\$60,275
Contract/Other	\$0
Local Assistance	\$142,389
State Assistance	\$70,420
Federal Assistance	\$358,905
Total Revenue	\$631,989

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.23
Operating Expense per Passenger Trip	\$22.34
Passenger Trips per Total Vehicle Mile	0.28
Passenger Trips per Capita	1.28

Financial Performance

Operating Subsidy	\$571,714
Operating Subsidy Ratio	90%
Locally Derived Income	\$202,664
Locally Derived Income Per Operating Expense	\$0.32
Fare Recovery Ratio	10%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2016	Ford	Yes	13+2wc	Liquid Propane
2	2017	Ford	Yes	13+2wc	Liquid Propane
2	2019	Ford	Yes	13+2wc	Liquid Propane
7					



MICHIGAN CITY

1801 Kentucky Street
 Michigan City, IN 46360
 (219) 879-1502

Contact: Robin Tillman, Transit Director
Email: rtillman@emichigancity.com
Website: www.emichigancity.com

General Information

Type of Service Fixed Route, Commuter, and ADA Paratransit
Service Area Michigan City; La Porte County
Service Population 31,452

Service Hours

Weekdays 6:00 AM to 6:30 PM
Saturday 8:00 AM to 6:30 PM
Sunday No Service

Fare Structure

Base \$1.00
Youth Free
Elderly/Disabled \$0.50
Transfer Free
Other/Special
 Monthly Pass \$20/Reduced \$10
 ADA Paratransit \$2.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	15	0
Maintenance	1	0
Administration	1	0
	<u>17</u>	<u>0</u>

Operation Characteristics

Revenue Vehicles	15
Peak Hour Fleet	8
Base Fleet	7
Fuel Consumption (gal)	38,698

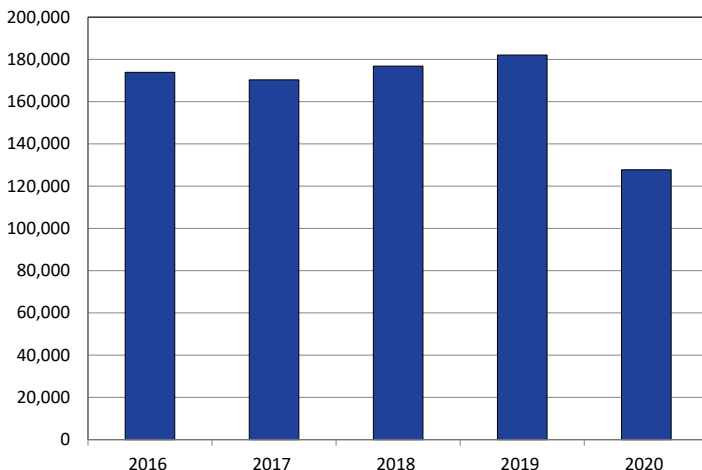
Ridership Trends

2016	173,871
2017	170,308
2018	176,796
2019	182,049
2020	127,739

2020 Highlights

- Received CARES Act grant for \$2.07 million for operating assistance
- Provide rides from homeless shelter to day center - COVID-19 state of emergency order
- Provided free rides during COVID 19 pandemic
- Reduced service on TransitTriangle - Low ridership - COVID-19
- Suspended service one hour daily for sanitizing bus units - COVID-19

System Ridership Trend



MICHIGAN CITY TRANSIT



Legislative District

Indiana Senate	8
Indiana House	9, 20
U.S. Congressional	1

Productivity

Total Passenger Boardings	127,739
Total Vehicle Miles	286,391
Revenue Vehicle Miles	273,387
Revenue Vehicle Hours	18,017

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.95
Operating Expense per Passenger Trip	\$11.11
Passenger Trips per Total Vehicle Mile	0.45
Passenger Trips per Capita	4.06

Financial Performance

Operating Subsidy	\$1,398,571
Operating Subsidy Ratio	99%
Locally Derived Income	\$100,747
Locally Derived Income Per Operating Expense	\$0.07
Fare Recovery Ratio	1%

Operating Expense Summary

Operator Salaries/Wages	\$714,171
Other Salaries/Wages	\$0
Fringe	\$455,493
Services	\$24,012
Materials and Supplies	\$129,544
Utilities	\$16,661
Casualty/Liability	\$51,141
Purchased Transportation	\$0
Other	\$27,956
Total Expenses	\$1,418,978
Fixed Route Expenses	\$1,319,649
Demand Response Services	\$99,329

Revenue Summary

Fare Revenue	\$20,407
Contract/Other	\$0
Local Assistance	\$80,340
State Assistance	\$207,340
Federal Assistance	\$1,110,891
Total Revenue	\$1,418,978

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2009	Ford	Yes (Lift)	14+2wc	Diesel
3	2013	Freightliner	Yes (Lift)	30+2wc	Diesel
1	2014	Freightliner	Yes (Lift)	30+2wc	Diesel
2	2015	Freightliner	Yes (Lift)	30+2wc	Diesel
2	2015	Chevy	Yes (Lift)	16+2wc	Diesel
1	2016	Freightliner	Yes (Lift)	30+2wc	Diesel
2	2016	Freightliner	Yes (Lift)	30+2wc	Diesel
3	2019	Freightliner	Yes (Lift)	30+2wc	Diesel
15					



MUNCIE

1300 E. Seymour Street
 Muncie, IN 47302
 (765) 282-2762

Contact: Amanda Price-Clark, General Manager
Email: aprice@mitsbus.org
Website: www.mitsbus.org

General Information

Type of Service Fixed Route and Demand Response
Service Area Muncie
Service Population 70,085

Service Hours

Weekdays 6:15 AM to 9:30 PM
Saturday 8:00 AM to 6:15 PM
Sunday No Service

Fare Structure

Base \$0.50
Youth Free
Elderly/Disabled \$0.25
Transfer Free
Other/Special
 30-Day \$18
 Senior \$9; Student \$0.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	57	2
Maintenance	9	1
Administration	17	1
	<hr/> 83	<hr/> 4

Operation Characteristics

Revenue Vehicles	50
Peak Hour Fleet	35
Base Fleet	19
Fuel Consumption (gal)	185,016

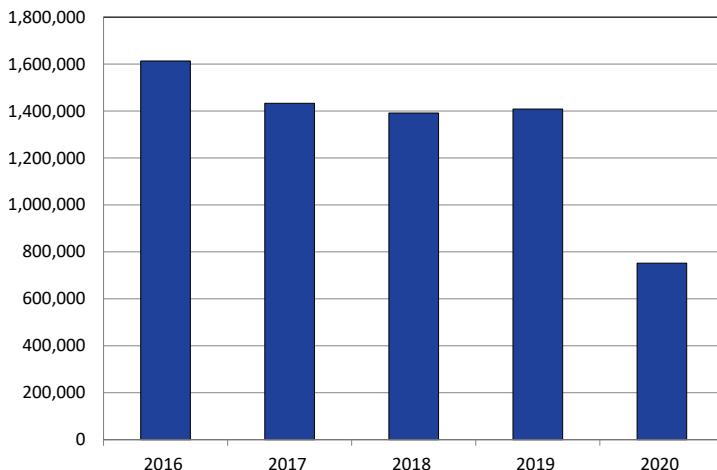
Ridership Trends

2016	1,613,032
2017	1,433,005
2018	1,391,524
2019	1,408,230
2020	751,738

2020 Highlights

- Received CARES Act grant for \$5.68 million

System Ridership Trend



MUNCIE INDIANA TRANSIT SYSTEM



Legislative District

Indiana Senate	26
Indiana House	33, 34, 35
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$1,918,661
Other Salaries/Wages	\$1,465,770
Fringe Services	\$1,917,232
Materials and Supplies	\$911,879
Utilities	\$754,628
Casualty/Liability	\$105,688
Purchased Transportation	\$300,735
Other	\$0
Total Expenses	\$117,047
Fixed Route Expenses	\$7,491,640
Demand Response Services	\$6,190,860
	\$1,300,780

Revenue Summary

Fare Revenue	\$158,076
Contract/Other	\$90,507
Local Assistance	\$2,597,762
State Assistance	\$1,482,400
Federal Assistance	\$3,162,895
Total Revenue	\$7,491,640

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2000	Chance	Yes (Lift)	21 + 2WC	Diesel
2	2005	Gillig	Yes (Ramp)	26 + 2WC	Diesel
5	2007	Gillig	Yes (Ramp)	26 + 2WC	Diesel
5	2010	Gillig	Yes (Ramp)	26 + 2WC	Hybrid
2	2012	New Flyer	Yes (Ramp)	36 + 2WC	Hybrid
4	2013	New Flyer	Yes (Ramp)	36 + 2WC	Hybrid
2	2014	New Flyer	Yes (Ramp)	26 + 2WC	Hybrid
2	2015	Ford	Yes (Lift)	7 + 3WC	Propane
2	2015	Ford	Yes (Lift)	4 + 2WC	Gas
1	2017	New Flyer	Yes (Ramp)	26 + 2WC	Diesel
9	2017	Ford	Yes (Lift)	7 + 3WC	Propane
1	2018	New Flyer	Yes (Ramp)	26 + 2WC	Diesel
4	2019	Ford	Yes (Lift)	7 + 3WC	Propane
1	2020	New Flyer	Yes (Ramp)	26 + 2WC	Hybrid
1	2020	New Flyer	Yes (Ramp)	26 + 2WC	Diesel
5	2021	New Flyer	Yes (Ramp)	26 + 2WC	Diesel
1	2021	New Flyer	Yes (Ramp)	26 + 2WC	Hybrid

50

Productivity

Total Passenger Boardings	751,738
Total Vehicle Miles	922,451
Revenue Vehicle Miles	849,509
Revenue Vehicle Hours	62,043

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$8.12
Operating Expense per Passenger Trip	\$9.97
Passenger Trips per Total Vehicle Mile	0.81
Passenger Trips per Capita	10.73

Financial Performance

Operating Subsidy	\$7,243,057
Operating Subsidy Ratio	97%
Locally Derived Income	\$2,846,345
Locally Derived Income Per Operating Expense	\$0.38
Fare Recovery Ratio	2%



NEW ALBANY, CLARKSVILLE, & JEFFERSONVILLE

1000 W Broadway
Louisville, KY 40203
(502) 585-1234

Contact: Stuart MacLean, Transportation Planner
Email: smaclean@ridetarc.org
Website: www.ridetarc.org

General Information

Type of Service Fixed Route and Demand Response
Service Area Clark and Floyd (New Albany, Clarksville, Jeffersonville)
Service Population 103,049

Service Hours

Weekdays 4:30 AM to 12:30 AM
Saturday 5:00 AM to 12:00 AM
Sunday 5:30 AM to 12:00 AM

Fare Structure

Base \$1.75
Youth \$0.80
Elderly/Disabled \$0.80
Transfer Free
Other/Special
MyTARC Card: 30-Day \$54; 10-Trip \$15
24-Hour \$3.50, Circulator \$0.75, Express \$2.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	352	4
Maintenance	138	0
Administration	87	2
	<u>577</u>	<u>6</u>

Operation Characteristics

Revenue Vehicles	222
Peak Hour Fleet	226
Base Fleet	159
Fuel Consumption (gal)	207,486

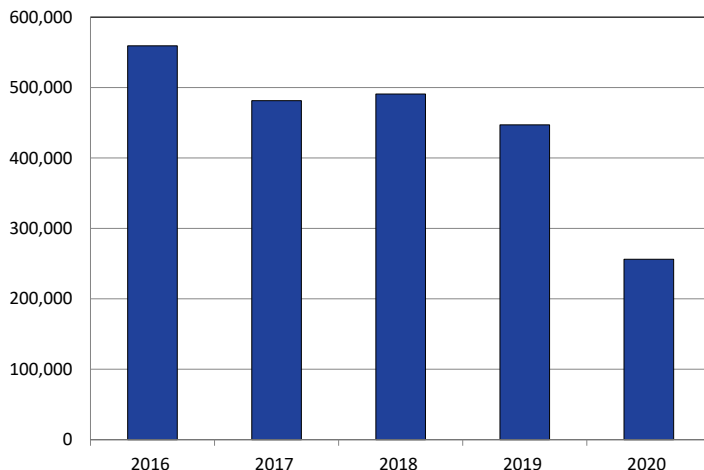
Ridership Trends

2016	559,236
2017	481,312
2018	490,777
2019	446,996
2020	256,133

2020 Highlights

- Completed implementation on new BRT service
- Transitioned to mobile ticketing platform
- Nearing implementation of our COA
- Advanced real-time data of fleet

System Ridership Trend



TRANSIT AUTHORITY OF RIVER CITY (TARC)



**Group
2**

Legislative District

Indiana Senate	45, 46
Indiana House	70, 71, 72
U.S. Congressional	9

Operating Expense Summary

Operator Salaries/Wages	\$1,437,178
Other Salaries/Wages	\$521,054
Fringe Services	\$1,845,295
Materials and Supplies	\$256,124
Utilities	\$107,347
Casualty/Liability	\$18,732
Purchased Transportation	\$155,158
Other	\$779,481
Total Expenses	\$31,694
Fixed Route Expenses	\$5,152,063
Demand Response Services	\$5,031,887
	\$120,176

Productivity

Total Passenger Boardings	256,133
Total Vehicle Miles	780,370
Revenue Vehicle Miles	685,340
Revenue Vehicle Hours	44,906

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.60
Operating Expense per Passenger Trip	\$20.11
Passenger Trips per Total Vehicle Mile	0.33
Passenger Trips per Capita	2.49

Revenue Summary

Fare Revenue	\$642,416
Contract/Other	\$140,151
Local Assistance	\$3,115,775
State Assistance	\$1,222,961
Federal Assistance	\$30,760
Total Revenue	\$5,152,063

Financial Performance

Operating Subsidy	\$4,369,496
Operating Subsidy Ratio	85%
Locally Derived Income	\$3,898,342
Locally Derived Income Per Operating Expense	\$0.76
Fare Recovery Ratio	12%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2000	Gillig	Yes (Ramp)	28 + 2WC	Diesel
5	2000	Gillig	Yes (Ramp)	40 + 2WC	Diesel
7	2001	Gillig	Yes (Ramp)	40 + 3WC	Diesel
13	2002	Gillig	Yes (Ramp)	28 + 2WC	Diesel
17	2003	Gillig	Yes (Ramp)	40 + 2WC	Diesel
4	2004	Gillig	Yes (Ramp)	40 + 2WC	Hybrid
16	2005	Gillig	Yes (Ramp)	40 + 2WC	Diesel
4	2007	Gillig	Yes (Ramp)	40 + 2WC	Hybrid
6	2008	Gillig	Yes (Ramp)	40 + 2WC	Diesel
3	2009	Gillig	Yes (Ramp)	40 + 2WC	Hybrid
16	2009	Gillig	Yes (Ramp)	40 + 2WC	Diesel
9	2010	Gillig	Yes (Ramp)	40 + 2WC	Hybrid
16	2013	Gillig	Yes (Ramp)	40 + 2WC	Diesel
11	2013	Gillig	Yes (Ramp)	40 + 2WC	Hybrid
21	2013	Gillig	Yes (Ramp)	40 + 2WC	Diesel
12	2014	Gillig	Yes (Ramp)	40 + 2WC	Diesel
9	2014	Proterra	Yes (Ramp)	31 + 2WC	Electric
12	2016	Gillig	Yes (Ramp)	40 + 2WC	Diesel
13	2016	Gillig	Yes (Ramp)	40 + 2WC	Diesel
1	2016	Gillig	Yes (Ramp)	40 + 2WC	BAE Hybrid
6	2016	Proterra	Yes (Ramp)	38 + 2WC	Electric
2	2017	Gillig	Yes (Ramp)	31 + 2WC	Diesel
10	2019	Gillig	Yes (Ramp)	38 + 2WC	Diesel
8	2019	Gillig	Yes (Ramp)	38 + 2WC	Diesel

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NORTHERN INDIANA COMMUTER TRANSPORTATION DISTRICT

33 East U.S. Highway 12
 Chesterton, IN 46304
 (219) 926-5744

Contact: Michael Noland, President
Email: michael.noland@nicted.com
Website: www.mysouthshoreline.com

General Information

Type of Service Commuter Rail
Service Area Lake, Porter, La Porte, St. Joseph Counties
Service Population 771,815

Service Hours

Weekdays 4:00 AM to 2:30 AM
Saturday 4:00 AM to 2:30 AM
Sunday 4:00 AM to 2:30 AM

Fare Structure

Base
Youth
Elderly/Disabled
Transfer
Other/Special
 One Way Regular Fares \$5.50 - \$14.25
 One Way Reduced Fares \$2.75 - \$7.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	105	0
Maintenance	264	5
Administration	36	1
	<u>405</u>	<u>6</u>

Operation Characteristics

Revenue Vehicles	82
Peak Hour Fleet	70
Base Fleet	70
Fuel Consumption (gal)	

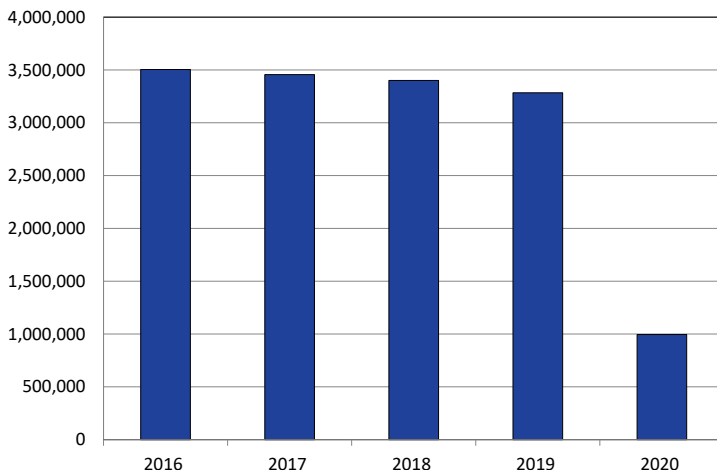
Ridership Trends

2016	3,504,080
2017	3,455,842
2018	3,400,196
2019	3,283,603
2020	995,049

2020 Highlights

- The West Lake Extension New Starts project received a full funding agreement from FTA
- The Double Track New Starts project was apportioned \$100,000,000 in 2020 funds from FTA
- NICTD focused on cleaning efforts for the safety of passengers and employees alike
- New protocols were implemented including mask and social distancing requirements

System Ridership Trend



NICTD/SOUTH SHORE LINE



Legislative District

Indiana Senate	1, 2, 3, 4, 5, 6, 8, 9, 10, 11
Indiana House	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 17, 19, 20, 48
U.S. Congressional	1, 2

Operating Expense Summary

Operator Salaries/Wages	\$5,313,331
Other Salaries/Wages	\$12,943,466
Fringe	\$15,859,739
Services	\$4,114,995
Materials and Supplies	\$4,345,201
Utilities	\$3,040,464
Casualty/Liability	\$1,851,200
Purchased Transportation	\$0
Other	\$4,524,545
Total Expenses	\$51,992,941
Fixed Route Expenses	\$51,992,941
Demand Response Services	\$0

Productivity

Total Passenger Boardings	995,049
Total Vehicle Miles	3,964,250
Revenue Vehicle Miles	3,923,145
Revenue Vehicle Hours	112,835

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$13.12
Operating Expense per Passenger Trip	\$52.25
Passenger Trips per Total Vehicle Mile	0.25
Passenger Trips per Capita	1.29

Revenue Summary

Fare Revenue	\$6,328,707
Contract/Other	\$8,750
Local Assistance	\$5,120,838
State Assistance	\$15,859,860
Federal Assistance	\$24,674,786
Total Revenue	\$51,992,941

Financial Performance

Operating Subsidy	\$45,655,484
Operating Subsidy Ratio	88%
Locally Derived Income	\$11,458,295
Locally Derived Income Per Operating Expense	\$0.22
Fare Recovery Ratio	12%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
41	1982-83	Sumitomo	Yes	93	Electric
7	1992	Sumitomo	Yes	110	Electric
10	1992	Sumitomo	No	130	None (trailers)
10	2000	Sumitomo	Yes	95	Electric
14	2009	Sumitomo	Yes	110	Electric
82					



NORTHWESTERN INDIANA

6100 Southport Road
 Portage, IN 46368
 (219) 254-2500

Contact: Allen Hammond, Compliance Manager
Email: ahammond@nirpc.org
Website: www.nirpc.org

General Information

Type of Service Demand Response
Service Area Lake and Porter County
Service Population 510,343

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$7.50
Youth \$7.50
Elderly/Disabled \$7.50
Transfer Free
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	40	5
Maintenance	1	0
Administration	4	1
	<u>45</u>	<u>6</u>

Operation Characteristics

Revenue Vehicles	54
Peak Hour Fleet	33
Base Fleet	31
Fuel Consumption (gal)	105,302

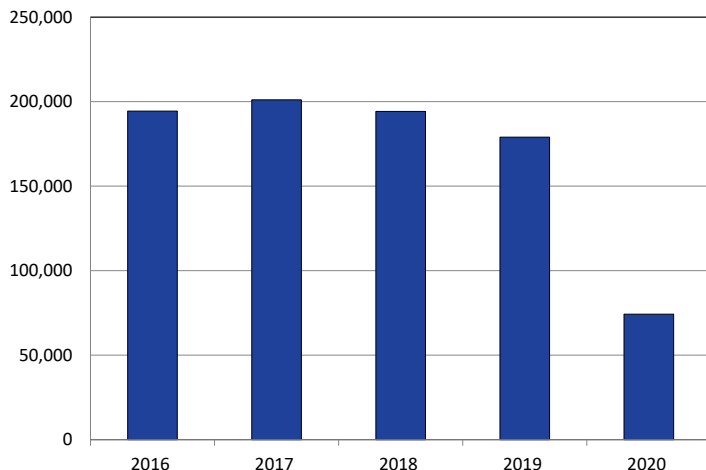
Ridership Trends

2016	194,388
2017	201,073
2018	194,190
2019	178,976
2020	74,252

2020 Highlights

- North Township - Received CARES Act Grant for \$247,000
- Opportunity Enterprises - Provided demand response transit with ZERO Accidents in 2020
- PCACS - Preventive Maintenance inspections completed on time 100% for 2020
- LCCS - Provided transportation for essential services during the PEAK of COVID-19

System Ridership Trend





NORTHWESTERN INDIANA REGIONAL PLANNING COMMISSION (NIRPC)

Legislative District

Indiana Senate	1, 2, 3, 4, 5, 6
Indiana House	1, 2, 3, 4, 10, 11, 12, 13, 14, 15, 19, 20
U.S. Congressional	1, 2

Operating Expense Summary

Operator Salaries/Wages	\$1,127,010
Other Salaries/Wages	\$390,486
Fringe	\$303,342
Services	\$146,526
Materials and Supplies	\$278,459
Utilities	\$54,676
Casualty/Liability	\$112,976
Purchased Transportation	\$259,129
Other	\$558,976
Total Expenses	\$3,231,580
Fixed Route Expenses	\$0
Demand Response Services	\$3,231,580

Productivity

Total Passenger Boardings	74,252
Total Vehicle Miles	725,971
Revenue Vehicle Miles	601,586
Revenue Vehicle Hours	42,599

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.45
Operating Expense per Passenger Trip	\$43.52
Passenger Trips per Total Vehicle Mile	0.10
Passenger Trips per Capita	0.15

Revenue Summary

Fare Revenue	\$317,483
Contract/Other	\$65,696
Local Assistance	\$819,911
State Assistance	\$584,487
Federal Assistance	\$1,444,003
Total Revenue	\$3,231,580

Financial Performance

Operating Subsidy	\$2,848,401
Operating Subsidy Ratio	88%
Locally Derived Income	\$1,203,090
Locally Derived Income Per Operating Expense	\$0.37
Fare Recovery Ratio	10%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2016	Ford	Yes (Lift)	16+2WC	Gas
1	2017	Ford	Yes (Lift)	16+2WC	Gas
1	2018	Ford	Yes (Lift)	16+2WC	Gas
1	2019	Ford	Yes (Lift)	16+2WC	Gas
1	2020	Ford	Yes (Lift)	16+2WC	Gas
1	2013	Ford	Yes (Lift)	12 + 2WC	Gas
2	2015	Ford	Yes (Lift)	12 + 2WC	Gas
3	2016	Ford	Yes (Lift)	12 + 2WC	Gas
4	2017	Ford	Yes (Lift)	12 + 2WC	Gas
3	2018	Ford	Yes (Lift)	12 + 2WC	Gas
2	2019	Ford	Yes (Lift)	12 + 2WC	Gas
3	2020	Ford	Yes (Lift)	12+2WC	Gas
1	2008	Chevrolet	Yes (Ramp)	4 + 1WC	Gas
1	2016	Ford	Yes (lift)	10 + 2WC	Gas
3	2017	Ford	Yes (Lift)	10 + 2WC	Gas
2	2019	Ford	Yes (Lift)	10 + 2WC	Gas
5	2020	Ford	Yes (Lift)	10+2WC	Gas
2	2016	Ford	Yes (Lift)	13 + 3WC	Gas
6	2017	Ford	Yes (Lift)	13 + 3WC	Gas
1	2018	Ford	Yes (Lift)	13 + 3WC	Gas
4	2019	Ford	Yes (Lift)	13 + 3WC	Gas
4	2020	Ford	Yes (Lift)	13+3WC	Gas



SOUTH BEND

1401 S. Lafayette
 South Bend, IN 46613
 (574) 239-9901

Contact: Chris Kubaszak, Controller
Email: ckubaszak@sbtranspo.com
Website: www.sbtranspo.com

General Information

Type of Service Fixed Route and Demand Response
Service Area City of South Bend and Mishawaka
Service Population 175,000

Service Hours

Weekdays 5:10 AM to 10:10 PM
Saturday 6:20 AM to 10:10 PM
Sunday No Service

Fare Structure

Base \$1.00
Youth Free
Elderly/Disabled \$0.50
Transfer Free
Other/Special
 31-Day \$35; 15-Day \$18
 Senior \$12 & \$6; Student \$18 & \$9

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	70	0
Maintenance	17	0
Administration	11	10
	<u>98</u>	<u>10</u>

Operation Characteristics

Revenue Vehicles	66
Peak Hour Fleet	52
Base Fleet	41
Fuel Consumption (gal)	331,710

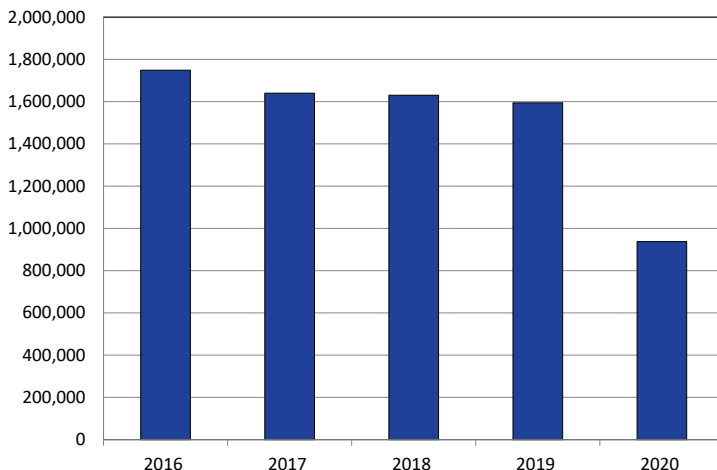
Ridership Trends

2016	1,748,661
2017	1,640,018
2018	1,630,249
2019	1,594,252
2020	937,474

2020 Highlights

- Maintained employment levels during the COVID-19 pandemic
- Expanded middle/high school ridership programs
- Launched mobile ticketing pilot program with Token Transit
- Received CARES Act Grant for \$8.5 million

System Ridership Trend





SOUTH BEND PUBLIC TRANSPORTATION CORPORATION (TRANSP0)

Legislative District

Indiana Senate	8, 9, 10, 11
Indiana House	5, 6, 7, 8, 21
U.S. Congressional	2

Productivity

Total Passenger Boardings	937,474
Total Vehicle Miles	1,548,696
Revenue Vehicle Miles	1,454,306
Revenue Vehicle Hours	101,764

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.67
Operating Expense per Passenger Trip	\$12.67
Passenger Trips per Total Vehicle Mile	0.61
Passenger Trips per Capita	5.36

Operating Expense Summary

Operator Salaries/Wages	\$2,948,474
Other Salaries/Wages	\$2,680,459
Fringe Services	\$2,532,318
Materials and Supplies	\$605,823
Utilities	\$737,979
Casualty/Liability	\$329,138
Purchased Transportation	\$433,513
Other	\$0
Total Expenses	\$1,613,799
Fixed Route Expenses	\$11,881,503
Demand Response Services	\$10,316,002
	\$1,565,501

Revenue Summary

Fare Revenue	\$833,333
Contract/Other	\$222,525
Local Assistance	\$3,979,558
State Assistance	\$2,029,842
Federal Assistance	\$4,816,245
Total Revenue	\$11,881,503

Financial Performance

Operating Subsidy	\$10,825,645
Operating Subsidy Ratio	91%
Locally Derived Income	\$5,035,416
Locally Derived Income Per Operating Expense	\$0.42
Fare Recovery Ratio	7%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	2002	Gillig	Yes	29+2wc	Diesel
3	2003	Gillig	Yes	29+2wc	Diesel
21	2004	Gillig	Yes	29+2wc	Diesel
3	2009	Coach & Eq	Yes	11+3wc	Diesel
2	2010	Coach & Eq	Yes	11+3wc	Diesel
16	2014	New Flyer	Yes	29 + 2wc	CNG
3	2015	New Flyer	Yes	29 + 2wc	CNG
1	2015	MV-1	Yes	3+ 1 wc	Unleaded
10	2016	Elkhartd Coach	Yes	11 + 3wc	Unleaded
3	2017	New Flyer	Yes	29 + 2wc	CNG
1	2018	Elkhart Coach	Yes	11+3wc	Unleaded
66					



TERRE HAUTE

901 South 14th Street
 Terre Haute IN 47807
 (812) 235-0109

Contact: Debbie Hensley, Transportation Director
Email: debbie.hensley@terrehaute.in.gov
Website: www.terrehaute.in.gov

General Information

Type of Service Fixed Route and Demand Response
Service Area City of Terre Haute
Service Population 59,614

Service Hours

Weekdays 6:00 AM to 11:00 PM
Saturday 6:00 AM to 11:00 PM
Sunday No Service

Fare Structure

Base \$1.75
Youth \$1.75
Elderly/Disabled \$0.85
Transfer Free
Other/Special
 31-Day \$45; 14-Ride \$21; 5 and under free
 14-Ride ADA \$27; ISU/Ivy Students free

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	18	8
Maintenance	4	2
Administration	5	2
	<u>27</u>	<u>12</u>

Operation Characteristics

Revenue Vehicles	14
Peak Hour Fleet	10
Base Fleet	10
Fuel Consumption (gal)	80,551

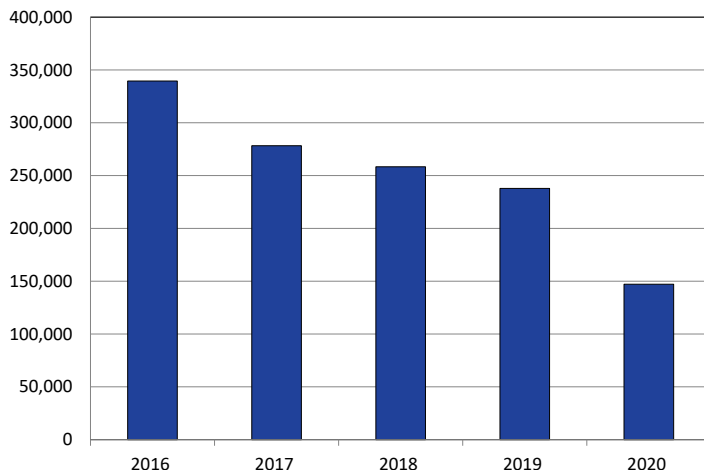
Ridership Trends

2016	339,478
2017	278,276
2018	258,331
2019	237,867
2020	147,129

2020 Highlights

- Received CARES Act grant for \$4.06 million
- Remained open during the Pandemic, 5:30 AM - 11:00 PM, Monday-Saturday
- Did not run the Ivy Tech or ISU route until the schools reopened

System Ridership Trend



TERRE HAUTE TRANSIT UTILITY



Legislative District

Indiana Senate	38, 39
Indiana House	43, 45, 46
U.S. Congressional	8

Operating Expense Summary

Operator Salaries/Wages	\$933,612
Other Salaries/Wages	\$454,462
Fringe Services	\$776,995
Materials and Supplies	\$47,500
Utilities	\$266,700
Casualty/Liability	\$32,000
Purchased Transportation	\$16,000
Other	\$0
Total Expenses	\$61,614
Fixed Route Expenses	\$2,588,883
Demand Response Services	\$2,588,883
	\$0

Productivity

Total Passenger Boardings	147,129
Total Vehicle Miles	490,008
Revenue Vehicle Miles	436,495
Revenue Vehicle Hours	45,841

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.28
Operating Expense per Passenger Trip	\$17.60
Passenger Trips per Total Vehicle Mile	0.30
Passenger Trips per Capita	2.47

Revenue Summary

Fare Revenue	\$96,143
Contract/Other	\$348,080
Local Assistance	\$0
State Assistance	\$533,033
Federal Assistance	\$1,611,627
Total Revenue	\$2,588,883

Financial Performance

Operating Subsidy	\$2,144,660
Operating Subsidy Ratio	83%
Locally Derived Income	\$444,223
Locally Derived Income Per Operating Expense	\$0.17
Fare Recovery Ratio	4%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2007	Workhorse	Yes (Lift)	14+2wc	Gas
2	2009	Workhorse	Yes (Lift)	22+2wa	Gas
1	2010	Ford	Yes (Lift)	22+2wc	Gas
1	2011	GoshenCoach	Yes (Lift)	10+4wc	Gas
4	2015	GoshenCoach	Yes (Lift)	26+2wc	Diesel
1	2016	GoshenCoach	Yes (Lift)	26+2wc	Diesel
1	2016	ElkhartCoach	Yes (Lift)	10+2ws	Diesel
3	2019	Ford	Yes (Lift)	16+2wc	Gas
14					



VALPARAISO

406 Don Hovey
 Valparaiso, IN 46383
 (219) 476-9393

Contact: Don Lorntzen, Transit Manager

Email: Dlorntzen@valpo.us

Website: www.Valpotransit.com

General Information

Type of Service	Deviated Fixed Route and Commuter Route
Service Area	Valparaiso, Chicago Loop, Chesterton Dune Park Station
Service Population	32,000

Service Hours

Weekdays	6:15 AM to 11:10 PM
Saturday	6:15 AM to 11:10 PM
Sunday	9:10 AM to 11:10 PM

Fare Structure

Base	\$1.00
Youth	\$0.50
Elderly/Disabled	\$0.50
Transfer	Free
Other/Special	
Monthly Pass	\$30
Dash Fare	\$8 one-way to and From Chicago loop

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	10	10
Maintenance	1	2
Administration	3	4
	<hr/> 14	<hr/> 16

Operation Characteristics

Revenue Vehicles	13
Peak Hour Fleet	6
Base Fleet	6
Fuel Consumption (gal)	31,542

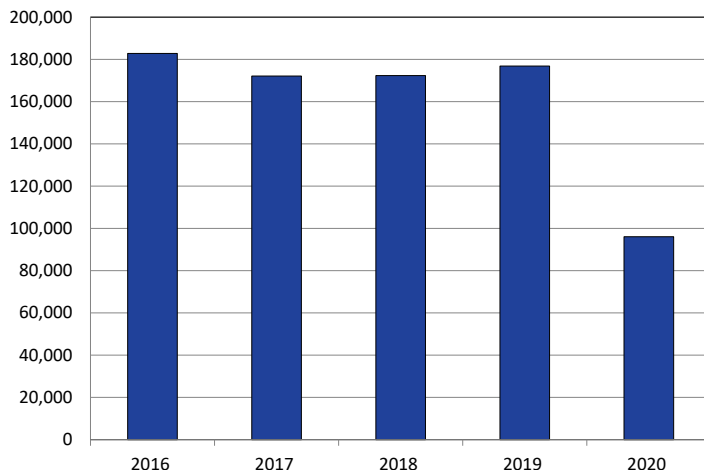
Ridership Trends

2016	182,797
2017	172,102
2018	172,324
2019	176,849
2020	96,040

2020 Highlights

- Fare free throughout 2020 on our commuter Dash service to Chicago due to COVID-19
- Started running Sunday service on our intercity deviated fix route service
- Started a commuter connect shuttle from Valpo to the South Shore Dune Park train station

System Ridership Trend



CITY OF VALPARAISO TRANSIT SYSTEM



Legislative District

Indiana Senate	4, 5
Indiana House	3, 4 10
U.S. Congressional	1

Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$73,990
Fringe	\$0
Services	\$0
Materials and Supplies	\$77,274
Utilities	\$18,281
Casualty/Liability	\$23,625
Purchased Transportation	\$740,762
Other	\$101,389
Total Expenses	\$1,035,321
Fixed Route Expenses	\$635,669
Demand Response Services	\$399,652

Revenue Summary

Fare Revenue	\$229,154
Contract/Other	\$0
Local Assistance	\$0
State Assistance	\$265,130
Federal Assistance	\$541,037
Total Revenue	\$1,035,321

Productivity

Total Passenger Boardings	96,040
Total Vehicle Miles	310,103
Revenue Vehicle Miles	290,445
Revenue Vehicle Hours	17,451

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.34
Operating Expense per Passenger Trip	\$10.78
Passenger Trips per Total Vehicle Mile	0.31
Passenger Trips per Capita	3.00

Financial Performance

Operating Subsidy	\$806,167
Operating Subsidy Ratio	78%
Locally Derived Income	\$229,154
Locally Derived Income Per Operating Expense	\$0.22
Fare Recovery Ratio	22%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
5	2010	MCI	Yes	53	Diesel
1	2010	Dodge	Yes	4+1wc	Gas
2	2016	Ford	Yes	18+3wc	Gas
5	2019	Ford	Yes	18+3wc	Gas
13					



CITY OF BEDFORD

1102 16th Street
Bedford, IN 47421
(812) 275-1800

Contact: Dennis Parsley , Transit Director

Email: dparsley@bedford.in.us

Website: www.bedford.in.us

General Information

Type of Service Demand Response
Service Area City of Bedford
Service Population 14,413

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$0.75
Youth \$0.25
Elderly/Disabled \$0.50
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	0
Maintenance	0	0
Administration	1	0
	<u>8</u>	<u>0</u>

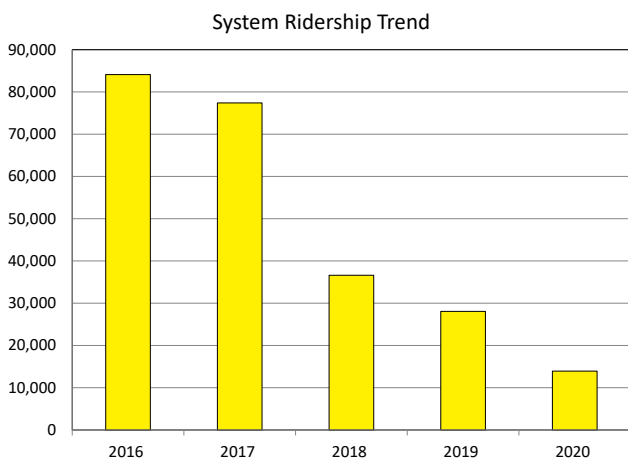
Operation Characteristics

Revenue Vehicles	6
Peak Hour Fleet	5
Base Fleet	2
Fuel Consumption (gal)	

Ridership Trends

2016	84,109
2017	77,391
2018	36,616
2019	28,061
2020	13,934

2020 Highlights



TRANSIT AUTHORITY OF STONE CITY (TASC)



Legislative District

Indiana Senate	44
Indiana House	62, 65
U.S. Congressional	9

Operating Expense Summary

Operator Salaries/Wages	\$282,290
Other Salaries/Wages	\$54,971
Fringe Services	\$154,960
Materials and Supplies	\$27,555
Utilities	\$61,086
Casualty/Liability	\$7,387
Purchased Transportation	\$11,374
Other	\$0
Total Expenses	\$6,768
Fixed Route Expenses	\$606,391
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$4,660
Contract/Other	\$0
Local Assistance	\$63,771
State Assistance	\$313,574
Federal Assistance	\$224,386
Total Revenue	\$606,391

Productivity

Total Passenger Boardings	13,934
Total Vehicle Miles	43,580
Revenue Vehicle Miles	40,751
Revenue Vehicle Hours	5,180

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$13.91
Operating Expense per Passenger Trip	\$43.52
Passenger Trips per Total Vehicle Mile	0.32
Passenger Trips per Capita	0.97

Financial Performance

Operating Subsidy	\$601,731
Operating Subsidy Ratio	99%
Locally Derived Income	\$68,431
Locally Derived Income Per Operating Expense	\$0.11
Fare Recovery Ratio	1%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2015	CU	Ford	16	2	Lift
2	2016	CU	Ford	16	2	Lift
1	2018	CU	Ford	16	2	Lift
6						



BOONE COUNTY

515 CrownPointe Drive
 Lebanon, IN 46052
 (765) 482-5220

Contact: Anita Bowen , Executive Director
Email: abowen@booneseniors.org
Website: www.booneseniors.org

General Information

Type of Service Demand Response
Service Area Boone County
Service Population 56,640

Service Hours

Weekdays 7:30 AM to 4:30 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special
 \$6.00 Outside Town or City

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	12
Maintenance	0	0
Administration	1	0
	<u>3</u>	<u>12</u>

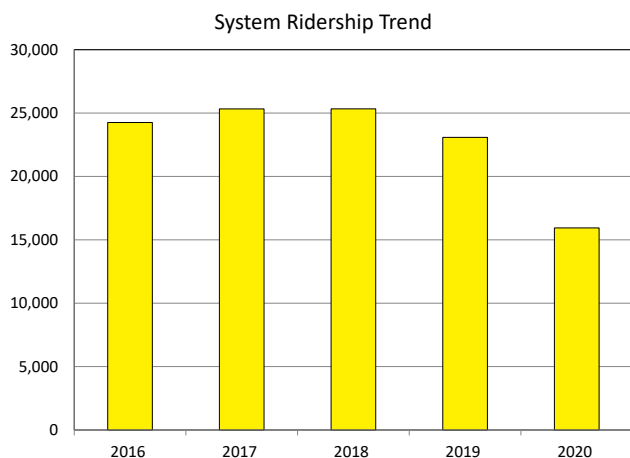
Operation Characteristics

Revenue Vehicles	19
Peak Hour Fleet	15
Base Fleet	11
Fuel Consumption (gal)	

Ridership Trends

2016	24,252
2017	25,327
2018	25,332
2019	23,083
2020	15,937

2020 Highlights



BOONE AREA TRANSIT SYSTEM



Legislative District

Indiana Senate	21, 23
Indiana House	28, 38, 87
U.S. Congressional	4, 5

Operating Expense Summary

Operator Salaries/Wages	\$259,824
Other Salaries/Wages	\$66,043
Fringe Services	\$5,076
Materials and Supplies	\$29,454
Utilities	\$30,287
Casualty/Liability	\$10,709
Purchased Transportation	\$79,507
Other	\$0
Total Expenses	\$97,921
Fixed Route Expenses	\$578,821
Demand Response Services	\$0
	\$578,821

Revenue Summary

Fare Revenue	\$29,251
Contract/Other	\$17,927
Local Assistance	\$58,745
State Assistance	\$127,796
Federal Assistance	\$345,102
Total Revenue	\$578,821

Productivity

Total Passenger Boardings	15,937
Total Vehicle Miles	180,972
Revenue Vehicle Miles	175,342
Revenue Vehicle Hours	14,478

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.20
Operating Expense per Passenger Trip	\$36.32
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.28

Financial Performance

Operating Subsidy	\$531,643
Operating Subsidy Ratio	92%
Locally Derived Income	\$105,923
Locally Derived Income Per Operating Expense	\$0.18
Fare Recovery Ratio	5%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	AO	Chrysler	3	0	N/A
1	2010	MV	Dodge	3	1	Ramp
2	2010	CU	Ford	8	2	Lift
2	2010	MV	Dodge	4	2	Ramp
1	2012	MV	Dodge	3	1	Ramp
1	2013	VN	Dodge	13	0	N/A
4	2014	MV	Dodge	3	1	Ramp
1	2016	MV	Dodge	4	2	Ramp
2	2017	MV	Dodge	4	2	Ramp
1	2018	MV	Dodge	5	1	Ramp
3	2019	MV	Dodge	5	1	Ramp



CASS COUNTY

115 S. Sixth Street
 Logansport, IN 46947
 (574) 722-2424

Contact: William Calhoun, Executive Director

Email: bcalhoun@casstransit.com

Website: www.casstransit.com

General Information

Type of Service	Demand Response/Deviated Fixed Route
Service Area	Cass County
Service Population	38,966

Service Hours

Weekdays	6:00 AM to 6:00 PM
Saturday	No Service
Sunday	No Service

Fare Structure

Base	\$2.00
Youth	
Elderly/Disabled	Free/Donation
Transfer	
Other/Special	
	\$3.00 in County

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	20	10
Maintenance	1	1
Administration	5	6
	<hr/> 26	<hr/> 17

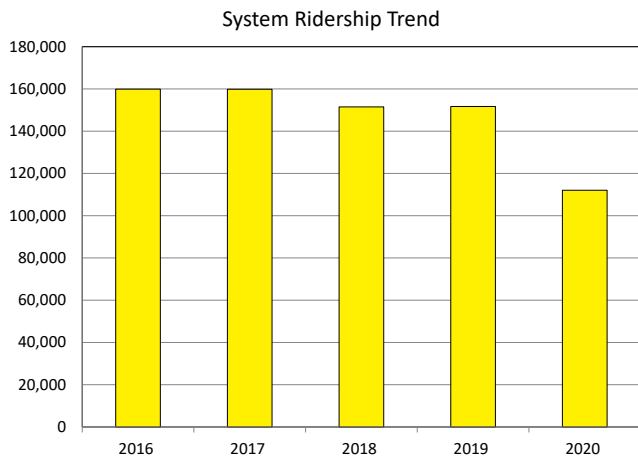
Operation Characteristics

Revenue Vehicles	29
Peak Hour Fleet	26
Base Fleet	4
Fuel Consumption (gal)	

Ridership Trends

2016	159,900
2017	159,832
2018	151,482
2019	151,692
2020	112,052

2020 Highlights



CASS AREA TRANSIT



Legislative District

Indiana Senate	18
Indiana House	16, 24
U.S. Congressional	4

Operating Expense Summary

Operator Salaries/Wages	\$441,649
Other Salaries/Wages	\$244,379
Fringe	\$86,727
Services	\$86,954
Materials and Supplies	\$163,833
Utilities	\$37,990
Casualty/Liability	\$109,680
Purchased Transportation	\$0
Other	\$67,473
Total Expenses	\$1,238,685
Fixed Route Expenses	\$1,202,427
Demand Response Services	\$36,258

Productivity

Total Passenger Boardings	112,052
Total Vehicle Miles	659,435
Revenue Vehicle Miles	618,883
Revenue Vehicle Hours	24,416

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.88
Operating Expense per Passenger Trip	\$11.05
Passenger Trips per Total Vehicle Mile	0.17
Passenger Trips per Capita	2.88

Revenue Summary

Fare Revenue	\$36,598
Contract/Other	\$31,547
Local Assistance	\$97,598
State Assistance	\$751,659
Federal Assistance	\$321,283
Total Revenue	\$1,238,685

Financial Performance

Operating Subsidy	\$1,170,540
Operating Subsidy Ratio	94%
Locally Derived Income	\$165,743
Locally Derived Income Per Operating Expense	\$0.13
Fare Recovery Ratio	3%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2013	MV	Dodge	4	2	Ramp
1	2013	CU	Dodge	8	2	Lift
2	2015	MV	Dodge	5	2	Ramp
1	2015	MV	Dodge	7	1	Ramp
1	2016	CU	Ford	16	2	Lift
2	2016	MV	Dodge	5	2	Ramp
1	2016	MV	Dodge	4	2	Ramp
1	2017	MV	Dodge	4	1	Ramp
1	2017	CU	Ford	13	2	Lift
5	2017	MV	Dodge - Bruan	5	1	Ramp
1	2018	CU	Ford	13	2	Lift
4	2019	MV	Dodge	5	1	Ramp
3	2019	CU	Ford	13	2	Lift
5	2020	CU	Ford	12	2	Lift

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CLINTON COUNTY

401 W. Walnut St.
Frankfort, IN 46041
(765) 659-4060

Contact: Dawn Layton, Executive Director
Email: dlayton@clintoncountytransit.org
Website: clintonpprc.weebly.com

General Information

Type of Service Demand Response
Service Area Clinton County
Service Population 33,224

Service Hours

Weekdays 7:00 AM to 5:00 PM
Saturday 10:00 AM to 1:00 PM by appointment
Sunday No Service

Fare Structure

Base
Youth
Elderly/Disabled
Transfer
Other/Special
Donation Scale \$8 - \$25

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	16
Maintenance	0	0
Administration	2	1
	<u>2</u>	<u>17</u>

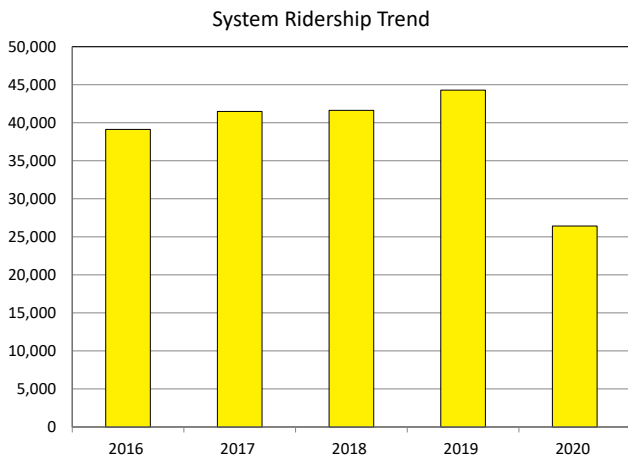
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	7
Base Fleet	4
Fuel Consumption (gal)	

Ridership Trends

2016	39,117
2017	41,485
2018	41,625
2019	44,285
2020	26,417

2020 Highlights





PAUL PHILLIPPE RESOURCE CENTER PUBLIC TRANSIT (PPRC)

Legislative District

Indiana Senate	7, 23
Indiana House	38
U.S. Congressional	4

Productivity

Total Passenger Boardings	26,417
Total Vehicle Miles	103,956
Revenue Vehicle Miles	102,814
Revenue Vehicle Hours	13,220

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.95
Operating Expense per Passenger Trip	\$15.56
Passenger Trips per Total Vehicle Mile	0.25
Passenger Trips per Capita	0.8

Financial Performance

Operating Subsidy	\$399,726
Operating Subsidy Ratio	97%
Locally Derived Income	\$49,803
Locally Derived Income Per Operating Expense	\$0.12
Fare Recovery Ratio	3%

Operating Expense Summary

Operator Salaries/Wages	\$124,956
Other Salaries/Wages	\$145,599
Fringe Services	\$23,760
Materials and Supplies	\$29,390
Utilities	\$46,455
Casualty/Liability	\$15,071
Purchased Transportation	\$22,657
Other	\$0
Total Expenses	\$3,136
Fixed Route Expenses	\$411,024
Demand Response Services	\$0
	\$411,024

Revenue Summary

Fare Revenue	\$11,298
Contract/Other	\$0
Local Assistance	\$38,505
State Assistance	\$172,270
Federal Assistance	\$188,951
Total Revenue	\$411,024

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2012	MV	Dodge	4	2	Ramp
2	2015	CU	Ford	12	2	Lift
1	2017	MV	Dodge	5	1	Ramp
2	2017	CU	Ford	13	2	Ramp
2	2018	CU	Ford	13	2	Lift
3	2019	CU	Ford	13	2	Lift
1	2020	CU	Ford	12	2	Lift
12						



CRAWFORD, HARRISON, SCOTT & WASHINGTON COUNTIES

1365 Old Hwy 135 NE
Corydon IN 47112
(812) 738-1681

Contact: Roland Lemus, Regional Transportation Director
Email: brtrdir@brsinc.org
Website: www.brsinc.org

General Information

Type of Service Demand Response/Deviated Fixed Route
Service Area Crawford, Harrison, Scott, & Washington Counties
Service Population 98,765

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	6	4
Maintenance	1	0
Administration	1	0
	8	4

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Operation Characteristics

Revenue Vehicles	28
Peak Hour Fleet	10
Base Fleet	2
Fuel Consumption (gal)	

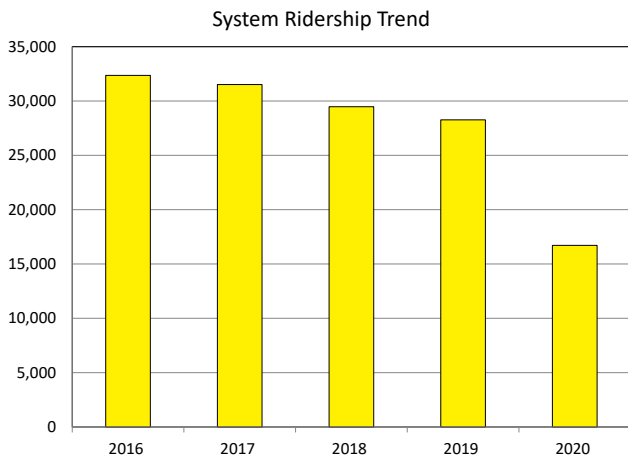
Fare Structure

Base
Youth
Elderly/Disabled
Transfer
Other/Special
\$2 One way 0-10 miles; \$3 One way 11-20 miles; \$4 One way 20+ miles
Families with multiple members in their party are only asked to pay for two individuals

Ridership Trends

2016	32,355
2017	31,513
2018	29,472
2019	28,262
2020	16,715

2020 Highlights



SOUTHERN INDIANA TRANSIT SYSTEM (SITS)



Legislative District

Indiana Senate	39, 47, 48, 49, 50
Indiana House	45, 60, 62, 63, 64, 73, 74, 75, 76, 78
U.S. Congressional	8

Operating Expense Summary

Operator Salaries/Wages	\$214,919
Other Salaries/Wages	\$158,582
Fringe	\$52,355
Services	\$70,607
Materials and Supplies	\$86,406
Utilities	\$17,250
Casualty/Liability	\$39,515
Purchased Transportation	\$0
Other	\$41,178
Total Expenses	\$680,812
Fixed Route Expenses	\$416,457
Demand Response Services	\$264,355

Revenue Summary

Fare Revenue	\$14,329
Contract/Other	\$22,498
Local Assistance	\$112,173
State Assistance	\$334,773
Federal Assistance	\$197,039
Total Revenue	\$680,812

Productivity

Total Passenger Boardings	16,715
Total Vehicle Miles	211,210
Revenue Vehicle Miles	196,634
Revenue Vehicle Hours	8,476

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.22
Operating Expense per Passenger Trip	\$40.73
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	0.17

Financial Performance

Operating Subsidy	\$643,985
Operating Subsidy Ratio	95%
Locally Derived Income	\$149,000
Locally Derived Income Per Operating Expense	\$0.22
Fare Recovery Ratio	2%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2006	CU	Chevrolet	16	2	Lift
1	2010	CU	Ford	8	1	Lift
1	2010	CU	Ford	12	2	Lift
2	2011	MV	Dodge	4	2	Ramp
2	2013	MV	Dodge	4	2	Ramp
1	2014	CU	Ford	8	2	Lift
2	2014	MV	Dodge	4	2	Ramp
1	2016	CU	Ford	12	2	Lift
4	2017	CU	Ford	13	2	Lift
1	2018	CU	Ford	13	2	Lift
1	2018	CU	Ford	9	2	Lift
1	2018	CU	Ford	8	2	Lift
1	2018	CU	Ford	12	2	Lift
4	2019	MV	Dodge	5	1	Ramp
1	2019	CU	Ford	15	2	Lift
2	2019	CU	Ford	9	2	Lift
28						



DEARBORN, DECATUR, JEFFERSON, OHIO, RIPLEY, & SWITZERLAND COUNTIES

13091 Benedict Drive
Dillsboro, IN 47018
(800) 330-7603

Contact: Erin Thomas, Catch-A-Ride Director
Email: ethomas@lifetime-resources.org
Website: www.lifetime-resources.org/catch-a-ride17

General Information

Type of Service Demand Response
Service Area Dearborn, Ohio, Ripley, Decatur,
Switzerland, and Jefferson Counties
Service Population 153,744

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	44
Maintenance	0	0
Administration	6	3
	<u>8</u>	<u>47</u>

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Operation Characteristics

Revenue Vehicles	33
Peak Hour Fleet	21
Base Fleet	7
Fuel Consumption (gal)	

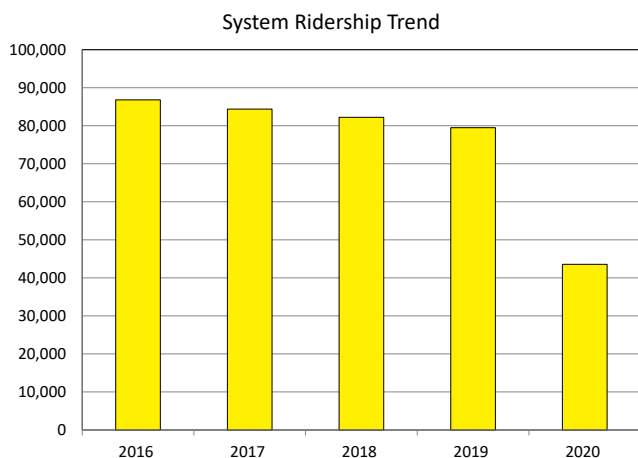
Fare Structure

Base
Youth
Elderly/Disabled
Transfer
Other/Special
\$2 Standard 0-5 miles; \$0.25/mile 6+ miles
\$1 Reduced; 0-5 miles \$0.25/mile; 6+ miles \$3.50
subscription \$0.25/mile

Ridership Trends

2016	86,802
2017	84,382
2018	82,215
2019	79,478
2020	43,558

2020 Highlights



CATCH-A-RIDE (HISTORIC HOOSIER HILLS)



Legislative District

Indiana Senate	42, 43, 45
Indiana House	55, 66, 67, 68, 69
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$593,054
Other Salaries/Wages	\$364,160
Fringe	\$179,965
Services	\$110,347
Materials and Supplies	\$217,306
Utilities	\$18,368
Casualty/Liability	\$90,220
Purchased Transportation	\$0
Other	\$95,938
Total Expenses	\$1,669,358
Fixed Route Expenses	\$0
Demand Response Services	\$1,669,358

Revenue Summary

Fare Revenue	\$33,895
Contract/Other	\$27,302
Local Assistance	\$191,767
State Assistance	\$496,457
Federal Assistance	\$919,937
Total Revenue	\$1,669,358

Productivity

Total Passenger Boardings	43,558
Total Vehicle Miles	516,413
Revenue Vehicle Miles	437,043
Revenue Vehicle Hours	27,241

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.23
Operating Expense per Passenger Trip	\$38.32
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	0.28

Financial Performance

Operating Subsidy	\$1,608,161
Operating Subsidy Ratio	96%
Locally Derived Income	\$252,964
Locally Derived Income Per Operating Expense	\$0.15
Fare Recovery Ratio	2%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	CU	Ford	12	2	Lift
1	2013	CU	Ford	13	2	Lift
1	2013	CU	Ford	9	2	Lift
1	2015	MV	Dodge	6	2	Ramp
4	2015	MV	Dodge	6	1	Ramp
3	2015	MV	Dodge	4	2	Ramp
2	2016	MV	Dodge	6	1	Ramp
2	2016	CU	Ford	15	2	Lift
4	2017	CU	Ford	9	2	Lift
1	2017	MV	Dodge	6	1	Ramp
3	2018	CU	Ford	8	2	Lift
7	2018	CU	Ford	9	2	Lift
3	2019	CU	Ford	9	2	Lift

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DEKALB COUNTY

1800 E. 7th Street
 Auburn, IN 46706
 (260) 925-3311

Contact: Duane Blankenship, Transportation Manager
Email: dblankenship@dccoa.net
Website: www.heimach.org

General Information

Type of Service Demand Response
Service Area DeKalb County
Service Population 42,307

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$3.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special
 \$3 in City/Town; \$4 out of any city/town
 \$40 round trip outside county; \$25 one way outside county

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	20
Maintenance	0	0
Administration	5	0
	<u>8</u>	<u>20</u>

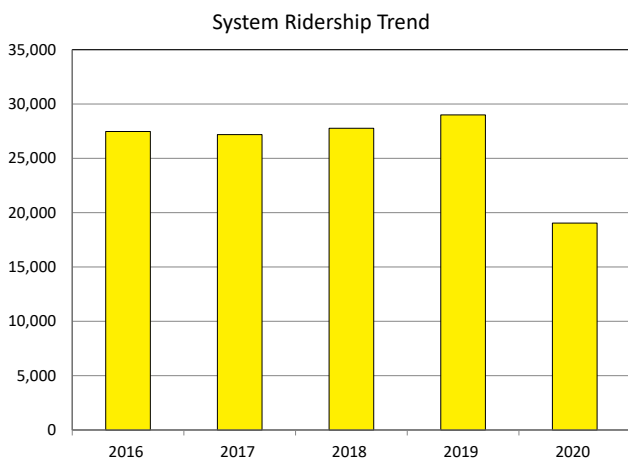
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	5
Base Fleet	3
Fuel Consumption (gal)	

Ridership Trends

2016	27,467
2017	27,185
2018	27,768
2019	28,997
2020	19,039

2020 Highlights



DEKALB AREA RURAL TRANSIT (DART)



Legislative District

Indiana Senate	13, 14
Indiana House	51, 52, 85
U.S. Congressional	3

Operating Expense Summary

Operator Salaries/Wages	\$152,917
Other Salaries/Wages	\$157,896
Fringe Services	\$48,214
Materials and Supplies	\$24,474
Utilities	\$50,457
Casualty/Liability	\$4,424
Purchased Transportation	\$18,698
Other	\$0
Total Expenses	\$96,458
Fixed Route Expenses	\$553,538
Demand Response Services	\$0
	\$553,538

Productivity

Total Passenger Boardings	19,039
Total Vehicle Miles	204,090
Revenue Vehicle Miles	195,706
Revenue Vehicle Hours	13,538

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.71
Operating Expense per Passenger Trip	\$29.07
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.45

Revenue Summary

Fare Revenue	\$57,526
Contract/Other	\$9,733
Local Assistance	\$35,423
State Assistance	\$159,738
Federal Assistance	\$291,118
Total Revenue	\$553,538

Financial Performance

Operating Subsidy	\$486,279
Operating Subsidy Ratio	88%
Locally Derived Income	\$102,682
Locally Derived Income Per Operating Expense	\$0.19
Fare Recovery Ratio	10%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2013	CU	Ford	8	2	Lift
2	2015	MV	Ford	5	2	Ramp
1	2015	MV	Dodge	4	2	Ramp
1	2015	CU	Ford	8	2	Lift
1	2016	CU	Ford	8	2	Lift
1	2016	AO	Ford	4	0	N/A
1	2017	MV	Dodge	4	2	Ramp
1	2017	MV	Dodge	4	1	Ramp
1	2018	CU	Ford	13	2	Lift
2	2019	MV	Dodge	5	1	Ramp
12						



FAYETTE COUNTY

477 N. Grand Avenue
 Connersville, IN 47331
 (765) 825-1541

Contact: David Lingg , Agency Director
Email: FayetteSeniorCenter@comcast.net
Website: www.fayetteseniorcenter.com

General Information

Type of Service Demand Response
Service Area Fayette County
Service Population 23,335

Service Hours

Weekdays 7:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.50
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special
 \$5 for 3 or more miles outside city limits

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	8
Maintenance	0	0
Administration	1	2
	<u>1</u>	<u>10</u>

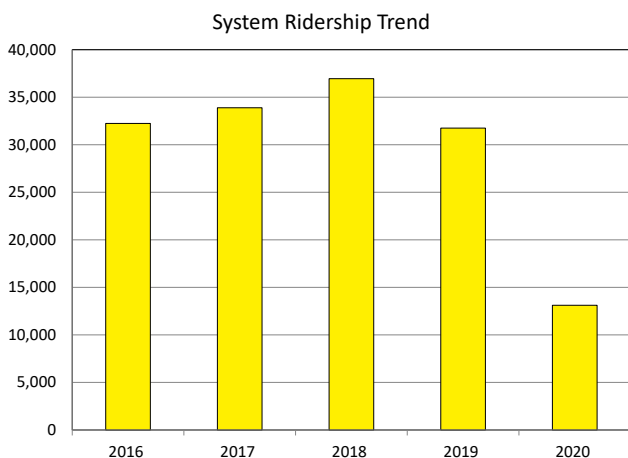
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	8
Base Fleet	3
Fuel Consumption (gal)	

Ridership Trends

2016	32,242
2017	33,889
2018	36,949
2019	31,751
2020	13,115

2020 Highlights



FAYETTE COUNTY PUBLIC TRANSIT



Legislative District

Indiana Senate	42
Indiana House	55
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$112,387
Other Salaries/Wages	\$44,054
Fringe Services	\$13,580
Materials and Supplies	\$53,362
Utilities	\$26,685
Casualty/Liability	\$6,494
Purchased Transportation	\$19,123
Other	\$0
Total Expenses	\$58,923
Fixed Route Expenses	\$334,608
Demand Response Services	\$0
	\$334,608

Revenue Summary

Fare Revenue	\$21,953
Contract/Other	\$0
Local Assistance	\$34,403
State Assistance	\$147,203
Federal Assistance	\$131,049
Total Revenue	\$334,608

Productivity

Total Passenger Boardings	13,115
Total Vehicle Miles	131,701
Revenue Vehicle Miles	122,626
Revenue Vehicle Hours	9,435

Performance/Service Effectiveness

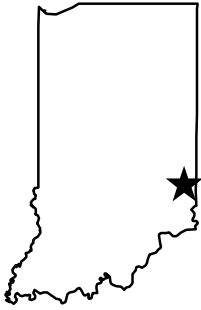
Operating Expense per Total Vehicle Mile	\$2.54
Operating Expense per Passenger Trip	\$25.51
Passenger Trips per Total Vehicle Mile	0.1
Passenger Trips per Capita	0.56

Financial Performance

Operating Subsidy	\$312,655
Operating Subsidy Ratio	93%
Locally Derived Income	\$56,356
Locally Derived Income Per Operating Expense	\$0.17
Fare Recovery Ratio	7%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	MV	Dodge	6	0	N/A
1	2009	CU	Ford	10	2	Lift
1	2010	MV	Dodge	5	1	Ramp
1	2014	MV	Dodge	4	1	Ramp
1	2014	CU	Ford	8	2	Lift
2	2015	MV	Dodge	5	2	Ramp
1	2015	CU	Ford	8	2	Lift
1	2016	CU	Ford	8	2	Lift
1	2018	MV	Dodge	5	1	ramp
2	2019	MV	Dodge	5	1	Ramp
12						



FRANKLIN COUNTY

11146 County Park Road
 Brookville, IN 47012
 (765) 647-3509

Contact: Catherine Pelsor, Executive Director
Email: fcpt@frontier.com
Website: www.franklincountytransit.com

General Information

Type of Service Demand Response
Service Area Franklin County
Service Population 23,087

Service Hours

Weekdays 6:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.50
Youth \$1.00
Elderly/Disabled Free/Donation
Transfer
Other/Special
 Within designated limits of Brookville \$1.25; general
 Seniors free
 Indiana destinations \$15 - \$50 with 1 hour wait time

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	7
Maintenance	1	0
Administration	2	2
	<u>4</u>	<u>9</u>

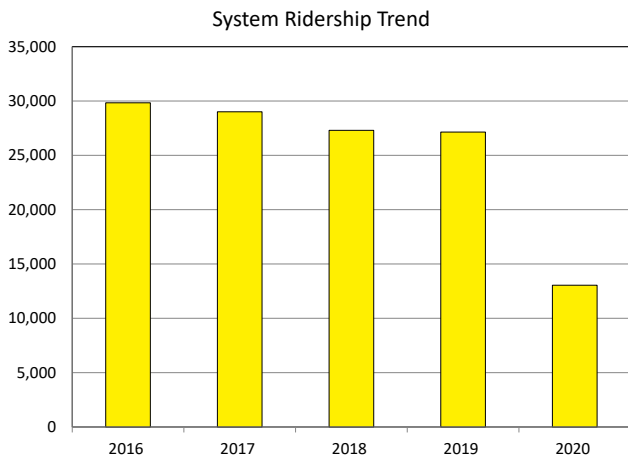
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	6
Base Fleet	4
Fuel Consumption (gal)	

Ridership Trends

2016	29,832
2017	29,005
2018	27,297
2019	27,143
2020	13,044

2020 Highlights





FRANKLIN COUNTY PUBLIC TRANSPORTATION

Legislative District

Indiana Senate	42, 43
Indiana House	55, 67, 68
U.S. Congressional	6

Productivity

Total Passenger Boardings	13,044
Total Vehicle Miles	154,442
Revenue Vehicle Miles	153,457
Revenue Vehicle Hours	6,220

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.65
Operating Expense per Passenger Trip	\$31.35
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	0.56

Financial Performance

Operating Subsidy	\$400,651
Operating Subsidy Ratio	98%
Locally Derived Income	\$48,787
Locally Derived Income Per Operating Expense	\$0.12
Fare Recovery Ratio	2%

Operating Expense Summary

Operator Salaries/Wages	\$138,215
Other Salaries/Wages	\$76,305
Fringe Services	\$79,807
Materials and Supplies	\$16,762
Utilities	\$53,064
Casualty/Liability	\$10,531
Purchased Transportation	\$34,290
Other	\$0
Total Expenses	\$15
Fixed Route Expenses	\$408,989
Demand Response Services	\$0
	\$408,989

Revenue Summary

Fare Revenue	\$8,338
Contract/Other	\$0
Local Assistance	\$40,449
State Assistance	\$208,956
Federal Assistance	\$151,246
Total Revenue	\$408,989

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2002	MV	Ford	5	0	N/A
1	2006	MV	Chevrolet	5	0	N/A
1	2006	MV	Chevrolet	5	1	Ramp
1	2007	CU	Ford	11	2	Lift
1	2008	BU	Ford	8	2	Lift
1	2009	BU	Ford	8	2	Lift
1	2010	MV	Dodge	5	2	Ramp
1	2010	BU	Ford	12	2	Lift
2	2016	BU	Ford	8	2	Lift
1	2018	MV	Dodge	5	1	Ramp
1	2019	MV	Dodge	5	1	Ramp

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FULTON COUNTY

625 Pontiac Street
 Rochester, IN 46975
 (574) 223-6953

Contact: Doug Bellar, Executive Director
Email: fccoa@rtcol.com
Website: www.fultoncountycommunitycenter.com

General Information

Type of Service Demand Response
Service Area Fulton County
Service Population 20,836

Service Hours

Weekdays 6:30 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special
 \$4 per stop in county

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	8	2
Maintenance	0	0
Administration	1	1
	<u>9</u>	<u>3</u>

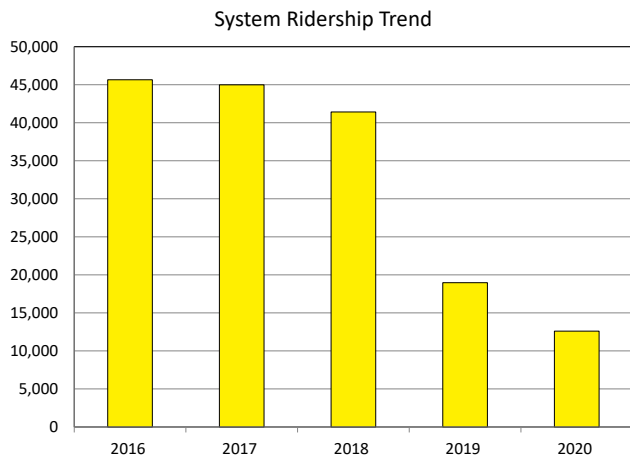
Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	10
Base Fleet	4
Fuel Consumption (gal)	

Ridership Trends

2016	45,647
2017	44,985
2018	41,413
2019	18,968
2020	12,597

2020 Highlights



FULTON COUNTY PUBLIC TRANSPORTATION



Legislative District

Indiana Senate	18
Indiana House	16, 23
U.S. Congressional	2

Operating Expense Summary

Operator Salaries/Wages	\$79,174
Other Salaries/Wages	\$34,876
Fringe	\$0
Services	\$10,492
Materials and Supplies	\$27,354
Utilities	\$8,028
Casualty/Liability	\$18,274
Purchased Transportation	\$0
Other	\$34,940
Total Expenses	\$213,138
Fixed Route Expenses	\$0
Demand Response Services	\$213,138

Revenue Summary

Fare Revenue	\$11,535
Contract/Other	\$22,750
Local Assistance	\$9,803
State Assistance	\$127,077
Federal Assistance	\$41,973
Total Revenue	\$213,138

Productivity

Total Passenger Boardings	12,597
Total Vehicle Miles	97,871
Revenue Vehicle Miles	84,932
Revenue Vehicle Hours	8,241

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.18
Operating Expense per Passenger Trip	\$16.92
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	0.6

Financial Performance

Operating Subsidy	\$178,853
Operating Subsidy Ratio	84%
Locally Derived Income	\$44,088
Locally Derived Income Per Operating Expense	\$0.21
Fare Recovery Ratio	5%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2015	MV	Dodge	5	0	Ramp
1	2016	MV	Dodge	5	1	Ramp
2	2017	MV	Dodge	5	1	Ramp
1	2018	CU	Ford	14	2	Lift
1	2019	CU	Ford	15	2	Lift
4	2019	MV	Dodge	5	1	Ramp
11						



HAMILTON COUNTY

1555 Westfield Road
 Noblesville, IN 46062
 (317) 773-8781

Contact: Elaine McGuire, Transportation Manager
Email: emcguire@janus-inc.org
Website: www.HCEpublictransit.org

General Information

Type of Service Demand Response
Service Area Hamilton County
Service Population 274,569

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday 7:00 AM to 3:00 PM
Sunday No Service

Fare Structure

Base \$3.00
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	15	13
Maintenance	1	0
Administration	1	0
	<u>17</u>	<u>13</u>

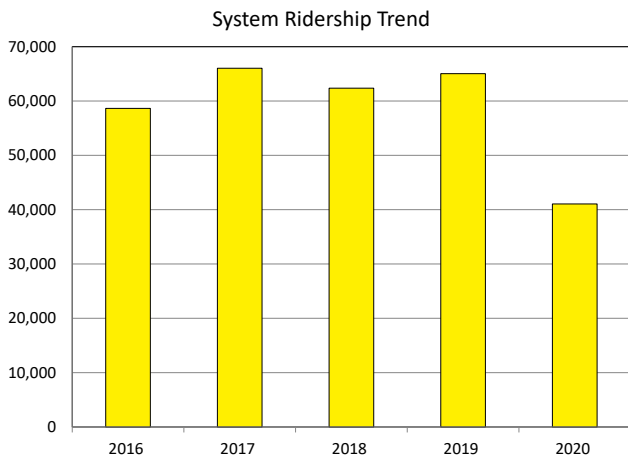
Operation Characteristics

Revenue Vehicles	25
Peak Hour Fleet	15
Base Fleet	8
Fuel Consumption (gal)	

Ridership Trends

2016	58,639
2017	66,028
2018	62,355
2019	65,029
2020	41,054

2020 Highlights



HAMILTON COUNTY EXPRESS



Legislative District

Indiana Senate	20, 21, 28, 29, 30, 31
Indiana House	29, 32, 35, 36, 38, 39, 86, 87, 88
U.S. Congressional	5

Operating Expense Summary

Operator Salaries/Wages	\$553,388
Other Salaries/Wages	\$183,402
Fringe Services	\$249,665
Materials and Supplies	\$23,377
Utilities	\$112,459
Casualty/Liability	\$28,764
Purchased Transportation	\$30,003
Other	\$0
Total Expenses	\$136,332
Fixed Route Expenses	\$1,317,390
Demand Response Services	\$0
	\$1,317,390

Revenue Summary

Fare Revenue	\$69,434
Contract/Other	\$18,075
Local Assistance	\$129,729
State Assistance	\$413,145
Federal Assistance	\$687,007
Total Revenue	\$1,317,390

Productivity

Total Passenger Boardings	41,054
Total Vehicle Miles	548,819
Revenue Vehicle Miles	472,453
Revenue Vehicle Hours	26,060

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.40
Operating Expense per Passenger Trip	\$32.09
Passenger Trips per Total Vehicle Mile	0.07
Passenger Trips per Capita	0.15

Financial Performance

Operating Subsidy	\$1,229,881
Operating Subsidy Ratio	93%
Locally Derived Income	\$217,238
Locally Derived Income Per Operating Expense	\$0.16
Fare Recovery Ratio	5%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2015	CU	Ford	13	2	Lift
8	2016	CU	Ford	13	2	Lift
5	2017	CU	Ford	13	1	Lift
5	2018	CU	Ford	9	2	Lift
3	2019	CU	Ford	13	2	Lift
3	2020	CU	Ford	12	2	Lift
25						



HANCOCK COUNTY

1870 Fields Blvd.
Greenfield, IN 46140
(317) 462-3758

Contact: Suzanne Derengowski, Executive Director
Email: suzanned@hcssi.org
Website: www.hcssi.org

General Information

Type of Service Demand Response
Service Area Hancock County
Service Population 70,002

Service Hours

Weekdays 7:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	12
Maintenance	0	0
Administration	1	1
	<u>2</u>	<u>13</u>

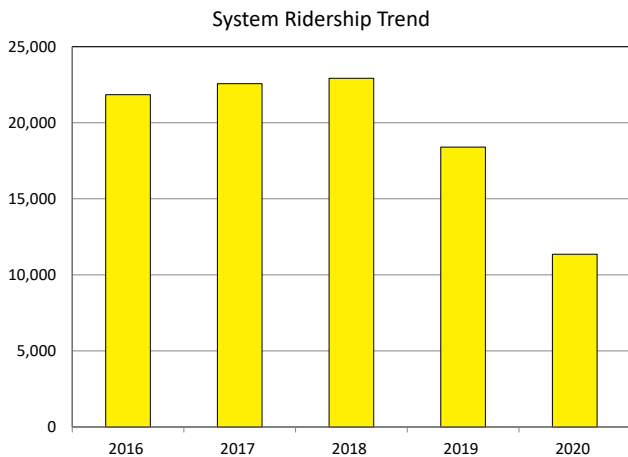
Operation Characteristics

Revenue Vehicles	14
Peak Hour Fleet	8
Base Fleet	5
Fuel Consumption (gal)	

Ridership Trends

2016	21,843
2017	22,568
2018	22,922
2019	18,399
2020	11,353

2020 Highlights



HANCOCK AREA RURAL TRANSIT



Legislative District

Indiana Senate	28
Indiana House	29, 53
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$115,185
Other Salaries/Wages	\$107,906
Fringe Services	\$39,574
Materials and Supplies	\$17,130
Utilities	\$16,559
Casualty/Liability	\$7,822
Purchased Transportation	\$17,545
Other	\$0
Total Expenses	\$111,049
Fixed Route Expenses	\$432,770
Demand Response Services	\$0
	\$432,770

Revenue Summary

Fare Revenue	\$36,921
Contract/Other	\$49,523
Local Assistance	\$26,427
State Assistance	\$127,226
Federal Assistance	\$192,673
Total Revenue	\$432,770

Productivity

Total Passenger Boardings	11,353
Total Vehicle Miles	124,443
Revenue Vehicle Miles	111,950
Revenue Vehicle Hours	10,903

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.48
Operating Expense per Passenger Trip	\$38.12
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.16

Financial Performance

Operating Subsidy	\$346,326
Operating Subsidy Ratio	80%
Locally Derived Income	\$112,871
Locally Derived Income Per Operating Expense	\$0.26
Fare Recovery Ratio	9%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	AO	Ford	4	0	N/A
1	2010	CU	Dodge	8	2	Lift
2	2013	MV	Dodge	4	2	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2016	MV	Dodge	5	1	Ramp
8	2019	MV	Dodge	5	1	Ramp
14						



HENDRICKS & MORGAN COUNTIES

1001 Sycamore Lane
 Danville, IN 46122
 (317) 745-4715

Contact: Jamie Howard, Executive Assistant
Email: jmhoward@sycamoreservices.com
Website: www.sycamoreservices.com

General Information

Type of Service Demand Response
Service Area Hendricks and Morgan Counties
Service Population 214,342

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$3.00
Youth
Elderly/Disabled
Transfer
Other/Special
 \$4 per stop outside town limits

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	36
Maintenance	0	0
Administration	2	0
	<u>7</u>	<u>36</u>

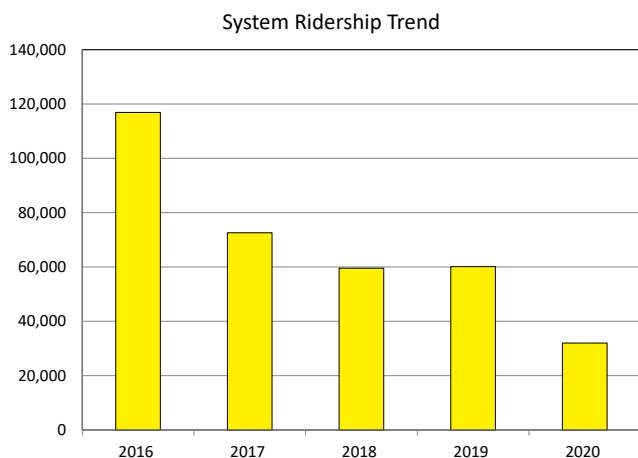
Operation Characteristics

Revenue Vehicles	39
Peak Hour Fleet	33
Base Fleet	10
Fuel Consumption (gal)	

Ridership Trends

2016	116,904
2017	72,599
2018	59,559
2019	60,122
2020	31,984

2020 Highlights





HENDRICKS COUNTY TRANSIT/ SYCAMORE SERVICES DBA LINK

Legislative District

Indiana Senate	23, 24
Indiana House	28, 40, 47, 91
U.S. Congressional	4

Operating Expense Summary

Operator Salaries/Wages	\$292,753
Other Salaries/Wages	\$213,993
Fringe Services	\$73,488
Materials and Supplies	\$64,971
Utilities	\$86,923
Casualty/Liability	\$25,588
Purchased Transportation	\$68,062
Other	\$0
Total Expenses	\$88,493
Fixed Route Expenses	\$914,271
Demand Response Services	\$0
	\$914,271

Productivity

Total Passenger Boardings	31,984
Total Vehicle Miles	345,785
Revenue Vehicle Miles	399,617
Revenue Vehicle Hours	21,855

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.64
Operating Expense per Passenger Trip	\$28.59
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.15

Revenue Summary

Fare Revenue	\$41,477
Contract/Other	\$1,226
Local Assistance	\$103,484
State Assistance	\$515,947
Federal Assistance	\$252,137
Total Revenue	\$914,271

Financial Performance

Operating Subsidy	\$871,568
Operating Subsidy Ratio	95%
Locally Derived Income	\$146,187
Locally Derived Income Per Operating Expense	\$0.16
Fare Recovery Ratio	5%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2006	VN	GMC	6	2	Lift
1	2006	VN	Ford	7	2	Lift
1	2009	CU	Ford	8	2	Lift
1	2009	CU	Ford	10	2	Lift
2	2010	CU	Ford	10	2	Lift
1	2011	MV	Dodge	4	2	Ramp
1	2012	VN	Dodge	6	0	N/A
1	2012	MV	Dodge	5	1	Ramp
1	2013	MV	Dodge	7	1	N/A
5	2013	MV	Dodge	4	2	Ramp
1	2013	CU	Ford	8	2	Lift
5	2015	MV	Dodge	5	2	Ramp
3	2015	CU	Ford	8	2	Lift
2	2015	CU	Ford	12	2	Lift
1	2015	MV	Dodge	4	2	Ramp
1	2016	MV	Dodge	5	1	Ramp
2	2016	MV	Dodge	5	1	Ramp
3	2017	CU	Ford	9	2	Lift
1	2018	CU	Ford	11	1	Lift
1	2018	CU	Ford	14	1	Lift
2	2019	MV	Dodge	5	1	Ramp
2	2019	CU	Ford	9	2	Lift



HUNTINGBURG

508 E. 4th Street
 Huntingburg, IN 47542
 (812) 683-2211

Contact: Jacque Lueken, Transit Director
Email: jlueken@huntingburg-in.gov
Website: www.huntingburg-in.gov

General Information

Type of Service Demand Response
Service Area Huntingburg City Limits
Service Population 6,057

Service Hours

Weekdays 8:30 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.50
Youth
Elderly/Disabled
Transfer
Other/Special
 \$3 for round trip and \$1 for additional stops

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	4
Maintenance	0	0
Administration	2	0
	<u>2</u>	<u>4</u>

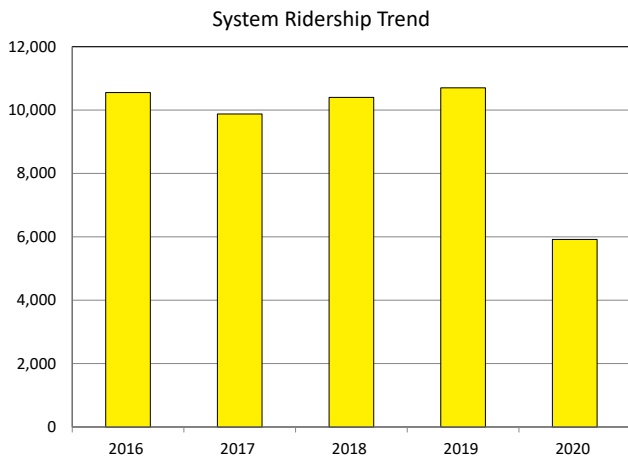
Operation Characteristics

Revenue Vehicles	3
Peak Hour Fleet	2
Base Fleet	2
Fuel Consumption (gal)	

Ridership Trends

2016	10,552
2017	9,876
2018	10,399
2019	10,701
2020	5,917

2020 Highlights



HUNTINGBURG TRANSIT SYSTEM



Legislative District

Indiana Senate	47
Indiana House	74
U.S. Congressional	8

Operating Expense Summary

Operator Salaries/Wages	\$56,279
Other Salaries/Wages	\$86,712
Fringe	\$35,216
Services	\$2,413
Materials and Supplies	\$8,592
Utilities	\$3,532
Casualty/Liability	\$2,757
Purchased Transportation	\$0
Other	\$5,489
Total Expenses	\$200,990
Fixed Route Expenses	\$0
Demand Response Services	\$200,990

Revenue Summary

Fare Revenue	\$8,200
Contract/Other	\$0
Local Assistance	\$22,671
State Assistance	\$26,151
Federal Assistance	\$143,968
Total Revenue	\$200,990

Productivity

Total Passenger Boardings	5,917
Total Vehicle Miles	14,266
Revenue Vehicle Miles	14,042
Revenue Vehicle Hours	2,667

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$14.09
Operating Expense per Passenger Trip	\$33.97
Passenger Trips per Total Vehicle Mile	0.41
Passenger Trips per Capita	0.98

Financial Performance

Operating Subsidy	\$192,790
Operating Subsidy Ratio	96%
Locally Derived Income	\$30,871
Locally Derived Income Per Operating Expense	\$0.15
Fare Recovery Ratio	4%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	CU	Ford	10	2	Lift
1	2012	MV	Dodge	4	1	Ramp
1	2018	CU	Ford	12	2	Lift
3						



HUNTINGTON COUNTY

500 MacGahan St.
 Huntington, IN 46750
 (260) 356-3006

Contact: Holly Saunders, Executive Director
Email: hsaunders@huntingtoncountycoa.org
Website: huntingtoncountycoa.org

General Information

Type of Service Demand Response
Service Area Huntington County
Service Population 37,124

Service Hours

Weekdays 6:00 AM to 8:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$6.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special
 \$3 for smallest circle on map; \$4 within the larger circle on map; \$5 beyond larger circle on map
 Out of County trips are \$8 each way plus mileage charge

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	14
Maintenance	0	0
Administration	2	1
	<u>5</u>	<u>15</u>

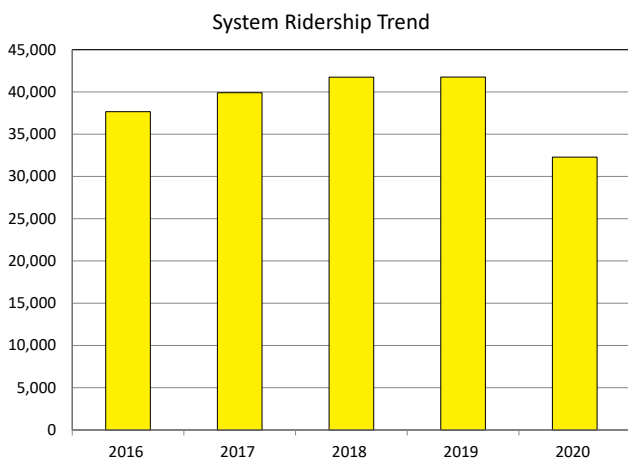
Operation Characteristics

Revenue Vehicles	16
Peak Hour Fleet	10
Base Fleet	3
Fuel Consumption (gal)	

Ridership Trends

2016	37,661
2017	39,907
2018	41,743
2019	41,757
2020	32,286

2020 Highlights



HUNTINGTON AREA TRANSPORTATION



Legislative District

Indiana Senate	17
Indiana House	50
U.S. Congressional	3

Operating Expense Summary

Operator Salaries/Wages	\$232,220
Other Salaries/Wages	\$123,820
Fringe Services	\$44,826
Materials and Supplies	\$46,137
Utilities	\$73,043
Casualty/Liability	\$9,282
Purchased Transportation	\$24,440
Other	\$0
Total Expenses	\$46,929
Fixed Route Expenses	\$600,697
Demand Response Services	\$0
	\$600,697

Productivity

Total Passenger Boardings	32,286
Total Vehicle Miles	248,673
Revenue Vehicle Miles	243,780
Revenue Vehicle Hours	17,337

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.42
Operating Expense per Passenger Trip	\$18.61
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	0.87

Revenue Summary

Fare Revenue	\$32,994
Contract/Other	\$4,750
Local Assistance	\$61,281
State Assistance	\$218,028
Federal Assistance	\$283,644
Total Revenue	\$600,697

Financial Performance

Operating Subsidy	\$562,953
Operating Subsidy Ratio	94%
Locally Derived Income	\$99,025
Locally Derived Income Per Operating Expense	\$0.16
Fare Recovery Ratio	5%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2001	VN	Dodge	8	2	Ramp
1	2007	MV	Dodge	8	2	Lift
2	2008	MV	Dodge	4	2	Ramp
1	2010	MV	Dodge	5	1	Ramp
1	2010	CU	Ford	8	2	Lift
1	2013	MV	Dodge	4	2	Ramp
1	2014	MV	Dodge	6	1	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2015	MV	Dodge	4	2	Ramp
1	2015	MV	Ford	8	2	Ramp
1	2015	CU	Ford	8	2	Lift
2	2017	MV	Dodge	5	1	Ramp
1	2019	MV	Dodge	5	1	Ramp
1	2019	CU	Ford	9	2	Lift

16



JASPER COUNTY COMMUNITY SERVICES PUBLIC TRANSPORTATION

967 East Leopold Street
 Rensselaer, IN 47978
 (219) 866-8071

Contact: Kelly Bauer, Transportation Director
Email: kbauer@yourjccs.org
Website: www.jaspercountycommunityservices.com

General Information

Type of Service Demand Response
Service Area Jasper County
Service Population 33,493

Service Hours

Weekdays 8:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base
Youth
Elderly/Disabled
Transfer
Other/Special
 \$1 first 3 miles, \$0.10 every mile after

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	6	19
Maintenance	0	0
Administration	7	4
	<u>13</u>	<u>23</u>

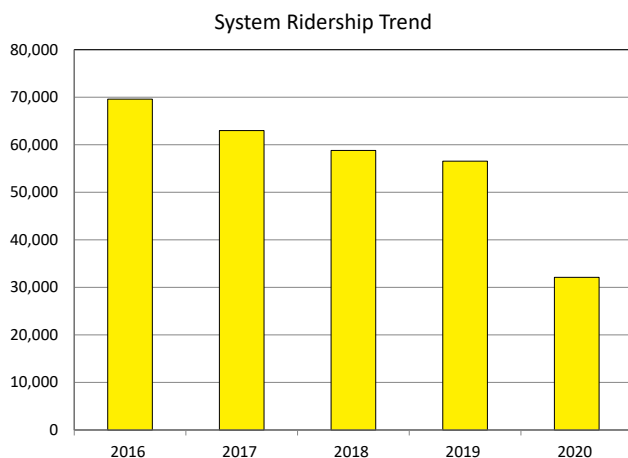
Operation Characteristics

Revenue Vehicles	41
Peak Hour Fleet	19
Base Fleet	13
Fuel Consumption (gal)	

Ridership Trends

2016	69,599
2017	62,986
2018	58,799
2019	56,552
2020	32,106

2020 Highlights





KANKAKEE-IROQUOIS REGIONAL PLANNING COMMISSION (KIRPC)

Legislative District

Indiana Senate	5, 6, 7, 18
Indiana House	4, 15, 16, 17, 20
U.S. Congressional	2, 4

Operating Expense Summary

Operator Salaries/Wages	\$316,711
Other Salaries/Wages	\$214,829
Fringe	\$164,757
Services	\$46,248
Materials and Supplies	\$75,188
Utilities	\$26,325
Casualty/Liability	\$40,438
Purchased Transportation	\$0
Other	\$11,144
Total Expenses	\$895,640
Fixed Route Expenses	\$0
Demand Response Services	\$895,640

Productivity

Total Passenger Boardings	32,106
Total Vehicle Miles	398,661
Revenue Vehicle Miles	366,458
Revenue Vehicle Hours	17,904

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.25
Operating Expense per Passenger Trip	\$27.90
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	0.96

Revenue Summary

Fare Revenue	\$15,083
Contract/Other	\$8,567
Local Assistance	\$101,033
State Assistance	\$363,779
Federal Assistance	\$407,178
Total Revenue	\$895,640

Financial Performance

Operating Subsidy	\$871,990
Operating Subsidy Ratio	97%
Locally Derived Income	\$124,683
Locally Derived Income Per Operating Expense	\$0.14
Fare Recovery Ratio	2%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	CU	Chevrolet	26	0	N/A
1	2007	MV	Dodge	6	0	N/A
1	2008	CU	Chevrolet	26	0	N/A
1	2009	CU	Ford	8	2	Lift
1	2010	CU	Ford	13	0	N/A
1	2010	CU	Ford	8	2	Lift
1	2011	CU	Chevrolet	24	0	N/A
1	2017	CU	Ford	9	2	Lift
1	2019	MV	Dodge	5	1	Ramp
9						



NEWTON COUNTY COMMUNITY SERVICES PUBLIC TRANSPORTATION

108 East State Street
 Morocco, IN 47963
 (219) 285-2246

Contact: Holly Porter, Executive Director
Email: dir@nccs-inc.org
Website: newton-county-community-services.webnode.com

General Information

Type of Service Demand Response
Service Area Newton County
Service Population 14,239

Service Hours

Weekdays 6:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$0.00
Youth \$0.00
Elderly/Disabled \$0.00
Transfer \$0.00
Other/Special
 Based off of pick up point to destination

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	5
Maintenance	0	0
Administration	4	0
	4	5

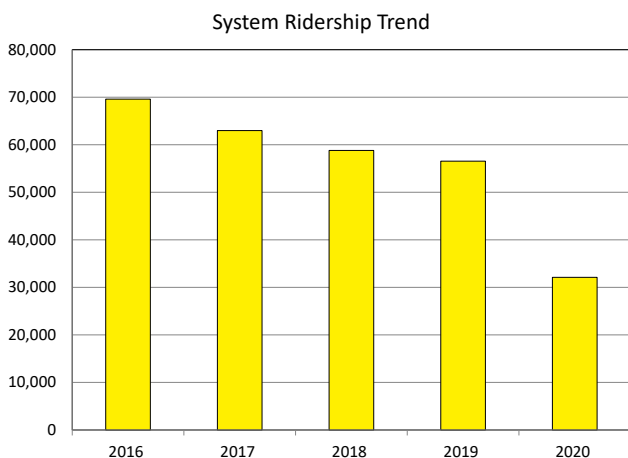
Operation Characteristics

Revenue Vehicles	13
Peak Hour Fleet	6
Base Fleet	3
Fuel Consumption (gal)	

Ridership Trends

2016	69,599
2017	62,986
2018	58,799
2019	56,552
2020	32,106

2020 Highlights





KANKAKEE-IROQUOIS REGIONAL PLANNING COMMISSION (KIRPC)

Legislative District

Indiana Senate	5, 6, 7, 18
Indiana House	4, 15, 16, 17, 20
U.S. Congressional	2, 4

Operating Expense Summary

Operator Salaries/Wages	\$316,711
Other Salaries/Wages	\$214,829
Fringe Services	\$164,757
Materials and Supplies	\$46,248
Utilities	\$75,188
Casualty/Liability	\$26,325
Purchased Transportation	\$40,438
Other	\$0
Total Expenses	\$11,144
Fixed Route Expenses	\$895,640
Demand Response Services	\$0
	\$895,640

Revenue Summary

Fare Revenue	\$15,083
Contract/Other	\$8,567
Local Assistance	\$101,033
State Assistance	\$363,779
Federal Assistance	\$407,178
Total Revenue	\$895,640

Productivity

Total Passenger Boardings	32,106
Total Vehicle Miles	398,661
Revenue Vehicle Miles	366,458
Revenue Vehicle Hours	17,904

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.25
Operating Expense per Passenger Trip	\$27.90
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	2.25

Financial Performance

Operating Subsidy	\$871,990
Operating Subsidy Ratio	97%
Locally Derived Income	\$124,683
Locally Derived Income Per Operating Expense	\$0.14
Fare Recovery Ratio	2%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2003	CU	Chevrolet	21	0	N/A
1	2014	CU	Chevrolet	27	0	N/A
2	2016	CU	Chevrolet	24	0	N/A
2	2016	MV	Dodge	5	2	Lift
2	2017	MV	Dodge	5	1	Ramp
4	2019	MV	Dodge	5	1	Ramp
1	2019	CU	Ford	9	2	Lift
13						



PULASKI COUNTY HUMAN SERVICES PUBLIC TRANSPORTATION

115 Pearl Street
Winamac, IN 46996
(574) 946-6500

Contact: Jackie Frain, Director
Email: pulaskipchs@embarqmail.com
Website: www.pulaskionline.org

General Information

Type of Service Demand Response
Service Area Pulaski County
Service Population 13,328

Service Hours

Weekdays 8:00 AM to 4:00 PM
Saturday Appointment Only
Sunday No Service

Fare Structure

Base \$1.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer \$0.00
Other/Special
\$40 monthly pass; \$20 elderly/disabled monthly pass
Preschool fares, out of county rates

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	2
Maintenance	0	0
Administration	0	3
	<u>2</u>	<u>5</u>

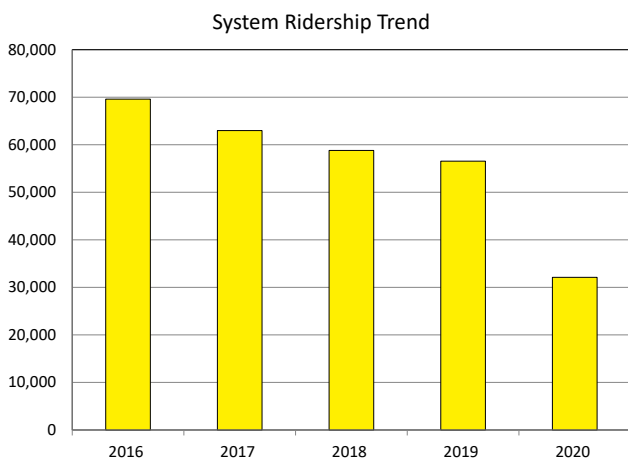
Operation Characteristics

Revenue Vehicles	9
Peak Hour Fleet	5
Base Fleet	3
Fuel Consumption (gal)	

Ridership Trends

2016	69,599
2017	62,986
2018	58,799
2019	56,552
2020	32,106

2020 Highlights





KANKAKEE-IROQUOIS REGIONAL PLANNING COMMISSION (KIRPC)

Legislative District

Indiana Senate	5, 6, 7, 18
Indiana House	4, 15, 16, 17, 20
U.S. Congressional	2, 4

Operating Expense Summary

Operator Salaries/Wages	\$316,711
Other Salaries/Wages	\$214,829
Fringe Services	\$164,757
Materials and Supplies	\$46,248
Utilities	\$75,188
Casualty/Liability	\$26,325
Purchased Transportation	\$40,438
Other	\$0
Total Expenses	\$11,144
Fixed Route Expenses	\$895,640
Demand Response Services	\$0
	\$895,640

Productivity

Total Passenger Boardings	32,106
Total Vehicle Miles	398,661
Revenue Vehicle Miles	366,458
Revenue Vehicle Hours	17,904

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.25
Operating Expense per Passenger Trip	\$27.90
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	2.41

Revenue Summary

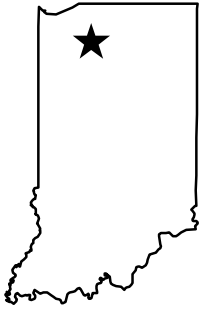
Fare Revenue	\$15,083
Contract/Other	\$8,567
Local Assistance	\$101,033
State Assistance	\$363,779
Federal Assistance	\$407,178
Total Revenue	\$895,640

Financial Performance

Operating Subsidy	\$871,990
Operating Subsidy Ratio	97%
Locally Derived Income	\$124,683
Locally Derived Income Per Operating Expense	\$0.14
Fare Recovery Ratio	2%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	CU	Chevrolet	19	0	N/A
1	2007	MV	Dodge	6	0	N/A
1	2008	CU	GMC	20	0	N/A
1	2010	MV	Dodge	5	1	Lift
1	2013	CU	Ford	12	2	Lift
1	2015	MV	Dodge	5	2	Ramp
1	2015	CU	Chevrolet	24	0	N/A
1	2017	MV	Dodge	5	1	Ramp
1	2019	CU	Ford	9	2	Lift
9						



COMMUNITY SERVICES OF STARKE COUNTY PUBLIC TRANSPORTATION

311 East Culver Street
 Knox, IN 46534
 (574) 772-7070

Contact: Charmaine Dunkel , Executive Director
Email: cdunkel@starkecs.com
Website: www.communityservicesofstarkecounty.org

General Information

Type of Service Demand Response
Service Area Starke County
Service Population 23,345

Service Hours

Weekdays 7:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.50
Youth \$1.50
Elderly/Disabled \$1.50
Transfer \$0.00
Other/Special
 \$10 Card worth \$12
 \$0.30/mile out-of-county/\$10/hr. wait fee after 1st hr.

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	6
Maintenance	0	0
Administration	1	0
	<u>2</u>	<u>7</u>

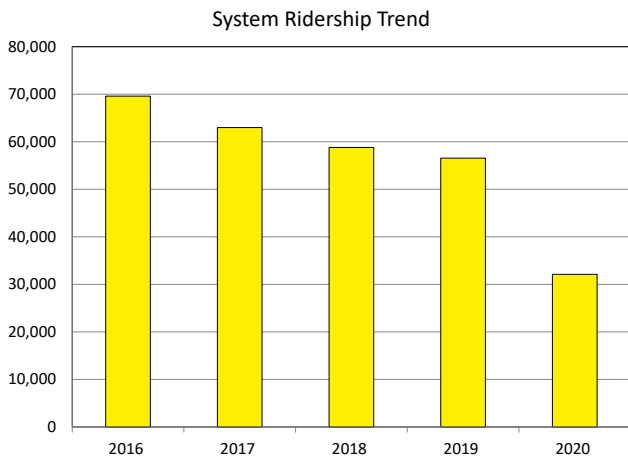
Operation Characteristics

Revenue Vehicles	9
Peak Hour Fleet	5
Base Fleet	3
Fuel Consumption (gal)	

Ridership Trends

2016	69,599
2017	62,986
2018	58,799
2019	56,552
2020	32,106

2020 Highlights





KANKAKEE-IROQUOIS REGIONAL PLANNING COMMISSION (KIRPC)

Legislative District

Indiana Senate 5, 6, 7, 18
 Indiana House 4, 15, 16, 17, 20
 U.S. Congressional 2, 4

Operating Expense Summary

Operator Salaries/Wages	\$316,711
Other Salaries/Wages	\$214,829
Fringe Services	\$164,757
Materials and Supplies	\$46,248
Utilities	\$75,188
Casualty/Liability	\$26,325
Purchased Transportation	\$40,438
Other	\$0
Total Expenses	\$11,144
Fixed Route Expenses	\$895,640
Demand Response Services	\$0
	\$895,640

Revenue Summary

Fare Revenue	\$15,083
Contract/Other	\$8,567
Local Assistance	\$101,033
State Assistance	\$363,779
Federal Assistance	\$407,178
Total Revenue	\$895,640

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	AO	Buick	5	0	N/A
1	2006	MV	Ford	12	0	N/A
2	2010	MV	Dodge	7	2	Lift
1	2010	MV	Ford	10	2	Lift
1	2014	MV	Dodge	7	2	N/A
1	2017	CU	Ford	9	2	Lift
2	2019	MV	Dodge	5	1	Ramp
9						

Productivity

Total Passenger Boardings	32,106
Total Vehicle Miles	398,661
Revenue Vehicle Miles	366,458
Revenue Vehicle Hours	17,904

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.25
Operating Expense per Passenger Trip	\$27.90
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	1.38

Financial Performance

Operating Subsidy	\$871,990
Operating Subsidy Ratio	97%
Locally Derived Income	\$124,683
Locally Derived Income Per Operating Expense	\$0.14
Fare Recovery Ratio	2%



JAY, RANDOLPH, BLACKFORD, & HENRY COUNTIES

1701 Pilgrim Blvd.
Yorktown, IN 47396
(765) 722-4057

Contact: Kevin DeCamp, Transportation Manager
Email: kdecamp@lifestreaminc.org
Website: www.lifestreaminc.org

General Information

Type of Service	Demand Response
Service Area	Jay, Randolph, Henry, and Blackford Counties
Service Population	109,652

Service Hours

Weekdays	8:00 AM to 5:00 PM
Saturday	No Service
Sunday	No Service

Fare Structure

Base	\$2.00
Youth	\$1.00
Elderly/Disabled	\$1.00
Transfer	
Other/Special	

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	18	4
Maintenance	0	0
Administration	4	0
	<u>22</u>	<u>4</u>

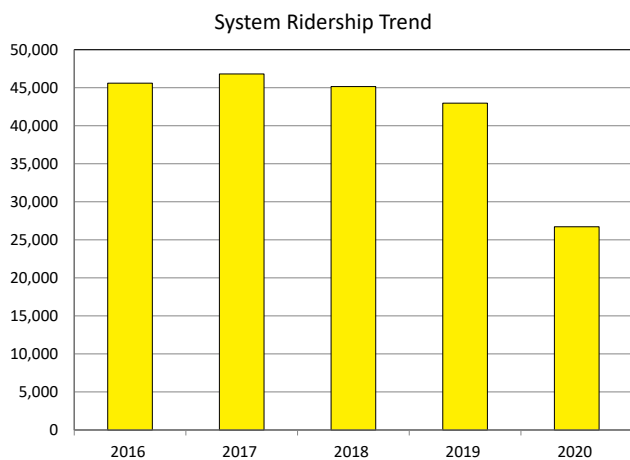
Operation Characteristics

Revenue Vehicles	23
Peak Hour Fleet	22
Base Fleet	7
Fuel Consumption (gal)	

Ridership Trends

2016	45,599
2017	46,808
2018	45,151
2019	42,968
2020	26,715

2020 Highlights



THE NEW INTERURBAN



Legislative District

Indiana Senate 17, 19, 20, 26, 27, 28
 Indiana House 31, 32, 33, 34, 35, 54, 56
 U.S. Congressional 5, 6

Operating Expense Summary

Operator Salaries/Wages	\$364,722
Other Salaries/Wages	\$143,415
Fringe Services	\$107,379
Materials and Supplies	\$115,017
Utilities	\$97,193
Casualty/Liability	\$13,391
Purchased Transportation	\$42,956
Other	\$0
Total Expenses	\$112,435
Fixed Route Expenses	\$996,508
Demand Response Services	\$0
	\$996,508

Revenue Summary

Fare Revenue	\$10,845
Contract/Other	\$0
Local Assistance	\$106,058
State Assistance	\$350,432
Federal Assistance	\$529,173
Total Revenue	\$996,508

Productivity

Total Passenger Boardings	26,715
Total Vehicle Miles	259,905
Revenue Vehicle Miles	240,421
Revenue Vehicle Hours	13,878

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.83
Operating Expense per Passenger Trip	\$37.30
Passenger Trips per Total Vehicle Mile	0.1
Passenger Trips per Capita	0.24

Financial Performance

Operating Subsidy	\$985,663
Operating Subsidy Ratio	99%
Locally Derived Income	\$116,903
Locally Derived Income Per Operating Expense	\$0.12
Fare Recovery Ratio	1%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2004	VN	Ford	12	0	N/A
2	2008	CU	Ford	8	2	Lift
8	2010	CU	Ford	8	2	Lift
4	2015	CU	Ford	8	2	Lift
4	2017	CU	Ford	8	2	Lift
4	2019	CU	Ford	9	2	Lift
23						



JOHNSON, SHELBY, & BROWN COUNTIES

3500 N Morton St., PO Box 216
 Franklin, IN 46131
 (317) 738-5523

Contact: Becky Allen , Director of Transportation
Email: beckyallen2@gmail.com
Website: www.accessjohnsoncounty.org

General Information

Type of Service Demand Response, Fixed and Deviated Fixed Routes
Service Area Johnson, Shelby, and Brown Counties
Service Population 199,332

Service Hours

Weekdays 6:15 AM to 7:30 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.00
Youth
Elderly/Disabled
Transfer
Other/Special
 \$2 Zip Connect/Connector Flex rides
 \$4 per zone ride with free transfer on any fixed route

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	23	24
Maintenance	0	0
Administration	1	3
	<u>24</u>	<u>27</u>

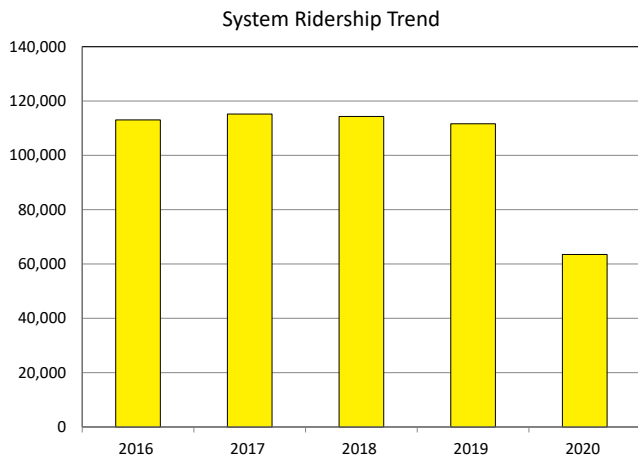
Operation Characteristics

Revenue Vehicles	26
Peak Hour Fleet	25
Base Fleet	7
Fuel Consumption (gal)	

Ridership Trends

2016	113,040
2017	115,209
2018	114,317
2019	111,612
2020	63,494

2020 Highlights





ACCESS JOHNSON COUNTY/ SHELBYGO/ACCESS BROWN COUNTY

Legislative District

Indiana Senate	32, 35, 36, 37, 40, 41, 42
Indiana House	47, 53, 57, 58, 59, 60, 65, 93
U.S. Congressional	9

Operating Expense Summary

Operator Salaries/Wages	\$516,959
Other Salaries/Wages	\$248,084
Fringe Services	\$94,241
Materials and Supplies	\$113,912
Utilities	\$91,948
Casualty/Liability	\$25,370
Purchased Transportation	\$146,085
Other	\$505,926
Total Expenses	\$205,542
Fixed Route Expenses	\$1,948,067
Demand Response Services	\$1,468,727
	\$479,340

Revenue Summary

Fare Revenue	\$79,457
Contract/Other	\$0
Local Assistance	\$229,365
State Assistance	\$558,188
Federal Assistance	\$1,081,057
Total Revenue	\$1,948,067

Productivity

Total Passenger Boardings	63,494
Total Vehicle Miles	605,089
Revenue Vehicle Miles	590,522
Revenue Vehicle Hours	42,734

Performance/Service Effectiveness

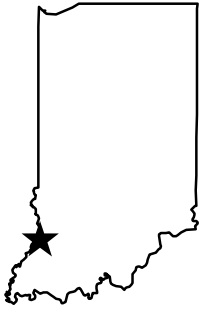
Operating Expense per Total Vehicle Mile	\$3.22
Operating Expense per Passenger Trip	\$30.68
Passenger Trips per Total Vehicle Mile	0.1
Passenger Trips per Capita	0.32

Financial Performance

Operating Subsidy	\$1,868,610
Operating Subsidy Ratio	96%
Locally Derived Income	\$308,822
Locally Derived Income Per Operating Expense	\$0.16
Fare Recovery Ratio	4%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2009	VN	Ford	12	2	Lift
2	2015	CU	Ford	10	2	Lift
2	2015	CU	Ford	12	2	Lift
1	2017	MV	Dodge	4	2	Ramp
2	2017	CU	Ford	8	2	Lift
2	2017	CU	Ford	13	2	Lift
3	2018	CU	Ford	8	2	Lift
2	2018	CU	Ford	6	1	Lift
1	2018	CU	Ford	10	1	Lift
4	2019	MV	Dodge	5	1	Ramp
1	2019	CU	Ford	9	2	Lift
3	2019	CU	Ford	15	1	Lift
2	2020	CU	Ford	12	2	Lift



KNOX COUNTY

2009 Prospect Ave.
 Vincennes, IN 47591
 (812) 886-3381

Contact: Joel Sievers, Transportation Manager
Email: jsievers@vincennesymca.org
Website: www.vincennesymca.org

General Information

Type of Service Demand Response
Service Area Knox County
Service Population 38,440

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth
Elderly/Disabled
Transfer
Other/Special
 County fares are \$5

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	14
Maintenance	0	1
Administration	3	0
	<u>3</u>	<u>15</u>

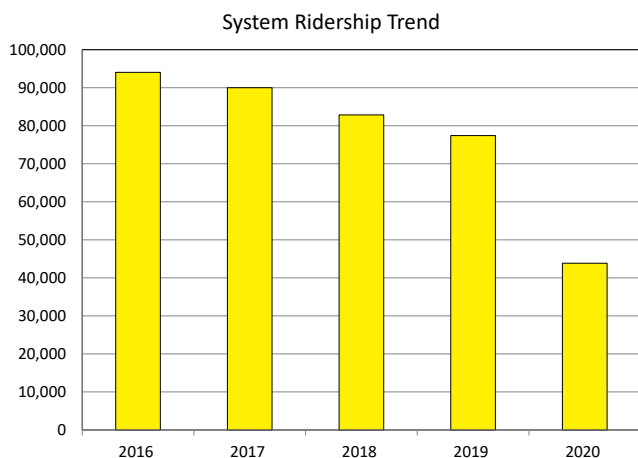
Operation Characteristics

Revenue Vehicles	22
Peak Hour Fleet	15
Base Fleet	8
Fuel Consumption (gal)	

Ridership Trends

2016	94,041
2017	89,995
2018	82,850
2019	77,402
2020	43,841

2020 Highlights



KNOX COUNTY COMMISSIONERS/VANGO



Legislative District

Indiana Senate	39, 48
Indiana House	45, 64
U.S. Congressional	8

Operating Expense Summary

Operator Salaries/Wages	\$171,842
Other Salaries/Wages	\$118,126
Fringe	\$94,549
Services	\$49,649
Materials and Supplies	\$101,042
Utilities	\$16,057
Casualty/Liability	\$67,581
Purchased Transportation	\$0
Other	\$93,690
Total Expenses	\$712,536
Fixed Route Expenses	\$0
Demand Response Services	\$712,536

Revenue Summary

Fare Revenue	\$25,587
Contract/Other	\$11,820
Local Assistance	\$68,894
State Assistance	\$223,942
Federal Assistance	\$382,293
Total Revenue	\$712,536

Productivity

Total Passenger Boardings	43,841
Total Vehicle Miles	216,518
Revenue Vehicle Miles	171,739
Revenue Vehicle Hours	12,845

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.29
Operating Expense per Passenger Trip	\$16.25
Passenger Trips per Total Vehicle Mile	0.2
Passenger Trips per Capita	1.14

Financial Performance

Operating Subsidy	\$675,129
Operating Subsidy Ratio	95%
Locally Derived Income	\$106,301
Locally Derived Income Per Operating Expense	\$0.15
Fare Recovery Ratio	4%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2005	AO	Chevy	4	0	N/A
1	2006	VN	Dodge	6	1	Lift
1	2006	VN	Dodge	9	2	Lift
1	2008	CU	Ford	16	2	Lift
1	2009	CU	Ford	12	2	Lift
1	2009	CU	Ford	8	2	Lift
3	2010	CU	Ford	8	2	Lift
1	2010	CU	Ford	16	2	Lift
1	2011	CU	Ford	16	4	Lift
1	2011	CU	Ford	12	2	Lift
2	2013	MV	Dodge	6	1	Ramp
1	2013	CU	Ford	16	2	Lift
2	2015	CU	Ford	12	2	Lift
1	2015	CU	Ford	16	2	Lift
2	2016	CU	Ford	12	2	Lift
1	2018	CU	Ford	12	2	Lift
1	2019	MV	Dodge	5	1	Ramp



KOSCIUSKO COUNTY

1804 E. Winona Ave.
 Warsaw, IN 46580
 (574) 267-4990

Contact: Anthony Peterson, General Manager
Email: tony.peterson@cardinalservices.org
Website: www.cardinalservices.org

General Information

Type of Service Demand Response
Service Area Kosciusko County
Service Population 77,358

Service Hours

Weekdays 5:30 AM to 8:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.00
Youth
Elderly/Disabled
Transfer
Other/Special
 \$2 for 11-25 miles; \$3 for 26+ miles
 Same Day fee Add \$4

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	8	5
Maintenance	1	0
Administration	1	0
	<u>10</u>	<u>5</u>

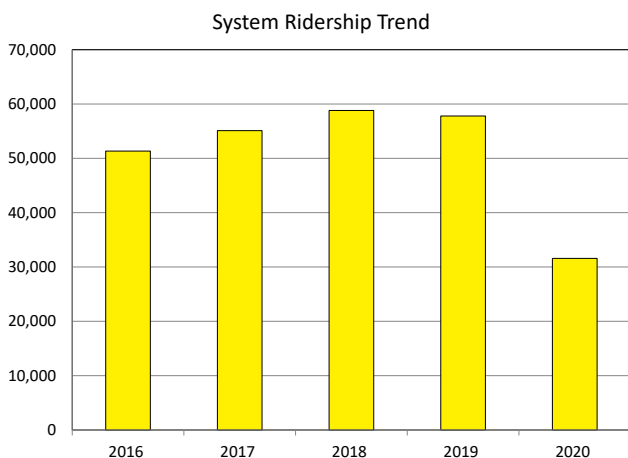
Operation Characteristics

Revenue Vehicles	13
Peak Hour Fleet	10
Base Fleet	5
Fuel Consumption (gal)	

Ridership Trends

2016	51,333
2017	55,093
2018	58,809
2019	57,794
2020	31,585

2020 Highlights





KOSCIUSKO AREA BUS SERVICE (KABS)

Legislative District

Indiana Senate	9, 13, 17, 18
Indiana House	18, 22, 23
U.S. Congressional	2, 3

Productivity

Total Passenger Boardings	31,585
Total Vehicle Miles	163,526
Revenue Vehicle Miles	140,633
Revenue Vehicle Hours	10,208

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.73
Operating Expense per Passenger Trip	\$19.32
Passenger Trips per Total Vehicle Mile	0.19
Passenger Trips per Capita	0.41

Financial Performance

Operating Subsidy	\$593,128
Operating Subsidy Ratio	97%
Locally Derived Income	\$87,050
Locally Derived Income Per Operating Expense	\$0.14
Fare Recovery Ratio	3%

Operating Expense Summary

Operator Salaries/Wages	\$159,989
Other Salaries/Wages	\$115,114
Fringe Services	\$152,134
Materials and Supplies	\$10,262
Utilities	\$62,577
Casualty/Liability	\$11,993
Purchased Transportation	\$23,740
Other	\$0
Total Expenses	\$74,258
Fixed Route Expenses	\$610,067
Demand Response Services	\$0
	\$610,067

Revenue Summary

Fare Revenue	\$16,939
Contract/Other	\$0
Local Assistance	\$70,111
State Assistance	\$226,042
Federal Assistance	\$296,975
Total Revenue	\$610,067

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2015	CU	Ford	16	2	Lift
1	2016	CU	Ford	8	2	Lift
2	2016	CU	Ford	16	2	Lift
1	2017	CU	Ford	17	2	Lift
1	2017	MV	Dodge	4	1	Ramp
2	2018	CU	Ford	17	2	Lift
2	2019	CU	Ford	13	2	Lift
1	2019	MV	Dodge	5	1	Ramp
1	2020	CU	Ford	12	2	Lift
13						



LAGRANGE COUNTY

410 E. Central Ave.
 LaGrange, IN 46761
 (260) 463-4161

Contact: Cheri Perkins, Agency Director
Email: cperkins@lagrangecoa.org
Website: www.lagrangecoa.org

General Information

Type of Service Demand Response
Service Area LaGrange County
Service Population 37,162

Service Hours

Weekdays 5:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special
 \$7 for 5-9 miles \$10 for 10-15 miles \$12 for 16-20 miles
 Out of County medical trip up to 35 miles \$40 over 35 miles \$80

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	8	11
Maintenance	0	0
Administration	1	0
	<u>9</u>	<u>11</u>

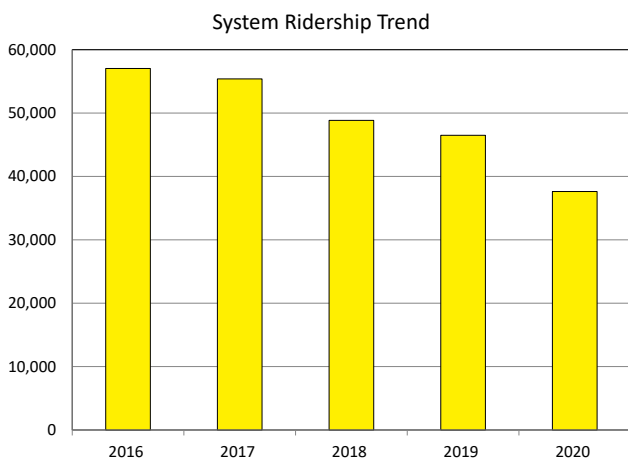
Operation Characteristics

Revenue Vehicles	17
Peak Hour Fleet	9
Base Fleet	8
Fuel Consumption (gal)	

Ridership Trends

2016	57,033
2017	55,387
2018	48,843
2019	46,486
2020	37,623

2020 Highlights





LAGRANGE COUNTY AREA TRANSIT (LCAT)

Legislative District

Indiana Senate	13
Indiana House	18, 52
U.S. Congressional	3

Operating Expense Summary

Operator Salaries/Wages	\$340,185
Other Salaries/Wages	\$39,501
Fringe	\$6,309
Services	\$88,858
Materials and Supplies	\$146,451
Utilities	\$1,086
Casualty/Liability	\$61,897
Purchased Transportation	\$0
Other	\$91,743
Total Expenses	\$776,030
Fixed Route Expenses	\$0
Demand Response Services	\$776,030

Revenue Summary

Fare Revenue	\$205,452
Contract/Other	\$0
Local Assistance	\$6,027
State Assistance	\$370,588
Federal Assistance	\$193,963
Total Revenue	\$776,030

Productivity

Total Passenger Boardings	37,623
Total Vehicle Miles	460,711
Revenue Vehicle Miles	420,473
Revenue Vehicle Hours	20,424

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.68
Operating Expense per Passenger Trip	\$20.63
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	1.01

Financial Performance

Operating Subsidy	\$570,578
Operating Subsidy Ratio	74%
Locally Derived Income	\$211,479
Locally Derived Income Per Operating Expense	\$0.27
Fare Recovery Ratio	26%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2013	CU	Ford	8	2	Lift
1	2013	AO	Ford	4	0	N/A
1	2015	MV	Dodge	5	1	Ramp
2	2015	CU	Ford	8	2	Lift
1	2015	MV	Dodge	4	2	Ramp
1	2016	CU	Ford	8	2	Lift
1	2016	MV	Dodge	3	1	Ramp
1	2016	MV	Dodge	4	2	Ramp
1	2017	MV	Dodge	4	1	Ramp
1	2017	MV	Dodge	4	2	Ramp
1	2018	CU	Ford	12	2	Lift
1	2018	CU	Ford	9	2	Lift
4	2019	CU	Ford	11	1	Lift



MADISON COUNTY

16 E. 9th Street - Room 100
 Anderson, IN 46016
 (765) 640-4201

Contact: David Benefiel, Senior Transportation Planner
Email: dave@heartlandmpo.org
Website: www.ridethetram.com

General Information

Type of Service Demand Response
Service Area Madison County
Service Population 75,507

Service Hours

Weekdays 7:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth
Elderly/Disabled \$2.50
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	4	1
Maintenance	0	0
Administration	1	0
	<u>5</u>	<u>1</u>

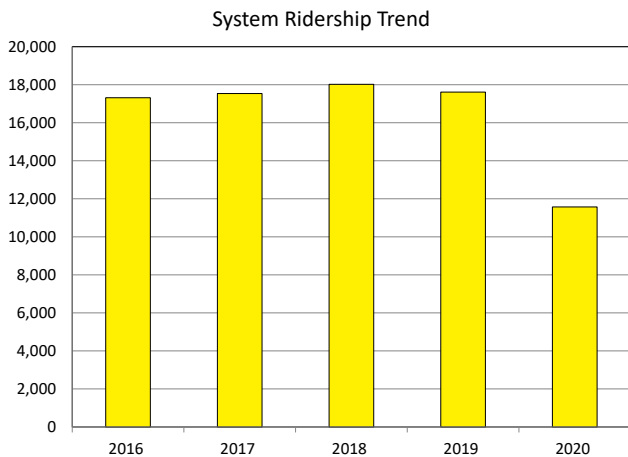
Operation Characteristics

Revenue Vehicles	6
Peak Hour Fleet	2
Base Fleet	2
Fuel Consumption (gal)	

Ridership Trends

2016	17,313
2017	17,536
2018	18,020
2019	17,610
2020	11,571

2020 Highlights





TRANSPORTATION FOR RURAL AREAS OF MADISON COUNTY (TRAM)

Legislative District

Indiana Senate 20, 25, 26
 Indiana House 35, 36, 37
 U.S. Congressional 5

Operating Expense Summary

Operator Salaries/Wages	
Other Salaries/Wages	\$33,859
Fringe Services	\$18,201
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$263,862
Other	\$10,900
Total Expenses	\$326,822
Fixed Route Expenses	\$0
Demand Response Services	\$326,822

Revenue Summary

Fare Revenue	\$8,787
Contract/Other	\$0
Local Assistance	\$36,085
State Assistance	\$119,910
Federal Assistance	\$162,040
Total Revenue	\$326,822

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2016	CU	Ford	12	2	Lift
2	2017	CU	Ford	12	2	Lift
2	2018	CU	Ford	14	2	Lift
6						

Productivity

Total Passenger Boardings	11,571
Total Vehicle Miles	121,515
Revenue Vehicle Miles	116,941
Revenue Vehicle Hours	5,205

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.69
Operating Expense per Passenger Trip	\$28.24
Passenger Trips per Total Vehicle Mile	0.1
Passenger Trips per Capita	0.15

Financial Performance

Operating Subsidy	\$318,035
Operating Subsidy Ratio	97%
Locally Derived Income	\$44,872
Locally Derived Income Per Operating Expense	\$0.14
Fare Recovery Ratio	3%



CITY OF MARION

520 East 6th Street
 Marion, IN 46953
 (765) 668-4405

Contact: Jeff Edwards, Transit Manager
Email: jedwards@cityofmarion.in.gov
Website: cityofmarion.in.gov

General Information

Type of Service Fixed Route
Service Area City of Marion
Service Population 29,948

Service Hours

Weekdays 7:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base Free
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	14	0
Maintenance	1	0
Administration	2	0
	<u>17</u>	<u>0</u>

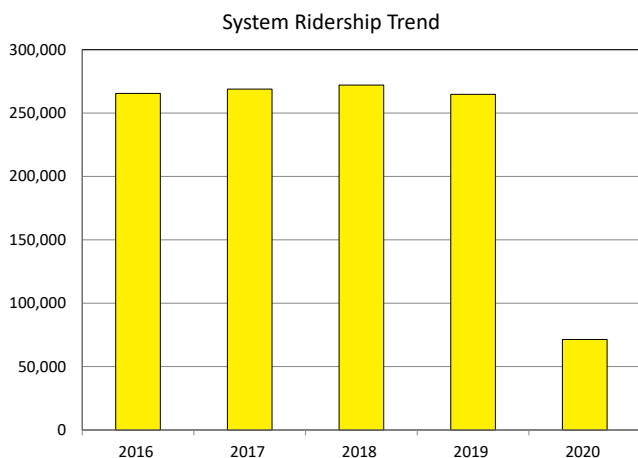
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	6
Base Fleet	6
Fuel Consumption (gal)	

Ridership Trends

2016	265,477
2017	268,878
2018	272,096
2019	264,770
2020	71,378

2020 Highlights



MARION TRANSIT SYSTEM (MTS)



Legislative District

Indiana Senate 17, 19, 20
 Indiana House 31, 32
 U.S. Congressional 5

Operating Expense Summary

Operator Salaries/Wages	\$475,121
Other Salaries/Wages	\$129,893
Fringe Services	\$434,991
Materials and Supplies	\$51,072
Utilities	\$97,113
Casualty/Liability	\$10,352
Purchased Transportation	\$32,040
Other	\$0
Total Expenses	\$1,231,132
Fixed Route Expenses	\$211,564
Demand Response Services	\$1,019,568

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$15,379
Local Assistance	\$154,141
State Assistance	\$497,335
Federal Assistance	\$564,277
Total Revenue	\$1,231,132

Productivity

Total Passenger Boardings	71,378
Total Vehicle Miles	121,679
Revenue Vehicle Miles	119,069
Revenue Vehicle Hours	11,602

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$10.12
Operating Expense per Passenger Trip	\$17.25
Passenger Trips per Total Vehicle Mile	0.59
Passenger Trips per Capita	2.38

Financial Performance

Operating Subsidy	\$1,215,753
Operating Subsidy Ratio	99%
Locally Derived Income	\$169,520
Locally Derived Income Per Operating Expense	\$0.14
Fare Recovery Ratio	0%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2016	CU	Ford	16	2	Lift
1	2016	CU	Ford	14	2	Lift
4	2017	CU	Ford	16	2	Lift
4	2019	CU	Ford	16	2	Lift
12						



MARSHALL COUNTY

1305 W. Harrison St.
 Plymouth, IN 46563
 (574) 936-9904

Contact: Janis Holiday, Director
Email: jholiday.mcoas@hotmail.com
Website: www.marshallcountycouncilonaging.org

General Information

Type of Service Demand Response
Service Area Marshall County
Service Population 45,051

Service Hours

Weekdays 1:30 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.50
Youth
Elderly/Disabled Free
Transfer
Other/Special
 \$6 for 6-30 miles; \$11 for 31+ miles

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	15
Maintenance	0	0
Administration	2	0
	<u>4</u>	<u>15</u>

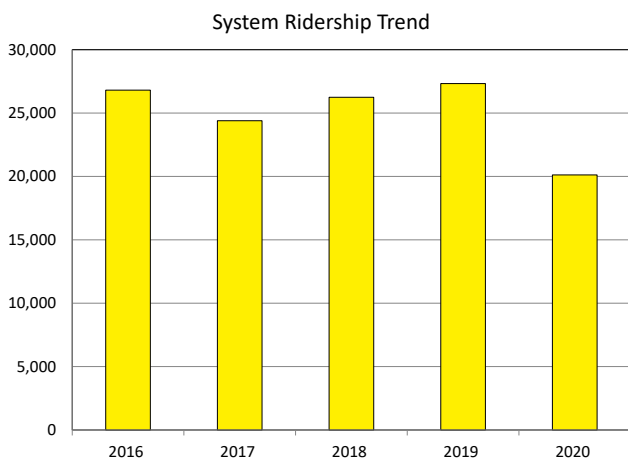
Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	9
Base Fleet	3
Fuel Consumption (gal)	

Ridership Trends

2016	26,808
2017	24,393
2018	26,246
2019	27,327
2020	20,120

2020 Highlights



MARSHALL COUNTY TRANSIT



Legislative District

Indiana Senate	5, 9
Indiana House	17, 23
U.S. Congressional	2

Productivity

Total Passenger Boardings	20,120
Total Vehicle Miles	156,991
Revenue Vehicle Miles	133,853
Revenue Vehicle Hours	10,363

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.39
Operating Expense per Passenger Trip	\$18.67
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	0.45

Financial Performance

Operating Subsidy	\$333,968
Operating Subsidy Ratio	89%
Locally Derived Income	\$73,604
Locally Derived Income Per Operating Expense	\$0.20
Fare Recovery Ratio	10%

Operating Expense Summary

Operator Salaries/Wages	\$117,546
Other Salaries/Wages	\$94,369
Fringe Services	\$51,374
Materials and Supplies	\$8,399
Utilities	\$24,321
Casualty/Liability	\$2,558
Purchased Transportation	\$13,828
Other	\$0
Total Expenses	\$63,219
Fixed Route Expenses	\$375,614
Demand Response Services	\$0
	\$375,614

Revenue Summary

Fare Revenue	\$36,714
Contract/Other	\$4,932
Local Assistance	\$31,958
State Assistance	\$83,545
Federal Assistance	\$218,465
Total Revenue	\$375,614

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2015	MV	Dodge	5	2	Ramp
1	2016	CU	Ford	9	2	Lift
4	2017	MV	Dodge	4	1	Ramp
1	2017	MV	Dodge	5	1	Ramp
1	2019	MV	Dodge	4	1	Ramp
1	2019	MV	Dodge	5	1	Ramp
1	2020	CU	Ford	12	2	Lift
11						



MIAMI COUNTY

34 E. Sixth Street
Peru, IN 46970

(765) 472-1979 Ext. 213

Contact: Stacy McBride, Associate Executive Director

Email: smcbride@mcymca.org

Website: www.mcymca.org

General Information

Type of Service Demand Response
Service Area Miami County
Service Population 36,903

Service Hours

Weekdays 6:00 AM to 8:00 PM
Saturday 9:00 AM to 1:00 PM
Sunday No Service

Fare Structure

Base \$2.00
Youth
Elderly/Disabled Free
Transfer
Other/Special
\$4 within 10 miles; \$6 outside 10 miles

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	17
Maintenance	0	0
Administration	2	0
	<u>4</u>	<u>17</u>

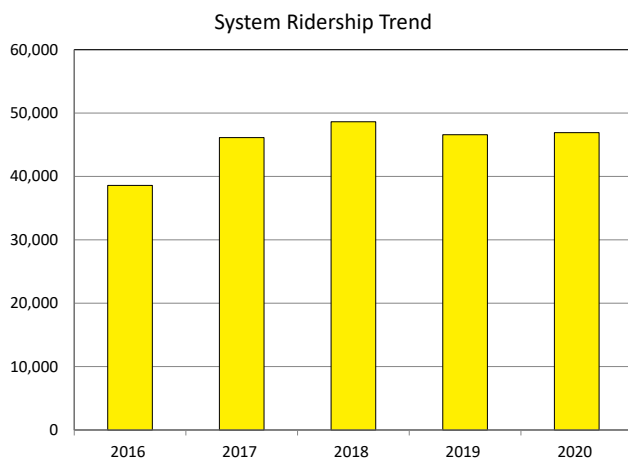
Operation Characteristics

Revenue Vehicles	14
Peak Hour Fleet	11
Base Fleet	5
Fuel Consumption (gal)	

Ridership Trends

2016	38,587
2017	46,123
2018	48,626
2019	46,583
2020	46,907

2020 Highlights



MIAMI COUNTY/YMCA PUBLIC TRANSIT



Legislative District

Indiana Senate	18
Indiana House	23, 24, 32
U.S. Congressional	2

Operating Expense Summary

Operator Salaries/Wages	\$135,159
Other Salaries/Wages	\$96,509
Fringe Services	\$51,365
Materials and Supplies	\$19,198
Utilities	\$53,221
Casualty/Liability	\$2,028
Purchased Transportation	\$65,977
Other	\$0
Total Expenses	\$76,051
Fixed Route Expenses	\$499,508
Demand Response Services	\$0
	\$499,508

Revenue Summary

Fare Revenue	\$15,701
Contract/Other	\$14,889
Local Assistance	\$47,304
State Assistance	\$149,809
Federal Assistance	\$271,805
Total Revenue	\$499,508

Productivity

Total Passenger Boardings	26,907
Total Vehicle Miles	221,342
Revenue Vehicle Miles	208,844
Revenue Vehicle Hours	16,200

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.26
Operating Expense per Passenger Trip	\$18.56
Passenger Trips per Total Vehicle Mile	0.12
Passenger Trips per Capita	0.73

Financial Performance

Operating Subsidy	\$468,918
Operating Subsidy Ratio	94%
Locally Derived Income	\$77,894
Locally Derived Income Per Operating Expense	\$0.16
Fare Recovery Ratio	3%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	CU	Ford	14	2	Lift
2	2014	MV	Dodge	5	2	Ramp
1	2014	MV	Dodge	6	2	Ramp
1	2015	MV	Dodge	5	2	Ramp
1	2016	MV	Dodge	5	2	Ramp
1	2016	AO	Ford	5	0	N/A
1	2017	MV	Dodge	4	2	Ramp
1	2018	MV	Dodge	5	1	Ramp
4	2019	MV	Dodge	5	1	Ramp
1	2019	CU	Ford	13	2	Lift
14						



MONROE, LAWRENCE, OWEN, & PUTNAM COUNTIES

631 W. Edgewood Dr.
Ellettsville, IN 47429
(812) 876-3383

Contact: Chris Myers, CEO
Email: cmyers@area10agency.org
Website: www.area10agency.org

General Information

Type of Service	Demand Response/Deviated Fixed Route
Service Area	Monroe, Owen, Lawrence, and Putnam Counties
Service Population	246,227

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	20	14
Maintenance	1	1
Administration	0	2
	<u>21</u>	<u>17</u>

Service Hours

Weekdays	6:00 AM to 6:00 PM
Saturday	No Service
Sunday	No Service

Operation Characteristics

Revenue Vehicles	32
Peak Hour Fleet	18
Base Fleet	6
Fuel Consumption (gal)	

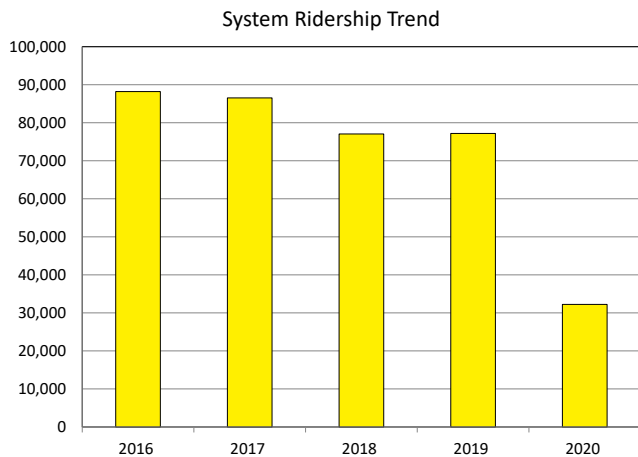
Fare Structure

Base	\$3.00
Youth	
Elderly/Disabled	
Transfer	
Other/Special	
	\$6 two county

Ridership Trends

2016	88,194
2017	86,526
2018	77,051
2019	77,174
2020	32,227

2020 Highlights



RURAL TRANSIT



Legislative District

Indiana Senate	24, 37, 39, 40, 44
Indiana House	44, 46, 47, 60, 61, 62, 65
U.S. Congressional	9

Operating Expense Summary

Operator Salaries/Wages	\$379,838
Other Salaries/Wages	\$194,323
Fringe Services	\$255,393
Materials and Supplies	\$34,371
Utilities	\$129,866
Casualty/Liability	\$44,516
Purchased Transportation	\$98,238
Other	\$0
Total Expenses	\$206,127
Fixed Route Expenses	\$1,342,672
Demand Response Services	\$1,253,174
	\$89,498

Revenue Summary

Fare Revenue	\$37,235
Contract/Other	\$0
Local Assistance	\$150,666
State Assistance	\$503,929
Federal Assistance	\$650,842
Total Revenue	\$1,342,672

Productivity

Total Passenger Boardings	32,227
Total Vehicle Miles	325,738
Revenue Vehicle Miles	277,326
Revenue Vehicle Hours	22,586

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.12
Operating Expense per Passenger Trip	\$41.66
Passenger Trips per Total Vehicle Mile	0.1
Passenger Trips per Capita	0.13

Financial Performance

Operating Subsidy	\$1,305,437
Operating Subsidy Ratio	97%
Locally Derived Income	\$187,901
Locally Derived Income Per Operating Expense	\$0.14
Fare Recovery Ratio	3%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2009	CU	Ford	16	2	Lift
1	2009	CU	Ford	12	2	Lift
5	2010	CU	Ford	16	2	Lift
1	2010	CU	Ford	24	0	Lift
1	2010	MV	Dodge	5	1	Ramp
2	2014	MV	Dodge	5	1	Ramp
4	2014	CU	Ford	8	2	Lift
3	2016	CU	Ford	16	2	Lift
4	2018	CU	Ford	17	2	Lift
2	2019	CU	Ford	17	2	Lift
2	2019	MV	Dodge	5	1	Ramp
4	2020	CU	Ford	12	2	Lift
32						



CITY OF NEW CASTLE

201 S. 25th Street
 New Castle, IN 47362
 (765) 521-6847

Contact: Douglas Sloan, General Manager
Email: newcastletransit@yahoo.com
Website: www.cityofnewcastle.net

General Information

Type of Service Deviated Fixed Route
Service Area City of New Castle
Service Population 18,106

Service Hours

Weekdays 8:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	0
Maintenance	1	0
Administration	1	0
	<u>7</u>	<u>0</u>

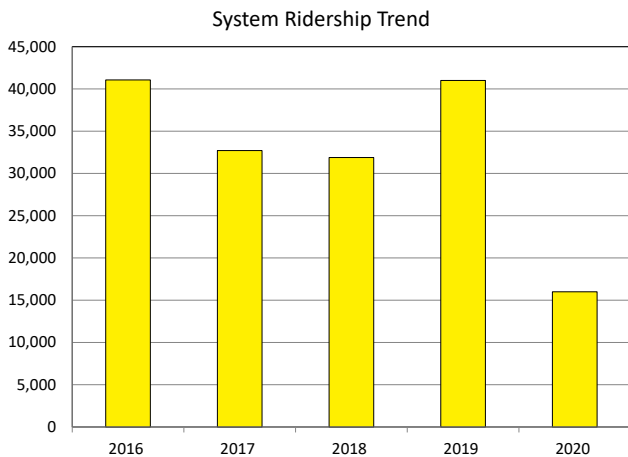
Operation Characteristics

Revenue Vehicles	8
Peak Hour Fleet	4
Base Fleet	2
Fuel Consumption (gal)	

Ridership Trends

2016	41,064
2017	32,708
2018	31,882
2019	41,005
2020	15,994

2020 Highlights



NEW CASTLE TRANSIT



Legislative District

Indiana Senate	28
Indiana House	54, 56
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$125,355
Other Salaries/Wages	\$119,418
Fringe Services	\$312,262
Materials and Supplies	\$24,231
Utilities	\$42,788
Casualty/Liability	\$12,266
Purchased Transportation	\$30,000
Other	\$0
Total Expenses	\$4,887
Fixed Route Expenses	\$671,207
Demand Response Services	\$0
	\$671,207

Revenue Summary

Fare Revenue	\$1,521
Contract/Other	\$510
Local Assistance	\$74,367
State Assistance	\$173,290
Federal Assistance	\$421,519
Total Revenue	\$671,207

Productivity

Total Passenger Boardings	15,994
Total Vehicle Miles	44,178
Revenue Vehicle Miles	34,969
Revenue Vehicle Hours	5,048

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$15.19
Operating Expense per Passenger Trip	\$41.97
Passenger Trips per Total Vehicle Mile	0.36
Passenger Trips per Capita	0.88

Financial Performance

Operating Subsidy	\$669,176
Operating Subsidy Ratio	100%
Locally Derived Income	\$76,398
Locally Derived Income Per Operating Expense	\$0.11
Fare Recovery Ratio	0%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	AO	Dodge	5	0	N/A
1	2010	MN	Dodge	7	1	Ramp
1	2015	CU	Ford	18	2	Lift
3	2019	CU	Ford	17	2	Lift
2	2020	CU	Ford	16	2	Lift
8						



NOBLE COUNTY

111 Cedar Street
 Kendallville, IN 46755
 (260) 347-4226

Contact: Cherish Smith, Executive Director
Email: director.nccoa@outlook.com
Website: www.noblecocouncilonaging.com

General Information

Type of Service Demand Response
Service Area Noble County
Service Population 47,536

Service Hours

Weekdays 5:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth
Elderly/Disabled Free Medical Apts only
Transfer
Other/Special
 \$7 for 6-10 miles; \$10 for 11-15 miles; \$13 for 16-20 miles
 Trips over 20 miles are \$1.50/mile

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	23
Maintenance	0	0
Administration	4	0
	<u>5</u>	<u>23</u>

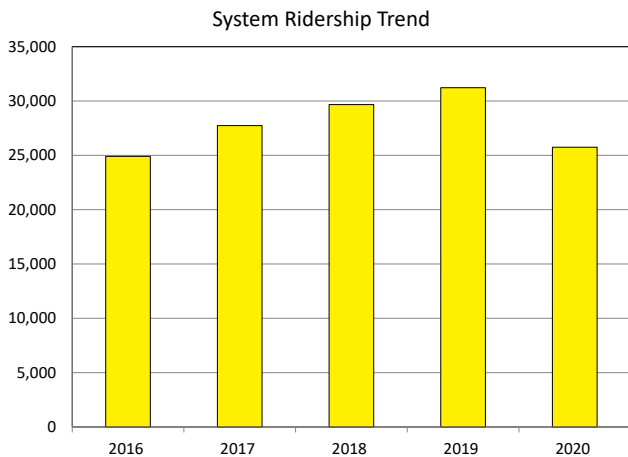
Operation Characteristics

Revenue Vehicles	20
Peak Hour Fleet	13
Base Fleet	4
Fuel Consumption (gal)	

Ridership Trends

2016	24,905
2017	27,732
2018	29,668
2019	31,223
2020	25,745

2020 Highlights



NOBLE TRANSIT SYSTEM (NTS)



Legislative District

Indiana Senate	13
Indiana House	52, 83
U.S. Congressional	3

Operating Expense Summary

Operator Salaries/Wages	\$192,864
Other Salaries/Wages	\$66,634
Fringe Services	\$36,545
Materials and Supplies	\$24,135
Utilities	\$59,727
Casualty/Liability	\$16,934
Purchased Transportation	\$53,794
Other	\$0
Total Expenses	\$83,566
Fixed Route Expenses	\$534,199
Demand Response Services	\$0
	\$534,199

Productivity

Total Passenger Boardings	25,745
Total Vehicle Miles	312,353
Revenue Vehicle Miles	306,105
Revenue Vehicle Hours	18,901

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.71
Operating Expense per Passenger Trip	\$20.75
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	0.54

Revenue Summary

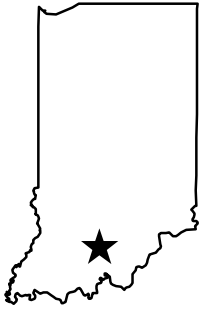
Fare Revenue	\$48,260
Contract/Other	\$0
Local Assistance	\$50,187
State Assistance	\$252,151
Federal Assistance	\$183,601
Total Revenue	\$534,199

Financial Performance

Operating Subsidy	\$485,939
Operating Subsidy Ratio	91%
Locally Derived Income	\$98,447
Locally Derived Income Per Operating Expense	\$0.18
Fare Recovery Ratio	9%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	VN	Ford	8	2	Ramp
2	2013	MV	Dodge	4	1	Ramp
1	2013	VN	Ford	8	2	Lift
1	2013	AO	Ford	4	0	N/A
1	2014	MV	Dodge	4	1	Ramp
2	2015	MV	Dodge	4	2	Ramp
1	2015	VN	Ford	10	2	Lift
1	2016	MV	Dodge	4	1	Ramp
1	2016	VN	Ford	10	2	Lift
1	2016	VN	Ford	14	0	Lift
1	2016	AO	Ford Fusion	5	0	N/A
1	2017	MV	Dodge	4	1	Ramp
2	2018	VN	Ford	8	2	Lift
3	2019	MV	Dodge	5	1	Ramp
1	2019	CU	Ford	9	2	Lift



ORANGE COUNTY

986 West Hospital Road
Paoli, IN 47454
(812) 723-4486

Contact: Rebecca Kemple, Associate Director
Email: rkemple@firstchancecenter.com
Website: www.firstchancecenter.com

General Information

Type of Service Demand Response
Service Area Orange County
Service Population 19,840

Service Hours

Weekdays 5:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$4.00
Youth
Elderly/Disabled
Transfer
Other/Special
\$5 to Orleans to Paoli; \$6 French Lick to Paoli; \$14
Orleans to French Lick
\$1 per extra stops

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	2
Maintenance	0	0
Administration	1	5
	<u>4</u>	<u>7</u>

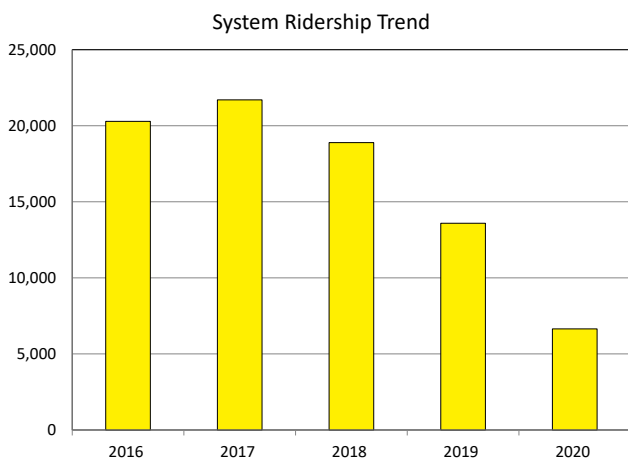
Operation Characteristics

Revenue Vehicles	19
Peak Hour Fleet	5
Base Fleet	3
Fuel Consumption (gal)	

Ridership Trends

2016	20,286
2017	21,698
2018	18,890
2019	13,590
2020	6,644

2020 Highlights



ORANGE COUNTY TRANSIT



Legislative District

Indiana Senate	44, 48
Indiana House	62
U.S. Congressional	9

Operating Expense Summary

Operator Salaries/Wages	\$89,803
Other Salaries/Wages	\$44,926
Fringe Services	\$27,867
Materials and Supplies	\$21,323
Utilities	\$27,734
Casualty/Liability	\$2,536
Purchased Transportation	\$21,744
Other	\$0
Total Expenses	\$64,351
Fixed Route Expenses	\$300,284
Demand Response Services	\$0
	\$300,284

Productivity

Total Passenger Boardings	6,644
Total Vehicle Miles	109,512
Revenue Vehicle Miles	103,774
Revenue Vehicle Hours	17,275

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.74
Operating Expense per Passenger Trip	\$45.20
Passenger Trips per Total Vehicle Mile	0.06
Passenger Trips per Capita	0.33

Revenue Summary

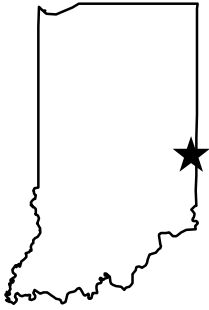
Fare Revenue	\$9,421
Contract/Other	\$6,945
Local Assistance	\$34,462
State Assistance	\$161,277
Federal Assistance	\$88,179
Total Revenue	\$300,284

Financial Performance

Operating Subsidy	\$283,918
Operating Subsidy Ratio	95%
Locally Derived Income	\$50,828
Locally Derived Income Per Operating Expense	\$0.17
Fare Recovery Ratio	3%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2007	MV	Dodge	5	0	N/A
2	2008	MV	Chevrolet	3	1	Ramp
5	2010	MV	Dodge	3	1	N/A
1	2013	CU	Ford	8	2	Lift
2	2014	AO	Ford	3	0	N/A
2	2014	MV	Dodge	3	1	Ramp
2	2015	MV	Dodge	5	2	Ramp
4	2019	MV	Dodge	5	1	Ramp
19						



RICHMOND

401 South Q Street
 Richmond, IN 47374
 (765) 983-7227

Contact: Terri Quinter, Transportation Manager
Email: tqinter@richmondindiana.gov
Website: www.richmondindiana.gov

General Information

Type of Service Fixed Route
Service Area City of Richmond
Service Population 36,812

Service Hours

Weekdays 6:15 AM to 5:45 PM
Saturday 9:15 AM to 4:45 PM
Sunday No Service

Fare Structure

Base \$1.75
Youth \$1.50
Elderly/Disabled \$1.50
Transfer Free
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	14	1
Maintenance	0	1
Administration	3	0
	<u>17</u>	<u>2</u>

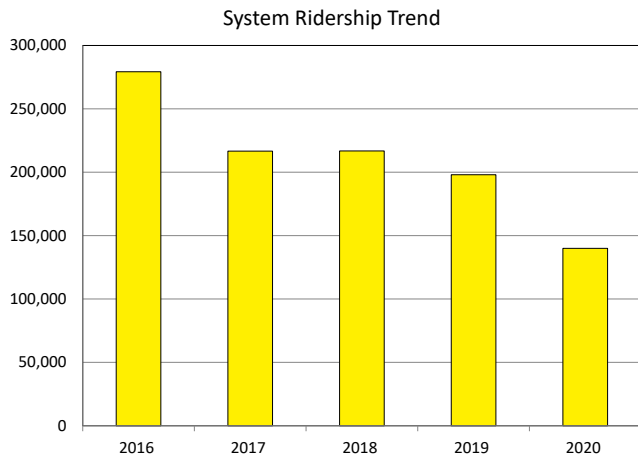
Operation Characteristics

Revenue Vehicles	14
Peak Hour Fleet	9
Base Fleet	9
Fuel Consumption (gal)	

Ridership Trends

2016	279,234
2017	216,634
2018	216,787
2019	197,998
2020	139,919

2020 Highlights



ROSE VIEW TRANSIT



Legislative District

Indiana Senate	27
Indiana House	54, 55, 56
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$558,019
Other Salaries/Wages	\$178,148
Fringe	\$260,403
Services	\$109,750
Materials and Supplies	\$163,481
Utilities	\$12,457
Casualty/Liability	\$47,769
Purchased Transportation	\$0
Other	\$228
Total Expenses	\$1,330,255
Fixed Route Expenses	\$831,065
Demand Response Services	\$499,190

Productivity

Total Passenger Boardings	139,919
Total Vehicle Miles	293,225
Revenue Vehicle Miles	279,163
Revenue Vehicle Hours	22,698

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.54
Operating Expense per Passenger Trip	\$9.51
Passenger Trips per Total Vehicle Mile	0.48
Passenger Trips per Capita	3.80

Revenue Summary

Fare Revenue	\$106,074
Contract/Other	\$5,369
Local Assistance	\$121,883
State Assistance	\$677,490
Federal Assistance	\$419,439
Total Revenue	\$1,330,255

Financial Performance

Operating Subsidy	\$1,218,812
Operating Subsidy Ratio	92%
Locally Derived Income	\$233,326
Locally Derived Income Per Operating Expense	\$0.18
Fare Recovery Ratio	8%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2009	CU	Ford	8	2	Lift
1	2010	CU	Ford	8	2	Lift
1	2014	CU	Ford	8	2	Lift
2	2015	CU	Ford	16	2	Lift
1	2016	CU	Ford	10	2	Lift
2	2016	CU	Ford	18	2	Lift
2	2017	CU	Ford	16	2	Lift
1	2018	CU	Ford	17	2	Lift
1	2019	CU	Ford	9	2	Lift
2	2020	CU	Ford	16	2	Lift

14



RUSH COUNTY

504 West Third Street
 Rushville, IN 46173
 (765) 932-2935

Contact: Tina Logan, Executive Director
Email: tina@rcscsi.org
Website: www.riderush.org

General Information

Type of Service Demand Response
Service Area Rush County
Service Population 17,392

Service Hours

Weekdays 7:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	7
Maintenance	0	0
Administration	1	2
	<u>1</u>	<u>9</u>

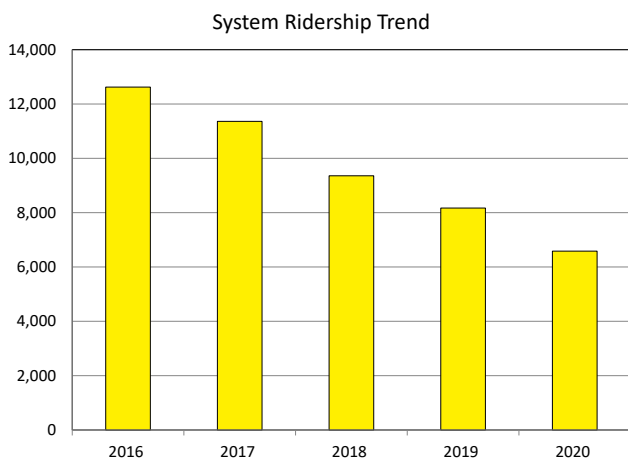
Operation Characteristics

Revenue Vehicles	6
Peak Hour Fleet	5
Base Fleet	1
Fuel Consumption (gal)	

Ridership Trends

2016	12,622
2017	11,360
2018	9,357
2019	8,169
2020	6,583

2020 Highlights



"RIDE RUSH" PUBLIC TRANSPORTATION



Legislative District

Indiana Senate	42
Indiana House	53, 67
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$48,839
Other Salaries/Wages	\$27,808
Fringe	\$8,448
Services	\$26,946
Materials and Supplies	\$23,781
Utilities	\$8,047
Casualty/Liability	\$14,628
Purchased Transportation	\$0
Other	\$25,760
Total Expenses	\$184,257
Fixed Route Expenses	\$0
Demand Response Services	\$184,257

Revenue Summary

Fare Revenue	\$5,865
Contract/Other	\$0
Local Assistance	\$22,769
State Assistance	\$77,827
Federal Assistance	\$77,796
Total Revenue	\$184,257

Productivity

Total Passenger Boardings	6,583
Total Vehicle Miles	12,829
Revenue Vehicle Miles	11,236
Revenue Vehicle Hours	780

Performance/Service Effectiveness

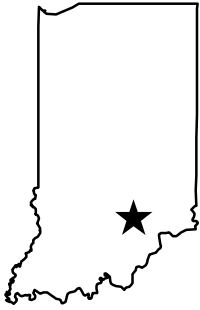
Operating Expense per Total Vehicle Mile	\$14.36
Operating Expense per Passenger Trip	\$27.99
Passenger Trips per Total Vehicle Mile	0.51
Passenger Trips per Capita	0.38

Financial Performance

Operating Subsidy	\$178,392
Operating Subsidy Ratio	97%
Locally Derived Income	\$28,634
Locally Derived Income Per Operating Expense	\$0.16
Fare Recovery Ratio	3%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2006	MV	Dodge	7	0	N/A
1	2008	MV	Chevy	7	1	Ramp
1	2010	CU	Ford	9	2	Lift
1	2017	MV	Dodge	5	1	Ramp
1	2017	CU	Ford	13	2	Lift
1	2019	MV	Dodge	5	1	Ramp
6						



SEYMOUR

301-309 N. Chestnut St.
 Seymour, IN 47274
 (812) 522-7433

Contact: Taylor Wayt, Transit Manager
Email: twayt@seymourin.org
Website: www.seymourcity.com

General Information

Type of Service Demand Response
Service Area City of Seymour
Service Population 19,223

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	13
Maintenance	0	0
Administration	2	0
	<u>3</u>	<u>13</u>

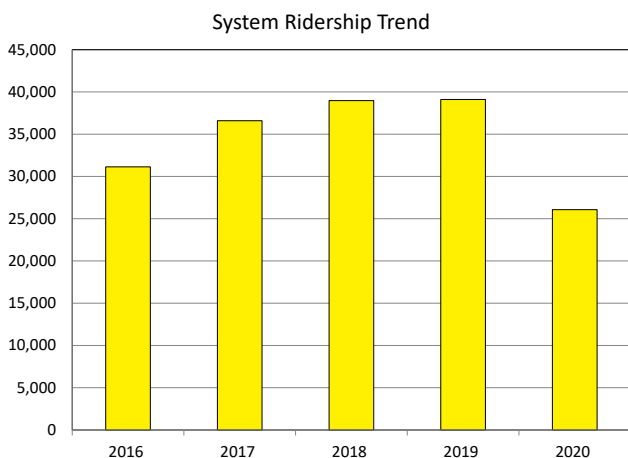
Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	4
Base Fleet	2
Fuel Consumption (gal)	

Ridership Trends

2016	31,135
2017	36,591
2018	38,968
2019	39,107
2020	26,066

2020 Highlights





Legislative District

Indiana Senate	44
Indiana House	65, 66
U.S. Congressional	9

Operating Expense Summary

Operator Salaries/Wages	\$156,028
Other Salaries/Wages	\$96,267
Fringe Services	\$38,512
Materials and Supplies	\$12,351
Utilities	\$36,504
Casualty/Liability	\$976
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$4,153
Fixed Route Expenses	\$344,791
Demand Response Services	\$0
	\$344,791

Revenue Summary

Fare Revenue	\$58,521
Contract/Other	\$0
Local Assistance	\$33,968
State Assistance	\$128,722
Federal Assistance	\$123,580
Total Revenue	\$344,791

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
3	2015	CU	Ford	13	2	Lift
1	2016	CU	Ford	11	2	Lift
4	2016	CU	Ford	13	2	Lift
3	2020	CU	Ford	12	2	Lift
11						

Productivity

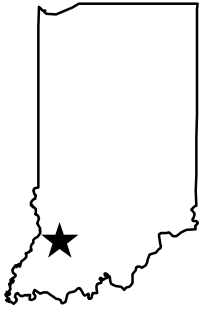
Total Passenger Boardings	26,066
Total Vehicle Miles	81,764
Revenue Vehicle Miles	77,494
Revenue Vehicle Hours	6,968

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.22
Operating Expense per Passenger Trip	\$13.23
Passenger Trips per Total Vehicle Mile	0.32
Passenger Trips per Capita	1.36

Financial Performance

Operating Subsidy	\$286,270
Operating Subsidy Ratio	83%
Locally Derived Income	\$92,489
Locally Derived Income Per Operating Expense	\$0.27
Fare Recovery Ratio	17%



SOUTHERN INDIANA (DAVISS, DUBOIS, GIBSON, GREENE, MARTIN, PERRY, PIKE, SPENCER, SULLIVAN, AND WARRICK COUNTIES)

1001 E. Main St.
 Washington, IN 47501
 (812) 257-0118

Contact: Becky Guthrie, Director
Email: bguthrie@frs.org
Website: www.ridesolution.org

General Information

Type of Service Demand Response, Deviated Fixed Route
Service Area Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan, and Warrick Counties
Service Population 244,548

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$3.00
Youth \$1.00
Elderly/Disabled
Transfer
Other/Special
 \$5 in county; \$7 county to county
 \$1 for each additional stop, \$2 in-town related trips

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	50	29
Maintenance	2	2
Administration	6	3
	<hr/> 58	<hr/> 34

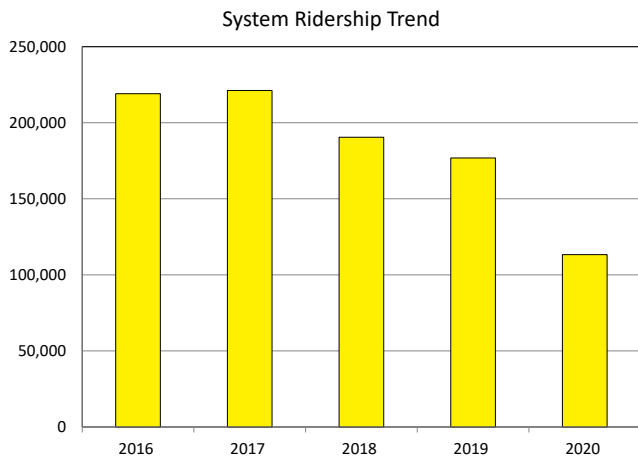
Operation Characteristics

Revenue Vehicles	114
Peak Hour Fleet	65
Base Fleet	50
Fuel Consumption (gal)	

Ridership Trends

2016	219,063
2017	221,182
2018	190,467
2019	176,824
2020	113,278

2020 Highlights





Legislative District

Indiana Senate	44, 46, 47
Indiana House	62, 66, 70, 73
U.S. Congressional	6, 9

Operating Expense Summary

Operator Salaries/Wages	\$736,275
Other Salaries/Wages	\$395,351
Fringe Services	\$461,668
Materials and Supplies	\$89,305
Utilities	\$300,273
Casualty/Liability	\$38,617
Purchased Transportation	\$125,268
Other	\$94,737
Total Expenses	\$2,471,642
Fixed Route Expenses	\$2,137,990
Demand Response Services	\$333,652

Productivity

Total Passenger Boardings	113,278
Total Vehicle Miles	1,309,715
Revenue Vehicle Miles	1,235,813
Revenue Vehicle Hours	72,578

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$1.89
Operating Expense per Passenger Trip	\$21.82
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.46

Revenue Summary

Fare Revenue	\$154,180
Contract/Other	\$0
Local Assistance	\$225,571
State Assistance	\$1,138,322
Federal Assistance	\$953,569
Total Revenue	\$2,471,642

Financial Performance

Operating Subsidy	\$2,317,462
Operating Subsidy Ratio	94%
Locally Derived Income	\$379,751
Locally Derived Income Per Operating Expense	\$0.15
Fare Recovery Ratio	6%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible							
1	2003	VN	Ford	10	0	None	2	2010	MV	Dodge	5	1	Ramp
1	2003	MV	Chrysler	5	0	None	3	2011	CU	Ford	12	2	Lift
1	2003	MV	GMC	4	2	Ramp	1	2012	VN	Ford	10	0	None
1	2005	MV	Dodge	6	0	None	1	2012	CU	Ford	12	1	Lift
1	2005	MV	GMC	5	1	Ramp	11	2012	MV	Dodge	5	1	Ramp
1	2005	MV	GMC	7	0	None	5	2013	CU	Ford	8	2	Lift
3	2005	MV	Chrysler	6	0	None	2	2013	MV	Dodge	4	2	Ramp
1	2005	MV	Dodge	4	2	Ramp	2	2013	AO	Ford	4	0	None
1	2006	AO	Toyota	4	0	None	2	2013	MV	Dodge	4	2	Ramp
2	2006	AO	Toyota	5	0	None	1	2013	CU	Ford	8	2	Lift
1	2006	MV	Chrysler	6	0	None	9	2013	MV	Dodge	4	1	Ramp
1	2006	MV	Dodge	4	2	Ramp	1	2014	CU	Ford	12	2	Lift
1	2006	MV	GMC	5	0	None	1	2015	CU	Ford	8	2	Lift
1	2006	MV	GMC	6	0	None	1	2015	CU	Ford	14	0	None
1	2006	MV	GMC	5	0	None	1	2015	AO	Ford	5	0	None
1	2006	MV	GMC	6	0	None	4	2015	MV	Dodge	5	1	Ramp
1	2007	MV	GMC	5	1	Ramp	4	2016	CU	Ford	8	2	Lift
1	2007	VN	GMC	12	0	None	3	2016	CU	Ford	12	2	Lift
1	2007	MV	Chrysler	6	0	None	2	2016	MV	Dodge	4	2	Ramp
1	2007	MV	Chrysler	6	1	Ramp	2	2016	MV	Dodge	5	2	Ramp
2	2008	AO	Toyota	5	0	None	6	2017	MV	Dodge	4	2	Ramp
2	2008	MV	GMC	5	1	Ramp	2	2017	MV	Dodge	5	1	Ramp
2	2008	MV	GMC	5	0	None	1	2017	MV	Dodge	4	1	Ramp
1	2009	VN	Ford	5	0	None	1	2017	VN	Dodge	5	1	Ramp
1	2010	CU	Ford	8	2	Lift	1	2018	MV	Dodge	5	1	Ramp
1	2010	AO	Ford	5	0	None	6	2019	MV	Dodge	5	1	Ramp
4	2010	CU	Ford	8	2	Lift	1	2019	CU	Ford	13	2	Lift
1	2010	CU	Ford	12	2	Lift	1	2020	CU	Ford	13	2	Lift
1	2010	AO	Ford	5	0	None	1	2020	CU	Ford	13	2	Lift



STEUBEN COUNTY

317 S. Wayne St. Ste. 1-B
 Angola, IN 46703
 (260) 665-8191

Contact: Denise Kreais, Director
Email: dkreais@steubenco.org
Website: www.steubenco.org

General Information

Type of Service Demand Response
Service Area Steuben County
Service Population 35,185

Service Hours

Weekdays 6:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$3.00
Youth
Elderly/Disabled
Transfer
Other/Special
 \$6 for 5-10 miles; \$9 for 10-15 miles; \$12 for 15 mile or over

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	9
Maintenance	0	0
Administration	1	2
	<u>2</u>	<u>11</u>

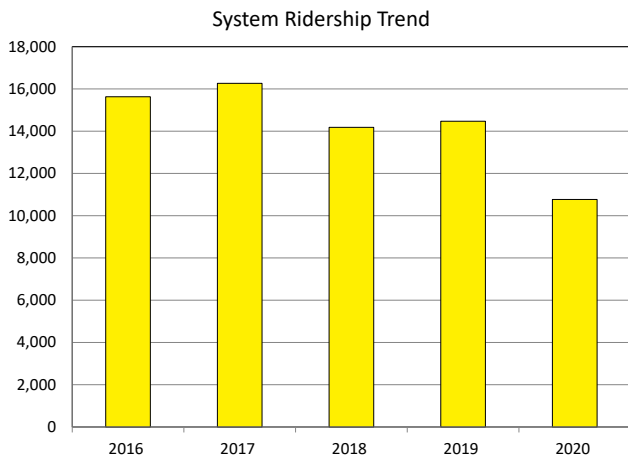
Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	5
Base Fleet	1
Fuel Consumption (gal)	

Ridership Trends

2016	15,628
2017	16,265
2018	14,181
2019	14,470
2020	10,768

2020 Highlights



STAR TRANSPORTATION



Legislative District

Indiana Senate	13, 14
Indiana House	51
U.S. Congressional	3

Operating Expense Summary

Operator Salaries/Wages	\$74,353
Other Salaries/Wages	\$131,886
Fringe Services	\$30,272
Materials and Supplies	\$17,731
Utilities	\$23,728
Casualty/Liability	\$282
Purchased Transportation	\$15,371
Other	\$0
Total Expenses	\$67,899
Fixed Route Expenses	\$361,522
Demand Response Services	\$0
	\$361,522

Productivity

Total Passenger Boardings	10,768
Total Vehicle Miles	106,861
Revenue Vehicle Miles	92,927
Revenue Vehicle Hours	21,652

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.38
Operating Expense per Passenger Trip	\$33.57
Passenger Trips per Total Vehicle Mile	0.1
Passenger Trips per Capita	0.31

Revenue Summary

Fare Revenue	\$6,745
Contract/Other	\$9,245
Local Assistance	\$31,144
State Assistance	\$128,560
Federal Assistance	\$185,828
Total Revenue	\$361,522

Financial Performance

Operating Subsidy	\$345,532
Operating Subsidy Ratio	96%
Locally Derived Income	\$47,134
Locally Derived Income Per Operating Expense	\$0.13
Fare Recovery Ratio	2%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	CU	Ford	8	2	Lift
1	2013	MV	Dodge	6	1	Ramp
1	2015	MV	Dodge	6	1	Ramp
1	2015	AO	Ford	4	0	N/A
1	2016	MV	Dodge	6	1	Ramp
1	2016	CU	Ford	8	2	Lift
1	2016	MV	Dodge	6	1	Ramp
1	2017	MV	Dodge	5	1	Ramp
1	2017	MV	Dodge	6	1	Ramp
1	2019	CU	Ford	9	2	Lift
10						



TIPPECANOE COUNTY

660 N. 36th Street
 Lafayette, IN 47905
 (765) 447-7683

Contact: Allen Thomas, Transportation Program Coordinator
Email: athomas@areaivagency.org
Website: www.areaivagency.org

General Information

Type of Service Demand Response
Service Area Tippecanoe County
Service Population 173,102

Service Hours

Weekdays 8:30 AM to 4:30 PM
Saturday No Service
Sunday No Service

Fare Structure

Base Donation
Youth Donation
Elderly/Disabled Donation
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	0
Maintenance	0	0
Administration	1	0
	<u>3</u>	<u>0</u>

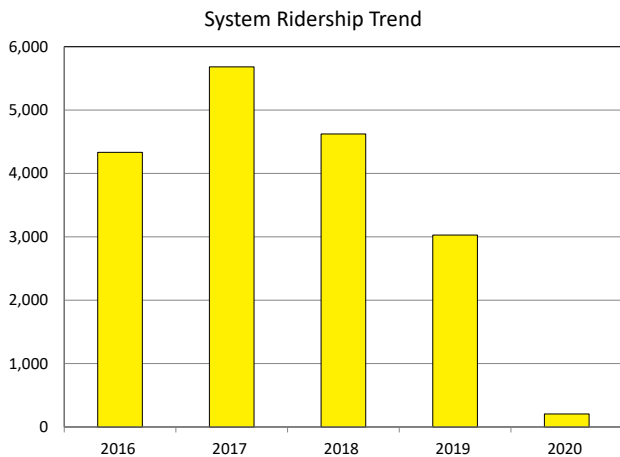
Operation Characteristics

Revenue Vehicles	4
Peak Hour Fleet	3
Base Fleet	1
Fuel Consumption (gal)	

Ridership Trends

2016	4,333
2017	5,681
2018	4,623
2019	3,028
2020	205

2020 Highlights





AREA IV PUBLIC TRANSPORTATION OF TIPPECANOE COUNTY

Legislative District

Indiana Senate	6, 7, 22, 23
Indiana House	15, 24, 28, 38, 41, 42
U.S. Congressional	4

Operating Expense Summary

Operator Salaries/Wages	\$27,806
Other Salaries/Wages	\$20,613
Fringe Services	\$17,794
Materials and Supplies	\$6,905
Utilities	\$12,679
Casualty/Liability	\$1,144
Purchased Transportation	\$3,494
Other	\$0
Total Expenses	\$2,739
Fixed Route Expenses	\$93,174
Demand Response Services	\$0
	\$93,174

Revenue Summary

Fare Revenue	\$655
Contract/Other	\$0
Local Assistance	\$8,134
State Assistance	\$20,008
Federal Assistance	\$64,377
Total Revenue	\$93,174

Productivity

Total Passenger Boardings	205
Total Vehicle Miles	3,918
Revenue Vehicle Miles	1,289
Revenue Vehicle Hours	139

Performance/Service Effectiveness

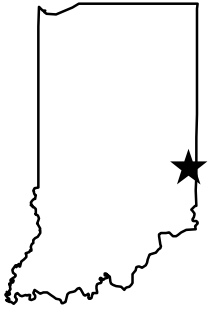
Operating Expense per Total Vehicle Mile	\$23.78
Operating Expense per Passenger Trip	\$454.51
Passenger Trips per Total Vehicle Mile	0.05
Passenger Trips per Capita	0

Financial Performance

Operating Subsidy	\$92,519
Operating Subsidy Ratio	99%
Locally Derived Income	\$8,789
Locally Derived Income Per Operating Expense	\$0.09
Fare Recovery Ratio	1%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2009	CU	Ford	12	2	Lift
1	2010	CU	Ford	12	2	Lift
2	2019	CU	Ford	13	2	Lift
4						



UNION COUNTY

615 W. High Street
 Liberty, IN 47353
 (765) 458-5500

Contact: Trisha Persinger, Executive Director
Email: withamtrisha_ucaa@yahoo.com

General Information

Type of Service Demand Response
Service Area Union and Rural Wayne County
Service Population 39,621

Service Hours

Weekdays 6:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$1.00
Youth
Elderly/Disabled
Transfer
Other/Special
 \$2.25 city limits to 2 miles; \$3 for 2-4 miles; \$3.50 for 4-6 miles; \$4.50 for 6 miles to County Line

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	12
Maintenance	0	0
Administration	0	1
	<u>1</u>	<u>13</u>

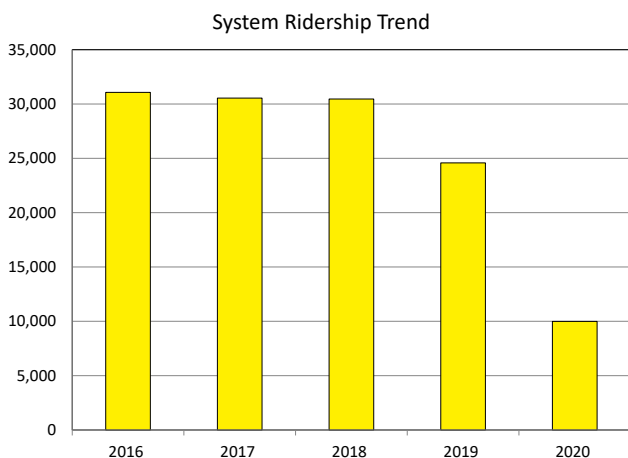
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	8
Base Fleet	5
Fuel Consumption (gal)	

Ridership Trends

2016	31,066
2017	30,542
2018	30,461
2019	24,582
2020	9,993

2020 Highlights



UNION COUNTY TRANSIT



Legislative District

Indiana Senate	43
Indiana House	55
U.S. Congressional	6

Operating Expense Summary

Operator Salaries/Wages	\$225,825
Other Salaries/Wages	\$67,070
Fringe Services	\$12,010
Materials and Supplies	\$30,574
Utilities	\$47,017
Casualty/Liability	\$7,127
Purchased Transportation	\$43,307
Other	\$0
Total Expenses	\$62,137
Fixed Route Expenses	\$495,067
Demand Response Services	\$0
	\$495,067

Revenue Summary

Fare Revenue	\$19,735
Contract/Other	\$0
Local Assistance	\$43,229
State Assistance	\$171,398
Federal Assistance	\$260,705
Total Revenue	\$495,067

Productivity

Total Passenger Boardings	9,993
Total Vehicle Miles	127,003
Revenue Vehicle Miles	109,192
Revenue Vehicle Hours	8,200

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.90
Operating Expense per Passenger Trip	\$49.54
Passenger Trips per Total Vehicle Mile	0.08
Passenger Trips per Capita	0.25

Financial Performance

Operating Subsidy	\$475,332
Operating Subsidy Ratio	96%
Locally Derived Income	\$62,964
Locally Derived Income Per Operating Expense	\$0.13
Fare Recovery Ratio	4%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2013	CU	Ford	12	2	Lift
1	2016	CU	Ford	8	2	Lift
2	2016	CU	Ford	14	2	Lift
1	2017	CU	Ford	13	2	Ramp
1	2018	MV	Dodge	5	1	Ramp
2	2018	CU	Ford	13	2	Lift
2	2019	CU	Ford	13	2	Lift
1	2019	MV	Dodge	5	1	Ramp
1	2020	CU	Ford	12	2	Lift
12						



VIGO COUNTY

1718 Wabash Avenue
 Terre Haute, IN 47807
 (812) 232-2675

Contact: Tyler Hutcheson, Transportation Team Leader
Email: thutcheson@westcentralin.com
Website: thrivecentral.com

General Information

Type of Service Demand Response
Service Area Vigo County
Service Population 107,848

Service Hours

Weekdays 8:00 AM to 4:30 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	1
Maintenance	0	0
Administration	2	0
	<u>7</u>	<u>1</u>

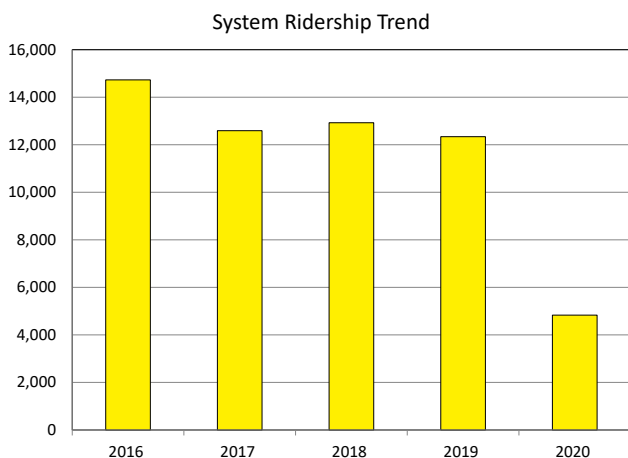
Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	6
Base Fleet	3
Fuel Consumption (gal)	

Ridership Trends

2016	14,729
2017	12,591
2018	12,926
2019	12,338
2020	4,832

2020 Highlights





WEST CENTRAL INDIANA ECONOMIC DEVELOPMENT DISTRICT PUBLIC TRANSIT

Legislative District

Indiana Senate	38, 39
Indiana House	42, 43, 44, 45, 46
U.S. Congressional	8

Operating Expense Summary

Operator Salaries/Wages	\$59,984
Other Salaries/Wages	\$20,205
Fringe Services	\$43,803
Materials and Supplies	\$15,835
Utilities	\$33,683
Casualty/Liability	\$230
Purchased Transportation	\$5,410
Other	\$0
Total Expenses	\$30,547
Fixed Route Expenses	\$209,697
Demand Response Services	\$0
	\$209,697

Revenue Summary

Fare Revenue	\$6,449
Contract/Other	\$4,801
Local Assistance	\$23,496
State Assistance	\$44,016
Federal Assistance	\$130,935
Total Revenue	\$209,697

Productivity

Total Passenger Boardings	4,832
Total Vehicle Miles	55,742
Revenue Vehicle Miles	45,669
Revenue Vehicle Hours	3,325

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.76
Operating Expense per Passenger Trip	\$43.40
Passenger Trips per Total Vehicle Mile	0.09
Passenger Trips per Capita	0.04

Financial Performance

Operating Subsidy	\$198,447
Operating Subsidy Ratio	95%
Locally Derived Income	\$34,746
Locally Derived Income Per Operating Expense	\$0.17
Fare Recovery Ratio	3%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2011	CU	Ford	8	2	Lift
3	2013	CU	Ford	8	2	Lift
1	2015	CU	Ford	8	2	Lift
1	2016	CU	Ford	8	2	Lift
1	2019	CU	Ford	9	2	Lift
7						



WABASH COUNTY

239 Bond St.
 Wabash, IN 46992
 (260) 563-4475

Contact: Beverly Ferry, CEO
Email: Beverlyf@livingwellinwabashcounty.org
Website: www.livingwellinwabashcounty.org

General Information

Type of Service Demand Response
Service Area Wabash County
Service Population 32,888

Service Hours

Weekdays 6:00 AM to 6:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth
Elderly/Disabled Free/Donation
Transfer
Other/Special
 \$4 anywhere else in the county

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	12
Maintenance	0	0
Administration	4	0
	<u>5</u>	<u>12</u>

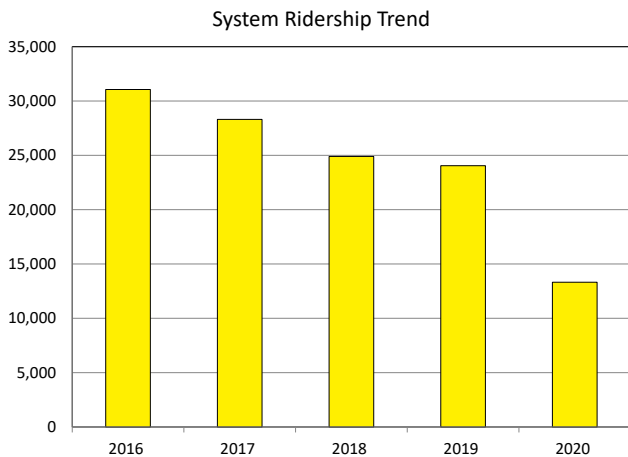
Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	4
Base Fleet	2
Fuel Consumption (gal)	

Ridership Trends

2016	31,057
2017	28,305
2018	24,898
2019	24,045
2020	13,320

2020 Highlights



WABASH COUNTY TRANSIT



Legislative District

Indiana Senate	17, 18
Indiana House	22
U.S. Congressional	2

Productivity

Total Passenger Boardings	13,320
Total Vehicle Miles	104,179
Revenue Vehicle Miles	101,791
Revenue Vehicle Hours	9,382

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.33
Operating Expense per Passenger Trip	\$33.88
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	0.41

Financial Performance

Operating Subsidy	\$438,060
Operating Subsidy Ratio	97%
Locally Derived Income	\$66,473
Locally Derived Income Per Operating Expense	\$0.15
Fare Recovery Ratio	2%

Operating Expense Summary

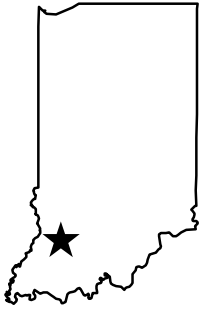
Operator Salaries/Wages	\$93,606
Other Salaries/Wages	\$95,689
Fringe Services	\$24,172
Materials and Supplies	\$81,846
Utilities	\$49,687
Casualty/Liability	\$8,754
Purchased Transportation	\$26,950
Other	\$0
Total Expenses	\$70,563
Fixed Route Expenses	\$451,267
Demand Response Services	\$447,200
	\$4,067

Revenue Summary

Fare Revenue	\$8,609
Contract/Other	\$4,598
Local Assistance	\$53,266
State Assistance	\$212,918
Federal Assistance	\$171,876
Total Revenue	\$451,267

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	MV	Dodge	5	1	Ramp
1	2010	CU	Ford	14	1	Lift
2	2013	MV	Dodge	4	1	Ramp
2	2015	CU	Ford	12	1	Lift
1	2015	MV	Dodge	5	2	Ramp
2	2019	MV	Dodge	5	1	Ramp
1	2019	CU	Ford	13	2	Lift
1	2020	CU	Ford	12	2	Lift
11						



CITY OF WASHINGTON

2200 Memorial Avenue
 Washington, IN 47501
 (812) 254-4564

Contact: Bryan Sergesketter, Street Commissioner/Transit Mgr.
Email: streetcomm@washingtonin.us
Website: www.washingtonin.us

General Information

Type of Service Deviated Fixed Route
Service Area City of Washington
Service Population 11,509

Service Hours

Weekdays 7:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base Free
Youth Free
Elderly/Disabled Free
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	1
Maintenance	0	0
Administration	0	0
	<u>1</u>	<u>1</u>

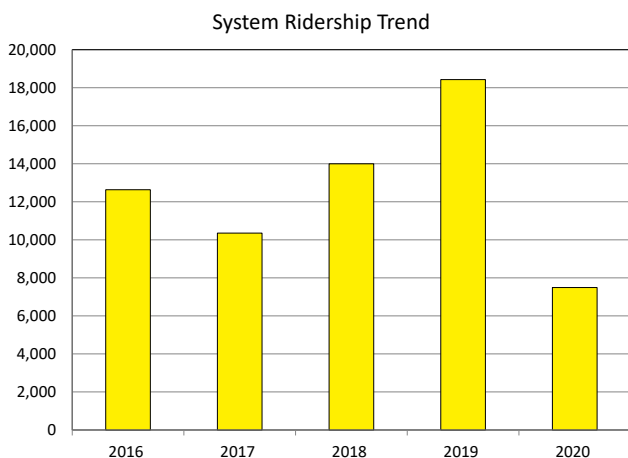
Operation Characteristics

Revenue Vehicles	4
Peak Hour Fleet	1
Base Fleet	1
Fuel Consumption (gal)	

Ridership Trends

2016	12,634
2017	10,353
2018	13,997
2019	18,426
2020	7,491

2020 Highlights



WASHINGTON TRANSIT SYSTEM (WTS)



Legislative District

Indiana Senate	48
Indiana House	63
U.S. Congressional	8

Operating Expense Summary

Operator Salaries/Wages	\$52,794
Other Salaries/Wages	\$0
Fringe Services	\$39,156
Materials and Supplies	\$18,038
Utilities	\$11,380
Casualty/Liability	\$3,978
Purchased Transportation	\$8,788
Other	\$0
Total Expenses	\$4,848
Fixed Route Expenses	\$138,982
Demand Response Services	\$0
	\$138,982

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$2,246
Local Assistance	\$16,363
State Assistance	\$39,506
Federal Assistance	\$80,867
Total Revenue	\$138,982

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2008	CU	Ford	16	2	Lift
1	2010	CU	Ford	16	2	Lift
1	2016	CU	Ford	16	2	Lift
1	2020	CU	Ford	16	2	Lift
4						

Productivity

Total Passenger Boardings	7,491
Total Vehicle Miles	18,223
Revenue Vehicle Miles	17,977
Revenue Vehicle Hours	2,460

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$7.63
Operating Expense per Passenger Trip	\$18.55
Passenger Trips per Total Vehicle Mile	0.41
Passenger Trips per Capita	0.65

Financial Performance

Operating Subsidy	\$136,736
Operating Subsidy Ratio	98%
Locally Derived Income	\$18,609
Locally Derived Income Per Operating Expense	\$0.13
Fare Recovery Ratio	0%



WELLS COUNTY

225 W. Water Street
Bluffton, IN 46714
(260) 824-1070

Contact: Betsy Collier, Transportation Program Manager
Email: wowtpm@coolsky.com
Website: www.councilonaginginc.com

General Information

Type of Service Demand Response
Service Area Wells County
Service Population 27,636

Service Hours

Weekdays 6:00 AM to 7:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled Free/Donation
Transfer
Other/Special
\$5 for trips within Wells County; \$20 for trips outside Wells up to 30 miles from Bluffton; \$50 for 31-50 miles from Bluffton

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	6
Maintenance	0	0
Administration	5	1
	<u>12</u>	<u>7</u>

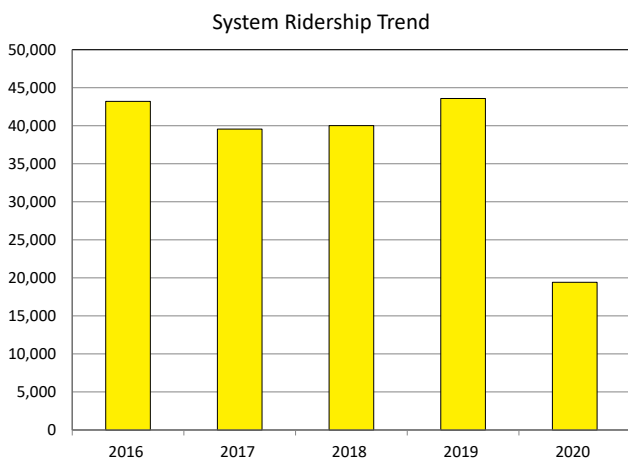
Operation Characteristics

Revenue Vehicles	14
Peak Hour Fleet	7
Base Fleet	4
Fuel Consumption (gal)	

Ridership Trends

2016	43,199
2017	39,559
2018	40,012
2019	43,584
2020	19,412

2020 Highlights



WELLS ON WHEELS, WOW!



Legislative District

Indiana Senate	19
Indiana House	79, 82
U.S. Congressional	3

Productivity

Total Passenger Boardings	19,412
Total Vehicle Miles	102,389
Revenue Vehicle Miles	77,615
Revenue Vehicle Hours	7,900

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.42
Operating Expense per Passenger Trip	\$28.59
Passenger Trips per Total Vehicle Mile	0.19
Passenger Trips per Capita	0.7

Financial Performance

Operating Subsidy	\$539,720
Operating Subsidy Ratio	97%
Locally Derived Income	\$70,007
Locally Derived Income Per Operating Expense	\$0.13
Fare Recovery Ratio	3%

Operating Expense Summary

Operator Salaries/Wages	\$163,840
Other Salaries/Wages	\$205,426
Fringe Services	\$45,827
Materials and Supplies	\$49,250
Utilities	\$41,722
Casualty/Liability	\$16,379
Purchased Transportation	\$31,871
Other	\$0
Total Expenses	\$722
Fixed Route Expenses	\$555,037
Demand Response Services	\$0
	\$555,037

Revenue Summary

Fare Revenue	\$15,317
Contract/Other	\$0
Local Assistance	\$54,690
State Assistance	\$206,716
Federal Assistance	\$278,314
Total Revenue	\$555,037

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2010	CU	Ford	8	3	Lift
5	2010	CU	Ford	8	2	Lift
1	2012	MV	Dodge	6	2	Ramp
2	2015	MV	Dodge	6	2	Ramp
2	2016	MV	Dodge	6	2	Ramp
2	2017	MV	Dodge	5	2	Ramp
1	2019	MV	Dodge	5	1	Ramp
14						



WHITE COUNTY

116 East Marion Street
 Monticello, IN 47960
 (574) 583-9119

Contact: Gale Spry, Executive Director
Email: gspry@wcoa.comcastbiz.net
Website: www.whitecountyseniorservices-publictransit.com

General Information

Type of Service Demand Response
Service Area White County
Service Population 24,643

Service Hours

Weekdays 8:00 AM to 4:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base Donation
Youth Donation
Elderly/Disabled Donation
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	4
Maintenance	0	0
Administration	3	1
	<u>3</u>	<u>5</u>

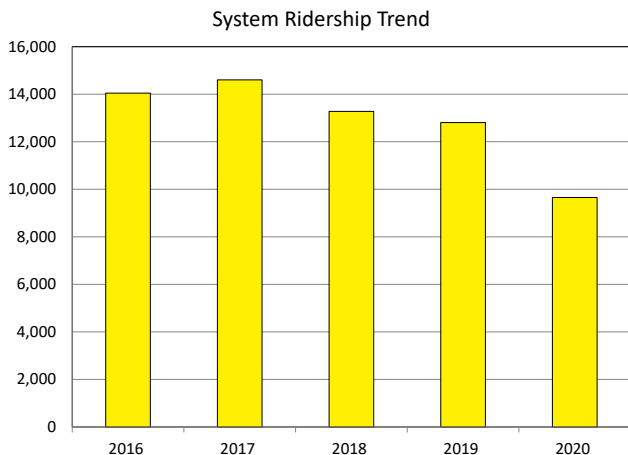
Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	4
Base Fleet	2
Fuel Consumption (gal)	

Ridership Trends

2016	14,046
2017	14,602
2018	13,278
2019	12,808
2020	9,653

2020 Highlights



WHITE COUNTY PUBLIC TRANSIT



Legislative District

Indiana Senate	7
Indiana House	15, 16, 24
U.S. Congressional	4

Operating Expense Summary

Operator Salaries/Wages	\$69,162
Other Salaries/Wages	\$64,911
Fringe Services	\$31,607
Materials and Supplies	\$6,443
Utilities	\$18,791
Casualty/Liability	\$14,580
Purchased Transportation	\$10,452
Other	\$0
Total Expenses	\$51,783
Fixed Route Expenses	\$267,729
Demand Response Services	\$0
	\$267,729

Revenue Summary

Fare Revenue	\$14,955
Contract/Other	\$300
Local Assistance	\$29,105
State Assistance	\$84,155
Federal Assistance	\$139,214
Total Revenue	\$267,729

Productivity

Total Passenger Boardings	9,653
Total Vehicle Miles	71,575
Revenue Vehicle Miles	57,677
Revenue Vehicle Hours	8,119

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$3.74
Operating Expense per Passenger Trip	\$27.74
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	0.39

Financial Performance

Operating Subsidy	\$252,474
Operating Subsidy Ratio	94%
Locally Derived Income	\$44,360
Locally Derived Income Per Operating Expense	\$0.17
Fare Recovery Ratio	6%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
2	2010	CU	Ford	12	2	Lift
2	2015	MV	Dodge	5	2	Ramp
1	2017	AO	Chevy	4	0	N/A
2	2017	MV	Dodge	5	1	Ramp
7						



WHITLEY COUNTY

710 Opportunity Drive
 Columbia City, IN 46725
 (260) 248-8944

Contact: Becky Salaway, Executive Director
Email: becky@wccoa.biz
Website: www.whitleycountycouncilonaging.com

General Information

Type of Service Demand Response
Service Area Whitley County
Service Population 33,403

Service Hours

Weekdays 7:00 AM to 5:00 PM
Saturday No Service
Sunday No Service

Fare Structure

Base Free
Youth Free
Elderly/Disabled Free
Transfer
Other/Special
 \$27 Out of County Medical, \$54 Out of County Non Medical

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	10
Maintenance	0	0
Administration	1	0
	<u>3</u>	<u>10</u>

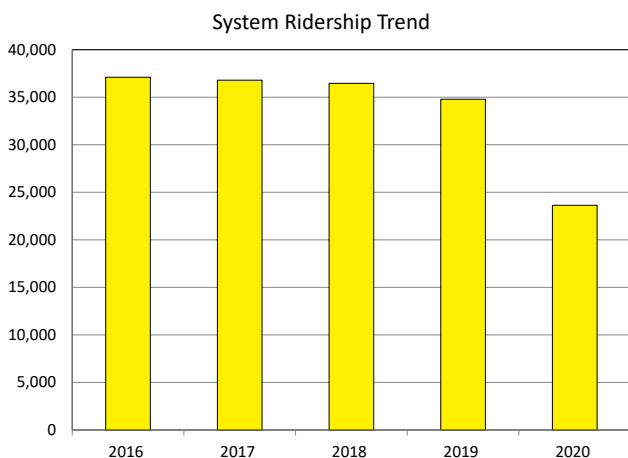
Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	7
Base Fleet	2
Fuel Consumption (gal)	

Ridership Trends

2016	37,103
2017	36,793
2018	36,456
2019	34,786
2020	23,633

2020 Highlights



WHITLEY COUNTY TRANSIT



Legislative District

Indiana Senate	17
Indiana House	50, 83
U.S. Congressional	3

Operating Expense Summary

Operator Salaries/Wages	\$125,794
Other Salaries/Wages	\$88,336
Fringe Services	\$59,434
Materials and Supplies	\$40,421
Utilities	\$49,524
Casualty/Liability	\$3,716
Purchased Transportation	\$23,639
Other	\$0
Total Expenses	\$139,918
Fixed Route Expenses	\$530,782
Demand Response Services	\$0
	\$530,782

Productivity

Total Passenger Boardings	23,633
Total Vehicle Miles	185,457
Revenue Vehicle Miles	167,452
Revenue Vehicle Hours	11,105

Revenue Summary

Fare Revenue	\$33,658
Contract/Other	\$1,327
Local Assistance	\$47,069
State Assistance	\$130,336
Federal Assistance	\$318,392
Total Revenue	\$530,782

Performance/Service Effectiveness

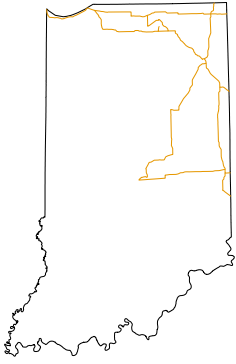
Operating Expense per Total Vehicle Mile	\$2.86
Operating Expense per Passenger Trip	\$22.46
Passenger Trips per Total Vehicle Mile	0.13
Passenger Trips per Capita	0.71

Financial Performance

Operating Subsidy	\$495,797
Operating Subsidy Ratio	93%
Locally Derived Income	\$82,054
Locally Derived Income Per Operating Expense	\$0.15
Fare Recovery Ratio	6%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Type	Vehicle Manufacturer	Seating Capacity	Wheelchair Capacity	ADA Accessible
1	2011	MV	Dodge	4	2	Ramp
1	2013	CU	Ford	12	0	None
1	2014	MV	Dodge	4	1	Ramp
2	2016	CU	Ford	8	2	Lift
1	2016	CU	Ford	12	2	Lift
1	2017	CU	Ford	13	2	Ramp
1	2018	CU	Ford	13	2	Lift
1	2019	MV	Dodge	5	1	Ramp
1	2019	CU	Ford	8	2	Lift
2	2020	CU	Ford	12	2	Lift
12						



BARONS BUS

5310 Hauserman Rd
 Parma, OH 44130
 (888) 378-3823

Contact: John Goebel, Vice President

Email: jgoebel@baronsbus.com

Website: www.baronsbus.com

General Information

Type of Service Intercity Bus
Subsidized Routes Map

Productivity

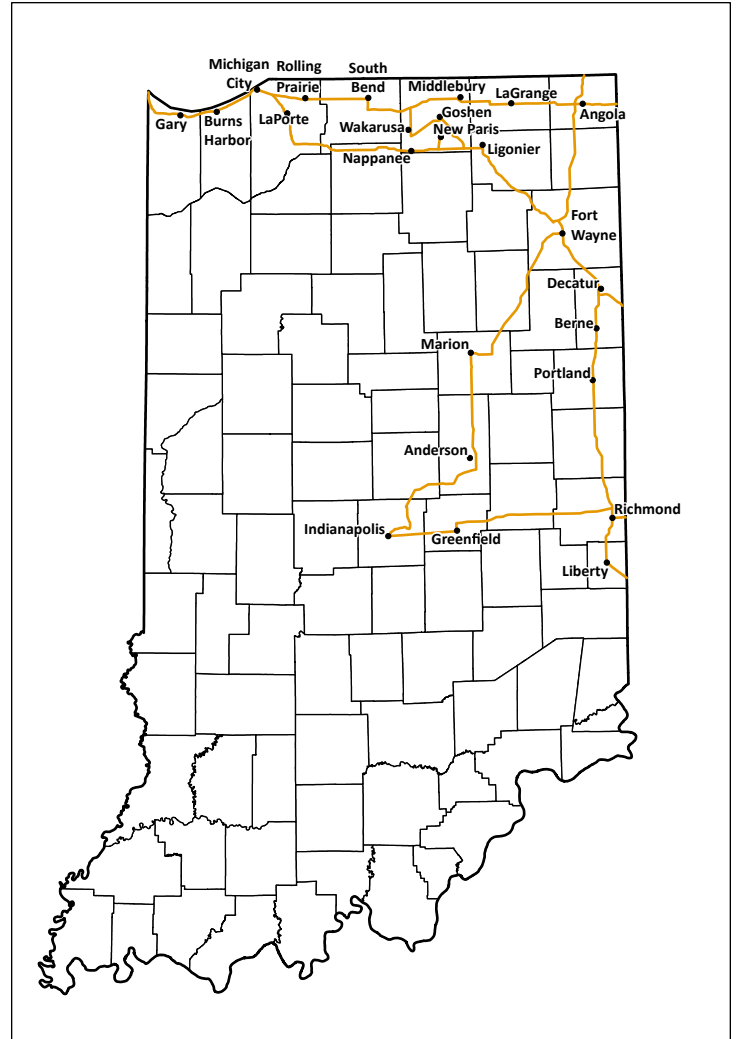
Passenger Boardings	30,929
Vehicle Miles	644,249
Revenue Miles	632,261
Vehicle Hours	16,378

Ridership Trends

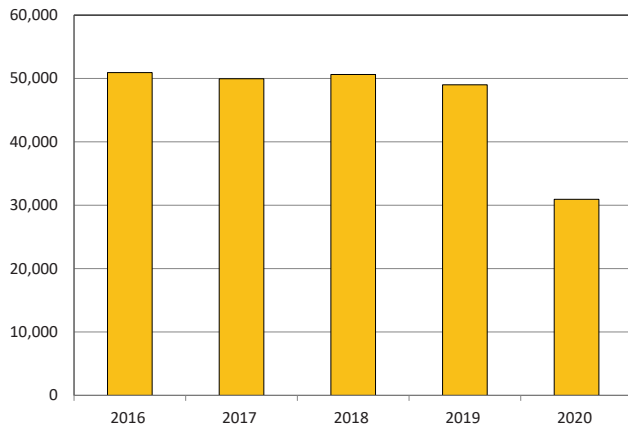
2016	50,922
2017	49,957
2018	50,621
2019	48,999
2020	30,929

2020 Highlights

- Installed Far UV lights on fleet to disinfect while in motion
- Continued full operations during pandemic
- Assisted in getting essential workers to and from jobs
- Working with Busing On The Lookout (BOTL) to combat human trafficking



System Ridership Trend



MILLER TRANSPORTATION

111 Outer Loop
 Louisville, KY 40214
 (800) 544-2383

Contact: Reggie Addy, Director of Development
Email: reggieaddy@millertransportation.com
Website: www.millertransportation.com



General Information

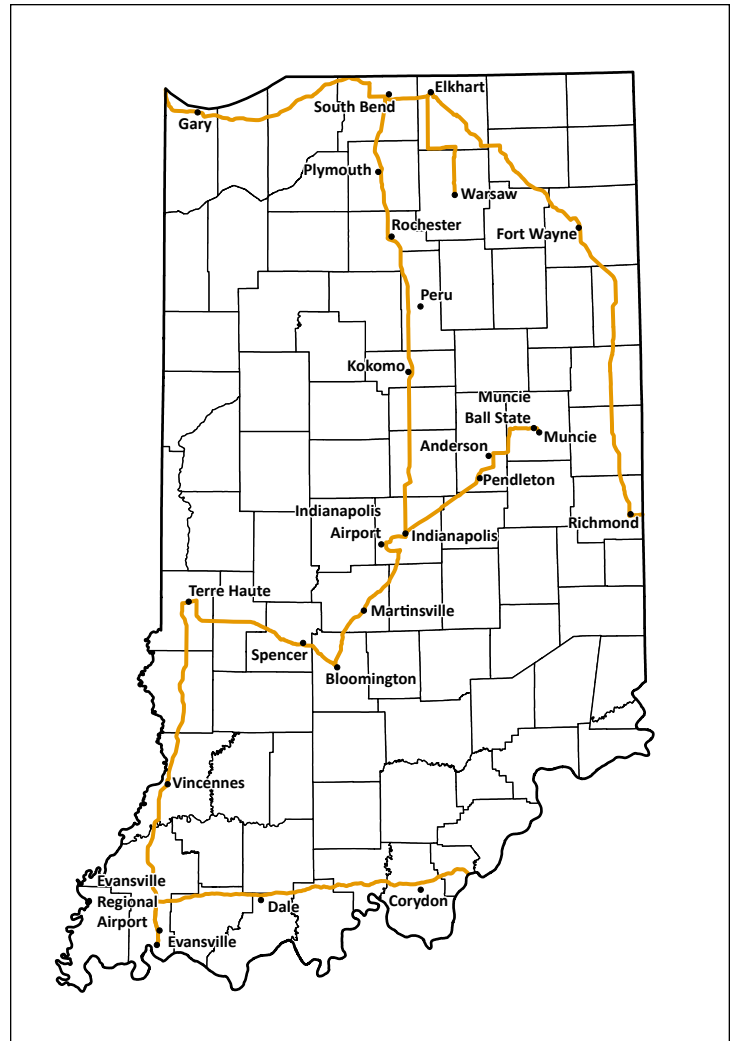
Type of Service Intercity Bus
Subsidized Routes Map

Productivity

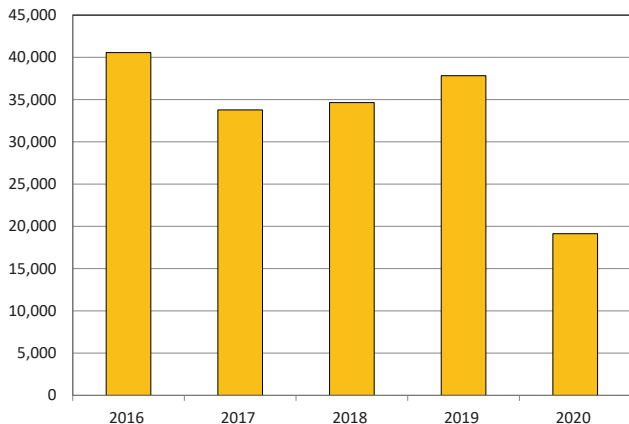
Passenger Boardings	19,128
Vehicle Miles	686,616
Revenue Miles	657,336
Vehicle Hours	15,006

Ridership Trends

2016	40,561
2017	33,776
2018	34,643
2019	37,827
2020	19,128



System Ridership Trend



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Section Four

Elderly/Disabled (Section 5310) Transit Providers Calendar Year 2020



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ENHANCED MOBILITY OF SENIORS & INDIVIDUALS WITH DISABILITIES (SECTION 5310) TRANSPORTATION PROVIDERS

The Section 5310 Program is designed to serve areas where accessible public transit for seniors and persons with disabilities is unavailable, inadequate or inappropriate in rural and small urban areas. The program provides vehicles and related accessibility equipment to private non-profit organizations and eligible public bodies.

Indiana annually distributes about \$1.5 million to rural areas and \$1.3 million for small urban areas on an 80 percent federal and 20 percent local matching basis.

The INDOT Office of Transit solicits Section 5310 applications, selects projects, executes grant awards/contracts, buys equipment and monitors vehicle operation and maintenance. Applicants must demonstrate: coordinated service delivery; need for equipment; effective vehicle use and operation; and fiscal/managerial

ability to comply with grant requirements. INDOT typically funds about 30 to 40 applicants per year at amounts ranging from \$36,000 to \$100,000.

Applications are available to interested agencies each November. Application are due the following March. INDOT announces grant awards by late May. Vehicle delivery takes place 12 to 18 months after grant award.

Further information is available at <http://www.in.gov/indot/2817.htm>, or by contacting Brian Jones, Section 5310 Program Manager, (317) 728-6250 or BJONES@INDOT.IN.GOV.

The following agencies, listed by county, currently operate Section 5310 vehicles. Eligibility requirements and fares vary by agency.

	PHONE NUMBER
ADAMS	
Adams County Council on Aging.....	(260) 724-5316
Bi-County Services.....	(260) 824-1253
BARTHOLOMEW	
Developmental Services.....	(812) 376-9404
Mill Race Center, Inc.	(812) 376-9241
Just Friends, Inc.	(812) 376-6415
BENTON	
Area IV Agency on Aging and Community Action Programs Inc	(765) 447-7683
CDC Resources.....	(574) 583-8227
BLACKFORD	
Lifestream Services.....	(765) 759-1121
BOONE	
Boone County Senior Services.....	(765) 482-5220
The Arc of Greater Boone County	(765) 482-6815

PHONE NUMBER

BROWN

Developmental Services..... (812) 376-9404
Brown County Community YMCA Inc..... (812) 988-9622

CARROLL

CDC Resources..... (574) 583-8227
The Carroll County Council on Aging Inc..... (765) 564-2772

CASS

Cass County Council on Aging..... (574) 722-2424
Peak Community Services..... (574) 753-4104
Carey Services..... (765) 668-8961

CLARK

LifeSpring Inc..... (812) 260-1362

CLAY

Child-Adult Resource Services..... (765) 569-2076
Clay County Council on Aged and Aging Inc..... (812) 448-2644

CLINTON

Abilities Services..... (765) 362-4020

CRAWFORD

Blue River Services, Inc..... (812) 738-2408
Older Americans Services Corporation..... (812) 865-3352

DAVIESS

Four Rivers Resource Services..... (812) 254-4471
Senior and Family Services..... (812) 254-1881

DEARBORN

New Horizons Rehabilitation Services..... (812) 934-4528
LifeTime Resources..... (812) 432-5215

DECATUR

Developmental Services..... (812) 376-9404

DEKALB

DeKalb County Council on Aging.....(260) 925-3311
Northeastern Center..... (260) 347-4400
RISE, Inc..... (260) 665-9408

DELAWARE

Hillcroft Services..... (765) 284-4166
Lifestream Services.....(765) 759-1121

DUBOIS

Southern Indiana Resource Solutions..... (812) 897-4840

ELKHART

Council on Aging of Elkhart County..... (574) 295-1820
ADEC, Inc..... (574) 295-3167
City of Nappanee.....(574) 773-2112
Riverview Adult Day Center..... (574) 293-6886

FAYETTE

Fayette Community Council on Aging and Aged, Inc.....(765) 827-1511

FLOYD

LifeSpring Inc..... (812) 260-1362

PHONE NUMBER

FOUNTAIN

Community Action Program of Western Indiana..... (765) 762-0420
Child-Adult Resource Services..... (765) 569-2076

FRANKLIN

New Horizons Rehabilitation Services..... (812) 934-4528

FULTON

Fulton County Council on Aging (574) 223-6953

GIBSON

Gibson County Area Rehabilitation Centers..... (812) 386-6312
Gibson County Council on The Aging..... (812) 385-2897

GRANT

Carey Services (765) 668-8961
Lifestream Services(765) 759-1121

GREENE

Four Rivers Resource Services..... (812) 254-4471
Senior and Family Services..... (812) 254-1881

HAMILTON

PrimeLife Enrichment, Inc. (317) 815-7000

HANCOCK

Hancock County Senior Services (317) 462-3758

HARRISON

Blue River Services, Inc. (812) 738-2408
LifeSpring Inc..... (812) 260-1362

HENDRICKS

Hendricks County Senior Services (317) 745-4303

HENRY

Lifestream Services(765) 759-1121

HUNTINGTON

Huntington County Council on Aging..... (260) 356-3006
Pathfinder Services (260) 356-0500

JACKSON

Developmental Services..... (812) 376-9404
City of Seymour Parks and Recreation Dept..... (812) 522-6420

JASPER

CDC Resources..... (574) 583-8227

JAY

Jay-Randolph Developmental Services..... (260) 726-7931
Lifestream Services(765) 759-1121

JEFFERSON

Developmental Services..... (812) 376-9404
LifeTime Resources..... (812) 432-5215
LifeSpring Inc..... (812) 260-1362

JENNINGS

Developmental Services..... (812) 376-9404

PHONE NUMBER

JOHNSON

Johnson County Senior Services (317) 738-4544
Gateway Services Inc..... (317) 738-5500

KNOX

Young Men's Christian Association of Vincennes..... (812) 882-2285
Senior and Family Services..... (812) 254-1881

KOSCIUSKO

Kosciusko County Council on the Aging and Aged, Inc..... (574) 267-4648

LAGRANGE

LaGrange County Council on Aging (260) 463-4161
Northeastern Center (260) 347-4400
RISE, Inc. (260) 665-9408
ARC Opportunities..... (260) 463-2653

LAPORTE

LaPorte County Comprehensive Mental Health Council (219) 872-8666
Paladin, Inc..... (219) 874-4288
Social and Learning Institute Incorporated..... (219) 879-2200

LAWRENCE

Older Americans Services Corporation (812) 865-3352

MADISON

Lifestream Services(765) 759-1121

MARTIN

Four Rivers Resource Services (812) 254-4471
Senior and Family Services..... (812) 254-1881

MARSHALL

Marshall County Council on Aging..... (574) 936-9904
Marshal Starke Development Center (574) 936-9400

MIAMI

Miami County YMCA (765) 472-1979

MONTGOMERY

City of Crawfordsville..... (765) 364-5175
Abilities Services (765) 362-4020

MORGAN

Coordinated Aging Services of Morgan County..... (765) 342-3007

NEWTON

CDC Resources..... (574) 583-8227

NOBLE

Northeastern Center (260) 347-4400
RISE, Inc. (260) 665-9408
The Arc of Noble County Foundations..... (260) 636-2155
Noble County Council on Aging..... (260) 347-4226

OHIO

New Horizons Rehabilitation Services..... (812) 934-4528
LifeTime Resources..... (812) 432-5215

PHONE NUMBER

ORANGE

Older Americans Services Corporation (812) 865-3352
Blue River Services, Inc. (812) 738-2408
Orange County Rehabilitation and Developmental Services..... (812) 723-4486

OWEN

Child-Adult Resource Services..... (765) 569-2076

PARKE

Child-Adult Resource Services..... (765) 569-2076

PERRY

Perry County Council on Aging.....(812) 547-8115
Southern Indiana Resource Solutions (812) 897-4840

PIKE

Senior and Family Services..... (812) 254-1881
Gibson County Area Rehabilitation Centers..... (812) 386-6312

POSEY

Posey County Council on Aging (812) 838-4656
Easter Seals Rehabilitation Posey County (812) 838-0636

PULASKI

Peak Community Services (574) 753-4104

PUTNAM

Child-Adult Resource Services..... (765) 569-2076

RANDOLPH

Jay-Randolph Developmental Services..... (260) 726-7931
Lifestream Services(765) 759-1121

RIPLEY

New Horizons Rehabilitation Services..... (812) 934-4528
LifeTime Resources..... (812) 432-5215

RUSH

Rush County Senior Services..... (765) 932-2935

SCOTT

Blue River Services, Inc. (812) 738-2408
LifeSpring Inc..... (812) 260-1362

SHELBY

Shelby Senior Services (317) 398-0127

SPENCER

Spencer County Council on Aging..... (812) 649-9828
Southern Indiana Resource Solutions (812) 897-4840

STARKE

Marshall Starke Development Center..... (574) 936-9400

STEBEN

Northeastern Center (260) 347-4400
RISE, Inc. (260) 665-9408
Steuben County Council on Aging..... (260) 665-9856

SULLIVAN

Four Rivers Resource Services..... (812) 254-4471

PHONE NUMBER

SWITZERLAND

Developmental Services..... (812) 376-9404
LifeTime Resources..... (812) 432-5215

TIPPECANOE

Wabash Center.....(765) 423-5531 ext 353

TIPTON

Tipton County Council on Aging, Inc. (765) 675-4746

VERMILLION

Child-Adult Resource Services..... (765) 569-2076

VIGO

West Central Indiana Economic Development District (812) 238-1561

WABASH

ARC of Wabash County.....(260) 563-8411
Living Well in Wabash County COA (260) 563-4475
Carey Services (765) 668-8961

WARREN

Child-Adult Resource Services..... (765) 569-2076
Community Action Program of Western Indiana..... (765) 762-0420

WARRICK

Southern Indiana Resource Solutions (812) 897-4840

WASHINGTON

Blue River Services, Inc. (812) 738-2408
Older Americans Services Corporation (812) 865-3352
LifeSpring Inc..... (812) 260-1362

WAYNE

Adult Day Care of Richmond (765) 966-0852

WELLS

Wells County Council on Aging (260) 824-1070
Bi-County Services (260) 824-1253

WHITE

CDC Resources..... (574) 583-8227

WHITLEY

Whitley County Council on Aging (260) 248-8944

Section Five

Transit Partners & Advocates

Calendar Year 2020



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TRANSIT PARTNERS AND ADVOCATES

American Public Transportation Association
(APTA)
1300 I Street NW, Suite 1200 East
Washington, DC 20005
(202) 496-4800
Website: www.apta.com

Community Transportation Association of
America (CTAA)
1341 G Street NW, Suite 250
Washington, DC 20005
(800) 891-0590
Website: www.ctaa.org

Federal Transit Administration Region 5
200 W. Adams Street, Suite 320
Chicago, IL 60606
(312) 353-2789
Website: www.fta.dot.gov

Governor's Council for People with Disabilities
Indiana Government Center South, Room E145
402 W. Washington Street
Indianapolis, IN 46204
Phone: (317) 232-7770
TT: (317) 232-7771
Website: www.in.gov/gpcpd/

Health by Design
615 N. Alabama Street, Suite 426
Indianapolis, IN 46204
(317) 622-4820
Website: www.healthbydesignonline.org

Historic Hoosier Hills RC&D
1981 S. Industrial Park Road, Ste. 1
PO Box 407
Versailles, IN 47042
(812) 689-4107
Website: www.hhhills.org

Indiana Transportation Association
125 W. Market Street
Indianapolis, IN 46204
(317) 634-5963
Website: www.indianatransportationassociation.com

Indiana Council on Specialized Transportation
(INCOST)
811 Lindsey Street
Columbus, IN 47201
(812) 799-3360
Website: www.indianartap.com/INCOST

Indiana Rural Transit Assistance Program
(RTAP)
811 Lindsey Street
Columbus, IN 47201
(812) 799-3360
Website: www.indianartap.com

Indiana Department of Transportation (INDOT)
Office of Transit
100 N. Senate Ave., Room IGCN 955
Indianapolis, IN 46204
(317) 232-5292
Website: www.in.gov/indot/

Indiana Family and Social Services
Administration (FSSA)
402 W. Washington Street
PO Box 7083
Indianapolis, IN 46207-7083
(317) 233-4454
Website: www.in.gov/fssa/

Indiana Citizens Alliance for Public Transit
615 N. Alabama Street, Suite 426
Indianapolis, IN 46204
(317) 622-4821
Website: www.indianacat.org

INDIANA METROPOLITAN PLANNING ORGANIZATIONS (MPOS)

Anderson (MCCOG)
Madison County Council of Governments
County Government Center
739 Main Street
Anderson, IN 46016
(765) 641-9482
Website: www.mccog.net

Bloomington (BMCMPPO)
City of Bloomington Area Planning Department
401 N. Morton Street
Bloomington, IN 47404
(812) 349-3400
Website: www.bloomington.in.gov/planning

Cincinnati (OKI)
Ohio-Kentucky-Indiana Regional Council of
Governments
720 E. Pete Rose Way, Suite 420
Cincinnati, OH 45202
(513) 621-6300 or (513) 621-7060
Website: www.oki.org

Columbus (CAMPO)
Columbus Area Metropolitan Planning
Organization
123 Washington Street
Columbus, IN 47201
(812) 376-2502
Website: www.columbus.in.gov/planning/campo-boards-and-committees/

Evansville (EMPO)
Evansville Metropolitan Planning Organization
1 Northwest Martin Luther King Boulevard
Civic Center Complex, Room 316
Evansville, IN 47708
(812) 436-7833
Website: www.evansvillempo.com/

Fort Wayne (NIRCC)
Northeastern Indiana Regional Coordinating
Council
200 E. Berry Street, Suite 230
Fort Wayne, IN 46802
(260) 449-7309
Website: www.nircc.com

Indianapolis (IMPO)
Indianapolis Metropolitan Planning Organization
200 East Washington Street, Suite 2322
Indianapolis, IN 46204
(317) 327-5136
Website: www.indympo.org/

Kokomo (KHCGCC)
Kokomo and Howard County Governmental
Coordinating Council
209 S. Union Street
Kokomo, IN 46901
(765) 456-2336
Website: www.kokomompo.com

Lafayette (TCAPC)
Area Plan Commission of Tippecanoe County
20 N. Third Street
Lafayette, IN 47901-1209
(765) 423-9242
Website: www.tippecanoe.in.gov/apc/

Louisville (KIPDA)
Kentuckiana Regional Planning and
Development Agency
11520 Commonwealth Drive
Louisville, KY 40299
(502) 266-6084
Website: www.kipda.org

Muncie (DMMPC)
Delaware-Muncie Metropolitan Plan Commission
Delaware County Building, Room 206
100 West Main Street
Muncie, IN 47305-2827
(765) 747-7740
Website: www.co.delaware.in.us/departments/?fDD=20-0

Northwest (NIRPC)
Northwestern Indiana Regional Planning
Commission
6100 Southport Road
Portage, IN 46368-6409
(219) 763-6060
Website: www.nirpc.org

South Bend/Elkhart (MACOG)
Michiana Area Council of Governments
227 W. Jefferson Blvd., Room 1120
South Bend, IN 46601
(574) 287-1829
Website: www.macog.com

Terre Haute (WCIEDD)
West Central Indiana Economic Development
District, Inc.
1718 Wabash Avenue
Terre Haute, IN 47807
(812) 238-1561
Website: www.westcentralin.com/transport.htm

INDIANA REGIONAL PLANNING COUNCILS

Indiana 15 Regional Planning Commission
221 E. First Street
Ferdinand, IN 47532
(812) 367-8455
Website: www.ind15rpc.org/

River Hills Economic Development District
300 Spring St., Suite 2A
Jeffersonville, IN 47130
(812) 288-4624
Website: www.riverhills.cc

Kankakee-Iroquois Regional Planning
Commission
115 E. Fourth Street
PO Box 127
Monon, IN 47959-0127
(219) 253-6658
Website: www.kirpc.net

Southeastern Indiana Regional Planning
Commission
405 W. U.S. Hwy. 50
PO Box 765
Versailles, IN 47042
(812) 689-5505
Website: www.sirpc.org

Region 3A Economic Development District &
Regional Planning Commission
217 Fairview Blvd.
Kendallville, IN 46755
(260) 347-4714
Website: www.region3a.org

Southern Indiana Development Commission
405 JFK Avenue, Suite A
PO Box 442
Loogootee, IN 47553
(812) 295-3707
Website: www.sidc.cc

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Section Six

Glossary

Calendar Year 2020



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GLOSSARY

This glossary contains definitions of certain terms, data, and information that appear in the Annual Report. Many of these items have multiple definitions and are defined as used in the context of this report.

Accessibility. The extent to which facilities, including transit vehicles, are barrier-free and can be used by people that have disabilities including wheelchair users.

Active Vehicles. The total number of vehicles available for revenue service during the calendar year. Vehicles, including those designated as spares, are considered available if they are capable of being used even if on an occasional basis (except for retired vehicles).

Alternative Fuels. Vehicle engine fuels other than standard gasoline or diesel. Typically alternative fuels burn cleaner than gasoline or diesel and produce reduced emissions. Common alternative fuels include methanol, ethanol, compressed natural gas (CNG), liquefied natural gas (LNG), clean diesel fuels, and reformulated gasoline.

Americans with Disabilities Act (ADA). Passed by Congress in 1990, this act mandates equal opportunities for persons with disabilities in the areas of employment, transportation, communications, and public accommodations. Under this Act, most transportation providers are obligated to purchase lift-equipped vehicles for their fixed route services and must assure systemwide accessibility of their demand response services to persons with disabilities. Public transit providers that operate fixed route services must also provide paratransit that is comparable to the level of service provided to non-disabled individuals that utilize the entity's fixed route system.

Apportionment, Appropriation, Allocation. (Interchangeable terms) The maximum amount of funding a transit system MAY be granted from an assistance program.

Award. The authorized (obligated) level of funding a transit system has contracted to receive from a grant assistance program

based on an application for funding or formula distribution.

Base Fleet. The average number of revenue vehicles in scheduled operation during the nonpeak hours of the average weekday of operation.

Body on Truck Chassis (BOTC). This vehicle seats 12 to 18 passengers and is typically composed of a light truck chassis underneath a special body. A supplier of a BOTC will purchase a chassis and then manufacture and attach the body. This construction is similar to that of a school bus.

Brokerage. A method of providing transportation where riders are matched with appropriate transportation providers through a central trip request and administrative facility. The transportation broker may centralize vehicle dispatch, record keeping, vehicle maintenance, and other functions under contractual arrangements with agencies, municipalities, and other organizations. Actual trips are provided by a number of different vendors.

Capital Costs. Refers to the costs of long-term assets of a public transit system such as property, buildings, and vehicles. Over the years, the definition of capital costs has been broadened to include bus overhauls, preventive maintenance.

Capital Grant Awards. Federal, state, and local capital assistance awarded during the calendar year reporting period.

Casualty and Liability Costs. The costs of insurance premiums for coverage of the transit system and payments for losses due to acts for which the transit system is liable.

Charter and Other Revenue. Consists of auxiliary transportation revenue, charter service revenue, non-transportation revenue such as

leases and advertising, and school bus service revenue.

Auxiliary Transportation Revenue.

Revenues earned from operations closely associated with the transit system including station concessions, advertising services, and other services provided in conjunction with regular transit service.

Charter Service Revenue. Revenue from transportation service provided on an exclusive basis for a specific destination(s).

Non-transportation Revenue. Revenues earned from activities not associated with the provision of transit system service, including sale of maintenance services, rental of revenue vehicles, rental of buildings and other property, investment income, and parking lot/garage revenue.

School Bus Service Revenue. Passenger fares from school bus service operated under contract with local school corporations.

Clean Air Act. Federal regulations that detail acceptable levels of airborne pollution and spell out the role of state and local governments in maintaining clean air.

Commercial Driver's License (CDL). The standardized driver's license required of bus and heavy truck drivers in every state. Covers drivers of any vehicle manufactured to seat 15 or more passengers (plus driver) or over 13 tons gross vehicle weight. The CDL is mandated by the Federal government in the Commercial Motor Vehicle Safety Act of 1986.

Complementary Paratransit. As required by the Americans with Disabilities Act, fixed route systems must offer complementary paratransit service to those ADA-eligible riders that cannot access the fixed route service. ADA complementary paratransit services must meet a series of criteria designed to ensure they are indeed complementary.

Congestion Mitigation and Air Quality Project (CMAQ). A flexible funding program administered by the Federal Highway Administration (FHWA) that funds projects and

programs to reduce harmful vehicle emissions and improve traffic conditions. CMAQ funds may be used flexibly for transit projects, rideshare projects, high-occupancy vehicle lanes, and other purposes.

Contra Expenses. Revenue items that offset operating expenses such as income earned on working capital, cash discounts, fuel tax refunds, and insurance claim payments. These revenues are not eligible as locally derived income.

Demand Response Service. A door-to-door or curb-to-curb transportation service that typically requires an advance reservation. Transit vehicles providing demand response service do not follow a fixed route, but travel throughout the community transporting passengers according to their specific requests. This type of service is similar to a taxi operation and passengers often share rides. Demand response service is generally provided using small transit vehicles including sedans and minivans.

Deviated Fixed Route. This type of transit is a hybrid of fixed route and demand response services. Transit vehicles travel along a fixed route and maintain scheduled stops, but the vehicle may deviate off the route to pick up or drop off passengers, at the passenger's request.

Disabled. Any person who by reason of illness, injury, age, congenital malfunction, or other permanent or temporary incapacity or disability is unable, without special facilities, to use local transit facilities and services as effectively as persons who are not so affected.

Fare Recovery. Ratio equating fare revenue to total operating expenses. This measure indicates the level at which fares support the operations of the transit system. A relatively high ratio is preferred. Raising fare revenue and/or decreasing expenses may increase the ratio. However, increasing cost to passengers has been shown to reduce ridership.

Fare Revenue. Revenues received from fare paying passengers from regularly scheduled routes and/or demand response service. This includes base fares, zone fares, express fares, transfers, and quantity purchase discounts

(passes or tickets). Also includes park-and-ride revenue and fares paid by a community-based organization rather than the rider.

FAST Act. Fixing America's Surface Transportation Act. The current funding authorization for Federal Surface transportation programs including the Federal Transit Administration's (FTA's) Section 5310, Section 5311, and Section 5339 funding programs.

Federal Operating Assistance. Funds obtained from the Federal government to assist in paying the cost of operating the transit system.

Fixed Route Service. Transit service is provided along a prescribed route on a scheduled basis stopping at predetermined pick up points. Routes are generally served by larger transit vehicles.

Fringe Expenses. Payment or accruals to others (insurance companies, governments, etc.) on behalf of an employee's share of FICA, PERF, other retirement, health insurance, and other benefits not associated with a piece of work; and/or payments or accruals directed to an employee arising from something other than their performance of a piece of work. These include uniform and clothing allowances and paid absences such as sick leave, holidays, vacation, jury duty, death in the family, and military duty, etc. Paid absences should be accounted for as a fringe benefit only when they result in a cash liability to the transit system.

Holidays. Includes five major holidays: Christmas, Thanksgiving, Fourth of July, Labor Day, and Memorial Day. Many transit systems do not operate on these days. Some systems may operate a special holiday schedule that is used on these or other holidays such as Veteran's Day and Martin Luther King Jr. Day.

LDI Expense. Ratio equating fare, charter, and other revenue plus local operating assistance to total operating expenses. This measure is used to indicate the level of financial responsibility accepted at the local level for transit operations. A relatively high ratio is preferred. Increasing fare revenues, charter service, and other revenues, and/or increasing local operating

assistance or decreasing operating expenses may increase the ratio.

Local Assistance (also Local Operating Revenue). This category includes:

Local Cash Grants and Reimbursements. Funds obtained from local government units to assist in paying the cost of operating the transit system.

Taxes Levied Directly by Transit System. Dedicated tax revenues systems that are organized as independent political subdivisions with their own taxation authority, e.g., Public Transportation Corporations.

Locally Derived Income (LDI). This indicator is used to measure local financial commitment to public transit and is defined as:

- Operating revenues including fares, charter, advertising, and auxiliary and non-transportation revenues.
- Taxes levied by, or on behalf of, a transit system.
- Local cash grants and reimbursements including general fund receipts, property taxes, local option income tax, excise and intangible taxes, bank building and loan funds; local bonding funds, and unrestricted federal/state funds.
- LDI does not include contra expenses (e.g. expense refunds such as motor fuel tax or insurance reimbursements) or in-kind volunteer services.

Materials and Supplies Expense. Cost of fuel, lubricants, tires, tubes, and other materials and supplies (including repair parts, maintenance supplies, forms, and cleaning supplies, etc.).

Metropolitan Planning Organization (MPO). Metropolitan planning organizations are responsible for transportation planning and programs in each urban area with a population of 50,000 or greater.

Operating Expense. The total of all operating costs incurred during the transit system calendar year reporting period, excluding expenses

associated with capital grants. Expense figures may be unaudited.

Operating Expense/Passenger Trip. Ratio equating total operating costs to total passenger trips. This measure is used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred. Increasing passenger trips and/or decreasing expenditures may lower the ratio.

Operating Income. Revenue received from fares, charter services, and other sources directly related to transit systems operations excluding revenue from Federal, state, and local cash grants. Operating income and operating subsidy are the total operating revenue for a transit system.

Operating Subsidy. Revenue received through Federal, state, and local cash grants or reimbursements to fulfill operating expense obligations not covered by fares or other revenues generated by the transit system.

Operator Salaries and Wages. The pay and allowance due employees in exchange for the labor services they render on behalf of the transit system. This category includes only those employees that are classified as revenue operators or crewmen.

Other Expenses. On the individual system pages, Other Expenses consists of taxes and miscellaneous expenses. For Section 5311 systems it also includes leases and rentals, equipment, and in-direct expenses.

Other Salaries and Wages. Payment for the labor of employees of the transit system (or sponsoring agency) that are not classified as revenue vehicle operators or crewmen. This category includes managers, dispatchers, mechanics, bus washers, building (garage) maintenance workers, managers, other professionals, and clerical staff.

Paratransit. Flexible forms of public transportation services that are not provided over a fixed route (e.g., demand response service).

Passenger Trips/Capita. Ratio equating total passenger trips to service area population. Increasing passenger trips and/or decreasing service area population may increase the ratio.

Passenger Trips/Total Vehicle Miles (TVM). Ratio equating total passenger trips to the total miles traveled by revenue vehicles. This measure is used to indicate the degree to which the system (or route) is utilized when compared to the amount of service provided. A relatively high ratio is preferred. Increasing passenger trips or eliminating service (TVM) that has marginal ridership may increase the ratio.

Passenger Trip. One person making a one-way trip from origin to destination. One round trip, e.g., from home to shopping, then from shopping to home, equals two passenger trips.

Peak Hour Fleet. The largest number of revenue vehicles operating at any peak time during an average weekday of operation.

Public Mass Transportation Fund (PMTF). A state fund approved by Indiana's legislators to leverage local and federal money to meet transit needs.

Purchased Transportation Expenses. Operating expenses incurred when a transit system purchases a portion of its service from another entity (e.g., contracting with a private organization to provide specialized transit services).

Reconciling Items. Operating expenses which include interest expenses, leases and rentals for urbanized transit systems, depreciation, amortization of intangibles, purchase lease payments, related party lease agreements, and other as defined in the FTA Section 5335 (15) Manual.

Revenue Vehicle Miles. The total mileage incurred in scheduled service (miles in each route multiplied by the number of times each route is run) during the report period. Excludes non-service mileage (deadhead, training, etc.), charter mileage, exclusive school service mileage, and mileage lost due to missed runs.

Section 5307. The section of the Federal Transit Act that authorizes grants to public transit systems in all urban areas. Funds authorized through Section 5307 are awarded to states to provide capital and operating assistance to transit systems in urban areas with populations between 50,000 and 200,000. Transit systems in urban areas with populations greater than 200,000 receive their funds directly from FTA.

Section 5310. The section of the Federal Transit Act that authorizes capital assistance to states for transportation programs that serve the elderly and people with disabilities. States distribute Section 5310 funds to local operators in both rural and small urban settings that are either nonprofit organizations or the lead agencies in coordinated transportation programs.

Section 5311. The section of the Federal Transit Act that authorizes capital and operating assistance grants to public transit systems in areas with populations of less than 50,000.

Section 5339. (Bus and Bus Facilities Program) is a capital program to replace, rehabilitate, and purchase buses and bus-related equipment, and to construct bus-related facilities.

Service Area. The geographic area that coincides with a transit system's legal operating limits (i.e., urbanized area, city limits, or county boundary).

Service Area Population. The entire population within the legal operating limits of the transit system, as reported by the 2010 Census.

Service Expenses. Fees and related expenses for labor and other work provided by outside organizations. In most instances, service from an outside organization is procured as a substitute for in-house employee labor, except in the case of independent audits which cannot be performed by employees. This category includes:

Advertising Fees. The labor and materials provided by an advertising agency in the development and promotion of advertising campaigns. Also included are advertising media fees, regardless of whether they are

paid to the advertising agency or to the media.

Contract Maintenance Service Expenses. Payment for the maintenance of equipment, under contract or on a single-job basis, by an outside organization. This category is for repair or maintenance work on operating vehicles, equipment, and garage buildings, and is to be differentiated from professional and custodial services.

Professional and Technical Service Fees. Payment for the labor provided by attorneys, accountants, auditors, marketing firms, investment bankers, computer service companies, engineering firms, management consultants, and transit industry consultants, etc.

Service Route. A hybrid between fixed route and demand response service. Service routes are established between targeted neighborhoods and the service areas that riders want to reach. Similar to deviated fixed routes, service routes are characterized by flexibility and deviation from fixed route intervals. However, while deviated fixed routes require advanced reservations, service routes do not. A service route can include both regular, predetermined bus stops and/or allow riders to hail the vehicle and request a drop-off anywhere along the route.

Standard Van (SV). Standard vans typically seat five to fifteen passengers. Standard vans are available from automobile manufacturers and are part of their standard production line. *INDOT no longer purchases these vehicles.

Subsidy/Passenger Trip. Ratio comparing government operating assistance (Federal, state, and local) to total passenger trips. This measure is used to indicate the level of Federal, state, and local assistance used in operating the transit service.

Total Vehicle Miles. The total distance traveled by revenue vehicles, including both revenue and deadhead (non-revenue) miles.

Transfer Charge. A fee charged passengers that transfer to a line or route after paying a fare on another line or route.

Transit Bus. A transit bus seats anywhere from 16 to 53 passengers and has both a body and a chassis that are designed specifically for transit use. One supplier manufactures the entire vehicle. Most transit buses are equipped with diesel engines.

Small Transit Bus (STB). Under 30'

Medium Transit Bus (MTB). 30' to 34'

Large Transit Bus (LTB). 35' to 40'

Trolley (TY). Usually 30' to 35'

Articulated (ART). Multi-section high occupancy vehicle

User Side Subsidy. A type of transit system whereby the passenger purchases tokens or vouchers at designated sale sites and presents the token to a service provider (e.g., taxi company) in exchange for a trip. The price of the token or pass is less than the cost of the trip. The token is then subsidized with Federal, state, or local funds and the taxi operator is reimbursed for the cost of the trip.

Utility Expense. Payments made to various utilities for use of their resources including electric, gas, water, sewer, garbage collection, and telephone, etc.

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ERIC J. HOLCOMB, GOVERNOR
JOE MCGUINNESS, COMMISSIONER

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