

2011 Indiana Public Transit



Annual Report



2011 ANNUAL REPORT
INDIANA PUBLIC TRANSIT

STATE OF INDIANA

Mitchell E. Daniels, Jr., Governor
Michael B. Cline, Commissioner, Indiana Department of Transportation

August 2012

Indiana Department of Transportation
Office of Transit
100 North Senate, Room N955
Indianapolis, Indiana 46204
(317) 232-1482

This document is disseminated under the sponsorship of the United States Department of Transportation in the interest of information exchange. The United States Government assumes no liability for the contents or use thereof. The opinions, findings, and conclusions expressed in this publication are those of the Indiana Department of Transportation, Office of Transit. The preparation of this publication has been financed in part through grants from the United States Department of Transportation, under the provisions of the Federal Transit Act. The United States Government does not endorse products or manufacturers. Manufacturers' names appear herein because they are considered essential to the objective of this report.

TABLE OF CONTENTS

Introduction	1
Ridership by System.....	2
Total Vehicle Miles by System	3
Transit System Operating Expenditures by Category – 2011.....	4
Transit System Operating Revenues by Category – 2011.....	5

Section One:

INDOT Public Transit Programs & Services

INDOT Office of Transit Programs & Services.....	7
State of Indiana Programs.....	7
Federal Transit Administration (FTA) Programs Administered by INDOT	
FTA Section 5311 - Rural Formula Funds.....	8
5311(f)	9
FTA Section 5311(b) - Rural Transit Assistance Program (RTAP).....	9
FTA Section 5311(f) - Intercity Operating, Capital, Planning, and Marketing Assistance	9
FTA Section 5310 - Capital Grants Program for Elderly Persons and Persons with Disabilities	9
FTA Section 5303 - (Metropolitan Transit Planning) and FTA Section 5313 (Statewide Transit Planning)	9
FTA Sections 5316/5317 - Job Access/Reverse Commute (JARC) & New Freedom	9
Other Federal Transit Programs (not administered by INDOT)	
FTA Section 5307 - Urbanized Area Formula Program	10
FTA Section 5309 - Capital Discretionary Program	10
Indiana Transit Facts.....	11
2011 Public Transit Highlights	12
2011 Indiana RTAP Annual Report	12

Section Two:

Peer Group Comparisons

Descriptions of Peer Groups	15
Group One: Large Fixed Route Systems	16
Group Two: Small Fixed Route Systems.....	18
Group Three: Urban Demand Response Systems.....	20
Group Four: Rural Demand Response Systems	22
Northern Indiana Commuter Transportation District.....	26

Section Three:

Transit System Pages

2011 Public Transit Systems in Indiana	27
Allen County, Allen County Council on Aging.....	28
Anderson, City of Anderson Transit.....	30
Bedford, Transit Authority of Stone City - TASC	32
Bloomington, Bloomington Public Transportation Corporation.....	34
Boone County, Boone Area Transit System.....	36
Cass County Council on Aging, Inc., The Cass County Council on Aging, Inc.....	38
Clinton County, Clinton County Transit	40
Columbus, ColumBus Transit.....	42
DeKalb County, DeKalb Area Rural Transit - DART	44
East Chicago, East Chicago Transit	46
Elkhart, Heart City Rider	48
Evansville, Metropolitan Evansville Transit System - METS.....	50
Fayette County, Fayette County Transit.....	52
Fort Wayne, Fort Wayne Public Transportation Corporation/Citilink.....	54
Franklin County, Franklin County Public Transportation.....	56
Fulton County, Fulton County Council on Aging, Inc.	58
Gary, Gary Public Transportation Corporation.....	60
Goshen, Goshen Transit Service.....	62
Hamilton County, Hamilton County Express.....	64

Hancock County, Hancock Area Rural Transit.....	66
Hendricks County, Hendricks Co Commissioners/Sycamore Services DBA LINK68	
Huntingburg, Huntingburg Transit System.....	70
Huntington County, Huntington Area Transportation	72
Indianapolis, IndyGo.....	74
Jay Randolph Delaware, Jay-Ran-Del The New InterUrban.....	76
Johnson County, Access Johnson County Public Transit, ShelbyGo, Access Brown County.....	78
KIRPC, Arrowhead Country Public Transit Service - KIRPC	80
Knox County, VanGo	82
Kokomo, Kokomo Transit.....	84
Kosciusko County, Kosciusko Area Bus Service.....	86
Lafayette, Citybus	88
LaGrange, LaGrange County Area Transit.....	90
LaPorte, TransPorte	92
Madison County, Transportation for Rural Areas of Madison County	94
Marion, Marion Transit System	96
Marshall County, Marshall County Public Transit	98
Miami County, Y MiamiGo	100
Michigan City, Michigan City Transit.....	102
Mitchell, Mitchell Transit	104
Monroe County, Rural Transit.....	106
Muncie, Muncie Indiana Transit System.....	108
New Castle, New Castle Community Transit System	110
NICTD, Northern Indiana Commuter Transportation District	112
NIRPC, Northwest Indiana Regional Planning Commission.....	114
Noble County, Noble Transit.....	116
North Lake Co., Lake Transit.....	118
Orange County, Orange County Transit	120
Richmond, Rose View Transit & Paratransit System.....	122
Rush County, Ride Rush	124
Seymour, Seymour Transit (Recycle to Ride).....	126
SIDC, Ride Solution	128
SIRPC, Catch-A-Ride Transportation	130
SITS, Southern Indiana Transit System	132
South Bend, TRANSPPO - South Bend Public Transportation	134
Steuben County, STAR Transportation	136
Transit Authority of River City, Transit Authority of River City	138
Terre Haute, Terre Haute Transit Utility	140
Union County, Union County Transit.....	142
Valparaiso Transportation, Valparaiso Public Transportation.....	144
Wabash County, Wabash County Transit	146
Washington, Washington Transit System	148
Waveland, Waveland Volunteer Public Transit System c/o Area IV Agency on Aging and CAP	150
Wells County, Wells on Wheels	152
West Central Indiana Economic Development District, Inc. Area 7 Rural Transportation Program	154
White County, White County Public Transit.....	156
Whitley County, Whitley County Transit.....	158
Section Four: Elderly/Disabled (Section 5310) Transportation Providers	161
Section Five: Transit Partners and Advocates	
Transit Partners and Advocates	169
Indiana Metropolitan Planning Organizations (MPOs).....	170
Indiana Regional Planning Councils.....	171
Section Six: Glossary.....	173

INTRODUCTION

The Indiana Department of Transportation (INDOT) considers public transit to be an essential service that supports local and state goals for economic growth, quality of life, energy conservation, and environmental quality.

The INDOT Office of Transit (OT) provides financial and technical assistance to public transit systems throughout the state. The primary goal of the OT is to furnish reliable, safe, and efficient public transit services and enhance personal mobility throughout Indiana's urban and rural areas.

This 2011 Annual Report, prepared by the OT, summarizes key operating and financial characteristics of Indiana's publicly assisted transit systems. It provides information to public officials, planners, transit managers, and other interested persons. The document provides the reader with a summary of transit service and financial information, a detailed report of system characteristics, a summary of federal and state transportation assistance programs and awards, a listing of Transit Partners and Advocates, as well as a glossary of terms as used in this report. INDOT obtained information about the individual transit systems from locally prepared annual reports.

The 66 transit systems in Indiana during 2011 are divided among four peer groups that reflect system size and type of service. These peer groups are classified as Large Fixed Route, Small Fixed Route, Urban Demand Response, and Rural Demand Response. These groups were defined during the Public Mass Transit Fund Allocation Study completed in 1997. Section Two of this report provides a detailed analysis of each of the four peer groups.

STATEWIDE STATISTICS

Indiana maintains a public transit network of 66 urban and rural public transit systems. This number remained the same from 2010.

The following four tables provide an overview of the operating and financial performance of all of Indiana's public transit systems in 2011. The first two tables summarize ridership and vehicle miles of operation for each transit system as well as a total for each peer group. Each table provides 2010 and 2011 data along with the percent change between the two years.

The ridership table also contains additional figures: 1) the number of passenger trips per capita based on the population of the transit system's service area and 2) the proportion of the total state ridership provided by each transit system.

The third and fourth tables exhibit operating expenditures and revenues for each transit system in 2011. For each transit system, the expenditure table presents data according to specific expenditures categories. The table also shows the proportion of each type of expenditure of the total system expenditure. Similarly, the operating revenue table presents system revenue broken down by categories and shows the proportion of each category of the total system revenue. The transit systems are grouped according to peer groups in both tables. For more information about each individual transit system, please refer to Section Three of this report.

RIDERSHIP BY SYSTEM

SYSTEM	RIDERSHIP 2010	RIDERSHIP 2011	% CHANGE	2011 RIDERSHIP PER CAPITA	2011 % OF STATE RIDERSHIP
GROUP 1 - Large Fixed Route					
Bloomington	3,265,274	3,411,327	4.47%	49.23	9.31%
Evansville	2,394,591	2,187,271	-8.66%	12.17	5.97%
Fort Wayne	1,935,204	2,012,009	3.97%	7.49	5.49%
Gary	910,170	660,274	-27.46%	2.28	1.80%
Indianapolis	8,757,876	9,464,750	8.07%	10.48	25.83%
Lafayette	4,946,242	5,327,744	7.71%	43.30	14.54%
Muncie	1,911,333	1,969,925	3.07%	28.11	5.38%
South Bend	2,280,288	2,354,741	3.27%	15.76	6.43%
SUBTOTAL: GROUP 1	26,400,978	27,388,041	3.74%	13.34	74.73%
GROUP 2 - Small Fixed Route					
Anderson	175,755	185,921	5.78%	3.21	0.51%
Columbus	220,001	230,720	4.87%	5.24	0.63%
East Chicago	244,936	216,918	-11.44%	6.78	0.59%
North Lake Co.	205,985	310,330	50.66%	3.45	0.85%
Marion	264,994	313,251	18.21%	8.32	0.85%
Michigan City	170,367	139,357	-18.20%	4.43	0.38%
Richmond	262,030	269,823	2.97%	7.33	0.74%
TARC	520,017	477,277	-8.22%	4.63	1.30%
Terre Haute	291,888	343,152	17.56%	5.54	0.94%
Valparaiso	104,261	134,427	28.93%	4.12	0.37%
SUBTOTAL: GROUP 2	2,460,234	2,621,176	6.54%	4.97	7.15%
GROUP 3 - Urban Demand Response					
Elkhart	275,258	367,567	33.54%	7.21	1.00%
Goshen	7,871	10,211	29.73%	0.32	0.03%
Kokomo	213,633	361,767	69.34%	5.68	0.99%
LaPorte	31,969	37,461	17.18%	1.70	0.10%
NIRPC	112,899	114,862	1.74%	0.23	0.31%
SUBTOTAL: GROUP 3	641,630	891,868	39.00%	1.31	2.43%
GROUP 4 - Rural Demand Response					
Allen County	13,149	4,607	-64.96%	0.05	0.01%
Bedford	60,884	72,442	18.98%	5.40	0.20%
Boone County	24,677	23,839	-3.40%	0.42	0.07%
Cass County	194,626	156,798	-19.44%	4.02	0.43%
Clinton County	44,499	47,713	7.22%	1.44	0.13%
DeKalb County	19,785	20,974	0.00%	0.50	0.06%
Fayette County	29,969	35,768	19.35%	1.47	0.10%
Franklin County	37,890	38,992	2.91%	1.69	0.11%
Fulton County	33,668	37,829	12.36%	1.82	0.10%
Hamilton County	43,029	45,475	5.68%	0.17	0.12%
Hancock County	20,873	22,673	8.62%	0.32	0.06%
Hendricks/Morgan	82,099	87,750	6.88%	0.41	0.24%
Huntingburg	9,684	11,895	22.83%	1.96	0.03%
Huntington County	36,567	40,141	9.77%	1.08	0.11%
Jay/Randolph/Delaware/Blackford	81,636	73,592	-9.85%	0.41	0.20%
Johnson/Shelby	133,405	110,970	-16.82%	0.74	0.30%
KIRPC	71,150	92,084	29.42%	1.09	0.25%
Knox County	83,378	80,914	-2.96%	2.10	0.22%
Kosciusko County	60,944	65,931	8.18%	0.85	0.18%
LaGrange County	28,047	38,942	38.85%	1.05	0.11%
Madison County	14,727	13,978	-5.09%	0.19	0.04%
Marshall County	11,578	15,270	31.89%	0.32	0.04%
Miami County	34,634	38,189	10.26%	1.03	0.10%
Mitchell	7,766	8,927	14.95%	2.05	0.02%
Monroe County	192,147	154,402	-19.64%	1.06	0.42%
New Castle	46,395	46,173	-0.48%	2.55	0.13%
Noble County	25,471	25,826	1.39%	0.54	0.07%
Orange County	28,888	33,825	17.09%	1.70	0.09%
Rush County	10,920	11,192	2.49%	0.64	0.03%
Seymour	34,835	31,698	-9.01%	1.81	0.09%
SIDC	168,968	181,937	7.68%	0.73	0.50%
SIRPC	101,444	111,909	10.32%	0.61	0.31%
SITS	55,437	53,040	-4.32%	0.52	0.14%
Steuben County	18,141	19,321	6.50%	0.57	0.05%
Union/Wayne	28,729	32,779	14.10%	0.83	0.09%
Vigo County	11,344	14,969	31.96%	0.32	0.04%
Wabash County	33,145	40,143	21.11%	1.22	0.11%
Washington	11,748	12,826	9.18%	1.11	0.03%
Waveland	6,454	5,622	-12.89%	0.74	0.02%
Wells County	33,774	34,561	2.33%	1.25	0.09%
White County	16,913	17,375	2.73%	0.71	0.05%
Whitley County	21,931	26,055	18.80%	0.78	0.07%
SUBTOTAL: GROUP 4	2,025,348	2,039,346	0.69%	0.75	5.56%
GROUPS 1 THROUGH 4	31,528,190	32,940,431	4.48%	5.50	89.89%
NICTD	3,714,356	3,706,676	-0.21%	3.90	10.11%
TOTAL ALL GROUPS	35,242,546	36,647,107	3.99%	5.28	100.00%

TOTAL VEHICLE MILES BY SYSTEM

SYSTEM	TVM 2010	TVM 2011	% CHANGE
GROUP 1 - Large Fixed Route			
Bloomington	1,173,781	1,173,684	-0.01%
Evansville	1,468,001	1,641,090	11.79%
Fort Wayne	1,796,610	1,767,739	-1.61%
Gary	1,036,603	710,418	-31.47%
Indianapolis	10,907,886	10,536,297	-3.41%
Lafayette	1,942,681	1,938,856	-0.20%
Muncie	1,153,189	1,137,469	-1.36%
South Bend	1,929,909	1,968,992	2.03%
SUBTOTAL: GROUP 1	21,408,660	20,874,545	-2.49%
GROUP 2 - Small Fixed Route			
Anderson	431,852	490,567	13.60%
Columbus	281,206	256,526	-8.78%
East Chicago	200,326	183,968	-8.17%
North Lake Co.	571,449	843,738	47.65%
Marion	190,114	189,557	-0.29%
Michigan City	304,164	260,794	-14.26%
Richmond	319,542	317,328	-0.69%
TARC	847,238	737,305	-12.98%
Terre Haute	516,749	548,690	6.18%
Valparaiso	402,479	299,058	-25.70%
SUBTOTAL: GROUP 2	4,065,119	4,127,531	1.54%
GROUP 3 - Urban Demand Response			
Elkhart	938,527	1,047,144	11.57%
Goshen	64,084	83,494	30.29%
Kokomo	1,193,254	846,867	-29.03%
LaPorte	112,645	117,496	4.31%
NIRPC	920,678	903,898	-1.82%
SUBTOTAL: GROUP 3	3,229,187	2,998,899	-7.13%
GROUP 4 - Rural Demand Response			
Allen County	114,013	48,779	-57.22%
Bedford	79,088	80,607	1.92%
Boone County	218,956	244,706	11.76%
Cass County	772,056	739,510	-4.22%
Clinton County	138,924	155,837	12.17%
DeKalb County	191,156	232,844	21.81%
Fayette County	161,316	196,894	22.05%
Franklin County	381,834	369,542	-3.22%
Fulton County	249,571	283,488	13.59%
Hamilton County	411,583	466,344	13.30%
Hancock County	186,061	192,512	3.47%
Hendricks/Morgan	778,385	748,797	-3.80%
Huntingburg	16,944	20,300	19.81%
Huntington County	248,164	303,284	22.21%
Jay/Randolph/Delaware/Blackford	584,856	578,331	-1.12%
Johnson/Shelby	921,306	829,623	-9.95%
KIRPC	344,618	665,711	93.17%
Knox County	315,982	122,497	-61.23%
Kosciusko County	222,345	252,847	13.72%
LaGrange County	333,993	445,990	33.53%
Madison County	243,360	227,531	-6.50%
Marshall County	127,357	116,677	-8.39%
Miami County	164,903	191,850	16.34%
Mitchell	14,284	18,631	30.43%
Monroe County	820,528	664,957	-18.96%
New Castle	57,718	66,894	15.90%
Noble County	413,231	409,767	-0.84%
Orange County	452,632	474,615	4.86%
Rush County	121,182	105,267	-13.13%
Seymour	92,182	88,935	-3.52%
SIDC	2,025,609	2,080,180	2.69%
SIRPC	1,125,053	1,041,426	-7.43%
SITS	590,505	662,830	12.25%
Steuben County	168,546	190,776	13.19%
Union/Wayne	248,571	263,499	6.01%
Vigo County	95,087	114,272	20.18%
Wabash County	266,423	272,190	2.16%
Washington	28,718	29,372	2.28%
Waveland	17,955	20,989	16.90%
Wells County	174,441	179,901	3.13%
White County	129,374	133,624	3.29%
Whitley County	171,139	210,871	23.22%
SUBTOTAL: GROUP 4	14,219,949	14,543,497	2.28%
GROUPS 1 THROUGH 4	42,922,915	42,544,472	-0.88%
NICTD	3,706,042	3,786,655	2.18%
TOTAL ALL GROUPS	46,628,957	46,331,127	-0.64%

TRANSIT SYSTEM OPERATING EXPENDITURES BY CATEGORY - 2011

SYSTEM	LABOR / FRINGE	%	SERVICES	%	MATERIALS & SUPPLIES	%	UTILITIES	%	CASUALTY & LIABILITY	%	PURCHASED TRANSPORT	%	OTHER	%	TOTAL
GROUP 1 - Large Fixed Route															
Bloomington	\$4,101,031	64%	\$445,334	7%	\$1,467,556	23%	\$59,322	1%	\$235,886	4%	\$0	0%	\$116,542	2%	\$6,425,671
Evansville	\$4,615,828	72%	\$313,967	5%	\$1,193,731	19%	\$96,902	2%	\$143,706	2%	\$0	0%	\$47,071	1%	\$6,411,205
Fort Wayne	\$8,004,227	73%	\$637,003	6%	\$1,652,171	15%	\$94,669	1%	\$285,079	3%	\$77,847	1%	\$176,026	2%	\$10,927,022
Gary	\$3,864,257	75%	\$258,625	5%	\$665,297	13%	\$106,100	2%	\$247,990	5%	\$1,193	0%	\$4,943	0%	\$5,148,405
Indianapolis	\$27,826,887	50%	\$6,062,837	11%	\$9,296,773	17%	\$872,931	2%	\$4,452,205	8%	\$7,167,968	13%	\$176,316	0%	\$55,855,917
Lafayette	\$7,777,189	75%	\$343,582	3%	\$1,806,057	17%	\$129,136	1%	\$132,144	1%	\$0	0%	\$180,016	2%	\$10,368,124
Muncie	\$4,354,035	70%	\$452,648	7%	\$957,570	15%	\$102,024	2%	\$236,438	4%	\$0	0%	\$145,901	2%	\$6,248,616
South Bend	\$6,967,124	74%	\$105,549	1%	\$1,832,306	19%	\$185,852	2%	\$215,208	2%	\$0	0%	\$98,508	1%	\$9,404,547
SUBTOTAL: GROUP 1	\$67,510,578	61%	\$8,619,545	8%	\$18,871,461	17%	\$1,646,936	1%	\$5,948,656	5%	\$7,247,008	7%	\$945,323	1%	\$110,789,507
GROUP 2 - Small Fixed Route															
Anderson	\$1,816,907	81%	\$55,895	2%	\$267,085	12%	\$22,772	1%	\$77,351	3%	\$0	0%	\$5,910	0%	\$2,245,920
Columbus	\$820,680	68%	\$59,026	5%	\$298,360	25%	\$10,631	1%	\$0	0%	\$0	0%	\$18,972	2%	\$1,207,669
East Chicago	\$1,044,475	79%	\$29,915	2%	\$227,141	17%	\$3,678	0%	\$0	0%	\$0	0%	\$12,822	1%	\$1,318,029
North Lake Co.	\$231,648	6%	\$24,595	1%	\$8,012	0%	\$8,468	0%	\$0	0%	\$3,930,045	94%	\$0	0%	\$4,202,768
Marion	\$788,587	72%	\$65,326	6%	\$127,064	12%	\$6,788	1%	\$110,440	10%	\$0	0%	\$1,860	0%	\$1,100,065
Michigan City	\$814,690	68%	\$186,584	16%	\$152,909	13%	\$22,356	2%	\$21,718	2%	\$0	0%	\$60	0%	\$1,198,317
Richmond	\$874,343	69%	\$44,964	4%	\$205,309	16%	\$11,551	1%	\$38,366	3%	\$0	0%	\$84,048	7%	\$1,258,581
TARC	\$3,098,738	63%	\$136,772	3%	\$452,075	9%	\$41,413	1%	\$102,340	2%	\$1,093,913	22%	\$29,881	1%	\$4,955,132
Terre Haute	\$2,017,042	76%	\$33,500	1%	\$355,667	13%	\$82,500	3%	\$41,000	2%	\$0	0%	\$134,493	5%	\$2,664,202
Valparaiso	\$21,541	2%	\$1	0%	\$193,622	15%	\$4,050	1%	\$19,467	2%	\$904,673	71%	\$125,871	10%	\$1,269,225
SUBTOTAL: GROUP 2	\$11,528,651	54%	\$636,578	3%	\$2,287,244	11%	\$214,205	1%	\$1,046,822	2%	\$5,928,631	28%	\$413,917	2%	\$21,419,908
GROUP 3 - Urban Demand Response															
Elkhart	\$232,147	9%	\$0	0%	\$24,408	1%	\$0	0%	\$0	0%	\$1,657,699	67%	\$549,662	22%	\$2,463,916
Goshen	\$38,218	23%	\$0	0%	\$2,030	1%	\$0	0%	\$0	0%	\$64,047	39%	\$59,565	36%	\$163,860
Kokomo	\$887,309	43%	\$154,926	8%	\$218,034	11%	\$8,452	0%	\$0	0%	\$753,362	37%	\$18,090	1%	\$2,040,173
LaPorte	\$419,856	77%	\$4,651	1%	\$78,719	14%	\$17,304	3%	\$23,721	4%	\$0	0%	\$685	0%	\$544,936
NIRPC	\$1,377,393	62%	\$275,038	12%	\$439,283	20%	\$29,539	1%	\$47,866	2%	\$0	0%	\$53,680	2%	\$2,222,799
SUBTOTAL: GROUP 3	\$2,954,923	40%	\$434,615	6%	\$762,474	10%	\$55,295	1%	\$71,587	1%	\$2,475,108	33%	\$681,682	9%	\$7,435,684
GROUP 4 - Rural Demand Response															
Allen County	\$128,319	60%	\$9,500	4%	\$54,159	25%	\$3,000	1%	\$17,000	8%	\$0	0%	\$1,000	0%	\$212,978
Bedford	\$342,472	79%	\$21,124	5%	\$46,159	11%	\$8,400	2%	\$9,333	2%	\$0	0%	\$4,687	1%	\$432,175
Boone County	\$235,763	62%	\$14,932	4%	\$44,346	12%	\$511	0%	\$23,629	6%	\$0	0%	\$60,491	16%	\$379,672
Cass County	\$780,261	65%	\$101,465	8%	\$178,848	15%	\$16,985	1%	\$122,788	10%	\$0	0%	\$0	0%	\$1,200,347
Clinton County	\$206,540	46%	\$17,989	4%	\$75,824	17%	\$11,429	3%	\$29,023	6%	\$0	0%	\$105,739	24%	\$446,544
DeKalb County	\$221,886	54%	\$9,562	2%	\$80,669	20%	\$0	0%	\$30,097	7%	\$0	0%	\$70,046	17%	\$412,620
Fayette County	\$260,165	73%	\$25,000	7%	\$51,574	14%	\$5,000	1%	\$14,300	4%	\$0	0%	\$1,334	0%	\$357,373
Franklin County	\$356,083	69%	\$39,282	8%	\$63,291	12%	\$11,792	2%	\$36,362	7%	\$0	0%	\$7,522	1%	\$514,332
Fulton County	\$275,899	64%	\$23,666	6%	\$83,621	19%	\$9,381	2%	\$19,894	5%	\$0	0%	\$17,321	4%	\$429,782
Hamilton County	\$679,925	66%	\$83,570	8%	\$186,612	18%	\$4,135	0%	\$35,697	3%	\$0	0%	\$47,912	5%	\$1,037,851
Hancock County	\$310,661	75%	\$27,327	7%	\$42,622	10%	\$5,228	1%	\$13,779	3%	\$0	0%	\$14,403	3%	\$414,020
Hendricks/Morgan	\$707,694	63%	\$57,193	5%	\$208,306	19%	\$28,219	3%	\$58,602	5%	\$0	0%	\$58,046	5%	\$1,118,060
Huntingburg	\$79,718	79%	\$2,238	2%	\$12,432	13%	\$0,000	3%	\$2,171	2%	\$0	0%	\$1,300	2%	\$100,949
Huntington County	\$371,986	65%	\$20,564	4%	\$100,204	18%	\$5,293	1%	\$32,453	6%	\$9,404	2%	\$28,987	5%	\$568,891
Jay/Randolph/Delaware/Blackford	\$585,785	43%	\$85,615	6%	\$251,350	19%	\$26,284	2%	\$53,934	4%	\$0	0%	\$347,231	26%	\$1,350,199
Johnson/Shelby	\$691,976	43%	\$61,079	4%	\$205,154	13%	\$27,165	2%	\$50,972	3%	\$466,769	29%	\$102,949	6%	\$1,606,064
KIRPC	\$865,892	71%	\$83,829	7%	\$153,270	13%	\$33,633	3%	\$51,239	4%	\$0	0%	\$33,991	3%	\$1,221,854
Knox County	\$403,570	60%	\$0	0%	\$163,800	24%	\$0	0%	\$27,533	4%	\$0	0%	\$74,458	11%	\$669,361
Kosciusko County	\$435,089	65%	\$8,767	1%	\$113,514	17%	\$11,681	2%	\$13,233	2%	\$0	0%	\$87,941	13%	\$670,225
LaGrange County	\$230,610	59%	\$14,300	4%	\$107,285	27%	\$8,025	2%	\$16,830	4%	\$0	0%	\$16,500	4%	\$393,550
Madison County	\$41,473	16%	\$0	0%	\$0	0%	\$0	0%	\$0	0%	\$207,036	80%	\$9,591	4%	\$258,100
Marshall County	\$187,279	75%	\$0	0%	\$44,636	18%	\$5,103	2%	\$7,477	3%	\$0	0%	\$3,697	1%	\$248,192
Miami County	\$232,959	62%	\$2,965	1%	\$70,677	19%	\$23,102	6%	\$30,674	8%	\$0	0%	\$16,280	4%	\$376,657
Mitchell	\$73,038	71%	\$0	0%	\$16,754	16%	\$2,118	2%	\$4,443	4%	\$0	0%	\$7,000	7%	\$103,353
Monroe County	\$869,102	59%	\$30,582	2%	\$288,880	20%	\$38,948	3%	\$54,675	4%	\$0	0%	\$183,795	13%	\$1,465,982
New Castle	\$402,317	82%	\$4,958	1%	\$49,233	10%	\$12,736	3%	\$16,857	3%	\$0	0%	\$4,724	1%	\$490,825
Noble County	\$434,099	69%	\$35,989	6%	\$111,701	18%	\$8,345	1%	\$23,485	4%	\$0	0%	\$16,702	3%	\$630,321
Orange County	\$306,500	69%	\$29,311	7%	\$66,827	15%	\$6,233	1%	\$12,100	3%	\$0	0%	\$21,658	5%	\$442,629
Rush County	\$102,179	63%	\$2,573	2%	\$34,403	21%	\$4,673	3%	\$11,613	7%	\$0	0%	\$7,007	4%	\$162,448
Seymour	\$172,221	69%	\$26,599	11%	\$46,094	18%	\$2,077	1%	\$0	0%	\$0	0%	\$2,611	1%	\$249,602
SIDC	\$1,436,269	45%	\$165,762	5%	\$553,979	17%	\$52,084	2%	\$100,605	3%	\$479,379	15%	\$397,150	12%	\$3,185,228
SIRPC	\$1,035,660	59%	\$91,283	5%	\$428,460	24%	\$12,987	1%	\$149,647	9%	\$0	0%	\$36,889	2%	\$1,754,928
SITS	\$497,826	60%	\$33,512	4%	\$183,471	22%	\$14,814	2%	\$21,107	3%	\$20,005	2%	\$54,665	7%	\$825,400
Steuben County	\$185,473	59%	\$8,900	3%	\$103,428	33%	\$5,677	2%	\$8,122	3%	\$0	0%	\$1,626	1%	\$313,226
Union/Wayne	\$175,627	45%	\$21,030	5%	\$110,183	29%	\$4,926	1%	\$37,245	10%	\$0	0%	\$37,500	10%	\$386,511
Vigo County	\$171,394	61%	\$0	0%	\$80,274	29%	\$0	0%	\$8,994	3%	\$0	0%	\$20,156	7%	\$280,818
Wabash County	\$249,731	60%	\$25,295	6%	\$88,054	21%	\$9,387	2%	\$18,007	4%	\$0	0%	\$28,844	7%	\$419,318
Washington	\$48,997	53%	\$16,760	18%	\$18,722	20%	\$4,522	5%	\$2,807	3%	\$0	0%	\$1,060	1%	\$92,868
Waveland	\$75,286	71%	\$9,856	9%	\$9,555	9%	\$2,217	2%	\$4,766	4%	\$0	0%	\$4,706	4%	\$106,386
Wells	\$349,423	49%	\$28,699	4%	\$76,847	11%	\$21,524	3%	\$64,572	9%	\$0	0%	\$173,399	24%	\$716,464
White	\$164,999	65%	\$8,800	3%	\$34,734	14%	\$14,298	6%	\$17,454	7%	\$0	0%	\$11,872	5%	\$252,157
Whitley County	\$202,336	52%	\$7,246	2%	\$91,746	24%	\$8,400	2%	\$24,914	6%	\$0	0%	\$53,850	14%	\$388,492
SUBTOTAL: GROUP 4	\$15,584,482	58%	\$1,257,122	5%	\$4,733,698	18%	\$473,332	2%	\$1,278,433	5%	\$1,182,593	4%	\$2,176,730	8%	\$26,686,390
GROUPS 1 THROUGH 4	\$97,578,634	59%	\$10,947,860	7%	\$26,654,877	16%	\$2,389,768	1%	\$7,709,358	5%	\$16,833,340	10%	\$4,217,652	3%	\$166,331,489
NICTD	\$24,859,770	65%	\$1,662,845	4%	\$2,979,423	8%	\$3,737,801	10%	\$1,690,847	4%	\$0	0%	\$3,043,882	8%	\$37,974,568
TOTAL ALL GROUPS	\$122,438,404	60%	\$12,610,705	6%	\$29,634,300	15%	\$6,127,56								

TRANSIT SYSTEM OPERATING REVENUE BY CATEGORY - 2011

SYSTEM	FARES	%	LOCAL ASSISTANCE	%	STATE ASSISTANCE	%	FEDERAL ASSISTANCE	%	OTHER	%	TOTAL
GROUP 1 - Large Fixed Route											
Bloomington	\$1,649,977	26%	\$715,640	11%	\$2,263,594	35%	\$1,632,332	25%	\$164,128	3%	\$6,425,671
Evansville	\$1,350,812	21%	\$2,809,901	44%	\$1,593,065	25%	\$414,064	6%	\$243,363	4%	\$6,411,205
Fort Wayne	\$1,348,000	12%	\$5,177,480	47%	\$1,898,399	17%	\$2,367,769	22%	\$135,374	1%	\$10,927,022
Gary	\$729,388	14%	\$855,275	17%	\$1,030,777	20%	\$2,532,965	49%	\$0	0%	\$5,148,405
Indianapolis	\$10,401,922	19%	\$23,656,752	42%	\$10,612,174	19%	\$9,826,418	18%	\$1,358,651	2%	\$55,855,917
Lafayette	\$2,410,591	23%	\$1,941,503	19%	\$3,595,914	35%	\$1,912,000	18%	\$508,116	5%	\$10,368,124
Muncie	\$204,590	3%	\$2,936,778	47%	\$1,505,642	24%	\$1,497,490	24%	\$104,116	2%	\$6,248,616
South Bend	\$1,434,693	15%	\$3,218,326	34%	\$2,499,115	27%	\$1,519,715	16%	\$732,698	8%	\$9,404,547
SUBTOTAL: GROUP 1	\$19,529,973	18%	\$41,311,655	37%	\$24,998,680	23%	\$21,702,753	20%	\$3,246,446	3%	\$110,789,507
GROUP 2 - Small Fixed Route											
Anderson	\$178,412	8%	\$722,573	32%	\$300,051	13%	\$1,022,617	46%	\$22,267	1%	\$2,245,920
Columbus	\$36,587	3%	\$303,458	25%	\$282,085	23%	\$585,539	48%	\$0	0%	\$1,207,669
East Chicago	\$0	0%	\$522,578	40%	\$451,497	34%	\$342,118	26%	\$1,836	0%	\$1,318,029
North Lake Co.	\$227,892	5%	\$1,912,428	46%	\$425,494	10%	\$1,622,432	39%	\$14,522	0%	\$4,202,768
Marion	\$0	0%	\$312,864	28%	\$237,170	22%	\$550,031	50%	\$0	0%	\$1,100,065
Michigan City	\$98,986	8%	\$269,304	22%	\$280,361	23%	\$549,666	46%	\$0	0%	\$1,198,317
Richmond	\$200,176	16%	\$158,318	13%	\$366,324	29%	\$524,641	42%	\$9,122	1%	\$1,258,581
TARC	\$849,126	17%	\$2,585,045	52%	\$1,219,275	25%	\$296,896	6%	\$4,790	0%	\$4,955,132
Terre Haute	\$184,486	7%	\$934,427	35%	\$431,441	16%	\$1,113,848	42%	\$0	0%	\$2,664,202
Vaiparaiso	\$204,379	16%	\$46,375	4%	\$60,757	5%	\$957,714	75%	\$0	0%	\$1,269,225
SUBTOTAL: GROUP 2	\$1,980,044	9%	\$7,767,370	36%	\$4,054,455	19%	\$7,565,502	35%	\$52,537	0%	\$21,419,908
GROUP 3 - Urban Demand Response											
Elkhart	\$448,809	18%	\$215,787	9%	\$751,585	31%	\$1,047,735	43%	\$0	0%	\$2,463,916
Goshen	\$36,575	22%	\$14,931	9%	\$50,716	31%	\$61,638	38%	\$0	0%	\$163,860
Kokomo	\$310,846	15%	\$615,308	30%	\$421,096	21%	\$692,923	34%	\$0	0%	\$2,040,173
LaPorte	\$96,068	18%	\$128,212	24%	\$78,065	14%	\$206,276	38%	\$36,315	7%	\$544,936
NIRPC	\$375,934	17%	\$699,577	31%	\$628,466	28%	\$484,797	22%	\$34,025	2%	\$2,222,799
SUBTOTAL: GROUP 3	\$1,268,232	17%	\$1,673,815	23%	\$1,929,928	26%	\$2,493,369	34%	\$70,340	1%	\$7,435,684
GROUP 4: Rural Demand Response											
Allen County	\$7,573	4%	\$77,593	36%	\$25,110	12%	\$102,702	48%	\$0	0%	\$212,978
Bedford	\$21,652	5%	\$107,730	25%	\$97,533	23%	\$205,260	47%	\$0	0%	\$432,175
Boone County	\$37,620	10%	\$58,369	15%	\$83,590	22%	\$200,093	53%	\$0	0%	\$379,672
Cass County	\$118,945	10%	\$229,798	19%	\$348,747	29%	\$502,857	42%	\$0	0%	\$1,200,347
Clinton County	\$40,564	9%	\$59,961	13%	\$84,820	19%	\$261,199	58%	\$0	0%	\$446,544
DeKalb County	\$47,535	12%	\$172,635	42%	\$71,314	17%	\$120,776	29%	\$0	0%	\$412,260
Fayette County	\$44,849	13%	\$83,199	23%	\$73,064	20%	\$156,261	44%	\$0	0%	\$357,373
Franklin County	\$43,407	8%	\$156,784	30%	\$122,005	24%	\$192,136	37%	\$0	0%	\$514,332
Fulton County	\$63,626	15%	\$106,248	25%	\$91,201	21%	\$168,707	39%	\$0	0%	\$429,782
Hamilton County	\$138,695	13%	\$334,613	32%	\$114,964	11%	\$449,579	43%	\$0	0%	\$1,037,851
Hancock County	\$40,232	10%	\$51,362	12%	\$55,904	14%	\$266,522	64%	\$0	0%	\$414,020
Hendricks/Morgan	\$50,981	5%	\$402,242	36%	\$171,264	15%	\$493,573	44%	\$0	0%	\$1,118,060
Huntingburg	\$7,538	7%	\$34,783	34%	\$11,923	12%	\$46,705	46%	\$0	0%	\$100,949
Huntington County	\$37,317	7%	\$232,323	41%	\$80,232	14%	\$219,019	38%	\$0	0%	\$568,891
Jay/Randolph/Delaware/Blackford	\$45,149	3%	\$446,135	33%	\$206,389	15%	\$652,526	48%	\$0	0%	\$1,350,199
Johnson/Shelby	\$118,143	7%	\$583,675	36%	\$235,298	15%	\$668,948	42%	\$0	0%	\$1,606,064
KIRPC	\$62,271	5%	\$333,290	27%	\$256,215	21%	\$559,499	46%	\$10,579	1%	\$1,221,854
Knox County	\$31,258	5%	\$161,240	24%	\$187,406	28%	\$289,457	43%	\$0	0%	\$669,361
Kosciusko County	\$36,733	5%	\$81,092	12%	\$94,502	14%	\$316,746	47%	\$141,152	21%	\$670,225
LaGrange County	\$103,361	26%	\$131,396	33%	\$60,603	15%	\$98,190	25%	\$0	0%	\$393,550
Madison County	\$14,018	5%	\$56,849	22%	\$65,193	25%	\$122,040	47%	\$0	0%	\$258,100
Marshall County	\$10,561	4%	\$91,920	37%	\$31,829	13%	\$113,882	46%	\$0	0%	\$248,192
Miami County	\$16,122	4%	\$122,534	33%	\$71,918	19%	\$166,083	44%	\$0	0%	\$376,657
Mitchell	\$6,181	6%	\$32,925	32%	\$15,661	15%	\$48,586	47%	\$0	0%	\$103,353
Monroe County	\$77,803	5%	\$440,925	30%	\$287,423	20%	\$659,831	45%	\$0	0%	\$1,465,982
New Castle	\$16,732	3%	\$174,510	36%	\$81,614	17%	\$215,626	44%	\$2,343	0%	\$490,825
Noble County	\$45,420	7%	\$282,201	45%	\$99,170	16%	\$203,530	32%	\$0	0%	\$630,321
Orange County	\$39,361	9%	\$99,962	23%	\$131,422	30%	\$171,884	39%	\$0	0%	\$442,629
Rush County	\$6,876	4%	\$80,602	50%	\$24,076	15%	\$50,894	31%	\$0	0%	\$162,448
Seymour	\$27,218	11%	\$55,775	22%	\$58,656	23%	\$107,953	43%	\$0	0%	\$249,602
SIDC	\$174,668	5%	\$1,247,652	39%	\$622,136	20%	\$1,140,772	36%	\$0	0%	\$3,185,228
SIRPC	\$92,182	5%	\$523,275	30%	\$342,919	20%	\$796,550	45%	\$0	0%	\$1,754,926
SITS	\$63,024	8%	\$194,189	24%	\$169,257	21%	\$350,847	43%	\$48,083	6%	\$825,400
Steuben County	\$25,253	8%	\$137,097	44%	\$53,590	17%	\$97,286	31%	\$0	0%	\$313,226
Union/Wayne	\$23,714	6%	\$125,526	32%	\$73,858	19%	\$163,413	42%	\$0	0%	\$386,511
Vigo County	\$7,674	3%	\$100,738	36%	\$44,645	16%	\$127,761	45%	\$0	0%	\$280,818
Wabash County	\$27,346	7%	\$117,690	28%	\$71,624	17%	\$190,525	45%	\$12,133	3%	\$419,318
Washington	\$5,800	6%	\$19,558	21%	\$23,977	26%	\$43,533	47%	\$0	0%	\$92,868
Waveland	\$8,002	8%	\$41,270	39%	\$7,355	7%	\$44,198	42%	\$5,561	5%	\$106,386
Wells	\$16,963	2%	\$408,478	57%	\$87,877	12%	\$203,146	28%	\$0	0%	\$716,464
White	\$29,685	12%	\$72,685	29%	\$41,812	17%	\$107,975	43%	\$0	0%	\$252,157
Whitley County	\$18,980	5%	\$102,847	26%	\$106,700	27%	\$159,965	41%	\$0	0%	\$388,492
SUBTOTAL: GROUP 4	\$1,851,032	7%	\$8,373,676	31%	\$4,984,796	19%	\$11,257,035	42%	\$219,851	1%	\$26,686,390
GROUPS 1 THROUGH 4	\$24,629,281	15%	\$59,126,516	36%	\$35,967,859	22%	\$43,018,659	26%	\$3,589,174	2%	\$166,331,489
NICTD	\$18,183,926	48%	\$3,030,344	8%	\$12,421,194	33%	\$4,292,598	11%	\$46,506	0%	\$37,974,568
TOTAL ALL GROUPS	\$42,813,207	21%	\$62,156,860	30%	\$48,389,053	24%	\$47,311,257	23%	\$3,635,680	2%	\$204,306,057

Section One

Programs & Services

2011



INDOT OFFICE OF TRANSIT PROGRAMS & SERVICES

The INDOT Office of Transit (OT) is comprised of six staff members and is a section within the INDOT Local Programs Division, which also includes the Rail and Aeronautics sections. The OT administers both federal and state transit assistance programs with Larry Buckel, Office of Transit Manager. Contacts for the OT staff are listed in the table below (all area codes are 317).

Larry Buckel Office of Transit Manager	232-5292	LBUCKEL@INDOT.IN.GOV
Brian Jones Section 5310/PMTF Program Manager	232-1493	BJONES@INDOT.IN.GOV
Jason Casteel Transit Planner	234-5161	JCASTEEL@INDOT.IN.GOV
James English Section 5311 Program Manager	232-1483	JENGLISH@INDOT.IN.GOV
Vickie Rayburn Section 5311 Project Manager	232-5078	VRAYBURN@INDOT.IN.GOV
Tom Hamilton Section 5311 Project Manager	232-1498	THAMILTON@INDOT.IN.GOV

STATE OF INDIANA PROGRAMS

State of Indiana Public Mass Transportation Fund

The Public Mass Transportation Fund (PMTF) is a state fund that receives 0.67 percent of the state's general sales and use tax revenue in 2011. These funds are allocated on a calendar year basis using a performance-based formula to eligible municipal corporations (as defined by I.C. 36-1-2-10). Operating expenses, passenger trips, total vehicle miles, and locally derived income data are utilized to compute the formula allocations.

In 2011, INDOT allocated \$40.9 million in PMTF to 66 transit systems in Indiana.

Awards are limited to an amount equal to 100 percent of the project's Locally Derived Income or the system's total allocation, whichever is less. Locally Derived Income (LDI) is used to measure local financial commitment and is defined as follows:

- 1) System revenues including fares, charter, advertising, and all other auxiliary and non-transportation revenues;
- 2) Taxes levied by, or on behalf of, a transit system; and

- 3) Local cash grants and reimbursements including general fund receipts; property, local option income, license, excise, and intangible taxes; bank building and loan funds; local bonding funds; and other locally derived assistance.

LDI does not include contra-expenses such as expense refunds from motor fuel tax, or in-kind volunteer services.

Electric Rail Service Fund

The Electric Rail Service Fund (ERSF) is a special state fund generated from property tax on a railroad company's distributable property that provides service with a commuter transportation district established under I.C. 8-5-15. These funds are only available to commuter transportation districts that have substantially all of their service performed by electrical powered railroads. Qualifying commuter transportation districts must receive equal shares of this fund. Currently, all funds go to the Northern Indiana Commuter Transportation District (NICTD), the only entity eligible for these funds at the present time.

In 2011, INDOT allocated \$94,737 in ERSF funds to NICTD.

Commuter Rail Service Fund- Sales Tax

The Commuter Rail Service Fund (CRSF) is distributed to commuter transportation districts established under I.C. 8-5-15 to be used for maintenance, improvement, and operations of commuter rail service. This fund receives 0.123% percent of the state's general sales and use tax revenue.

In 2011, INDOT allocated at total of \$7,312,434 from General Sales and Use Tax to NICTD

Commuter Rail Service Fund – Situs Tax

Collections from the indefinite-situs tax on distributable property of railroad car companies (I.C. 6-1.1-8 35) also contribute to the Commuter Rail Service Fund. These funds must be used for debt financing for long term capital needs.

In 2011, INDOT allocated \$5,189,566 from Indefinite-Situs Tax to NICTD

Currently, all CRSF monies go to the Northern Indiana Commuter Transportation District, the only entity eligible for these funds at the present time.

FEDERAL TRANSIT ADMINISTRATION (FTA) PROGRAMS ADMINISTERED BY INDOT

FTA Section 5311 - Rural Formula Funds

The Section 5311 program supports public transit systems in small urban and rural areas in the state with populations less than 50,000. Eligible systems annually apply and receive funding for operating and capital costs. Capital grants are funded up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

James English, Vickie Rayburn, and Tom Hamilton administer the program and grants for the following systems:

James English

Program Manager
(317) 232-1483
jenglish@indot.in.gov

Vickie Rayburn

Program Manager
(317) 232-5078
vrayburn@indot.in.gov

Tom Hamilton

Program Manager
(317) 232-1498
thamilton@indot.in.gov

Boone Co.
DeKalb Co.
Fayette Co.
Hamilton Co.
SITS
Hendricks Co.
Huntingburg
Jay/Randolph/Delaware/Blackford Co.
Johnson/Shelby/Brown Co.
LaGrange Co.
Monroe Co.
Rush Co.
SIDC
Steuben Co.
Vigo Co.
Whitley Co.
Allen Co.

Bedford
Franklin Co.
Fulton Co.
KIRPC
Knox Co.
Marion
Miami Co.
Mitchell
Noble Co.
Orange Co.
Seymour
SIRPC
Washington

Cass Co.
Clinton Co.
Hancock Co.
Huntington Co.
Kosciusko Co.
Madison Co.
Marshall Co.
New Castle
Richmond
Union Co.
Wabash
Waveland
Wells Co.
White Co.

5311(f)

January 1, 2010, Miller Trailways began serving towns throughout Indiana with Intercity Service. No longer is public transportation limited to a single geographic area. Residents can now travel from Vincennes to Indianapolis, to Muncie or Southbend, and even out of the state. This service supplements what Greyhound bus lines has already offered. This is made possible in part by a grant from the Federal Transit Administration. Section 5311(f) funds are used to help fund these routes.

Below is a map showing some of the destinations available as of 2010.

FTA Section 5311(b) - Rural Transit Assistance Program (RTAP)

Section 5311(b) created the Rural Transit Assistance Program (RTAP) to provide technical assistance, training, and research for rural and specialized transportation providers. The Indiana RTAP provides technical assistance to rural public transit operators, on-site training, and a fellowship program that provides financial assistance for operators to participate in training courses. The program also has a national element that develops information and materials for use by local operators and state departments of transportation.

The Indiana's RTAP is implemented through a contract with RLS & Associates and an advisory committee.

The Indiana RTAP can be contacted toll free at 1-800-709-9981, by e-mail, or visit their website at www.indianartap.com. Their full mailing address is listed in Section Four.

FTA Section 5311(f) - Intercity Operating, Capital, Planning, and Marketing Assistance

The Section 5311(f) program provides funding assistance to transportation entities for the provision of intercity transportation-related services. This program was created to address the abandonment by intercity carriers and the special needs of isolated rural areas.

In 2011 INDOT provided 5311(f), Intercity Operating assistance to Miller Trailways for five rural routes and Lakefront Lines Inc. for two rural routes throughout Indiana. This service supplements what Greyhound bus lines already provides to urban areas of the state.

The Section 5311(f) program funds capital grants at up to 80 percent of the total project cost and operating grants are funded up to 50 percent of the net project cost (total operating cost less operating revenue).

For more information on this program, contact James English of the OT staff.

FTA Section 5310 - Capital Grants Program for Elderly Persons and Persons with Disabilities

The Section 5310 grant program is designed to improve mobility for the elderly and persons with disabilities. Funding provides capital assistance (vehicles and related equipment) to meet the special transportation needs of the elderly and persons with disabilities in all areas - urbanized, small urban, and rural. The program requirements include coordination among those recipients of federal and state programs and services in order to make the most efficient use of federal resources.

Eligible grantees include private non-profit corporations and public bodies approved by INDOT to coordinate services for elderly and disabled persons. The program matches up to 80 percent of project costs, with the remaining 20 percent provided by the local entity.

Projects must be derived from a locally developed, coordinated public transit-human services transportation plan.

Brian Jones is the Program Manager for the FTA Section 5310 Program.

FTA Section 5303 (Metropolitan Transit Planning) and FTA Section 5313 (Statewide Transit Planning)

The INDOT OT administers the FTA Section 5303 and Section 5313 programs. These programs are designed to provide financial assistance to the 14 Metropolitan Planning Organizations (Section 5303) and INDOT (Section 5313) for the development of transportation plans, transit service evaluations, technical studies and assistance, and other planning related-projects.

Larry Buckel is the contact for both the Section 5313 Program and Section 5303 Program.

FTA Sections 5316/5317 – Job Access/Reverse Commute (JARC) & New Freedom

Section 5316 - The Job Access and Reverse Commute (JARC) program provides formula funding to States and Designated Recipients to support the

development and maintenance of job access projects designed to transport welfare recipients and eligible low-income individuals to and from jobs and activities related to their employment, and for reverse commute projects designed to transport residents of UZAs and other than urbanized to suburban employment opportunities.

Section 5317 – The New Freedom program purpose is to provide new public transportation services and public transportation alternatives beyond those currently required by the Americans with Disabilities Act of 1990 (42 U.S.C. 12101 et seq.) that assist individuals with disabilities with transportation, including transportation to and from jobs and employment support services.

Projects under both programs must be derived from a locally developed, coordinated public transit-human services transportation plan.

In 2008 INDOT developed a Statewide Coordinated Public Transit-Human Services Transportation Plan to address coordination of resources between various public and private agencies and organizations in an effort to improve mobility options for older adults, individuals with disabilities, people with low incomes, and the general public. The plan establishes a planning framework to educate public transit and human service transportation stakeholders at the local level (i.e., organizations that are responsible for transporting agency consumers, children, and the general public) about the benefits of coordinating public transit and human service transportation. Ultimately, INDOT intends for this plan to be a living document that represents Indiana's statewide action plan for improving transportation coordination. Questions about the plan may be directed to James English for Rural Systems or Jason Casteel for Urban Systems.

OTHER FEDERAL TRANSIT PROGRAM (not administered by INDOT)

FTA Section 5307 - Urbanized Area Formula Program

FTA Section 5307 is a formula grant program for urbanized areas with populations greater than 50,000. The FTA apportions the funds according to a complex formula including population, air quality, and operating characteristics.

An eligible recipient can use Section 5307 funds to offset either 80 percent of the net cost of a capital project (including preventative maintenance expenses) or up to 50 percent of the net operating deficit (only in urban areas with less than 200,000 population).

FTA Section 5309 - Capital Discretionary Program

FTA Section 5309 funding is available on a discretionary basis to urban and rural transit systems for capital improvements including the purchase of new equipment, acquisition of property, and the construction of facilities for public transportation purposes.

Indiana Transit Facts

Administration Costs

- Cost for INDOT to administer all federal and state public transit programs averages 1% of total federal/state funds allocated to INDOT.

State Funding Trends

- State fiscal year (SFY) 2011 budget for Public Mass Transit Funding was slightly less than SFY 2010

Ridership (Urban Systems) for 2011

- Urban systems provided 29.7 million fixed route trips
- Urban systems provided 1,126,433 demand response trips to persons with disabilities

Ridership (Rural Systems) for 2011

- Rural systems provided 112,144 fixed route trips
- Rural systems provided 1.91 million demand response trips, primarily to elderly persons and persons with disabilities

Total number of Public Transit systems in Indiana for 2011 – 66 systems receive formula funding

- Urban Systems – 22 systems receive 5307 formula funding
- Rural Systems – 44 systems receive 5311 formula funding
- 82 of 92 Counties in Indiana have public transit service available

Public Transit Fleet for 2011

- Total Public Transit Fleet for Indiana – 1,927 vehicles
- Urban vehicles – 1,127, with 99% wheelchair accessible
- Rural vehicles – 800, with 75% wheelchair accessible
- Total Vehicles – 1,927 with 89% wheelchair accessible

Specialized Transportation Program Vehicles for 2011

- Total number of active vehicles – 250
- Number of vehicles funded in 2011 – 78
- Specialized Transportation vehicle fleet wheelchair accessible – 80%

Indiana Demographics from 2010 Census

- **Total Population** – ranked 15th per the 2010 census with 6.4 million people or 2.1% of the total U.S. population

Population Growth – population grew 6.6% from the 2000 census, national growth 9.7%

- **Over Age 65** – 841,108 (13.0%) of the population, national average 13.0%, for Indiana up 11.7% from the 2000 census
- **Over Age 65 with Disability*** – 298,295 (37.5%) of this age group, nationally 37.2%
- **Age 18 to 64 with Disability*** – 432,896 (10.9%) of this age group, nationally 10.0%
- **Below Poverty Level*** – 891,290 (14.2%), national average 14.4%, for Indiana up 59.3% from the 2000 census
- **Drive Alone to Work*** – 85.7% of workers aged 16 years and over, national average 79.3%
- **Car Pooled to Work*** – 9.6% of workers aged 16 years and over, national average 10.6%
- **Used Public Transportation to Work*** – 1% of workers aged 16 years and over, national average 5.2%
- **Mean Travel Time to Work** – 22.8 minutes, nationally 25.2 minutes
- **Zero Car Households*** – 158,114 (6.4%), of the total 2.4 Million households, down 0.8% from the 2000 census

*Based on 2008-2010 American Community Survey 3-Year Estimates

U.S. - Harris Poll

- Persons with disabilities are twice as likely to have inadequate transportation

National Public Transit Ridership vs. Domestic Air Traffic Ridership for 2003

- Unlinked passenger trips on transit vehicles reached 9 Billion
- Revenue passenger boardings on domestic aircraft was 584 Million

2011 Public Transit Highlights

INDOT Office of Transit

1. Awarded \$40.9 million of state Public Mass Transportation Funds (PMTF) to 66 transit systems.
2. Awarded more than \$12 million in federal Section 5311 funds to 44 rural transit systems to offset operating and capital expenses.
3. Awarded \$2.7 million in Section 5310 grants to 44 agencies and procured 78 vehicles.
4. Conducted annual workshops for Section 5310 applicants (specialized transportation providers) and 5311 grantees (public transit operators in rural areas).
5. Continued to conduct Section 5310 and 5311 grantee compliance reviews.
6. More than 3,400 employees were employed by Indiana's Public Transit Systems in 2011.
7. Indiana transit systems reported over 36 million passenger trips in 2011.
8. Indiana transit system buses covered over 46.3 million total vehicle miles in 2011.

2011 INDIANA RTAP ANNUAL REPORT

TRAINING:

ON-SITE/REGIONAL: In 2011 the RTAP staff conducted 52 individual training sessions and trained 1,197 drivers statewide for an average of 20 drivers at each session. Regional training sites continue to prove to be an efficient and effective method for delivering quality training in Indiana.

In 2011 the RTAP program staff became certified instructors through the Defensive Driving Instructor Certification program from the National Safety Council. Agencies requesting and receiving this training from the certified Indiana RTAP staff can receive a certificate documenting that they have completed the National Safety Council training. Cost of the certificate is \$3.50 each.

Driver training demands did not permit the passenger assistance training(PAT) for managers and supervisors to occur in 2011. The Manager/Supervisor PAT training originally scheduled for 2011 will be offered in 2012 at two locations.

TECHNICAL ASSISTANCE:

INCOST: Again in 2011 Indiana RTAP co-hosted the annual state Roadeo with INCOST, and provided a full scholarship for the winner of the local Roadeo to attend and compete at the National Roadeo in Indianapolis, IN.

SCHOLARSHIPS: As a result of the 2011 CTAA National Roadeo and Expo being held in our home state of Indiana, the RTAP program provided a record 12 scholarships covering the cost of registration for transit managers to attend.

Year	Classes Conducted	Drivers Trained
2002	82	1,322
2003	71	1,167
2004	61	1,012
2005	73	1,087
2006	94	1,816
2007	73	1,276
2008	87	1,860
2009	77	1,544
2010	51	1,163
2011	52	1,197
Total	721	13,444

CTAA: The RTAP staff assisted CTAA with identifying speakers for the 2011 Expo and with setting the Roadeo course. In addition, the Indiana RTAP Manager was elected to serve on the CTAA National Roadeo committee.

SUBSTANCE ABUSE: The new Medical Qualification Program now required for all Indiana Section 5311 systems and their safety-sensitive employees was implemented in 2011. Although there was initially a mixed reception from transit providers regarding the required implementation of this new program, feedback has been increasingly positive. Many transit managers have indicated the program is a working "eye opener." Indiana's rural transit drivers must report for their safety-sensitive job duties medically qualified or "fit for duty." This program provides a mechanism for assessing the medical qualifications of all safety-sensitive employees as it applies to the safe performance of their job duties.

Number of assessments **completed** from September 1, 2011 through January 20, 2012:

New Hires:	95
Annual Assessment:	562
Return to Active Status:	1
Special Circumstance:	1
Post Accident:	0
TOTAL:	659

The 659 assessments resulted in 3 Medical Disqualifications. The assessments also resulted in identification of many medical conditions and medication uses that could have a negative safety impact on Indiana Rural Transit.

The RTAP program continues oversight of the Federal Transit Administrations drug and alcohol program by completing drug and alcohol reviews, maintaining a regulatory compliant policy template, providing training and guidance, and overseeing the submission of annual MIS reports. Eight compliance reviews were completed in 2011. Additionally, the RTAP program will be hosting a Drug and Alcohol Program Manager Compliance training in 2012.

WEB-SITE/NEWSLETTER: The Indiana RTAP website, www.indianartap.com, is proving to be an increasingly valuable resource for Indiana's transit providers. Up to date information regarding program changes, training opportunities, required program documents, and industry news is posted to the website as the information becomes available to keep Indiana's transit providers current.

The RTAP newsletters in 2011 contained a multitude of timely articles addressing issues of particular concern to Indiana's systems, including ADA, Drug and Alcohol, Medical Qualification, and training topics. Newsletters are maintained on the RTAP website for reference as needed. Additionally, systems are notified via email of program and regulatory changes. Please continue to check the website frequently for regular updates, e-mail or contact Indiana RTAP at (800)709-9981 or mlawson@indianartap.com to be added to the email list.

Section Two

Peer Group

Comparisons

2011



PEER GROUP COMPARISONS

INDOT places transit systems into one of four peer groups. The peer groups are classified as large fixed route, small fixed route, urban demand response, and rural demand response. The essential determinants of comparability among the peers are the following factors:

- Total vehicle miles;
- Urbanized or non-urbanized service area; and
- Proportion of fixed route service compared to demand response service.

This section provides a profile of each transit peer group. Each profile contains descriptive and comparative information about the entire peer group as well as for the individual systems in the group.

Each profile contains background information about the peer group that includes the individual system names, the areas served by each system in the group, and the population of each service area. A comparison table also provides ridership and vehicle mile totals for 2010 and 2011 and exhibits the percent change between the two years.

A series of graphs exhibit the transit systems' performance in four areas. The first two graphs display two common measures of transit system cost-efficiency. The measures of operating expense per passenger trip and the operating expense per vehicle mile are used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred for both measures and a system can lower each ratio by increasing the number of passenger trips and miles of service or by decreasing total expenditures.

The third and fourth graphs present two indicators of a transit system's local funding support. The third graph displays each system's locally derived income per operating expense. That is, for each dollar expended, the amount of revenue that was derived from local sources including passenger fares, charter/other revenue, and local funding assistance. A higher ratio indicates a greater acceptance of financial responsibility for transit operations at the local level. Similarly, the fare recovery ratio measures the level at which fares support the operation of a transit system. The ratio indicates the percentage of transit operations that are covered by fare revenue.

Group One: Large Fixed Route Systems

Transit systems included in Group One are large fixed route systems that operate an average of more than one million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The eight transit systems in Group One provide service to more than 2 million Indiana residents, approximately 32 percent of the state's population. The populations of the service areas served by Group One systems range from 69,291 in Bloomington to 903,393 in Indianapolis.

System	System Name	Service Area	Service Area Population
Bloomington	Bloomington Public Transportation Corporation	Bloomington Metropolitan Area	69,291
Evansville	Metropolitan Evansville Transit System	Evansville Metropolitan Area	179,703
Fort Wayne	Citilink	Fort Wayne Metropolitan Area	268,485
Gary	Gary Public Transportation Corporation	Gary City Limits and Selected Corridors	290,000
Indianapolis	IndyGo	Indianapolis Metropolitan Area	903,393
Lafayette	CityBus	Lafayette, West Lafayette Metropolitan Area, & Purdue Campus	123,046
Muncie	Muncie Indiana Transit System	Fixed Route/City Limits - Demand Response/City Limits	70,085
South Bend	South Bend Public Transportation Corporation	South Bend & Mishawaka Metropolitan Area	149,420
Total			2,053,423
Total Indiana Population			6,483,802
Percent of Indiana Population			32%

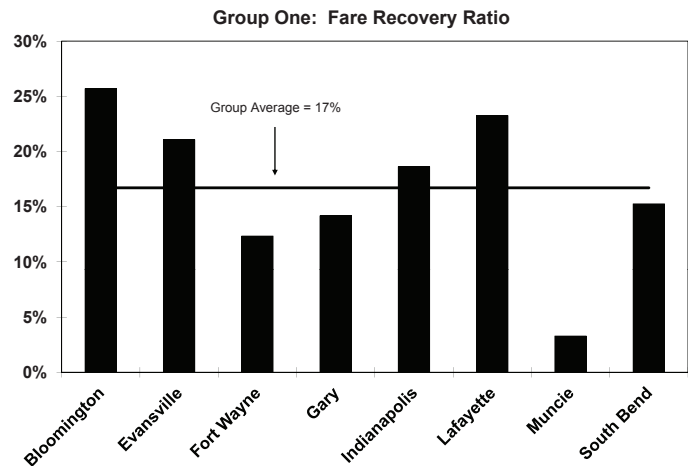
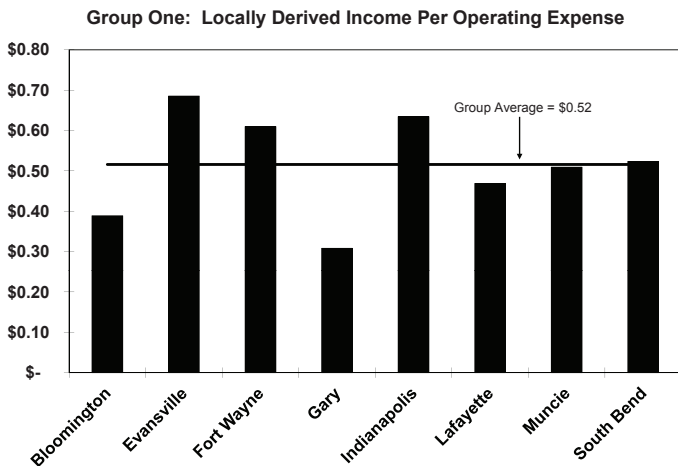
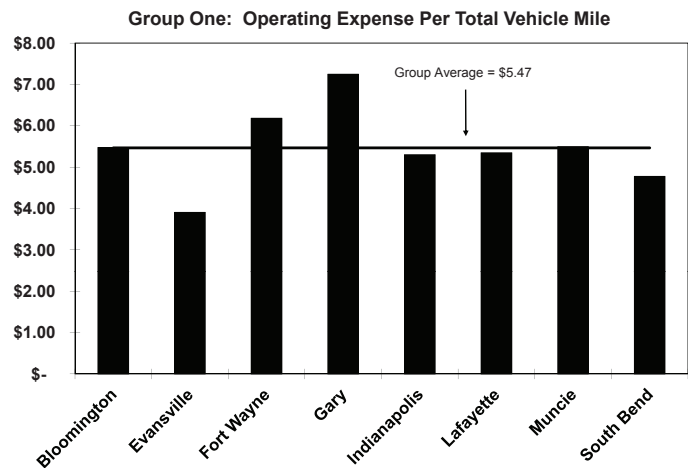
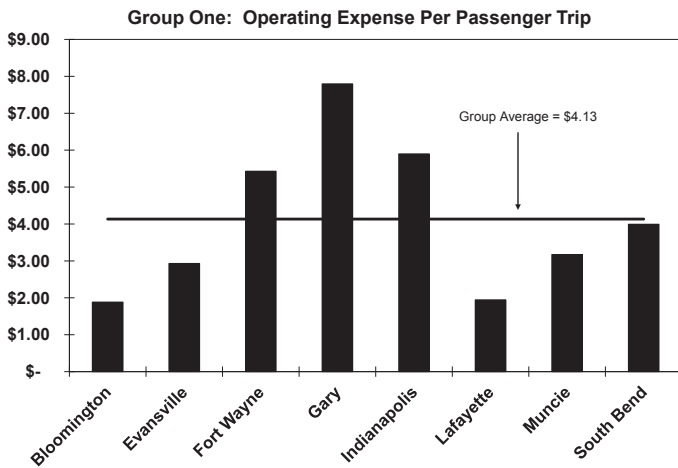
In 2011, Group One transit systems provided over 27.3 million passenger trips. Total ridership for the Group One systems increased 3.74 percent in 2011. Six of the eight systems had ridership increases between 3.07 percent and 8.07 percent, while two had ridership decreases of 27.46 and 8.66 percent. Ridership among Group One systems ranged from just over 660,000 trips to 9.4 million trips.

The total vehicle miles operated by Group One transit systems decreased in 2011. Total vehicle miles decreased by 2.49 percent, from just over 21.4 million miles in 2010 to just over 20.8 million miles in 2011. Six of the eight systems operated fewer total vehicle miles this year. In 2011, total vehicle miles for the group ranged between 710,418 and 10.5 million.

System	Total Ridership			Total Vehicle Miles		
	2010	2011	Percent Change	2010	2011	Percent Change
Bloomington	3,265,274	3,411,327	4.47%	1,173,781	1,173,684	-0.01%
Evansville	2,394,591	2,187,271	-8.66%	1,468,001	1,641,090	11.79%
Fort Wayne	1,935,204	2,012,009	3.97%	1,796,610	1,767,739	-1.61%
Gary	910,170	660,274	-27.46%	1,036,603	710,418	-31.47%
Indianapolis	8,757,876	9,464,750	8.07%	10,907,886	10,536,297	-3.41%
Lafayette	4,946,242	5,327,744	7.71%	1,942,681	1,938,856	-0.20%
Muncie	1,911,333	1,969,925	3.07%	1,153,189	1,137,469	-1.36%
South Bend	2,280,288	2,354,741	3.27%	1,929,909	1,968,992	2.03%
Total	26,400,978	27,388,041	3.74%	21,408,660	20,874,545	-2.49%

The following charts exhibit several transit performance indicators and provide a comparison among Group One systems. In 2011, the average operating expense per passenger trip for Group One systems was \$4.13. The cost per trip varied from \$1.88 to \$7.80. Among the urban systems, the average operating expense per vehicle mile was \$5.47 in 2011. The individual systems cost per mile ranged from \$3.91 to \$7.25.

In 2011, the ratio of locally derived income to operating expense varied from \$0.31 to \$0.69. This means that for every dollar of expense, between \$0.31 and \$0.69 of revenue came from local sources such as fares, charter revenue, and local assistance. Similarly, the fare recovery ratio measures the amount of the total operating expense that is covered by the passenger fares. Among the urban systems, the average fare recovery ratio was 17 percent while the individual systems actual fare recovery ratios ranged from three (3) percent to 26 percent.



Group Two: Small Fixed Route Systems

Group Two systems are small fixed route systems that operate less than one million total vehicle miles per year, with more than 50 percent of the total vehicle miles operated in fixed route service.

The ten transit systems in Group Two provide service to more than 527,000 Indiana residents, approximately eight percent of the state's population. The sizes of the service area populations range from 31,479 to 103,049. The average service area population served by Group Two systems is 52,758.

System	System Name	Service Area	Service Area Population
Anderson	City of Anderson Transit System	Anderson City Limits	58,000
Columbus	Columbus Transit	Columbus City Limits	44,000
East Chicago	East Chicago Public Transit	East Chicago City Limits	32,000
North Lake Co.	Lake Transit	Northern Lake County	90,000
Marion	Marion Transportation System	Marion City Limits, plus hourly service to Gas City and Jonesboro	37,669
Michigan City	Michigan City Transit	Michigan City City Limits 3/4 mile from any fixed route for Demand Response Services	31,479
Richmond	Rose View Transit & Paratransit System	Richmond City Limits	36,812
Southern Indiana	Transit Authority of River City	New Albany, Clarksville, and Jeffersonville City Limits	103,049
Terre Haute	Transit Utility for the City of Terre Haute	Terre Haute City Limits	61,944
Valparaiso	V-Line	Valparaiso City Limits	32,622
Total			527,575
Total Indiana Population			6,483,802
Percent of Indiana Population			8%

In 2011, Group Two systems provided more than 2.62 million trips. Total ridership for the Group Two systems increased in 2011. Overall, total ridership increased by 6.54 percent. Three of the systems had a decrease in ridership ranging from 8.22 percent to 18.20 percent. The other seven systems had increases between 2.97 and 28.93 percent. Ridership on Group Two systems ranged from 134,427 to 477,277 in 2011.

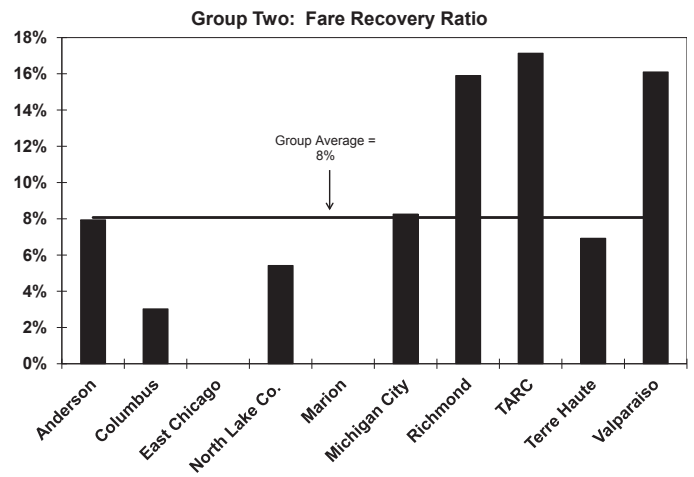
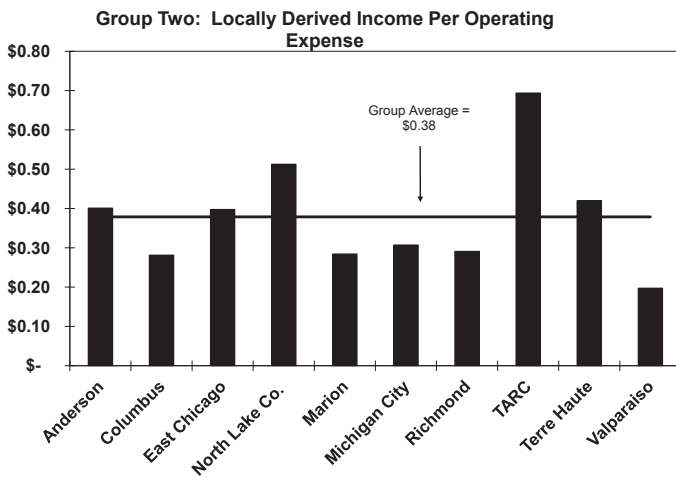
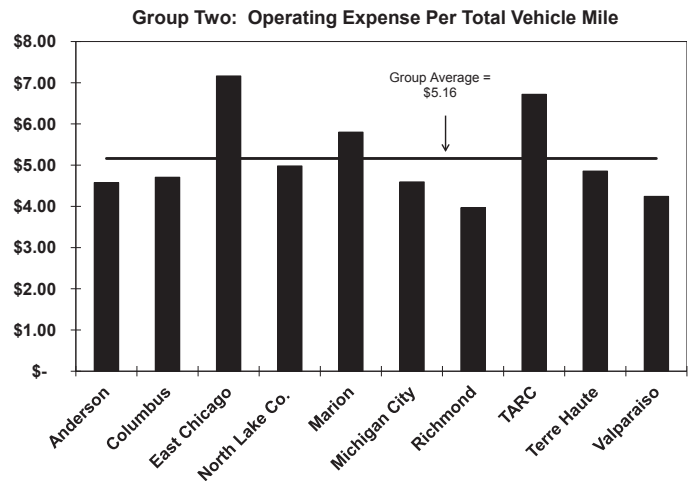
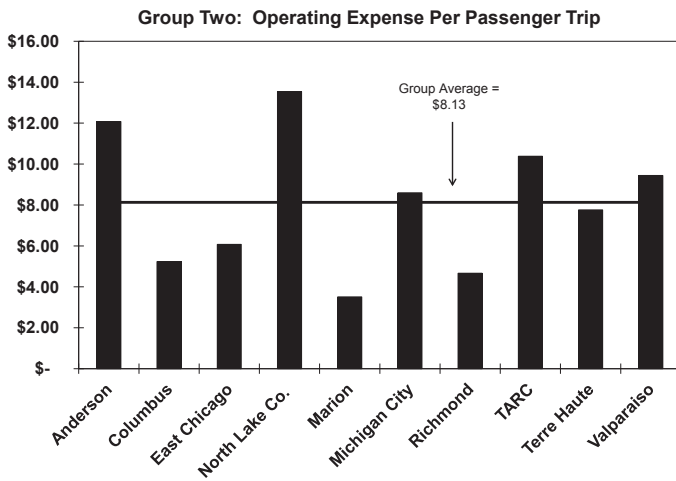
In 2011, Group Two systems operated approximately 4.12 million vehicle miles, 1.54 percent more miles than 2010. Only two out of the 10 systems in Group Two operated more miles in 2011. The number of total vehicle miles operated by a Group Two system varied from 183,968 to 843,738.

System	Total Ridership			Total Vehicle Miles		
	2010	2011	Percent Change	2010	2011	Percent Change
Anderson	175,755	185,921	5.78%	431,852	490,567	13.60%
Columbus	220,001	230,720	4.87%	281,206	256,526	-8.78%
East Chicago	244,936	216,918	-11.44%	200,326	183,968	-8.17%
North Lake Co.	205,985	310,330	50.66%	571,449	843,738	47.65%
Marion	264,994	313,251	18.21%	190,114	189,557	-0.29%
Michigan City	170,367	139,357	-18.20%	304,164	260,794	-14.26%
Richmond	262,030	269,823	2.97%	319,542	317,328	-0.69%
TARC	520,017	477,277	-8.22%	847,238	737,305	-12.98%
Terre Haute	291,888	343,152	17.56%	516,749	548,690	6.18%
Valparaiso	104,261	134,427	28.93%	402,479	299,058	-25.70%
Total	2,460,234	2,621,176	6.54%	4,065,119	4,127,531	1.54%

The first two graphs shown below exhibit standard indicators of transit expenses per unit of service provided. In 2011, the average operating expense per passenger trip among Group Two systems was \$8.13. The cost per trip varied from \$3.51 to \$13.54. The average operating cost per mile was \$5.16, with actual costs ranging from \$3.97 to \$7.16 per mile.

In 2011, the Group Two systems ratio of locally derived income to operating expense varied from \$0.20 to \$0.69. For each dollar of expense, an

average of \$0.38 came from local financial sources such as passenger fares, charter revenue, levy revenue, and local cash grants among others. On average, the systems covered eight (8) percent of their expenses through passenger fares. The Group Two fare recovery ratios ranged from three (3) to 17 percent (note: East Chicago and Marion do not charge a passenger fare and thus do not exhibit a fare recovery ratio).



Group Three: Urban Demand Response Systems

The five transit systems in Group Three operate in urbanized areas with populations greater than 50,000. Fifty percent or more of their total vehicle miles are operated in demand response or deviated fixed route service.

The Group Three systems serve approximately 678,803 people. The combined service area

populations provide service to approximately 10 percent of the state's population. The average service area population for Group Three systems is 135,761. Although Elkhart and Goshen operate separate transit systems, the two cities are defined as one metropolitan area with a combined population of 82,668.

System	System Name	Service Area	Service Area Population
Elkhart	Heart City Rider/The Intururban Trolley	City of Elkhart	50,949
Goshen	Goshen Transit	City of Goshen and contiguous area	31,719
Kokomo	First City Rider/Kokomo Senior Citizen Bus Service	Kokomo Urbanized Area	63,739
LaPorte	TransPorte	LaPorte City Limits and one-quarter mile fringe	22,053
NIRPC	Northern Indiana Regional Planning Commission	Call for service areas	510,343
Total			678,803
Total Indiana Population			6,483,802
Percent of Indiana Population			10%

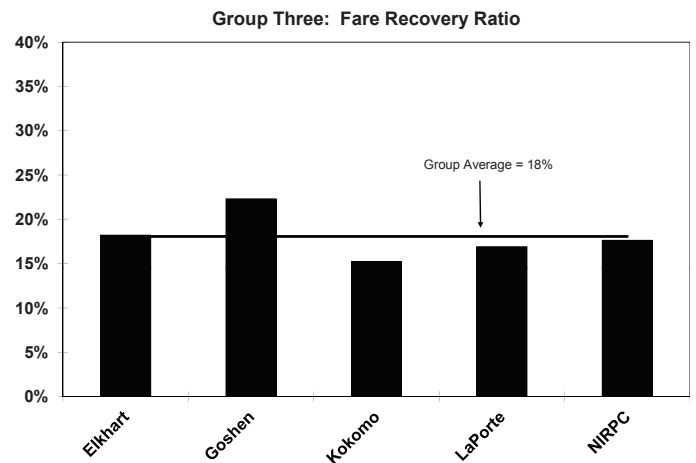
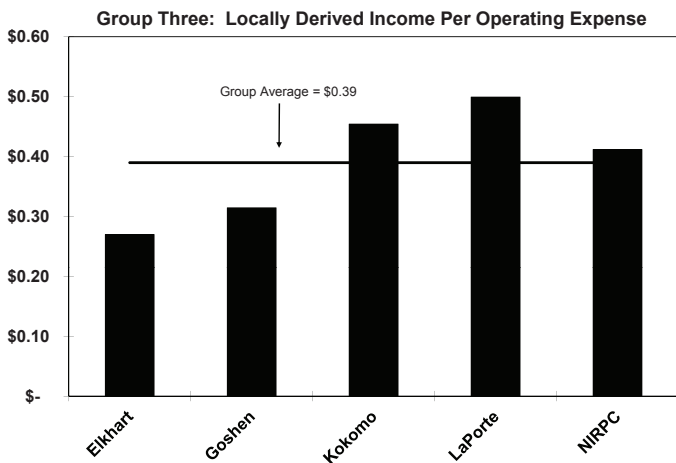
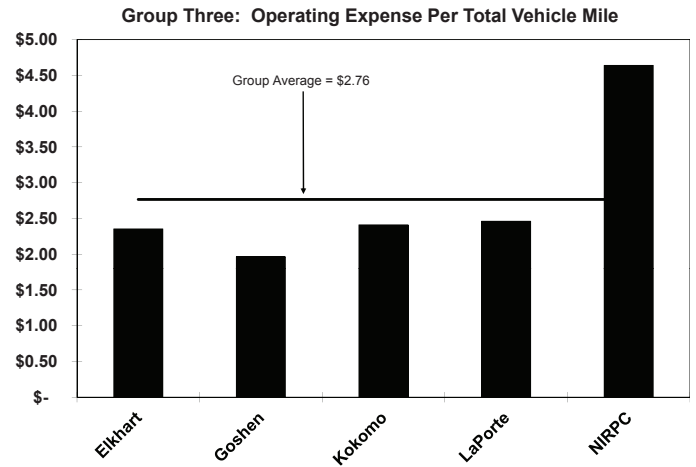
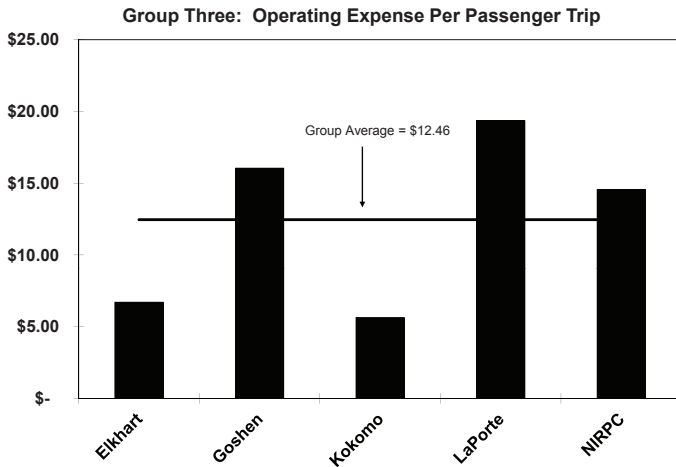
In 2011, Group Three systems provided 891,868 passenger trips, an increase of 39 percent from 2010. All of systems had a ridership increase ranging from 1.74 to 69.34 percent. Ridership on Group Three systems ranged from 10,211 to 367,567 in 2011

In 2011, Group Three systems operated more than 2.99 million vehicle miles. Three of the systems had a mileage increase while two of the systems experienced decreases. In total, vehicle miles for Group Three decreased 7.13 percent. The systems operated between 83,494 miles and 1,047,144 miles in 2011.

System	Total Ridership			Total Vehicle Miles		
	2010	2011	Percent Change	2010	2011	Percent Change
Elkhart	275,258	367,567	33.54%	938,527	1,047,144	11.57%
Goshen	7,871	10,211	29.73%	64,084	83,494	30.29%
Kokomo	213,633	361,767	69.34%	1,193,254	846,867	-29.03%
LaPorte	31,969	37,461	17.18%	112,645	117,496	4.31%
NIRPC	112,899	114,862	1.74%	920,678	903,898	-1.82%
Total	641,630	891,868	39.00%	3,229,187	2,998,899	-7.13%

The Group Three systems had an average cost per passenger trip of \$12.46 in 2011. In 2011, the cost per trip for individual systems varied from \$5.64 to \$19.35. It cost an average of \$2.76 for each vehicle mile operated by the Group Three systems. The actual operating expense per mile for the systems ranged from \$1.96 to \$4.64.

Through local means of generating income, the Group Three systems covered an average of \$0.39 for each dollar of operating expense. Primarily using passenger fare revenue and local cash grants, the systems covered between \$0.27 and \$0.50 for each dollar of expense. Considering fare revenue alone, the systems recovered between 15 percent and 22 percent of system expenses through passenger fares, with an average fare recovery of 18 percent.



Group Four: Rural Demand Response Systems

Rural demand response systems include transit systems in urban areas with populations less than 50,000 and rural countywide and multi-county systems with varying population sizes. These systems operate 50 percent or more of their total vehicle miles in demand response or deviated fixed route service.

The 42 systems in Group Four serve more than 2.69 million people. This represents 42 percent of the state's population. The average service area population is 64,130. The size of the individual service areas is between 4,350 and 274,569 people.

System	System Name	Service Area	Service Area Population
Allen County	Countilink	Allen County	86,844
Bedford	Transit Authority of Stone City	Bedford City Limits	13,413
Boone County	Boone Area Transit System	Boone County	56,640
Cass County	Cass Area Transit	Cass County and City of Logansport	38,966
Clinton County	Paul Phillippe Resource Center	Clinton County	33,224
DeKalb County	DeKalb County Council on Aging	DeKalb County	42,223
Fayette County	Fayette County Transit	Fayette County	24,277
Franklin County	Franklin County Public Transportation	Franklin County	23,087
Fulton County	Fulton County Transpo	Fulton County	20,836
Hamilton County	Hamilton County Express Public Transit	Hamilton County	274,569
Hancock County	Hancock Area Rural Transit	Hancock County	70,002
Hendricks Co.	LINK Hendricks County	Hendricks/Morgan Counties	214,342
Huntingburg	Huntingburg Transit System	Huntingburg City Limits	6,057
Huntington County	Huntington Area Transportation	Huntington County	37,124
Jay-Randolph-Delaware	The New Interurban Public Transit System	Delaware, Jay, Randolph, Blackford, Madison, Henry, and Grant Counties (except Muncie, New Castle, and Marion)	179,237
Johnson County	ACCESS Johnson County	Johnson/Shelby Counties	149,541
KIRPC	Arrowhead Country Public Transportation	Jasper, Pulaski and Starke Counties	84,487
Knox County	Van-Go	Knox County	38,440
Kosciusko County	Kosciusko Area Bus Service	Kosciusko County	77,358
LaGrange County	LaGrange County Council on Aging	LaGrange County	37,128
Madison County	Transportation for Rural Areas of Madison	Madison County except Anderson	75,507
Marshall County	Marshall County Public Transit	Marshall County	47,051
Miami County	Miami Co. YMCA dba Y MIAMIgo	Miami County	36,903
Mitchell	Mitchell Transit System	Mitchell City Limits	4,350
Monroe County	Rural Transit	Monroe, Owen and Lawrence Counties	145,478
New Castle	New Castle Community Transit System	New Castle City Limits	18,114
Noble County	Noble Transit System	Noble County	47,536
Orange County	Orange County Transit Services	Orange County	19,840
Rush County	Rush County Senior Citizens Services	Rush County	17,392
Seymour	Seymour Transit's Recycle to Ride	City of Seymour	17,503
SIDC	Ride Solution	Daviess, Gibson, Greene, Martin, Pike & Sullivan Counties	249,706
SIRPC	Catch-A-Ride	Counties	182,299
SITS	Southern Indiana Transit System	Crawford, Harrison, Scott and Washington Counties	102,520
Steuben County	Steuben County Council on Aging	Steuben County	34,185
Union County	Union County Transit	Union County and referred populations of Fayette, Franklin, Rush and Wayne counties	39,621
Vigo County	Area 7 Agency on Aging	Vigo County	47,063
Wabash County	Wabash County Transit	Wabash County	32,888
Washington	Washington Transit System	Washington City Limits and ADA corridors	11,509
Waveland	Waveland Volunteer Transportation System	Brookston, Clarks Hill, Hillsboro, Rossville, Boswell, and Waveland	7,590
Wells County	WOW!	Wells County	27,636
White County	White County Council on Aging	White County Council on Aging	24,643
Whitley County Transit	Whitley County Council on Aging	Whitley County	33,292
Total			2,730,421
Total Indiana Population			6,483,802
Percent of Indiana Population			42%

In 2011, the systems in Group Four provided over 2 million trips, a decrease of approximately 0.35 percent over the 2010 total. Twelve systems had ridership decreases between 0.48 percent and 64.96 percent while 30 systems had ridership increases between 1.39 percent and 38.85 percent. The average number of trips provided by a Group

Four system was 48,556. Group Four systems operated over 14.5 million vehicle miles in 2011, an increase of 2.28 percent over 2010. Fourteen systems operated fewer miles than in 2010, while 28 operated more miles. The number of vehicle miles operated by Group Four systems ranged from 18,631 to 2,080,180.

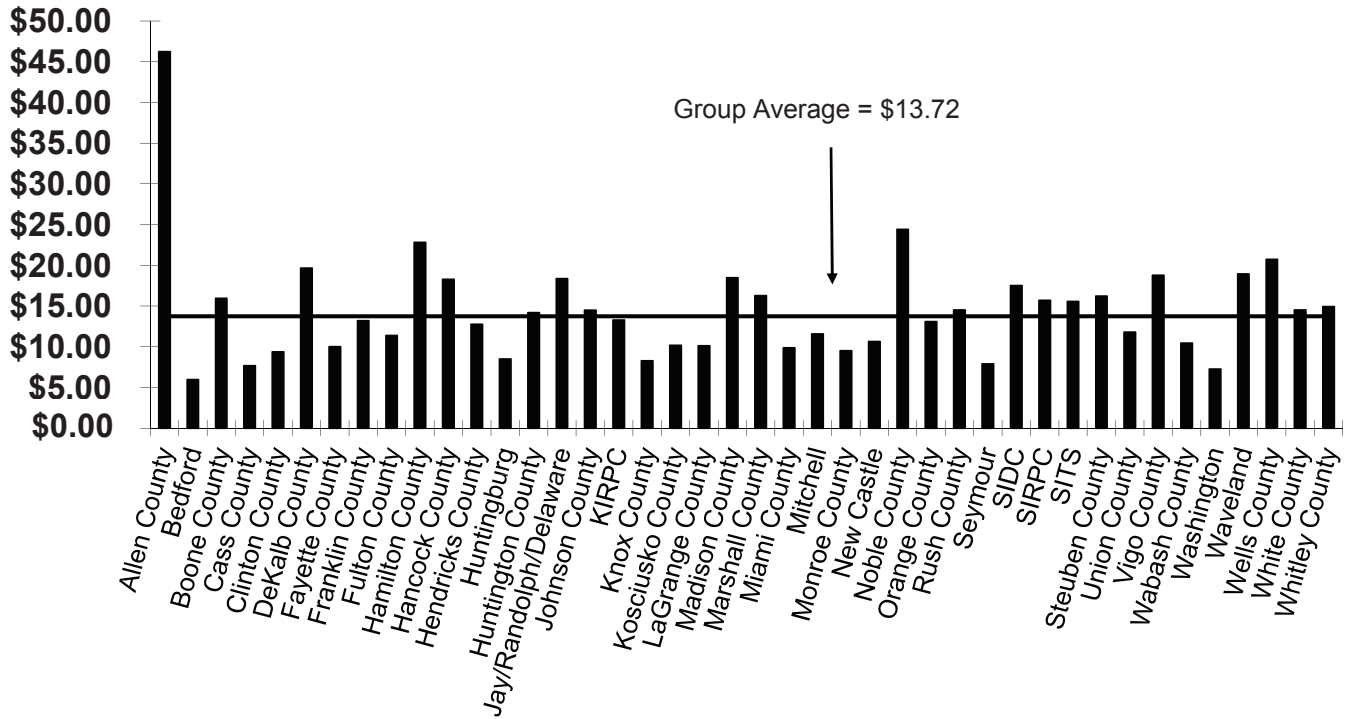
The cost per passenger trip for Group Four systems ranged from \$5.97 to \$46.23 with an average cost per trip of \$13.72. The average operating expense per vehicle mile was \$2.45. The actual cost per mile ranged from \$0.88 to \$7.34.

The amount of locally derived income that the Group Four systems generated per dollar of operating expense varied within a range of \$0.22

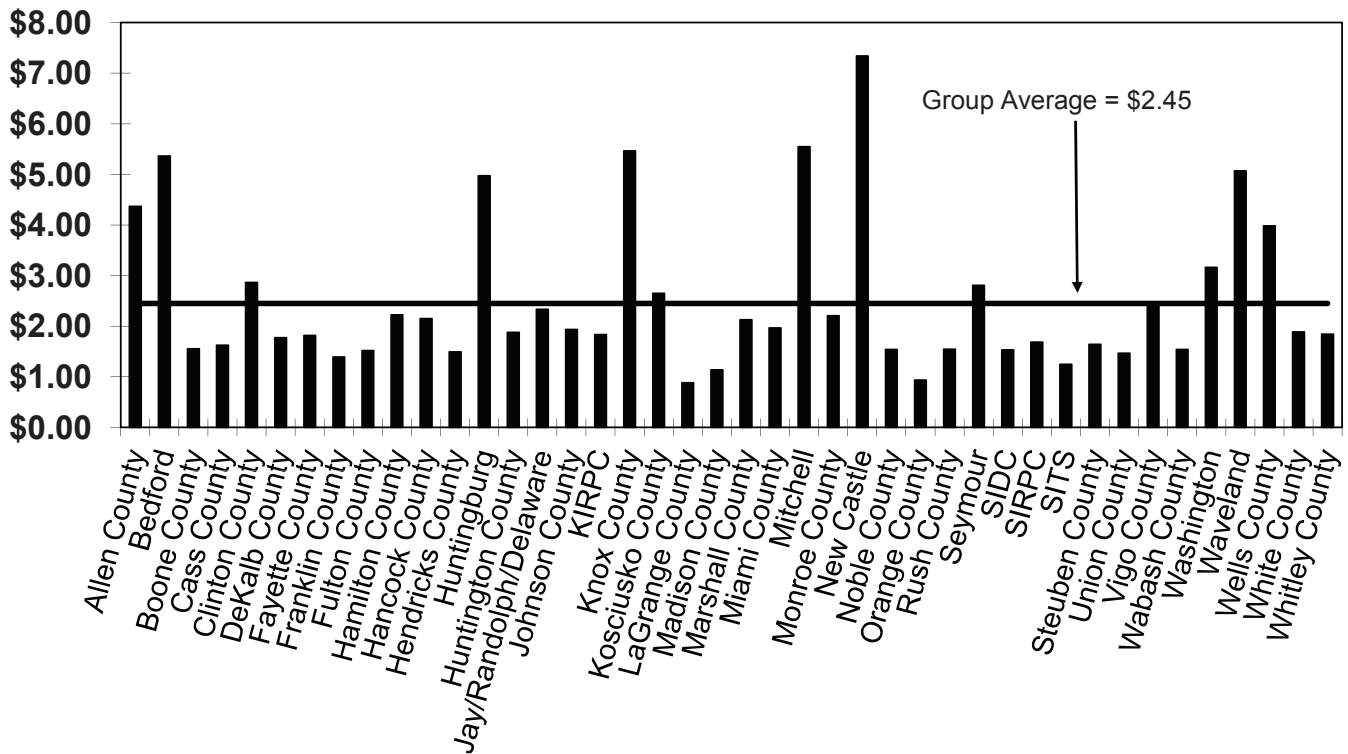
and \$0.60 among the systems. The average was \$0.39 for each dollar of expense. The fare recovery ratio also differed greatly among the systems. Through passenger fares, the systems recovered between two (2) percent and 26 percent of system expenses. The average fare recovery ratio was eight (8) percent.

System	Total Ridership			Total Vehicle Miles		
	2010	2011	Percent Change	2010	2011	Percent Change
Allen County	13,149	4,607	-64.96%	114,013	48,779	-57.22%
Bedford	60,884	72,442	18.98%	79,088	80,607	1.92%
Boone County	24,677	23,839	-3.40%	218,956	244,706	11.76%
Cass County	194,626	156,798	-19.44%	772,056	739,510	-4.22%
Clinton County	44,499	47,713	7.22%	138,924	155,837	12.17%
DeKalb County	19,785	20,974	6.01%	191,156	232,844	21.81%
Fayette County	29,969	35,768	19.35%	161,316	196,894	22.05%
Franklin County	37,890	38,992	2.91%	381,834	369,542	-3.22%
Fulton County	33,668	37,829	12.36%	249,571	283,488	13.59%
Hamilton County	43,029	45,475	5.68%	411,583	466,344	13.30%
Hancock County	20,873	22,673	8.62%	186,061	192,512	3.47%
Hendricks County	82,099	87,750	6.88%	778,385	748,797	-3.80%
Huntingburg	9,684	11,895	22.83%	16,944	20,300	19.81%
Huntington County	36,567	40,141	9.77%	248,164	303,284	22.21%
Jay/Randolph/Delaware	81,636	73,592	-9.85%	584,856	578,331	-1.12%
Johnson County	133,405	110,970	-16.82%	921,306	829,623	-9.95%
KIRPC	71,150	92,084	29.42%	344,618	665,711	93.17%
Knox County	83,378	80,914	-2.96%	315,982	122,497	-61.23%
Kosciusko County	60,944	65,931	8.18%	222,345	252,847	13.72%
LaGrange County	28,047	38,942	38.85%	333,993	445,990	33.53%
Madison County	14,727	13,978	-5.09%	243,360	227,531	-6.50%
Marshall County	11,578	15,270	31.89%	127,357	116,677	-8.39%
Miami County	34,634	38,189	10.26%	164,903	191,850	16.34%
Mitchell	7,766	8,927	14.95%	14,284	18,631	30.43%
Monroe County	192,147	154,402	-19.64%	820,528	664,957	-18.96%
New Castle	46,395	46,173	-0.48%	57,718	66,894	15.90%
Noble County	25,471	25,826	1.39%	413,231	409,767	-0.84%
Orange County	28,888	33,825	17.09%	452,632	474,615	4.86%
Rush County	10,920	11,192	2.49%	121,182	105,267	-13.13%
Seymour	34,835	31,698	-9.01%	92,182	88,935	-3.52%
SIDC	168,968	181,937	7.68%	2,025,609	2,080,180	2.69%
SIRPC	101,444	111,909	10.32%	1,125,053	1,041,426	-7.43%
SITS	55,437	53,040	-4.32%	590,505	662,830	12.25%
Stuben County	18,141	19,321	6.50%	168,546	190,776	13.19%
Union County	28,729	32,779	14.10%	248,571	263,499	6.01%
Vigo County	11,344	14,969	31.96%	95,087	114,272	20.18%
Wabash County	33,145	40,143	21.11%	266,423	272,190	2.16%
Washington	11,748	12,826	9.18%	28,718	29,372	2.28%
Waveland	6,454	5,622	-12.89%	17,955	20,989	16.90%
Wells County	33,774	34,561	2.33%	174,441	179,901	3.13%
White County	16,913	17,375	2.73%	129,374	133,624	3.29%
Whitley County	21,931	26,055	18.80%	171,139	210,871	23.22%
Total	2,025,348	2,039,346	0.69%	14,219,949	14,543,497	2.28%

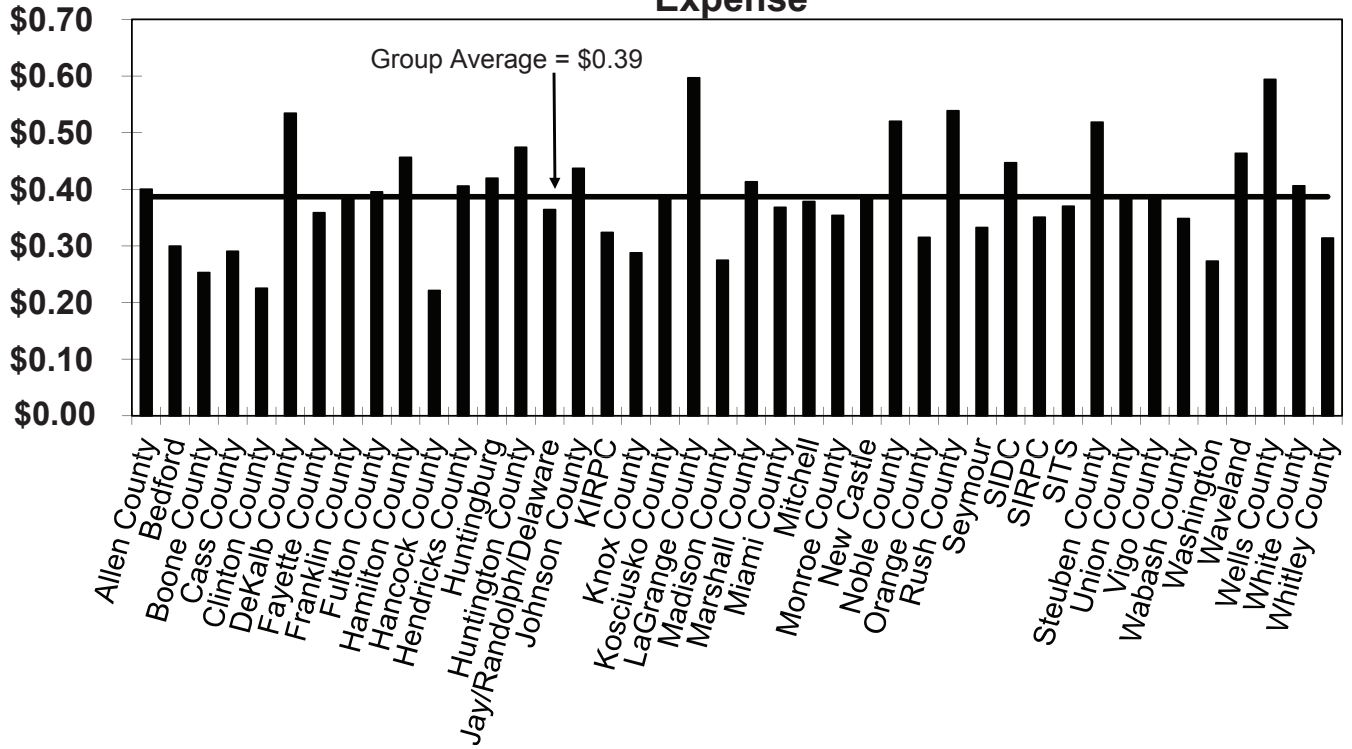
Group Four: Operating Expense Per Passenger Trip



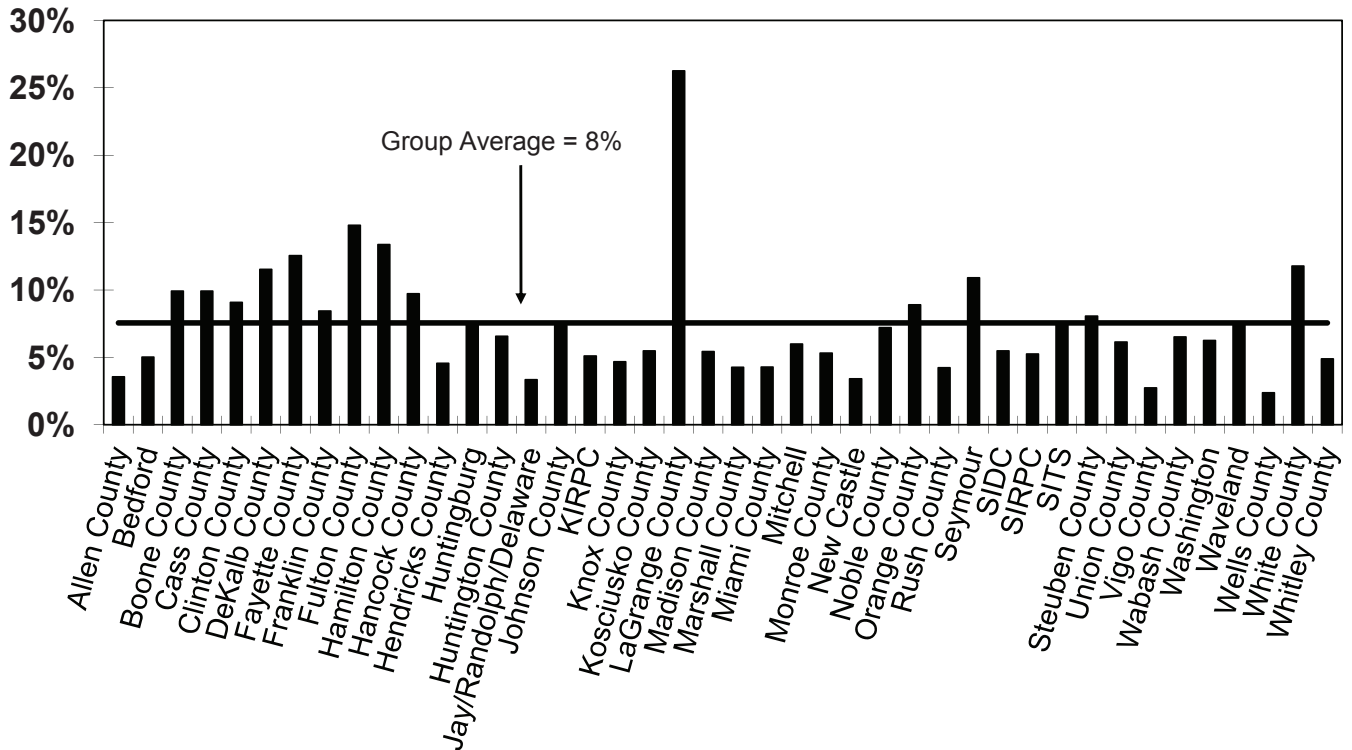
Group Four: Operating Expense Per Total Vehicle Mile



Group Four: Locally Derived Income Per Operating Expense



Group Four: Fare Recovery Ratio



Northern Indiana Commuter Transportation District

The Northern Indiana Commuter Transportation District (NICTD) provides commuter rail service between South Bend, Indiana and Chicago, Illinois. Because commuter rail operations are inherently different from bus and demand response services in terms of ridership and cost and revenue, NICTD was

not included in one of the four peer groups profiled in this section.

NICTD serves an estimated 950,000 Indiana residents along its service corridor. This represents approximately fifteen percent of the state's population.

System	System Name	Service Area	Service Area Population
NICTD	Northern Indiana Commuter Transportation District	Rail Corridor between South Bend, IN & Chicago, IL	950,000 (estimated)
Total			950,000 (estimated)
	Total Indiana Population		6,483,802
	Percent of Indiana Population		15%

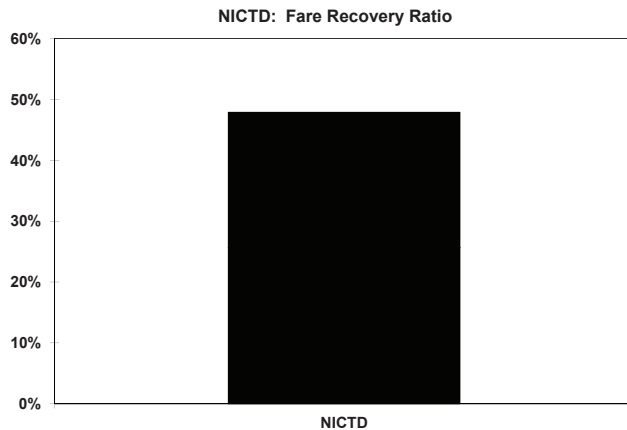
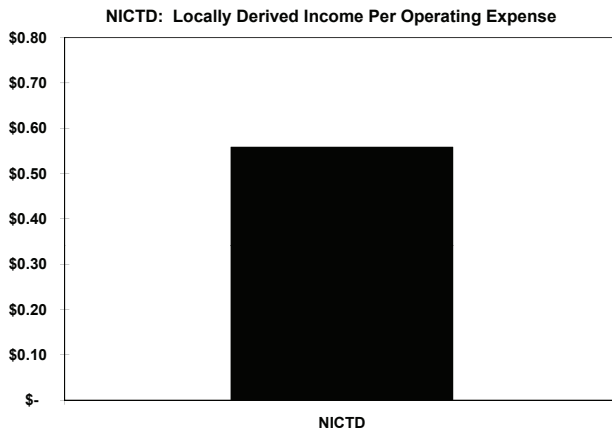
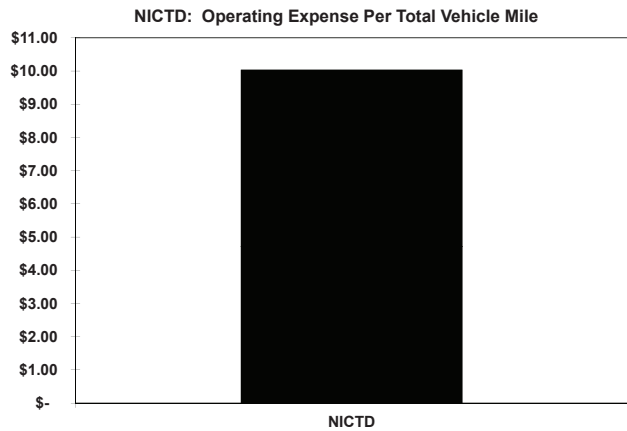
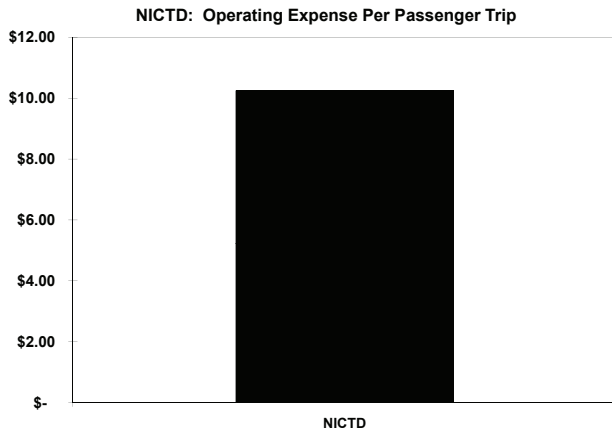
NICTD ridership levels decreased in 2011. NICTD provided 3.7 million trips in 2011, a decrease of 0.21 percent since 2010. Total vehicle miles increased

from 3.70 million miles in 2010 to 3.78 million miles in 2011. This represents an increase of 2.18 percent.

System	Total Ridership			Total Vehicle Miles		
	2010	2011	Percent Change	2010	2011	Percent Change
NICTD	3,714,356	3,706,676	-0.21%	3,706,042	3,786,655	2.18%
Total	3,714,356	3,706,676	-0.21%	3,706,042	3,786,655	2.18%

In 2011, NICTD's operating expense per passenger trip was \$10.24 while the operating cost per mile was \$10.03. NICTD covered \$0.56 of each dollar of

operating expense through local sources. Similarly, NICTD recovered 48 percent of its expenses through fare revenue alone.



Section Three

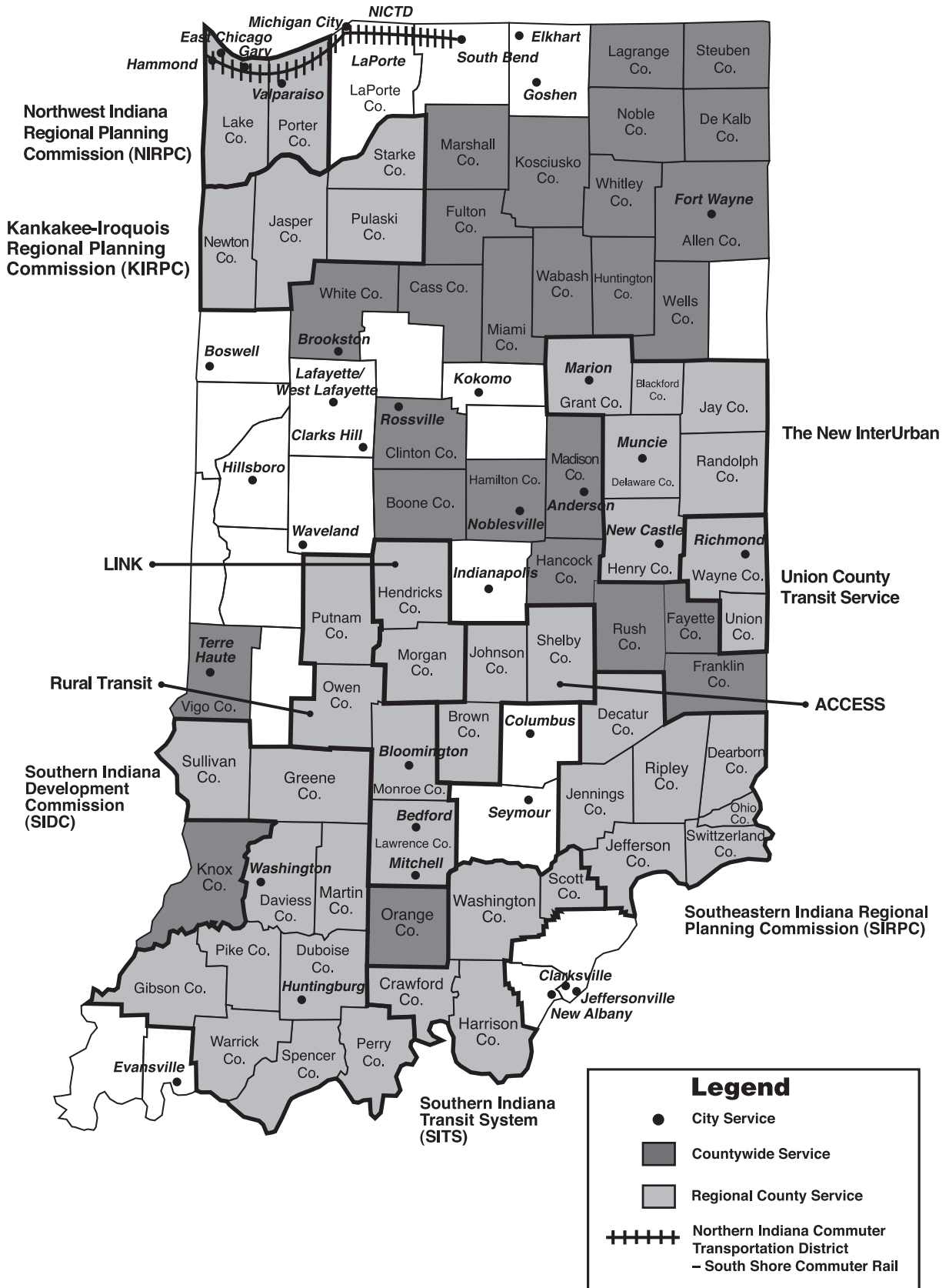
Transit System

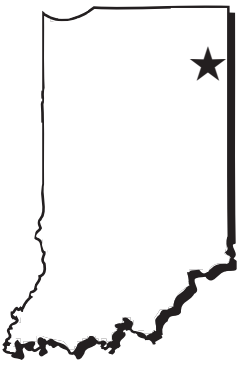
Pages

2011



2011 PUBLIC TRANSIT SYSTEMS IN INDIANA





Allen County

233 W. Main St.
Fort Wayne, IN 46802
(260) 426-0060

Contact: Jenni Showalter, Executive Director

Email: jenni@allenco.com

Website: www.allenco.com

General Information

Type of Service Demand Response
Service Area Allen County
Service Population 86,844

Service Hours

Weekday 8:00 AM - 5:30 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$5.00
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	7
Maintenance	0	0
Administration	2	0
	<u>2</u>	<u>7</u>

Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	7
Base Fleet	5
Fuel Consumption (gal)	17,353

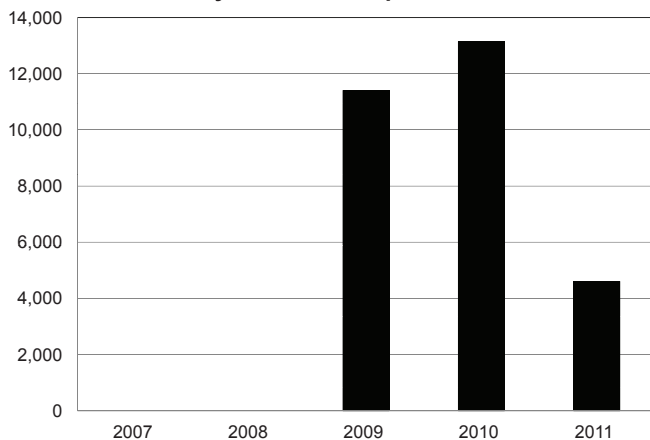
Ridership Trends

2007	
2008	
2009	11,408
2010	13,149
2011	4,607

2011 Highlights

- ACCA contracted with CleanShare Marketing to wrap buses.

System Ridership Trend



Allen County Council on Aging



Legislative District

Indiana Senate 17, 20
Indiana House 79, 80, 81, 82, 83, 84,85

U.S. Congressional 3

Productivity

Total Passenger Boardings 4,607
Total Vehicle Miles 48,779
Revenue Vehicle Miles 48,779
Revenue Vehicle Hours 2,742

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.37
Operating Expense per Passenger Trip \$46.23
Passenger Trips per Total Vehicle Mile 0.09
Passenger Trips per Capita 0.05

Financial Performance

Operating Subsidy \$205,405
Operating Subsidy Ratio 96%
Locally Derived Income \$85,166
Locally Derived Income Per Operating Expense \$0.40
Fare Recovery Ratio 4%

Operating Expense Summary

Operator Salaries/Wages	\$70,658
Other Salaries/Wages	\$52,882
Fringe	\$4,779
Services	\$9,500
Materials and Supplies	\$54,159
Utilities	\$3,000
Casualty/Liability	\$17,000
Purchased Transportation	\$0
Other	\$1,000
Total Expenses	\$212,978
Fixed Route Expenses	\$0
Demand Response Services	\$212,978

Revenue Summary

Fare Revenue	\$7,573
Contract/Other	\$0
Local Assistance	\$77,593
State Assistance	\$25,110
Federal Assistance	\$102,702
Total Revenue	\$212,978

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2005	Ford	11	Yes	Gas
1	2006	Chevy	6	Yes	Gas
1	2007	Chevy	6	Yes	Gas
1	2008	Ford	11	No	Gas
2	2010	Dodge	5+1wc	Yes	Gas
3	2010	Ford	12+2wc	Yes	Gas
2	2011	Ford	8+2wc	Yes	Gas
11					



Anderson

530 Dale Jones Road
Anderson, IN 46011
(765) 648-6406

Contact: Stephon Blackwell, General Manager

Email: sblackwell@cityofanderson.com

Website: www.cityofanderson.com/government-department.aspx?id=6

General Information

Type of Service Fixed Route and Demand Response
Service Area Anderson City Limits
Service Population 58,000

Service Hours

Weekday 6:00 AM- 7:00 PM
Saturday 9:00 AM - 4:00 PM
Sunday NONE

Fare Structure

Base \$1.00
Youth \$1.00
Elderly/Disabled \$0.50
Transfer
Other/Special
Monthly Pass fixed Route \$24.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	18	5
Maintenance	3	1
Administration	6	0
	<u>27</u>	<u>6</u>

Operation Characteristics

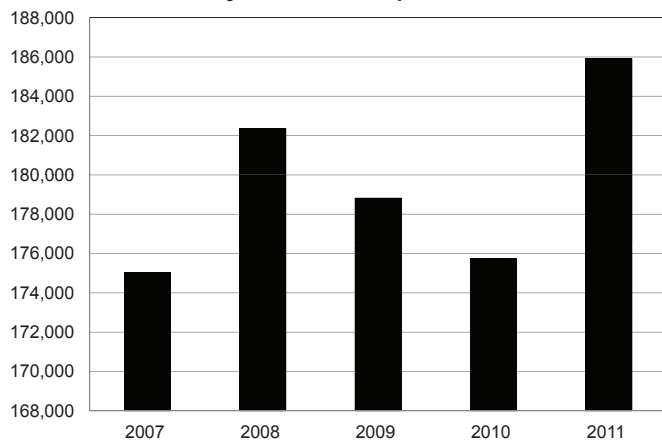
Revenue Vehicles	15
Peak Hour Fleet	12
Base Fleet	9
Fuel Consumption (gal)	57,127

Ridership Trends

2007	175,036
2008	182,367
2009	178,819
2010	175,755
2011	185,921

2011 Highlights

System Ridership Trend



City of Anderson Transit



Legislative District

Indiana Senate 49, 50
 Indiana House 36, 37

U.S. Congressional 6

Productivity

Total Passenger Boardings 185,921
 Total Vehicle Miles 490,567
 Revenue Vehicle Miles 409,662
 Revenue Vehicle Hours 30,703

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.58
 Operating Expense per Passenger Trip \$12.08
 Passenger Trips per Total Vehicle Mile 0.38
 Passenger Trips per Capita 3.21

Financial Performance

Operating Subsidy \$2,045,241
 Operating Subsidy Ratio 91%
 Locally Derived Income \$923,252
 Locally Derived Income Per Operating Expense \$0.41
 Fare Recovery Ratio 8%

Operating Expense Summary

Operator Salaries/Wages	\$855,002
Other Salaries/Wages	\$361,342
Fringe	\$600,563
Services	\$55,895
Materials and Supplies	\$267,085
Utilities	\$22,772
Casualty/Liability	\$77,351
Purchased Transportation	\$0
Other	\$5,910
Total Expenses	\$2,245,920
Fixed Route Expenses	\$1,684,440
Demand Response Services	\$561,480

Revenue Summary

Fare Revenue	\$178,412
Contract/Other	\$22,267
Local Assistance	\$722,573
State Assistance	\$300,051
Federal Assistance	\$1,022,617
Total Revenue	\$2,245,920

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1998	EVI	No	22	Electric
7	2007	Chevrolet	Yes	23+2wc	Diesel
4	2007	Ford	Yes	21+2wc	Diesel
1	2007	Chevrolet	Yes	3+2wc	Gas
2	2009	Ford	Yes	21+2wc	Diesel
1	2010	Chevrolet	Yes	23+2wc	Diesel
2	2010	Chevrolet	Yes	14+3wc	Diesel
15					



Bedford

1102 16th Street
Bedford, IN 47421
(812) 275-1800

Contact: Melanie Hacker, Transit Manager

Email: mhacker@bedford.in.us

Website: www.bedford.in.us

General Information

Type of Service Demand Response
Service Area City of Bedford
Service Population 13,413

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$0.75
Youth Children 10 and younger with adult \$0.25
Elderly/Disabled \$0.50
Transfer FREE
Other/Special
Senior Tokens 10 for \$4.00 Regular Tokens 10 for \$6.00
Monthly Pass \$15.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	6	0
Maintenance	0	0
Administration	1	0
	<u>7</u>	<u>0</u>

Operation Characteristics

Revenue Vehicles	6
Peak Hour Fleet	4
Base Fleet	2
Fuel Consumption (gal)	13,217

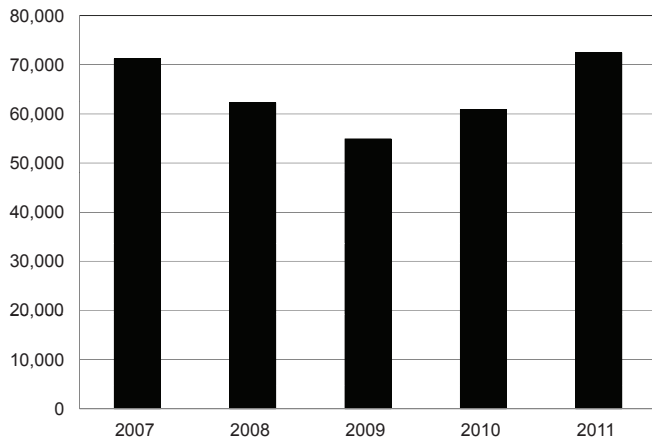
Ridership Trends

2007	71,218
2008	62,295
2009	54,931
2010	60,884
2011	72,442

2011 Highlights

- Passenger Count Increase of 11,558 over 2010.

System Ridership Trend





Transit Authority of Stone City - TASC

Operating Expense Summary

Operator Salaries/Wages	\$204,809
Other Salaries/Wages	\$42,116
Fringe	\$95,547
Services	\$21,124
Materials and Supplies	\$46,159
Utilities	\$8,400
Casualty/Liability	\$9,333
Purchased Transportation	\$0
Other	\$4,687
Total Expenses	\$432,175
Fixed Route Expenses	\$0
Demand Response Services	\$432,175

Revenue Summary

Fare Revenue	\$21,652
Contract/Other	\$0
Local Assistance	\$107,730
State Assistance	\$97,533
Federal Assistance	\$205,260
Total Revenue	\$432,175

Legislative District

Indiana Senate 14, 15, 16
Indiana House 62, 65

U.S. Congressional 4

Productivity

Total Passenger Boardings	72,442
Total Vehicle Miles	80,607
Revenue Vehicle Miles	80,607
Revenue Vehicle Hours	6,112

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.36
Operating Expense per Passenger Trip	\$5.97
Passenger Trips per Total Vehicle Mile	0.90
Passenger Trips per Capita	5.40

Financial Performance

Operating Subsidy	\$410,523
Operating Subsidy Ratio	95%
Locally Derived Income	\$129,382
Locally Derived Income Per Operating Expense	\$0.30
Fare Recovery Ratio	5%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2005	Ford	18+2wc	Yes	Gas
1	2006	Ford	16+2wc	Yes	Gas
2	2008	Ford	16+2wc	Yes	Gas
1	2009	Ford	16+2wc	Yes	Gas
1	2010	Ford	16+2wc	Yes	Gas
6					



Bloomington

130 W. Grimes Lane
 Bloomington, IN 47403
 (812) 332-5688

Contact: Lewis May, General Manager
Email: mayl@bloomingtontransit.com
Website: www.bloomingtontransit.com

General Information

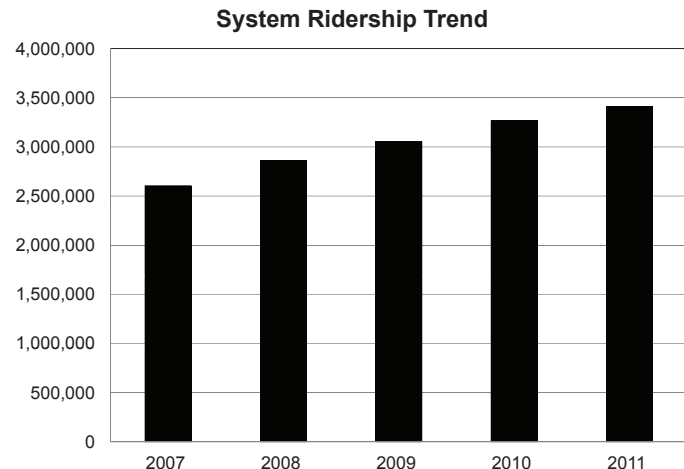
Type of Service Fixed Route and Demand Response
Service Area Bloomington Metropolitan Area
Service Population 69,291

Service Hours

Weekday 6:10 AM - 12:50 AM
Saturday 7:25 AM - 11:10 PM
Sunday 9:30 AM - 11:20 PM

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer
Other/Special
 Monthly pass \$30/ Semi-Annual pass - \$150
 Monthly disabled pass \$15/Summer youth pass - \$12



Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	40	31
Maintenance	14	0
Administration	15	3
	69	34

Operation Characteristics

Revenue Vehicles	46
Peak Hour Fleet	36
Base Fleet	31
Fuel Consumption (gal)	295,821

Ridership Trends

2007	2,605,490
2008	2,861,508
2009	3,056,703
2010	3,265,274
2011	3,411,327

2011 Highlights

- Ridership was up 4.5% in 2011 compared to 2010. 3.41 million riders carried - an all time record.
- State of Good Repair grant of \$1.03 million received for 2 hybrid buses.
- Livability grant of \$25,000 received for bike lockers.
- Master Plan Study completed for expansion of Grimes Lane maintenance/operations facility.
- Collision accidents down 9% in 2011 compared to 2010 - down 32% since 2008.
- Fuel prices locked at \$3.08/gallon for March 2012 thru March 2013 for about 75% of fuel needs.



Bloomington Public Transportation Corporation

Legislative District

Indiana Senate 2, 3
 Indiana House 60, 61
 U.S. Congressional 9

Productivity

Total Passenger Boardings 3,411,327
 Total Vehicle Miles 1,173,684
 Revenue Vehicle Miles 1,104,842
 Revenue Vehicle Hours 103,804

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.47
 Operating Expense per Passenger Trip \$1.88
 Passenger Trips per Total Vehicle Mile 2.91
 Passenger Trips per Capita 49.23

Financial Performance

Operating Subsidy \$4,611,566
 Operating Subsidy Ratio 72%
 Locally Derived Income \$2,529,745
 Locally Derived Income Per Operating Expense \$0.39
 Fare Recovery Ratio 26%

Operating Expense Summary

Operator Salaries/Wages	\$1,828,258
Other Salaries/Wages	\$1,379,197
Fringe	\$893,576
Services	\$445,334
Materials and Supplies	\$1,467,556
Utilities	\$59,322
Casualty/Liability	\$235,886
Purchased Transportation	\$0
Other	\$116,542
Total Expenses	\$6,425,671
Fixed Route Expenses	\$5,932,187
Demand Response Services	\$493,484

Revenue Summary

Fare Revenue	\$1,649,977
Contract/Other	\$164,128
Local Assistance	\$715,640
State Assistance	\$2,263,594
Federal Assistance	\$1,632,332
Total Revenue	\$6,425,671

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	1995	Gillig	Yes	37+2wc	Diesel
1	1997	Gillig	Yes	30+2wc	Diesel
3	1997	Gillig	Yes	37+2wc	Diesel
1	1998	Nova	Yes	35+2wc	Diesel
1	2001	Ford	Yes	12+2wc	Diesel
3	2002	Gillig	Yes	40+2wc	Diesel
1	2002	Ford	Yes	12+2wc	Diesel
5	2003	Gillig	Yes	40+2wc	Diesel
2	2003	Gillig	Yes	29+2wc	Diesel
5	2005	Gillig	Yes	40+2wc	Diesel
2	2006	Gillig	Yes	29+2wc	Hybrid/Electric
1	2006	Ford	Yes	20+2wc	Diesel
2	2006	Ford	Yes	9+2wc	Gas
1	2007	Ford	Yes	25+2wc	Diesel
4	2007	Gillig	Yes	32+2wc	Diesel
3	2008	Gillig	Yes	32+2wc	Diesel
4	2008	Ford	Yes	7+2wc	Gas
4	2009	Gillig	Yes	32+2wc	Hybrid/Electric

46



Boone County

515 CrownPointe Drive
 Lebanon, IN 46052
 (765) 482-5220

Contact: Susan T. Ritz, Executive Director

Email: sritz@booneseniors.org

Website: www.booneseniors.org

General Information

Type of Service Demand Response
Service Area Boone County
Service Population 56,640

Service Hours

Weekday 7:30 AM - 4:30 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$5.00
Youth \$2.00
Elderly/Disabled \$5.00 round trip
Transfer
Other/Special
 \$1.00 each way for Medicaid
 Fees for out of county

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	21
Maintenance	0	0
Administration	2	2
	<u>2</u>	<u>23</u>

Operation Characteristics

Revenue Vehicles	20
Peak Hour Fleet	14
Base Fleet	6
Fuel Consumption (gal)	14,940

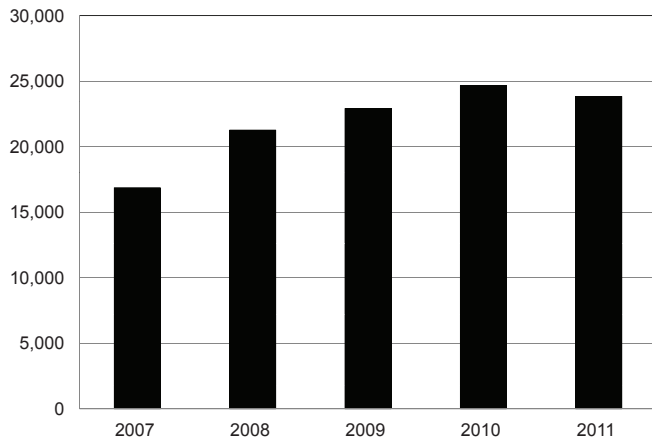
Ridership Trends

2007	16,875
2008	21,268
2009	22,918
2010	24,677
2011	23,839

2011 Highlights

- Working with the school systems to help transport children, as well as parents, if needed for conferences.
- Working with the Business Park to transport employees.
- Drivers tested through Public Safety Medical.
- Two new part-time drivers hired.

System Ridership Trend



Boone Area Transit System



Legislative District

Indiana Senate 29, 30, 31, 32, 33, 34, 35, 36
Indiana House 28, 38, 87

U.S. Congressional 4

Productivity

Total Passenger Boardings 23,839
Total Vehicle Miles 244,706
Revenue Vehicle Miles 243,337
Revenue Vehicle Hours 18,145

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.55
Operating Expense per Passenger Trip \$15.93
Passenger Trips per Total Vehicle Mile 0.10
Passenger Trips per Capita 0.42

Financial Performance

Operating Subsidy \$342,052
Operating Subsidy Ratio 90%
Locally Derived Income \$95,989
Locally Derived Income Per Operating Expense \$0.25
Fare Recovery Ratio 10%

Operating Expense Summary

Operator Salaries/Wages	\$156,161
Other Salaries/Wages	\$64,000
Fringe	\$15,602
Services	\$14,932
Materials and Supplies	\$44,346
Utilities	\$511
Casualty/Liability	\$23,629
Purchased Transportation	\$0
Other	\$60,491
Total Expenses	\$379,672
Fixed Route Expenses	\$0
Demand Response Services	\$379,672

Revenue Summary

Fare Revenue	\$37,620
Contract/Other	\$0
Local Assistance	\$58,369
State Assistance	\$83,590
Federal Assistance	\$200,093
Total Revenue	\$379,672

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1998	Dodge	12	Yes	Gas
1	2000	Ford	3	No	Gas
1	2002	Chevy	3	Yes	Gas
1	2003	Chevy	3	Yes	Gas
1	2005	Chevy	3	Yes	Gas
1	2006	Chevy	3	Yes	Gas
1	2006	Ford	3	No	Gas
1	2007	Chrysler	3	No	Gas
1	2007	Chevy	3+1wc	Yes	Gas
1	2008	Ford	8+2wc	Yes	Gas
4	2008	Chevy	3+1wc	Yes	Gas
1	2010	Dodge	4	No	Gas
2	2010	Ford	8+2wc	Yes	Gas
3	2010	Dodge	3+1wc	Yes	Gas
20					



Cass County Council on Aging, Inc.

115 S. Sixth Street
 Logansport, IN 46947
 (574) 722-2424

Contact: Beau Beard, Executive Director
Email: bbeard@casstransit.com
Website: www.casstransit.com

General Information

Type of Service Demand Response
Service Area Cass County
Service Population 38,966

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday 9:00 AM - 2:00 PM
Sunday NONE

Fare Structure

Base \$2.00 in town \$3.00 in county
Youth
Elderly/Disabled
Transfer
Other/Special
 Bus Pass 12 Rides for \$15.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	12	24
Maintenance	0	4
Administration	3	4
	<u>15</u>	<u>32</u>

Operation Characteristics

Revenue Vehicles	23
Peak Hour Fleet	23
Base Fleet	14
Fuel Consumption (gal)	55,038

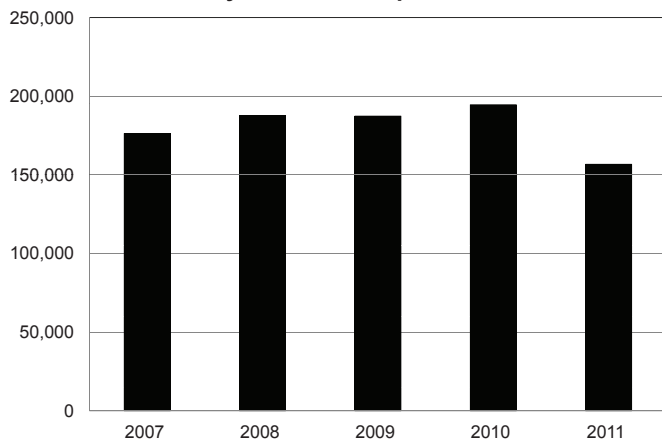
Ridership Trends

2007	176,347
2008	187,711
2009	187,424
2010	194,626
2011	156,798

2011 Highlights

- We now offer full time spanish speaking dispatchers.

System Ridership Trend





The Cass County Council on Aging, Inc.

Legislative District

Indiana Senate 7, 22
 Indiana House 16, 24

U.S. Congressional 2

Productivity

Total Passenger Boardings 156,798
 Total Vehicle Miles 739,510
 Revenue Vehicle Miles 737,785
 Revenue Vehicle Hours 45,746

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.62
 Operating Expense per Passenger Trip \$7.66
 Passenger Trips per Total Vehicle Mile 0.21
 Passenger Trips per Capita 4.02

Financial Performance

Operating Subsidy \$1,081,402
 Operating Subsidy Ratio 90%
 Locally Derived Income \$348,743
 Locally Derived Income Per Operating Expense \$0.29
 Fare Recovery Ratio 10%

Operating Expense Summary

Operator Salaries/Wages	\$678,261
Other Salaries/Wages	\$102,000
Fringe	\$0
Services	\$101,465
Materials and Supplies	\$178,848
Utilities	\$16,985
Casualty/Liability	\$122,788
Purchased Transportation	\$0
Other	\$0
Total Expenses	\$1,200,347
Fixed Route Expenses	\$0
Demand Response Services	\$1,200,347

Revenue Summary

Fare Revenue	\$118,945
Contract/Other	\$0
Local Assistance	\$229,798
State Assistance	\$348,747
Federal Assistance	\$502,857
Total Revenue	\$1,200,347

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1992	Chevy	14	No	Gas
1	2000	Dodge	11	Yes	Gas
1	2000	Chevy	6	No	Gas
1	2001	GMC	15	No	Gas
2	2002	Dodge	6	No	Gas
2	2003	Dodge	6	No	Gas
1	2003	Dodge	6+1wc	Yes	Gas
1	2003	Ford	18	Yes	Gas
1	2003	Dodge	11	Yes	Gas
2	2005	Ford	10+2wc	Yes	Gas
2	2006	Chevy	6+1wc	Yes	Gas
1	2007	Chevy	6+1wc	Yes	Gas
2	2007	Dodge	7	No	Gas
2	2008	Chevy	7	Yes	Gas
3	2009	Ford	9	Yes	Gas

23



Clinton County

401 W. Walnut Street
Frankfort, IN 46041
(765) 659-4060

Contact: Dawn Layton, Executive Director
Email: dlayton@clintoncountytransit.org

General Information

Type of Service Demand Response
Service Area County of Clinton
Service Population 33,224

Service Hours

Weekday 7:00 AM - 5:00 PM
Saturday 10:00 AM - 1:00 PM
Sunday NONE

Fare Structure

Base Donation
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	9
Maintenance	0	0
Administration	3	3
	<u>4</u>	<u>12</u>

Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	8
Base Fleet	9
Fuel Consumption (gal)	19,389

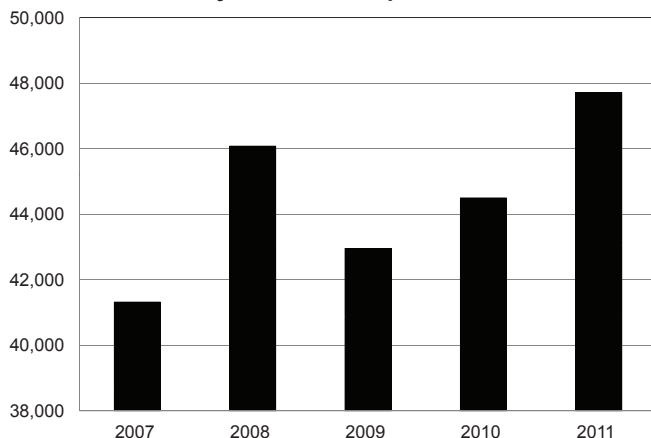
Ridership Trends

2007	41,320
2008	46,079
2009	42,956
2010	44,499
2011	47,713

2011 Highlights

- Had our best increase of Units Year to date!
- Participated in several different Health Fairs and Events to spread the word about our system.
- Worked with the Area Plan to develop new goals for the future Area Plan and first time Public Transportation was implimented into the plan.
- Fitness for Duty on all Employees.

System Ridership Trend



Clinton County Transit



Legislative District

Indiana Senate 26
 Indiana House 38
 U.S. Congressional 4

Productivity

Total Passenger Boardings 47,713
 Total Vehicle Miles 155,837
 Revenue Vehicle Miles 154,277
 Revenue Vehicle Hours 18,401

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.87
 Operating Expense per Passenger Trip \$9.36
 Passenger Trips per Total Vehicle Mile 0.31
 Passenger Trips per Capita 1.44

Financial Performance

Operating Subsidy \$405,980
 Operating Subsidy Ratio 91%
 Locally Derived Income \$100,525
 Locally Derived Income Per Operating Expense \$0.23
 Fare Recovery Ratio 9%

Operating Expense Summary

Operator Salaries/Wages	\$122,873
Other Salaries/Wages	\$60,243
Fringe	\$23,424
Services	\$17,989
Materials and Supplies	\$75,824
Utilities	\$11,429
Casualty/Liability	\$29,023
Purchased Transportation	\$0
Other	\$105,739
Total Expenses	\$446,544
Fixed Route Expenses	\$0
Demand Response Services	\$446,544

Revenue Summary

Fare Revenue	\$40,564
Contract/Other	\$0
Local Assistance	\$59,961
State Assistance	\$84,820
Federal Assistance	\$261,199
Total Revenue	\$446,544

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2002	Ford	6	No	Gas
1	2002	Chevy	14	No	Gas
1	2003	Chevy	14	No	Gas
1	2005	Ford	12+2wc	Yes	Gas
1	2007	Ford	12+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
4	2010	Ford	12+2wc	Yes	Gas
10					



Columbus

850 Lindsey Street
Columbus, IN 47201
(812) 376-2506

Contact: Sue Chapple, Transit Coordinator

Email: schapple@columbus.in.gov

Website: www.columbus.in.gov/columbus-transit

General Information

Type of Service Fixed Route and Demand Response
Service Area Columbus City Limits
Service Population 44,000

Service Hours

Weekday 6:00 AM - 7:00 PM
Saturday 6:00 AM - 7:00 PM
Sunday NONE

Fare Structure

Base \$0.25
Youth FREE
Elderly/Disabled \$0.10
Transfer
Other/Special
Call-a-Bus E & D \$0.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	13	9
Maintenance	1	0
Administration	2	1
	<u>16</u>	<u>10</u>

Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	8
Base Fleet	6
Fuel Consumption (gal)	49,903

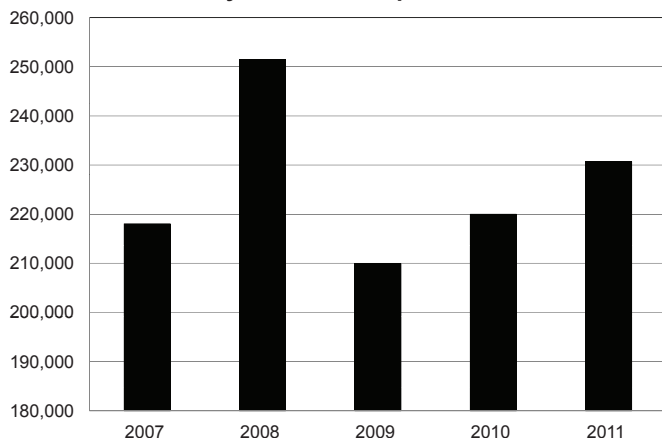
Ridership Trends

2007	218,048
2008	251,432
2009	209,939
2010	220,001
2011	230,720

2011 Highlights

- We completed our Transit Transfer Center-April, 2011 - ARRA funded project.
- We had four operators compete in the State Rodeo.
- Three of our operators went on to Compete in the National Rodeo.
- Shelia Lyle finished first place in the National Rodeo.
- Again, we have had no positive drug or alcohol tests.
- We continue to provide safety meetings and trainings.

System Ridership Trend



ColumBus Transit



Legislative District

Indiana Senate 9, 10, 11
 Indiana House 57, 59, 65

U.S. Congressional 6

Productivity

Total Passenger Boardings 230,720
 Total Vehicle Miles 256,526
 Revenue Vehicle Miles 253,378
 Revenue Vehicle Hours 23,283

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.71
 Operating Expense per Passenger Trip \$5.23
 Passenger Trips per Total Vehicle Mile 0.90
 Passenger Trips per Capita 5.24

Financial Performance

Operating Subsidy \$1,171,082
 Operating Subsidy Ratio 97%
 Locally Derived Income \$340,045
 Locally Derived Income Per Operating Expense \$0.28
 Fare Recovery Ratio 3%

Operating Expense Summary

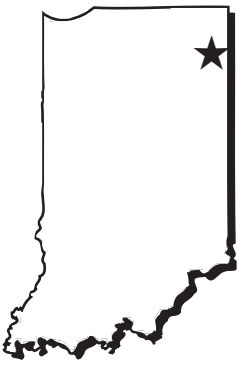
Operator Salaries/Wages	\$631,804
Other Salaries/Wages	\$71,997
Fringe	\$116,879
Services	\$59,026
Materials and Supplies	\$298,360
Utilities	\$10,631
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$18,972
Total Expenses	\$1,207,669
Fixed Route Expenses	\$1,207,669
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$36,587
Contract/Other	\$0
Local Assistance	\$303,458
State Assistance	\$282,085
Federal Assistance	\$585,539
Total Revenue	\$1,207,669

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2000	Dodge	Yes	12+2wc	Gas
1	2006	Ford	Yes	12+2wc	Diesel
5	2007	Gillig	Yes	22+2wc	Diesel
3	2007	Turtletop	Yes	12+2wc	Gas
1	2008	Chevy Uplander	Yes	3+1wc	Gas
11					



DeKalb County

1800 E. 7th St.
 Auburn, IN 46706
 (260) 925-3311

Contact: Meg Zenk, Executive Director/Transportation Director

Email: mzenk@dcco.net

Website: www.dekalbcountycouncilonaging.org

General Information

Type of Service Demand Response
Service Area DeKalb County
Service Population 42,223

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$2.00 in town \$3.00 in county
Youth 12 & under \$1.00
 (in-county & in-city/town);
 \$2.00 (in-county & out-of-city/town)
Elderly/Disabled Donation
Transfer
Other/Special
 Suggested donations for out-of-county trips

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	17
Maintenance	0	0
Administration	1	0
	<u>2</u>	<u>17</u>

Operation Characteristics

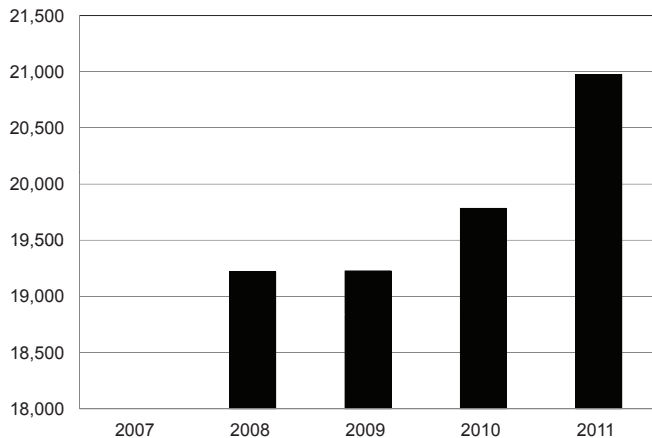
Revenue Vehicles	10
Peak Hour Fleet	8
Base Fleet	7
Fuel Consumption (gal)	19,628

Ridership Trends

2007	
2008	19,221
2009	19,228
2010	19,785
2011	20,974

2011 Highlights

System Ridership Trend





DeKalb Area Rural Transit - DART

Legislative District

Indiana Senate 25
 Indiana House 51, 52, 85

U.S. Congressional 3

Productivity

Total Passenger Boardings 20,974
 Total Vehicle Miles 232,844
 Revenue Vehicle Miles 228,576
 Revenue Vehicle Hours 16,195

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.77
 Operating Expense per Passenger Trip \$19.66
 Passenger Trips per Total Vehicle Mile 0.09
 Passenger Trips per Capita 0.50

Financial Performance

Operating Subsidy \$364,725
 Operating Subsidy Ratio 88%
 Locally Derived Income \$220,170
 Locally Derived Income Per Operating Expense \$0.53
 Fare Recovery Ratio 12%

Operating Expense Summary

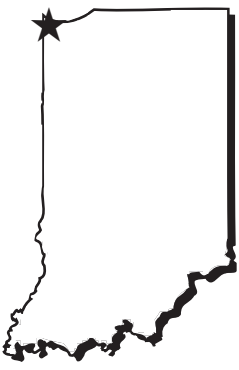
Operator Salaries/Wages	\$146,342
Other Salaries/Wages	\$44,494
Fringe	\$31,050
Services	\$9,562
Materials and Supplies	\$80,669
Utilities	\$0
Casualty/Liability	\$30,097
Purchased Transportation	\$0
Other	\$70,046
Total Expenses	\$412,260
Fixed Route Expenses	\$0
Demand Response Services	\$412,260

Revenue Summary

Fare Revenue	\$47,535
Contract/Other	\$0
Local Assistance	\$172,635
State Assistance	\$71,314
Federal Assistance	\$120,776
Total Revenue	\$412,260

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2002	Dodge	12	No	Gas
1	2003	Chevy	5+1wc	Yes	Gas
1	2006	Ford	7+1wc	Yes	Gas
2	2008	Chevy	5+1wc	Yes	Gas
1	2008	Ford	10	Yes	Gas
1	2009	Ford	7+1wc	Yes	Gas
1	2010	Dodge	5+1wc	Yes	Gas
1	2011	Ford	13	No	Gas
1	2011	Buick	4	No	Gas
10					



East Chicago

5400 Cline Ave
 East Chicago, IN 46312
 (219) 391-8465

Contact: Sandra Martinez, Interim Director

Email: smartinez@eastchicago.com

Website: www.eastchicago.com/page10/page90/index.html

General Information

Type of Service Fixed Route and Complementary Paratransit
Service Area East Chicago city limits, and parts of Hammond, Griffith area
Service Population 32,000

Service Hours

Weekday 5:55 AM - 8:35 PM
Saturday 9:00 AM - 4:40 PM
Sunday NONE

Fare Structure

Base FREE
Youth FREE
Elderly/Disabled FREE
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	8	0
Maintenance	5	0
Administration	5	0
	<u>18</u>	<u>0</u>

Operation Characteristics

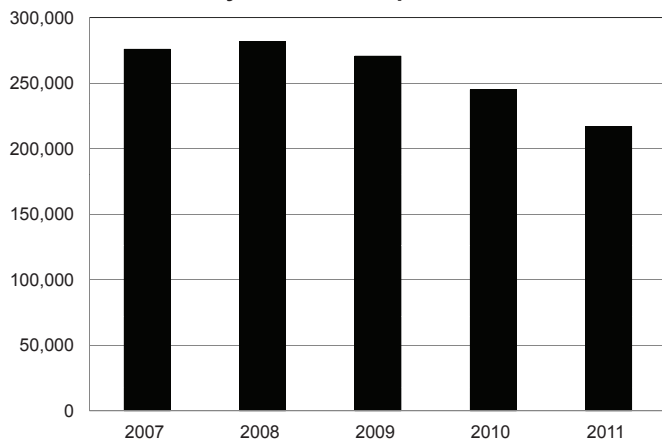
Revenue Vehicles	7
Peak Hour Fleet	4
Base Fleet	4
Fuel Consumption (gal)	45,518

Ridership Trends

2007	275,875
2008	281,610
2009	270,654
2010	244,936
2011	216,918

2011 Highlights

System Ridership Trend



East Chicago Transit



Legislative District

Indiana Senate 40
 Indiana House 2, 12
 U.S. Congressional 1

Productivity

Total Passenger Boardings 216,918
 Total Vehicle Miles 183,968
 Revenue Vehicle Miles 162,536
 Revenue Vehicle Hours 11,155

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$7.16
 Operating Expense per Passenger Trip \$6.08
 Passenger Trips per Total Vehicle Mile 1.18
 Passenger Trips per Capita 6.78

Financial Performance

Operating Subsidy \$1,316,193
 Operating Subsidy Ratio 100%
 Locally Derived Income \$524,414
 Locally Derived Income Per Operating Expense \$0.40
 Fare Recovery Ratio 0%

Operating Expense Summary

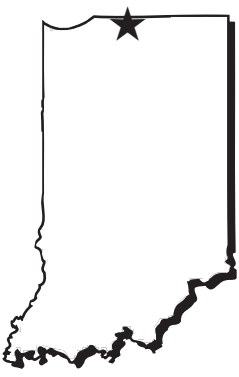
Operator Salaries/Wages	\$383,921
Other Salaries/Wages	\$331,254
Fringe	\$329,300
Services	\$29,915
Materials and Supplies	\$227,141
Utilities	\$3,676
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$12,822
Total Expenses	\$1,318,029
Fixed Route Expenses	\$1,154,584
Demand Response Services	\$163,445

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$1,836
Local Assistance	\$522,578
State Assistance	\$451,497
Federal Assistance	\$342,118
Total Revenue	\$1,318,029

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2006	Gillig Low Floor	Yes	32 +2 wch	Diesel
2	2007	Gillig Low Floor	Yes	32 + 2wch	Diesel
1	2010	Gillig Low Floor	Yes	32 + 2wch	Diesel
2	2011	Ford	Yes	12+2 wch	Gas
7					



Elkhart

227 W. Jefferson, County City Bldg, Room 1120
 South Bend, IN 46601
 (574) 287-1829

Contact: Sandra Seanor, Executive Director

Email: sseanor@macog.com

Website: www.macog.com/TRANSIT.HTM

General Information

Type of Service Fixed Route and Demand Response
Service Area Elkhart/Goshen Urbanized Area
Service Population 50,949

Service Hours

Weekday 5:00 AM - 7:00 PM
Saturday 5:30 AM - 6:00 PM
Sunday NONE

Fare Structure

Base \$1.00
Youth
Elderly/Disabled \$0.50
Transfer
Other/Special
 Demand Response: \$3.70 for 1st 3 miles

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	55	0
Maintenance	4	0
Administration	10	0
	<u>69</u>	<u>0</u>

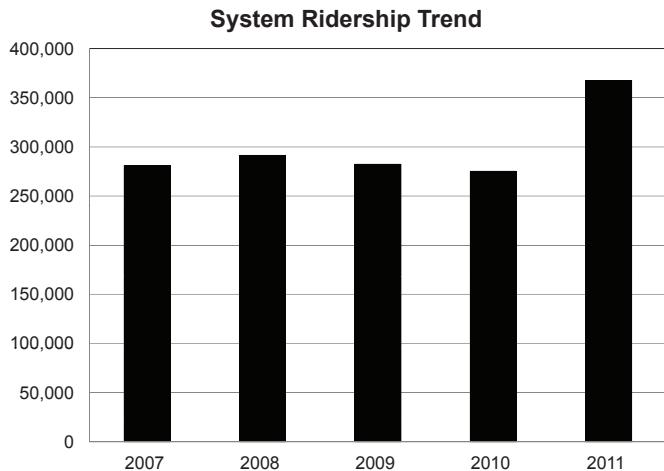
Operation Characteristics

Revenue Vehicles	28
Peak Hour Fleet	11
Base Fleet	11
Fuel Consumption (gal)	152,747

Ridership Trends

2007	280,960
2008	291,428
2009	282,370
2010	275,258
2011	367,567

2011 Highlights





Legislative District

Indiana Senate 41
 Indiana House 5, 21, 48, 49

U.S. Congressional 2

Productivity

Total Passenger Boardings 367,567
 Total Vehicle Miles 1,047,144
 Revenue Vehicle Miles 819,024
 Revenue Vehicle Hours 47,509

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.35
 Operating Expense per Passenger Trip \$6.70
 Passenger Trips per Total Vehicle Mile 0.35
 Passenger Trips per Capita 7.21

Financial Performance

Operating Subsidy \$2,015,107
 Operating Subsidy Ratio 82%
 Locally Derived Income \$664,596
 Locally Derived Income Per Operating Expense \$0.27
 Fare Recovery Ratio 18%

Operating Expense Summary

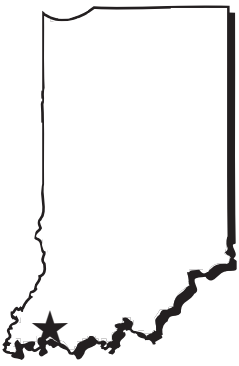
Operator Salaries/Wages	\$147,858
Other Salaries/Wages	\$0
Fringe	\$84,289
Services	\$0
Materials and Supplies	\$24,408
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$1,657,699
Other	\$549,662
Total Expenses	\$2,463,916
Fixed Route Expenses	\$1,758,495
Demand Response Services	\$705,422

Revenue Summary

Fare Revenue	\$448,809
Contract/Other	\$0
Local Assistance	\$215,787
State Assistance	\$751,585
Federal Assistance	\$1,047,735
Total Revenue	\$2,463,916

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2008	Chevy	Yes	3+2wc	Gas
1	2010	Toyota	No	5	Gas
8	2010	Dodge	Yes	3+2wc	Gas
8	2005	Hometown	Yes	22+2 wc	Diesel
2	2009	Supreme	Yes	22+2wc	Diesel
2	2010	Supreme	Yes	22+2wc	Diesel
5	2011	Supreme	Yes	22+2wc	Diesel
28					



Evansville

601 John Street
Evansville, IN 47713
(812) 435-6166

Contact: Todd M. Robertson, Executive Director - Transportation & Services - City of Evansville

Email: trobertson@evansvillegov.org

Website: www.evansvillegov.org/index.aspx?page=57

General Information

Type of Service Fixed Route and Demand Response
Service Area Evansville Metropolitan Area
Service Population 179,703

Service Hours

Weekday 5:45 AM - 9:30 PM
Saturday 6:15 AM - 12:15 AM
Sunday NONE

Fare Structure

Base \$1.00
Youth \$0.75
Elderly/Disabled \$0.50
Transfer
Other/Special
Monthl Pass Fixed Route \$60.00/ADA \$30.00
Mobility-ADA\$2.00 - ADA Convenience \$3.00 - ADA County \$5.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	52	17
Maintenance	8	10
Administration	9	0
	<u>69</u>	<u>27</u>

Operation Characteristics

Revenue Vehicles	45
Peak Hour Fleet	34
Base Fleet	34
Fuel Consumption (gal)	234,966

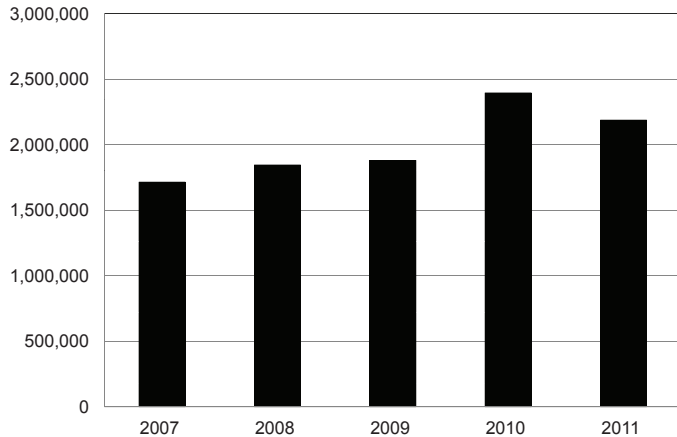
Ridership Trends

2007	1,713,950
2008	1,844,936
2009	1,880,168
2010	2,394,591
2011	2,187,271

2011 Highlights

- Received a CMAQ grant to provide free rides on Ozone alert days and offer a Free Ride Friday program to encourage use of public transportation.
- CMAQ grant also allowed for updated Ride Guides and Route Maps -- the program operated 5-27-2011 thru 8-12-2011.
- Repairs to concrete parking pad at terminal completed.
- Started test route on US HWY 41 North to check the need for a route along this corridor.
- Ordered three 29' foot transit buses, two Electric Hybrids, and one Clean Bio-Diesel Low Floor Trolley Bus.

System Ridership Trend





Metropolitan Evansville Transit System - METS

Legislative District

Indiana Senate 2
 Indiana House 75, 76, 77, 78

U.S. Congressional 8

Productivity

Total Passenger Boardings 2,187,271
 Total Vehicle Miles 1,641,090
 Revenue Vehicle Miles 1,624,588
 Revenue Vehicle Hours 108,067

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.91
 Operating Expense per Passenger Trip \$2.93
 Passenger Trips per Total Vehicle Mile 1.33
 Passenger Trips per Capita 12.17

Financial Performance

Operating Subsidy \$4,817,030
 Operating Subsidy Ratio 75%
 Locally Derived Income \$4,404,076
 Locally Derived Income Per Operating Expense \$0.69
 Fare Recovery Ratio 21%

Operating Expense Summary

Operator Salaries/Wages	\$2,487,563
Other Salaries/Wages	\$779,443
Fringe	\$1,348,822
Services	\$313,967
Materials and Supplies	\$1,193,731
Utilities	\$96,902
Casualty/Liability	\$143,706
Purchased Transportation	\$0
Other	\$47,071
Total Expenses	\$6,411,205
Fixed Route Expenses	\$4,487,844
Demand Response Services	\$1,923,361

Revenue Summary

Fare Revenue	\$1,350,812
Contract/Other	\$243,363
Local Assistance	\$2,809,901
State Assistance	\$1,593,065
Federal Assistance	\$414,064
Total Revenue	\$6,411,205

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
3	1997	Gillig	Yes	29+43	Diesel
2	2000	Chance	Yes	28+31	Diesel
6	2001	Gillig	Yes	29+43	Diesel
5	2006	Ford	Yes	8+5w/c	Diesel
4	2006	Gillig	Yes	26+8	Hybrid Electric
1	2007	Gillig	Yes	26+8	Hybrid Electric
3	2007	Ford	Yes	8+5w/c	Diesel
9	2009	Ford	Yes	18+2w/c	Diesel
3	2010	Ford	Yes	8+4	Diesel
3	2010	Ford	Yes	15+2	Diesel
6	2010	Gillig	Yes	26+8	Hybrid Electric
45					



Fayette County

477 N. Grand Avenue
 Connersville, IN 47331
 (765) 827-1511

Contact: Marva Evans, Executive Director
Email: FayetteSeniorCenter@comcast.net

General Information

Type of Service Demand Response
Service Area Fayette County
Service Population 24,277

Service Hours

Weekday 7:00 AM - 6:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$2.50 within Fayette County
Youth
Elderly/Disabled \$2.00 any distance in Fayette County (suggested donation)
Transfer
Other/Special
 \$15.00 to Cambridge City and Liberty; \$25.00 to Laurel, Brookville and Rushville
 \$60.00 to Indianapolis, Shelbyville and Greensburg

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	12
Maintenance	0	0
Administration	1	2
	<u>1</u>	<u>14</u>

Operation Characteristics

Revenue Vehicles	13
Peak Hour Fleet	8
Base Fleet	4
Fuel Consumption (gal)	15,229

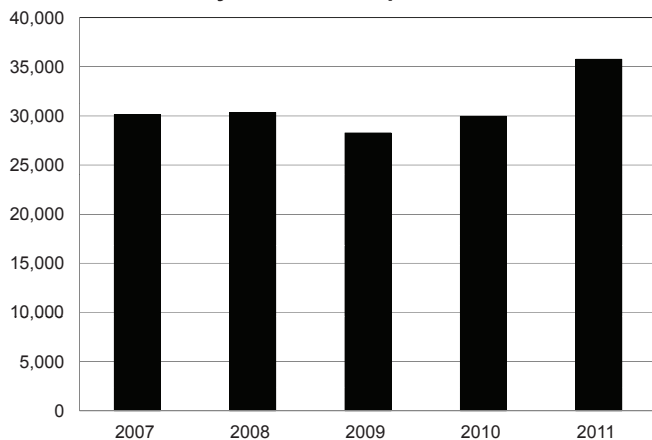
Ridership Trends

2007	30,140
2008	30,358
2009	28,269
2010	29,969
2011	35,768

2011 Highlights

- Ridership continues to increase.
- Purchased land to build a garage for our vehicles.

System Ridership Trend



Fayette County Transit



**Group
4**

Legislative District

Indiana Senate 1
 Indiana House 55
 U.S. Congressional 6

Productivity

Total Passenger Boardings 35,768
 Total Vehicle Miles 196,894
 Revenue Vehicle Miles 184,470
 Revenue Vehicle Hours 15,776

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.82
 Operating Expense per Passenger Trip \$9.99
 Passenger Trips per Total Vehicle Mile 0.18
 Passenger Trips per Capita 1.47

Financial Performance

Operating Subsidy \$312,524
 Operating Subsidy Ratio 87%
 Locally Derived Income \$128,048
 Locally Derived Income Per Operating Expense \$0.36
 Fare Recovery Ratio 13%

Operating Expense Summary

Operator Salaries/Wages	\$235,100
Other Salaries/Wages	\$25,065
Fringe	\$0
Services	\$25,000
Materials and Supplies	\$51,574
Utilities	\$5,000
Casualty/Liability	\$14,300
Purchased Transportation	\$0
Other	\$1,334
Total Expenses	\$357,373
Fixed Route Expenses	\$0
Demand Response Services	\$357,373

Revenue Summary

Fare Revenue	\$44,849
Contract/Other	\$0
Local Assistance	\$83,199
State Assistance	\$73,064
Federal Assistance	\$156,261
Total Revenue	\$357,373

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1997	Dodge	10+1wc	Yes	Gas
2	1999	Ford	7	No	Gas
1	1999	Ford	14	No	Gas
1	2002	Ford	4	No	Gas
1	2002	Dodge	12+2wc	Yes	Gas
1	2005	Chevy	5	Yes	Gas
1	2005	Dodge	4	No	Gas
1	2006	Chevy	5	Yes	Gas
1	2009	Ford	13+2wc	Yes	Gas
3	2010	Dodge	4+1wc	Yes	Gas
13					



Fort Wayne

801 Leesburg Road
Fort Wayne, IN 46808
(260) 432-4546

Contact: Ken Housden, General Manager
Email: kch@fwcitilink.com
Website: www.fwcitilink.com

General Information

Type of Service Fixed Route, Flex Route & Demand Response
Service Area Fort Wayne Metropolitan Area
Service Population 268,485

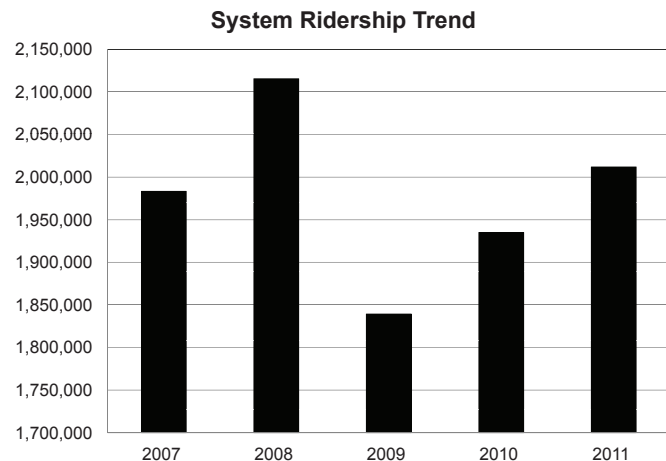
Service Hours

Weekday 5:45 AM - 9:30 PM
Saturday 7:45 AM - 6:15 PM
Sunday NONE

Fare Structure

Base \$1.25
Youth \$0.60
Elderly/Disabled \$0.60
Transfer
Other/Special

Adult \$45.00/Month; Youth & E/D \$22.00/Month
10 ride Card Youth/E&D \$6.00; Adult All Day Pass \$3.00; Youth & E/D All Day Pass \$1.50; Youth Summer Fun Pass \$25.00/3 months



Personnel

	Full-Time	Part-Time
Operations	83	10
Maintenance	12	6
Administration	7	0
	<u>102</u>	<u>16</u>

Operation Characteristics

Revenue Vehicles	52
Peak Hour Fleet	40
Base Fleet	32
Fuel Consumption (gal)	345,656

Ridership Trends

2007	1,983,424
2008	2,115,622
2009	1,839,367
2010	1,935,204
2011	2,012,009

2011 Highlights

- Ordered replacement buses (seven (7) hybrid fixed route and nine (9) flexroute & paratransit) using discretionary federal funding awarded in 2010 - to be delivered in early 2012.
- Received 2010 Safety Award from the Indiana Transportation Association; four of the past five years.
- Ridership exceeded two (2) million passenger trips; a 4% increase over last year. CampusLink shuttle ridership continues to increase and the Free Fare Saturday promotion in December demonstrated a 67% increase over average Saturday ridership.
- Collaborated with the City of Fort Wayne to receive discretionary federal Livability Grant funding for sidewalk and bus stop improvements.
- Initiated construction on a Downtown Transit Center - to be completed Fall 2012.
- Continued emphasis on providing safe, dependable and courteous service.



Fort Wayne Public Transportation Corporation/Citilink

Operating Expense Summary

Operator Salaries/Wages	\$3,320,044
Other Salaries/Wages	\$1,280,072
Fringe	\$3,404,111
Services	\$637,003
Materials and Supplies	\$1,652,171
Utilities	\$94,669
Casualty/Liability	\$285,079
Purchased Transportation	\$77,847
Other	\$176,026
Total Expenses	\$10,927,022
Fixed Route Expenses	\$9,847,857
Demand Response Services	\$1,079,165

Revenue Summary

Fare Revenue	\$1,348,000
Contract/Other	\$135,374
Local Assistance	\$5,177,480
State Assistance	\$1,898,399
Federal Assistance	\$2,367,769
Total Revenue	\$10,927,022

Productivity

Total Passenger Boardings	2,012,009
Total Vehicle Miles	1,767,739
Revenue Vehicle Miles	1,656,129
Revenue Vehicle Hours	126,230

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$6.18
Operating Expense per Passenger Trip	\$5.43
Passenger Trips per Total Vehicle Mile	1.14
Passenger Trips per Capita	7.49

Financial Performance

Operating Subsidy	\$9,443,648
Operating Subsidy Ratio	86%
Locally Derived Income	\$6,660,854
Locally Derived Income Per Operating Expense	\$0.61
Fare Recovery Ratio	12%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
7	1998	Gillig	Yes	37+2wc	Diesel
4	2002	Gillig	Yes	27+2wc	Diesel
4	2002	Gillig	Yes	32+2wc	Diesel
1	2005	Glaval	Yes	14+2wc	Hybrid
8	2005	Glaval	Yes	10+5wc	Diesel
1	2006	Supreme	Yes	14+2wc	Diesel
2	2006	Gillig	Yes	32+2wc	Diesel
6	2008	Gillig	Yes	32+2wc	Diesel
3	2009	El Dorado	Yes	26+2wc	Diesel
5	2009	Glaval	Yes	10+5wc	Diesel
4	2010	Glaval	Yes	14+2wc	Diesel
7	2010	Gillig	Yes	32+2wc	Hybrid
52					



Franklin County

11146 County Park Rd
 Brookville, IN 47012
 (765) 647 3509

Contact: Catherine Pelsor, Executive Director
Email: fcpt@frontier.com

General Information

Type of Service Demand Response
Service Area Franklin County
Service Population 23,087

Service Hours

Weekday 6:00 AM - 5:00 PM
Saturday By appointment only
Sunday By appointment only

Fare Structure

Base \$2.50
Youth
Elderly/Disabled Donation
Transfer FREE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	12
Maintenance	1	0
Administration	2	1
	<u>4</u>	<u>13</u>

Operation Characteristics

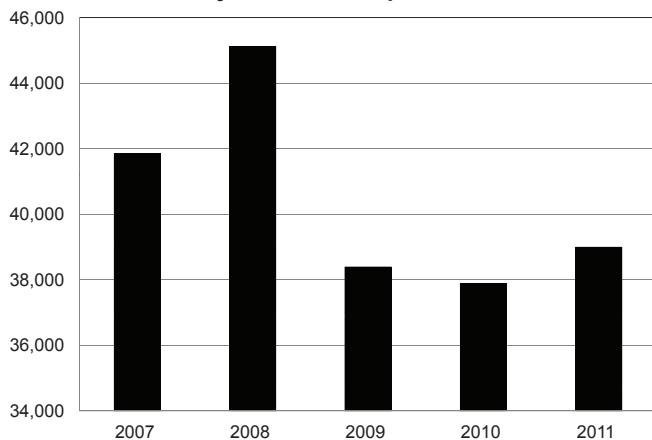
Revenue Vehicles	18
Peak Hour Fleet	12
Base Fleet	10
Fuel Consumption (gal)	26,809

Ridership Trends

2007	41,854
2008	45,117
2009	38,389
2010	37,890
2011	38,992

2011 Highlights

System Ridership Trend





Franklin County Public Transportation

Legislative District

Indiana Senate 8
 Indiana House 55, 67, 68

U.S. Congressional 6

Productivity

Total Passenger Boardings 38,992
 Total Vehicle Miles 369,542
 Revenue Vehicle Miles 366,772
 Revenue Vehicle Hours 12,471

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.39
 Operating Expense per Passenger Trip \$13.19
 Passenger Trips per Total Vehicle Mile 0.11
 Passenger Trips per Capita 1.69

Financial Performance

Operating Subsidy \$470,925
 Operating Subsidy Ratio 92%
 Locally Derived Income \$200,191
 Locally Derived Income Per Operating Expense \$0.39
 Fare Recovery Ratio 8%

Operating Expense Summary

Operator Salaries/Wages	\$241,977
Other Salaries/Wages	\$87,855
Fringe	\$26,251
Services	\$39,282
Materials and Supplies	\$63,291
Utilities	\$11,792
Casualty/Liability	\$36,362
Purchased Transportation	\$0
Other	\$7,522
Total Expenses	\$514,332
Fixed Route Expenses	\$0
Demand Response Services	\$514,332

Revenue Summary

Fare Revenue	\$43,407
Contract/Other	\$0
Local Assistance	\$156,784
State Assistance	\$122,005
Federal Assistance	\$192,136
Total Revenue	\$514,332

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1995	Ford	5	No	Gas
1	1995	Dodge	12+2wc	Yes	Gas
1	1998	Ford	14	No	Gas
1	2001	Dodge	9+2wc	Yes	Gas
1	2001	Ford	4	No	Gas
1	2003	Ford	14	No	Gas
2	2005	Dodge	5	No	Gas
2	2006	Chevy	5	No	Gas
2	2007	Ford	12+2wc	Yes	Gas
1	2008	Ford	8+2wc	Yes	Gas
3	2009	Tesco	8+2wc	Yes	Gas
2	2010	Dodge	5+2wc	Yes	Gas
18					



Fulton County

625 Pontiac Street
 Rochester, IN 46975
 (574) 223-6953

Contact: Mindy Martynowicz, Executive Director
Email: fcco@rtcol.com

General Information

Type of Service Demand Response
Service Area Fulton County, Indiana
Service Population 20,836

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$1.00 (in-town), \$3.00 (in-county)
Youth 3 and under ride for free
Elderly/Disabled Donation
Transfer
Other/Special
 Rochester: 12 rides for \$10
 In county: 12 rides for \$20

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	8
Maintenance	0	0
Administration	2	2
	<hr/> 9	<hr/> 10

Operation Characteristics

Revenue Vehicles	13
Peak Hour Fleet	11
Base Fleet	9
Fuel Consumption (gal)	18,309

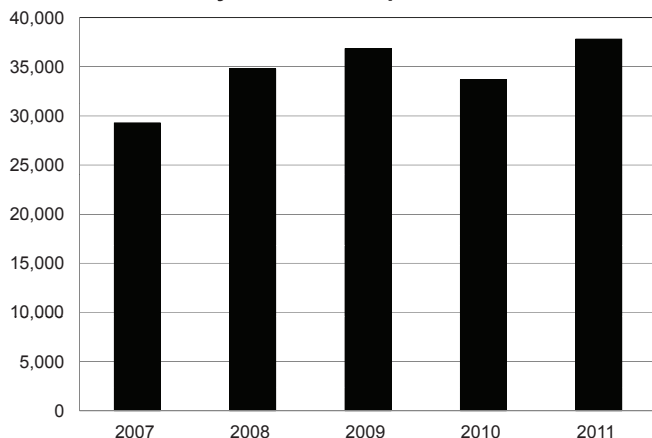
Ridership Trends

2007	29,303
2008	34,787
2009	36,846
2010	33,668
2011	37,829

2011 Highlights

- 8.16% ridership increase.
- Officially began ARRA building project.

System Ridership Trend





Fulton County Council on Aging, Inc.

Legislative District

Indiana Senate 27
 Indiana House 16, 23

U.S. Congressional 2

Productivity

Total Passenger Boardings 37,829
 Total Vehicle Miles 283,488
 Revenue Vehicle Miles 283,488
 Revenue Vehicle Hours 15,164

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.52
 Operating Expense per Passenger Trip \$11.36
 Passenger Trips per Total Vehicle Mile 0.13
 Passenger Trips per Capita 1.82

Financial Performance

Operating Subsidy \$366,156
 Operating Subsidy Ratio 85%
 Locally Derived Income \$169,874
 Locally Derived Income Per Operating Expense \$0.40
 Fare Recovery Ratio 15%

Operating Expense Summary

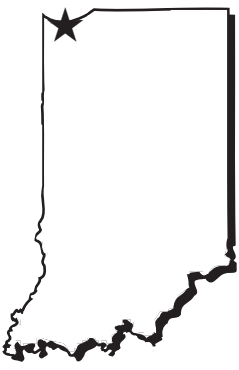
Operator Salaries/Wages	\$153,359
Other Salaries/Wages	\$79,220
Fringe	\$43,320
Services	\$23,666
Materials and Supplies	\$83,621
Utilities	\$9,381
Casualty/Liability	\$19,894
Purchased Transportation	\$0
Other	\$17,321
Total Expenses	\$429,782
Fixed Route Expenses	\$0
Demand Response Services	\$429,782

Revenue Summary

Fare Revenue	\$63,626
Contract/Other	\$0
Local Assistance	\$106,248
State Assistance	\$91,201
Federal Assistance	\$168,707
Total Revenue	\$429,782

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1997	Buick	4	No	Gas
1	2000	Dodge	4	No	Gas
1	2003	Chevy	6	Yes	Gas
1	2005	Dodge	6	No	Gas
1	2006	Chevy	6	Yes	Gas
1	2007	Chevy	6	Yes	Gas
1	2008	Chevy	6	Yes	Gas
1	2009	Ford	12	No	Gas
1	2010	Dodge	6	Yes	Gas
2	2011	Ford	14	Yes	Gas
2	2011	Dodge	6	Yes	Gas
13					



Gary

100 W. 4th Avenue
 Gary, IN 46402
 (219) 885-7555

Contact: Daryl E. Lampkins, General Manager

Email: dlampkins@gptcbus.com

Website: www.gptcbus.com

General Information

Type of Service	Fixed Route and Demand Response
Service Area	Gary and adjacent urban/suburban communities
Service Population	290,000

Service Hours

Weekday	6:00 AM-11:05 PM
Saturday	6:00 AM - 11:05 PM
Sunday	NONE

Fare Structure

Base	\$1.60
Youth	\$1.25
Elderly/Disabled	\$0.80
Transfer	
Other/Special	

Fare Cards: 30-day, \$50.00; 15-day, \$27.00; Student, \$35.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	29	0
Maintenance	16	0
Administration	10	1
	<u>55</u>	<u>1</u>

Operation Characteristics

Revenue Vehicles	27
Peak Hour Fleet	17
Base Fleet	16
Fuel Consumption (gal)	164,429

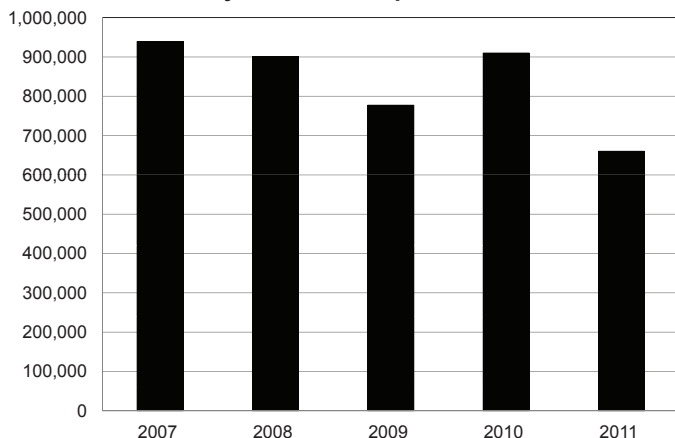
Ridership Trends

2007	939,313
2008	900,844
2009	777,520
2010	910,170
2011	660,274

2011 Highlights

- GPTC reconfigured service to Gary's central neighborhoods to reduce transfers and provide direct access to GPTC's Metro Center as well as jobs and schools in the University Park corridor.
- In fall 2011, GPTC completed rider surveys to review the impact of central service changes as well as fine-tune planned grant-funded changes.
- GPTC received, and implemented, the first year of a pair of Congestion Mitigation/Air Quality (CMAQ) projects to provide expanded service on the Broadway corridor in Gary and Merrillville, as well as new service to the Black Oak and Griffith communities.
- GPTC has recently expanded evening hours, with most routes operating at least two additional hours. These expanded hours, along with the CMAQ-funded services, are expected to increase GPTC's ridership in 2012.

System Ridership Trend





Gary Public Transportation Corporation

Legislative District

Indiana Senate 46
 Indiana House 2, 3, 11, 14

U.S. Congressional 1

Productivity

Total Passenger Boardings 660,274
 Total Vehicle Miles 710,418
 Revenue Vehicle Miles 640,366
 Revenue Vehicle Hours 47,029

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$7.25
 Operating Expense per Passenger Trip \$7.80
 Passenger Trips per Total Vehicle Mile 0.93
 Passenger Trips per Capita 2.28

Financial Performance

Operating Subsidy \$4,419,017
 Operating Subsidy Ratio 86%
 Locally Derived Income \$1,584,663
 Locally Derived Income Per Operating Expense \$0.31
 Fare Recovery Ratio 14%

Operating Expense Summary

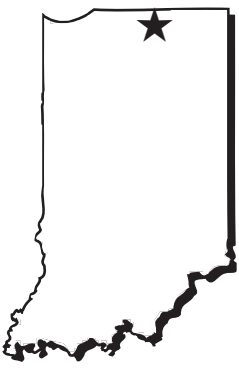
Operator Salaries/Wages	\$1,350,691
Other Salaries/Wages	\$862,972
Fringe	\$1,650,594
Services	\$258,625
Materials and Supplies	\$665,297
Utilities	\$106,100
Casualty/Liability	\$247,990
Purchased Transportation	\$1,193
Other	\$4,943
Total Expenses	\$5,148,405
Fixed Route Expenses	\$4,719,051
Demand Response Services	\$429,354

Revenue Summary

Fare Revenue	\$729,388
Contract/Other	\$0
Local Assistance	\$855,275
State Assistance	\$1,030,777
Federal Assistance	\$2,532,965
Total Revenue	\$5,148,405

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	1996	TMC RTS06	Yes	29+2wc	Diesel
2	1997	TMC RTS06	Yes	29+2wc	Diesel
1	2000	Chance AH28	Yes	20+2wc	Diesel
5	2007	Gillig 35'	Yes	25+2wc	Diesel
3	2007	Gillig 40'	Yes	31+2wc	Diesel
5	2008	Ford E450	Yes	10+3wc	Gas
9	2010	Gillig 35'	Yes	25+2wc	Diesel
27					



Goshen

227 W. Jefferson, County-City Bldg. Room 1120
 South Bend , IN 46613
 (574) 287-1829

Contact: Sandra Seanor, Executive Director

Email: sseanor@macog.com

Website: www.macog.com/TRANSIT.HTM

General Information

Type of Service Demand Response
Service Area Elkhart/Goshen Urbanized Area
Service Population 31,719

Service Hours

Weekday 24 HOURS
Saturday 24 HOURS
Sunday 24 HOURS

Fare Structure

Base \$3.70 (FIRST 3 MILES)
Youth FREE
Elderly/Disabled FREE
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	22	0
Maintenance	1	0
Administration	5	0
	<u>28</u>	<u>0</u>

Operation Characteristics

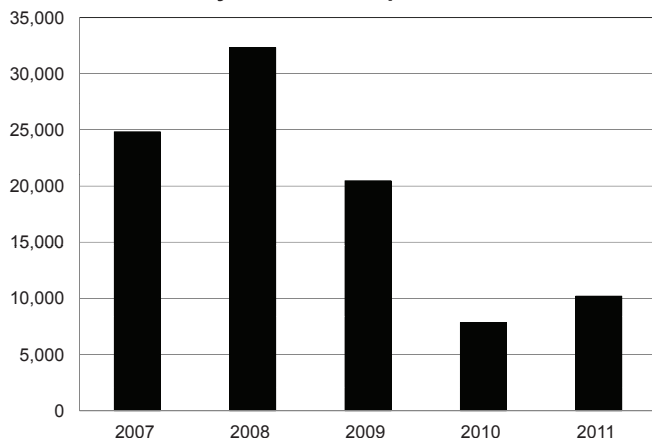
Revenue Vehicles	6
Peak Hour Fleet	6
Base Fleet	6
Fuel Consumption (gal)	7,590

Ridership Trends

2007	24,844
2008	32,337
2009	20,486
2010	7,871
2011	10,211

2011 Highlights

System Ridership Trend



Goshen Transit Service



Legislative District

Indiana Senate 38, 39
Indiana House 21, 49

U.S. Congressional 3

Productivity

Total Passenger Boardings 10,211
Total Vehicle Miles 83,494
Revenue Vehicle Miles 40,912
Revenue Vehicle Hours 2,718

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.96
Operating Expense per Passenger Trip \$16.05
Passenger Trips per Total Vehicle Mile 0.12
Passenger Trips per Capita 0.32

Financial Performance

Operating Subsidy \$127,285
Operating Subsidy Ratio 78%
Locally Derived Income \$51,506
Locally Derived Income Per Operating Expense \$0.31
Fare Recovery Ratio 22%

Operating Expense Summary

Operator Salaries/Wages	\$24,334
Other Salaries/Wages	\$0
Fringe	\$13,884
Services	\$0
Materials and Supplies	\$2,030
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$64,047
Other	\$59,565
Total Expenses	\$163,860
Fixed Route Expenses	\$0
Demand Response Services	\$163,860

Revenue Summary

Fare Revenue	\$36,575
Contract/Other	\$0
Local Assistance	\$14,931
State Assistance	\$50,716
Federal Assistance	\$61,638
Total Revenue	\$163,860

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2008	Chev	Yes	3+2wc	Gas
1	2010	Toyota	No	5	Gas
4	2010	Dodge	Yes	3+2wc	Gas
6					



Hamilton County

1555 Westfield Road
 Noblesville, IN 46060
 (317) 773-2688

Contact: Elaine McGuire, Transportaion Manager

Email: emcguire@janus-inc.org

Website: www.janus-inc.org

General Information

Type of Service Demand Response
Service Area Hamilton County Express
Service Population 274,569

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday 7:00 AM - 3:00 PM
Sunday NONE

Fare Structure

Base \$4.00
Youth \$2.00
Elderly/Disabled \$4.00
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	14	4
Maintenance	1	0
Administration	3	0
	<u>18</u>	<u>4</u>

Operation Characteristics

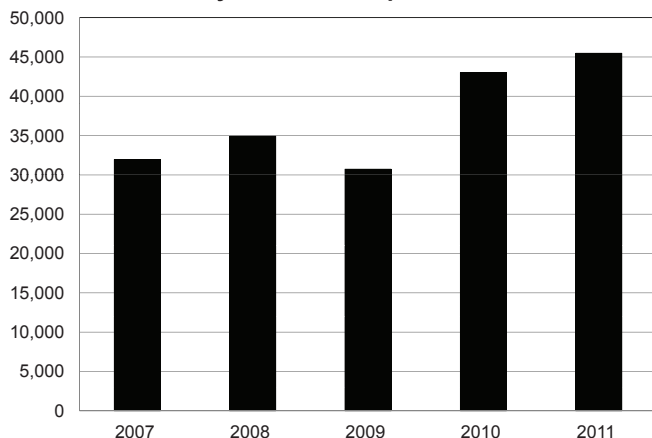
Revenue Vehicles	21
Peak Hour Fleet	18
Base Fleet	3
Fuel Consumption (gal)	52,489

Ridership Trends

2007	31,952
2008	34,929
2009	30,734
2010	43,029
2011	45,475

2011 Highlights

System Ridership Trend



Hamilton County Express



**Group
4**

Legislative District

Indiana Senate 9, 11, 12
Indiana House 29

U.S. Congressional 5

Productivity

Total Passenger Boardings 45,475
Total Vehicle Miles 466,344
Revenue Vehicle Miles 466,344
Revenue Vehicle Hours 31,485

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.23
Operating Expense per Passenger Trip \$22.82
Passenger Trips per Total Vehicle Mile 0.10
Passenger Trips per Capita 0.17

Financial Performance

Operating Subsidy \$899,156
Operating Subsidy Ratio 87%
Locally Derived Income \$473,308
Locally Derived Income Per Operating Expense \$0.46
Fare Recovery Ratio 13%

Operating Expense Summary

Operator Salaries/Wages	\$535,084
Other Salaries/Wages	\$29,973
Fringe	\$114,868
Services	\$83,570
Materials and Supplies	\$186,612
Utilities	\$4,135
Casualty/Liability	\$35,697
Purchased Transportation	\$0
Other	\$47,912
Total Expenses	\$1,037,851
Fixed Route Expenses	\$0
Demand Response Services	\$1,037,851

Revenue Summary

Fare Revenue	\$138,695
Contract/Other	\$0
Local Assistance	\$334,613
State Assistance	\$114,964
Federal Assistance	\$449,579
Total Revenue	\$1,037,851

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2004	Ford	18+2wc	Yes	Gas
1	2005	Ford	6+1wc	Yes	Gas
1	2006	Ford	12+2wc	Yes	Gas
1	2006	Ford	12	No	Gas
6	2008	Ford	12+2wc	Yes	Gas
3	2009	Ford	12+2wc	Yes	Gas
2	2009	Ford	8+1wc	Yes	Gas
2	2009	Ford	10	No	Gas
3	2010	Ford	8+1wc	Yes	Gas
1	2010	Dodge	2+1wc	Yes	Gas
21					



Hancock County

312 E. Main Street, Suite A
 Greenfield, IN 46140
 (317) 462-1103

Contact: Linda Hart, Executive Director
Email: linda.hart@hcssi.org
Website: www.hcssi.org

General Information

Type of Service Demand Response
Service Area Hancock County
Service Population 70,002

Service Hours

Weekday 7:00 AM - 5:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$3.00 in county; \$10.00 surrounding counties
Youth \$3.00 for 16 and older, no charge for under 16
Elderly/Disabled Donation
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	10
Maintenance	0	0
Administration	1	5
	<u>4</u>	<u>15</u>

Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	12
Base Fleet	12
Fuel Consumption (gal)	11,139

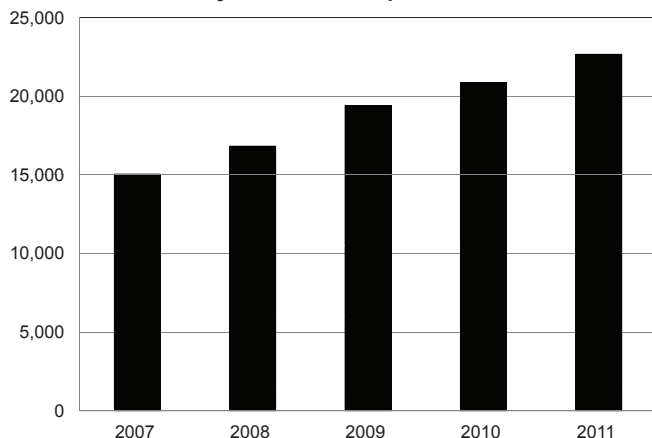
Ridership Trends

2007	15,054
2008	16,831
2009	19,417
2010	20,873
2011	22,673

2011 Highlights

- Seventh year with increased ridership.
- Reduced denials.
- Increased use of small transit buses.
- Increased efficiency- Cost per trip went down.

System Ridership Trend



Hancock Area Rural Transit



Legislative District

Indiana Senate 21
 Indiana House 29, 53
 U.S. Congressional 5

Productivity

Total Passenger Boardings 22,673
 Total Vehicle Miles 192,512
 Revenue Vehicle Miles 190,284
 Revenue Vehicle Hours 16,440

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.15
 Operating Expense per Passenger Trip \$18.26
 Passenger Trips per Total Vehicle Mile 0.12
 Passenger Trips per Capita 0.32

Financial Performance

Operating Subsidy \$373,788
 Operating Subsidy Ratio 90%
 Locally Derived Income \$91,594
 Locally Derived Income Per Operating Expense \$0.22
 Fare Recovery Ratio 10%

Operating Expense Summary

Operator Salaries/Wages	\$174,914
Other Salaries/Wages	\$95,586
Fringe	\$40,161
Services	\$27,327
Materials and Supplies	\$42,622
Utilities	\$5,228
Casualty/Liability	\$13,779
Purchased Transportation	\$0
Other	\$14,403
Total Expenses	\$414,020
Fixed Route Expenses	\$0
Demand Response Services	\$414,020

Revenue Summary

Fare Revenue	\$40,232
Contract/Other	\$0
Local Assistance	\$51,362
State Assistance	\$55,904
Federal Assistance	\$266,522
Total Revenue	\$414,020

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2001	Ford	5	No	Gas
1	2003	Chevy/Braun	5	Yes	Gas
1	2005	Chevy/Braun	5	Yes	Gas
1	2005	Ford	5	No	Gas
1	2006	Chevy/Braun	5	Yes	Gas
1	2007	Chevy/Braun	5	Yes	Gas
1	2007	Ford	5	No	Gas
2	2008	Chevy/Braun	5	Yes	Gas
1	2010	Chevy	4	No	Gas
1	2010	Dodge	4+2wc	Yes	Gas
1	2010	Ford	8+2wc	Yes	Gas
12					



Hendricks County

1001 Sycamore Lane
 Danville, IN 46122
 (317) 745-4715

Contact: Cindy Abner, CFO

Email: ceabner@sycamoreservices.com

General Information

Type of Service Demand Response
Service Area Hendricks County / Morgan County
Service Population 214,342

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$3.00 (in-town), \$4.00 (in-county)
 \$4.00 (in-town), \$5.00 (in-county)
Youth FREE
Elderly/Disabled FREE
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	53
Maintenance	0	0
Administration	0	3
	<u>5</u>	<u>56</u>

Operation Characteristics

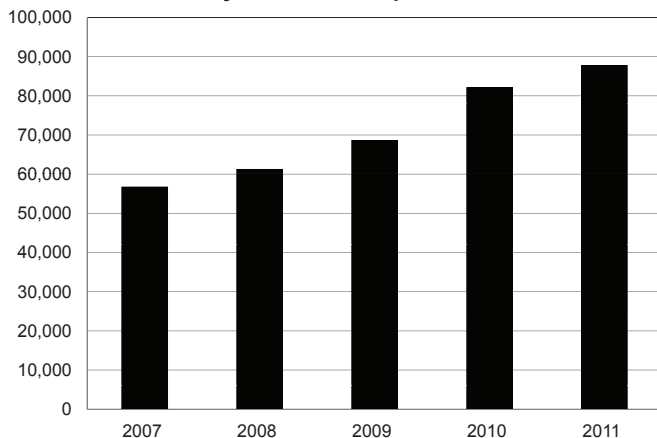
Revenue Vehicles	38
Peak Hour Fleet	38
Base Fleet	38
Fuel Consumption (gal)	58,342

Ridership Trends

2007	56,734
2008	61,240
2009	68,609
2010	82,099
2011	87,750

2011 Highlights

System Ridership Trend





Hendricks Co Commissioners/Sycamore Services DBA LINK

Legislative District

Indiana Senate 1, 2, 3, 4, 5, 6

Indiana House 28, 40, 47, 91

U.S. Congressional 4

Productivity

Total Passenger Boardings 87,750

Total Vehicle Miles 748,797

Revenue Vehicle Miles 748,797

Revenue Vehicle Hours 72,975

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.49

Operating Expense per Passenger Trip \$12.74

Passenger Trips per Total Vehicle Mile 0.12

Passenger Trips per Capita 0.41

Financial Performance

Operating Subsidy \$1,067,079

Operating Subsidy Ratio 95%

Locally Derived Income \$453,223

Locally Derived Income

Per Operating Expense \$0.41

Fare Recovery Ratio 5%

Operating Expense Summary

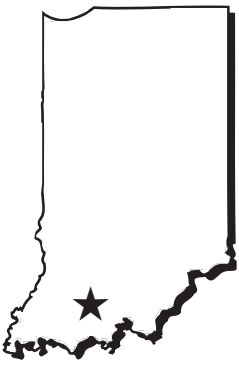
Operator Salaries/Wages	\$417,851
Other Salaries/Wages	\$223,415
Fringe	\$66,428
Services	\$57,193
Materials and Supplies	\$208,306
Utilities	\$28,219
Casualty/Liability	\$58,602
Purchased Transportation	\$0
Other	\$58,046
Total Expenses	\$1,118,060
Fixed Route Expenses	\$0
Demand Response Services	\$1,118,060

Revenue Summary

Fare Revenue	\$50,981
Contract/Other	\$0
Local Assistance	\$402,242
State Assistance	\$171,264
Federal Assistance	\$493,573
Total Revenue	\$1,118,060

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1999	GMC	5+1wc	Yes	Gas
1	2000	Dodge	5+1wc	Yes	Gas
1	2003	Ford	14	No	Gas
3	2006	Dodge	7	No	Gas
1	2006	GMC	5	No	Gas
1	2006	Ford	12+2wc	Yes	Gas
2	2006	Ford	9+1wc	Yes	Gas
2	2007	Chevy	6+2wc	Yes	Gas
2	2007	Dodge	5	No	Gas
1	2007	Ford	9+1wc	Yes	Gas
1	2007	Chevy	9+2wc	Yes	Gas
3	2008	Chevy	6+1wc	Yes	Gas
4	2008	Chevy	4+2wc	Yes	Gas
3	2009	Ford	8+2wc	Yes	Gas
4	2009	Ford	8+1wc	Yes	Gas
3	2009	Ford	10+2wc	Yes	Gas
2	2010	Ford	10+2wc	Yes	Gas
1	2011	Dodge	9+2wc	Yes	Gas
1	2011	Dodge	7+2wc	Yes	Gas
1	2011	Dodge	11+2wc	Yes	Gas
38					



Huntingburg

508 E. 4th Street
 Huntingburg, IN 47542
 (812) 683-2211

Contact: Jacque Lueken, Transit Administrator

Email: jlueken@huntingburg-in.gov

Website: www.huntingburg-in.gov

General Information

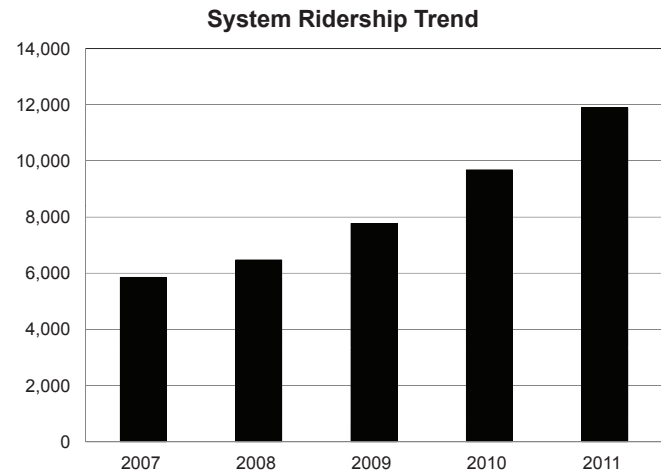
Type of Service Demand Response
Service Area Huntingburg City Limits
Service Population 6,057

Service Hours

Weekday 9:00 AM - 4:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$1.00
Youth \$1.00
Elderly/Disabled \$1.00
Transfer
Other/Special



Personnel

	Full-Time	Part-Time
Operations	0	3
Maintenance	0	0
Administration	0	3
	<u>0</u>	<u>6</u>

Operation Characteristics

Revenue Vehicles	3
Peak Hour Fleet	2
Base Fleet	2
Fuel Consumption (gal)	3,592

Ridership Trends

2007	5,857
2008	6,476
2009	7,775
2010	9,684
2011	11,895

2011 Highlights

- The Huntingburg Transit System had an increase of 2,211 passenger boardings from the previous year.
- Drivers attended 8 hour PAT training course and scheduled transit staff meetings.
- Transit Administration attended CTA Conference in Indianapolis.
- Passenger survey conducted with results shared and discussed with all transit staff.
- Provided transportation for local children to Water Safety Program at Huntingburg City Pool sponsored by YMCA.
- Transportation provided to "Jumpstart" Program at Huntingburg Elementary School.

Huntingburg Transit System



Legislative District

Indiana Senate 5
 Indiana House 74
 U.S. Congressional 9

Productivity

Total Passenger Boardings 11,895
 Total Vehicle Miles 20,300
 Revenue Vehicle Miles 19,932
 Revenue Vehicle Hours 1,736

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.97
 Operating Expense per Passenger Trip \$8.49
 Passenger Trips per Total Vehicle Mile 0.59
 Passenger Trips per Capita 1.96

Financial Performance

Operating Subsidy \$93,411
 Operating Subsidy Ratio 93%
 Locally Derived Income \$42,321
 Locally Derived Income Per Operating Expense \$0.42
 Fare Recovery Ratio 7%

Operating Expense Summary

Operator Salaries/Wages	\$51,144
Other Salaries/Wages	\$14,169
Fringe	\$14,405
Services	\$2,238
Materials and Supplies	\$12,432
Utilities	\$3,000
Casualty/Liability	\$2,171
Purchased Transportation	\$0
Other	\$1,390
Total Expenses	\$100,949
Fixed Route Expenses	\$0
Demand Response Services	\$100,949

Revenue Summary

Fare Revenue	\$7,538
Contract/Other	\$0
Local Assistance	\$34,783
State Assistance	\$11,923
Federal Assistance	\$46,705
Total Revenue	\$100,949

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1996	Dodge	12+2wc	Yes	Gas
1	2008	Ford	8+2wc	Yes	Gas
1	2010	Ford	14+2wc	Yes	Gas
3					



Huntington County

354 N. Jefferson St.
 Huntington, IN 46750
 (260) 356-3006

Contact: Holly Saunders, Executive Director
Email: holly.saunders@huntington.in.us

General Information

Type of Service Demand Response
Service Area Huntington County
Service Population 37,124

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$2.00 City of Huntington,
 \$3.00 from city out 8 miles,
 \$4.00 beyond 8 miles from city limits

Youth
Elderly/Disabled Elderly - Donation; Disabled - same
Transfer as base
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	13
Maintenance	0	0
Administration	2	3
	<u>5</u>	<u>16</u>

Operation Characteristics

Revenue Vehicles	17
Peak Hour Fleet	16
Base Fleet	13
Fuel Consumption (gal)	20,574

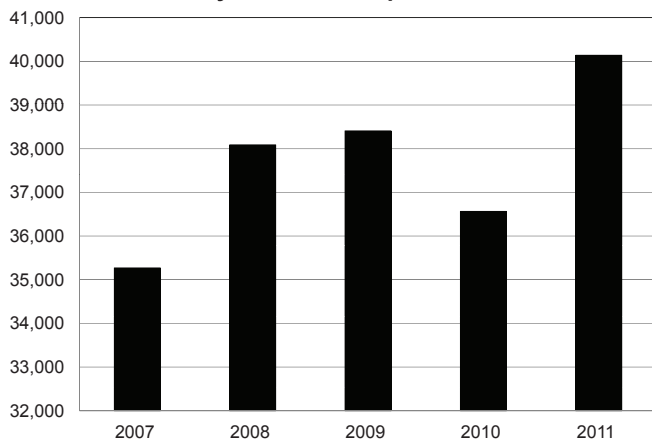
Ridership Trends

2007	35,272
2008	38,089
2009	38,409
2010	36,567
2011	40,141

2011 Highlights

- Expanded the transportation we do for Huntington County School Corporation in collaboration with their Special Services.
- Began the Medical Qualification Program for driver physicals.
- Increased trips by 3,574 from 2010.

System Ridership Trend





Huntington Area Transportation

Legislative District

Indiana Senate 44

Indiana House 50

U.S. Congressional 5

Productivity

Total Passenger Boardings 40,141

Total Vehicle Miles 303,284

Revenue Vehicle Miles 297,863

Revenue Vehicle Hours 22,554

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.88

Operating Expense per Passenger Trip \$14.17

Passenger Trips per Total Vehicle Mile 0.13

Passenger Trips per Capita 1.08

Financial Performance

Operating Subsidy \$531,574

Operating Subsidy Ratio 93%

Locally Derived Income \$269,640

Locally Derived Income Per Operating Expense \$0.47

Fare Recovery Ratio 7%

Operating Expense Summary

Operator Salaries/Wages	\$232,723
Other Salaries/Wages	\$109,624
Fringe	\$29,639
Services	\$20,564
Materials and Supplies	\$100,204
Utilities	\$5,293
Casualty/Liability	\$32,453
Purchased Transportation	\$9,404
Other	\$28,987
Total Expenses	\$568,891
Fixed Route Expenses	\$0
Demand Response Services	\$568,891

Revenue Summary

Fare Revenue	\$37,317
Contract/Other	\$0
Local Assistance	\$232,323
State Assistance	\$80,232
Federal Assistance	\$219,019
Total Revenue	\$568,891

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1998	Mercury	4	No	Gas
1	2000	Dodge	9+2wc	Yes	Gas
1	2001	Dodge	13	No	Gas
1	2003	Dodge	6	No	Gas
1	2003	Buick	4	No	Gas
1	2005	Dodge	6	No	Gas
2	2005	Chevy/Braun	4+1wc	Yes	Gas
1	2007	Chevy/Braun	5	Yes	Gas
1	2007	Ford	8	Yes	Gas
3	2008	Chevy/Braun	5	Yes	Gas
3	2010	Dodge	4+1wc	Yes	Gas
1	2010	Ford	8	Yes	Gas
17					



Indianapolis

1501 W. Washington Street
 Indianapolis, IN 46222
 (317) 614-2100

Contact: Michael A Terry, President/CEO

Email: mterry@indygo.net

Website: www.indygo.net

General Information

Type of Service Fixed Route and Demand Response
Service Area Indianapolis Metropolitan Area
Service Population 903,393

Service Hours

Weekday 4:09 AM - 12:37 AM
Saturday 5:46 AM - 12:41 AM
Sunday 6:32 AM - 10:00 AM

Fare Structure

Base \$1.75
Youth \$0.85
Elderly/Disabled \$0.85
Transfer
Other/Special
 Monthly Pass \$60.00/\$30.00
 Demand Response \$3.50; Day Pass \$4.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	353	6
Maintenance	74	0
Administration	33	0
	<hr/> 460	<hr/> 6

Operation Characteristics

Revenue Vehicles	228
Peak Hour Fleet	179
Base Fleet	129
Fuel Consumption (gal)	1,973,289

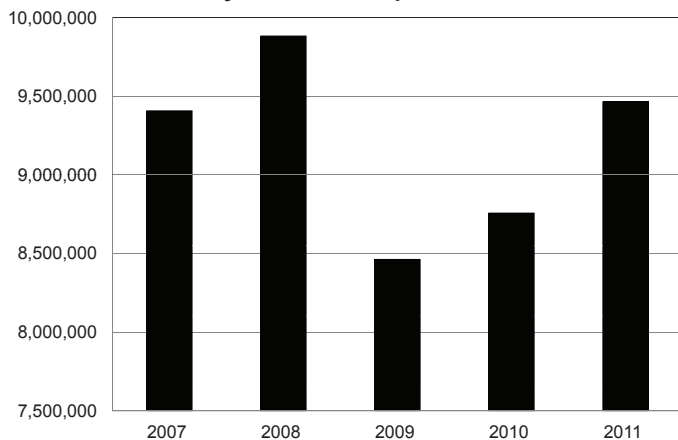
Ridership Trends

2007	9,408,226
2008	9,883,684
2009	8,463,419
2010	8,757,876
2011	9,464,750

2011 Highlights

- 2011 Ridership - 10.2% increase over 2010.
- State of Good Repair - grant projects kicked off in 2011 (Facility upgrade and mid-life rebuilds 2003 year coaches).
- Winner of 2010 Indianapolis Sustainability Award - Air category.
- Became a Google Transit Partner and launched quick trip planning through Google Maps.
- Revamped www.IndyGo.net.
- 22 new buses hit the streets, 11 of which using hybrid technology.

System Ridership Trend





Legislative District

Indiana Senate	21, 23
Indiana House	25, 58, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100
U.S. Congressional	4, 5, 7

Productivity

Total Passenger Boardings	9,464,750
Total Vehicle Miles	10,536,297
Revenue Vehicle Miles	8,900,236
Revenue Vehicle Hours	606,340

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$5.30
Operating Expense per Passenger Trip	\$5.90
Passenger Trips per Total Vehicle Mile	0.90
Passenger Trips per Capita	10.48

Financial Performance

Operating Subsidy	\$44,095,344
Operating Subsidy Ratio	79%
Locally Derived Income	\$35,417,325
Locally Derived Income Per Operating Expense	\$0.63
Fare Recovery Ratio	19%

Operating Expense Summary

Operator Salaries/Wages	\$11,095,825
Other Salaries/Wages	\$6,408,300
Fringe	\$10,322,762
Services	\$6,062,837
Materials and Supplies	\$9,296,773
Utilities	\$872,931
Casualty/Liability	\$4,452,205
Purchased Transportation	\$7,167,968
Other	\$176,316
Total Expenses	\$55,855,917
Fixed Route Expenses	\$47,682,683
Demand Response Services	\$8,173,233

Revenue Summary

Fare Revenue	\$10,401,922
Contract/Other	\$1,358,651
Local Assistance	\$23,656,752
State Assistance	\$10,612,174
Federal Assistance	\$9,826,418
Total Revenue	\$55,855,917

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
29	1997	Gillig	Yes	44+2wc	Diesel
9	1998	Gillig	Yes	44+2wc	Diesel
10	2000	Gillig	Yes	23+2wc	Diesel
24	2000	Gillig	Yes	28+2wc	Diesel
25	2000	Gillig	Yes	38+2wc	Diesel
24	2003	Gillig	Yes	38+2wc	Diesel
2	2004	Gillig	Yes	38+2wc	Dual
4	2005	Ford	Yes	12	Diesel
1	2006	Dodge	Yes	11	Diesel
10	2007	Gillig	Yes	38+2wc	Diesel
3	2008	Chevy	Yes	12+2wc	Diesel
55	2009	Chevy	Yes	10+2wc	Diesel
10	2009	Dodge	Yes	8+2wc	Diesel
11	2010	Gillig	Yes	38+2wc	Diesel
11	2010	Gillig	Yes	38+2wc	Diesel
228					



Jay Randolph Delaware...

1701 Pilgrim Boulevard
Yorktown, IN 47396
(888) 589-1121

Contact: Kevin Jeffers, Transportation Manager

Email: kjeffers@lifestreaminc.org

Website: www.lifestreaminc.org

General Information

Type of Service Demand Response
Service Area Blackford, Delaware, Grant, Henry, Jay, and Randolph Counties
Service Population 179,237

Service Hours

Weekday 7:00 AM - 6:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$4.00
Youth \$4.00
Elderly/Disabled \$2.50
Transfer FREE
Other/Special

Ages 59 and younger pay \$33 for a monthly pass for unlimited trips in their county
Ages 60+ pay \$25 for a monthly pass for unlimited trips in their county

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	13	6
Maintenance	0	0
Administration	4	0
	<u>17</u>	<u>6</u>

Operation Characteristics

Revenue Vehicles	27
Peak Hour Fleet	19
Base Fleet	13
Fuel Consumption (gal)	72,408

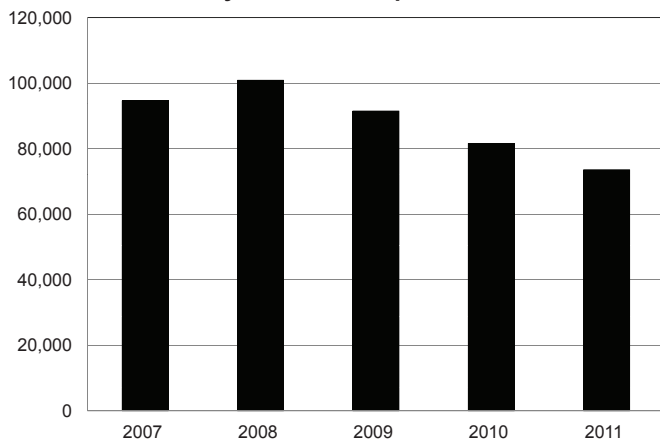
Ridership Trends

2007	94,610
2008	100,904
2009	91,496
2010	81,636
2011	73,592

2011 Highlights

- LifeStream entered into a preventative maintenance agreement that has proven to be a great partnership to keep vehicles safely maintained.
- LifeStream prepared for, and geared up for, the Fitness for Duty program.
- LifeStream entered into an additional Cooperative Service arrangement with a developmental disabilities service in Henry County.
- LifeStream worked to place finishing touches on its mobile data computer system.
- LifeStream worked with an advertising company to generate additional local revenues, while supporting local businesses.

System Ridership Trend





Jay-Ran-Del / The New InterUrban

Legislative District

Indiana Senate 18
 Indiana House 33, 34, 35, 54
 U.S. Congressional 6

Productivity

Total Passenger Boardings 73,592
 Total Vehicle Miles 578,331
 Revenue Vehicle Miles 571,112
 Revenue Vehicle Hours 33,585

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.33
 Operating Expense per Passenger Trip \$18.35
 Passenger Trips per Total Vehicle Mile 0.13
 Passenger Trips per Capita 0.41

Financial Performance

Operating Subsidy \$1,305,050
 Operating Subsidy Ratio 97%
 Locally Derived Income \$491,284
 Locally Derived Income Per Operating Expense \$0.36
 Fare Recovery Ratio 3%

Operating Expense Summary

Operator Salaries/Wages	\$523,005
Other Salaries/Wages	\$0
Fringe	\$62,780
Services	\$85,615
Materials and Supplies	\$251,350
Utilities	\$26,284
Casualty/Liability	\$53,934
Purchased Transportation	\$0
Other	\$347,231
Total Expenses	\$1,350,199
Fixed Route Expenses	\$0
Demand Response Services	\$1,350,199

Revenue Summary

Fare Revenue	\$45,149
Contract/Other	\$0
Local Assistance	\$446,135
State Assistance	\$206,389
Federal Assistance	\$652,526
Total Revenue	\$1,350,199

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1998	Ford	15	No	Gas
1	1999	GMC	15	No	Gas
1	2003	Ford	15	No	Gas
2	2004	Ford	11+2wc	Yes	Gas
2	2005	Ford	11+2wc	Yes	Gas
2	2006	Ford	11+2wc	Yes	Gas
3	2007	Ford	11+2wc	Yes	Gas
2	2008	Ford	8+2wc	Yes	Gas
3	2009	Ford	8+2wc	Yes	Gas
10	2010	Ford	8+2wc	Yes	Gas
27					



Johnson County

3500 N. Morton Ave. P.O. Box 216
 Franklin, IN 46131
 (317) 738-5523

Contact: Becky Allen, Director of Transportation

Email: beckyallen2@gmail.com

Website: www.accessjohnsoncounty.org

General Information

Type of Service Demand Response and Flexible Fixed Route
Service Area Johnson, Shelby, and Brown Counties
Service Population 149,541

Service Hours

Weekday 5:30 AM - 10:00 PM
Saturday 9:00 AM - 5:00 PM
Sunday NONE

Fare Structure

Base \$1.50 Flexible Fixed, \$3.50 Demand Response
Youth
Elderly/Disabled
Transfer FREE
Other/Special
 Multi ride ticket discounts - buy 10 rides and get 1 free

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	22	11
Maintenance	0	0
Administration	4	0
	<u>26</u>	<u>11</u>

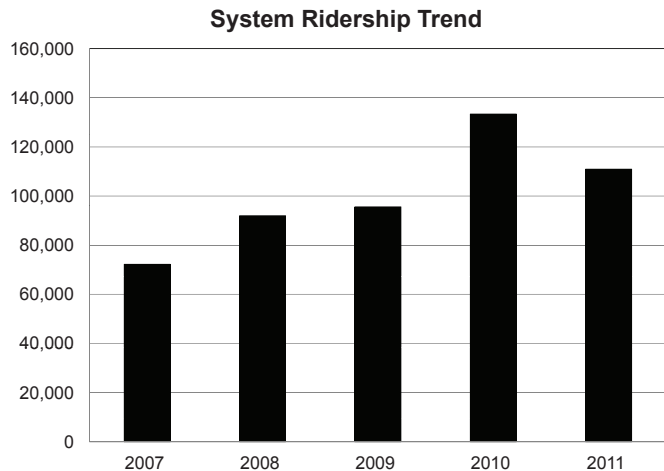
Operation Characteristics

Revenue Vehicles	43
Peak Hour Fleet	42
Base Fleet	30
Fuel Consumption (gal)	79,760

Ridership Trends

2007	72,261
2008	92,032
2009	95,622
2010	133,405
2011	110,970

2011 Highlights





Access Johnson County Public Transit, ShelbyGo, Access Brown County

Legislative District

Indiana Senate 7,23
 Indiana House 47, 53, 57, 58, 59, 93
 U.S. Congressional 4, 5, 6

Productivity

Total Passenger Boardings 110,970
 Total Vehicle Miles 829,623
 Revenue Vehicle Miles 826,012
 Revenue Vehicle Hours 54,976

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.94
 Operating Expense per Passenger Trip \$14.47
 Passenger Trips per Total Vehicle Mile 0.13
 Passenger Trips per Capita 0.74

Financial Performance

Operating Subsidy \$1,487,921
 Operating Subsidy Ratio 93%
 Locally Derived Income \$701,818
 Locally Derived Income Per Operating Expense \$0.44
 Fare Recovery Ratio 7%

Operating Expense Summary

Operator Salaries/Wages	\$614,842
Other Salaries/Wages	\$0
Fringe	\$77,134
Services	\$61,079
Materials and Supplies	\$205,154
Utilities	\$27,165
Casualty/Liability	\$50,972
Purchased Transportation	\$466,769
Other	\$102,949
Total Expenses	\$1,606,064
Fixed Route Expenses	\$389,999
Demand Response Services	\$1,216,065

Revenue Summary

Fare Revenue	\$118,143
Contract/Other	\$0
Local Assistance	\$583,675
State Assistance	\$235,298
Federal Assistance	\$668,948
Total Revenue	\$1,606,064

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2005	Chevy	3+2wc	Yes	Gas
1	2005	Chevy	5+2wc	Yes	Gas
1	2005	Chevy	4+2wc	Yes	Gas
2	2006	Ford	12+2wc	Yes	Gas
1	2006	Chevy	5+2wc	Yes	Gas
2	2006	Chevy	3+2wc	Yes	Gas
2	2006	Ford	14+2wc	Yes	Gas
1	2007	Ford	6+2wc	Yes	Gas
1	2007	Ford	10+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
3	2008	Chevy	6+1wc	Yes	Gas
2	2008	Ford	8+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
1	2008	Chevy	2+1wc	Yes	Gas
2	2008	Chevy	4+1wc	Yes	Gas
1	2009	Ford	10+2wc	Yes	Gas
1	2010	Ford	4	No	Gas
8	2010	Ford	8+2wc	Yes	Gas
4	2010	Ford	12+2wc	Yes	Gas
7	2010	Ford	16+2wc	Yes	Gas
43					



KIRPC

115 E. Fourth Street, P.O. Box 127
 Monon, IN 47959
 (219) 253-6658

Contact: Randy Mitchell, Transportation Manager

Email: rmitchell@urhere.net

Website: www.kirpc.net

General Information

Type of Service Demand Response
Service Area Jasper, Newton, Pulaski and Starke County
Service Population 84,487

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$1.00 (\$1.25 Starke)
Youth \$1.00 (\$1.25 Starke)
Elderly/Disabled \$1.00 (\$1.25 Starke)
Transfer
Other/Special
 Monthly Pass 12 for \$60/\$20 for elderly/disabled
 \$6.00 ticket value for \$5.00 (Starke)

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	8	19
Maintenance	0	0
Administration	8	7
	<u>16</u>	<u>26</u>

Operation Characteristics

Revenue Vehicles	44
Peak Hour Fleet	26
Base Fleet	24
Fuel Consumption (gal)	49,747

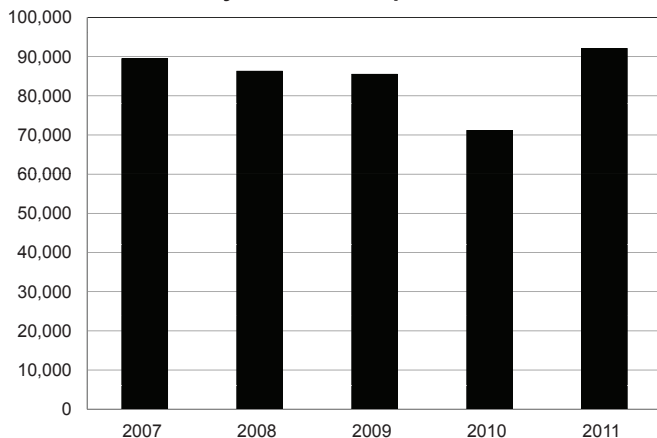
Ridership Trends

2007	89,498
2008	86,301
2009	85,509
2010	71,150
2011	92,084

2011 Highlights

- Created a marketing brochure to help attract new riders.
- Participated in Senior and Health Fairs throughout the Region.
- Added Newton County to Arrowhead Country Public Transit Service.
- Starke County trips increased by 6%.
- Developed coordination of service agreement with PEAK to transport their adults to the workshops.
- Received annual funding from the county with no reduction for transit, elderly and community services.

System Ridership Trend





Arrowhead Country Public Transit System - KIRPC

Legislative District

Indiana Senate 13, 14
 Indiana House 4, 16, 17, 20

U.S. Congressional 1, 2

Productivity

Total Passenger Boardings 92,084
 Total Vehicle Miles 665,711
 Revenue Vehicle Miles 631,438
 Revenue Vehicle Hours 32,567

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.84
 Operating Expense per Passenger Trip \$13.27
 Passenger Trips per Total Vehicle Mile 0.14
 Passenger Trips per Capita 1.31

Financial Performance

Operating Subsidy \$1,149,004
 Operating Subsidy Ratio 94%
 Locally Derived Income \$406,140
 Locally Derived Income Per Operating Expense \$0.33
 Fare Recovery Ratio 5%

Operating Expense Summary

Operator Salaries/Wages	\$353,342
Other Salaries/Wages	\$283,597
Fringe	\$228,953
Services	\$83,829
Materials and Supplies	\$153,270
Utilities	\$33,633
Casualty/Liability	\$51,239
Purchased Transportation	\$0
Other	\$33,991
Total Expenses	\$1,221,854
Fixed Route Expenses	\$0
Demand Response Services	\$1,221,854

Revenue Summary

Fare Revenue	\$62,271
Contract/Other	\$10,579
Local Assistance	\$333,290
State Assistance	\$256,215
Federal Assistance	\$559,499
Total Revenue	\$1,221,854

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2000	Chevy	22	No	Gas
1	2001	Chevy	22	No	Gas
1	2003	Chevy	29+3wc	Yes	Gas
1	2003	Dodge	7	No	Gas
2	2003	Chevy	21	No	Gas
1	2004	Ford	8+2wc	Yes	Gas
1	2005	Ford	9+2wc	Yes	Gas
1	2005	Chevy	26	No	Gas
1	2005	Buick	4	No	Gas
1	2005	Ford	9+2wc	Yes	Gas
2	2005	Dodge	7	No	Gas
1	2006	Ford	7+1wc	Yes	Gas
2	2006	Ford	9+2wc	Yes	Gas
1	2006	Dodge	6	No	Gas
1	2006	Chevy	28	No	Gas
1	2007	Chevy	20	No	Gas
1	2007	Dodge	7	No	Gas
1	2007	Ford	11	No	Gas
1	2007	Dodge	6	No	Gas
1	2007	Ford	8+2wc	Yes	Gas
1	2007	Ford	9+2wc	Yes	Gas
1	2007	Chevy	28	No	Gas
1	2008	Chevy	4+1wc	Yes	Gas
1	2008	Chevy	26	No	Gas
1	2008	GMC	21	No	Gas
2	2008	Chevy	4+1wc	Yes	Gas
1	2009	Ford	8+2wc	Yes	Gas
1	2009	Ford	9+2wc	Yes	Gas
3	2010	Dodge	8+2wc	Yes	Gas
4	2010	Ford	8+2wc	Yes	Gas
4	2010	Dodge	4+1wc	Yes	Gas
1	2011	Chevy	24	No	Gas



Knox County

2009 Prospect Ave.
 Vincennes, IN 47591
 (812) 886-3381

Contact: Michele Shake, Transportation Coordinator
Email: mshake@bettyejmccormick.org

General Information

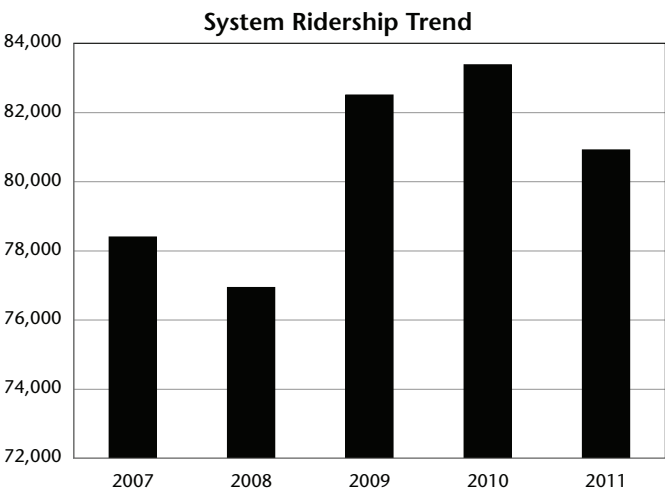
Type of Service Demand Response and Deviated Fixed Routes
Service Area Knox County
Service Population 38,440

Service Hours

Weekday 6:00 AM - 5:00 PM
Saturday By appointment only
Sunday By appointment only

Fare Structure

Base \$2.00 in city limits and \$3.00 and up for county rides depending on zones
Youth
Elderly/Disabled
Transfer FREE
Other/Special
 KCARC approved consumers \$1.00
 Vincennes University students \$1.00 discount with valid ID



Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	4	14
Maintenance	0	0
Administration	2	2
	<u>6</u>	<u>16</u>

Operation Characteristics

Revenue Vehicles	19
Peak Hour Fleet	15
Base Fleet	10
Fuel Consumption (gal)	18,194

Ridership Trends

2007	78,402
2008	76,941
2009	82,507
2010	83,378
2011	80,914

2011 Highlights

- Received a JARC grant allowing us to provide four deviated routes for over 83 families going to Head Start programs.
- Received a New Freedom grant allowing us to continue the bus aide program. These aides have been available to both elderly and handicapped individuals wishing to maintain their independence.
- Provided transportation to Migrant workers for evening classes and to local pantry.
- Provided discounted transportation to Vincennes University students (with valid ID).
- Received National CARF accreditation for three years.
- In partnership with the senior "Froggers" club, provided and distributed handmade scarves and hats to all Head Start children riding our buses.



Legislative District

Indiana Senate 42
 Indiana House 45, 64

U.S. Congressional 8

Productivity

Total Passenger Boardings 59,817
 Total Vehicle Miles 122,497
 Revenue Vehicle Miles 121,766
 Revenue Vehicle Hours 11,113

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.46
 Operating Expense per Passenger Trip \$11.19
 Passenger Trips per Total Vehicle Mile 0.49
 Passenger Trips per Capita 1.56

Financial Performance

Operating Subsidy \$638,103
 Operating Subsidy Ratio 95%
 Locally Derived Income \$192,498
 Locally Derived Income Per Operating Expense \$0.29
 Fare Recovery Ratio 5%

Operating Expense Summary

Operator Salaries/Wages	\$340,182
Other Salaries/Wages	\$0
Fringe	\$63,388
Services	\$0
Materials and Supplies	\$163,800
Utilities	\$0
Casualty/Liability	\$27,533
Purchased Transportation	\$0
Other	\$74,458
Total Expenses	\$669,361
Fixed Route Expenses	\$0
Demand Response Services	\$669,361

Revenue Summary

Fare Revenue	\$31,258
Contract/Other	\$0
Local Assistance	\$161,240
State Assistance	\$187,406
Federal Assistance	\$289,457
Total Revenue	\$669,361

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2002	Ford	18+2wc	Yes	Gas
1	2003	Chevy	6+1wc	Yes	Gas
1	2003	Ford	18+4wc	Yes	Gas
1	2005	Chevy	4	No	Gas
1	2005	Ford	10+2wc	Yes	Gas
2	2006	Ford	11+2wc	Yes	Gas
1	2007	Chevy	6+1wc	Yes	Gas
1	2007	Ford	21+2wc	Yes	Gas
1	2008	Ford	16+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
1	2009	Ford	8+2wc	Yes	Gas
1	2009	Ford	14+2wc	Yes	Gas
2	2010	Ford	8+2wc	Yes	Gas
2	2011	Ford	16+4wc	Yes	Gas
1	2011	Ford	8+1wc	Yes	Gas
1	2011	Ford	12+2wc	Yes	Gas

19



Kokomo

209 S.Union Street
 Kokomo, IN 46901
 (765) 456-2336

Contact: Larry A Ives, Director

Email: khcgcc@aol.com

Website: www.cityofkokomo.org/main.asp?SectionID=64

General Information

Type of Service Fixed Route/ Demand Response/PT
Service Area Kokomo Urbanized Area
Service Population 63,739

Service Hours

Weekday 6:30 AM - 6:00 PM
Saturday 24 HOURS (PARATRANSIT)
Sunday 24 HOURS (PARATRANSIT)

Fare Structure

Base FREE
Youth FREE
Elderly/Disabled DONATION
Transfer FREE
Other/Special
 \$7.50 PT, DR.DO - Contribution, MB - Free

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	19	15
Maintenance	0	9
Administration	0	3
	<u>19</u>	<u>27</u>

Operation Characteristics

Revenue Vehicles	24
Peak Hour Fleet	24
Base Fleet	19
Fuel Consumption (gal)	91,408

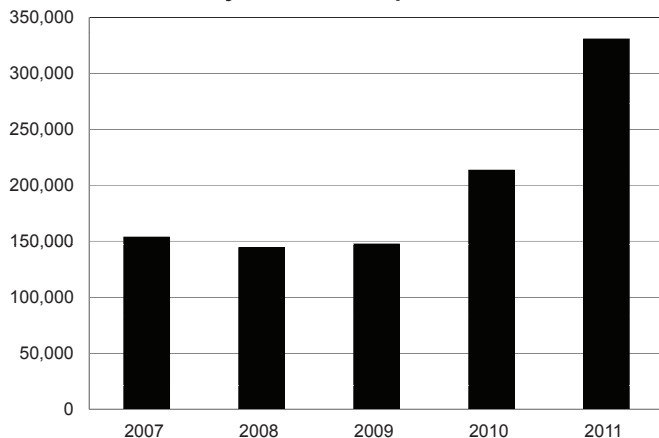
Ridership Trends

2007	153,803
2008	144,415
2009	147,601
2010	213,633
2011	330,797

2011 Highlights

- Continue to increase ridership for our fixed route system, up from 37,408 in 2010 to 175,186 in 2011.

System Ridership Trend



Kokomo Transit



Legislative District

Indiana Senate 42, 43
Indiana House 30, 38

U.S. Congressional 2

Productivity

Total Passenger Boardings 361,767
Total Vehicle Miles 846,867
Revenue Vehicle Miles 822,770
Revenue Vehicle Hours 69,819

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.40
Operating Expense per Passenger Trip \$5.61
Passenger Trips per Total Vehicle Mile 0.43
Passenger Trips per Capita 5.58

Financial Performance

Operating Subsidy \$1,729,327
Operating Subsidy Ratio 85%
Locally Derived Income \$926,154
Locally Derived Income Per Operating Expense \$0.46
Fare Recovery Ratio 15%

Operating Expense Summary

Operator Salaries/Wages	\$403,093
Other Salaries/Wages	\$233,481
Fringe	\$250,735
Services	\$154,926
Materials and Supplies	\$218,034
Utilities	\$8,452
Casualty/Liability	\$0
Purchased Transportation	\$753,362
Other	\$18,090
Total Expenses	\$2,040,173
Fixed Route Expenses	\$280,874
Demand Response Services	\$1,749,299

Revenue Summary

Fare Revenue	\$310,846
Contract/Other	\$0
Local Assistance	\$615,308
State Assistance	\$421,096
Federal Assistance	\$692,923
Total Revenue	\$2,040,173

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2002	Ford	Yes	12+2wc	Diesel
2	2004	Ford	Yes	12+2wc	Deisel
4	2006	Ford	Yes	12+2wc	Diesel
2	2007	Ford	Yes	12+2wc	Diesel
3	2008	Ford	Yes	12+2	Diesel
2	2009	Dodge	Yes	3+2	Gas
3	2011	FL	Yes	30+2	Diesel
2	2012	Ford	Yes	12+wc	Diesel
5	Vehicles owned by a Private Provider for First City Rider				
24					



Kosciusko County

1804 E. Winona Avenue

Warsaw, IN 46580

(574) 267-4990

Contact: Matt Boren, Transportation General Manager

Email: matt.boren@cardinalservices.org

Website: www.cardinalservices.org

General Information

Type of Service Subscription and Demand Response
Service Area Kosciusko County
Service Population 77,358

Service Hours

Weekday 5:30 PM - 8:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base 0-10 miles = \$1.00
 11-25 miles = \$2.00
 26+ miles = \$3.00

Youth
Elderly/Disabled

Transfer FREE

Other/Special

Same Day Fee: Add \$4.00 to the appropriate fare.

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	9	3
Maintenance	1	0
Administration	3	0
	<u>13</u>	<u>3</u>

Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	8
Base Fleet	8
Fuel Consumption (gal)	22,336

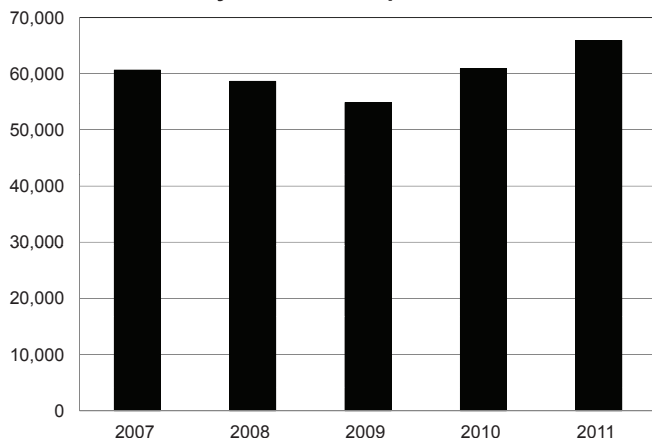
Ridership Trends

2007	60,671
2008	58,666
2009	54,884
2010	60,944
2011	65,931

2011 Highlights

- Increased ridership by 8%.
- Kosciusko County Public Transportation Feasibility Study completed by RLS & Associates, Inc.

System Ridership Trend





Kosciusko Area Bus Service

Operating Expense Summary

Operator Salaries/Wages	\$212,130
Other Salaries/Wages	\$62,853
Fringe	\$160,106
Services	\$8,767
Materials and Supplies	\$113,514
Utilities	\$11,681
Casualty/Liability	\$13,233
Purchased Transportation	\$0
Other	\$87,941
Total Expenses	\$670,225
Fixed Route Expenses	\$0
Demand Response Services	\$670,225

Revenue Summary

Fare Revenue	\$36,733
Contract/Other	\$141,152
Local Assistance	\$81,092
State Assistance	\$94,502
Federal Assistance	\$316,746
Total Revenue	\$670,225

Productivity

Total Passenger Boardings	65,931
Total Vehicle Miles	252,847
Revenue Vehicle Miles	252,847
Revenue Vehicle Hours	15,843

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.65
Operating Expense per Passenger Trip	\$10.17
Passenger Trips per Total Vehicle Mile	0.26
Passenger Trips per Capita	0.85

Financial Performance

Operating Subsidy	\$492,340
Operating Subsidy Ratio	73%
Locally Derived Income	\$258,977
Locally Derived Income Per Operating Expense	\$0.39
Fare Recovery Ratio	5%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2002	Ford	20+1wc	Yes	Diesel
1	2003	Ford	16+2wc	Yes	Diesel
1	2005	Ford	16+2wc	Yes	Diesel
1	2006	Ford	16+2wc	Yes	Diesel
1	2006	Ford	12+2wc	Yes	Gas
1	2007	Ford	12+2wc	Yes	Gas
1	2008	Ford	18+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
1	2010	Ford	18	Yes	Gas
2	2010	Ford	16+2wc	Yes	Gas
1	2010	Dodge	4+1wc	Yes	Gas
12					



Lafayette

1250 Canal Rd., Box 588
Lafayette, IN 47902
(765) 423-2666

Contact: Martin B. Sennett, General Manager

Email: msennett@gocitybus.com

Website: www.gocitybus.com

General Information

Type of Service	Fixed Route and Demand Response
Service Area	Lafayette, West Lafayette Metropolitan Area, & Purdue Campus
Service Population	123,046

Service Hours

Weekday	6:00 AM - 9:00 PM
Saturday	6:00 AM - 3:20 AM
Sunday	8:45 AM - 6:40 PM

Fare Structure

Base	\$1.00
	Free
Elderly/Disabled	\$0.50
Transfer	FREE
Other/Special	
	Pass \$28.00/Month, E&D Pass \$14.00/Month, Token \$0.75/ride, Day Pass \$2.00 Demand Response Fare (ACCESS) \$2.00 /ride

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	80	20
Maintenance	13	0
Administration	19	0
	<hr/>	<hr/>
	112	20

Operation Characteristics

Revenue Vehicles	73
Peak Hour Fleet	60
Base Fleet	46
Fuel Consumption (gal)	425,701

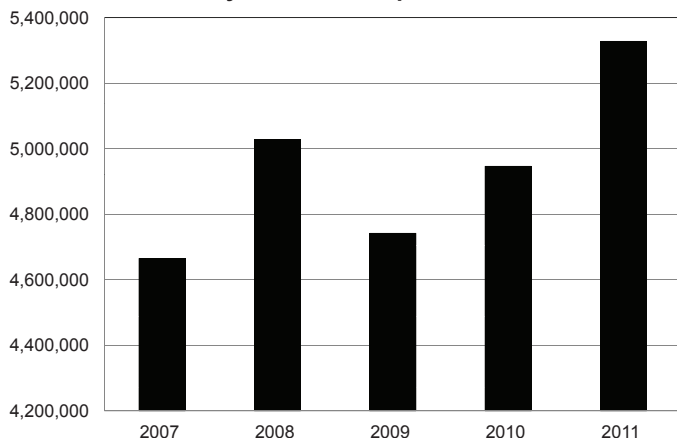
Ridership Trends

2007	4,664,881
2008	5,028,088
2009	4,741,647
2010	4,946,242
2011	5,327,744

2011 Highlights

- Passengers rode a record 5.3 million trips, up 7.7% from the previous year.
- CityBus installed 3 wind turbines at the admin/maintenance facility using FTA TIGGER funds.
- Land acquisition was completed and architectural designs were begun for a new downtown transfer facility, to be built in 2012.

System Ridership Trend





Legislative District

Indiana Senate 20
Indiana House 26, 27, 41

U.S. Congressional 4

Productivity

Total Passenger Boardings 5,327,744
Total Vehicle Miles 1,938,856
Revenue Vehicle Miles 1,652,629
Revenue Vehicle Hours 147,259

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.35
Operating Expense per Passenger Trip \$1.95
Passenger Trips per Total Vehicle Mile 2.75
Passenger Trips per Capita 43.30

Financial Performance

Operating Subsidy \$7,449,417
Operating Subsidy Ratio 72%
Locally Derived Income \$4,860,210
Locally Derived Income Per Operating Expense \$0.47
Fare Recovery Ratio 23%

Operating Expense Summary

Operator Salaries/Wages	\$3,292,342
Other Salaries/Wages	\$1,514,245
Fringe	\$2,970,602
Services	\$343,582
Materials and Supplies	\$1,806,057
Utilities	\$129,136
Casualty/Liability	\$132,144
Purchased Transportation	\$0
Other	\$180,016
Total Expenses	\$10,368,124
Fixed Route Expenses	\$9,873,541
Demand Response Services	\$494,583

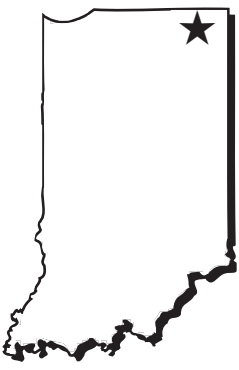
Revenue Summary

Fare Revenue	\$2,410,591
Contract/Other	\$508,116
Local Assistance	\$1,941,503
State Assistance	\$3,595,914
Federal Assistance	\$1,912,000
Total Revenue	\$10,368,124

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	1994	New Flyer	Yes	60	Diesel
3	1998	New Flyer	Yes	60	Diesel
9	1998	Gillig	Yes	40	Diesel
9	1998	Gillig	Yes	38+2WC	Diesel
3	1999	Gillig	Yes	38+2WC	Diesel
2	2002	Chance	Yes	28	Diesel
6	2002	Gillig	Yes	40	Diesel
1	2002	Supreme	Yes	16+2WC	Diesel
3	2003	Gillig	Yes	40	Diesel
4	2005	Gillig	Yes	40	Diesel
3	2006	Supreme	Yes	13	Diesel
7	2007	Gillig	Yes	40	Diesel
2	2007	Gillig	Yes	35	Diesel
2	2009	New Flyer	Yes	60	Diesel
6	2009	Gillig	Yes	40	Diesel
4	2010	Gillig	Yes	40	Diesel
2	2011	Supreme	Yes	11	Diesel
3	2011	New Flyer	Yes	45	Diesel
2	2011	Gillig	Yes	40	Diesel

73



LaGrange

125 W. Fenn Street, Suite 400, PO Box 107
 LaGrange, IN 46761
 (260) 463-4161

Contact: Cheri Perkins, Director
Email: cperkins@lagrangecoa.org
Website: www.lagrangecoa.org

General Information

Type of Service Demand Response
Service Area LaGrange County
Service Population 37,128

Service Hours

Weekday 5:00 AM - 5:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$3.00 0-4 miles, \$6.00 5-9 miles,
 \$9.00 10-15 miles, \$11 16-20 miles
Youth
Elderly/Disabled Donation
Transfer
Other/Special
 out of county up to 35 miles \$35 round trip, out of
 county over 35 miles \$70 round trip

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	16
Maintenance	0	0
Administration	1	0
	<u>2</u>	<u>16</u>

Operation Characteristics

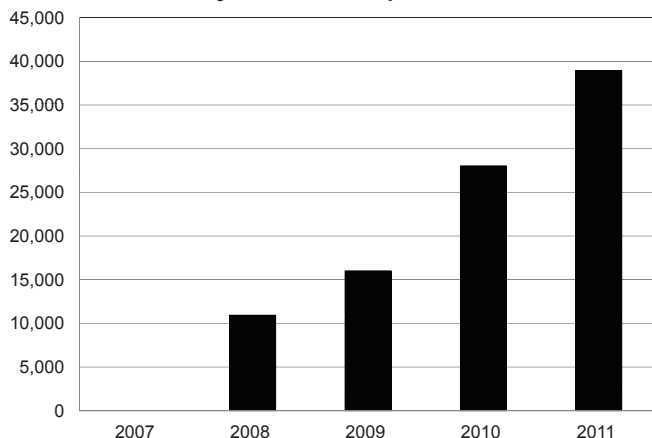
Revenue Vehicles	10
Peak Hour Fleet	8
Base Fleet	8
Fuel Consumption (gal)	27,764

Ridership Trends

2007	
2008	10,947
2009	16,029
2010	28,047
2011	38,942

2011 Highlights

System Ridership Trend





LaGrange County Area Transit

Legislative District

Indiana Senate 28
 Indiana House 18, 52

U.S. Congressional 3

Productivity

Total Passenger Boardings 38,942
 Total Vehicle Miles 445,990
 Revenue Vehicle Miles 396,089
 Revenue Vehicle Hours 20,743

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$0.88
 Operating Expense per Passenger Trip \$10.11
 Passenger Trips per Total Vehicle Mile 0.09
 Passenger Trips per Capita 1.05

Financial Performance

Operating Subsidy \$290,189
 Operating Subsidy Ratio 74%
 Locally Derived Income \$234,757
 Locally Derived Income Per Operating Expense \$0.60
 Fare Recovery Ratio 26%

Operating Expense Summary

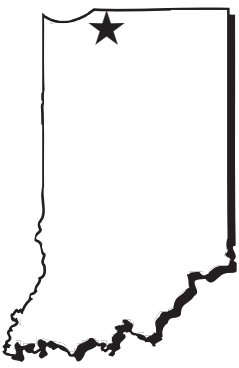
Operator Salaries/Wages	\$133,222
Other Salaries/Wages	\$89,936
Fringe	\$7,452
Services	\$14,300
Materials and Supplies	\$107,285
Utilities	\$8,025
Casualty/Liability	\$16,830
Purchased Transportation	\$0
Other	\$16,500
Total Expenses	\$393,550
Fixed Route Expenses	\$0
Demand Response Services	\$393,550

Revenue Summary

Fare Revenue	\$103,361
Contract/Other	\$0
Local Assistance	\$131,396
State Assistance	\$60,603
Federal Assistance	\$98,190
Total Revenue	\$393,550

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2000	Dodge	6	No	Gas
1	2003	Dodge	12	Yes	Gas
1	2005	Dodge	6	No	Gas
1	2007	Dodge	6	No	Gas
1	2008	Ford	8+2wc	Yes	Gas
1	2008	Chevy	5+1wc	Yes	Gas
3	2010	Dodge	5+1wc	Yes	Gas
1	2011	Ford	9+2wc	Yes	Gas
10					



LaPorte

102 L Street
 La Porte, IN 46350
 (219) 362-4488

Contact: Tom MacLennan, Director

Email: transporte@cityoflaporte.com

Website: www.cityoflaporte.com/liv_cityrestransporte.asp

General Information

Type of Service Demand Response
Service Area City of La Porte + fringe
Service Population 22,053

Service Hours

Weekday 6:00 AM - 9:00 PM
Saturday 8:00 AM - 4:00 PM
Sunday NONE

Fare Structure

Base \$3.25
Youth \$1.25 w/ full fare adult
Elderly/Disabled \$2.50
Transfer
Other/Special
 10 Ride Pass General \$30.00
 10 Ride Pass Senior/Disabled \$22.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	6	7
Maintenance	1	0
Administration	1	0
	<u>8</u>	<u>7</u>

Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	5
Base Fleet	2
Fuel Consumption (gal)	15,154

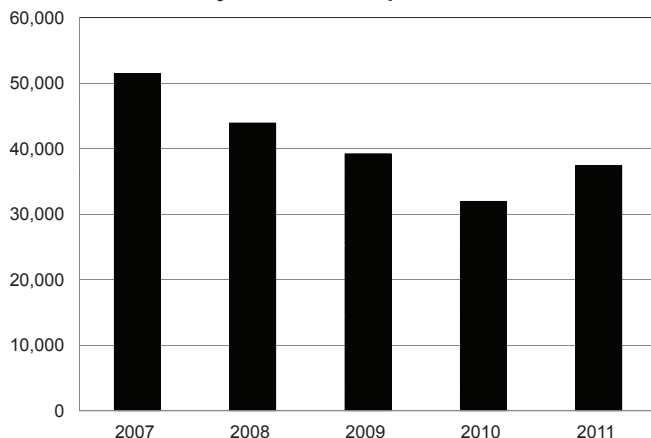
Ridership Trends

2007	51,445
2008	43,931
2009	39,235
2010	31,969
2011	37,461

2011 Highlights

- Undertook a \$400,000 Facility Upgrade funded through ARRA 100% grant money (substantially completed August 2011).
- Increased service to Special Education Consortium from 473 to 2,172 runs.

System Ridership Trend





Legislative District

Indiana Senate 23, 24

Indiana House 9, 20

U.S. Congressional 2

Productivity

Total Passenger Boardings 37,461

Total Vehicle Miles 117,496

Revenue Vehicle Miles 113,115

Revenue Vehicle Hours 12,940

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.64

Operating Expense per Passenger Trip \$14.55

Passenger Trips per Total Vehicle Mile 0.32

Passenger Trips per Capita 1.70

Financial Performance

Operating Subsidy \$412,553

Operating Subsidy Ratio 76%

Locally Derived Income \$260,595

Locally Derived Income

Per Operating Expense \$0.48

Fare Recovery Ratio 18%

Operating Expense Summary

Operator Salaries/Wages	\$178,050
Other Salaries/Wages	\$134,572
Fringe	\$107,234
Services	\$4,651
Materials and Supplies	\$78,719
Utilities	\$17,304
Casualty/Liability	\$23,721
Purchased Transportation	\$0
Other	\$685
Total Expenses	\$544,936
Fixed Route Expenses	\$0
Demand Response Services	\$544,936

Revenue Summary

Fare Revenue	\$96,068
Contract/Other	\$36,315
Local Assistance	\$128,212
State Assistance	\$78,065
Federal Assistance	\$206,276
Total Revenue	\$544,936

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2005	Ford	Yes	8+2wc	Gas
3	2006	Ford	Yes	8+2wc	Gas
1	2008	Ford	Yes	8+2wc	Gas
1	2010	Dodge	Yes	3+2wc	Flex-fuel (Gas)
7					



Madison County

16 E. 9th Street, Room 100

Anderson, IN 46016

(765) 641-9482

Contact: David Benefiel, Transit Manager

Email: dbenefiel@mccog.net

Website: www.mccog.net

General Information

Type of Service Demand Response
Service Area Madison County except Anderson
Service Population 75,507

Service Hours

Weekday 7:00 AM - 6:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$4.00
Youth \$3.00
Elderly/Disabled \$3.00
Transfer
Other/Special
 Monthly Pass: \$33.00
 Monthly Pass: Seniors \$20.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	4	6
Maintenance	0	0
Administration	0	17
	<hr/> 4	<hr/> 23

Operation Characteristics

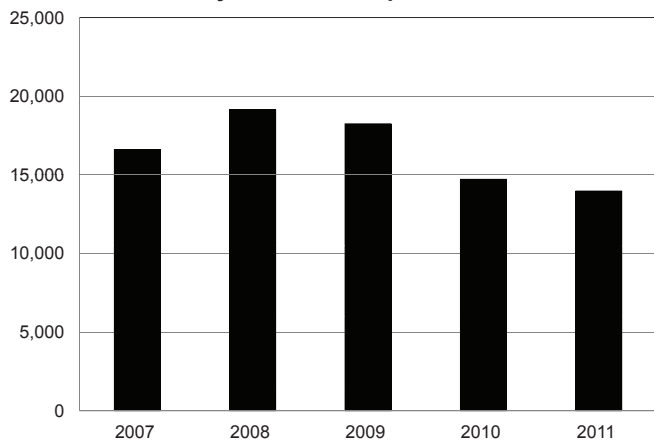
Revenue Vehicles	6
Peak Hour Fleet	6
Base Fleet	5
Fuel Consumption (gal)	25,491

Ridership Trends

2007	16,615
2008	19,153
2009	18,252
2010	14,727
2011	13,978

2011 Highlights

System Ridership Trend





Transportation for Rural Areas of Madison County

Legislative District

Indiana Senate 47
 Indiana House 35, 36, 37
 U.S. Congressional 6

Productivity

Total Passenger Boardings 13,978
 Total Vehicle Miles 227,531
 Revenue Vehicle Miles 223,931
 Revenue Vehicle Hours 11,846

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.13
 Operating Expense per Passenger Trip \$18.46
 Passenger Trips per Total Vehicle Mile 0.06
 Passenger Trips per Capita 0.19

Financial Performance

Operating Subsidy \$244,082
 Operating Subsidy Ratio 95%
 Locally Derived Income \$70,867
 Locally Derived Income Per Operating Expense \$0.27
 Fare Recovery Ratio 5%

Operating Expense Summary

Operator Salaries/Wages	\$29,287
Other Salaries/Wages	\$0
Fringe	\$12,186
Services	\$0
Materials and Supplies	\$0
Utilities	\$0
Casualty/Liability	\$0
Purchased Transportation	\$207,036
Other	\$9,591
Total Expenses	\$258,100
Fixed Route Expenses	\$0
Demand Response Services	\$258,100

Revenue Summary

Fare Revenue	\$14,018
Contract/Other	\$0
Local Assistance	\$56,849
State Assistance	\$65,193
Federal Assistance	\$122,040
Total Revenue	\$258,100

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
6	2010	Ford	8+2wc	Yes	Gas
6					



Marion

520 E. 6th Street
Marion, IN 46953
(765) 668-4405

Contact: John Lawson, Transit Manager

Email: jlawson@marionindiana.us

Website: www.marionindiana.us

General Information

Type of Service Route Deviation
Service Area Marion corporate limits and ADA corridors plus connector service to SR 18/I-69 Interchange (Ivy Tech & Greyhound)
Service Population 37,669

Service Hours

Weekday 7:00 AM - 5:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base FREE
Youth FREE
Elderly/Disabled FREE
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	9	1
Maintenance	1	0
Administration	3	0
	<u>13</u>	<u>1</u>

Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	5
Base Fleet	5
Fuel Consumption (gal)	28,877

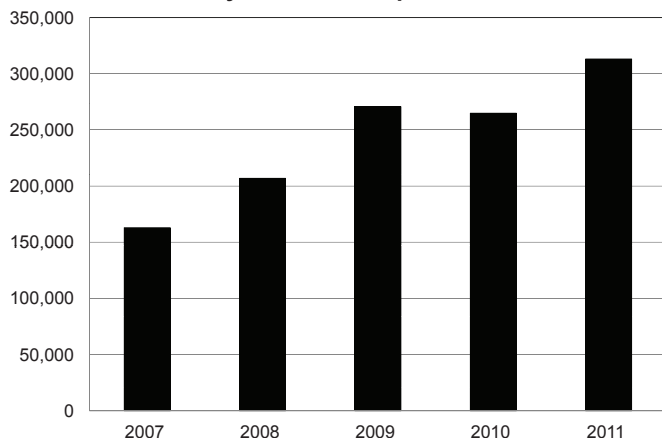
Ridership Trends

2007	163,102
2008	207,008
2009	270,748
2010	264,994
2011	313,251

2011 Highlights

- Marion Transit carried a record number of passengers in 2011 (313,251).
- Marion Transit received a FTA/INDOT ARRA Section 5311 Tier II grant in the amount of \$525,000 for rehab of the downtown transit terminal.

System Ridership Trend



Marion Transit System



Legislative District

Indiana Senate 17
 Indiana House 31, 32
 U.S. Congressional 5

Productivity

Total Passenger Boardings 313,251
 Total Vehicle Miles 189,557
 Revenue Vehicle Miles 189,557
 Revenue Vehicle Hours 12,548

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.80
 Operating Expense per Passenger Trip \$3.51
 Passenger Trips per Total Vehicle Mile 1.65
 Passenger Trips per Capita 8.32

Financial Performance

Operating Subsidy \$1,100,065
 Operating Subsidy Ratio 100%
 Locally Derived Income \$312,864
 Locally Derived Income Per Operating Expense \$0.28
 Fare Recovery Ratio 0%

Operating Expense Summary

Operator Salaries/Wages	\$341,832
Other Salaries/Wages	\$174,099
Fringe	\$272,656
Services	\$65,326
Materials and Supplies	\$127,064
Utilities	\$6,788
Casualty/Liability	\$110,440
Purchased Transportation	\$0
Other	\$1,860
Total Expenses	\$1,100,065
Fixed Route Expenses	\$1,100,065
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$0
Contract/Other	\$0
Local Assistance	\$312,864
State Assistance	\$237,170
Federal Assistance	\$550,031
Total Revenue	\$1,100,065

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2006	Ford	Yes	18	Gas
8	2010	Ford	Yes	18	Gas
10					



Marshall County

1305 W. Harrison
 Plymouth IN 46563
 (574) 936-9904

Contact: Jackie Wright, Director
Email: mcoas@hotmail.com

General Information

Type of Service Demand Response
Service Area Marshall County
Service Population 47,051

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$2.00 pick up + \$1.00 each stop
Youth FREE
Elderly/Disabled
Transfer
Other/Special
 No Charge for Senior Medical
 \$5.00-30miles out of town, \$10.00 out town 31+ miles.

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	2	7
Maintenance	0	0
Administration	0	1
	<hr/> 2	<hr/> 8

Operation Characteristics

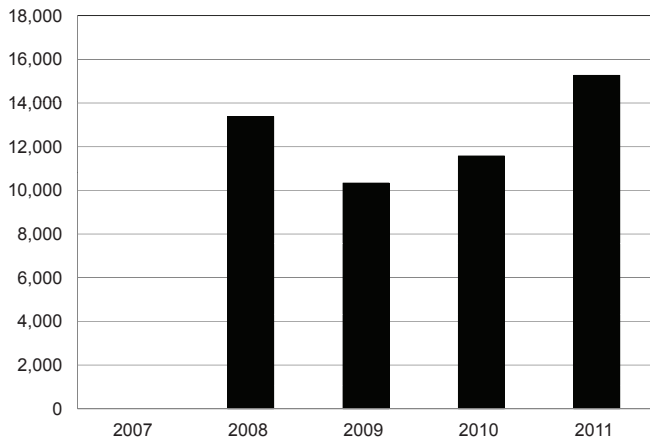
Revenue Vehicles	8
Peak Hour Fleet	8
Base Fleet	8
Fuel Consumption (gal)	10,863

Ridership Trends

2007	
2008	13,382
2009	10,337
2010	11,578
2011	15,270

2011 Highlights

System Ridership Trend



Marshall Co Public Transit



Legislative District

Indiana Senate 26, 27
 Indiana House 17

U.S. Congressional 2

Productivity

Total Passenger Boardings 15,270
 Total Vehicle Miles 116,677
 Revenue Vehicle Miles 116,677
 Revenue Vehicle Hours 9,449

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.13
 Operating Expense per Passenger Trip \$16.25
 Passenger Trips per Total Vehicle Mile 0.13
 Passenger Trips per Capita 0.32

Financial Performance

Operating Subsidy \$237,631
 Operating Subsidy Ratio 96%
 Locally Derived Income \$102,481
 Locally Derived Income Per Operating Expense \$0.41
 Fare Recovery Ratio 4%

Operating Expense Summary

Operator Salaries/Wages	\$101,401
Other Salaries/Wages	\$62,026
Fringe	\$23,852
Services	\$0
Materials and Supplies	\$44,636
Utilities	\$5,103
Casualty/Liability	\$7,477
Purchased Transportation	\$0
Other	\$3,697
Total Expenses	\$248,192
Fixed Route Expenses	\$0
Demand Response Services	\$248,192

Revenue Summary

Fare Revenue	\$10,561
Contract/Other	\$0
Local Assistance	\$91,920
State Assistance	\$31,829
Federal Assistance	\$113,882
Total Revenue	\$248,192

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2005	CHEVY	6	Yes	Gas
1	2006	DODGE	5	Yes	Gas
1	2007	FORD	4	No	Gas
1	2008	Ford	14	Yes	Gas
2	2008	Chevy	4+2wc	Yes	Gas
1	2009	Ford	14	Yes	Gas
1	2009	Ford	10+2wc	Yes	Gas
8					



Miami County

34 E. Sixth Street
Peru, IN 46970
(765) 472-1979

Contact: Kathleen Brehmer, Associate Executive Director

Email: kbrehmer@mcymca.org

Website: www.miamicounty.com

General Information

Type of Service Demand Response
Service Area Miami County
Service Population 36,903

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday By appointment only
Sunday By appointment only

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled Donation
Transfer
Other/Special
Bus Coupons 12 for \$10.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	9
Maintenance	0	0
Administration	2	1
	<u>5</u>	<u>10</u>

Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	8
Base Fleet	6
Fuel Consumption (gal)	13,779

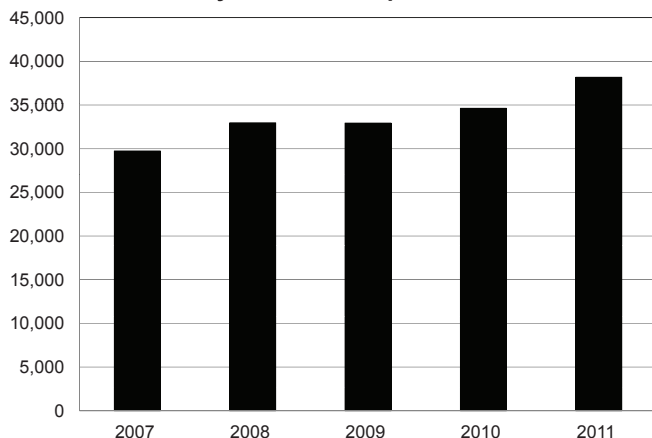
Ridership Trends

2007	29,746
2008	32,973
2009	32,940
2010	34,634
2011	38,189

2011 Highlights

- Increase of almost 10% in passenger boardings.
- Began design for new vehicle storage building.
- Rate increase adopted for 2012. This is the first increase since the service went public.

System Ridership Trend





Legislative District

Indiana Senate 32, 35, 36, 37, 41, 42
Indiana House 23, 24, 32

U.S. Congressional 5

Productivity

Total Passenger Boardings 38,189
Total Vehicle Miles 191,850
Revenue Vehicle Miles 187,890
Revenue Vehicle Hours 12,624

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.96
Operating Expense per Passenger Trip \$9.86
Passenger Trips per Total Vehicle Mile 0.20
Passenger Trips per Capita 1.03

Financial Performance

Operating Subsidy \$360,535
Operating Subsidy Ratio 96%
Locally Derived Income \$138,656
Locally Derived Income Per Operating Expense \$0.37
Fare Recovery Ratio 4%

Operating Expense Summary

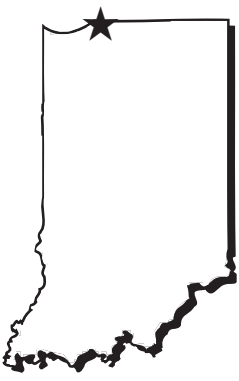
Operator Salaries/Wages	\$178,053
Other Salaries/Wages	\$26,269
Fringe	\$28,637
Services	\$2,965
Materials and Supplies	\$70,677
Utilities	\$23,102
Casualty/Liability	\$30,674
Purchased Transportation	\$0
Other	\$16,280
Total Expenses	\$376,657
Fixed Route Expenses	\$0
Demand Response Services	\$376,657

Revenue Summary

Fare Revenue	\$16,122
Contract/Other	\$0
Local Assistance	\$122,534
State Assistance	\$71,918
Federal Assistance	\$166,083
Total Revenue	\$376,657

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1997	Dodge	10+2wc	Yes	Gas
1	1998	Ford	6	No	Gas
1	2002	Ford	20+2wc	Yes	Gas
1	2003	Chevy	6+2wc	Yes	Gas
1	2005	Dodge	6	No	Gas
1	2005	Chevy	6+2wc	Yes	Gas
1	2007	Chevy	6+2wc	Yes	Gas
2	2008	Chevy	6+2wc	Yes	Gas
1	2010	Ford	14+1wc	Yes	Gas
10					



Michigan City

1801 Kentucky Street
Michigan City, IN 46360
(219) 873-1502

Contact: Bob Zondor, Transit Director / CS Superintendent

Email: ufalls@emichigancity.com / bzondor@emichigancity.com

Website: www.emichigancity.com/cityhall/departments/coach/index.htm

General Information

Type of Service Fixed Route and Demand Response
Service Area Michigan City Limits and 3/4 mile from any fixed route
Service Population 31,479

Service Hours

Weekday 6:30 AM - 6:00 PM
Saturday 8:30 AM - 6:00 PM
Sunday NONE

Fare Structure

Base \$1.00
Youth \$1.00
Elderly/Disabled \$0.50
Transfer \$1.00
Other/Special
Monthly Pass fixed Route \$20.00 / Senior Monthly Pass \$10.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	12	0
Maintenance	0	0
Administration	1	0
	<u>13</u>	<u>0</u>

Operation Characteristics

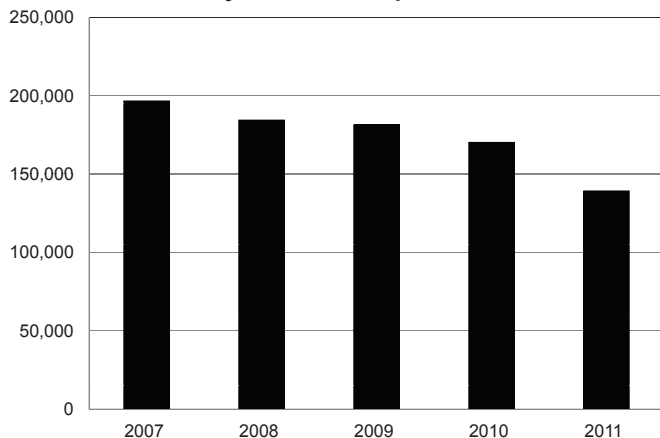
Revenue Vehicles	9
Peak Hour Fleet	6
Base Fleet	5
Fuel Consumption (gal)	43,298

Ridership Trends

2007	196,791
2008	184,587
2009	181,488
2010	170,367
2011	139,357

2011 Highlights

System Ridership Trend



Michigan City Transit



Legislative District

Indiana Senate 5, 7, 18

Indiana House 9

U.S. Congressional 2

Productivity

Total Passenger Boardings	139,357
Total Vehicle Miles	260,794
Revenue Vehicle Miles	257,047
Revenue Vehicle Hours	19,284

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$4.59
Operating Expense per Passenger Trip	\$8.60
Passenger Trips per Total Vehicle Mile	0.53
Passenger Trips per Capita	4.43

Financial Performance

Operating Subsidy	\$1,099,331
Operating Subsidy Ratio	92%
Locally Derived Income	\$368,290
Locally Derived Income Per Operating Expense	\$0.31
Fare Recovery Ratio	8%

Operating Expense Summary

Operator Salaries/Wages	\$482,301
Other Salaries/Wages	\$45,140
Fringe	\$287,249
Services	\$186,584
Materials and Supplies	\$152,909
Utilities	\$22,356
Casualty/Liability	\$21,718
Purchased Transportation	\$0
Other	\$60
Total Expenses	\$1,198,317
Fixed Route Expenses	\$798,879
Demand Response Services	\$399,438

Revenue Summary

Fare Revenue	\$98,986
Contract/Other	\$0
Local Assistance	\$269,304
State Assistance	\$280,361
Federal Assistance	\$549,666
Total Revenue	\$1,198,317

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2004	Eldorado Transmark RE-29	Yes	29+2wc	Diesel
1	2005	Eldorado Transmark RE-29	Yes	29+2wc	Diesel
2	2006	Supreme Senator	Yes	18+2wc	Diesel
2	2006	Eldorado Transmark RE-29	Yes	29+2wc	Diesel
2	2009	Eldorado Transmark RE-29	Yes	29+2wc	Diesel
1	2009	Ford E450	Yes	18+2wc	Diesel
9					



Mitchell

407 S. 6th St.
 Mitchell, IN 47446
 (812) 849-5161

Contact: Christina Lambton, Manager

Email: clambton@mitchell-in.gov

Website: www.mitchell-in.gov

General Information

Type of Service Demand Response
Service Area City of Mitchell
Service Population 4,350

Service Hours

Weekday 7:30 AM - 3:30 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$0.75
Youth \$0.75
Elderly/Disabled \$0.50
Transfer FREE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	2
Maintenance	0	0
Administration	0	1
	<u>0</u>	<u>3</u>

Operation Characteristics

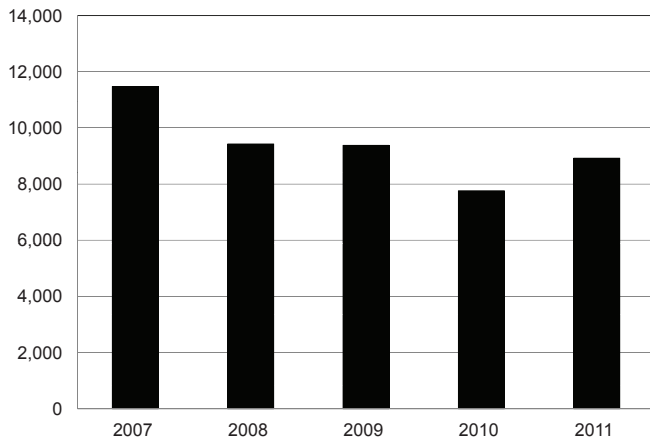
Revenue Vehicles	2
Peak Hour Fleet	1
Base Fleet	1
Fuel Consumption (gal)	3,119

Ridership Trends

2007	11,481
2008	9,432
2009	9,383
2010	7,766
2011	8,927

2011 Highlights

System Ridership Trend





Legislative District

Indiana Senate 39, 48

Indiana House 62

U.S. Congressional 4

Productivity

Total Passenger Boardings 8,927

Total Vehicle Miles 18,631

Revenue Vehicle Miles 18,631

Revenue Vehicle Hours 2,032

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.55

Operating Expense per Passenger Trip \$11.58

Passenger Trips per Total Vehicle Mile 0.48

Passenger Trips per Capita 2.05

Financial Performance

Operating Subsidy \$97,172

Operating Subsidy Ratio 94%

Locally Derived Income \$39,106

Locally Derived Income

Per Operating Expense \$0.38

Fare Recovery Ratio 6%

Operating Expense Summary

Operator Salaries/Wages	\$22,889
Other Salaries/Wages	\$29,051
Fringe	\$21,098
Services	\$0
Materials and Supplies	\$16,754
Utilities	\$2,118
Casualty/Liability	\$4,443
Purchased Transportation	\$0
Other	\$7,000
Total Expenses	\$103,353
Fixed Route Expenses	\$0
Demand Response Services	\$103,353

Revenue Summary

Fare Revenue	\$6,181
Contract/Other	\$0
Local Assistance	\$32,925
State Assistance	\$15,661
Federal Assistance	\$48,586
Total Revenue	\$103,353

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1996	Ford	13+2 wc	Yes	Gas
1	2008	Ford	13+2 wc	Yes	Gas
2					



Monroe County

631 W. Edgewood Drive
 Ellettsville, IN 47429
 (812) 876-3383

Contact: Doug Norton, Transit Manager
Email: dnorton@area10agency.org

General Information

Type of Service Fixed Route & Demand Response
Service Area Monroe, Owen, Lawrence and Putnam Counties
Service Population 145,478

Service Hours

Weekday 5:30 AM - 10:10 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$0.75 per county
Youth \$0.50 per county
Elderly/Disabled \$0.75 per county
Transfer FREE
Other/Special
 24 Ride pass \$15.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	27	4
Maintenance	2	2
Administration	3	0
	<u>32</u>	<u>6</u>

Operation Characteristics

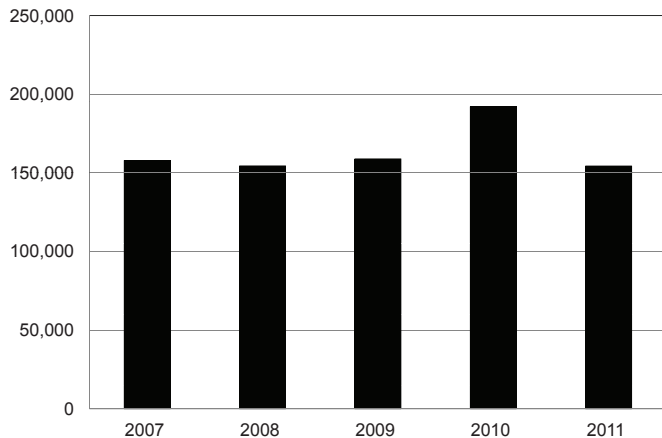
Revenue Vehicles	34
Peak Hour Fleet	18
Base Fleet	18
Fuel Consumption (gal)	71,805

Ridership Trends

2007	157,939
2008	154,474
2009	158,945
2010	192,147
2011	154,402

2011 Highlights

System Ridership Trend



Rural Transit



Operating Expense Summary

Operator Salaries/Wages	\$572,954
Other Salaries/Wages	\$160,930
Fringe	\$135,218
Services	\$30,582
Materials and Supplies	\$288,880
Utilities	\$38,948
Casualty/Liability	\$54,675
Purchased Transportation	\$0
Other	\$183,795
Total Expenses	\$1,465,982
Fixed Route Expenses	\$476,748
Demand Response Services	\$989,234

Revenue Summary

Fare Revenue	\$77,803
Contract/Other	\$0
Local Assistance	\$440,925
State Assistance	\$287,423
Federal Assistance	\$659,831
Total Revenue	\$1,465,982

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1994	Chevy	7	No	Gas
3	2003	Ford	9+2wc	Yes	Gas
2	2006	Ford	16+2wc	Yes	Diesel
1	2006	Ford	9	No	Gas
1	2007	Ford	16+1wc	Yes	Diesel
5	2008	Ford	16+2wc	Yes	Diesel
5	2009	Ford	16+2wc	Yes	Diesel
2	2009	Ford	24	No	Diesel
1	2009	Ford	10+2wc	Yes	Gas
4	2009	Ford	12+2wc	Yes	Diesel
7	2010	Ford	16+2wc	Yes	Diesel
1	2010	Ford	24	No	Diesel
1	2010	Dodge	5+1wc	Yes	Gas
34					

Legislative District

Indiana Senate	9, 13, 17, 18
Indiana House	46, 47, 60, 61, 62, 65
U.S. Congressional	4, 8, 9

Productivity

Total Passenger Boardings	154,402
Total Vehicle Miles	664,957
Revenue Vehicle Miles	603,895
Revenue Vehicle Hours	42,949

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile	\$2.20
Operating Expense per Passenger Trip	\$9.49
Passenger Trips per Total Vehicle Mile	0.23
Passenger Trips per Capita	1.06

Financial Performance

Operating Subsidy	\$1,388,179
Operating Subsidy Ratio	95%
Locally Derived Income	\$518,728
Locally Derived Income Per Operating Expense	\$0.35
Fare Recovery Ratio	5%



Muncie

1300 E. Seymour Street
Muncie , IN 47302
(765) 282-2762

Contact: Larry King, General Manager

Email: lking@mitsbus.org

Website: www.mitsbus.org

General Information

Type of Service Fixed Route and Demand Response
Service Area Muncie City Limits
Service Population 70,085

Service Hours

Weekday 6:00 AM - 9:20 PM
Saturday 7:40 AM - 6:20 PM
Sunday NONE

Fare Structure

Base \$0.50
Youth FREE
Elderly/Disabled \$0.25
Transfer FREE
Other/Special
30 Day Pass \$18.00, 30 Day Pass E&H \$9.00
Day Pass \$1.00, Day Pass E&H \$0.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	41	10
Maintenance	10	3
Administration	19	0
	<u>70</u>	<u>13</u>

Operation Characteristics

Revenue Vehicles	49
Peak Hour Fleet	35
Base Fleet	27
Fuel Consumption (gal)	225,273

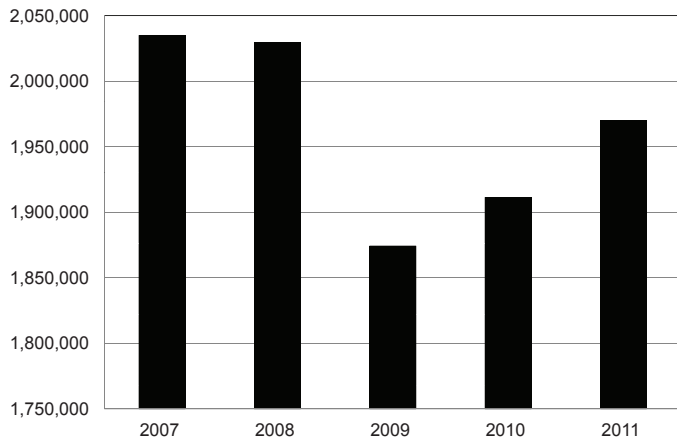
Ridership Trends

2007	2,034,970
2008	2,029,481
2009	1,874,186
2010	1,911,333
2011	1,969,925

2011 Highlights

- Implementation of real time customer information tool.
- Finalized 3 year collective bargaining agreement.
- Received Audubon Society Public Service Award.

System Ridership Trend





Muncie Indiana Transit System

Legislative District

Indiana Senate 13
 Indiana House 33, 34
 U.S. Congressional 6

Productivity

Total Passenger Boardings 1,969,925
 Total Vehicle Miles 1,137,469
 Revenue Vehicle Miles 1,038,256
 Revenue Vehicle Hours 77,326

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.49
 Operating Expense per Passenger Trip \$3.17
 Passenger Trips per Total Vehicle Mile 1.73
 Passenger Trips per Capita 28.11

Financial Performance

Operating Subsidy \$5,939,910
 Operating Subsidy Ratio 95%
 Locally Derived Income \$3,245,484
 Locally Derived Income Per Operating Expense \$0.52
 Fare Recovery Ratio 3%

Operating Expense Summary

Operator Salaries/Wages	\$1,656,035
Other Salaries/Wages	\$1,219,762
Fringe	\$1,478,238
Services	\$452,648
Materials and Supplies	\$957,570
Utilities	\$102,024
Casualty/Liability	\$236,438
Purchased Transportation	\$0
Other	\$145,901
Total Expenses	\$6,248,616
Fixed Route Expenses	\$4,686,462
Demand Response Services	\$1,562,154

Revenue Summary

Fare Revenue	\$204,590
Contract/Other	\$104,116
Local Assistance	\$2,936,778
State Assistance	\$1,505,642
Federal Assistance	\$1,497,490
Total Revenue	\$6,248,616

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1981	GMC	Yes	35+2wc	Diesel
5	1998	Nova	Yes	27+2wc	Diesel
5	2000	Nova	Yes	27+2wc	Diesel
3	2000	Chance	Yes	24+2wc	Diesel
11	2005	Gillig	Yes	32+2wc	Diesel
5	2007	Gillig	Yes	32+2wc	Diesel
10	2008	Chevy/Supreme	Yes	13+2wc	Diesel
5	2010	Gillig Hybrid	Yes	32+2wc	Diesel
4	2010	Chevy/Supreme	Yes	12+2wc	Diesel
49					



New Castle

201 S. 25th St
 New Castle, IN 47362
 (765) 521-6847

Contact: Douglas Sloan, General Manager

Email: newcastletransit@yahoo.com

Website: www.cityofnewcastle.net

General Information

Type of Service Demand Response
Service Area City of New Castle corporate limits
Service Population 18,114

Service Hours

Weekday 8:00 AM - 4:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer FREE
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	5	0
Maintenance	1	0
Administration	2	0
	<u>8</u>	<u>0</u>

Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	4
Base Fleet	3
Fuel Consumption (gal)	12,292

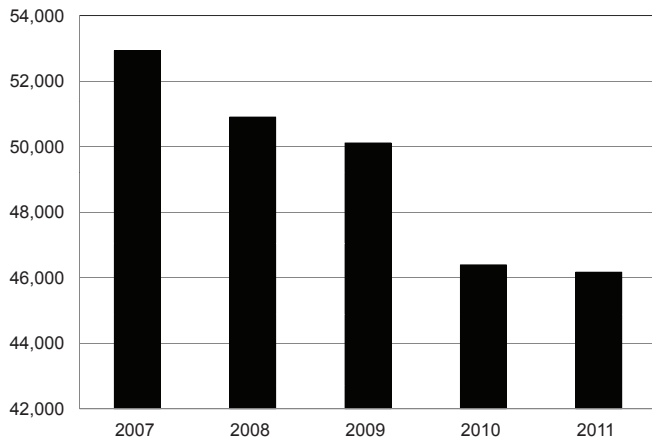
Ridership Trends

2007	52,931
2008	50,907
2009	50,115
2010	46,395
2011	46,173

2011 Highlights

- Transit Manager, Deborah Thornhill, left transit after 19 years.
- Bus driver, Douglas Sloan, appointed transit manager.

System Ridership Trend



New Castle Community Transit



Legislative District

Indiana Senate 8
 Indiana House 54, 56
 U.S. Congressional 6

Productivity

Total Passenger Boardings 46,173
 Total Vehicle Miles 66,894
 Revenue Vehicle Miles 65,664
 Revenue Vehicle Hours 5,818

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$7.34
 Operating Expense per Passenger Trip \$10.63
 Passenger Trips per Total Vehicle Mile 0.69
 Passenger Trips per Capita 2.55

Financial Performance

Operating Subsidy \$471,750
 Operating Subsidy Ratio 96%
 Locally Derived Income \$193,585
 Locally Derived Income Per Operating Expense \$0.39
 Fare Recovery Ratio 3%

Operating Expense Summary

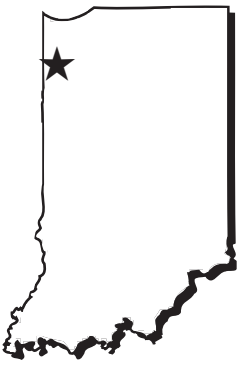
Operator Salaries/Wages	\$112,016
Other Salaries/Wages	\$100,444
Fringe	\$189,857
Services	\$4,958
Materials and Supplies	\$49,233
Utilities	\$12,736
Casualty/Liability	\$16,857
Purchased Transportation	\$0
Other	\$4,724
Total Expenses	\$490,825
Fixed Route Expenses	\$0
Demand Response Services	\$490,825

Revenue Summary

Fare Revenue	\$16,732
Contract/Other	\$2,343
Local Assistance	\$174,510
State Assistance	\$81,614
Federal Assistance	\$215,626
Total Revenue	\$490,825

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1995	Ford	8+2wc	Yes	Gas
2	2002	Ford	16	Yes	Gas
2	2004	Ford	19	Yes	Gas
2	2010	Ford	8+2wc	Yes	Gas
7					



NICTD

33 E. U. S. Highway 12
 Chesterton, IN 46304
 (219) 926-5744

Contact: Gerald R. Hanas, General Manager
Email: gerald.hanas@nictd.com
Website: www.nictd.com

General Information

Type of Service Commuter Rail
Service Area Lake, Porter, LaPorte and St. Joseph Counties, IN
Service Population 950,000

Service Hours

Weekday 4:00 AM - 2:30 AM
Saturday 5:00 AM - 2:30 AM
Sunday 5:00 AM - 2:30 AM

Fare Structure

Base \$4.75 - \$11.75
Youth
Elderly/Disabled \$2.25 to \$5.75
Transfer
Other/Special
 Monthly Pass \$135.25 to \$331.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	95	0
Maintenance	190	0
Administration	25	0
	<u>310</u>	<u>0</u>

Operation Characteristics

Revenue Vehicles	82
Peak Hour Fleet	65
Base Fleet	32
Fuel Consumption (gal)	0

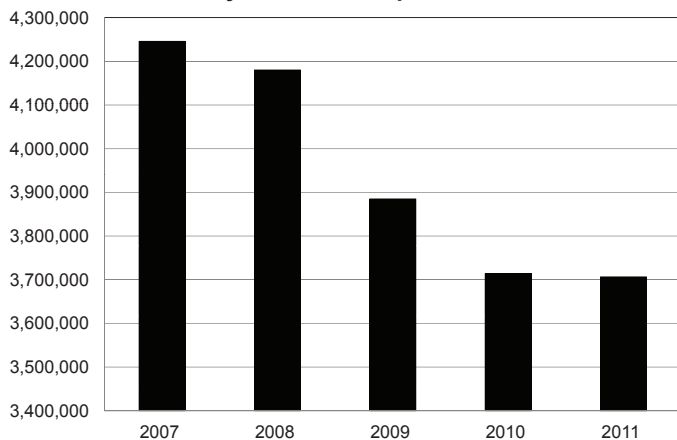
Ridership Trends

2007	4,245,922
2008	4,180,380
2009	3,885,073
2010	3,714,356
2011	3,706,676

2011 Highlights

- NICTD completed rebuilding its signal system.
- NICTD replaced its overhead power wire from Gary to Michigan City.
- NICTD rehabilitated its station platform in downtown Gary.

System Ridership Trend





Northern Indiana Commuter Transportation District

Legislative District

Indiana Senate 18
Indiana House 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 19, 20
U.S. Congressional 1, 2

Productivity

Total Passenger Boardings 3,706,676
Total Vehicle Miles 3,786,655
Revenue Vehicle Miles 3,450,855
Revenue Vehicle Hours 96,470

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$10.03
Operating Expense per Passenger Trip \$10.24
Passenger Trips per Total Vehicle Mile 0.98
Passenger Trips per Capita 3.90

Financial Performance

Operating Subsidy \$19,744,136
Operating Subsidy Ratio 52%
Locally Derived Income \$21,260,776
Locally Derived Income Per Operating Expense \$0.56
Fare Recovery Ratio 48%

Operating Expense Summary

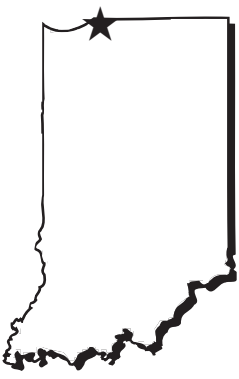
Operator Salaries/Wages	\$1,434,667
Other Salaries/Wages	\$11,950,331
Fringe	\$11,474,772
Services	\$1,662,845
Materials and Supplies	\$2,979,423
Utilities	\$3,737,801
Casualty/Liability	\$1,690,847
Purchased Transportation	\$0
Other	\$3,043,882
Total Expenses	\$37,974,568
Fixed Route Expenses	\$37,974,568
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$18,183,926
Contract/Other	\$46,506
Local Assistance	\$3,030,344
State Assistance	\$12,421,194
Federal Assistance	\$4,292,598
Total Revenue	\$37,974,568

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
41	1982	Nippon/Sharyo	Yes	93+1wc	Electric
7	1992	Nippon/Sharyo	Yes	110+1wc	Electric
10	1992	Nippon/Sharyo	No	130	Electric
10	2000	Nippon/Sharyo	Yes	96+1wc	Electric
14	2009	Nippon/Sharyo	Yes	110+1wc	Electric
82					



NIRPC

6100 Southport Road
 Portage, IN 46368
 (219) 763-6060

Contact: Kelly Wenger , Chief Accountant

Email: kwenger@nirpc.org

Website: www.nirpc.org/transportation/publictransit.htm

General Information

Type of Service Demand Response
Service Area Lake and Porter Counties
Service Population 510,343

Service Hours

Weekday Varies
Saturday Varies
Sunday Varies

Fare Structure

Base Varies
Youth Varies
Elderly/Disabled Varies
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	32	6
Maintenance	2	0
Administration	7	1
	<u>41</u>	<u>7</u>

Operation Characteristics

Revenue Vehicles	51
Peak Hour Fleet	25
Base Fleet	22
Fuel Consumption (gal)	128,002

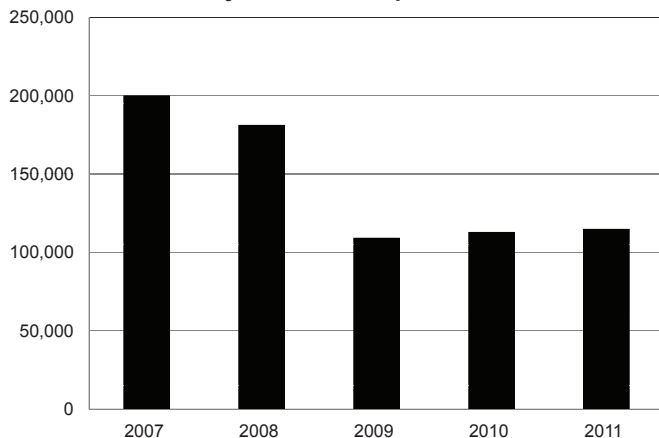
Ridership Trends

2007	200,059
2008	181,208
2009	109,175
2010	112,899
2011	114,862

2011 Highlights

- Opportunity Enterprise continues to hold passenger Input Sessions along with 2 other transit agencies in the City of Vaplaraiso.
- In 2011, Opportunity Enterprises had 178 new first time riders that have continued to use our D/R services.
- SLCCS received 6 additional vehicles for the New Freedoms Project, scheduled to start in Jan of 2012.

System Ridership Trend





Northwestern Indiana Regional Planning Commission

Legislative District

Indiana Senate 44
 Indiana House 1, 2, 3, 4, 10, 11, 12, 13, 14, 15, 19, 20
 U.S. Congressional 1, 2

Productivity

Total Passenger Boardings 114,862
 Total Vehicle Miles 903,898
 Revenue Vehicle Miles 794,403
 Revenue Vehicle Hours 53,245

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.46
 Operating Expense per Passenger Trip \$19.35
 Passenger Trips per Total Vehicle Mile 0.13
 Passenger Trips per Capita 0.23

Financial Performance

Operating Subsidy \$1,812,840
 Operating Subsidy Ratio 82%
 Locally Derived Income \$1,109,536
 Locally Derived Income Per Operating Expense \$0.50
 Fare Recovery Ratio 17%

Operating Expense Summary

Operator Salaries/Wages	\$740,194
Other Salaries/Wages	\$332,809
Fringe	\$304,390
Services	\$275,038
Materials and Supplies	\$439,283
Utilities	\$29,539
Casualty/Liability	\$47,866
Purchased Transportation	\$0
Other	\$53,680
Total Expenses	\$2,222,799
Fixed Route Expenses	\$0
Demand Response Services	\$2,222,799

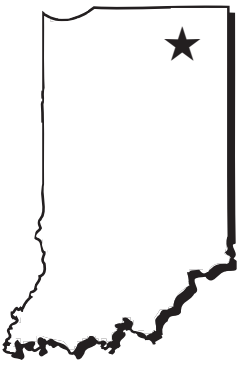
Revenue Summary

Fare Revenue	\$375,934
Contract/Other	\$34,025
Local Assistance	\$699,577
State Assistance	\$628,466
Federal Assistance	\$484,797
Total Revenue	\$2,222,799

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	2002	Ford	Yes	16 or 12+2wc	Gas
1	2005	Ford	Yes	16 or 12+2wc	Gas
1	2005	Ford	Yes	16 or 12+2wc	Gas
1	2005	Ford	Yes	16 or 12+2wc	Gas
1	2006	Ford	Yes	16 or 12+2wc	Gas
1	2005	Ford	Yes	12+2wc	Gas
2	2006	Ford	Yes	7+2 wc	Gas
1	2006	Ford	Yes	6+2 wc	Gas
2	2008	Ford	Yes	12+2wc	Gas
3	2009	Ford	Yes	12+2 wc	Gas
5	2010	Ford	Yes	12+2 wc	Gas
2	2011	Ford	Yes	12+2 wc	Gas
2	2012	Ford	Yes	12+2 wc	Gas
2	2008	Chevy	Yes	4+2WC	gas
2	2010	Ford	Yes	12+2wc	gas
2	2010	Ford	Yes	14+2wc	gas
3	2011	Ford	Yes	12+2wc	gas
2	2012	Ford	Yes	12+2wc	gas
1	2005	Ford	Yes	12+2wc	Diesel
2	2006	Ford	Yes	8-2wc	Gas
3	2010	Ford	Yes	12+2wc	Gas
1	2010	Ford	Yes	22+2wc	Gas
6	2011	GM	No	15	Gas
3	2011	Ford	Yes	12+2wc	Gas
1	2011	MV-1	Yes	2+2wc	Gas

51



Noble County

111 Cedar St.
Kendallville, IN 46755
(260) 347-4226

Contact: Gregg Parker, Executive Director
Email: gpark@embarqmail.com
Website: www.noblecocouncilonaging.com

General Information

Type of Service Demand Response
Service Area Noble County
Service Population 47,536

Service Hours

Weekday 5:00 AM - 5:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$3.00 In Town, \$5.00 10 miles and under, \$9.00 11-20 miles
Youth
Elderly/Disabled Over 60 Donation (in county only), Disabled (base rate)
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	20
Maintenance	0	0
Administration	5	1
	<u>5</u>	<u>21</u>

Operation Characteristics

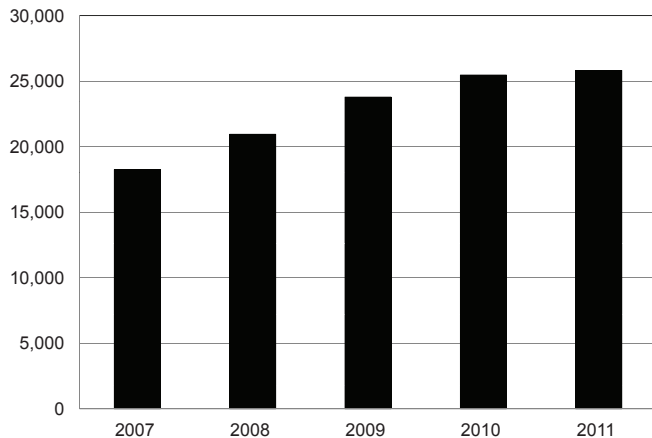
Revenue Vehicles	15
Peak Hour Fleet	12
Base Fleet	10
Fuel Consumption (gal)	29,681

Ridership Trends

2007	18,251
2008	20,951
2009	23,787
2010	25,471
2011	25,826

2011 Highlights

System Ridership Trend





Operating Expense Summary

Operator Salaries/Wages	\$245,197
Other Salaries/Wages	\$142,698
Fringe	\$46,204
Services	\$35,989
Materials and Supplies	\$111,701
Utilities	\$8,345
Casualty/Liability	\$23,485
Purchased Transportation	\$0
Other	\$16,702
Total Expenses	\$630,321
Fixed Route Expenses	\$0
Demand Response Services	\$630,321

Revenue Summary

Fare Revenue	\$45,420
Contract/Other	\$0
Local Assistance	\$282,201
State Assistance	\$99,170
Federal Assistance	\$203,530
Total Revenue	\$630,321

Legislative District

Indiana Senate 37, 39, 40, 44
Indiana House 52, 83

U.S. Congressional 3

Productivity

Total Passenger Boardings	25,826
Total Vehicle Miles	409,767
Revenue Vehicle Miles	400,409
Revenue Vehicle Hours	25,895

Performance/Service Effectiveness

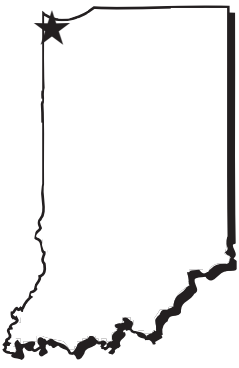
Operating Expense per Total Vehicle Mile	\$1.54
Operating Expense per Passenger Trip	\$24.41
Passenger Trips per Total Vehicle Mile	0.06
Passenger Trips per Capita	0.54

Financial Performance

Operating Subsidy	\$584,901
Operating Subsidy Ratio	93%
Locally Derived Income	\$327,621
Locally Derived Income Per Operating Expense	\$0.52
Fare Recovery Ratio	7%

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2000	Dodge	7+2wc	Yes	Gas
1	2002	Dodge	5+2wc	Yes	Gas
1	2002	Dodge	6	No	Gas
1	2003	Dodge	13	No	Gas
1	2003	Dodge	7+2wc	Yes	Gas
1	2006	Chevy	4+1wc	Yes	Gas
3	2008	Chevy	4+1wc	Yes	Gas
1	2009	Ford	8+2wc	Yes	Gas
2	2010	Ford	8+2wc	Yes	Gas
3	2010	Dodge	4+1wc	Yes	Gas
15					



North Lake Co.

6100 Southport Road
 Portage, IN 46368
 (219) 762-4767

Contact: Timothy A Brown, Executive Director

Email: tbrown@rba-nwi.org

Website: www.rba-nwi.org

General Information

Type of Service Fixed Route and Paratransit
Service Area Northern Lake County
Service Population 90,000

Service Hours

Weekday 6:00 AM - 9:00 PM
Saturday 6:00 AM - 9:00 PM
Sunday NONE

Fare Structure

Base \$1.25
Youth \$0.60
Elderly/Disabled \$0.60
Transfer
Other/Special
 Monthly Pass Fixed Route \$45.00 (Senior \$18.00)
 Economy Fixed Route, 11 rides for \$12.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	0
Maintenance	0	3
Administration	4	2
	<u>4</u>	<u>5</u>

Operation Characteristics

Revenue Vehicles	6
Peak Hour Fleet	41
Base Fleet	32
Fuel Consumption (gal)	118,512

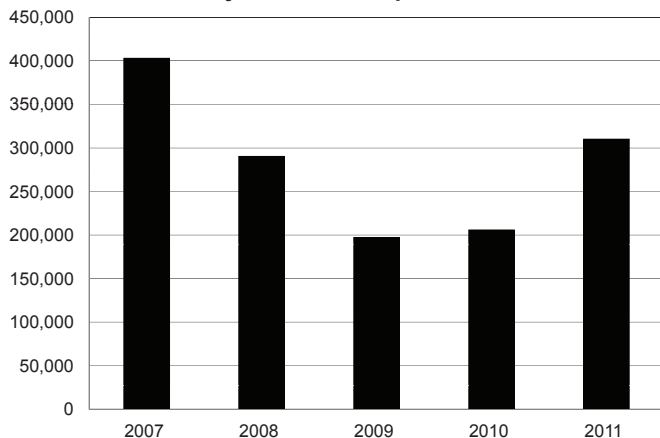
Ridership Trends

2007	403,258
2008	290,536
2009	197,382
2010	205,985
2011	310,330

2011 Highlights

- On a Monthly basis, ridership at the end of 2011 was more than double the ridership at the time of RBA assumption of service in January 2010.
- Effective in October, 2011, one route was eliminated (Brown Route) and service reduced on two routes due to funding constraints. Service was restored on the one reduced routes in January 2012 with CMAQ funding.
- RBA anticipates the termination of all services June 30 due to lack of local funding commitment.

System Ridership Trend





Legislative District

Indiana Senate 12
 Indiana House 1, 11, 12

U.S. Congressional 1

Productivity

Total Passenger Boardings 310,330
 Total Vehicle Miles 843,738
 Revenue Vehicle Miles 774,964
 Revenue Vehicle Hours 54,847

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.98
 Operating Expense per Passenger Trip \$13.54
 Passenger Trips per Total Vehicle Mile 0.37
 Passenger Trips per Capita 3.45

Financial Performance

Operating Subsidy \$3,960,354
 Operating Subsidy Ratio 94%
 Locally Derived Income \$2,154,842
 Locally Derived Income Per Operating Expense \$0.51
 Fare Recovery Ratio 5%

Operating Expense Summary

Operator Salaries/Wages	\$0
Other Salaries/Wages	\$187,720
Fringe	\$43,928
Services	\$24,595
Materials and Supplies	\$8,012
Utilities	\$8,468
Casualty/Liability	\$0
Purchased Transportation	\$3,930,045
Other	\$0
Total Expenses	\$4,202,768
Fixed Route Expenses	\$3,992,629
Demand Response Services	\$210,138

Revenue Summary

Fare Revenue	\$227,892
Contract/Other	\$14,522
Local Assistance	\$1,912,428
State Assistance	\$425,494
Federal Assistance	\$1,622,432
Total Revenue	\$4,202,768

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1996	Ford Explorer	No	Non-Revenue	Gas
2	2002	Optima	Yes	25+2	Diesel
3	2003	Optima	Yes	29+2	Diesel
35	Vehicles owned by a Private Provider				
41					



Orange County

986 W. Hospital Road
Paoli, IN 47454
(812) 723-4043

Contact: Cheryl Longest, Transportation Director
Email: clongest@firstchancecenter.com
Website: www.firstchancecenter.com

General Information

Type of Service Demand Response
Service Area Orange County
Service Population 19,840

Service Hours

Weekday 4:30 AM - 6:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$4.00 - \$8.00
Youth
Elderly/Disabled
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	4	12
Maintenance	0	1
Administration	1	0
	<u>5</u>	<u>13</u>

Operation Characteristics

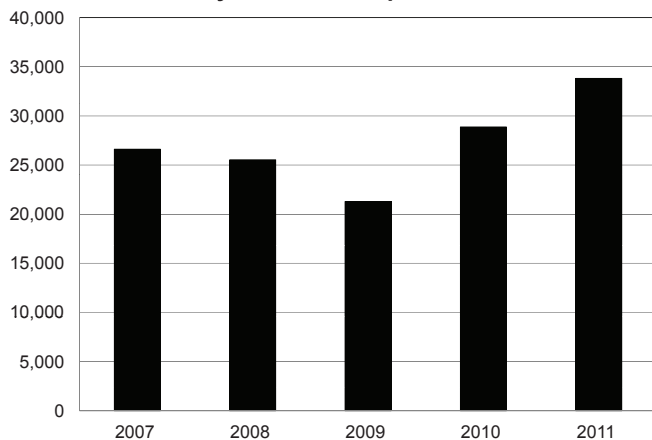
Revenue Vehicles	27
Peak Hour Fleet	18
Base Fleet	8
Fuel Consumption (gal)	25,093

Ridership Trends

2007	26,626
2008	25,546
2009	21,295
2010	28,888
2011	33,825

2011 Highlights

System Ridership Trend



Orange County Transit



Legislative District

Indiana Senate 6
 Indiana House 62
 U.S. Congressional 9

Productivity

Total Passenger Boardings 33,825
 Total Vehicle Miles 474,615
 Revenue Vehicle Miles 473,090
 Revenue Vehicle Hours 30,290

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$0.93
 Operating Expense per Passenger Trip \$13.09
 Passenger Trips per Total Vehicle Mile 0.07
 Passenger Trips per Capita 1.70

Financial Performance

Operating Subsidy \$403,268
 Operating Subsidy Ratio 91%
 Locally Derived Income \$139,323
 Locally Derived Income Per Operating Expense \$0.31
 Fare Recovery Ratio 9%

Operating Expense Summary

Operator Salaries/Wages	\$243,150
Other Salaries/Wages	\$0
Fringe	\$63,350
Services	\$29,311
Materials and Supplies	\$66,827
Utilities	\$6,233
Casualty/Liability	\$12,100
Purchased Transportation	\$0
Other	\$21,658
Total Expenses	\$442,629
Fixed Route Expenses	\$0
Demand Response Services	\$442,629

Revenue Summary

Fare Revenue	\$39,361
Contract/Other	\$0
Local Assistance	\$99,962
State Assistance	\$131,422
Federal Assistance	\$171,884
Total Revenue	\$442,629

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1996	Chevy	7	No	Gas
2	2001	Dodge	7	No	Gas
1	2002	Dodge	13+2wc	Yes	Gas
2	2003	Dodge	13+2wc	Yes	Gas
4	2003	Dodge	7	No	Gas
1	2005	Dodge	7	No	Gas
1	2006	Chevy	7	No	Gas
1	2006	Chevy	4+2wc	Yes	Gas
2	2007	Chevy	7	No	Gas
1	2008	Chevy	7	No	Gas
5	2008	Chevy	4+2wc	Yes	Gas
1	2009	Ford	13	No	Gas
5	2010	Dodge	4+2wc	Yes	Gas
27					



Richmond

401 S. Q Street
 Richmond, IN 47374
 (765) 983-7227

Contact: Terri Quinter, Operations Manager

Email: tquinter@richmondindiana.gov

Website: www.richmondindiana.gov

General Information

Type of Service Fixed route and demand response
Service Area City of Richmond city limits
Service Population 36,812

Service Hours

Weekday 6:15 AM - 5:45 PM
Saturday 9:15 AM - 4:45 PM
Sunday NONE

Fare Structure

Base \$1.50
Youth \$1.25
Elderly/Disabled \$1.25 under 60; over 60 free
Transfer FREE
Other/Special
 Demand response is donation
 Pass \$38.00 month; student, elderly, disabled \$30.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	15	2
Maintenance	0	1
Administration	3	0
	<u>18</u>	<u>3</u>

Operation Characteristics

Revenue Vehicles	15
Peak Hour Fleet	11
Base Fleet	6
Fuel Consumption (gal)	49,965

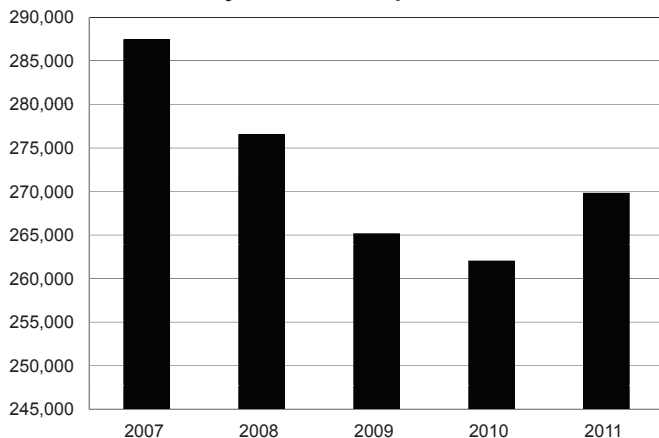
Ridership Trends

2007	287,461
2008	276,570
2009	265,168
2010	262,030
2011	269,823

2011 Highlights

- Received an Area 9 Agency grant to transport elderly citizens.
- Route maps are printed in Spanish.
- Rider Appreciation Day - served hot dogs, cookie, water; gave away pill containers.
- Continued coordination with other health agencies in Richmond.
- Participated in Earth Day at Indiana University East.

System Ridership Trend





Rose View Tranist & Paratransit System

Legislative District

Indiana Senate 13
 Indiana House 54, 55, 56

U.S. Congressional 6

Productivity

Total Passenger Boardings 269,823
 Total Vehicle Miles 317,328
 Revenue Vehicle Miles 299,748
 Revenue Vehicle Hours 30,600

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.97
 Operating Expense per Passenger Trip \$4.66
 Passenger Trips per Total Vehicle Mile 0.85
 Passenger Trips per Capita 7.33

Financial Performance

Operating Subsidy \$1,049,283
 Operating Subsidy Ratio 83%
 Locally Derived Income \$367,616
 Locally Derived Income Per Operating Expense \$0.29
 Fare Recovery Ratio 16%

Operating Expense Summary

Operator Salaries/Wages	\$500,336
Other Salaries/Wages	\$85,707
Fringe	\$288,300
Services	\$44,964
Materials and Supplies	\$205,309
Utilities	\$11,551
Casualty/Liability	\$38,366
Purchased Transportation	\$0
Other	\$84,048
Total Expenses	\$1,258,581
Fixed Route Expenses	\$907,272
Demand Response Services	\$351,309

Revenue Summary

Fare Revenue	\$200,176
Contract/Other	\$9,122
Local Assistance	\$158,318
State Assistance	\$366,324
Federal Assistance	\$524,641
Total Revenue	\$1,258,581

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
1	1992	Chevy	No	6	Gas
1	2004	Ford	Yes	20+2wc	Diesel
1	2005	Ford	Yes	11+2wc	Gas
1	2006	Ford	Yes	20+2wc	Diesel
1	2006	Ford	Yes	11+2wc	Gas
1	2007	Ford	Yes	11+2wc	Gas
1	2007	Ford	Yes	20+2wc	Diesel
1	2008	Ford	Yes	20+2wc	Gas
1	2008	Ford	Yes	8+2wc	Gas
1	2009	Ford	Yes	16+2wc	Gas
1	2009	Ford	Yes	8+2wc	Gas
1	2010	Ford	Yes	8+2wc	Gas
3	2010	Ford	Yes	16+2wc	Gas
15					



Rush County

504 W.Third Street
 Rushville, IN 46173
 (765) 932-2935

Contact: Wanda Henderson, Executive Director
Email: seniorcenter67@frontier.com

General Information

Type of Service Demand Response
Service Area Rush County
Service Population 17,392

Service Hours

Weekday Tues thru Fri 7:00 AM - 5:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$2.00 for up to 10 miles;
 \$3.00 for 11-15 miles;
 \$3.50 for 15 to 20 miles - per stop
Youth Children under 5 years \$1.00 up
 to 10 miles, and \$2.00 11 miles
**Elderly/Disabled
 Transfer** \$1.50 suggested donation per stop
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	6
Maintenance	0	0
Administration	2	1
	<u>2</u>	<u>7</u>

Operation Characteristics

Revenue Vehicles	7
Peak Hour Fleet	5
Base Fleet	5
Fuel Consumption (gal)	10,553

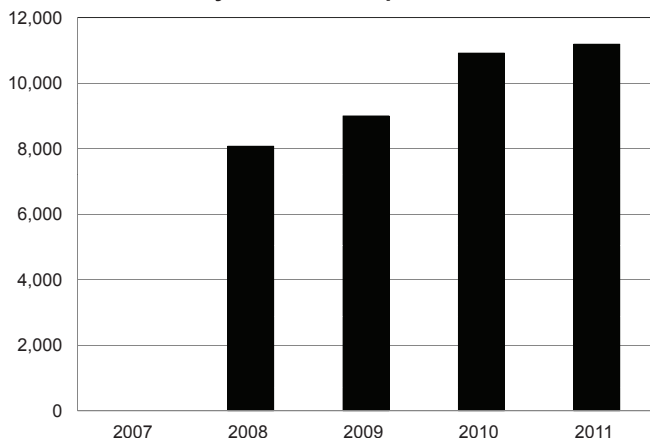
Ridership Trends

2007	0
2008	8,078
2009	9,001
2010	10,920
2011	11,192

2011 Highlights

- Increased Work Related Trips by 20%.
- Received recognition from local Shares, Inc. for excellent service to their clients.
- Participated in Health Fairs throughout the county.
- Developed computer scheduling spreadsheet.
- Installed new radio system with ARRA funds.

System Ridership Trend





Legislative District

Indiana Senate 44, 48
 Indiana House 53, 67

U.S. Congressional 6

Productivity

Total Passenger Boardings 11,192
 Total Vehicle Miles 105,267
 Revenue Vehicle Miles 101,413
 Revenue Vehicle Hours 6,475

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.54
 Operating Expense per Passenger Trip \$14.51
 Passenger Trips per Total Vehicle Mile 0.11
 Passenger Trips per Capita 0.64

Financial Performance

Operating Subsidy \$155,572
 Operating Subsidy Ratio 96%
 Locally Derived Income \$87,478
 Locally Derived Income Per Operating Expense \$0.54
 Fare Recovery Ratio 4%

Operating Expense Summary

Operator Salaries/Wages	\$52,483
Other Salaries/Wages	\$42,558
Fringe	\$7,138
Services	\$2,573
Materials and Supplies	\$34,403
Utilities	\$4,673
Casualty/Liability	\$11,613
Purchased Transportation	\$0
Other	\$7,007
Total Expenses	\$162,448
Fixed Route Expenses	\$0
Demand Response Services	\$162,448

Revenue Summary

Fare Revenue	\$6,876
Contract/Other	\$0
Local Assistance	\$80,602
State Assistance	\$24,076
Federal Assistance	\$50,894
Total Revenue	\$162,448

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1999	Buick	4	No	Gas
1	2002	Dodge	12	Yes	Gas
1	2006	Dodge	6	No	Gas
2	2008	Chevy	6	Yes	Gas
1	2009	Ford	10	Yes	Gas
1	2011	Ford	10	Yes	Gas
7					



Seymour

301-309 N. Chestnut St.
 Seymour, IN 47274
 (812) 522-7433

Contact: Edie Otte, Manager of Recycle to Ride

Email: seytransit@seymourin.org

Website: www.seymourcity.com

General Information

Type of Service Demand Response
Service Area City of Seymour
Service Population 17,503

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled \$2.00
Transfer FREE
Other/Special

Bus Tokens 10 for \$16.00
 One-way fare may be paid in recyclable products (15 aluminum cans). Vehicle has storage bins on board for recyclable products.

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	11
Maintenance	0	0
Administration	1	0
	<u>1</u>	<u>11</u>

Operation Characteristics

Revenue Vehicles	5
Peak Hour Fleet	4
Base Fleet	2
Fuel Consumption (gal)	12,846

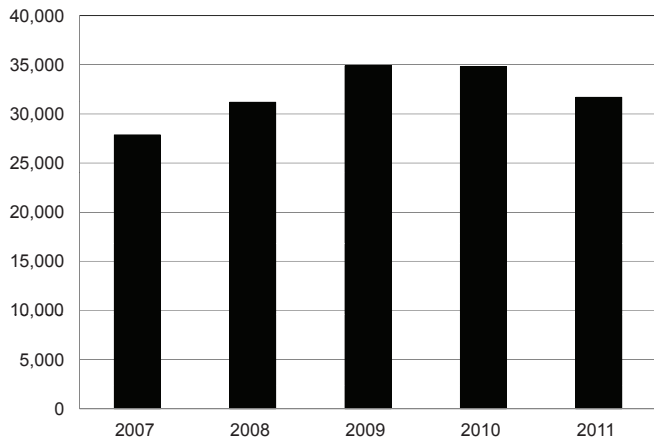
Ridership Trends

2007	27,877
2008	31,195
2009	34,899
2010	34,835
2011	31,698

2011 Highlights

- Our system experienced a decrease in overall passengers by 9% in 2011, compared to 2010. However the system did experience an increase in handicapped passengers by 55% over 2010.
- The increase in handicapped passengers far outweighed the decrease in overall passengers, considering the extra time required to load, transport and unload these passengers.

System Ridership Trend





Seymour Transit (Recycle to Ride)

Legislative District

Indiana Senate 5
 Indiana House 66
 U.S. Congressional 9

Productivity

Total Passenger Boardings 31,698
 Total Vehicle Miles 88,935
 Revenue Vehicle Miles 88,935
 Revenue Vehicle Hours 8,262

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.81
 Operating Expense per Passenger Trip \$7.87
 Passenger Trips per Total Vehicle Mile 0.36
 Passenger Trips per Capita 1.81

Financial Performance

Operating Subsidy \$222,384
 Operating Subsidy Ratio 89%
 Locally Derived Income \$82,993
 Locally Derived Income Per Operating Expense \$0.33
 Fare Recovery Ratio 11%

Operating Expense Summary

Operator Salaries/Wages	\$30,590
Other Salaries/Wages	\$124,626
Fringe	\$17,005
Services	\$26,599
Materials and Supplies	\$46,094
Utilities	\$2,077
Casualty/Liability	\$0
Purchased Transportation	\$0
Other	\$2,611
Total Expenses	\$249,602
Fixed Route Expenses	\$0
Demand Response Services	\$249,602

Revenue Summary

Fare Revenue	\$27,218
Contract/Other	\$0
Local Assistance	\$55,775
State Assistance	\$58,656
Federal Assistance	\$107,953
Total Revenue	\$249,602

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2003	Ford	12+2wc	Yes	Gas
1	2006	Ford	12+2wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
2	2008	Ford	14+2wc	Yes	Gas
5					



SIDC

1001 E. Main St.
 Washington, IN 47501
 (812) 257-0118

Contact: Becky Guthrie, Director
Email: bguthrie@frrs.org
Website: www.ridesolution.org

General Information

Type of Service Demand Response and Fixed Route
Service Area Daviess, Dubois, Gibson, Greene, Martin, Perry, Pike, Spencer, Sullivan and Warrick Counties in SW Indiana
Service Population 249,706

Service Hours

Weekday 6:00 AM - 6:00 PM (Six Counties in Eastern time and four Counties in Central time)
Saturday NONE
Sunday NONE

Fare Structure

Base In-Town \$2.00, In-County \$3.00, County to County \$6.00
Youth \$1.00
Elderly/Disabled
Transfer FREE
Other/Special
 WATS Bus Service \$1.00
 WATS Bus Service - Seniors - \$0.50

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	15	125
Maintenance	2	0
Administration	9	8
	<u>26</u>	<u>133</u>

Operation Characteristics

Revenue Vehicles	147
Peak Hour Fleet	119
Base Fleet	96
Fuel Consumption (gal)	137,671

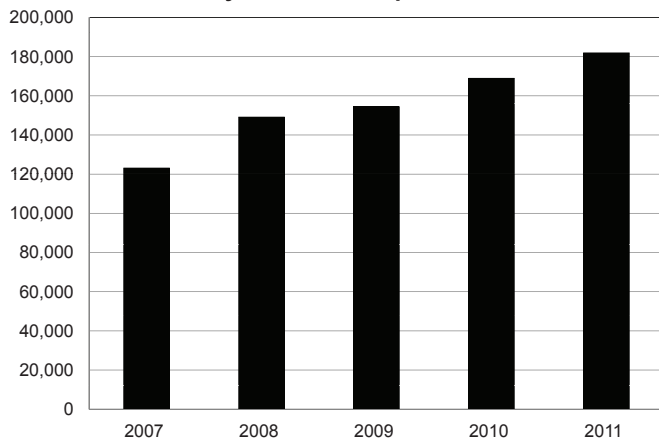
Ridership Trends

2007	123,135
2008	149,155
2009	154,417
2010	168,968
2011	181,937

2011 Highlights

- Warrick Area Transportation Service added.
- Received a Job Access and Reverse Commute grant.
- Received New Freedom grant.
- Awarded Toyota grant.
- Two Certified PASS Instructors on staff.

System Ridership Trend





Ride Solution

Legislative District

Indiana Senate 42
Indiana House 45, 60, 62, 63, 64

U.S. Congressional 8

Productivity

Total Passenger Boardings 181,937
Total Vehicle Miles 2,080,180
Revenue Vehicle Miles 1,939,104
Revenue Vehicle Hours 86,821

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.53
Operating Expense per Passenger Trip \$17.51
Passenger Trips per Total Vehicle Mile 0.09
Passenger Trips per Capita 0.80

Financial Performance

Operating Subsidy \$3,010,560
Operating Subsidy Ratio 95%
Locally Derived Income \$1,422,320
Locally Derived Income Per Operating Expense \$0.45
Fare Recovery Ratio 5%

Operating Expense Summary

Operator Salaries/Wages \$882,810
Other Salaries/Wages \$290,839
Fringe \$262,620
Services \$165,762
Materials and Supplies \$553,979
Utilities \$52,084
Casualty/Liability \$100,605
Purchased Transportation \$479,379
Other \$397,150
Total Expenses \$3,185,228

Fixed Route Expenses \$0
Demand Response Services \$3,185,228

Revenue Summary

Fare Revenue \$174,668
Contract/Other \$0
Local Assistance \$1,247,652
State Assistance \$622,136
Federal Assistance \$1,140,772
Total Revenue \$3,185,228

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type	Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1994	Dodge	9	No	Gas	1	2005	Chevy	10	No	Gas
1	1995	Dodge	9	No	Gas	3	2005	Chevy	4+1wc	Yes	Gas
1	1995	Dodge	8+1wc	Yes	Gas	1	2005	Chevy	6+1wc	Yes	Gas
1	1996	Dodge	8+1wc	Yes	Gas	1	2005	Chevy	4	No	Gas
1	1996	Chevy	10	No	Gas	3	2006	Toyota	4	No	Gas
1	1996	Chevy	8	No	Gas	4	2006	Chevy	6	No	Gas
1	1997	Dodge	6	No	Gas	3	2006	Ford	10	No	Gas
1	1997	Dodge	9	No	Gas	2	2006	Chevy	4+1wc	Yes	Gas
1	1997	Dodge	7	No	Gas	1	2006	Ford	8+1wc	Yes	Gas
1	1998	Ford	6	No	Gas	2	2006	Kia	4	No	Gas
2	1998	Dodge	6	No	Gas	1	2006	Ford	9	No	Gas
1	1998	Dodge	3+1wc	Yes	Gas	1	2006	Ford	9+1wc	Yes	Gas
1	1998	Dodge	4+1wc	Yes	Gas	1	2006	Chrysler	6	No	Gas
1	1999	Dodge	6	No	Gas	2	2007	Chevy	4	No	Gas
1	1999	Dodge	10	No	Gas	3	2007	Dodge	6	No	Gas
1	1999	Dodge	4+1wc	Yes	Gas	2	2007	Dodge	7	No	Gas
1	1999	Dodge	5+1wc	Yes	Gas	1	2007	Chevy	10	No	Gas
1	2000	Dodge	4	No	Gas	1	2007	Chevy	4+1wc	Yes	Gas
2	2000	Dodge	6	No	Gas	1	2007	Braun	4+1wc	Yes	Gas
1	2000	Chevy	10	No	Gas	1	2007	Chevy	6+1wc	Yes	Gas
1	2000	Dodge	4+1wc	Yes	Gas	1	2007	Ford	9+1wc	Yes	Gas
1	2001	Dodge	9+1wc	Yes	Gas	2	2008	Toyota	4	No	Gas
1	2001	Dodge	4+1wc	Yes	Gas	3	2008	Chevy	5	Yes	Gas
1	2002	Dodge	6	No	Gas	3	2008	Chevy	6	No	Gas
1	2002	Dodge	10	No	Gas	8	2008	Chevy	4+1wc	Yes	Gas
4	2002	Dodge	9+1wc	Yes	Gas	1	2008	Ford	10+1wc	Yes	Gas
1	2002	Dodge	9	No	Gas	1	2009	Ford	13	No	Gas
1	2002	Dodge	9	Yes	Gas	3	2009	Ford	8+1wc	Yes	Gas
1	2002	Dodge	8+1wc	Yes	Gas	1	2009	Ford	15	No	Gas
1	2003	Chevy	4	No	Gas	1	2009	Ford	10	No	Gas
1	2003	Dodge	6	No	Gas	10	2010	Ford	8+1wc	Yes	Gas
1	2003	Ford	10	No	Gas	4	2010	Dodge	4+1wc	Yes	Gas
4	2003	Chevy	4+1wc	Yes	Gas	2	2010	Ford	5	No	Gas
3	2003	Dodge	9+1wc	Yes	Gas	1	2010	Ford	10+1wc	Yes	Gas
1	2003	Dodge	9	No	Gas	1	2010	Dodge	4	No	Gas
1	2004	Buick	4	No	Gas	2	2011	Ford	12+1wc	Yes	Gas
1	2004	Chrysler	4	No	Gas	5	2011	Ford	8+1wc	Yes	Gas
1	2004	Chevy	6+1wc	Yes	Gas	2	2011	Ford	9+1wc	Yes	Gas
1	2004	Ford	10	No	Gas	2	2011	Ford	10+1wc	Yes	Gas
2	2005	Chevy	6	No	Gas	1	2011	Dodge	4+1wc	Yes	Gas
6	2005	Dodge	6	No	Gas	1	2011	Dodge	5+1wc	Yes	Gas



SIRPC

13091 Benedict Dr
Dillsboro, IN 47018
(800) 330-7603

Contact: Sally Beckley, Executive Director
Email: sbeckley@lifetime-resources.org
Website: www.car.lifetime-resources.org

General Information

Type of Service Point Deviation, Demand Response
Service Area Dearborn, Ripley, Decatur, Jennings, Jefferson, Ohio, Switzerland Counties
Service Population 182,299

Service Hours

Weekday 6:00 AM - 6:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$1.25 Under 5 Mile Ea Way / \$4.50 over 5 miles Ea Way / \$1.00 Cross of County Line added Ea Way
Youth Child 1-5 Free with Paying Adult/ Ages 6-12 - \$0.75 under 5 mile/ \$2.25 over 5 miles, \$0.50 extra Cross County Line added Ea Way
Elderly/Disabled \$0.75 Under 5 Mile Ea Way / \$2.25 over 5 miles Ea Way / \$0.50 extra Cross County Line added Ea Way
Transfer FREE
Other/Special Subscription Rides \$5.25 Ea Way

Personnel

	Full-Time	Part-Time
Operations	0	48
Maintenance	1	0
Administration	7	0
	<u>8</u>	<u>48</u>

Operation Characteristics

Revenue Vehicles	52
Peak Hour Fleet	26
Base Fleet	2
Fuel Consumption (gal)	89,882

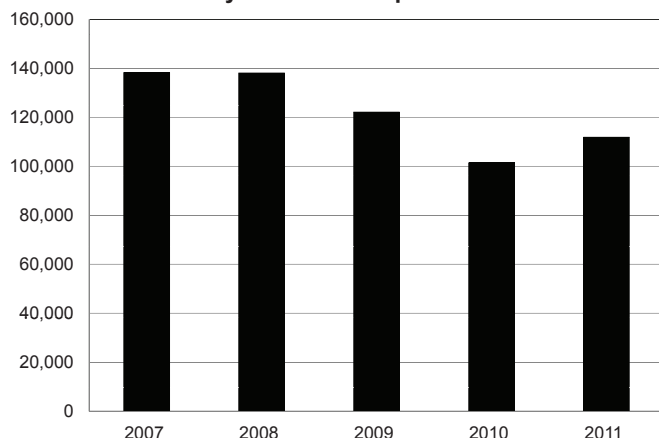
Ridership Trends

2007	138,344
2008	138,139
2009	122,165
2010	101,444
2011	111,909

2011 Highlights

- 11/10/2011 Implemented new Medical Qualification program for drivers, in compliance with INDOT and FTA.
- 12/1/2011 Started the process of installation and implementation of Mobil Data Computers in the buses. These units are linked to our Computer Aided Dispatch system and will improve efficiency as well as accountability.

System Ridership Trend





Catch-A-Ride Transportation

Legislative District

Indiana Senate 44
 Indiana House 55, 67, 68, 69
 U.S. Congressional 6, 9

Productivity

Total Passenger Boardings 111,909
 Total Vehicle Miles 1,041,426
 Revenue Vehicle Miles 685,322
 Revenue Vehicle Hours 66,075

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.69
 Operating Expense per Passenger Trip \$15.68
 Passenger Trips per Total Vehicle Mile 0.11
 Passenger Trips per Capita 0.61

Financial Performance

Operating Subsidy \$1,662,744
 Operating Subsidy Ratio 95%
 Locally Derived Income \$615,457
 Locally Derived Income Per Operating Expense \$0.35
 Fare Recovery Ratio 5%

Operating Expense Summary

Operator Salaries/Wages	\$599,890
Other Salaries/Wages	\$291,471
Fringe	\$144,299
Services	\$91,283
Materials and Supplies	\$428,460
Utilities	\$12,987
Casualty/Liability	\$149,647
Purchased Transportation	\$0
Other	\$36,889
Total Expenses	\$1,754,926
Fixed Route Expenses	\$0
Demand Response Services	\$1,754,926

Revenue Summary

Fare Revenue	\$92,182
Contract/Other	\$0
Local Assistance	\$523,275
State Assistance	\$342,919
Federal Assistance	\$796,550
Total Revenue	\$1,754,926

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2002	Ford	11+3wc	Yes	Gas
1	2003	Chevy	6+1wc	Yes	Gas
1	2005	Chevy	6+1wc	Yes	Gas
2	2005	Ford	11+2wc	Yes	Gas
1	2006	Ford	11+3wc	Yes	Gas
1	2006	Ford	6	No	Gas
1	2007	Dodge	6	No	Gas
1	2007	Chevy	6	No	Gas
4	2007	Ford	12+2wc	Yes	Gas
5	2007	Ford	11+2wc	Yes	Gas
3	2007	Chevy	6+1wc	Yes	Gas
3	2008	Ford	10+1wc	Yes	Gas
2	2008	Ford	12+2wc	Yes	Gas
6	2008	Chevy	6+1wc	Yes	Gas
2	2008	Ford	8+2wc	Yes	Gas
2	2008	Ford	9+1wc	Yes	Gas
1	2009	Ford	12+2wc	Yes	Gas
2	2009	Ford	8+2wc	Yes	Gas
1	2009	Chevy	6+1wc	Yes	Gas
10	2010	Ford	8+2wc	Yes	Gas
2	2011	Ford	12+2wc	Yes	Gas
52					



SITS

P.O. Box 547
Corydon, IN 47112
(812) 738-2408

Contact: Roland Lemus, Transportation Director

Email: brrtrdir@brsinc.org

Website: www.brsinc.org

General Information

Type of Service	Subscription, Demand Response and Deviated Route
Service Area	Crawford, Harrison, Scott and Washington Counties
Service Population	102,520

Service Hours

Weekday	6:00 AM - 6:00 PM
Saturday	8:00 AM - 5:00 PM
Sunday	By appointment only

Fare Structure

Base	\$2.00 (0 to 10 miles), \$3.00 (11 to 24 miles), \$4.00 (over 24 miles)
Youth	
Elderly/Disabled	
Transfer	
Other/Special	

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	21	1
Maintenance	1	0
Administration	3	1
	<hr/> 25	<hr/> 2

Operation Characteristics

Revenue Vehicles	29
Peak Hour Fleet	13
Base Fleet	8
Fuel Consumption (gal)	64,460

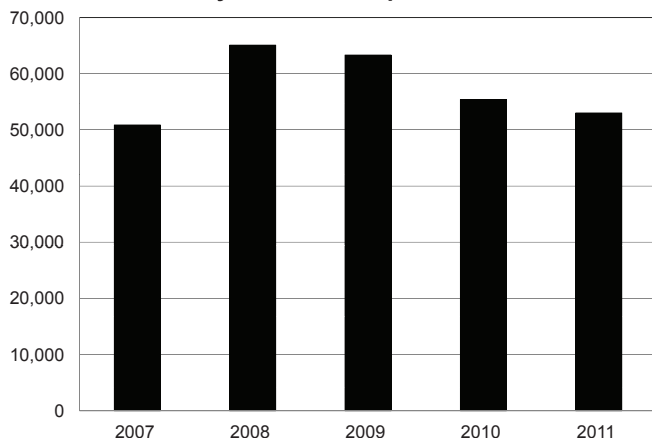
Ridership Trends

2007	50,901
2008	65,117
2009	63,353
2010	55,437
2011	53,040

2011 Highlights

- SITS updated the Corydon Bus transit route throughout the year to accommodate new location in Corydon.
- SITS Management hosted a small group of Russian visitors and provided a tour of the transportation facility.
- SITS management completed the ARRA purchase list/process.
- SITS management attended the Scott County work shop fair for Special Needs and Public Transportation awareness hosted in the Scott County High School.
- SITS provided public community shuttle services for county events, such as, The Summer Festival, Fourth of July, and Civil War Reenactment.
- SITS provided public transportation for the annual Heritage weekend event, large attendance.

System Ridership Trend





Southern Indiana Transit System

Legislative District

Indiana Senate 39, 48
 Indiana House 62, 66, 70, 73

U.S. Congressional 9

Productivity

Total Passenger Boardings 53,040
 Total Vehicle Miles 662,830
 Revenue Vehicle Miles 641,911
 Revenue Vehicle Hours 26,175

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.25
 Operating Expense per Passenger Trip \$15.56
 Passenger Trips per Total Vehicle Mile 0.08
 Passenger Trips per Capita 0.52

Financial Performance

Operating Subsidy \$714,293
 Operating Subsidy Ratio 87%
 Locally Derived Income \$305,296
 Locally Derived Income Per Operating Expense \$0.37
 Fare Recovery Ratio 8%

Operating Expense Summary

Operator Salaries/Wages	\$434,875
Other Salaries/Wages	\$0
Fringe	\$62,951
Services	\$33,512
Materials and Supplies	\$183,471
Utilities	\$14,814
Casualty/Liability	\$21,107
Purchased Transportation	\$20,005
Other	\$54,665
Total Expenses	\$825,400
Fixed Route Expenses	\$0
Demand Response Services	\$825,400

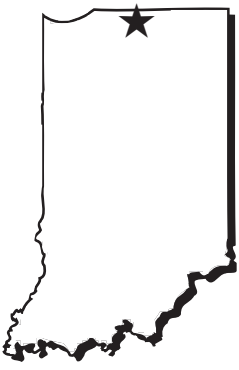
Revenue Summary

Fare Revenue	\$63,024
Contract/Other	\$48,083
Local Assistance	\$194,189
State Assistance	\$169,257
Federal Assistance	\$350,847
Total Revenue	\$825,400

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1999	Ford	6	No	Gas
1	2000	Dodge	5	No	Gas
1	2003	Dodge	12	No	Gas
1	2004	Ford	9+2wc	Yes	Gas
2	2005	Chevy	16+2wc	Yes	Gas
1	2005	Ford	7	No	Gas
3	2006	Ford	21	Yes	Gas
3	2006	Chevy	6	Yes	Gas
1	2006	Chevy	16+2wc	Yes	Gas
1	2007	Ford	13	Yes	Gas
1	2008	Ford	10	Yes	Gas
1	2008	Chevy	7	Yes	Gas
1	2009	Ford	5	No	Gas
1	2009	Ford	8	Yes	Gas
1	2010	Dodge	6+2wc	Yes	Gas
3	2010	Ford	12	Yes	Gas
4	2010	Ford	8+1wc	Yes	Gas
1	2011	Ford	12+2wc	Yes	Gas
1	2011	Dodge	6+2wc	Yes	Gas

29



South Bend

1401 S. Lafayette
 South Bend, IN 46612
 (574) 239-8903

Contact: Chris Kubaszak, Controller
Email: ckubaszak@sbtranspo.com
Website: www.sbtranspo.com

General Information

Type of Service Fixed Route and Demand Response
Service Area South Bend/Mishawauka
Service Population 149,420

Service Hours

Weekday 4:00 AM - 10:00 PM
Saturday 6:00 AM - 10:00 PM
Sunday NONE

Fare Structure

Base \$1.00
Youth \$0.50
Elderly/Disabled \$0.50
Transfer
Other/Special
 Monthly Pass Adult Fixed Route \$35.00
 Monthly Pass Adult Student \$30.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	63	9
Maintenance	15	2
Administration	12	8
	<u>90</u>	<u>19</u>

Operation Characteristics

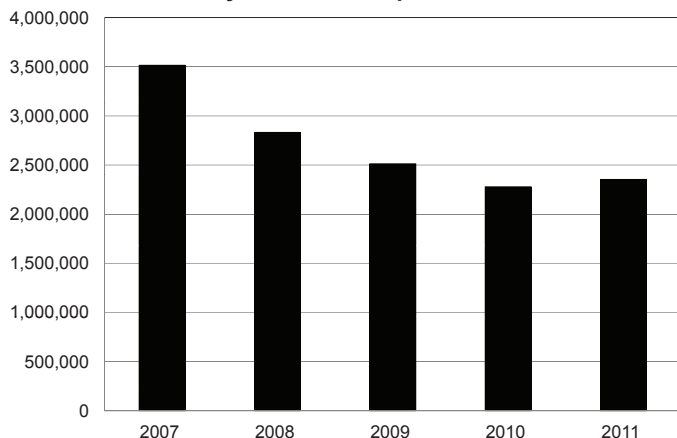
Revenue Vehicles	67
Peak Hour Fleet	52
Base Fleet	40
Fuel Consumption (gal)	431,410

Ridership Trends

2007	3,516,616
2008	2,833,313
2009	2,514,213
2010	2,280,288
2011	2,354,741

2011 Highlights

System Ridership Trend





TRANSPO - South Bend Public Transportation

Legislative District

Indiana Senate 42, 43, 45
 Indiana House 5, 6, 7, 8 21, 48

U.S. Congressional 2

Productivity

Total Passenger Boardings 2,354,741
 Total Vehicle Miles 1,968,992
 Revenue Vehicle Miles 1,850,462
 Revenue Vehicle Hours 128,836

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.78
 Operating Expense per Passenger Trip \$3.99
 Passenger Trips per Total Vehicle Mile 1.20
 Passenger Trips per Capita 15.76

Financial Performance

Operating Subsidy \$7,237,156
 Operating Subsidy Ratio 77%
 Locally Derived Income \$5,385,717
 Locally Derived Income Per Operating Expense \$0.57
 Fare Recovery Ratio 15%

Operating Expense Summary

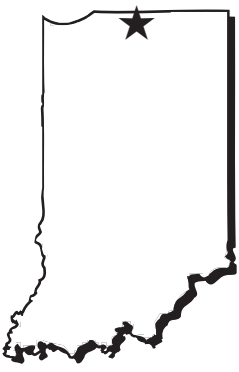
Operator Salaries/Wages	\$4,012,417
Other Salaries/Wages	\$1,141,377
Fringe	\$1,813,330
Services	\$105,549
Materials and Supplies	\$1,832,306
Utilities	\$185,852
Casualty/Liability	\$215,208
Purchased Transportation	\$0
Other	\$98,508
Total Expenses	\$9,404,547
Fixed Route Expenses	\$7,532,637
Demand Response Services	\$1,871,910

Revenue Summary

Fare Revenue	\$1,434,693
Contract/Other	\$732,698
Local Assistance	\$3,218,326
State Assistance	\$2,499,115
Federal Assistance	\$1,519,715
Total Revenue	\$9,404,547

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
8	1999	Gillig	Yes	36+2wc	Diesel
10	2002	Gillig	Yes	29+2wc	Diesel
10	2003	Gillig	Yes	29+2wc	Diesel
21	2004	Gillig	Yes	29+2wc	Diesel
4	2004	Optima	Yes	25+2wc	Diesel
4	2005	Coach & Eq	Yes	11+3wc	Diesel
4	2006	Coach & Eq	Yes	11+3wc	Diesel
4	2009	Coach & Eq	Yes	11+3wc	Diesel
2	2010	Coach & Eq	Yes	11+3wc	Diesel
67					



Steuben County

317 S. Wayne Suite 1B
 Angola, IN 46703
 (260) 665-9856

Contact: Donna Holcomb, Executive Director

Email: dholcomb@steubenco.org

Website: www.steubenco.org

General Information

Type of Service Demand Response
Service Area Steuben County
Service Population 34,185

Service Hours

Weekday 6:30 AM - 6:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled Over age 60 donation only,
 disabled same as base fare
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	15
Maintenance	0	0
Administration	3	0
	<u>3</u>	<u>15</u>

Operation Characteristics

Revenue Vehicles	9
Peak Hour Fleet	9
Base Fleet	6
Fuel Consumption (gal)	13,113

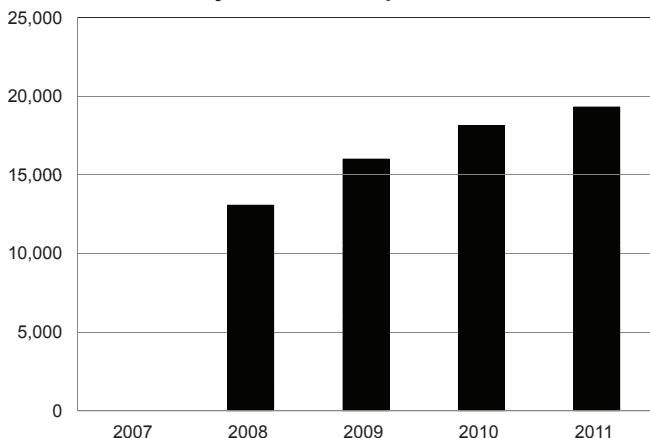
Ridership Trends

2007	
2008	13,077
2009	16,013
2010	18,141
2011	19,321

2011 Highlights

- Increased operating hours to 12 + hours per day, 5 days per week by appointment.
- Increased ridership by 17%.
- Increased fleet by 1 vehicle to 10.
- Received award of ARRA Tier III funds to purchase additional vehicle.
- Added two additional part-time drivers.
- Senior riders slightly decreased, non-senior riders growing by average of 30+ per month.

System Ridership Trend



STAR Transportation



Legislative District

Indiana Senate 44, 45, 47
Indiana House 51

U.S. Congressional 3

Productivity

Total Passenger Boardings 19,321
Total Vehicle Miles 190,776
Revenue Vehicle Miles 169,028
Revenue Vehicle Hours 11,554

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.64
Operating Expense per Passenger Trip \$16.21
Passenger Trips per Total Vehicle Mile 0.10
Passenger Trips per Capita 0.57

Financial Performance

Operating Subsidy \$287,973
Operating Subsidy Ratio 92%
Locally Derived Income \$162,350
Locally Derived Income Per Operating Expense \$0.52
Fare Recovery Ratio 8%

Operating Expense Summary

Operator Salaries/Wages	\$96,278
Other Salaries/Wages	\$66,229
Fringe	\$22,966
Services	\$8,900
Materials and Supplies	\$103,428
Utilities	\$5,677
Casualty/Liability	\$8,122
Purchased Transportation	\$0
Other	\$1,626
Total Expenses	\$313,226
Fixed Route Expenses	\$0
Demand Response Services	\$313,226

Revenue Summary

Fare Revenue	\$25,253
Contract/Other	\$0
Local Assistance	\$137,097
State Assistance	\$53,590
Federal Assistance	\$97,286
Total Revenue	\$313,226

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2003	Dodge	6	Yes	Gas
1	2004	Chrysler	3	No	Gas
1	2004	Pontiac	3	No	Gas
1	2005	Dodge	11+1wc	Yes	Gas
1	2008	Chevy	6	No	Gas
1	2008	Chevy	6	Yes	Gas
1	2009	Ford	8+2wc	Yes	Gas
1	2010	Ford	8+2wc	Yes	Gas
1	2010	Chrysler	6	Yes	Gas
9					



Transit Authority of River City

1000 W Broadway
 Louisville, KY 40203
 (502) 561-5100

Contact: J. Barry Barker, Executive Director

Email: jbarker@ridetarc.org

Website: www.ridetarc.org

General Information

Type of Service Fixed Route and Demand Response
Service Area New Albany, Clarksville, and Jeffersonville City Limits
Service Population 103,049

Service Hours

Weekday 5:30 AM - 10:30 PM
Saturday 6:00 AM - 11:00 PM
Sunday 6:15 AM - 10:30 PM

Fare Structure

Base \$1.50
Youth \$0.75 with ID
Elderly/Disabled \$0.75 with ID
Transfer
Other/Special
 Express Fare \$2.50
 Monthly pass fixed route \$42.00; Monthly pass Express \$80.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	363	17
Maintenance	106	0
Administration	103	20
	<u>572</u>	<u>37</u>

Operation Characteristics

Revenue Vehicles	248
Peak Hour Fleet	24
Base Fleet	11
Fuel Consumption (gal)	168,381

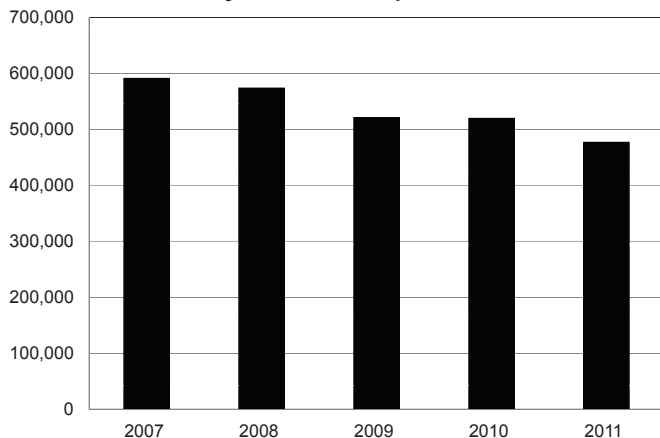
Ridership Trends

2007	591,439
2008	574,072
2009	521,379
2010	520,017
2011	477,277

2011 Highlights

- Received a Job Access and Reverse Commute grant.
- Received a New Freedom grant.
- AVL and radio project implementation completed.

System Ridership Trend





Transit Authority of River City

Legislative District

Indiana Senate 13, 14

Indiana House 71, 72

U.S. Congressional 9

Productivity

Total Passenger Boardings 477,277

Total Vehicle Miles 737,305

Revenue Vehicle Miles 643,862

Revenue Vehicle Hours 40,633

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$6.72

Operating Expense per Passenger Trip \$10.38

Passenger Trips per Total Vehicle Mile 0.65

Passenger Trips per Capita 4.63

Financial Performance

Operating Subsidy \$4,101,216

Operating Subsidy Ratio 83%

Locally Derived Income \$3,438,961

Locally Derived Income Per Operating Expense \$0.69

Fare Recovery Ratio 17%

Operating Expense Summary

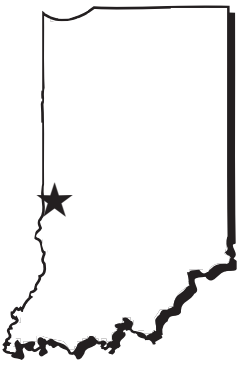
Operator Salaries/Wages	\$1,125,415
Other Salaries/Wages	\$685,895
Fringe	\$1,287,428
Services	\$136,772
Materials and Supplies	\$452,075
Utilities	\$41,413
Casualty/Liability	\$102,340
Purchased Transportation	\$1,093,913
Other	\$29,881
Total Expenses	\$4,955,132
Fixed Route Expenses	\$4,497,807
Demand Response Services	\$457,325

Revenue Summary

Fare Revenue	\$849,126
Contract/Other	\$4,790
Local Assistance	\$2,585,045
State Assistance	\$1,219,275
Federal Assistance	\$296,896
Total Revenue	\$4,955,132

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
6	1987	CCI	Yes	17	Diesel
16	1994	FLX	Yes	44	Diesel
5	1997	CCI	Yes	27	Diesel
26	1998	GIL	Yes	40	Diesel
63	1999	GIL	Yes	40	Diesel
12	2000	GIL	Yes	40	Diesel
8	2000	GIL	Yes	24	Diesel
10	2001	GIL	Yes	40	Diesel
17	2002	GIL	Yes	24	Diesel
20	2003	GIL	Yes	40	Diesel
5	2004	GIL	Yes	40	Hybrid
5	2005	CCI	Yes	27	Diesel
16	2005	GIL	Yes	40	Diesel
4	2007	GIL	Yes	40	Hybrid
6	2008	GIL	Yes	40	Diesel
3	2009	GIL	Yes	40	Hybrid
17	2009	GIL	Yes	40	Diesel
9	2010	GIL	Yes	40	Hybrid
248					



Terre Haute

901 S. 14th St
 Terre Haute, IN 47807
 (812) 235-0109

Contact: Brad Miller, Transportation Director

Email: brad.miller@terrehaute.IN.gov

Website: www.terrehaute.in.gov/departments/transit-department

General Information

Type of Service Fixed Route and Demand Response
Service Area Terre Haute City Limits
Service Population 61,944

Service Hours

Weekday 6:00 AM - 11:00 PM
Saturday 6:00 AM - 11:00 PM
Sunday NONE

Fare Structure

Base \$1.50
Youth \$1.50/ five years and under ride free
Elderly/Disabled \$0.75 9:00am -3:00pm and 7:00pm -11:00pm
Transfer FREE
Other/Special
 Monthly bus pass \$40.00 ISU and Ivy Tech students ride free
 14 ride bus pass \$18.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	21	8
Maintenance	5	2
Administration	4	0
	<u>30</u>	<u>10</u>

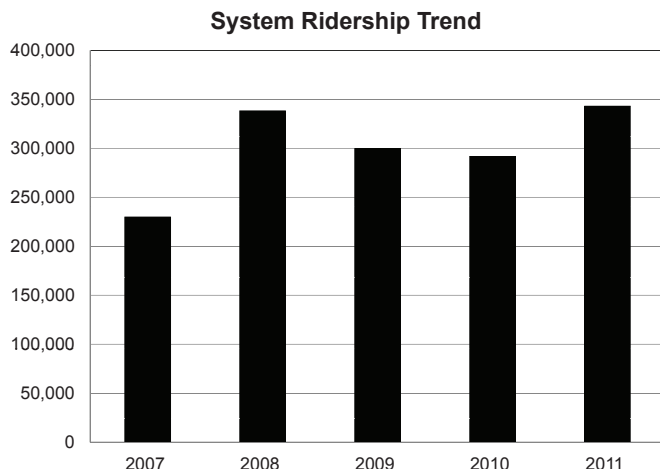
Operation Characteristics

Revenue Vehicles	15
Peak Hour Fleet	12
Base Fleet	12
Fuel Consumption (gal)	88,770

Ridership Trends

2007	229,991
2008	338,397
2009	299,956
2010	291,888
2011	343,152

2011 Highlights





Terre Haute Transit Utility

Legislative District

Indiana Senate 27, 43
 Indiana House 43, 45, 46

U.S. Congressional 8

Productivity

Total Passenger Boardings 343,152
 Total Vehicle Miles 548,690
 Revenue Vehicle Miles 479,525
 Revenue Vehicle Hours 51,733

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.86
 Operating Expense per Passenger Trip \$7.76
 Passenger Trips per Total Vehicle Mile 0.63
 Passenger Trips per Capita 5.54

Financial Performance

Operating Subsidy \$2,479,716
 Operating Subsidy Ratio 93%
 Locally Derived Income \$1,118,913
 Locally Derived Income Per Operating Expense \$0.42
 Fare Recovery Ratio 7%

Operating Expense Summary

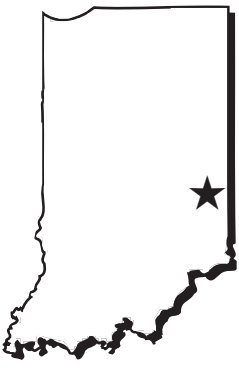
Operator Salaries/Wages	\$1,045,780
Other Salaries/Wages	\$370,695
Fringe	\$600,567
Services	\$33,500
Materials and Supplies	\$355,667
Utilities	\$82,500
Casualty/Liability	\$41,000
Purchased Transportation	\$0
Other	\$134,493
Total Expenses	\$2,664,202
Fixed Route Expenses	\$2,363,123
Demand Response Services	\$301,079

Revenue Summary

Fare Revenue	\$184,486
Contract/Other	\$0
Local Assistance	\$934,427
State Assistance	\$431,441
Federal Assistance	\$1,113,848
Total Revenue	\$2,664,202

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
2	2002	Ford	Yes	22+2wc	Diesel
1	2004	Ford	Yes	10+4wc	Diesel
3	2006	Ford	Yes	22+2wc	Diesel
3	2010	Ford	Yes	22+2wc	Diesel
2	2010	Ford	Yes	22+2wc	Gas
1	2009	Ford	Yes	22+2wc	Diesel
2	2009	Hybrid	Yes	22+2wc	Gas/Electric
1	2011	Ford	Yes	10+4wc	Gas
15					



Union County

615 W. High St
 Liberty, IN 47353
 (765) 458-7277

Contact: Gidget Dickenson, Director
Email: gidget.uctransit@yahoo.com

General Information

Type of Service Subscription and Demand Response
Service Area Union and Wayne Counties, outside of Richmond
Service Population 39,621

Service Hours

Weekday 6:00 AM - 5:00 PM
Saturday By appointment only
Sunday By appointment only

Fare Structure

Base Based on Zones (varies from \$0.75 to \$4.50) FREE on Fridays if you live within the County and want to go somewhere in the County
Youth
Elderly/Disabled
Transfer
Other/Special
 Surrounding covered areas fares are based on mileage

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	11
Maintenance	0	2
Administration	1	0
	<u>1</u>	<u>13</u>

Operation Characteristics

Revenue Vehicles	12
Peak Hour Fleet	10
Base Fleet	8
Fuel Consumption (gal)	40,541

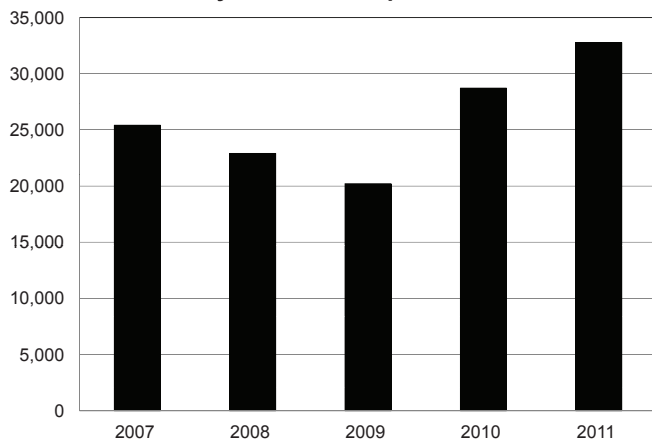
Ridership Trends

2007	25,431
2008	22,920
2009	20,225
2010	28,729
2011	32,779

2011 Highlights

- Union County Transit provides FREE rides every Friday, for anyone that lives within the County and needs to go somewhere within the County.

System Ridership Trend



Union County Transit



Legislative District

Indiana Senate 38, 39
 Indiana House 54, 55, 56

U.S. Congressional 6

Productivity

Total Passenger Boardings 32,779
 Total Vehicle Miles 263,499
 Revenue Vehicle Miles 258,530
 Revenue Vehicle Hours 38,186

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.47
 Operating Expense per Passenger Trip \$11.79
 Passenger Trips per Total Vehicle Mile 0.12
 Passenger Trips per Capita 0.83

Financial Performance

Operating Subsidy \$362,797
 Operating Subsidy Ratio 94%
 Locally Derived Income \$149,240
 Locally Derived Income Per Operating Expense \$0.39
 Fare Recovery Ratio 6%

Operating Expense Summary

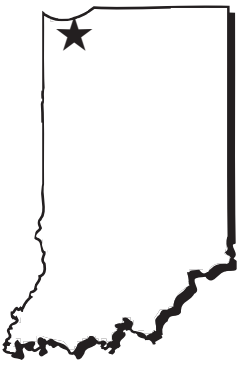
Operator Salaries/Wages	\$130,090
Other Salaries/Wages	\$42,232
Fringe	\$3,305
Services	\$21,030
Materials and Supplies	\$110,183
Utilities	\$4,926
Casualty/Liability	\$37,245
Purchased Transportation	\$0
Other	\$37,500
Total Expenses	\$386,511
Fixed Route Expenses	\$0
Demand Response Services	\$386,511

Revenue Summary

Fare Revenue	\$23,714
Contract/Other	\$0
Local Assistance	\$125,526
State Assistance	\$73,858
Federal Assistance	\$163,413
Total Revenue	\$386,511

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2000	Dodge	14	No	Gas
1	2003	Ford	10+2wc	Yes	Gas
1	2006	Ford	10+2wc	Yes	Gas
2	2007	Chevy	5+1wc	Yes	Gas
1	2008	Ford	12+2wc	Yes	Gas
4	2009	Ford	8+2wc	Yes	Gas
1	2010	Dodge	5+1wc	Yes	Gas
1	2010	Ford	12+2wc	Yes	Gas
12					



Valparaiso Transportation

166 Lincolnway
 Valparaiso, IN 46383
 (219) 462-1161

Contact: Tyler Kent, Transportation Manager

Email: Tkent@valpo.us

Website: www.ci.valparaiso.in.us/index.aspx?NID=488

General Information

Type of Service	Fixed Route and Fixed Route Deviated
Service Area	Valparaiso City Limits
Service Population	32,622

Service Hours

Weekday	6:16 AM - 10:00 PM
Saturday	6:16 AM - 12:03 AM
Sunday	8:10 AM - 12:03 AM

Fare Structure

Base	\$7.50
Youth	\$1.00
Elderly/Disabled	\$0.50
Transfer	
Other/Special	
Monthly pass deviate fixed route \$30, fixed route \$230	

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	6	19
Maintenance	4	0
Administration	5	3
	<u>15</u>	<u>22</u>

Operation Characteristics

Revenue Vehicles	11
Peak Hour Fleet	7
Base Fleet	6
Fuel Consumption (gal)	48,245

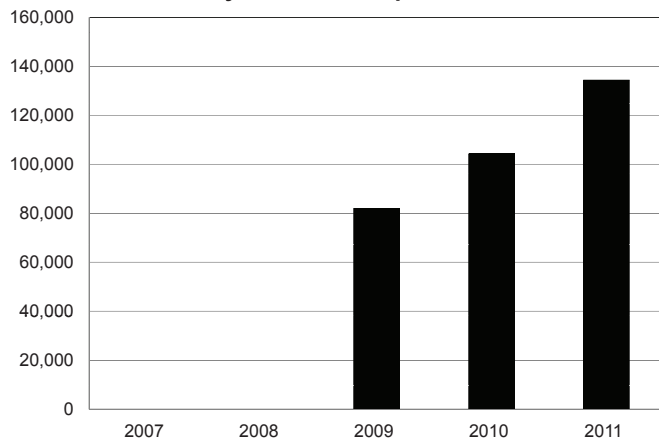
Ridership Trends

2007	
2008	
2009	81,994
2010	104,261
2011	134,427

2011 Highlights

- The V-Line bus service experienced a ridership growth of 22% in 2011.
- The ChicaGo Dash experienced a ridership growth of 43% in 2011.
- The City of Valparaiso has experienced people moving to Valparaiso because of the ChicaGo Dash and the connection to Chicago. Live in Valparaiso, work in Chicago.

System Ridership Trend





Valparaiso Public Transportation

Legislative District

Indiana Senate 5
 Indiana House 4

U.S. Congressional 1

Productivity

Total Passenger Boardings 134,427
 Total Vehicle Miles 299,058
 Revenue Vehicle Miles 264,167
 Revenue Vehicle Hours 13,913

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$4.24
 Operating Expense per Passenger Trip \$9.44
 Passenger Trips per Total Vehicle Mile 0.45
 Passenger Trips per Capita 4.12

Financial Performance

Operating Subsidy \$1,064,846
 Operating Subsidy Ratio 84%
 Locally Derived Income \$250,754
 Locally Derived Income Per Operating Expense \$0.20
 Fare Recovery Ratio 16%

Operating Expense Summary

Operator Salaries/Wages	\$21,541
Other Salaries/Wages	\$0
Fringe	\$0
Services	\$1
Materials and Supplies	\$193,622
Utilities	\$4,050
Casualty/Liability	\$19,467
Purchased Transportation	\$904,673
Other	\$125,871
Total Expenses	\$1,269,225
Fixed Route Expenses	\$608,320
Demand Response Services	\$660,905

Revenue Summary

Fare Revenue	\$204,379
Contract/Other	\$0
Local Assistance	\$46,375
State Assistance	\$60,757
Federal Assistance	\$957,714
Total Revenue	\$1,269,225

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	ADA Accessible	Vehicle Capacity	Engine Type
4	2007	Ford	Yes	16+2wc	Gas
4	2009	MCI	Yes	53+2wc	Diesel
1	2010	Dodge	Yes	4+1wc	Gas
2	2011	Ford	Yes	16+3wc	Gas
11					



Wabash County

239 BOND ST
Wabash, IN 46992
(260) 563-4475

Contact: Beverly Ferry, CEO

Email: Beverlyf@Livingwellinwabashcounty.org

Website: www.livingwellinwabashcounty.org/TRANSIT

General Information

Type of Service Demand Response
Service Area Wabash County
Service Population 32,888

Service Hours

Weekday 6:00 AM - 8:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$2.00
Youth \$2.00
Elderly/Disabled Donation
Transfer
Other/Special
PUNCH TICKET 25 PUNCHES FOR \$20.00

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	3	20
Maintenance	0	0
Administration	0	4
	<u>3</u>	<u>24</u>

Operation Characteristics

Revenue Vehicles	10
Peak Hour Fleet	8
Base Fleet	5
Fuel Consumption (gal)	26,803

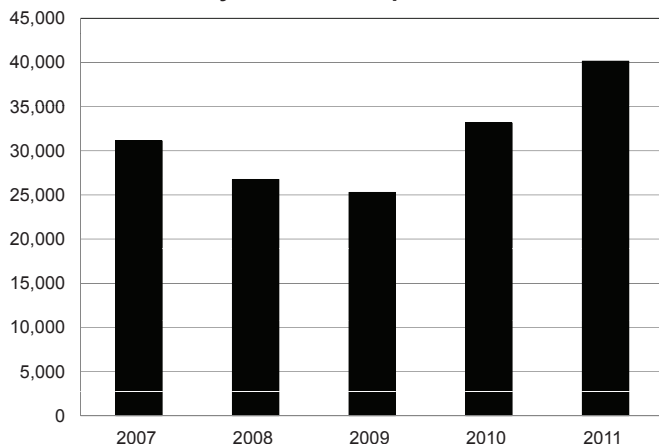
Ridership Trends

2007	31,112
2008	26,760
2009	25,291
2010	33,145
2011	40,143

2011 Highlights

- Received a 5317 grant.
- Marketed public transit by working with local festivals/events.
- Ridership increase of 27% over previous year.
- Began Youth on the Move which provided transportation so that children and teens were able to access educational enrichment opportunities.
- Marketed public transit by offering coupons for free rides.

System Ridership Trend



Wabash County Transit



Legislative District

Indiana Senate 6, 7, 22, 23
 Indiana House 22

U.S. Congressional 5

Productivity

Total Passenger Boardings 40,143
 Total Vehicle Miles 272,190
 Revenue Vehicle Miles 270,995
 Revenue Vehicle Hours 18,787

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.54
 Operating Expense per Passenger Trip \$10.45
 Passenger Trips per Total Vehicle Mile 0.15
 Passenger Trips per Capita 1.22

Financial Performance

Operating Subsidy \$379,839
 Operating Subsidy Ratio 91%
 Locally Derived Income \$157,169
 Locally Derived Income Per Operating Expense \$0.37
 Fare Recovery Ratio 7%

Operating Expense Summary

Operator Salaries/Wages	\$118,914
Other Salaries/Wages	\$94,391
Fringe	\$36,426
Services	\$25,295
Materials and Supplies	\$88,054
Utilities	\$9,387
Casualty/Liability	\$18,007
Purchased Transportation	\$0
Other	\$28,844
Total Expenses	\$419,318
Fixed Route Expenses	\$0
Demand Response Services	\$419,318

Revenue Summary

Fare Revenue	\$27,346
Contract/Other	\$12,133
Local Assistance	\$117,690
State Assistance	\$71,624
Federal Assistance	\$190,525
Total Revenue	\$419,318

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1995	Dodge	10	No	Gas
1	2002	Dodge	12	No	Gas
1	2005	Chevy	4-5+1wc	Yes	Gas
1	2007	Ford	12	Yes	Gas
2	2008	Ford	9	Yes	Gas
2	2010	Ford	14+2wc	Yes	Gas
2	2010	Dodge	5+1wc	Yes	Gas
10					



Washington

2200 E. Memorial Avenue
 Washington, IN 47501
 (812) 254-4564

Contact: Ernie Evans, Transit Manager

Email: eevans@washingtonin.us

Website: www.washingtonin.us

General Information

Type of Service Route Deviation
Service Area Washington City Limits
Service Population 11,509

Service Hours

Weekday 7:00 AM - 5:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$0.75
Youth \$0.50
Elderly/Disabled \$0.75
Transfer
Other/Special
 Elderly & Disabled Fare \$0.25 with Area 13A Agency on Aging coupon
 ADA Paratransit Service \$1.50 (certified riders)

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	1	1
Maintenance	0	0
Administration	0	0
	<u>1</u>	<u>1</u>

Operation Characteristics

Revenue Vehicles	3
Peak Hour Fleet	1
Base Fleet	1
Fuel Consumption (gal)	4,964

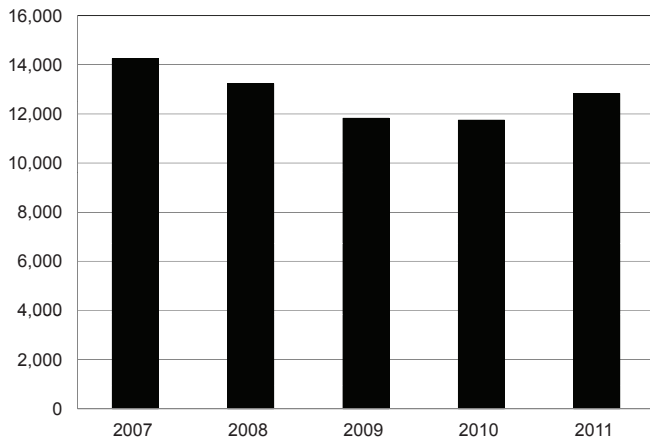
Ridership Trends

2007	14,254
2008	13,233
2009	11,825
2010	11,748
2011	12,826

2011 Highlights

- City of Washington received a \$55,000 supplemental FTA ARRA Tier II grant from INDOT to complete the Washington Transit garage renovation project.

System Ridership Trend



Washington Transit System



Legislative District

Indiana Senate 19

Indiana House 63

U.S. Congressional 8

Productivity

Total Passenger Boardings 12,826

Total Vehicle Miles 29,372

Revenue Vehicle Miles 29,372

Revenue Vehicle Hours 2,450

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.16

Operating Expense per Passenger Trip \$7.24

Passenger Trips per Total Vehicle Mile 0.44

Passenger Trips per Capita 1.11

Financial Performance

Operating Subsidy \$87,068

Operating Subsidy Ratio 94%

Locally Derived Income \$25,358

Locally Derived Income

Per Operating Expense \$0.27

Fare Recovery Ratio 6%

Operating Expense Summary

Operator Salaries/Wages	\$36,221
Other Salaries/Wages	\$0
Fringe	\$12,776
Services	\$16,760
Materials and Supplies	\$18,722
Utilities	\$4,522
Casualty/Liability	\$2,807
Purchased Transportation	\$0
Other	\$1,060
Total Expenses	\$92,868
Fixed Route Expenses	\$92,868
Demand Response Services	\$0

Revenue Summary

Fare Revenue	\$5,800
Contract/Other	\$0
Local Assistance	\$19,558
State Assistance	\$23,977
Federal Assistance	\$43,533
Total Revenue	\$92,868

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1996	Ford	16+2wc	Yes	Gas
1	2008	Ford	16+2wc	Yes	Gas
1	2010	Ford	16+2wc	Yes	Gas
3					



Waveland

660 N.36th Street, P.O. Box 4727
 Lafayette, IN 47905
 (765) 447-7683

Contact: Stan Minnick, Transportation/Facilities Program Coordinator

Email: sminnick@areaivagency.org

Website: www.areaivagency.org

General Information

Type of Service Demand Response
Service Area Boswell, Brookston, Clarks Hill, Flora, Hillsboro, Rossville, and Waveland
Service Population 7,590

Service Hours

Weekday 24 HOURS
Saturday 24 HOURS
Sunday 24 HOURS

Fare Structure

Base FREE
Youth FREE
Elderly/Disabled FREE
Transfer
Other/Special
 Contributions from passengers

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	0
Maintenance	0	0
Administration	0	2
	<u>0</u>	<u>2</u>

Operation Characteristics

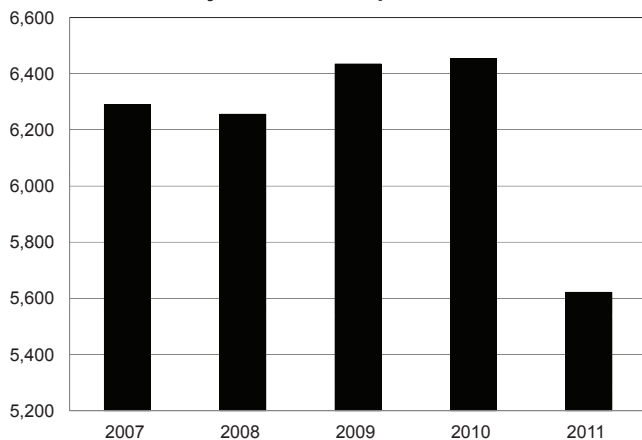
Revenue Vehicles	8
Peak Hour Fleet	8
Base Fleet	7
Fuel Consumption (gal)	1,998

Ridership Trends

2007	6,291
2008	6,256
2009	6,435
2010	6,454
2011	5,622

2011 Highlights

System Ridership Trend





Waveland Volunteer Public Transit System c/o Area IV Agency on Aging and CAP

Legislative District

Indiana Senate 7
 Indiana House 15, 24, 28, 41, 42
 U.S. Congressional 4, 8

Productivity

Total Passenger Boardings 5,622
 Total Vehicle Miles 20,989
 Revenue Vehicle Miles 20,989
 Revenue Vehicle Hours 1,062

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$5.07
 Operating Expense per Passenger Trip \$18.92
 Passenger Trips per Total Vehicle Mile 0.27
 Passenger Trips per Capita 0.74

Financial Performance

Operating Subsidy \$92,823
 Operating Subsidy Ratio 87%
 Locally Derived Income \$54,833
 Locally Derived Income Per Operating Expense \$0.52
 Fare Recovery Ratio 8%

Operating Expense Summary

Operator Salaries/Wages	\$24,854
Other Salaries/Wages	\$36,526
Fringe	\$13,906
Services	\$9,856
Materials and Supplies	\$9,555
Utilities	\$2,217
Casualty/Liability	\$4,766
Purchased Transportation	\$0
Other	\$4,706
Total Expenses	\$106,386
Fixed Route Expenses	\$0
Demand Response Services	\$106,386

Revenue Summary

Fare Revenue	\$8,002
Contract/Other	\$5,561
Local Assistance	\$41,270
State Assistance	\$7,355
Federal Assistance	\$44,198
Total Revenue	\$106,386

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	1994	Dodge	12+2wc	Yes	Gas
1	1994	Dodge	13	No	Gas
1	1995	Dodge	12+2 wc	Yes	Gas
1	2003	Dodge	12+2 wc	Yes	Gas
1	2006	Ford	12+2 wc	Yes	Gas
1	2009	Ford	12+2 wc	Yes	Gas
2	2010	Ford	12+2 wc	Yes	Gas
8					



Wells County

225 W. Water Street
Bluffton, IN 46714
(260) 824-1070

Contact: Betsy Collier, Transportation Program Manager

Email: wowtpm@coolsky.com

Website: www.councilonaginginc.com

General Information

Type of Service Demand Response
Service Area Wells County
Service Population 27,636

Service Hours

Weekday 6:00 AM - 7:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$2.00 (in-city)
\$5.00 (in-county)
\$20.00 (out of county up to 30 miles)
\$50.00 (out of county 31 - 50 miles)
Youth \$1.00
Elderly/Disabled Donation
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	3
Maintenance	0	0
Administration	4	0
	<u>11</u>	<u>3</u>

Operation Characteristics

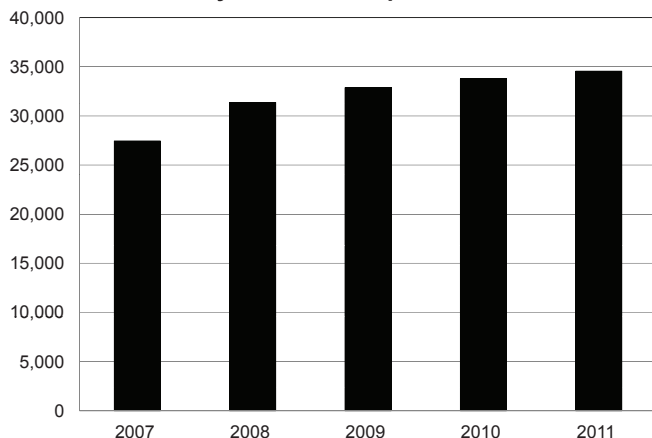
Revenue Vehicles	12
Peak Hour Fleet	8
Base Fleet	6
Fuel Consumption (gal)	13,393

Ridership Trends

2007	27,459
2008	31,375
2009	32,871
2010	33,774
2011	34,561

2011 Highlights

System Ridership Trend



Wells on Wheels



Legislative District

Indiana Senate 17
Indiana House 79, 82

U.S. Congressional 6

Productivity

Total Passenger Boardings 34,561
Total Vehicle Miles 179,901
Revenue Vehicle Miles 179,901
Revenue Vehicle Hours 13,478

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$3.98
Operating Expense per Passenger Trip \$20.73
Passenger Trips per Total Vehicle Mile 0.19
Passenger Trips per Capita 1.25

Financial Performance

Operating Subsidy \$699,501
Operating Subsidy Ratio 98%
Locally Derived Income \$425,441
Locally Derived Income Per Operating Expense \$0.59
Fare Recovery Ratio 2%

Operating Expense Summary

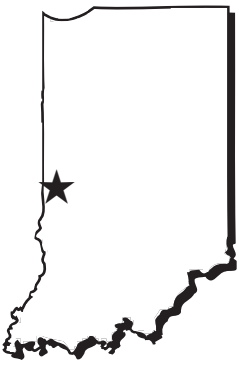
Operator Salaries/Wages	\$163,046
Other Salaries/Wages	\$150,504
Fringe	\$35,873
Services	\$28,699
Materials and Supplies	\$78,847
Utilities	\$21,524
Casualty/Liability	\$64,572
Purchased Transportation	\$0
Other	\$173,399
Total Expenses	\$716,464
Fixed Route Expenses	\$0
Demand Response Services	\$716,464

Revenue Summary

Fare Revenue	\$16,963
Contract/Other	\$0
Local Assistance	\$408,478
State Assistance	\$87,877
Federal Assistance	\$203,146
Total Revenue	\$716,464

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2003	Chevy	4+1wc	Yes	Gas
2	2007	Dodge	6	No	Gas
3	2008	Chevy	4+1wc	Yes	Gas
1	2010	Ford	4+3wc	Yes	Gas
5	2010	Ford	8+2wc	Yes	Gas
12					



West Central Indiana Economic Development District, Inc

1718 Wabash Avenue

Terre Haute, IN 47807

(812) 232-2675 Website: www.westcentralin.com

Contact: Gloria Wetnight, Assistant Director Area 7 Programs on Aging
Dale Nightingale, Transportation Coordinator

Email: gwetnight@westcentralin.com/dnightingale@westcentralin.com

General Information

Type of Service Demand Response
Service Area Vigo County
Service Population 47,063

Service Hours

Weekday 7:30 AM - 4:30 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$1.50
Youth \$1.50 per one way trip
Elderly/Disabled \$1.50 per one way trip
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	7	1
Maintenance	0	0
Administration	1	1
	<hr/> 8	<hr/> 2

Operation Characteristics

Revenue Vehicles	9
Peak Hour Fleet	8
Base Fleet	6
Fuel Consumption (gal)	15,874

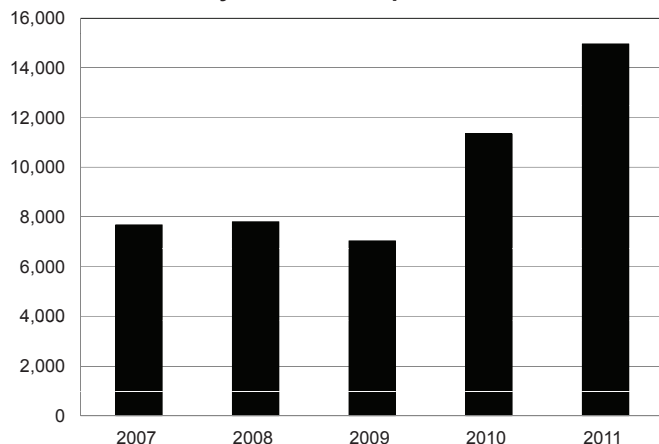
Ridership Trends

2007	7,684
2008	7,812
2009	7,041
2010	11,344
2011	14,969

2011 Highlights

- Increase in Ridership.
- Increased fleet by 1 driver and bus.

System Ridership Trend





West Central Indiana Economic Development District, Inc /Area 7 Rural Transportation Program

Legislative District

Indiana Senate 48
 Indiana House 42, 43, 45, 46
 U.S. Congressional 8

Productivity

Total Passenger Boardings 14,969
 Total Vehicle Miles 114,272
 Revenue Vehicle Miles 114,272
 Revenue Vehicle Hours 13,904

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$2.46
 Operating Expense per Passenger Trip \$18.76
 Passenger Trips per Total Vehicle Mile 0.13
 Passenger Trips per Capita 0.32

Financial Performance

Operating Subsidy \$273,144
 Operating Subsidy Ratio 97%
 Locally Derived Income \$108,412
 Locally Derived Income Per Operating Expense \$0.39
 Fare Recovery Ratio 3%

Operating Expense Summary

Operator Salaries/Wages	\$117,300
Other Salaries/Wages	\$0
Fringe	\$54,094
Services	\$0
Materials and Supplies	\$80,274
Utilities	\$0
Casualty/Liability	\$8,994
Purchased Transportation	\$0
Other	\$20,156
Total Expenses	\$280,818
Fixed Route Expenses	\$0
Demand Response Services	\$280,818

Revenue Summary

Fare Revenue	\$7,674
Contract/Other	\$0
Local Assistance	\$100,738
State Assistance	\$44,645
Federal Assistance	\$127,761
Total Revenue	\$280,818

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2006	Ford	8+2wc	Yes	Gas
1	2006	Dodge	6+2wc	Yes	Gas
1	2007	Ford	10+2wc	Yes	Gas
2	2008	Ford	8+2wc	Yes	Gas
1	2009	Ford	8+2wc	Yes	Gas
1	2010	Ford	8	No	Gas
1	2011	Gillig	22+2wc	Yes	Diesel
1	2011	Ford	8+2wc	Yes	Gas
9					



White County

116 E. Marion Street P.O. Box 421
 Monticello, IN 47960
 (574) 583-9119

Contact: Gale Spry, Executive Director
Email: gspry@wcco.comcastbiz.net

General Information

Type of Service Demand Response
Service Area White County & Jefferson Township in Carroll County
Service Population 24,643

Service Hours

Weekday 8:00 AM - 4:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base Donation
Youth Donation
Elderly/Disabled Donation
Transfer
Other/Special

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	7
Maintenance	0	1
Administration	3	1
	<u>3</u>	<u>9</u>

Operation Characteristics

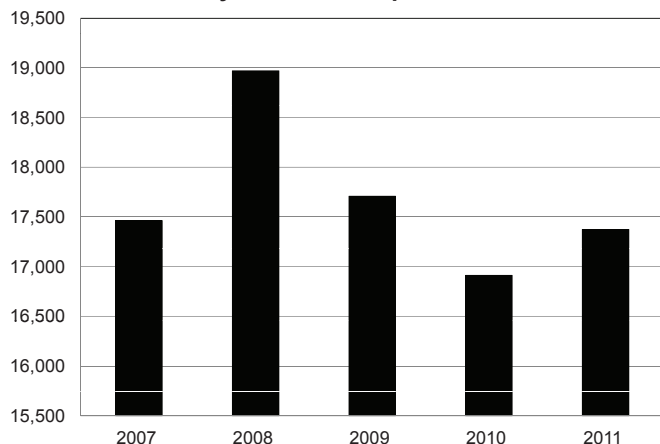
Revenue Vehicles	9
Peak Hour Fleet	8
Base Fleet	8
Fuel Consumption (gal)	9,969

Ridership Trends

2007	17,464
2008	18,971
2009	17,709
2010	16,913
2011	17,375

2011 Highlights

System Ridership Trend



White County Public Transit



Legislative District

Indiana Senate 1, 2, 3, 4, 5, 6, 8, 9, 10, 11

Indiana House 15, 16, 24

U.S. Congressional 2, 4

Productivity

Total Passenger Boardings 17,375

Total Vehicle Miles 133,624

Revenue Vehicle Miles 117,527

Revenue Vehicle Hours 8,612.34

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.89

Operating Expense per Passenger Trip \$14.51

Passenger Trips per Total Vehicle Mile 0.13

Passenger Trips per Capita 0.71

Financial Performance

Operating Subsidy \$222,472

Operating Subsidy Ratio 88%

Locally Derived Income \$102,370

Locally Derived Income

Per Operating Expense \$0.41

Fare Recovery Ratio 12%

Operating Expense Summary

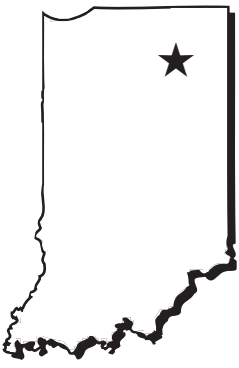
Operator Salaries/Wages	\$67,757
Other Salaries/Wages	\$67,757
Fringe	\$29,485
Services	\$8,800
Materials and Supplies	\$34,734
Utilities	\$14,298
Casualty/Liability	\$17,454
Purchased Transportation	\$0
Other	\$11,872
Total Expenses	\$252,157
Fixed Route Expenses	\$0
Demand Response Services	\$252,157

Revenue Summary

Fare Revenue	\$29,685
Contract/Other	\$0
Local Assistance	\$72,685
State Assistance	\$41,812
Federal Assistance	\$107,975
Total Revenue	\$252,157

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2000	Dodge	13	No	Gas
1	2002	Dodge	11	Yes	Gas
1	2005	Dodge	6	No	Gas
1	2007	Chevy	3+1wc	Yes	Gas
1	2008	Chevy	6	No	Gas
1	2009	Chevy	5	No	Gas
2	2010	Ford	11+2wc	Yes	Gas
1	2010	Ford	8+2wc	Yes	Gas
9					



Whitley County

710 Opportunity Drive
Columbia City, IN 46725
(260) 248-8944

Contact: Jackie Hake, Executive Director

Email: jackie@wccoa.biz

Website: www.whitleycountycouncilonaging.com

General Information

Type of Service Demand Response
Service Area Whitley County including Columbia City, South Whitley, Churubusco and Larwill
Service Population 33,292

Service Hours

Weekday 8:00 AM - 4:00 PM
Saturday NONE
Sunday NONE

Fare Structure

Base \$2.00
Youth \$1.00
Elderly/Disabled Donation
Transfer
Other/Special
Pass \$25 in rides for \$20

Personnel

	<i>Full-Time</i>	<i>Part-Time</i>
Operations	0	11
Maintenance	0	0
Administration	2	2
	<u>2</u>	<u>13</u>

Operation Characteristics

Revenue Vehicles	9
Peak Hour Fleet	9
Base Fleet	7
Fuel Consumption (gal)	21,192

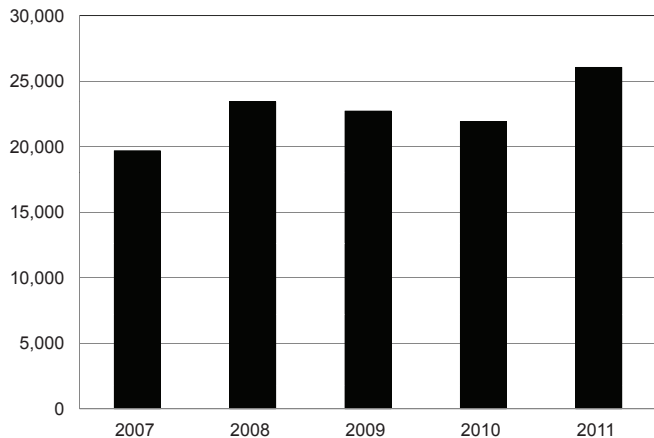
Ridership Trends

2007	19,697
2008	23,433
2009	22,721
2010	21,931
2011	26,055

2011 Highlights

- Our total trips increased by 19% over 2010.
- School children to their daycare rides increased immensely because we have increased our school children ridership by 50%.
- We were awarded a Small Transit vehicle through the 5310 grant cycle. It should be received by the end of 2012.
- We were notified we will receive a Small Transit vehicle with remaining ARRA funds. It should be received in 2012.
- We have a contract with Clean Zone Marketing to put ads on our vans (none as of 12/31/2011).
- We are finalizing documents to provide rides for Medical Transportation Management (MTM).

System Ridership Trend



Whitley County Transit



Legislative District

Indiana Senate
 Indiana House 50, 83
 U.S. Congressional 3

Productivity

Total Passenger Boardings 26,055
 Total Vehicle Miles 210,871
 Revenue Vehicle Miles 188,484
 Revenue Vehicle Hours 11,741

Performance/Service Effectiveness

Operating Expense per Total Vehicle Mile \$1.84
 Operating Expense per Passenger Trip \$14.91
 Passenger Trips per Total Vehicle Mile 0.12
 Passenger Trips per Capita 0.78

Financial Performance

Operating Subsidy \$369,512
 Operating Subsidy Ratio 95%
 Locally Derived Income \$121,827
 Locally Derived Income Per Operating Expense \$0.31
 Fare Recovery Ratio 5%

Operating Expense Summary

Operator Salaries/Wages	\$137,099
Other Salaries/Wages	\$58,400
Fringe	\$6,837
Services	\$7,246
Materials and Supplies	\$91,746
Utilities	\$8,400
Casualty/Liability	\$24,914
Purchased Transportation	\$0
Other	\$53,850
Total Expenses	\$388,492
Fixed Route Expenses	\$0
Demand Response Services	\$388,492

Revenue Summary

Fare Revenue	\$18,980
Contract/Other	\$0
Local Assistance	\$102,847
State Assistance	\$106,700
Federal Assistance	\$159,965
Total Revenue	\$388,492

Fleet Inventory

Number of Vehicles	Year Purchased	Vehicle Manufacturer	Vehicle Capacity	ADA Accessible	Engine Type
1	2003	Chevy	6	Yes	Gas
1	2005	Ford	10	Yes	Gas
1	2006	Ford	11	Yes	Gas
1	2007	Chevy	4	Yes	Gas
1	2008	Ford	10	Yes	Gas
1	2008	Chevy	6	Yes	Gas
1	2009	Ford	8+2wc	Yes	Gas
2	2010	Ford	8+2wc	Yes	Gas
9					

Section Four
Elderly/Disabled
(Section 5310)
Transportation Providers
2011



ELDERLY/DISABLED (SECTION 5310) TRANSPORTATION PROVIDERS

The Section 5310 Program is designed to serve areas where accessible public transit for the elderly and persons with disabilities is unavailable, inadequate or inappropriate. The program provides vehicles and related equipment to private non-profit organizations and eligible public bodies involved in transporting elderly and disabled customers.

Indiana annually receives about \$2.5 million in federal funds to distribute on an 80 percent and 20 percent local matching basis. Eligible equipment includes passenger vehicles, accessibility equipment and communication systems.

The Indiana Department of Transportation Office of Transit solicits Section 5310 applications, selects projects, executes grant awards/contracts, buys equipment and monitors vehicle operation and maintenance. Applicants must demonstrate: effective coordinated service delivery; need for

equipment requested; effective vehicle use and operation; and fiscal/managerial ability to comply with grant requirements. INDOT typically funds about 40 to 45 applicants per year at amounts ranging from \$18,000 to \$100,000.

Applications are available to interested agencies each October. Application are due the following March. INDOT announces grant awards by late June. INDOT then begins vehicle procurement, with vehicle delivery 1 to 1½ years after grant award.

For further information, contact Brian Jones, Section 5310 Program Manager, INDOT – Office of Transit, (317) 232-1493 or bjones@indot.in.gov

The following agencies, listed by county, currently operate Section 5310 vehicles. Eligibility requirements and fares vary by agency.

	<u>PHONE NUMBER</u>
ADAMS	
Adams County Council on Aging.....	260/724-5316
ALLEN	
Allen County Council on Aging	260/426-0060
Community Transportation Network	260/420-3280
Byron Center	260/637-3166
BARTHOLOMEW	
Developmental Services	812/376-9404
Mill Race Center, Inc.	219/376-9241
Just Friends, Inc.	812/344-4946
BENTON	
CDC Resources	574/583-8227
BLACKFORD	
Lifestream Services	765/759-1121
BOONE	
Boone County Senior Services	765/482-5220
BROWN	
Developmental Services	812/376-9404
CARROLL	
CDC Resources	574/583-8227

PHONE NUMBER

CLARK

LifeSpan Resources 812/948-8330
New Hope Services of Jeffersonville 812/288-8248
Lifespring, Inc..... 812/260-1362

CLAY

Child Adult Resource Services 765/569-2076
West Central Indiana Economic Development District, Inc. 812/238-1561

CRAWFORD

Blue River Services, Inc..... 812/738-2408
Older Americans Services Corporation 812/865-3352

DAVISS

Four Rivers Resource Services 812/254-4471
Senior and Family Services 812/254-1881

DEARBORN

LifeTime Resources 812/432-5215
New Horizons Rehabilitation Services 812/934-4528

DECATUR

Developmental Services 812/376-9404

DEKALB

DeKalb County Council on Aging 260/925-3311
Northeastern Center..... 260/347-4400
RISE, Inc..... 260/665-9408

DELAWARE

Lifestream Services 765/759-1121
Hillcroft Services..... 765-284-4166

DUBOIS

Southern Indiana Resource Solutions 812/897-4840

ELKHART

Association for the Disabled of Elkhart County 574/295-3167
City of Nappanee..... 574/773-2112
Council on Aging of Elkhart County 574/295-1820

FLOYD

LifeSpan Resources 812/948-8330
Rauch, Inc..... 812/945-4063
Lifespring, Inc..... 812/260-1362

FOUNTAIN

Community Action Program of Western Indiana..... 765/762-0420
Child Adult Resource Services 765/569-2076

FRANKLIN

New Horizons Rehabilitation Services 812/934-4528

FULTON

Fulton County Council on Aging574/223-6953

GIBSON

Gibson County Area Rehabilitation Centers812/386-6312

Gibson County Council on Aging812/385-2897

GRANT

Lifestream Services765/759-1121

GREENE

Four Rivers Resource Services812/254-4471

Senior and Family Services812/254-1881

HAMILTON

Janus Developmental Services..... 317/773-8781

PrimeLife Enrichment, Inc.317/815-7000

HANCOCK

Hancock County Senior Services.....317/462-3758

Tangram, Inc.....317/968-9035

HARRISON

Blue River Services, Inc.....812/738-2408

LifeSpan Resources812/948-8330

Lifespring, Inc.....812/260-1362

HENDRICKS

Hendricks County Senior Services317/745-4303

Sycamore Services.....317/745-4715

HENRY

Lifestream Services765/759-1121

HUNTINGTON

Huntington County Council on Aging.....260/356-3006

JACKSON

Developmental Services812/376-9404

City of Seymour.....812/522-6420

JASPER

CDC Resources574/583-8227

JAY

Jay-Randolph Developmental Services260/726-7931

Lifestream Services765/759-1121

JEFFERSON

Developmental Services812/376-9404

LifeTime Resources812/432-5215

Lifespring, Inc.....812/260-1362

JENNINGS

Developmental Services 812/376-9404

JOHNSON

Johnson County Association for Retarded Citizens..... 317/738-5500
Johnson County Senior Services 317/738-4544

KNOX

YMCA of Vincennes 812/882-2285
Senior and Family Services 812/254-1881

LAGRANGE

LaGrange County Council on Aging 260/463-4161
Northeastern Center..... 260/347-4400
RISE, Inc..... 260/665-9408
ARC Opportunities 260/463-2653

LAKE

Regional Mental Health Center 219/736-7251

LAPORTE

LaPorte County Comprehensive Mental Health Council..... 219/872-8666
Michiana Resources 219/874-4288
Parents and Friends, Inc. 219/326-7889

LAWRENCE

Older Americans Services Corporation 812/865-3352

MADISON

Lifestream Services 765/759-1121

MARION

John Boner Community Center..... 317/633-8210
Flanner House of Indianapolis 317/925-4231
Catholic Social Services of Indianapolis 317/236-1527
Tangram Inc..... 317/968-9035
Martin Luther King Mult Service Center 317/923-4581

MARSHALL

Marshall County Council on Aging..... 574/936-9904

MARTIN

Four Rivers Resource Services 812/254-4471
Senior and Family Services 812/254-1881

MONTGOMERY

City of Crawfordsville 765/364-5175

NEWTON

CDC Resources 574/583-8227

NOBLE

Noble County Council on Aging	260/347-4226
Northeastern Center.....	260/347-4400
RISE, Inc.....	260/665-9408
Noble County Association for Retarded Citizens	260/636-2155

OHIO

LifeTime Resources	812/432-5215
New Horizons Rehabilitation Services	812/934-4528

ORANGE

Blue River Services, Inc.....	812/738-2408
Older Americans Services Corporation	812/865-3352
Orange County Rehabilitation and Developmental Services	812/723-4486

OWEN

Child-Adult Resource Services.....	765/569-2076
------------------------------------	--------------

PARKE

Child Adult Resource Services.....	765/569-2076
West Central Indiana Economic Development District	812/238-1561

PERRY

Southern Indiana Resource Solutions	812/897-4840
---	--------------

PIKE

Pike County Area Rehabilitation Center.....	812/354-6560
Senior and Family Services.....	812/254-1881

POSEY

Posey County Council on Aging.....	812/838-4656
Posey County Rehabilitation Services.....	812/838-0636

PUTNAM

Child Adult Resource Services.....	765/569-2076
West Central Indiana Economic Development District	812/238-1561

RANDOLPH

Jay-Randolph Developmental Services	260/726-7931
Lifestream Services	765/759-1121

RIPLEY

LifeTime Resources	812/432-5215
New Horizons Rehabilitation Services	812/934-4528

RUSH

Rush County Senior Services.....	765/932-2935
----------------------------------	--------------

PHONE NUMBER

SCOTT

Blue River Services, Inc..... 812/738-2408
LifeSpan Resources 812/948-8330
New Hope Services of Jeffersonville 812/288-8248
Lifespring, Inc..... 812/260-1362

SHELBY

Shelby Senior Services 317/398-0127
Tangram, Inc..... 317/968-9035

SPENCER

Spencer County Council on Aging 812/649-9828
Southern Indiana Resource Solutions 812/897-4840

STEBEN

Northeastern Center..... 260/347-4400
RISE, Inc..... 260/665-9408
Steuben County Council on Aging..... 260/665-9856

SULLIVAN

Four Rivers Resource Services 812/254-4471
West Central Indiana Economic Development District 812/238-1561

SWITZERLAND

Developmental Services 812/376-9404
LifeTime Resources 812/432-5215

TIPPECANOE

Wabash Center765/423-5531 ext 353

TIPTON

Janus Developmental Services..... 317/773-8781

VANDERBURGH

Evansville Association for Retarded Citizens 812/428-4500
Carver Community Organization 812/423-2612
The Rehabilitation Center.....812/471-2214 ext 511

VERMILLION

Child Adult Resource Services 765/569-2076
West Central Indiana Economic Development District 812/238-1561

VIGO

West Central Indiana Economic Development District 812/238-1561
Hamilton Center 812/249-1156

WARREN

Child Adult Resource Services 765/569-2076
Community Action Program of Western Indiana..... 765/762-0420

WARRICK

Southern Indiana Resource Solutions 812/897-4840
Warrick County Council on Aging 812/897-4437

PHONE NUMBER

WASHINGTON

Blue River Services, Inc..... 812/738-2408
Older Americans Services Corporation 812/865-3352
Lifespring, Inc..... 812/260-1362

WAYNE

Adult Day Care of Richmond..... 765/966-0852

WELLS

Wells County Council on Aging 260/824-1070

WHITE

CDC Resources 574/583-8227

WHITLEY

Whitley County Council on Aging..... 260/248-8944

Section Five

Transit Partners & Advocates

2011



TRANSIT PARTNERS AND ADVOCATES

American Public Transportation Association (APTA)

1666 K Street NW
Washington, DC 20006
(202) 496-4800
Website: www.apta.com

Community Transportation Association of America (CTAA)

1341 G Street NW, 10th Floor
Washington, DC 20005
(800) 891-0590
Website: www.ctaa.org

Indiana Transportation Association

Kent McDaniel, Executive Director
1900 E. 10th Street, Room 233
Bloomington, IN 47406
(812) 855-8143
Email: kenmcdani@indiana.edu
Website: www.indianatransportationassociation.com

Indiana Council on Specialized Transportation (INCOST)

2615 Eastwood Drive
Columbus, IN 47203
(800) 709-9981
Website: www.indianartap.com/rtap5incost.html

Governor's Planning Council for People with Disabilities

150 West Market, Suite 628
Indianapolis, IN 46204-2821
Phone: (317) 232-7770
TT (317) 232-7771
Website: www.in.gov/gpcpd/

Indiana Rural Transit Assistance Program (RTAP)

2615 Eastwood Drive
Columbus, IN 47203
(800) 709-9981
Website: www.indianartap.com/

Indiana Department of Transportation (INDOT)

Office of Transit
100 North Senate Ave., Room IGCN 755
Indianapolis, IN 46204
(317) 232-1482
Website: www.in.gov/indot/

Federal Transit Administration Region 5

Reginald Arkell
200 W. Adams Street, Suite 320
Chicago, IL 60606
(312) 353-2789
Email: Reginald.arkell@dot.gov
Website: www.fta.dot.gov

Indiana Family and Social Services Administration (FSSA)

402 W. Washington Street
P.O. Box 7083
Indianapolis, IN 46207-7083
(317) 233-4454
Website: www.in.gov/fssa/

Health by Design

401 W. Michigan Street
Indianapolis, IN 46202-3233
(317) 352-3844
Website: www.healthbydesignonline.org

Indiana Citizens Alliance for Public Transit

401 W. Michigan Street
Indianapolis, IN 46202-3233
(317) 352-3844
Website: www.indianacat.org

Indiana Metropolitan Planning Organizations (MPOs)

Anderson (MCCOG)

Jerrold Bridges, Executive Director
Madison County Council of Governments
County Government Center
16 East 9th Street, Room 100
Anderson, IN 46016
(765) 641-9482
Website: www.mccog.net

Bloomington (BATS)

Tom Micuda, Planning Director
City of Bloomington Area Planning Department
P.O. Box 100
Bloomington, IN 47402-0100
(812) 349-3423
Website: www.bloomington.in.gov/planning

Cincinnati (OKI)

Mark Policinski, Executive Director;
Ohio-Kentucky-Indiana Regional Council of
Governments
720 East Pete Rose Way, Suite 420
Cincinnati, OH 45202
(513) 621-6300 or (513) 621-7060
Website: www.oki.org

Columbus (CAMPO)

Kent Anderson, Director
Columbus Area Metropolitan Planning
Organization
123 Washington Street
Columbus, IN 47201
(812) 376-2502
Website: www.campo.in.gov

Evansville (EMPO)

Brad Mills, Executive Director
Evansville Metropolitan Planning Organization
1 Northwest Martin Luther King Boulevard
Civic Center Complex, Room 316
Evansville, IN 47708
(812) 436-7833
Website: www.eutsmpto.com

Fort Wayne (NIRCC)

Dan Avery, Executive Director
Northeastern Indiana Regional Coordinating
Council
Room 630 City-County Building
1 Main Street
Fort Wayne, IN 46802
(260) 449-7309
Website: www.nircc.com

Indianapolis (IMPO)

Anna Tyskiewicz, Executive Director
Indianapolis Metropolitan Planning Organization
Suite 1922, City County Building
200 East Washington Street
Indianapolis, IN 46204-3310
Website: www.indygov.org/indympo

Kokomo (KHCGCC)

Larry Ives, Director
Kokomo and Howard County Governmental
Coordinating Council
120 E. Mulberry Street, Suite 116
Kokomo, IN 46901
(765) 456-2336
Website: www.kokomompo.com

Lafayette (TCAPC)

Sallie Dell Fahey, Executive Director
Area Plan Commission of Tippecanoe County
20 North Third Street
Lafayette, IN 47901-1209
(765) 423-9242
Website: www.tippecanoe.in.gov/apc/

Louisville (KIPDA)

Jack Scriber, Executive Director
Kentuckiana Regional Planning and Development
Agency
11520 Commonwealth Drive
Louisville, KY 40299
(502) 266-6084
Website: www.kipda.org

Muncie (DMMPC)

Marta Moody, Executive Director
Delaware-Muncie Metropolitan Plan Commission
Delaware County Building, Room 206
100 West Main Street
Muncie, IN 47305-2827
(765) 747-7740
Website: [www.co.delaware.in.us/departments/
plancommission2/](http://www.co.delaware.in.us/departments/plancommission2/)

Northwest (NIRPC)

John A. Swanson, Executive Director
Northwestern Indiana Regional Planning
Commission
6100 Southport Road
Portage, IN 46368-6409
(219) 763-6060
Website: www.nirpc.org

South Bend/Elkhart (MACOG)

Sandra M. Seanor, Executive Director
Michiana Area Council of Governments
227 W. Jefferson Blvd., Room 1120
South Bend, IN 46601
(574) 287-1829
Website: www.macog.com

Terre Haute (WCIEDD)

Merv Nolot, Executive Director
West Central Indiana Economic Development
District, Inc.
1718 Wabash Avenue, P.O. Box 359
Terre Haute, IN 47808-0359
(812) 238-1561
Website: www.westcentralin.com/transport.htm

Indiana Regional Planning Councils

Eastern Indiana Development District

Nancy Kinder, Executive Director
1201 Race Street, Room 109
New Castle, IN 47362
800-259-9567
Website: www.eidd.org/

River Hills Economic Development District

Jill Saegesser, Executive Director
300 Spring St., Suite 2A
Jeffersonville, IN 47130
(812) 288-4624
Website: www.riverhills.cc

Indiana 15 Regional Planning Commission

Lisa R. Gehlhausen, Executive Director
221 E. First Street
Ferdinand, IN 47532
(812) 367-8455
Website: www.ind15rpc.org/

Southeastern Indiana Regional Planning Commission

Susan Craig, Executive Director
405 W. U.S. Hwy. 50, P.O. Box 765
Versailles, IN 47042
(812) 689-5505
Website: www.sirpc.org

Kankakee-Iroquois Regional Planning Commission

Edwin Buswell, Executive Director
115 E. Fourth St., P.O. Box 127
Monon, IN 47959-0127
(219) 253-6658
Website: www.kirpc.net

Southern Indiana Development Commission

Jo Arthur, Executive Director
401 JFK Avenue
P.O. Box 442
Loogootee, IN 47553
(812) 295-3707
Website: www.sidc.cc

Region 3A Economic Development District & Regional Planning Commission

David Koenig, Executive Director
217 Fairview Blvd.
Kendallville, IN 46755
(260) 347-4714
Website: www.region3a.org

Quad County Development Commission

Nancy Burns, Executive Director
8600 University Blvd.
Evansville, IN 47712
(812) 465-7067
Website: www.usi.edu/econdev/

Section Six

Glossary

2011



GLOSSARY

This glossary contains definitions of certain terms, data, and information that appear in the Annual Report. Many of these items have multiple definitions and are defined as used in the context of this report.

Access to Jobs - This program provides competitive grants to local governments and non-profit organizations to develop transportation services to connect welfare recipients and low-income persons to employment and support services. The program was authorized by the Transportation Equity Act for the 21st Century (TEA-21) and is administered by the Federal Transit Administration.

Accessibility - The extent to which facilities, including transit vehicles, are barrier-free and can be used by people that have disabilities including wheelchair users.

Active Vehicles - The total number of vehicles available for revenue service during the calendar year. Vehicles, including those designated as spares, are considered available if they are capable of being used even if on an occasional basis (except for retired vehicles).

Alternative Fuels - Vehicle engine fuels other than standard gasoline or diesel. Typically alternative fuels burn cleaner than gasoline or diesel and produce reduced emissions. Common alternative fuels include methanol, ethanol, compressed natural gas (CNG), liquefied natural gas (LNG), clean diesel fuels, and reformulated gasoline.

Americans with Disabilities Act (ADA) - Passed by Congress in 1990, this act mandates equal opportunities for persons with disabilities in the areas of employment, transportation, communications, and public accommodations. Under this Act, most transportation providers are obligated to purchase lift-equipped vehicles for their fixed route services and must assure systemwide accessibility of their demand response services to persons with disabilities. Public transit providers that operate fixed route services must also provide paratransit that is comparable to the level of service provided to non-disabled individuals that utilize the entity's fixed route system.

Apportionment, Appropriation, Allocation - (Interchangeable terms) The maximum amount of funding a transit system MAY be granted from an assistance program.

Award - The authorized (obligated) level of funding a transit system has contracted to receive from a grant assistance program based on an application for funding or formula distribution.

Base Fleet - The average number of revenue vehicles in scheduled operation during the nonpeak hours of the average weekday of operation.

Body on Truck Chassis (BOTC) - This vehicle seats 12 to 18 passengers and is typically composed of a light truck chassis underneath a special body. A supplier of a BOTC will purchase a chassis and then manufacture and attach the body. This construction is similar to that of a school bus.

Brokerage - A method of providing transportation where riders are matched with appropriate transportation providers through a central trip request and administrative facility. The transportation broker may centralize vehicle dispatch, record keeping, vehicle maintenance, and other functions under contractual arrangements with agencies, municipalities, and other organizations. Actual trips are provided by a number of different vendors.

Capital Costs - Refers to the costs of long-term assets of a public transit system such as property, buildings, and vehicles. Under TEA-21, FTA has broadened its definition of capital costs to include bus overhauls, preventive maintenance, and even a share of a transit provider's ADA paratransit expenses.

Capital Grant Awards - Federal, state, and local capital assistance awarded during the calendar year reporting period.

Casualty and Liability Costs - The costs of insurance premiums for coverage of the transit system and payments for losses due to acts for which the transit system is liable.

Charter and Other Revenue - Consists of auxiliary transportation revenue, charter service revenue, non-transportation revenue such as leases and advertising, and school bus service revenue.

Auxiliary Transportation Revenue - Revenues earned from operations closely associated with the transit system including station concessions, advertising services, and other services provided in conjunction with regular transit service.

Charter Service Revenue - Revenue from transportation service provided on an exclusive basis for a specific destination(s).

Non-transportation Revenue - Revenues earned from activities not associated with the provision of transit system service, including sale of maintenance services, rental of revenue vehicles, rental of buildings and other property, investment income, and parking lot/garage revenue.

School Bus Service Revenue - Passenger fares from school bus service operated under contract with local school corporations.

Clean Air Act - Federal regulations that detail acceptable levels of airborne pollution and spell out the role of state and local governments in maintaining clean air.

Commercial Driver's License (CDL) - The standardized driver's license required of bus and heavy truck drivers in every state. Covers drivers of any vehicle manufactured to seat 15 or more passengers (plus driver) or over 13 tons gross vehicle weight. The CDL is mandated by the Federal government in the Commercial Motor Vehicle Safety Act of 1986.

Complementary Paratransit - As required by the Americans with Disabilities Act, fixed route systems must offer complementary paratransit service to those ADA-eligible riders that cannot access the fixed route service. ADA complementary paratransit services must meet a series of criteria designed to ensure they are indeed complementary.

Congestion Mitigation and Air Quality Project (CMAQ) - A flexible funding program administered by the Federal Highway Administration (FHWA) that funds projects and programs to reduce harmful vehicle emissions and improve traffic conditions. CMAQ funds may be used flexibly for transit projects, rideshare projects, high-occupancy vehicle lanes, and other purposes.

Contra Expenses - Revenue items that offset operating expenses such as income earned on working capital, cash discounts, fuel tax refunds, and insurance claim payments. These revenues are not eligible as locally derived income.

Demand Response Service - A door-to-door or curb-to-curb transportation service that typically requires an advance reservation. Transit vehicles providing demand response service do not follow a fixed route, but travel throughout the community transporting passengers according to their specific requests. This type of service is similar to a taxi

operation and passengers often share rides. Demand response service is generally provided using small transit vehicles including sedans and minivans.

Deviated Fixed Route - This type of transit is a hybrid of fixed route and demand response services. Transit vehicles travel along a fixed route and maintain scheduled stops, but the vehicle may deviate off the route to pick up or drop off passengers.

Disabled - Any person who by reason of illness, injury, age, congenital malfunction, or other permanent or temporary incapacity or disability is unable, without special facilities, to use local transit facilities and services as effectively as persons who are not so affected.

Fare Recovery - Ratio equating fare revenue to total operating expenses. This measure indicates the level at which fares support the operations of the transit system. A relatively high ratio is preferred. Raising fare revenue and/or decreasing expenses may increase the ratio.

Fare Revenue - Revenues received from fare paying passengers from regularly scheduled routes and/or demand response service. This includes base fares, zone fares, express fares, transfers, and quantity purchase discounts (passes or tickets). Also includes park-and-ride revenue and fares paid by a community-based organization rather than the rider.

Federal Operating Assistance - Funds obtained from the Federal government to assist in paying the cost of operating the transit system.

Fixed Route Service - Transit service is provided along a prescribed route on a scheduled basis stopping at predetermined pick up points. Routes are generally served by larger transit vehicles.

Fringe Expenses - Payment or accruals to others (insurance companies, governments, etc.) on behalf of an employee's share of FICA, PERF, other retirement, health insurance, and other benefits not associated with a piece of work; and/or payments or accruals directed to an employee arising from something other than their performance of a piece of work. These include uniform and clothing allowances and paid absences such as sick leave, holidays, vacation, jury duty, death in the family, and military duty, etc. Paid absences should be accounted for as a fringe benefit only when they result in a cash liability to the transit system.

Holidays - Includes five major holidays: Christmas, Thanksgiving, Fourth of July, Labor Day, and Memorial Day. Many transit systems do not operate on these days. Some systems may operate a special holiday schedule that is used on these or other holidays such as Veteran's Day and Martin Luther King Jr. Day.

LDI Expense - Ratio equating fare, charter, and other revenue plus local operating assistance to total operating expenses. This measure is used to indicate the level of financial responsibility accepted at the local level for transit operations. A relatively high ratio is preferred. Increasing fare revenues, charter service, and other revenues, and/or increasing local operating assistance or decreasing operating expenses may increase the ratio.

Local Assistance (also Local Operating Revenue)- This category includes:

Local Cash Grants and Reimbursements -

Funds obtained from local government units to assist in paying the cost of operating the transit system.

Taxes Levied Directly by Transit System

- Dedicated tax revenues systems that are organized as independent political subdivisions with their own taxation authority, e.g., Public Transportation Corporations.

Locally Derived Income (LDI) - This indicator is used to measure local financial commitment to public transit and is defined as:

- Operating revenues including fares, charter, advertising, and auxiliary and nontransportation revenues.
- Taxes levied by, or on behalf of, a transit system.
- Local cash grants and reimbursements including general fund receipts, property taxes, local option income tax, excise and intangible taxes, bank building and loan funds; local bonding funds, and unrestricted federal/state funds.
- LDI does not include contra expenses (e.g. expense refunds such as motor fuel tax or insurance reimbursements) or in-kind volunteer services.

Materials and Supplies Expense - Cost of fuel, lubricants, tires, tubes, and other materials and supplies (including repair parts, maintenance supplies, forms, and cleaning supplies, etc.).

Metropolitan Planning Organization (MPO)

- Metropolitan planning organizations are responsible for transportation planning and programs in each urban area with a population of 50,000 or greater.

Operating Expense - The total of all operating costs incurred during the transit system calendar year reporting period, excluding expenses associated with capital grants. Expense figures may be unaudited.

Operating Expense/Passenger Trip - Ratio equating total operating costs to total passenger trips. This measure is used to indicate the cost of providing service per unit of consumed service. A relatively low ratio is preferred. Increasing passenger trips and/or decreasing expenditures may lower the ratio.

Operating Income - Revenue received from fares, charter services, and other sources directly related to transit systems operations excluding revenue from Federal, state, and local cash grants. Operating income and operating subsidy are the total operating revenue for a transit system.

Operating Subsidy - Revenue received through Federal, state, and local cash grants or reimbursements to fulfill operating expense obligations not covered by fares or other revenues generated by the transit system.

Operator Salaries and Wages - The pay and allowance due employees in exchange for the labor services they render on behalf of the transit system. This category includes only those employees that are classified as revenue operators or crewmen.

Other Expenses - On the individual system pages, Other Expenses consists of taxes and miscellaneous expenses. For Section 5311 systems it also includes leases and rentals, equipment, and in-direct expenses.

Other Salaries and Wages - Payment for the labor of employees of the transit system (or sponsoring agency) that are not classified as revenue vehicle operators or crewmen. This category includes managers, dispatchers, mechanics, bus washers, building (garage) maintenance workers, managers, other professionals, and clerical staff.

Paratransit - Flexible forms of public transportation services that are not provided over a fixed route (e.g., demand response service).

Passenger Trips/Capita - Ratio equating total passenger trips to service area population. Increasing passenger trips and/or decreasing service area population may increase the ratio.

Passenger Trips/Total Vehicle Miles (TVM) - Ratio equating total passenger trips to the total miles traveled by revenue vehicles. This measure is used to indicate the degree to which the system (or route) is utilized when compared to the amount of service provided. A relatively high ratio is preferred. Increasing passenger trips or eliminating service (TVM) that has marginal ridership may increase the ratio.

Passenger Trip - One person making a one-way trip from origin to destination. One round trip equals two passenger trips.

Peak Hour Fleet - The largest number of revenue vehicles operating at any peak time during an average weekday of operation.

Public Mass Transportation Fund (PMTF) - State assistance fund financed by 0.635 percent of the state general sales and use tax.

Purchased Transportation Expenses - Operating expenses incurred when a transit system purchases a portion of its service from another entity (e.g., contracting with a private organization to provide specialized transit services).

Reconciling Items - Operating expenses which include interest expenses, leases and rentals for urbanized transit systems, depreciation, amortization of intangibles, purchase lease payments, related party lease agreements, and other as defined in the FTA Section 5335 (15) Manual.

Revenue Vehicle Miles - The total mileage incurred in scheduled service (miles in each route multiplied by the number of times each route is run) during the report period. Excludes non-service mileage (deadhead, training, etc.), charter mileage, exclusive school service mileage, and mileage lost due to missed runs.

Section 5307 - The section of the Federal Transit Act that authorizes grants to public transit systems in all urban areas. Funds authorized through Section 5307 are awarded to states to provide

capital and operating assistance to transit systems in urban areas with populations between 50,000 and 200,000. Transit systems in urban areas with populations greater than 200,000 receive their funds directly from FTA.

Section 5309 - The section of the Federal Transit Act that authorizes discretionary grants to public transit agencies for capital projects such as buses, bus facilities, and rail projects.

Section 5310 - The section of the Federal Transit Act that authorizes capital assistance to states for transportation programs that serve the elderly and people with disabilities. States distribute Section 5310 funds to local operators in both rural and urban settings that are either nonprofit organizations or the lead agencies in coordinated transportation programs.

Section 5311 - The section of the Federal Transit Act that authorizes capital and operating assistance grants to public transit systems in areas with populations of less than 50,000.

Service Area - The geographic area that coincides with a transit system's legal operating limits (i.e., urbanized area, city limits, or county boundary).

Service Area Population - The entire population within the legal operating limits of the transit system, as reported by the 1990 Census.

Services Expenses - Fees and related expenses for labor and other work provided by outside organizations. In most instances, service from an outside organization is procured as a substitute for in-house employee labor, except in the case of independent audits which cannot be performed by employees. This category includes:

Advertising Fees - The labor and materials provided by an advertising agency in the development and promotion of advertising campaigns. Also included are advertising media fees, regardless of whether they are paid to the advertising agency or to the media.

Contract Maintenance Service Expenses - Payment for the maintenance of equipment, under contract or on a single-job basis, by an outside organization. This category is for repair or maintenance work on operating vehicles, equipment, and garage buildings, and is to be differentiated from professional and custodial services.

Professional and Technical Service Fees -

Payment for the labor provided by attorneys, accountants, auditors, marketing firms, investment bankers, computer service companies, engineering firms, management consultants, and transit industry consultants, etc.

Service Route - A hybrid between fixed route and demand response service. Service routes are established between targeted neighborhoods and the service areas that riders want to reach. Similar to deviated fixed routes, service routes are characterized by flexibility and deviation from fixed route intervals. However, while deviated fixed routes require advanced reservations, service routes do not. A service route can include both regular, predetermined bus stops and/or allow riders to hail the vehicle and request a drop-off anywhere along the route.

Standard Van (SV) - Standard vans typically seat five to fifteen passengers. Standard vans are available from automobile manufacturers and are part of their standard production line. *INDOT no longer purchases these vehicles.

Subsidy/Passenger Trip - Ratio comparing government operating assistance (Federal, state, and local) to total passenger trips. This measure is used to indicate the level of Federal, state, and local assistance used in operating the transit service.

Total Vehicle Miles - The total distance traveled by revenue vehicles, including both revenue and deadhead (non-revenue) miles.

Transfer Charge - A fee charged passengers that transfer to a line or route after paying a fare on another line or route.

Transit Bus - A transit bus seats anywhere from 16 to 53 passengers and has both a body and a chassis that are designed specifically for transit use. One supplier manufactures the entire vehicle. Most transit buses are equipped with diesel engines.

Small Transit Bus (STB) - Under 30'

Medium Transit Bus (MTB) - 30' to 34'

Large Transit Bus (LTB) - 35' to 40'

Trolley (TY) - Usually 30' to 35'

Articulated (ART) - Multi-section high occupancy vehicle

User Side Subsidy - A type of transit system whereby the passenger purchases tokens or vouchers at designated sale sites and presents the token to a service provider (e.g., taxi company) in exchange for a trip. The price of the token or pass is less than the cost of the trip. The token is then subsidized with Federal, state, or local funds and the taxi operator is reimbursed for the cost of the trip.

Utility Expense - Payments made to various utilities for use of their resources including electric, gas, water, sewer, garage collection, and telephone, etc.



MITCHELL E. DANIELS, JR., GOVERNOR
MICHAEL B. CLINE, COMMISSIONER

Indiana Department of Transportation
100 North Senate Avenue, Room N755
Indianapolis, Indiana 46204

www.in.gov/indot
www.transit.indot.in.gov